

Lender-Placed Insurance Interrogatories

		Yes No	
		Response	Explanation
01	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed auto coverage? (Y/N)		
02	If Yes, enter the percentage of all lender-placed auto policies/certificates issued during the period which were single-interest lender-placed auto.		
03	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed auto coverage? (Y/N)		
04	If Yes, enter the percentage of all lender-placed auto policies/certificates issued during the period which were dual-interest lender-placed auto.		
05	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners hazard coverage? (Y/N)		
06	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners hazard coverage.		
07	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners hazard coverage? (Y/N)		
08	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners hazard coverage.		
09	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners flood coverage? (Y/N)		
10	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners flood		
	coverage.		
11	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners flood coverage? (Y/N)		
12	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners flood coverage.		
13	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners wind-only coverage? (Y/N)		
14	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners wind-only coverage.		
15	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners wind-only coverage? (Y/N)		
16	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners wind-only coverage.		
17	Was the company still actively writing policies/certificates in the state at year end? (Y/N)		
18	Has the company had a significant event/business strategy that would affect data for this reporting period? (Y/N)		
19	If yes, add additional comments		
20	Has all or part of this block of business been sold, closed or moved to another company during the year? (Y/N)		
21	If yes, add additional comments		
22	How does the company treat subsequent supplemental payments on previously closed claims (or additional payments on a previously reported claim)? For example: Reopen original claim/open new claim		
23	Does the company require third parties it contracts with to forward insurance-related complaints to the company so the company may report the complaints in its complaints logs? (Y/N)		
24	Additional comments if desired		
25	Does the company monitor third parties it contracts with to ensure insurance complaints are forwarded to the company? (Y/N)		
26	Additional comments if desired		
27	Additional state specific Claims comments (optional):		
28	Additional state specific Underwriting comments (optional):		

Lender-Placed Claims Activity

		Single-Interest	Dual-Interest	Single-Interest	Dual-Interest	Single-Interest	Dual-Interest	Single-Interest Home Wind-	Dual-Interest Home Wind-
		Auto	Auto	Home Hazard	Home Hazard	Home Flood	Home Flood	Only	Only
29	Number of claims open at the beginning of the period.								
30	Number of claims opened during the period.								
31	Number of claims closed during the period, with payment								
32	Number of claims closed during the period, without payment								
33	Number of claims remaining open at the end of the period								
34	Number of claims closed with payment within 0-30 days.								
35	Number of claims closed with payment within 31-60 days.								
36	Number of claims closed with payment within 61-90 days.								
37	Number of claims closed with payment within 91-180 days.								
38	Number of claims closed with payment within 181-365 days.								
39	Number of claims closed with payment beyond 365 days.								
40	Number of claims closed without payment within 0-30 days.								
41	Number of claims closed without payment within 31-60 days.								
42	Number of claims closed without payment within 61-90 days.								
43	Number of claims closed without payment within 91-180 days.								
44	Number of claims closed without payment within 181-365 days.								
45	Number of claims closed without payment beyond 365 days.								
46	Median days to final payment.								
47	Number of suits open at beginning of the period.								
48	Number of suits opened during the period.								
49	Number of suits closed during the period.								
50	Number of suits closed during the period with consideration for the								
	borrower.								
51	Number of suits open at end of period.								

Lender-Placed Underwriting Activity

			_		_			Single-Interest	Dual-Interest
		Single-Interest Auto	Dual-Interest Auto	Single-Interest Home Hazard	Dual-Interest Home Hazard	Single-Interest Home Flood	Dual-Interest Home Flood	Home Wind- Only	Home Wind- Only
52	Number of master policies in-force at beginning of the period								
53	Number of master policies added during the period								
54	Number of master policies canceled for any reason during the period								
55	Number of master policies in-force at the end of the period								
56	Number of certificates in-force at the beginning of the period								
57	Number of certificates written during the period								
58	Number of certificates in-force at the end of the period								
59	Number of certificates flat-cancelled during the period								
60	Number of certificates cancelled for reasons other than flat cancellations during the period								
61	Number of flat cancellations on certificates within 45 days of placement								
62	Number of flat cancellations on certificates within 45-90 days of placement								
63	Number of flat cancellations on certificates after 90 days from placement								
64	Number of individual policies in-force at the beginning of the period								
65	Number of individual policies written during the period								
66	Number of individual policies in-force at the end of the period								
67	Number of individual policies cancelled for reasons other than flat cancellations during the period								
68	Number of individual policies flat-cancelled during the period								
69	Number of flat cancellations on individual policies within 45 days of placement								
70	Number of flat cancellations on individual policies within 45-90 days of placement								
71	Number of flat cancellations on individual policies after 90 days from placement								

Lender-Placed Underwriting Activity (Continued)

		Single-Interest Auto	Dual-Interest Auto	Single-Interest Home Hazard	Dual-Interest Home Hazard	Single-Interest Home Flood	Dual-Interest Home Flood	Single-Interest Home Wind- Only	Dual-Interest Home Wind- Only
72	Average gross placement rate during period	Auto	Auto	Home Hazaru	Tiome Hazard	Home Hood	Home Hood	Only	Only
73	Dollar amount of gross written premium during the period								
74	Dollar amount of net written premium during the period								
75	Net written premium during period for policies/certificates for which no separate charge is made to the borrower								
76	Dollar amount of premium earned during the period								
77	Dollars of claims paid during the period								
78	Dollars of claims incurred during the period								
79	Number of complaints received directly from the DOI								
80	Number of complaints received directly from any person or entity other than the \ensuremath{DOI}								