

Lender-Placed Insurance (2020)

Lender-Placed Insurance Interrogatories

	Yes No Response	Explanation
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Lender-Placed Insurance (2020)

Lender-Placed Claims Activity

	Single-Interest Auto	Dual-Interest Auto	Single-Interest Home Hazard	Dual-Interest Home Hazard	Single-Interest Home Flood	Dual-Interest Home Flood	Single-Interest Home Wind- Only	Dual-Interest Home Wind- Only
29	Number of claims open at the beginning of the period.							
30	Number of claims opened during the period.							
31	Number of claims closed during the period, with payment							
32	Number of claims closed during the period, without payment							
33	Number of claims remaining open at the end of the period							
34	Number of claims closed with payment within 0-30 days.							
35	Number of claims closed with payment within 31-60 days.							
36	Number of claims closed with payment within 61-90 days.							
37	Number of claims closed with payment within 91-180 days.							
38	Number of claims closed with payment within 181-365 days.							
39	Number of claims closed with payment beyond 365 days.							
40	Number of claims closed without payment within 0-30 days.							
41	Number of claims closed without payment within 31-60 days.							
42	Number of claims closed without payment within 61-90 days.							
43	Number of claims closed without payment within 91-180 days.							
44	Number of claims closed without payment within 181-365 days.							
45	Number of claims closed without payment beyond 365 days.							
46	Median days to final payment.							
47	Number of suits open at beginning of the period.							
48	Number of suits opened during the period.							
49	Number of suits closed during the period.							
50	Number of suits closed during the period with consideration for the borrower.							
51	Number of suits open at end of period.							

Lender-Placed Insurance (2020)

Lender-Placed Underwriting Activity

	Single-Interest Auto	Dual-Interest Auto	Single-Interest Home Hazard	Dual-Interest Home Hazard	Single-Interest Home Flood	Dual-Interest Home Flood	Single-Interest Home Wind- Only	Dual-Interest Home Wind- Only
52	Number of master policies in-force at beginning of the period							
53	Number of master policies added during the period							
54	Number of master policies canceled for any reason during the period							
55	Number of master policies in-force at the end of the period							
56	Number of certificates in-force at the beginning of the period							
57	Number of certificates written during the period							
58	Number of certificates in-force at the end of the period							
59	Number of certificates flat-cancelled during the period							
60	Number of certificates cancelled for reasons other than flat cancellations during the period							
61	Number of flat cancellations on certificates within 45 days of placement							
62	Number of flat cancellations on certificates within 45-90 days of placement							
63	Number of flat cancellations on certificates after 90 days from placement							
64	Number of individual policies in-force at the beginning of the period							
65	Number of individual policies written during the period							
66	Number of individual policies in-force at the end of the period							
67	Number of individual policies cancelled for reasons other than flat cancellations during the period							
68	Number of individual policies flat-cancelled during the period							
69	Number of flat cancellations on individual policies within 45 days of placement							
70	Number of flat cancellations on individual policies within 45-90 days of placement							
71	Number of flat cancellations on individual policies after 90 days from placement							

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Lender-Placed Underwriting Activity (Continued)

	Single-Interest Auto	Dual-Interest Auto	Single-Interest Home Hazard	Dual-Interest Home Hazard	Single-Interest Home Flood	Dual-Interest Home Flood	Single-Interest Home Wind- Only	Dual-Interest Home Wind- Only
72	Average gross placement rate during period							
73	Dollar amount of gross written premium during the period							
74	Dollar amount of net written premium during the period							
75	Net written premium during period for policies/certificates for which no separate charge is made to the borrower							
76	Dollar amount of premium earned during the period							
77	Dollars of claims paid during the period							
78	Dollars of claims incurred during the period							
79	Number of complaints received directly from the DOI							
80	Number of complaints received directly from any person or entity other than the DOI							