

INVESTMENT ANALYSIS OFFICE STAFF AND RESPONSIBILITIES

Updated: April 6, 2026

STAFF EMAIL AND TELEPHONE NUMBERS

SECURITIES VALUATION OFFICE GENERAL TELEPHONE (212-398-9000)		
Charles Therriault, Director	(212) 386-1920	CTherriault@naic.org
Denise Genao , Sr. Administrative Assistant	(212) 386-1924	DGenao1@naic.org
Marc Perlman, Assistant Director, Investment Counsel	(212) 386-1945	MPerlman@naic.org
Raymond Clarke, Sr. Product Manager	(212) 386-1943	RClarke@naic.org
Alexei Tikhomirov, Business Analyst Supervisor	(212) 386-1963	ATikhomirov@naic.org
Usman Ahmed , Business Analyst III	(212) 386-1934	UAhmed@naic.org
Latonya Buchanan, Sr. Product Owner	(816) 783-8944	LBuchanan@naic.org
Jane Ren, CRP Due Diligence Manager	(212) 386-1942	JRen@naic.org
Peter Kelly, Assistant Director	(212) 386-1953	PKelly1@naic.org
Pano Karambelas Credit Analyst Supervisor	(212) 386-1977	PKarambelas@naic.org
Yi Li Credit Analyst II	(212) 386-1958	YLi@naic.org
Michael Badia Credit Analyst II	(212) 386-1937	MBadia@naic.org
Liley Mehta Sr. Credit Analyst	(212) 386-1923	LMehta@naic.org
Frank Meyers Sr. Credit Analyst	(212) 386-1981	FMeyers@naic.org
Fred Ferraro Credit Analyst Supervisor	(212) 386-1964	FFerraro@naic.org
Catherine Cosentino Credit Analyst III	(212) 386.1936	CCosentino@naic.org
Ben Johnston Credit Analyst I	(816) 783-8569	BAJohnston@naic.org
Daniel Lee Credit Analyst III	(212) 386-1969	DLee@naic.org
Zion Zhu Credit Analyst III	(816) 783-8599	ZZhu@naic.org
Linda Phelps, Assistant Director	(212) 386-1921	LIPhelps@naic.org
Robert Nelson Credit Analyst Supervisor	(212) 386-1935	RNelson@naic.org
Barbara Bych Credit Analyst III	(212) 386-1922	BBych@naic.org
John Hsin Credit Analyst II	(212) 386-1971	JHsin@naic.org
Michael Maggi Sr. Credit Analyst	(212) 386-1960	MMaggi@naic.org
Katherine Heng Credit Analyst III	(212) 386-1914	Kheng@naic.org
Min Qian Credit Analyst III	(212) 386-1954	MQian@naic.org
Umberto Serrano Credit Analyst III	(212) 386-1968	USerrano@naic.org
Katherine Nolan Credit Analyst Supervisor	(212) 386-1952	KNolan@naic.org
Dimitri Nikas Sr. Credit Analyst	(212) 386-1925	DNikas@naic.org
Laura Bazer Credit Analyst III	(212) 386-1973	LBazer@naic.org
Jason Tsui Credit Analyst II	(212) 386-1932	CStsui@naic.org
David Lee Credit Analyst II	(212) 386-1966	DJLee@naic.org
John Yazzo Sr. Credit Analyst	(212) 386-1962	JYazzo@naic.org
STRUCTURED SECURITIES GROUP		
Hankook Lee, Assistant Director	(212) 386-1947	HLee@naic.org
Kj Moore Administrative Assistant II	(212) 386-6195	KMoore3@naic.org
Steve Bardzik CMBS Manager	(212) 386-1948	SBardzik@naic.org
Azar Abramov Analyst III	(212) 386-1982	AAbramov@naic.org
OTHER SVO AND NON-SVO SERVICES		
SVO Help Desk	SVOInquirydesk@naic.org	(212) 386-1905
VISION/Filing Assistance	SecuritiesSupport@naic.org	
Qualified U.S. Financial Institutions List (QUSFI)	SVOInquiry-FI@naic.org	
Mutual Funds	SVOInquiry-MF@naic.org	
Exchange Traded Funds (ETF)	SVOInquiry-ETF@naic.org	
Automated Valuation Service (AVS+) Hotline		(816) 783-8300
Regulatory Treatment Analytical Service (RTAS)	Linda Phelps	(212) 386-1921
Derivatives, Counterparty Designations, Credit Tenant Loans (CTL) Replication (Synthetic Asset) Transactions	SVOInquirydesk@naic.org	

(RSAT)		
Foreign Governments (SIC 9730A) Supra National Organizations (SIC 9800)	Thomas Van Buskirk	(212) 386-1937
Mutual Fund List & QUSFI List	SVO Webpage	
AVR/IMR/RBC	Maggie Chang	(816) 783-8976
Financial Reporting - Annual & Quarterly	Statement Preparation Hotline	(816) 783-8400
Statutory Insurance Accounting	Robin Marcotte	(816) 783-8124