

U.S. Property & Casualty and Title Insurance Industries

Property & Casualty Industry Overview

The U.S. property and casualty insurance industry experienced significant pressure on operating results in 2017, primarily due to the following:

- Record Catastrophe Losses
- Soft Market Cycle in Most Lines
- Continued Trend of Underperforming Auto

As a result, the industry posted a net underwriting loss totaling \$22.3 billion for the year compared to a \$1.7 billion underwriting loss last year. However, favorably investment profits were sharply higher at \$68.8 billion, which eliminated all of the underwriting loss and contributed to a net profit of \$38.7 billion. The profit, along with unrealized capital gains, contributed to a 7.0% increase in policyholders' surplus to a new record high of \$785.6 billion.

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U.S. Property and Casualty Insurance Industry Results

(in millions, except for percent data)

| For the year ended December 31, | YoY Chg | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 |
|-------------------------------------|------------|----------|---------|---------|---------|---------|----------|----------|---------|---------|----------|
| Net Premiums Written | 4.3% | 561,302 | 537,926 | 524,006 | 506,657 | 486,462 | 465,743 | 446,634 | 432,293 | 428,349 | 446,600 |
| Net Premiums Earned | 3.0% | 549,306 | 533,236 | 515,835 | 497,931 | 476,792 | 457,906 | 442,785 | 430,556 | 432,662 | 450,464 |
| Net Losses Incurred | 9.4% | 353,515 | 323,195 | 296,749 | 284,934 | 263,576 | 283,985 | 296,241 | 263,120 | 259,117 | 295,138 |
| Loss Expenses Incurred | 5.3% | 65,126 | 61,829 | 60,932 | 58,706 | 56,951 | 56,552 | 55,730 | 54,312 | 54,268 | 53,597 |
| Underwriting Expenses | 1.8% | 151,395 | 148,694 | 145,753 | 139,846 | 136,586 | 130,809 | 124,768 | 122,662 | 120,673 | 122,724 |
| Underwriting Gain (Loss) | (1,211.2%) | (22,322) | (1,702) | 11,453 | 14,658 | 20,127 | (13,762) | (35,451) | (8,828) | 947 | (19,599) |
| Net Loss Ratio | 4.0 pts | 76.2% | 72.2% | 69.3% | 69.0% | 67.2% | 74.4% | 79.5% | 73.7% | 72.4% | 77.4% |
| Expense Ratio | (0.7) pts | 27.0% | 27.6% | 27.8% | 27.6% | 28.1% | 28.1% | 27.9% | 28.4% | 28.2% | 27.5% |
| Combined Ratio | 3.4 pts | 103.8% | 100.5% | 97.8% | 97.3% | 96.0% | 103.1% | 108.0% | 102.8% | 101.2% | 105.5% |
| 1yr Rsrv Devlp/PY PHS | (1.2) pts | (1.9%) | (0.7%) | (1.2%) | (1.4%) | (2.7%) | (2.2%) | (2.2%) | (2.0%) | (3.9%) | (0.4%) |
| Net Invmt. Inc. Earned | 7.5% | 48,935 | 45,539 | 47,228 | 46,401 | 46,594 | 48,041 | 49,005 | 47,620 | 47,722 | 52,305 |
| Net Realized Gains (Loss) | 126.8% | 19,835 | 8,747 | 10,285 | 12,006 | 18,823 | 9,032 | 7,790 | 8,233 | (8,183) | (20,660) |
| Net Invmt. Gain (Loss) | 26.7% | 68,770 | 54,286 | 57,513 | 58,407 | 65,417 | 57,073 | 56,795 | 55,853 | 39,539 | 31,646 |
| Investment Yield | 0.07 pts | 3.08% | 3.01% | 3.18% | 3.17% | 3.34% | 3.61% | 3.74% | 3.72% | 3.92% | 4.23% |
| Total Other Income | NM | (4,693) | 950 | 1,475 | (2,908) | (580) | 2,305 | 2,382 | 964 | 767 | 267 |
| Net Income ¹ | (9.7%) | 38,710 | 42,858 | 56,884 | 56,439 | 69,725 | 36,486 | 18,292 | 36,400 | 30,194 | 1,750 |
| Return on Revenue | (1.0) pts | 6.3% | 7.3% | 9.9% | 10.1% | 12.9% | 7.1% | 3.7% | 7.5% | 6.4% | 0.4% |
| December 31, | YoY Chg | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 |
| Policyholders' Surplus ² | 7.0% | 785,600 | 734,018 | 705,931 | 706,721 | 686,135 | 615,809 | 578,321 | 587,606 | 541,057 | 480,057 |
| Return on Surplus | (0.9) pts | 5.1% | 6.0% | 8.1% | 8.1% | 10.7% | 6.1% | 3.1% | 6.5% | 5.9% | 0.3% |

NM = Not Meaningful

1. Excludes investment income from affiliates. 2. Adjusted to eliminate stacked surplus

Market Conditions

The U.S. property and casualty insurance industry has experienced a prolonged soft market since 2007 that continued through 2017. Soft markets are generally characterized by lower premium rates, broader coverage, reduced underwriting standards and increased competition. However, following the 2017 catastrophe events and continued underperformance in the auto market, many insurers have taken steps to improve underwriting performance primarily through premium rate increases, albeit modest increases. According to the most recent market report from The Council of Insurance Agents & Brokers (CIAB), the majority of commercial lines experienced flat or slight increases in premium pricing in Q4 2017. The CIAB report indicated that premium rates increased by an average of 0.3%, ending 12 consecutive quarters of declining rates. Premium rates for the five major commercial lines of business increased by an average of 1.7% in Q4, with Commercial Auto topping the list with a 7.3% increase—the 26th consecutive quarter of premium rate increases within this line. Workers Compensation premium rates decreased by 2.0%.

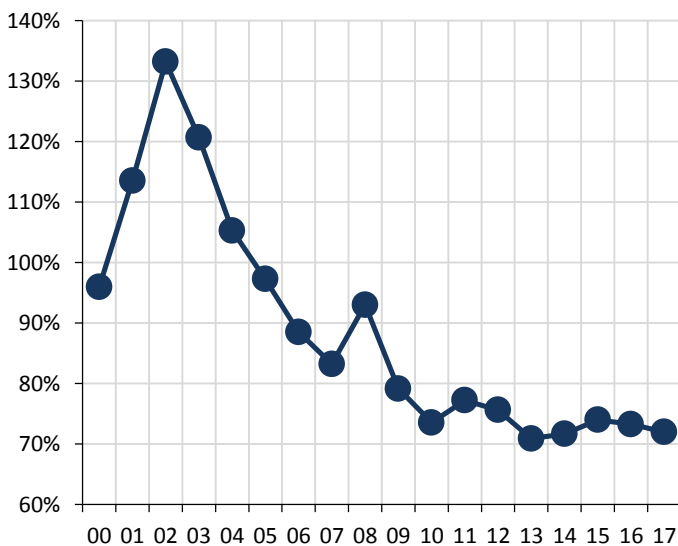
Average Commercial Premium Rates

| Line of Business | 2015 | | | | 2016 | | | | 2017 | | | |
|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | 1Q | 2Q | 3Q | 4Q | 1Q | 2Q | 3Q | 4Q | 1Q | 2Q | 3Q | 4Q |
| All Commercial LOBs | (2.3%) | (3.3%) | (3.1%) | (2.8%) | (3.7%) | (3.9%) | (3.2%) | (3.3%) | (2.5%) | (2.8%) | (1.3%) | 0.3% |
| Commercial Auto | 1.5% | 0.5% | 1.3% | 2.7% | 3.6% | 2.4% | 3.2% | 4.4% | 5.4% | 6.1% | 7.3% | 7.3% |
| Workers' Comp | (0.4%) | (1.9%) | (2.5%) | (2.6%) | (3.0%) | (4.3%) | (2.6%) | (2.9%) | (1.9%) | (2.7%) | (2.3%) | (2.0%) |
| Commercial Property | (4.0%) | (5.4%) | (5.2%) | (3.5%) | (5.2%) | (6.0%) | (4.5%) | (4.4%) | (3.1%) | (3.6%) | 0.9% | 2.4% |
| General Liability | (2.2%) | (3.0%) | (2.7%) | (3.4%) | (3.2%) | (3.6%) | (3.0%) | (2.6%) | (2.6%) | (2.7%) | (0.8%) | 0.1% |
| Umbrella | (2.1%) | (2.7%) | (3.0%) | (2.8%) | (2.5%) | (2.8%) | (1.7%) | (1.4%) | (1.1%) | (1.4%) | (0.4%) | 0.6% |

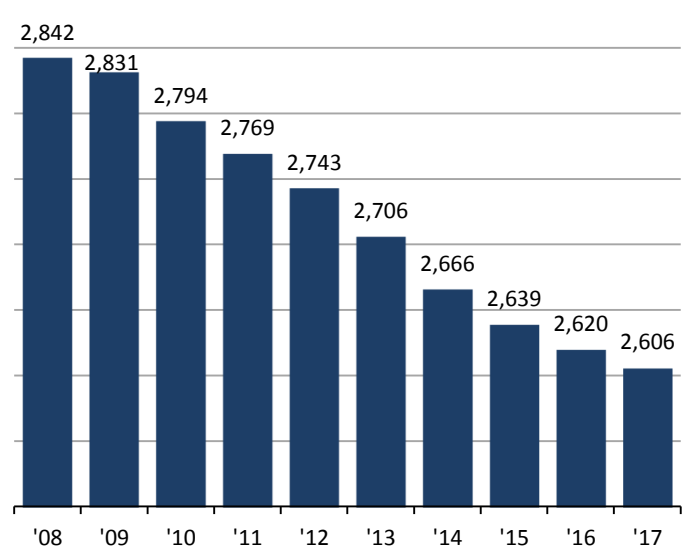
Source: The Council of Insurance Agents & Brokers, *Commercial Property/Casualty Market Index - Q4/2017*

Despite a sharp rise in catastrophe losses in 2017, along with the continued underperforming auto market and soft market conditions, the industry extended its profitable streak for the 16th consecutive year. Overall, insurers have retained a portion of these profits to strengthen balance sheets, enabling them to write more business and/or pursue mergers and acquisitions in order to build market share. As shown in the chart below, capacity certainly remains abundant, with little change over the last nine years. Direct premiums increased 4.6% YoY to \$641.1 billion in 2017 and have increased for 31 consecutive quarters over prior-year quarters. All three markets experienced growth, led by a 6.4% increase in the Personal Lines market, followed by a 3.1% increase in the Combined Lines market and a 2.5% increase in the Commercial Lines market. Assumed premiums written increased 6.1% YoY to \$487.7 billion, of which 89.9% was comprised of affiliated assumptions. U.S. intercompany pooling agreements comprised 62.4% of all reinsured business, followed by 25.4% affiliated U.S. non-pooled business. Cessions totaled \$567.4 billion, representing a 6.2% increase over the prior year, to arrive at net premiums written of \$561.5 billion.

Net Writings Leverage



No. of P&C Filers



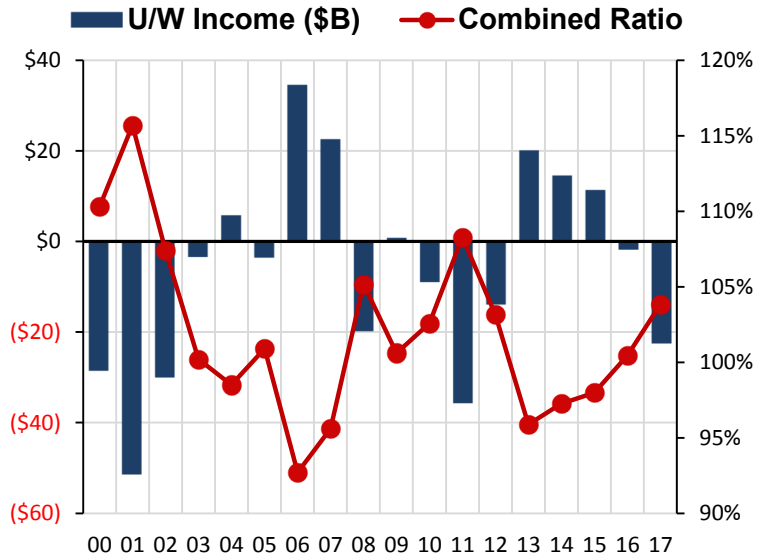
Direct Writings & Profitability by State, Territories, Etc.

| State | Direct Premiums Written | | | | Pure Direct Loss Ratio | | | Losses Incurred | | Premiums Earned | |
|---------------|-------------------------|----------------|----------------|--------------|------------------------|--------------|--------------|-----------------|----------------|-----------------|----------------|
| | YoY Chg | 2017 | 2016 | Market Share | YoY Chg | 2017 | 2016 | 2017 | 2016 | 2017 | 2016 |
| AL | 5.6% | 8,492 | 8,045 | 1.32% | 2.2 pts | 61.3% | 59.1% | 5,104 | 4,702 | 8,327 | 7,957 |
| AK | 0.3% | 1,575 | 1,570 | 0.25% | 6.6 pts | 54.0% | 47.4% | 845 | 749 | 1,564 | 1,579 |
| AR | 7.4% | 10,961 | 10,206 | 1.71% | (2.2) pts | 60.8% | 63.1% | 6,494 | 6,264 | 10,676 | 9,932 |
| AR | 5.4% | 5,179 | 4,913 | 0.81% | (14.9) pts | 54.7% | 69.6% | 2,784 | 3,392 | 5,086 | 4,870 |
| CA | 4.4% | 75,704 | 72,499 | 11.81% | 18.5 pts | 78.3% | 59.8% | 58,112 | 42,601 | 74,218 | 71,229 |
| CO | 8.4% | 12,297 | 11,344 | 1.92% | 4.0 pts | 76.9% | 72.9% | 9,157 | 8,130 | 11,909 | 11,150 |
| CT | 2.8% | 8,642 | 8,402 | 1.35% | 0.7 pts | 52.7% | 52.1% | 4,494 | 4,353 | 8,524 | 8,364 |
| DE | 7.2% | 2,662 | 2,484 | 0.42% | 0.6 pts | 55.1% | 54.6% | 1,408 | 1,368 | 2,553 | 2,508 |
| DC | 3.2% | 1,860 | 1,803 | 0.29% | (8.5) pts | 56.3% | 64.8% | 1,036 | 1,135 | 1,841 | 1,752 |
| FL | 7.1% | 50,385 | 47,065 | 7.86% | 25.0 pts | 80.1% | 55.1% | 39,257 | 25,580 | 48,999 | 46,396 |
| GA | 9.2% | 19,951 | 18,275 | 3.11% | (0.6) pts | 67.8% | 68.3% | 13,115 | 12,153 | 19,347 | 17,783 |
| HI | 2.2% | 2,497 | 2,444 | 0.39% | 12.4 pts | 55.0% | 42.6% | 1,367 | 1,024 | 2,485 | 2,403 |
| ID | 6.3% | 2,777 | 2,611 | 0.43% | 11.7 pts | 67.3% | 55.7% | 1,821 | 1,411 | 2,704 | 2,534 |
| IL | 2.4% | 24,906 | 24,325 | 3.89% | 1.6 pts | 57.7% | 56.1% | 14,172 | 13,503 | 24,569 | 24,090 |
| IN | 3.5% | 11,159 | 10,786 | 1.74% | (1.5) pts | 56.2% | 57.8% | 6,192 | 6,156 | 11,013 | 10,657 |
| IA | 4.3% | 6,536 | 6,264 | 1.02% | 7.5 pts | 57.2% | 49.7% | 3,694 | 3,046 | 6,463 | 6,130 |
| KS | 3.4% | 6,428 | 6,217 | 1.00% | 4.4 pts | 54.8% | 50.5% | 3,474 | 3,136 | 6,334 | 6,215 |
| KY | 5.2% | 7,450 | 7,079 | 1.16% | (1.0) pts | 59.5% | 60.6% | 4,361 | 4,238 | 7,324 | 6,997 |
| LA | 4.0% | 11,403 | 10,968 | 1.78% | (33.1) pts | 53.5% | 86.7% | 6,038 | 9,457 | 11,278 | 10,913 |
| ME | 3.2% | 2,277 | 2,206 | 0.36% | 3.3 pts | 50.4% | 47.0% | 1,129 | 1,016 | 2,242 | 2,161 |
| MD | 4.3% | 11,669 | 11,192 | 1.82% | (0.4) pts | 59.7% | 60.1% | 6,822 | 6,569 | 11,422 | 10,924 |
| MA | 3.9% | 14,931 | 14,377 | 2.33% | (3.3) pts | 47.4% | 50.7% | 6,951 | 7,141 | 14,653 | 14,079 |
| MI | 3.7% | 19,173 | 18,480 | 2.99% | (2.2) pts | 65.0% | 67.3% | 12,265 | 12,280 | 18,863 | 18,256 |
| MN | 3.1% | 11,586 | 11,237 | 1.81% | 10.3 pts | 61.4% | 51.1% | 6,987 | 5,737 | 11,380 | 11,218 |
| MS | 4.1% | 5,178 | 4,973 | 0.81% | 0.4 pts | 56.0% | 55.6% | 2,862 | 2,753 | 5,111 | 4,953 |
| MO | 4.9% | 11,580 | 11,036 | 1.81% | 2.6 pts | 64.3% | 61.7% | 7,302 | 6,691 | 11,355 | 10,836 |
| MT | 6.0% | 2,402 | 2,266 | 0.37% | (12.1) pts | 59.6% | 71.7% | 1,410 | 1,654 | 2,364 | 2,307 |
| NE | 6.4% | 4,841 | 4,549 | 0.76% | 3.2 pts | 69.9% | 66.7% | 3,344 | 2,976 | 4,784 | 4,463 |
| NV | 8.6% | 5,145 | 4,739 | 0.80% | (3.8) pts | 65.2% | 69.0% | 3,247 | 3,219 | 4,983 | 4,668 |
| NH | 2.5% | 2,441 | 2,382 | 0.38% | 5.1 pts | 51.5% | 46.4% | 1,243 | 1,093 | 2,413 | 2,356 |
| NJ | 2.0% | 21,222 | 20,816 | 3.31% | (2.1) pts | 55.5% | 57.6% | 11,656 | 11,842 | 20,994 | 20,562 |
| NM | 5.3% | 3,295 | 3,128 | 0.51% | 0.5 pts | 64.6% | 64.0% | 2,085 | 1,985 | 3,230 | 3,101 |
| NY | 3.0% | 46,303 | 44,957 | 7.22% | (1.7) pts | 56.8% | 58.5% | 25,957 | 26,028 | 45,702 | 44,496 |
| NC | 4.8% | 15,682 | 14,965 | 2.45% | (5.7) pts | 55.2% | 61.0% | 8,494 | 8,925 | 15,383 | 14,640 |
| ND | 4.1% | 2,521 | 2,422 | 0.39% | (13.0) pts | 52.9% | 65.9% | 1,329 | 1,554 | 2,511 | 2,357 |
| OH | 4.1% | 16,489 | 15,846 | 2.57% | (1.3) pts | 50.8% | 52.1% | 8,254 | 8,193 | 16,253 | 15,716 |
| OK | 2.4% | 7,943 | 7,758 | 1.24% | (1.6) pts | 51.4% | 53.0% | 4,053 | 4,112 | 7,884 | 7,756 |
| OR | 5.8% | 6,951 | 6,569 | 1.08% | 3.0 pts | 59.9% | 56.9% | 4,085 | 3,649 | 6,818 | 6,415 |
| PA | 2.7% | 24,314 | 23,677 | 3.79% | (4.6) pts | 53.2% | 57.8% | 12,775 | 13,574 | 24,030 | 23,490 |
| RI | 4.1% | 2,397 | 2,303 | 0.37% | (3.6) pts | 51.7% | 55.3% | 1,215 | 1,261 | 2,350 | 2,282 |
| SC | 7.5% | 9,550 | 8,884 | 1.49% | (7.9) pts | 61.4% | 69.3% | 5,707 | 6,016 | 9,296 | 8,682 |
| SD | 2.7% | 2,420 | 2,358 | 0.38% | 8.8 pts | 57.9% | 49.1% | 1,397 | 1,160 | 2,412 | 2,361 |
| TN | 4.7% | 11,366 | 10,857 | 1.77% | (4.7) pts | 59.3% | 64.0% | 6,624 | 6,858 | 11,172 | 10,711 |
| TX | 6.7% | 54,445 | 51,015 | 8.49% | 21.7 pts | 95.4% | 73.7% | 50,734 | 37,074 | 53,165 | 50,298 |
| UT | 7.0% | 4,691 | 4,382 | 0.73% | (4.7) pts | 53.8% | 58.5% | 2,428 | 2,496 | 4,517 | 4,268 |
| VT | 1.8% | 1,436 | 1,410 | 0.22% | 0.3 pts | 39.7% | 39.5% | 565 | 554 | 1,420 | 1,402 |
| VA | 4.3% | 13,517 | 12,963 | 2.11% | (2.2) pts | 58.1% | 60.3% | 7,706 | 7,674 | 13,271 | 12,732 |
| WA | 6.1% | 11,893 | 11,206 | 1.86% | 0.8 pts | 59.6% | 58.8% | 6,920 | 6,436 | 11,616 | 10,943 |
| WV | 2.8% | 3,008 | 2,927 | 0.47% | (8.7) pts | 51.3% | 60.1% | 1,531 | 1,743 | 2,984 | 2,901 |
| WI | 2.9% | 10,574 | 10,272 | 1.65% | 1.3 pts | 54.8% | 53.6% | 5,733 | 5,406 | 10,457 | 10,093 |
| WY | 4.8% | 1,155 | 1,102 | 0.18% | (5.0) pts | 56.9% | 61.9% | 644 | 681 | 1,133 | 1,099 |
| AS | (14.7%) | 0 | 0 | 0.00% | (65.5) pts | (55.7%) | 9.8% | (0) | 0 | 0 | 0 |
| GU | (16.3%) | 277 | 331 | 0.04% | 12.4 pts | 63.8% | 51.4% | 170 | 169 | 267 | 328 |
| PR | (26.2%) | 1,291 | 1,749 | 0.20% | 619.4 pts | 688.7% | 69.4% | 8,941 | 1,225 | 1,298 | 1,767 |
| VI | (4.0%) | 135 | 141 | 0.02% | 752.1 pts | 782.4% | 30.3% | 1,075 | 44 | 137 | 144 |
| MP | (16.8%) | 15 | 18 | 0.00% | (18.1) pts | 30.1% | 48.1% | 4 | 8 | 13 | 17 |
| Totals | 4.6% | 641,060 | 612,586 | - | 6.2 pts | 66.7% | 60.5% | 419,307 | 365,129 | 629,108 | 603,872 |

Operating Results

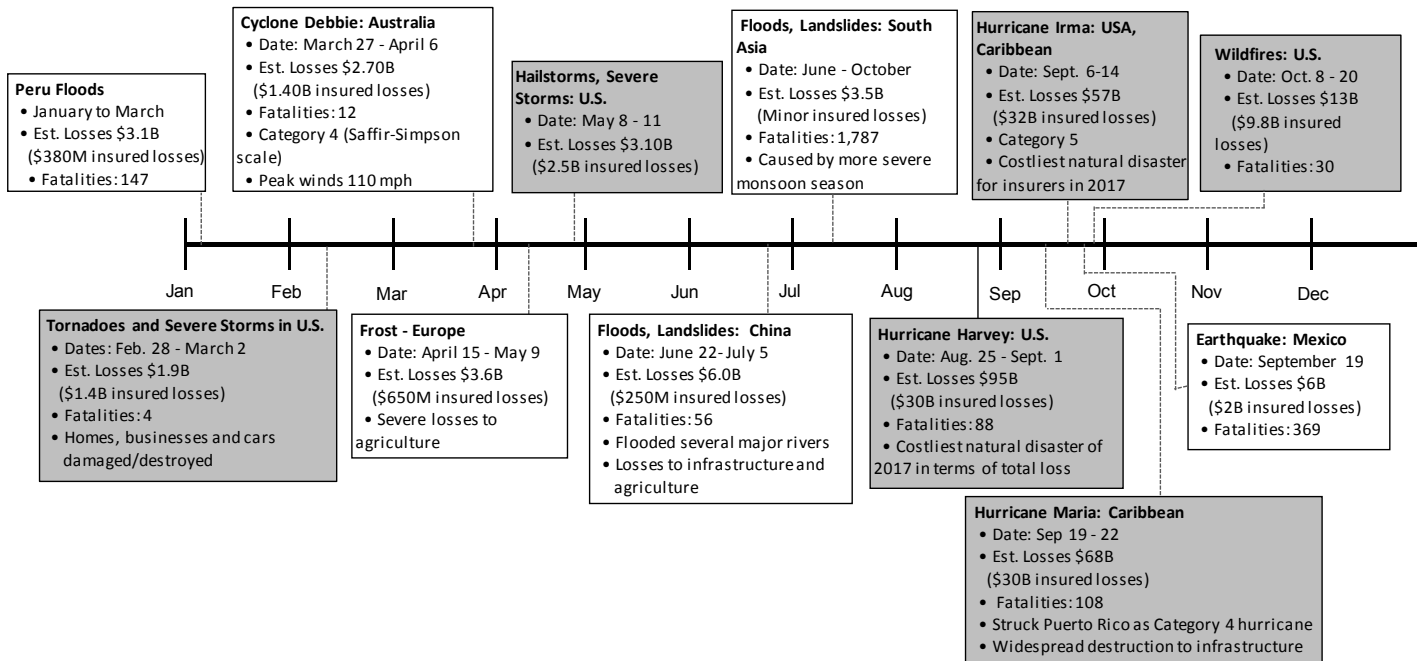
Underwriting Operations

For the second consecutive year, the U.S. property and casualty insurance industry recorded an underwriting loss, with a current year loss of \$22.3 billion, a sharp deterioration from the \$1.7 billion underwriting loss for 2016. This marks the first time that the industry has reported underwriting losses in consecutive years since 2011 and 2012. The loss for the current year was primarily driven by higher catastrophe losses, underperforming auto market, and various other lines with combined ratios over 100% in 2017 (see page 7 of report). All of these contributing factors are discussed in more detail below.



Catastrophe Losses

Overall worldwide losses from natural catastrophes amounted to \$340 billion, double the ten-year, inflation-adjusted average of \$170 billion. The hurricane season in the North Atlantic accounted for \$215 billion in overall losses, of which \$92 billion is expected to be insured in the U.S. Severe wildfires in the U.S. lasted until the end of the year with \$10 billion in losses in the month of October alone. Approximately 93% of all events in 2017 were weather related, making 2017 the costliest year ever in terms of weather disasters.



Source: Münchener Rückversicherungs-Gesellschaft. (2018, January 4). *Natural catastrophe review: Series of hurricanes makes 2017 year of highest insured losses ever* [Press release]. Retrieved from <https://www.munichre.com/en/media-relations/publications/press-releases/2018/2018-01-04-press-release/index.html>

Source: Münchener Rückversicherungs-Gesellschaft. (2018, January). *Topics Geo: Natural Catastrophes 2017*. Retrieved from https://www.munichre.com/site/touch-publications/get/documents_E711248208/mr/assetpool.shared/Documents/5_Touch/Publications/TOPICS_GEO_2017-en.pdf

Catastrophe Losses (... continued)

The overall loss data for property lines most affected by catastrophic events is provided by the table below. The U.S. Virgin Islands and Puerto Rico recorded pure direct loss ratios (PDLR) of 782.4% and 688.7%, respectively due to Hurricanes Irma and Maria. Texas had a PDLR of 95.4%, as Hurricane Harvey dropped approximately 52 inches of rain in the Houston area within roughly a week. Florida's PDLR of 80.1% was impacted by Hurricane Irma, and a 78.3% PDLR in California was largely attributed to wildfires from October to December.

Top Five States/Territories by Largest Pure Direct Loss Ratio

| State/ Territory | All Lines | Allied Lines | Comm Auto PD | Comm MP Non-Liab | EQ | Farm MP | Flood (Fed) | Fire | Home MP | Inland Marine | Ocean Marine | Flood (Prvt) | Prvt Psgr Auto PD |
|-----------------------|--------------|-----------------|-----------------|---------------------|-----------|------------|----------------|------------|------------|------------------|-----------------|-----------------|----------------------|
| U.S. VI | 782% | 7,576% | 302% | 1,108% | - | - | 828% | 1,168% | 1,225% | 356% | 731% | 6% | 280% |
| PR | 601% | 3,543% | 75% | 1,149% | 81% | 1,112% | 239% | 583% | 481% | 607% | 511% | 161% | 106% |
| TX | 95% | 300% | 91% | 137% | 16% | 82% | 2,419% | 94% | 80% | 77% | 102% | 1,521% | 88% |
| FL | 80% | 200% | 64% | 105% | 19% | 71% | 104% | 74% | 93% | 61% | 90% | 94% | 72% |
| CA | 78% | 114% | 66% | 82% | 1% | 225% | 32% | 97% | 201% | 51% | 62% | 15% | 66% |
| All States | 67% | 174% | 67% | 78% | 6% | 73% | 301% | 67% | 74% | 54% | 65% | 165% | 66% |

Underperforming Auto Market

| Auto Liability Industry Results | | | | | | | | | | | | |
|---------------------------------|-----------|-----------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--|
| Private Passenger | Chg. | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | |
| Net Premiums Earned | 6.2% | \$130,786 | \$123,203 | \$114,550 | \$111,029 | \$106,313 | \$102,238 | \$99,356 | \$96,319 | \$94,156 | \$94,411 | |
| Net Loss & LAE Incurred | 2.3% | \$107,635 | \$105,229 | \$95,067 | \$87,309 | \$82,892 | \$79,597 | \$77,646 | \$77,208 | \$75,931 | \$73,280 | |
| Other U/W Expenses | 3.3% | \$30,455 | \$29,479 | \$28,469 | \$27,729 | \$26,963 | \$25,774 | \$25,160 | \$24,639 | \$24,182 | \$23,868 | |
| Net U/W Gain / (Loss) | 36.5% | (\$7,304) | (\$11,504) | (\$8,985) | (\$4,009) | (\$3,542) | (\$3,133) | (\$3,449) | (\$5,527) | (\$5,957) | (\$2,737) | |
| Loss Ratio | (2.5)-pts | 69.1% | 71.6% | 69.1% | 64.9% | 63.9% | 63.7% | 64.7% | 66.6% | 66.7% | 64.4% | |
| LAE Ratio | (0.6)-pts | 13.2% | 13.8% | 13.9% | 13.8% | 14.1% | 14.1% | 13.4% | 13.6% | 13.9% | 13.2% | |
| Expense Ratio | (0.9)-pts | 22.8% | 23.7% | 24.5% | 24.7% | 25.1% | 24.9% | 25.1% | 25.2% | 25.5% | 25.2% | |
| Dividend Ratio | 0.0-pts | 0.4% | 0.4% | 0.5% | 0.5% | 0.5% | 0.4% | 0.3% | 0.5% | 0.5% | 0.3% | |
| Combined Ratio | (4.0)-pts | 105.5% | 109.5% | 107.9% | 103.8% | 103.5% | 103.2% | 103.6% | 105.9% | 106.6% | 103.2% | |
| Commercial | Chg. | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | |
| Net Premiums Earned | 2.6% | \$22,022 | \$21,456 | \$20,311 | \$18,991 | \$17,881 | \$16,660 | \$16,073 | \$16,133 | \$16,823 | \$18,077 | |
| Net Loss & LAE Incurred | 3.9% | \$18,661 | \$17,960 | \$15,990 | \$14,084 | \$13,729 | \$12,609 | \$11,250 | \$10,701 | \$11,377 | \$12,106 | |
| Other U/W Expenses | 4.0% | \$6,526 | \$6,274 | \$6,191 | \$5,904 | \$5,624 | \$5,197 | \$5,030 | \$4,946 | \$5,007 | \$5,333 | |
| Net U/W Gain / (Loss) | (13.9%) | (\$3,165) | (\$2,778) | (\$1,870) | (\$997) | (\$1,472) | (\$1,146) | (\$207) | \$486 | \$439 | \$638 | |
| Loss Ratio | 0.5-pts | 70.5% | 69.9% | 67.0% | 63.0% | 63.5% | 62.8% | 57.6% | 54.1% | 55.0% | 54.3% | |
| LAE Ratio | 0.5-pts | 14.3% | 13.8% | 14.7% | 13.0% | 13.3% | 12.9% | 12.4% | 12.3% | 12.7% | 12.6% | |
| Expense Ratio | (0.8)-pts | 28.6% | 29.4% | 29.6% | 27.6% | 30.6% | 30.7% | 31.0% | 30.8% | 30.6% | 30.4% | |
| Dividend Ratio | 0.1-pts | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | |
| Combined Ratio | 0.3-pts | 113.5% | 113.2% | 111.3% | 103.6% | 107.5% | 106.5% | 101.1% | 97.2% | 98.4% | 97.5% | |

(\$ in millions, except percent)

As seen in the table above, the private passenger auto line of business has consistently generated underwriting losses for the past decade, with a current year loss of \$7.3 billion, although a 36.5% YoY improvement compared with prior year's loss of \$11.5 billion, the worst in the past ten years.

Underperforming Auto Market (... continued)

Underwriting performance continued to weaken in the commercial auto liability market with an underwriting loss of \$3.2 billion, a 13.9% deterioration over the prior year underwriting loss of \$2.8 billion. The YoY deterioration resulted from an aggregate 3.9% rise in net loss, LAE, and other underwriting expenses incurred to \$25.2 billion that was partly offset by a 2.6% increase in net premiums earned to \$22.0 billion. The current year combined ratio remained relatively flat at 113.5%.

Various Other Lines of Business with Combined Ratios (Net Basis) Over 100 percent

In 2017, 22 of the 38 lines of business had combined ratios over 100 percent, compared with 16 lines of business in 2016, 12 in 2015, and 15 in 2014. The deteriorating results in 2017 were due, in large part, to higher catastrophe losses, as previously discussed. The following are highlights of additional lines of business not previously discussed with unfavorable profitability trends that continued in 2017:

Accident & Health (1.8% of total NPW)

A&H net premiums written have increased at an above industry average pace for the second consecutive year. Current year aggregate net premiums written increased 18.9% over the prior year to \$159.9 billion, of which Group A&H premiums accounted for 57.6% of the total followed by Other A&H – 42.4% and Credit – 0.4%. Per the A&H Policy Experience Exhibit, the top A&H lines on a direct premium earned basis included:

- Stop Loss and Excess of Loss – 20.4%
- Other Group Care – 18.6%
- Comprehensive Major Medical – 15.2%
- Long Term Care – 8.5%
- Accident Only or AD&D – 8.2%

From an underwriting perspective, the aggregate A&H combined ratio improved 5.7-points over the prior year, however remained poor at 103.9%. The improvement was driven by the expense ratio which improved 4.5-points to 24.1% and a 1.2-point improvement in the net loss ratio to 79.8%. The A&H underwriting results have been hindered by the Other A&H and Credit A&H lines of business, wherein the combined ratios were over 100 percent the past two years.

Excess Workers' Compensation (0.14% of total NPW)

Excess Workers Compensation is a type of workers compensation coverage that covers losses above the attachment point, either by a single occurrence or in aggregate. Net losses incurred in 2017 amounted to \$618.3 million, while net premiums earned totaled \$790.2 million, resulting in a net loss ratio of 96.6%. Overall, the 2017 combined ratio was 123.6% and has surpassed the 100 percent profit threshold in each of the last four years.

Medical Professional Liability (1.4% of total NPW)

Medical Professional Liability net premiums written have declined YoY for the past decade, for an overall 10-year decline of 16.4%. Net premiums written totaled \$8.0 billion in 2017 for this line of business, down 2.2% from the prior year. The combined ratio for this line has steadily worsened during this timeframe. In 2014, the combined ratio surpassed the 100 percent profitability benchmark and has remained unprofitable ever since.

Products Liability (0.5% of total NPW)

The combined ratio for the Products Liability line of business has been over 100 percent in each of the last ten years. Products Liability coverage provides protection to the manufacturer, distributor, seller or lessor of a product against legal liability resulting from a defective condition causing personal injury, or damage, to any individual or entity, associated with the use of the product. In 2017, net incurred losses totaled \$940.3 million while net premiums earned amount to \$2.6 billion, resulting in a net loss ratio of 69.0%. Together with an expense ratio of 33.0%, the 2017 combined ratio was 102.1%.

Combined Ratio by Lines of Business

| Lines of Business | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 |
|-----------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Aggregate Write-ins | 41.2% | 83.5% | 83.7% | 125.4% | 64.0% | 56.3% | 75.7% | 80.7% | 81.9% | 99.7% |
| Aircraft (all perils) | 109.2% | 113.1% | 100.7% | 89.1% | 99.5% | 98.5% | 102.6% | 94.1% | 94.5% | 97.0% |
| Allied Lines | 182.0% | 96.6% | 88.1% | 85.4% | 85.3% | 129.9% | 122.3% | 92.0% | 85.4% | 115.9% |
| Boiler and Machinery | 76.5% | 78.8% | 69.9% | 76.1% | 72.4% | 80.1% | 74.8% | 71.6% | 71.7% | 87.7% |
| Burglary and Theft | 49.1% | 46.2% | 61.4% | 59.9% | 42.2% | 58.6% | 61.6% | 69.4% | 59.4% | 48.5% |
| Commercial Auto Liab | 113.5% | 113.2% | 111.3% | 103.6% | 107.5% | 106.3% | 101.1% | 97.1% | 100.2% | 97.5% |
| Commercial Auto Phy Dmg | 104.2% | 102.0% | 100.9% | 103.1% | 104.9% | 109.1% | 112.1% | 101.6% | 97.0% | 94.8% |
| Commercial MP (Liab) | 101.6% | 105.6% | 99.3% | 103.5% | 103.0% | 94.1% | 102.0% | 96.1% | 94.2% | 97.7% |
| Commercial MP (Non-Liab) | 111.8% | 99.1% | 91.9% | 97.1% | 94.4% | 114.6% | 120.0% | 103.2% | 99.0% | 108.2% |
| Credit | 90.8% | 92.1% | 76.5% | 74.7% | 74.9% | 91.3% | 94.3% | 127.3% | 140.8% | 170.6% |
| Credit A & H | 128.3% | 120.9% | 42.3% | 45.2% | 45.0% | 49.5% | 38.3% | 87.8% | 84.1% | 91.1% |
| Earthquake | 43.6% | 33.9% | 28.5% | 34.3% | 30.5% | 36.7% | 57.0% | 45.7% | 32.5% | 33.8% |
| Excess Workers' Comp | 123.6% | 109.2% | 112.0% | 107.4% | 69.3% | 151.4% | 133.9% | 51.4% | 35.1% | 148.3% |
| Farmowners MP | 105.7% | 91.1% | 89.9% | 95.4% | 94.0% | 99.5% | 117.2% | 108.2% | 107.7% | 119.5% |
| Fidelity | 74.0% | 78.4% | 77.2% | 92.7% | 92.9% | 99.3% | 102.0% | 96.5% | 105.3% | 84.2% |
| Financial Guaranty | 320.1% | 177.2% | 99.2% | 91.3% | (3.4%) | 181.2% | 218.8% | 227.3% | 101.2% | 422.5% |
| Fire | 119.2% | 92.3% | 85.1% | 85.4% | 78.5% | 86.5% | 92.9% | 79.9% | 79.4% | 93.2% |
| Group A & H | 90.5% | 98.4% | 100.1% | 96.9% | 99.9% | 94.1% | 99.2% | 96.2% | 93.0% | 98.3% |
| Homeowners MP | 107.8% | 93.4% | 92.1% | 92.7% | 90.3% | 104.0% | 122.0% | 106.6% | 105.7% | 116.1% |
| Inland Marine | 90.0% | 84.0% | 83.9% | 83.5% | 83.8% | 96.2% | 97.1% | 86.5% | 89.1% | 93.3% |
| International | 130.7% | 144.3% | 2.0% | 116.7% | 92.6% | 91.5% | 97.7% | 181.2% | 146.9% | 147.3% |
| Medical Prof Liab | 101.4% | 106.4% | 102.3% | 104.7% | 89.4% | 93.3% | 88.0% | 88.7% | 85.5% | 78.9% |
| Mortgage Guaranty | 40.4% | 49.8% | 58.1% | 70.2% | 98.0% | 189.7% | 219.1% | 199.0% | 202.4% | 219.9% |
| Multiple Peril Crop | 84.1% | 81.7% | 99.9% | 104.9% | 103.3% | 104.0% | 90.6% | 73.9% | 79.7% | 89.9% |
| Ocean Marine | 110.5% | 95.8% | 94.7% | 91.2% | 98.1% | 109.2% | 100.5% | 96.2% | 91.4% | 102.8% |
| Other A & H | 133.1% | 128.6% | 132.0% | 126.6% | 132.5% | 133.0% | 119.5% | 135.8% | 122.1% | 99.7% |
| Other Liab - Claims-Made* | 98.9% | 103.4% | 98.6% | 88.1% | 97.4% | 100.4% | 100.8% | 96.6% | 96.5% | NA |
| Other Liab - Occur* | 101.6% | 114.9% | 103.3% | 101.5% | 96.4% | 104.9% | 92.8% | 115.1% | 112.1% | 92.1% |
| Private Crop | 107.5% | 122.3% | 146.2% | 138.8% | NA | NA | NA | NA | NA | NA |
| Private flood | 186.2% | 93.1% | NA | NA | NA | NA | NA | NA | NA | NA |
| Products Liability | 102.1% | 119.8% | 130.6% | 134.4% | 155.2% | 102.2% | 158.8% | 157.3% | 123.0% | 124.9% |
| Prvt Psgr Auto Liab | 105.5% | 109.5% | 107.9% | 103.8% | 103.5% | 103.2% | 103.6% | 105.9% | 106.6% | 103.2% |
| Prvt Psgr Auto Phy Dmg | 98.2% | 101.7% | 99.5% | 100.3% | 98.7% | 100.2% | 99.5% | 93.4% | 93.4% | 95.8% |
| Reinsurance-Nonproportional | 122.8% | 78.6% | 72.3% | 63.2% | 72.9% | 79.8% | 114.4% | 79.5% | 69.4% | 97.8% |
| Surety | 72.2% | 72.4% | 73.8% | 69.3% | 72.7% | 76.8% | 72.8% | 70.7% | 79.5% | 66.9% |
| Warranty | 90.6% | 88.8% | 107.9% | 93.5% | 104.2% | 99.5% | 97.1% | 107.2% | 97.4% | 94.3% |
| Workers' Comp | 92.2% | 95.4% | 95.9% | 102.6% | 98.8% | 111.2% | 118.4% | 118.3% | 111.3% | 104.4% |

*In 2008, Other Liability Includes Occurrence and Claims-Made

NA = Not Available; NM = Not Material

Note: Federal Flood is not shown due to negative combined ratio results

Investment Operations

Investment returns were \$68.8 billion, 26.7% higher YoY compared to \$54.3 billion in 2016. The improvement was primarily associated with a 126.8% YoY increase in realized capital gains to \$19.8 billion, primarily due to gains on unaffiliated common stocks. Net investment income increased 7.5% YoY to \$48.9 billion with the majority derived from unaffiliated bonds. The industry average investment yield improved slightly in 2017 to 3.08%, following a steady decline over the past 11 years.

Net Income

Ultimately, the investment returns offset the deterioration in underwriting performance resulting in a net profit of \$38.7 billion, a 9.7% deterioration compared to prior year’s profit of \$42.9 billion. Return on revenue—a measure of net income to net premiums earned, net investment income earned, and realized capital gains (losses)—was slightly lower at 6.3% versus 7.3% for the prior year and has declined for four consecutive years due, in large part, to deteriorating underwriting results.

Capital and Surplus

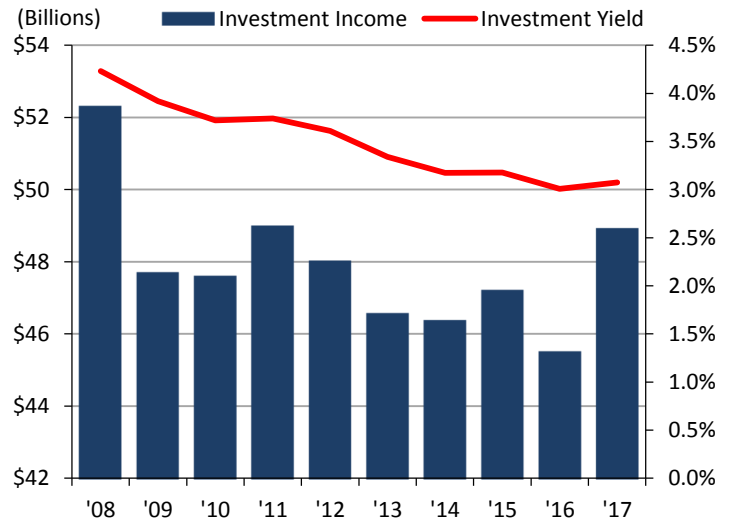
Policyholders’ surplus (adjusted for affiliated investments) increased 7.0% to another new high of \$785.6 billion at December 31, 2017. The increase was primarily attributable to net income and unrealized capital gains of \$40.3 billion that were offset, in part, by dividends to stockholders of \$34.6 billion and a \$22.8 billion decrease in the net deferred tax assets related to the recent tax act. Return on surplus—a measure of net income to average policyholders’ surplus—was 5.1% for the year, down 0.9-percentage points from 6.0% recorded in the prior year and 5.6-percentage points lower compared to five years ago.

Cash & Liquidity

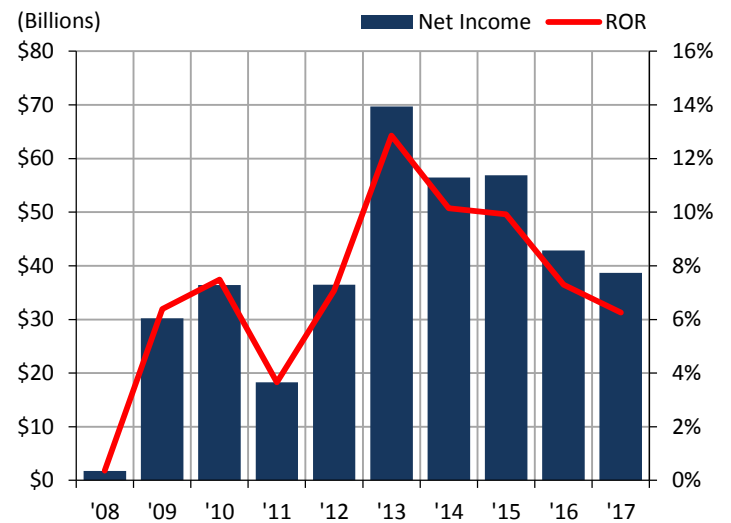
Net cash provided by operating activities totaled \$50.7 billion in 2017, a 10.4% decrease compared to \$56.6 billion in 2016. The decline was primarily due to higher benefit and loss related payments related to the aforementioned catastrophe losses and a 47.8% decline in federal income taxes.

Liquidity remained strong at 78.8%, relatively unchanged from last year. Liquid assets were 4.6% higher, which outpaced a 4.1% increase in adjusted liabilities.

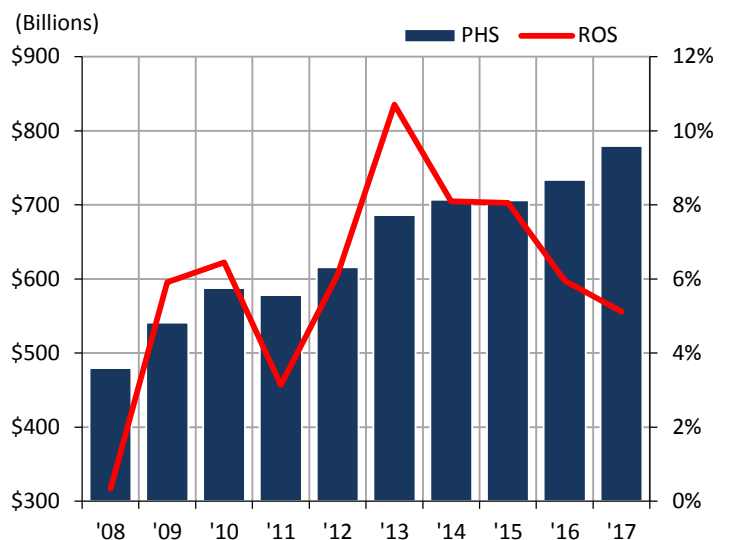
Investment Income



Profitability

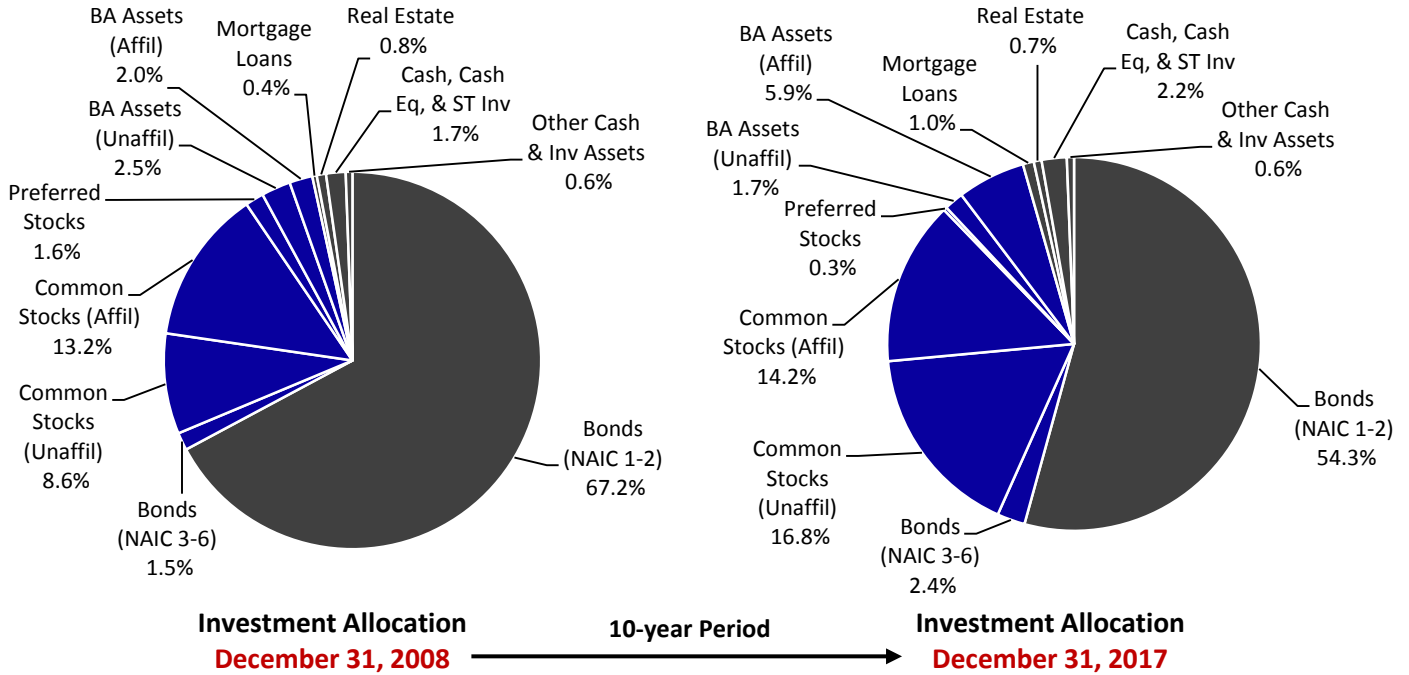


Policyholders' Surplus



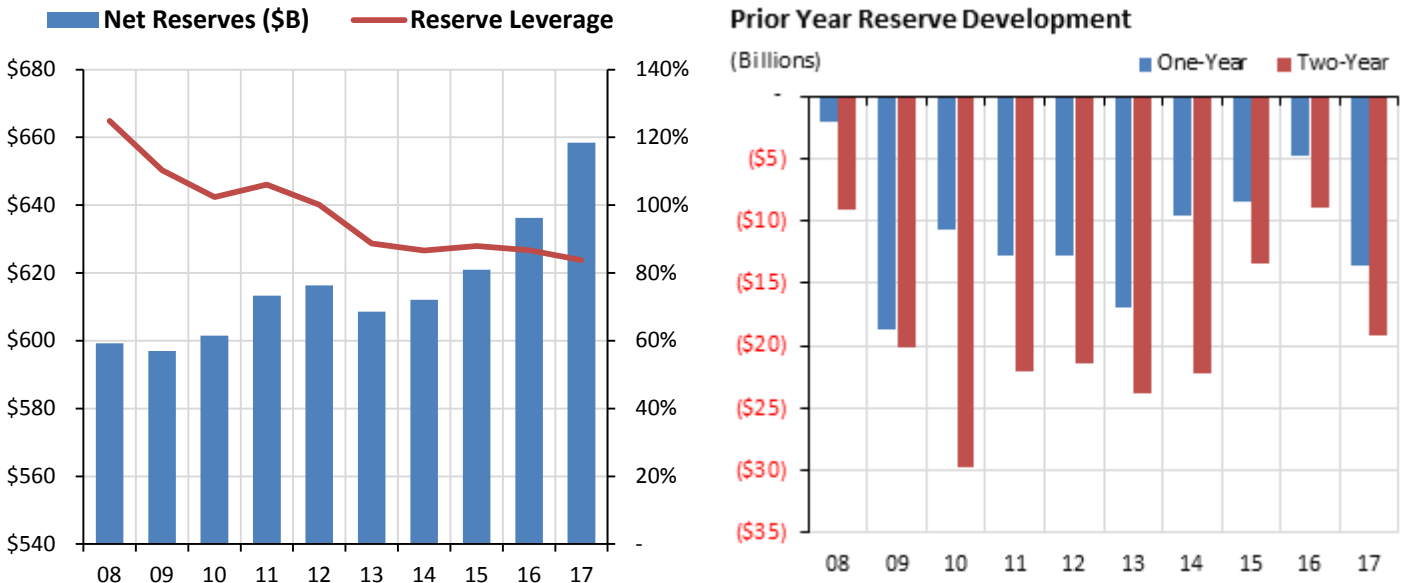
Cash & Liquidity (...continued)

Steady growth in cash and invested assets continued, however, there has been a shift in the asset mix in recent years as less liquid assets (e.g., other long-term invested assets) have grown at a faster pace than liquid assets (bond holdings). In 2017, investment growth in bonds increased by 0.5% while other long-term invested assets increased 7%. Further, the ten year growth in bond holdings was just 16% while other long-term investments increased by 133%.



Reserves

Net loss and LAE reserves increased 3.5% YoY to \$658.5 billion, of which \$544.6 billion were unpaid losses and \$113.9 billion unpaid LAE. The increase in reserves was entirely attributed to current year incurred, as the trend of prior year reserve releases continued with \$13.6 billion in favorable prior year reserve development in 2017. In previous industry reports, we reported that the trend of prior year reserve releases has continued to slow, however, as shown in the accompanying chart there was a sharp increase in 2017. This is due, in large part, to a few significant one-off transactions (i.e., loss portfolio transfers and group restructuring) that resulted in a large portion of reserves ceded to off-shore companies. Collectively, these transactions accounted for more than half of the 2017 development.



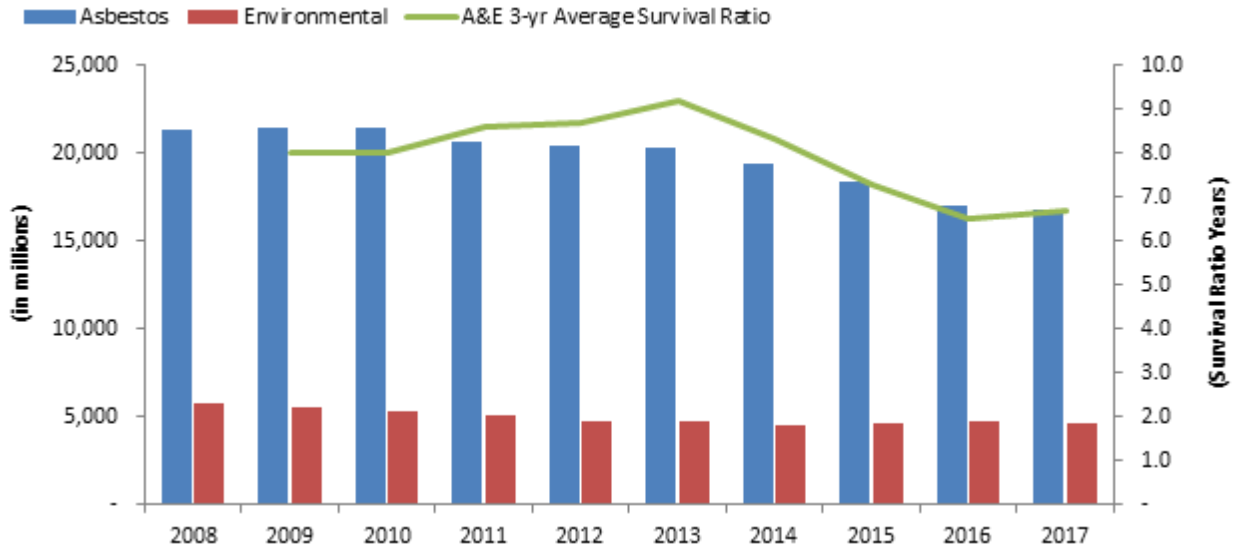
Reserves (...continued)

In terms of prior year reserve development by lines of business, adverse development occurred within the private passenger auto liability (primarily 2015 and 2016 accident years) and commercial auto liability (primarily accident years 2013 – 2016) totaling \$1.0 billion and \$1.3 billion, respectively. Except for nominal adverse development in other liability (claims-made), warranty, and products liability (occurrence) lines, favorable development occurred in all other lines of business, with the workers’ compensation line accounting for more than half with \$7.0 billion favorable development in 2017.

Asbestos and Environmental Reserves

Gross asbestos and environmental (A&E) reserves decreased 1.1% to \$41.8 billion at December 31, 2017 from \$42.2 billion a year ago. On a net basis, A&E reserves decreased 1.8% YoY to \$21.4 billion, as net claim payments totaled \$2.5 billion while net incurred losses and LAE totaled \$2.3 billion in 2017. As a result, the A&E three-year average survival ratio—net A&E reserves divided by the three year average of net claim payments—improved to 6.7 years compared to 6.5 years last year.

U.S. Asbestos & Environmental Net Reserves



Asbestos

The industry continues to be faced with the uncertainty over ultimate loss obligations of asbestos-related claims. This is due to a variety of factors, including, but not limited to the following: there are often long periods between asbestos exposure and manifestation of any bodily injury; difficulty in identifying the source of contamination; number of insureds and/or identifying insureds with potential exposure is unknown; and the often high costs to resolve claims. Moreover, recent research reports have indicated that more diseases are being associated with asbestos exposure than before, which is also contributing to the uncertainty over insurers ultimate loss obligations. Despite the uncertainty, net asbestos-related reserves decreased 1.6% YoY to \$16.8 billion at December 31, 2017, continuing a seven-year slide. However, during the year, 27 of the top 30 insurers in terms of net asbestos-related reserves, reported an increase in net incurred losses. Overall, net incurred losses totaled \$1.7 billion in 2017, representing a 14.1% increase over the prior year total of \$1.5 billion. With respect to net claim payments, the industry saw a 40.2% drop to \$1.8 billion versus \$3.0 billion a year ago. As a result, there was a slight improvement in the three-year average survival ratio to 6.6 years from 6.3 years, but remains far below the 10-year high of 10.5 years at year-end 2013.

Environmental

In regard to environmental reserves, after two consecutive years of increases, net reserves decreased 2.5% YoY to \$4.6 billion at December 31, 2017, as net claim payments totaling \$751 million exceeded net incurred losses totaling \$636 million. Compared to ten years ago, net environmental reserves have decreased by 20%. The three-year average survival ratio for environmental-related reserves fell to 6.7 years from 7.1 years last year.

Professional Reinsurance Market

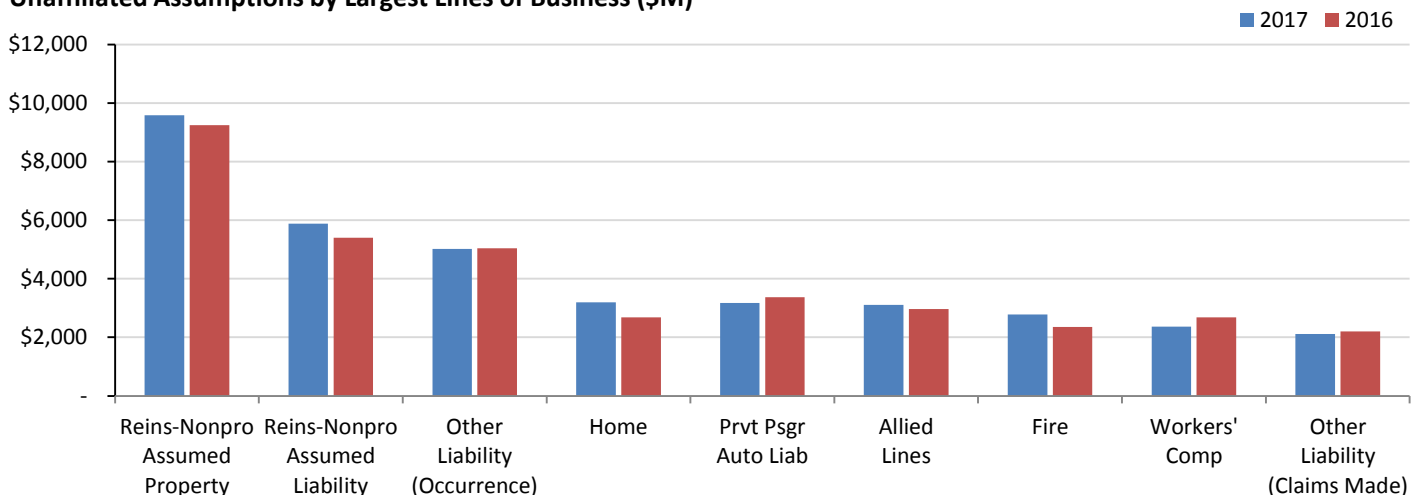
Professional Reinsurers Financial Snapshot

| For the year ended December 31, | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 |
|---------------------------------|---------|--------|--------|--------|--------|---------|---------|---------|---------|---------|
| Unaffiliated APW | 37,342 | 36,487 | 36,432 | 35,869 | 34,514 | 35,883 | 35,028 | 30,944 | 33,227 | 33,846 |
| Net Premiums Written | 78,930 | 73,687 | 78,029 | 86,744 | 64,407 | 55,497 | 51,266 | 48,508 | 47,184 | 58,804 |
| Net Premiums Earned | 73,471 | 72,117 | 75,213 | 82,367 | 60,604 | 54,927 | 50,030 | 48,428 | 45,180 | 59,727 |
| Net Losses Incurred | 52,949 | 43,799 | 42,049 | 47,613 | 30,774 | 36,730 | 36,334 | 29,849 | 26,955 | 39,677 |
| Loss Expenses Incurred | 7,197 | 6,953 | 7,815 | 8,903 | 6,009 | 5,916 | 5,078 | 6,394 | 4,972 | 5,904 |
| Underwriting Expenses | 21,196 | 20,816 | 21,631 | 21,801 | 19,205 | 15,688 | 14,092 | 13,471 | 12,935 | 15,706 |
| Underwriting Gain (Loss) | (7,867) | 528 | 3,697 | 4,096 | 4,619 | (3,405) | (5,499) | (1,136) | 347 | (1,573) |
| Net Loss Ratio | 81.9% | 70.4% | 66.3% | 68.6% | 60.7% | 77.6% | 82.8% | 74.8% | 70.7% | 76.3% |
| Expense Ratio | 26.9% | 28.2% | 27.7% | 25.1% | 29.8% | 28.3% | 27.5% | 27.8% | 27.4% | 26.7% |
| Combined Ratio | 108.7% | 98.6% | 94.1% | 93.8% | 90.6% | 106.0% | 110.3% | 102.7% | 98.1% | 103.1% |
| Net Invmnt. Inc. Earned | 12,587 | 11,794 | 13,087 | 19,503 | 15,699 | 13,846 | 12,620 | 14,105 | 10,782 | 12,080 |
| Net Realized Gains (Loss) | 2,875 | 2,443 | 2,142 | 3,219 | 10,081 | 521 | 1,807 | 3,013 | (1,863) | (1,978) |
| Net Invmnt. Gain (Loss) | 15,462 | 14,237 | 15,229 | 22,722 | 25,780 | 14,368 | 14,427 | 17,118 | 8,919 | 10,102 |
| Investment Profit Ratio | 21.0% | 19.7% | 20.2% | 27.6% | 42.5% | 26.2% | 28.8% | 35.3% | 19.7% | 16.9% |
| Net Income | 1,055 | 13,283 | 16,010 | 21,120 | 26,625 | 9,617 | 8,169 | 14,124 | 7,302 | 5,967 |
| Return on Revenue | 1.2% | 15.4% | 17.7% | 20.1% | 30.8% | 13.9% | 12.7% | 21.5% | 13.5% | 8.5% |

(in millions, except for percent data)

The professional reinsurance market includes reinsurers that collectively comprised the top 75% of the industry’s unaffiliated assumptions. In 2017, 29 reinsurers represented this market. Assumed premiums written in 2017 totaled \$487.7 billion for the overall industry, of which \$49.5 billion were unaffiliated assumptions with \$37.3 billion assumed by the 29 professional reinsurers. As seen in the above table, the professional reinsurance market experienced a net underwriting loss of \$7.9 billion in 2017, accounting for 35.2% of the overall industry underwriting loss, as the reinsurance market absorbed a significant portion of the losses from catastrophe events. The combined ratio was sharply worse at 108.7% for 2017 compared to 98.6% a year ago, entirely due to the rise in incurred losses that drove the loss ratio higher to 81.9%. The 2017 underwriting loss was offset by a net investment profit of \$15.5 billion, resulting in a net profit of \$1.1 billion. Like the overall industry, return on revenue has sharply worsened over the last five years, from 30.8% in 2013 to 1.2% in 2017.

Unaffiliated Assumptions by Largest Lines of Business (\$M)



Title Industry

U.S. Title Insurance Industry Results

(in millions, except for percent data)

| For the year ended December 31, | YoY Chg | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 |
|------------------------------------|-----------|----------|----------|----------|----------|----------|----------|---------|---------|---------|----------|----------|
| Net Premiums Written | 3.4% | \$14,617 | \$14,133 | \$12,964 | \$11,156 | \$12,569 | \$11,246 | \$9,249 | \$9,438 | \$9,286 | \$9,916 | \$14,054 |
| Title Premiums Earned | 3.5% | \$14,461 | \$13,976 | \$12,787 | \$11,389 | \$12,490 | \$11,233 | \$9,364 | \$9,403 | \$9,468 | \$10,226 | \$13,857 |
| Loss & LAE Incurred | (8.5%) | \$629 | \$687 | \$672 | \$742 | \$825 | \$851 | \$1,102 | \$1,105 | \$1,024 | \$1,316 | \$1,297 |
| Operating Exp. Incurred | 5.5% | \$14,089 | \$13,357 | \$12,163 | \$10,659 | \$11,919 | \$10,881 | \$9,300 | \$9,597 | \$9,693 | \$10,226 | \$14,015 |
| Net Operating Gain/(Loss) | 1.6% | \$885 | \$871 | \$831 | \$799 | \$686 | \$498 | (\$22) | (\$214) | (\$133) | (\$714) | (\$97) |
| Net Loss Ratio | (0.6) pts | 4.3% | 4.9% | 5.3% | 6.5% | 6.6% | 7.6% | 11.8% | 11.8% | 10.8% | 12.9% | 9.4% |
| Expense Ratio | 1.8 pts | 96.4% | 94.6% | 93.9% | 95.7% | 94.8% | 96.7% | 100.9% | 101.7% | 104.4% | 108.2% | 99.7% |
| Combined Ratio | 1.3 pts | 100.8% | 99.5% | 99.1% | 102.2% | 101.5% | 104.3% | 112.7% | 113.4% | 115.2% | 121.1% | 109.1% |
| Net Invmt. Inc. Earned | 25.9% | \$348 | \$276 | \$326 | \$261 | \$274 | \$321 | \$346 | \$334 | \$517 | \$406 | \$556 |
| Net Realized Gains (Loss) | (12.7%) | \$142 | \$162 | \$9 | \$1 | \$26 | \$36 | \$34 | (\$80) | (\$50) | (\$178) | (\$25) |
| Net Invmt. Gain (Loss) | 11.9% | \$489 | \$437 | \$336 | \$262 | \$299 | \$356 | \$380 | \$254 | \$467 | \$227 | \$531 |
| Net Income | 5.8% | \$1,016 | \$961 | \$871 | \$855 | \$769 | \$719 | \$309 | \$31 | \$351 | (407) | \$313 |
| Net Cash From Ops | 10.4% | \$1,193 | \$1,081 | \$1,039 | \$698 | \$706 | \$844 | \$167 | \$202 | \$188 | (383) | \$709 |
| Liquidity Ratio | (2.7) pts | 67.9% | 70.6% | 70.4% | 73.3% | 76.1% | 81.7% | 96.3% | 98.3% | 102.6% | 111.5% | 98.9% |
| December 31, | YoY Chg | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 |
| Policyholders' Surplus | 0.4% | \$4,818 | \$4,800 | \$4,357 | \$4,251 | \$4,122 | \$3,842 | \$2,950 | \$2,984 | \$3,201 | \$2,731 | \$3,129 |

Premium

Title premiums are produced almost entirely on a direct basis, either through direct operations or agency operations (mostly non-affiliated with 62.8% of total DPW). Direct premiums written increased 3.4% YoY to \$14.6 billion in 2017 and have increased in three consecutive years. According to the U.S. Census Bureau and the U.S. Department of Housing and Urban Development February 2018 Statistics, new home sales were nearly flat at 0.5% above new home sales in 2016. Nearly half of direct writings were concentrated in five states, TX, CA, FL, NY, and PA, which represented 47.4% of total DPW. With less than 1% reinsurance utilized in the industry, net writings totaled \$14.6 billion and net retention was 99.6%. The net writings leverage ratio rose 9-percentage points YoY to 303.4%.

Profitability

For the sixth consecutive year, a net operating gain was recorded in the title industry with a gain of \$885 million in 2017, a 1.6% increase compared to prior year's gain of \$871 million. The increase was due to a 4.6% rise in total operating income to \$15.6 billion (primarily due to title insurance premiums earned), while total operating expenses rose 4.8% to \$14.7 billion (due to a 5.5% increase in operating expenses). The combined ratio was 100.8% for the year, representing a 1.3-percentage point deterioration from the prior year, represented by a 4.3% loss ratio and a 96.4% expense ratio.

A net investment gain of \$489.3 million was reported for the year, up 11.9% compared to a gain of \$437.5 million in the prior year and was comprised of net investment income earned of \$347.8 million and net realized gains of \$141.5 million.

Ultimately, the industry reported a 5.8% or \$55.4 million YoY increase in net income to \$1.0 billion compared with net income of \$960.9 million in 2016.

Capital & Surplus

Industry aggregated policyholders’ surplus was nearly flat at \$4.8 billion at December 31, 2017. The \$18.1 million increase was mainly driven by net income of \$1.0 billion, a \$156.1 million change in accounting principles (resulted from a reduction in statutory premium reserve by three insurers), and \$111.8 million net unrealized capital gain, partly offset by dividends to stockholders of \$1.2 billion. Return on surplus—a measure of net income to average policyholders’ surplus—was flat at 21.1% on the year.

Cash & Liquidity

Net cash from operations totaled \$1.2 billion for 2017, which represented a 10.4% or \$112.6 million increase compared to 2016 cash of \$1.1 billion. The improvement was due to a 5.2% or \$793.2 million increase in cash inflows to \$16.1 billion that primarily resulted from a 3.7% rise in premiums collected. Cash outflows increased 4.8% or \$680.6 million to \$14.9 billion due to a 5.4% increase in commissions and expenses paid.

Net cash from investing activities totaled \$33.3 million, as total investment proceeds increased 27.0% to \$2.3 billion and total investments acquired increased 7.4% to \$2.2 billion.

Cash used by financing and miscellaneous sources amounted to \$1.2 billion, the majority of which were related to stockholder dividends.

Overall, cash, cash equivalents, and short-term investments increased \$25.1 million.

The industry’s liquidity ratio improved 2.7-percentage points to 67.9%, as adjusted liabilities dropped 1.1% to \$5.4 billion and liquid assets rose 2.9% to \$7.9 billion.

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