

## SBS FOR STATE INSURANCE REGULATORS

# 18

Sheraton Hotel

## Thursday

- 9:00 A.M.** Partnering for Success: SBS Stakeholder Report  
[Rachel Chester \(RI\)](#) and [Roger Graves \(NAIC\)](#)
- SBS Data Platform: A Closer Look  
[Coleson Douglas \(NAIC\)](#)
- 9:35 A.M.** Mastering SBS Correspondence  
[Elisa Bourgeois \(NAIC\)](#)
- The New Complaint Portal Experience:  
Serving Both Consumers and Companies  
[Lauren Childers \(KS\)](#) and [Don Bachman \(NAIC\)](#)
- 10:30 A.M.** SBS Correspondence Enhancements:  
Save Draft and Recurrence  
[Trish Skahan \(NAIC\)](#) and [Karen McCallop \(NAIC\)](#)
- Company Submit Filings Attachment  
Feature in SBS  
[Abhaya Kulkarni \(NAIC\)](#) and  
[Nicholetta Antao \(NAIC\)](#)
- 11:10 A.M.** Continuing Education and the CE Admin Tool  
[Jake Wilhoit \(NAIC\)](#)
- A Guide to the External Company Application:  
Non-UCAA Companies  
[Brogan Dinolfo \(MO\)](#) and [Don Bachman \(NAIC\)](#)
- 11:50 A.M.** Unlocking SBS for Organizations:  
A Session for Regulators  
[Jakob Miller \(NAIC\)](#)
- SBS Market Regulation v2.0:  
What's New and What It Means for You  
[Kellie Rusher \(NAIC\)](#)