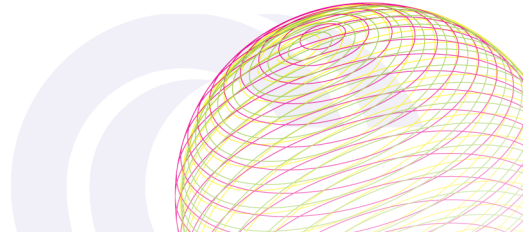


NAIC INTERNATIONAL INSURANCE FORUM 2024



Thursday, May 16, 2024

8:00 a.m. Registration and Breakfast

Regency Ballroom BCD, Ballroom Level

9:00 a.m. NAIC President's Welcome

Andrew N. Mais, *NAIC President and Commissioner, Connecticut Insurance Department*

Introduction by: Eric Dunning, *Chair, International Insurance Relations (G) Committee and Director, Nebraska Department of Insurance*

9:15 a.m. Panel 1: Forecasting 2025 – Views from the C-Suite

Following the ripples of COVID-19, the industry was poised for significant change. The focus of many consumers, firms, and supervisors is now on artificial intelligence (AI)/machine learning (ML), climate risk and resiliency, advanced technology, and now, higher interest rates. C-suite panelists will provide insights into what they thought 2024 would bring, how that has changed halfway through the year, and what they see on the horizon for the industry as the sector continues to evolve.

Moderator: Jon Godfread, *NAIC President-Elect and Commissioner, North Dakota Insurance Department*

Pina Albo, Chief Executive Officer, Hamilton

Jasmine Jirele, President and Chief Executive Officer, Allianz Life Insurance Company of North America

Neeti Bhalla Johnson, President, Global Risk Solutions, Liberty Mutual Insurance Company

10:15 a.m. Break

10:45 a.m. Keynote: Shigeru Ariizumi, Vice Minister for International Affairs, Financial Services Agency of Japan; Chair, Executive Committee, International Association of Insurance Supervisors

11:10 a.m. Panel 2: Are Inclusion Policies Making a Difference? Effects of DE&I on the Insurance Industry

In recent years, the global financial services sector has highlighted the importance of diversity, equity, and inclusion (DE&I) for both how organizations operate internally and the consumers they serve externally. This panel will examine how DE&I is taking shape at the international level and in individual jurisdictions, which initiatives are working best, and potential next steps for increasing inclusivity.

Moderator: Anita G. Fox, *Director, Michigan Department of Insurance and Financial Services*

Gerry Cross, Director Financial Regulation – Policy & Risk, Central Bank of Ireland

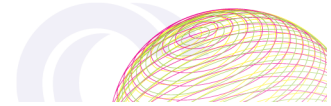
Mark Lomas, Head of Culture, Lloyd's of London

Chandara K. Phanachone, Director, Insurance Diversity Initiative, California Department of Insurance

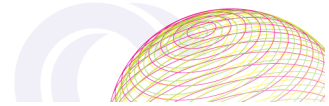
12:10 p.m. Lunch

Regency Ballroom BCD, Ballroom Level

1:15 p.m. Armchair Chat: Sandra L. Thompson, Director, Federal Housing Finance Agency *in conversation with Elizabeth Kelleher Dwyer*, NAIC Secretary-Treasurer and Director, Rhode Island Department of Business Regulation



- 1:45 p.m. Panel 3: Positioning for the Future – Navigating the Investment Landscape**
The impact of a changing climate on the insurance sector is not limited to the environment; the investment climate for insurers is also changing. Rates are up, inflation has cooled, and markets have been fluctuating. Panelists will discuss some of the key trends they are seeing and how they are navigating the ever-changing investment landscape, including how investments are shaping other corporate policies.
Moderator: Scott A. White, NAIC Vice President and Commissioner, Virginia Bureau of Insurance
Craig Swan, Chief Executive Officer, Bermuda Monetary Authority
Ken Johnson, Managing Director, AM Best
Douglas Niemann, Executive Vice President and Chief Risk Officer, Athene Holding Ltd.
Pooja Rahman, Chief Risk Officer, Transamerica
- 2:45 p.m. Break**
- 3:15 p.m. Panel 4: Improving Climate Resiliency, Strengthening Communities – Public/Private Partnerships and Insurance**
Insurance supervisors in numerous jurisdictions are working on developing proactive solutions to addressing climate risks, notably focusing on strengthening resiliency efforts. In many instances, these efforts have produced strong public/private partnerships, with insurance supervisors assisting and facilitating consumer and industry initiatives. Panelists will focus on the evolution of public/private partnerships across the globe and the characteristics that make for successful programs.
Moderator: Chlora Lindley-Myers, NAIC Most Recent Past President and Director, Missouri Department of Commerce and Insurance
Dieter Hendrickx, Head, Prudential Policy Insurance, National Bank of Belgium
Raghuv eer Vinukollu, Head of Climate Insights & Advisory, Munich Re US
Amy Chester, Managing Director, Rebuild by Design
- 4:15 p.m. Panel 5: AI/ML – Streamlining Operations, Optimizing Efficiency, Regulating Effectively**
The incorporation of artificial intelligence (AI) and machine learning (ML) has been revolutionary, allowing insurers and supervisors to better manage processes and develop efficiencies within their respective organizations. However, with new technology comes new risks and challenges, including providing the necessary oversight, both internal and external, over the systems. Panelists will provide a snapshot of the current state of play and ways in which technology will create a more effective and streamlined environment, as well as how supervisors can oversee it.
Moderator: Kathleen A. Birrane, Chair, Innovation, Cybersecurity, and Technology (H) Committee and Commissioner, Maryland Insurance Administration
Petra Hielkema, Chair, European Insurance and Occupational Pensions Authority
Padma Elmgart, Chief Technology Officer, Global Atlantic Financial Group
Dr. Zhiyu (Frank) Quan, Assistant Professor, University of Illinois Urbana-Champaign
- 5:15 p.m. Wrap-Up Remarks**
- 5:20 p.m. Welcome Reception**
Regency/Columbia Foyer, Ballroom Level



Friday, May 17, 2024

- 8:00 a.m. Registration and Breakfast**
Regency Ballroom BCD, Ballroom Level
- 9:00 a.m. Welcome remarks**
- 9:10 a.m. Keynote: Tobias Adrian**, Financial Counsellor & Director - Monetary and Capital Markets, International Monetary Fund
- 9:30 a.m. Panel 6: IAIS – The Next Five Years**
International Association of Insurance Supervisors (IAIS) members are in the process of finalizing their next strategic plan, which will guide the organization through the end of the decade. With a varied membership, competing priorities, and ever-evolving issues, finalizing this plan and balancing its resources will not be without challenges. This panel will address some of the key views supervisors and stakeholders have on the future of IAIS work and how it complements its priorities.
Moderator: Dean L. Cameron, *Director, Idaho Department of Insurance*
Jonathan Dixon, Secretary General, International Association of Insurance Supervisors
Siham Ramli, Director of Communication and International Relations, Autorité de Contrôle des Assurances et de la Prévoyance Sociale, Morocco
Susan Greenwell, Senior Vice President and Head of Global Government Relations, MetLife
- 10:30 a.m. Break**
- 11:00 a.m. Featured Speaker: Chuchatr Pramoolpol**, Secretary-General, Office of Insurance Commission Thailand
- 11:15 a.m. Panel 7: New Products, New Industry – Protecting Consumers, Closing Coverage Gaps**
Consumer protection remains paramount for insurance supervisors globally. However, protection gaps across many lines of insurance are creating challenging situations for the insurance sector. In many cases, education and promotion of traditional insurance products will help but will not be enough to fill the gaps; innovation will be necessary. Panelists will discuss innovative new concepts in the insurance industry in order to explain how insurance is changing, especially for those traditionally left without coverage.
Moderator: Andrew N. Mais, *NAIC President and Commissioner, Connecticut Insurance Department*
Dr. Guillermo Pedro Plate, Superintendent, Superintendencia de Seguros de la Nación, Argentina
Adam Rimmer, Chief Executive Officer and Co-Founder, FloodFlash
Peter Windsor, Senior Financial Sector Expert, International Monetary Fund
- 12:15 p.m. Closing Remarks**