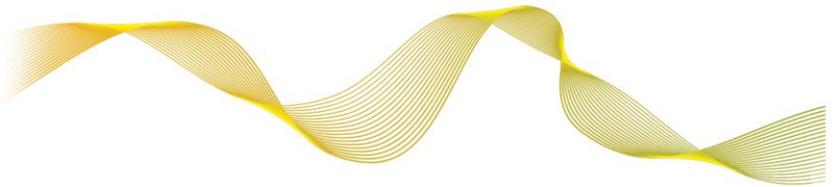




2026 SPRING NATIONAL MEETING
SAN DIEGO, CA



Draft date: 3/9/26

*2026 Spring National Meeting
San Diego, California*

NAIC/CONSUMER LIAISON COMMITTEE

Sunday, March 22, 2026

12:45– 2:15 p.m.

Manchester Grand Hyatt—Grand Hall C—Level 1

ROLL CALL

NAIC Member

D.J. Bettencourt, Chair
Marie Grant, Vice Chair
Mark Fowler
Heather Carpenter
Peter M. Fuimaono
Charles Bassett
Ricardo Lara
Michael Conway
Joshua Hershman
Trinidad Navarro
Karima M. Woods
Michael Yaworsky
Dean L. Cameron
Ann Gillespie
Timothy J. Temple
Anita G. Fox
Grace Arnold
Mike Chaney
Angela L. Nelson
Eric Dunning
Ned Gaines
Susan Ochs
Alice T. Kane
Kaitlin Ascrow
Mike Causey
Jon Godfread
Remedio C. Mafnas
Judith L. French
Glen Mulready
TK Keen
Michael Humphreys

Representative

D.J. Bettencourt, Chair
Marie Grant, Vice Chair
Larry Chapman
Heather Carpenter
Elizabeth Perri
Charles Bassett
Ricardo Lara
Michael Conway
Kurt Swan
Susan Jennette
Howard Liebers
Sheryl Parker
Dean L. Cameron
Corbin McGhee
Ron Henderson
Renee Campbell
Grace Arnold
Ryan Blakeney
Angela L. Nelson
Martin Swanson
Roger Hayashi
Susan Ochs
Margaret Pena
Kaitlin Ascrow
Angela Hatchell
John Arnold
Remedio C. Mafnas
Jana Jarrett
Donna Dorr
TK Keen
Michael Humphreys

State/Territory

New Hampshire
Maryland
Alabama
Alaska
American Samoa
Arizona
California
Colorado
Connecticut
Delaware
District of Columbia
Florida
Idaho
Illinois
Louisiana
Michigan
Minnesota
Mississippi
Missouri
Nebraska
Nevada
New Jersey
New Mexico
New York
North Carolina
North Dakota
Northern Mariana Islands
Ohio
Oklahoma
Oregon
Pennsylvania



Amada Crawford
Tregenza A. Roach
Jon Pike
Kaj Samsom
Scott A. White
Patty Kuderer
Allan L. McVey
Nathan Houdek

Matt Tapp
Tregenza A. Roach
Tanji J. Northrup
Joe Valenti
Zuhairah Tillinghast
Andrew Davis
Vicki Jones
Sarah Smith

Texas
U.S. Virgin Islands
Utah
Vermont
Virginia
Washington
West Virginia
Wisconsin

NAIC Committee Support: Tim Mullen/Traci Hallowell

2026 NAIC Consumer Representatives

Theresa Alban—*Cystic Fibrosis Foundation (CFF)*
Ben Anderson—*Families USA*
Amy Bach—*United Policyholders (UP)*
Kellan Baker—*Movement Advancement Project (MAP)*
Charles Bell—*Consumer Reports (CR)*
Brendan Bridgeland—*Center for Insurance Research (CIR)*
Bonnie Burns—*California Health Advocates (CHA)*
Jalisa Clark—*Georgetown University Center on Health Insurance Reforms*
Cara Cheevers—*Inseparable*
Laura Colbert—*Georgians for a Healthy Future (GFHF)*
Brenda J. Cude—*Individual Consumer Advocate*
Lucy Culp—*Blood Cancer United*
Deborah Darcy—*American Kidney Fund (AKF)*
Michael DeLong—*Consumer Federation of America (CFA)*
Jaclyn de Medicci Bruneau—*Ceres*
Shamus Durac—*Rhode Island Parent Information Network (RIPIN)*
Eric Ellsworth—*Consumers' Checkbook, Center for the Study of Services*
Erica Eversman—*Automotive Education and Policy Institute (AEPI)*
Joseph Feldman—*Cover My Mental Health*
Lauren Fink—*The Kennedy Forum (TKF)*
Adam Fox—*Colorado Consumer Health Initiative (CCHI)*

Elizabeth Hagan—*United States of Care*
Stephanie Hengst—*The AIDS Institute*
Marguerite Herman—*Healthy Wyoming*
Brenda Claire Heyison—*Center for Budget and Policy Priorities (CBPP)*
Anna Schwamlein Howard—*American Cancer Society Center Action Network (ACS CAN)*
Anna Hyde—*Arthritis Foundation*
Janay Johnson—*American Heart Association*
Amy Killelea—*Equality Arlington*
Kenneth S. Klein—*Individual Consumer Advocate*
Peter R. Kochenburger—*Individual Consumer Advocate*
Erin L. Miller—*Community Catalyst*
Lindsey Murtagh—*Individual Consumer Advocate*
Sarah Phillips—*The Carter Center*
Carl E. Schmid, II—*HIV+Hepatitis Policy Institute*
Jennifer Snow—*National Alliance on Mental Illness (NAMI)*
Deborah Steinberg—*Legal Action Center (LAC)*
Harold M. Ting—*Individual Consumer Advocate*
Wayne Turner—*National Health Law Program (NHeLP)*
Milo Vieland—*Legal Council for Health Justice*
Brent J. Walker—*Coalition Against Insurance Fraud*
Richard M. Weber—*Life Insurance Consumer Advocacy Center*



AGENDA

1. Consider Adoption of its Fall National Meeting Minutes
—*Commissioner D.J. Bettencourt (5 minutes)*
2. Hear a Summary of the NAIC/Consumer Participation Board of Trustees Meeting
—*Commissioner D.J. Bettencourt (5 minutes)*
3. Hear a Presentation on 2026 Consumer Representative Health Priorities Focusing on the Affordability of Coverage, Key Considerations to Ensure Coverage Meets Consumer Needs, Medicare and Long-Term Care Insurance Challenges, and Outreach and Engagement with Consumers
—*Lucy Culp (Blood Cancer United), Laura Colbert (GFHF), Carl Schmid (HIV+Hepatitis Policy Institute), Janay Johnson (American Heart Association), Deborah Steinberg (LAC), Amy Killelea (Equality Arlington), Bonnie Burns (CHA), and Wayne Turner (National Health Law Program) (35 minutes)*
4. Hear a Presentation on How Death Records Are Not Locating All Beneficiaries of Unclaimed Benefits
—*Richard M. Weber (Life Insurance Consumer Advocacy Center) (20 minutes)*
5. Hear a Presentation on Affordability and Availability of Property Insurance in Wildfire-Prone Regions
—*Amy Bach (UP) (10 minutes)*
6. Hear the Presentation “Are Auto Insurers Encouraging Litigation by Using Outmoded Methodology and Unreliable Data?”
—*Erica Eversman (AEPI) (10 minutes)*
7. Discuss Any Other Matters Brought Before the Liaison Committee
—*Commissioner D.J. Bettencourt (NH)*
8. Adjournment