

Draft date: 3/7/24

*2024 Spring National Meeting*  
*Phoenix, Arizona*

**NAIC/CONSUMER LIAISON COMMITTEE**

Friday, March 15, 2024

12:00 – 2:00 p.m.

Phoenix Convention Center—301 B-D West—Level 3

**ROLL CALL**

Grace Arnold, Chair	Minnesota	Chlora Lindley-Myers	Missouri
D.J. Bettencourt, Vice Chair	New Hampshire	Eric Dunning	Nebraska
Mark Fowler	Alabama	Scott Kipper	Nevada
Lori K. Wing-Heier	Alaska	Justin Zimmerman	New Jersey
Peni Itula Sapini Teo	American Samoa	Alice T. Kane	New Mexico
Alan McClain	Arkansas	Adrienne A. Harris	New York
Ricardo Lara	California	Mike Causey	North Carolina
Michael Conway	Colorado	Jon Godfread	North Dakota
Andrew N. Mais	Connecticut	Judith L. French	Ohio
Trinidad Navarro	Delaware	Glen Mulready	Oklahoma
Karima M. Woods	District of Columbia	Andrew R. Stolfi	Oregon
Dean L. Cameron	Idaho	Michael Humphreys	Pennsylvania
Dana Popish Severinghaus	Illinois	Alexander S. Adams	
Doug Ommen	Iowa	Vega	Puerto Rico
Vicki Schmidt	Kansas	Cassie Brown	Texas
Timothy J. Temple	Louisiana	Jon Pike	Utah
Kathleen A. Birrane	Maryland	Scott A. White	Virginia
Anita G. Fox	Michigan	Mike Kreidler	Washington
Mike Chaney	Mississippi	Alan L. McVey	West Virginia
		Nathan Houdek	Wisconsin

NAIC Support Staff: Lois Alexander

**2024 NAIC Consumer Liaison Representatives**

Amy Bach—*United Policyholders (UP)*

Kellan Baker—*Whitman-Walker Institute*

Stephani R. Becker—*Shriver Center on Policy Law*

Ashley Blackburn—*Health Care For All (HCFA)*

Brendan M. Bridgeland—*Center for Insurance Research (CIR)*

Jaclyn de Medicci Bruneau—*Ceres Accelerator For Sustainable Capital Markets*

Bonnie Burns—*California Health Advocates*

Jalisa Clark—*Georgetown University Center on Health Insurance Reforms*

Laura Colbert—*Georgians for a Healthy Future*

Symone N. Crawford—*Massachusetts Affordable Housing Alliance (MAHA)*

Brenda J. Cude—*Consumer Advocate*

Lucy Culp—*The Leukemia & Lymphoma Society (LLS)*

Deborah Darcy—*American Kidney Fund (AKF)*

Michael DeLong—*Consumer Federation of America (CFA)*  
 Shamus Duroc—*Rhode Island Parent Information Network (RIPIN)*  
 Eric Ellsworth—*Consumers’ Checkbook/Center for the Study of Services*  
 Erica L. Eversman—*Automotive Education and Policy Institute (AEPI)*  
 Carly Fabian—*Public Citizen*  
 Joseph Feldman—*Consumer Advocate*  
 Adam Fox—*Colorado Consumer Health Initiative*  
 Stephanie E. Hengst—*The AIDS Institute*  
 Marguerite Herman—*Consumer Advocate*  
 Claire Heyison—*Center on Budget and Policy Priorities (CBPP)*  
 Kara Hinkley—*The Amyotrophic Lateral Sclerosis (ALS) Association*  
 Anna Schwamlein Howard—*American Cancer Society Center Action Network (ASC CAN)*  
 Anna Hyde—*Arthritis Foundation*  
 Janay Johnson—*American Heart Association*  
 Amy Killelea—*Consumer Advocate*  
 Karrol Kitt—*Consumer Advocate*  
 Kenneth S. Klein—*Consumer Advocate*

Peter R. Kochenburger—*Consumer Advocate*  
 Dorianne Mason—*National Women’s Law Center (NWLC)*  
 Erin L. Miller—*Community Catalyst*  
 Carl Schmid—*HIV+Hepatitis Policy Institute*  
 Jennifer Snow—*National Alliance on Mental Illness (NAMI)*  
 Deborah Steinberg—*Legal Action Center*  
 Christa Stevens—*Autism Speaks*  
 Harold “Harry” M. Ting—*Health Consumer Advocate*  
 Wayne Turner—*National Health Law Program (NHeLP)*  
 Brent J. Walker—*Coalition Against Insurance Fraud (CAIF)*  
 Richard Weber—*Life Insurance Consumer Advocacy Center (LICAC)*  
 Caitlin Westerson—*United States of Care (USofCare)*  
 Jackson Williams—*Dialysis Patient Citizens (DPC)*  
 Silvia Yee—*Disability Rights Education and Defense Fund (DREDF)*

## AGENDA

1. Consider Adoption of its 2023 Fall National Meeting Minutes Attachment One  
 —*Commissioner Grace Arnold (MN)*
2. Receive a Report on the Consumer Participation Board of Trustees Meeting—*Commissioner Grace Arnold (MN)*
3. Hear a Presentation from the Consumer Federation of America (CFA) entitled Exposed: A Report on Uninsured American Homes—*Michael DeLong (CFA)*
4. Hear a Presentation from the Automotive Education and Policy Institute (AEPI) on How Insurers Exploit Consumer Protection Acts to Harm Consumers—*Erica L. Eversman (AEPI)*
5. Hear a Presentation from United Policyholders (UP) on Providing Consumers with Updated Tips on Buying Property Insurance —*Amy Bach (UP)*

6. Hear a Presentation from the National Health Law Program (NHLP), HIV+Hepatitis Policy Institute, Whitman-Walker Institute, and National Women’s Law Center (NWLC) on What the New Section 1557 Means for Health Insurance Non-Discrimination Protections and Considerations for Regulators—*Wayne Turner (NHLP), Carl Schmid (HIV+Hepatitis Institute), Kellan Baker (Whitman-Walker), and Dorianne Mason (NWLC)*
7. Hear a Presentation from Consumers’ Checkbook, United States of Care (USofCare), and a Health Consumer Advocate on Federal Centers for Medicare & Medicaid Services (CMS) Interoperability and Prior Authorization Rule and Federal Updates—*Eric Ellsworth (Consumers’ Checkbook), Harry Ting (Health Consumer Advocate), and Caitlin Westerson (USofCare)*
8. Discuss Any Other Matters Brought Before the Liaison Committee  
—*Commissioner Grace Arnold (MN)*
9. Adjournment