Draft date: 7/19/23

2023 Summer National Meeting
Seattle, Washington

NAIC/CONSUMER LIAISON COMMITTEE
August 12, 2023
12:00 – 2:00 p.m.
Seattle Convention Center—Ballroom 1—Level 5

ROLL CALL

Andrew R. Stolfi, Chair Oregon Mike Chaney Mississippi
Grace Arnold, Vice Chair Minnesota Chlora Lindley-Myers Missouri
Mark Fowler Alabama Francisco D. Cabrera N. Mariana Islands
Lori K. Wing-Heier Alaska Eric Dunning Nebraska
Peni Itula Sapini Teo American Samoa Scott Kipper Nevada
Alan McClain Arkansas D.J. Bettencourt New Hampshire
Ricardo Lara California Adrienne A. Harris New York
Michael Conway Colorado Mike Causey North Carolina
Andrew N. Mais Connecticut Jon Godfread North Dakota
Trinidad Navarro Delaware Judith L. French Ohio
Karima M. Woods District of Columbia Michael Humphreys Pennsylvania
Michael Yaworsky Florida Alexander S. Adams Vega Puerto Rico
Gordon I. Ito Hawaii Cassie Brown Texas
Dean L. Cameron Idaho Jon Pike Utah
Dana Popish-Severinghaus Illinois Scott A. White Virginia
Doug Ommen Iowa Mike Kreidler Washington
Vicki Schmidt Kansas Allan L. McVey West Virginia
James J. Donelon Louisiana Nathan Houdek Wisconsin
Kathleen A. Birrane Maryland Michael Yaworsky Florida
Anita G. Fox Michigan Gordon I. Ito Hawaii

NAIC Support Staff: Lois E. Alexander

2023 NAIC Consumer Liaison Representatives

David Arkush Public Citizen’s Climate Program Janay Johnson American Heart Association (AHA)
Amy Bach United Policyholders (UP) Karrol Kitt The University of Texas at Austin
Kellan Baker Whitman-Walker Institute Kenneth S. Klein California Western School of Law
Birny Birnbaum Center for Economic Justice (CEJ) Rachel K. Klein The AIDS Institute
Ashley Blackburn  Health Care For All (HCFA)  Peter R. Kochenburger  Southern University Law School
Brendan M. Bridgeland  Center for Insurance Research (CIR)  Maanasa Kona  Georgetown University Center on Health Insurance Reforms (CHIR)
Bonnie Burns  Consultant to Consumer Groups  Brendon M. Bridgeman  
Tasha Carter  Florida Office of the Insurance Consumer Advocate  Dorianne Mason  National Women’s Law Center (NWLC)
Symone N. Crawford  Massachusetts Affordable Housing Alliance (MAHA)  Colin Reusch  Community Catalyst 
Brenda J. Cude  University of Georgia  Carl Schmid  HIV+Hepatitis Policy Institute
Lucy Culp  The Leukemia & Lymphoma Society (LLS)  Karen Siegel  Health Equity Solutions Coalition Against Insurance Fraud (CAIF)
Deborah Darcy  American Kidney Fund (AKF)  Matthew J. Smith  Healthcare Consumer Advocate
Michael DeLong  Consumer Federation of America (CFA)  Wayne Turner  National Health Law Program (NHeLP)
Yosha P. Dotson  Georgians for a Healthy Future (GHF)  Richard Weber  Life Insurance Consumer Advocacy Center
Shamus Durac  Rhode Island Parent Information Network (RIPIN)  Caitlin Westerson  United States of Care Dialysis Patient Citizens
Eric Ellsworth  Consumers’ Checkbook/Center for the Study of Services  Jackson Williams  Disability Rights Education and Defense Fund (DREDF)
Erica L. Eversman  Automotive Education & Policy Institute (AEPI)  Silvia Yee  
Kelly Headrick  Autism Speaks  
Marguerite Herman  Healthy Wyoming  
Kara Hinkley  The Amyotrophic Lateral Sclerosis (ALS) Association  
Charlotte P. Hoffman  National Center for Transgender Equality (NCTE)  
Anna Schwamlein Howard  American Cancer Society (ACS) Cancer Action Network (CAN)
AGENDA

1. Consider Adoption of its Spring National Meeting Minutes
   —Commissioner Andrew R. Stolfi (OR)
   Attachment One

2. Hear a Presentation from the Center for Economic Justice (CEJ) on “A Meaningful Framework for Supervision of Insurer’s Use of Big Data and Artificial Intelligence”—Birny Birnbaum (CEJ) – 20 minutes

3. Hear a Presentation from United Policyholders (UP) and the Automotive Education & Policy Institute (AEPI) on the Appraisal Process for Automotive and Property Damage Claims—Amy Bach (UA) and Erica Eversman (AEPI) – 25 minutes

4. Hear a Presentation from the Disability Rights Education and Defense Fund (DREDF), the Whitman-Walker Institute, and the Leukemia & Lymphoma Society (LLS) on Federal Health Updates—Silvia Yee (DREDF), Kellan Baker (Whitman-Walker Institute), and Lucy Culp (LLS) – 20 minutes

5. Hear a Presentation from Consumers’ Checkbook, Georgians for a Healthy Future, and United States of Care on Preventative Health Services—Eric Ellsworth (Consumers’ Checkbook), Yosha Dotson (Georgians for a Healthy Future), and Caitlin Westerson (United States of Care) – 25 minutes

6. Hear a Presentation from the American Kidney Fund (AKF) and the HIV+Hepatitis Policy Institute on Healthcare Appeals and Denials—Deb Darcy (AKF) and Carl Schmid (HIV+Hepatitis Policy Institute) – 15 minutes

7. Discuss Any Other Matters Brought Before the Liaison Committee
   —Commissioner Andrew R. Stolfi (OR)

8. Adjournment