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*2023 Summer National Meeting
Seattle, Washington*

NAIC/CONSUMER LIAISON COMMITTEE

August 12, 2023

12:00 – 2:00 p.m.

Seattle Convention Center—Ballroom 1—Level 5

ROLL CALL

Andrew R. Stolfi, Chair	Oregon	Mike Chaney	Mississippi
Grace Arnold, Vice Chair	Minnesota	Chlora Lindley-Myers	Missouri
Mark Fowler	Alabama	Francisco D. Cabrera	N. Mariana Islands
Lori K. Wing-Heier	Alaska	Eric Dunning	Nebraska
Peni Itula Sapini Teo	American Samoa	Scott Kipper	Nevada
Alan McClain	Arkansas	D.J. Bettencourt	New Hampshire
Ricardo Lara	California	Adrienne A. Harris	New York
Michael Conway	Colorado	Mike Causey	North Carolina
Andrew N. Mais	Connecticut	Jon Godfread	North Dakota
Trinidad Navarro	Delaware	Judith L. French	Ohio
Karima M. Woods	District of Columbia	Michael Humphreys	Pennsylvania
Michael Yaworsky	Florida	Alexander S. Adams Vega	Puerto Rico
Gordon I. Ito	Hawaii	Cassie Brown	Texas
Dean L. Cameron	Idaho	Jon Pike	Utah
Dana Popish-Severinghaus	Illinois	Scott A. White	Virginia
Doug Ommen	Iowa	Mike Kreidler	Washington
Vicki Schmidt	Kansas	Allan L. McVey	West Virginia
James J. Donelon	Louisiana	Nathan Houdek	Wisconsin
Kathleen A. Birrane	Maryland		
Anita G. Fox	Michigan		

NAIC Support Staff: Lois E. Alexander

2023 NAIC Consumer Liaison Representatives

David Arkush	Public Citizen’s Climate Program	Janay Johnson	American Heart Association (AHA)
Amy Bach	United Policyholders (UP)	Karrol Kitt	The University of Texas at Austin
Kellan Baker	Whitman-Walker Institute	Kenneth S. Klein	California Western School of Law
Birny Birnbaum	Center for Economic Justice (CEJ)	Rachel K. Klein	The AIDS Institute



Ashley Blackburn	Health Care For All (HCFA)	Peter R. Kochenburger	Southern University Law School
Brendan M. Bridgeland	Center for Insurance Research (CIR)	Maanasa Kona	Georgetown University Center on Health Insurance Reforms (CHIR)
Bonnie Burns	Consultant to Consumer Groups		
Tasha Carter	Florida Office of the Insurance Consumer Advocate	Dorianne Mason	National Women's Law Center (NWLC)
Symone N. Crawford	Massachusetts Affordable Housing Alliance (MAHA)	Colin Reusch	Community Catalyst
Brenda J. Cude	University of Georgia	Carl Schmid	HIV+Hepatitis Policy Institute
Lucy Culp	The Leukemia & Lymphoma Society (LLS)	Karen Siegel	Health Equity Solutions
Deborah Darcy	American Kidney Fund (AKF)	Matthew J. Smith	Coalition Against Insurance Fraud (CAIF)
Michael DeLong	Consumer Federation of America (CFA)	Harold (Harry) M. Ting	Healthcare Consumer Advocate
Yosha P. Dotson	Georgians for a Healthy Future (GHF)	Wayne Turner	National Health Law Program (NHeLP)
Shamus Durac	Rhode Island Parent Information Network (RIPIN)	Richard Weber	Life Insurance Consumer Advocacy Center
Eric Ellsworth	Consumers' Checkbook/Center for the Study of Services	Caitlin Westerson	United States of Care
Erica L. Eversman	Automotive Education & Policy Institute (AEPI)	Jackson Williams	Dialysis Patient Citizens
Kelly Headrick	Autism Speaks	Silvia Yee	Disability Rights
Marguerite Herman	Healthy Wyoming		Education and Defense Fund (DREDF)
Kara Hinkley	The Amyotrophic Lateral Sclerosis (ALS) Association		
Charlotte P. Hoffman	National Center for Transgender Equality (NCTE)		
Anna Schwamlein Howard	American Cancer Society (ACS) Cancer Action Network (CAN)		



AGENDA

1. Consider Adoption of its Spring National Meeting Minutes
—*Commissioner Andrew R. Stolfi (OR)* Attachment One
2. Hear a Presentation from the Center for Economic Justice (CEJ) on “A Meaningful Framework for Supervision of Insurer’s Use of Big Data and Artificial Intelligence” —*Birny Birnbaum (CEJ)* – 20 minutes Attachment Two
3. Hear a Presentation from United Policyholders (UP) and the Automotive Education & Policy Institute (AEPI) on the Appraisal Process for Automotive and Property Damage Claims—*Amy Bach (UA)* and *Erica Eversman (AEPI)* – 25 minutes Attachment Three
4. Hear a Presentation from the Disability Rights Education and Defense Fund (DREDF), the Whitman-Walker Institute, and the Leukemia & Lymphoma Society (LLS) on Federal Health Updates—*Silvia Yee (DREDF)*, *Kellan Baker (Whitman-Walker Institute)*, and *Lucy Culp (LLS)* – 20 minutes Attachment Pending
5. Hear a Presentation from Consumers’ Checkbook, Georgians for a Healthy Future, and United States of Care on Preventative Health Services—*Caitlin Westerson (United States of Care)*, *Eric Ellsworth (Consumers’ Checkbook)*, and *Yosha Dotson (Georgians for a Healthy Future)* – 25 minutes Attachment Pending
6. Hear a Presentation from the American Kidney Fund (AKF) and the HIV+Hepatitis Policy Institute on Healthcare Appeals and Denials —*Deb Darcy (AKF)* and *Carl Schmid (HIV+Hepatitis Policy Institute)* – 15 minutes Attachment Six
7. Discuss Any Other Matters Brought Before the Liaison Committee
—*Commissioner Andrew R. Stolfi (OR)*
8. Adjournment