Virtual Meeting
(in lieu of meeting at the 2021 Summer National Meeting)

BIG DATA AND ARTIFICIAL INTELLIGENCE (EX) WORKING GROUP
Friday, July 9, 2021
12:30 – 1:30 p.m. ET / 11:30 a.m. – 12:30 p.m. CT / 10:30 – 11:30 a.m. MT / 9:30 – 10:30 a.m. PT

Meeting Summary Report

The Big Data and Artificial Intelligence (EX) Working Group met July 9, 2021. During this meeting, the Working Group:

1. Adopted its March 29 minutes.

2. Discussed a draft survey to conduct analysis on private passenger automobile (PPA) insurers’ use and governance of big data, as used in an artificial intelligence (AI) and machine learning (ML) system. The survey is being conducted under the examination authority of Connecticut, Illinois, Iowa, Louisiana, Nevada, North Dakota, Pennsylvania, Rhode Island, and Wisconsin. This analysis will help inform the Working Group in completing its long-term goals of developing guidance and recommendations to update the existing regulatory framework for the use of big data and AI, including how to monitor and oversee the industry’s compliance with the NAIC’s AI principles. The survey work may be expanded to other lines of insurance as needed, such as life insurance and homeowners insurance.
Virtual Meeting

SPEED TO MARKET (EX) WORKING GROUP
Wednesday, June 30, 2021
3:00 – 4:00 p.m. ET / 2:00 – 3:00 p.m. CT / 1:00 – 2:00 p.m. MT / 12:00 – 1:00 p.m. PT

Tuesday, June 29, 2021
12:00 – 1:00 p.m. ET / 11:00 a.m. – 12:00 p.m. CT / 10:00 – 11:00 a.m. MT / 9:00 – 10:00 a.m. PT

Summary Report

The Speed to Market (EX) Working Group met June 30 and June 29, 2021. During these meetings, the Working Group:

1. Adopted its March 10 minutes, which included the following action:
   a. Adopted its Nov. 10, 2020, minutes.
   b. Received an update from the Interstate Insurance Product Regulation Commission (Compact).
   c. Discussed the results of the Product Requirements Locator (PRL) survey and next steps.
   d. Received an update on the System for Electronic Rate and Form Filing (SERFF).
   e. Discussed the annual review of the product coding matrix (PCM) and uniform transmittal document (UTD).

2. Heard an update from the Information Technology Group (ITG).

3. Discussed and considered the suggestions received for updates to the PCM and UTD. There were three suggestions received and discussed: a) update the rate/rule schedule in the property/casualty (P/C) transmittal documents to show the rate action information with all of the applicable information as shown in the life and health information; b) create two additional sub-types of insurance (TOIs) under Medicare Supplement plans of MS10I and MS10G—one for individual plans and one for group plans—with a description for a package filing containing Medicare standard plans issued before June 1, 2020, and 2010 Medicare standard plans issued June 1, 2010, and later; and c) edit the H13—Short-Term Care TOI description to include a sentence stating, “also considered limited long-term care.” None of the suggested changes were adopted.
Virtual Meeting  
(in lieu of meeting at the 2021 Summer National Meeting)

**E-Commerce (EX) Working Group**  
Wednesday, June 30, 2021  
3:00 – 4:00 p.m. ET / 2:00 – 3:00 p.m. CT / 1:00 – 2:00 p.m. MT / 12:00 p.m. – 1:00 p.m. PT

**Meeting Summary Report**

The E-Commerce (EX) Working Group met on June 30, 2021. During this meeting, the Working Group:

1. Discussed the establishment of this newly created Working Group and received background information that led to its founding.

2. Discussed the Working Group’s 2021 charges.

3. Discussed the Working Group’s workplan and what efforts can be made to meet its charges including surveying the states regarding various e-commerce topics, working with industry and consumer groups to address their comments and concerns, and determining whether a model bulletin or a white paper would be the most appropriate deliverable.