

Date: 8/13/20

*2020 Summer National Meeting  
Virtual Meeting*

**NAIC/CONSUMER LIAISON COMMITTEE**

**Friday, August 14, 2020**

**11:00 a.m. – 12:30 p.m. ET / 10:00 – 11:30 a.m. CT / 9:00 – 10:30 a.m. MT / 8:00 – 9:30 a.m. PT**

**ROLL CALL**

Michael Conway, Chair	Colorado	Kathleen A. Birrane	Maryland
Andrew R. Stolfi, Vice Chair	Oregon	Steve Kelley	Minnesota
Jim L. Ridling	Alabama	Mike Chaney	Mississippi
Lori K. Wing-Heier	Alaska	Chlora Lindley-Myers	Missouri
Elizabeth Perri	American Samoa	Bruce R. Range	Nebraska
Ricardo Lara	California	Barbara D. Richardson	Nevada
Andrew N. Mais	Connecticut	Russell Toal	New Mexico
Trinidad Navarro	Delaware	Linda A. Lacewell	New York
Karima M. Woods	District of Columbia	Mike Causey	North Carolina
David Altmaier	Florida	Jon Godfread	North Dakota
John F. King	Georgia	Jillian Froment	Ohio
Dean L. Cameron	Idaho	Glen Mulready	Oklahoma
Robert H. Muriel	Illinois	Jessica K. Altman	Pennsylvania
Stephen W. Robertson	Indiana	Raymond G. Farmer	South Carolina
Doug Ommen	Iowa	Kent Sullivan	Texas
Vicki Schmidt	Kansas	Scott A. White	Virginia
Sharon P. Clark	Kentucky	Mike Kreidler	Washington
James J. Donelon	Louisiana	James A. Dodrill	West Virginia

NAIC Support Staff: Lois E. Alexander

**2020 NAIC Consumer Liaison Representatives**

Amy Bach	United Policyholders	Marguerite Herman	Healthy Wyoming
Birny Birnbaum	Center for Economic Justice	Anna Howard	American Cancer Society Cancer Action Network
Ashley Blackburn	Community Catalyst	Katherine (Katie) Keith	Out2Enroll
Brendan M. Bridgeland	Center for Insurance Research	Amy Killelea	National Alliance of State and Territorial AIDS Directors
Courtney Bullard	Utah Health Policy Project	Karrol Kitt	The University of Texas at Austin
Bonnie Burns	California Health Advocates	Ken Klein	California Western School of Law
Thomas M. Callahan	Massachusetts Affordable Housing Alliance	Peter R. Kochenburger	University of Connecticut School of Law
Laura Colbert	Georgians for a Healthy Future	Sarah Lueck	Center on Budget and Policy Priorities
Brenda J. Cude	University of Georgia	Matthew Smith	Coalition Against Insurance Fraud
Lucy Culp	The Leukemia & Lymphoma Society	Andrew Sperling	National Alliance on Mental Illness
Deborah Darcy	American Kidney Fund	Harold M. Ting	Consumer Advocate Volunteer
Kimberly Donovan	Texas Office of Public Insurance	Wayne Turner	National Health Law Program
Eric Ellsworth	Consumers Checkbook/Center for the Study of Services	Caitlin Westerson	Colorado Consumer Health Initiative
Erica Eversman	Automotive Education & Policy Institute	Jackson Williams	Dialysis Patient Citizens
Justin Giovannelli	Georgetown University Center on Health Insurance Reform	Silvia Yee	Disability Rights Education and Defense Fund
Ross Hammond	The Sunrise Project		

## AGENDA

Attachment One

1. Consider Adoption of its June 19 and 2019 Fall National Meeting Minutes  
—*Commissioner Michael Conway (CO)*
2. Hear a Presentation on COVID-19 Related Business Interruption Claims, Coverage Issues, Disputes and Litigation—*Amy Bach (United Policyholders)—10 minutes*
3. Hear a Presentation on Digital Claims Handling and Photo-Estimating—*Erica Eversman (Automotive Education and Policy Institute)—10 minutes*
4. Hear a Presentation Proposing a Model Law to Modernize Insurance Rate and Form Regulation and Address Algorithmic Bias Plans on Patients and Markets—*Birny Birnbaum (Center for Economic Justice-CEJ)—20 minutes*
5. Hear a Presentation on Improving Equity in Health Care Access—*Wayne Turner (National Health Law Program), Ashley Blackburn (Community Catalyst), and Deborah Darcy (American Kidney Fund)—15 minutes*
6. Hear a Presentation on Addressing the Needs of Patients and Consumers in the COVID-19 Pandemic—*Amy Killelea (National Alliance of State and Territorial AIDS Directors)—20 minutes*
7. Hear a Presentation on the Consolidated Omnibus Budget Reconciliation Act of 1986 (COBRA), Medicare and the Coordination of Benefits Model Regulation (#120)—*Bonnie Burns (California Health Advocates)—5 minutes*
8. Discuss Any Other Matters Brought Before the Liaison Committee  
—*Commissioner Michael Conway (CO)*
9. Adjournment

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