



## NATIONAL MEETING SPRING 2022

Date: 4/8/22

*2022 Spring National Meeting  
Kansas City, Missouri*

### **NAIC/CONSUMER LIAISON COMMITTEE**

Friday, April 8, 2022

8:30 – 10:00 a.m.

### **Meeting Summary Report**

The NAIC/Consumer Liaison Committee met April 8, 2022. During this meeting, the Liaison Committee:

1. Adopted its 2021 Fall National Meeting minutes, which included presentations on health and non-health insurance topics important to the enhancement of consumer protections throughout the insurance industry.
2. Heard a presentation on the demise of the auto insurance appraisal clause by Erica Eversman (Automotive Education & Policy Institute—AEPI). This presentation is important to consumers, insurers, and state insurance regulators, as the clause protects consumers and the auto repair insurance industry.
3. Heard a presentation on modernizing market regulation data collection by Birny Birnbaum (Center for Economic Justice—CEJ). This presentation is important to follow insurance data trends.
4. Heard a presentation on the role of state insurance regulators in addressing discriminatory benefit design by D. Ojeda (National Center for Transgender Equality—NCTE), Silvia Yee (Disability Rights Education and Defense Fund—DREDF), and Carl Schmid (HIV+ Hepatitis Policy Institute). This presentation is important to consumers, insurers, and state insurance regulators, as discrimination harms everyone throughout the insurance industry.
5. Heard a presentation, “The Urgency of Now: Mental Health Parity and an Ongoing Pandemic” by Dorianne Mason (National Women’s Law Center—NWLC) and Maanasa Kona (Georgetown University Center on Health Insurance Reforms—CHIR). This presentation is important to consumers, insurers, and state insurance regulators because it encourages compliance with federal mental health parity requirements.
6. Heard a presentation, “Standard Plan Design: Federal Developments and Lessons Learned in States” by Lucy Culp (The Leukemia & Lymphoma Society—LLS) and Erin Miller (Colorado Children’s Campaign). This presentation is important to consumers, insurers, and state insurance regulators because it helps insurers and state insurance regulators provide standard plans that address developments at the federal level.

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