



Date: 8/4/21

*2021 Summer National Meeting
Columbus, Ohio*

NAIC/CONSUMER LIAISON COMMITTEE

Saturday, August 14, 2021

9:30 – 11:00 a.m.

Convention Center—Union Station Ballroom—Level 1

ROLL CALL

Michael Conway, Chair	Colorado	Anita G. Fox	Michigan
Andrew R. Stolfi, Vice Chair	Oregon	Grace Arnold	Minnesota
Jim L. Ridling	Alabama	Mike Chaney	Mississippi
Lori K. Wing-Heier	Alaska	Chlora Lindley-Myers	Missouri
Peni Itula Sapini Teo	American Samoa	Eric Dunning	Nebraska
Evan G. Daniels	Arizona	Barbara D. Richardson	Nevada
Alan McClain	Arkansas	Linda A. Lacewell	New York
Ricardo Lara	California	Mike Causey	North Carolina
Andrew N. Mais	Connecticut	Jon Godfread	North Dakota
Trinidad Navarro	Delaware	Judith L. French	Ohio
Karima M. Woods	District of Columbia	Glen Mulready	Oklahoma
David Altmaier	Florida	Jessica K. Altman	Pennsylvania
John F. King	Georgia	Doug Slape	Texas
Dean L. Cameron	Idaho	Jonathan T. Pike	Utah
Doug Ommen	Iowa	Tregenza A. Roach	Virgin Islands
Vicki Schmidt	Kansas	Scott A. White	Virginia
Sharon P. Clark	Kentucky	Mike Kreidler	Washington
James J. Donelon	Louisiana	Mark Afable	Wisconsin
Kathleen A. Birrane	Maryland		

NAIC Support Staff: Lois E. Alexander

2021 NAIC Consumer Liaison Representatives

Jamille Fields Allsbrook	Center for American Progress	Bonnie Burns	California Health Advocates
David Arkush	Public Citizen’s Climate Program	Tasha Carter	Florida Office of the Insurance Consumer Advocate
Amy Bach	United Policyholders (UP)	Symone N. Crawford	Massachusetts Affordable Housing Alliance (MAHA)
Birny Birnbaum	Center for Economic Justice (CEJ)	Brenda J. Cude	University of Georgia
Ashley Blackburn	Community Catalyst	Lucy Culp	The Leukemia & Lymphoma Society (LLS)
Brendan M. Bridgeland	Center for Insurance Research (CIR)		
Courtney Bullard	Utah Health Policy Project (UHPP)		

Deborah Darcy	American Kidney Fund (AKF)	Natasha Kumar	Families USA
Yosha P. Dotson	Georgians for a Healthy Future (GHF)	Deborah Ojeda-Leitner	National Center for Transgender Equality (NCTE)
Eric Ellsworth	Consumers' Checkbook/Center for the Study of Services	Sarah Lueck	Center on Budget and Policy Priorities (CBPP)
Erica Eversman	Automotive Education & Policy Institute (AEPI)	Gwendolyn Roberts Majette	Center for Health Law and Policy
Justin Giovannelli	Georgetown University Center on Health Insurance Reforms (CHIR)	Dorianne Mason	National Women's Law Center (NWLCC)
Ross Hammond	The Sunrise Project	Erin Miller	Colorado Children's Campaign
Marguerite Herman	Healthy Wyoming	Carl Schmid	HIV+Hepatitis Policy Institute
Anna Schwamlein Howard	American Cancer Society (ACS) Cancer Action Network (CAN)	Karen Siegel	Health Equity Solutions (HES)
Janay Johnson	American Heart Association	Matthew J. Smith	Coalition Against Insurance Fraud (CAIF)
Katie Keith	Out2Enroll	Andrew Sperling	National Alliance on Mental Illness (NAMI)
Karrol Kitt	The University of Texas at Austin	Harold M. Ting	Consumer Advocate Volunteer
Kenneth S. Klein	California Western School of Law	Wayne Turner	National Health Law Program (NHLP)
Rachel K. Klein	The AIDS Institute	Jackson Williams	Dialysis Patient Citizens (DPC)
Peter R. Kochenburger	University of Connecticut School of Law	Silvia Yee	Disability Rights Education and Defense Fund (DREDF)

AGENDA

1. Hear a Presentation on Helping Consumers Avoid Getting Burned or Blown-Away by Post-Disaster Fraud—*Amy Bach (UP) and Matthew J. Smith (CAIF)*—20 minutes Attachment One
2. Hear a Presentation on the Impact of the COVID-19 Pandemic on Consumer Credit Scores and Insurance Underwriting—*Birny Birnbaum (CEJ)*—20 minutes Attachment Two
3. Hear a Presentation on Regulatory Possibilities for Promoting Equity Through Telehealth—*Karen Siegel (HES) and Rachel K. Klein (The AIDS Institute)*—20 minutes Attachment Three
4. Hear a Presentation on the Implementation of the Federal No Surprises Act (NSA) and Implications for Consumer Protections—*Natasha Kumar (Families USA)*—15 minutes Attachment Four



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5. Hear the Survey Results from the Consumer Representatives Survey—*Brenda J. Cude (University of Georgia) and Yosha P. Dotson (GHF)—15 minutes* Attachment Five
6. Discuss Any Other Matters Brought Before the Liaison Committee
—*Commissioner Michael Conway (CO)*
7. Adjournment

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