The Market Information Systems (D) Task Force met Aug. 4, 2020. During this meeting, the Task Force:

1. Adopted its 2019 Fall National Meeting minutes.

2. Adopted the report of the Market Information Systems Research and Development (D) Working Group, which met July 22 and July 8 in regulator-to-regulator session, pursuant to paragraph 3 (specific companies, entities or individuals) and paragraph 6 (consultations with NAIC staff members) of the NAIC Policy Statement on Open Meetings, and took the following action:
   a. Reviewed the outstanding Uniform System Enhancement Request (USER) forms.
      i. USER Form 10072 was completed. This USER form requested the ability for companies to submit new filings for prior years once the Market Conduct Annual Statement (MCAS) has been closed for submission of the current year.
      ii. USER Form 10051 is in progress. This USER form requests implementation of the Market Action Tracking System (MATS) web service in State Based Systems (SBS) to provide automated submission of information to the MATS.
      iii. USER Form 10080 is in progress. This USER form requests that the Regulatory Information Retrieval System (RIRS) be updated to display data retention policies and terminology related to action dates. This request consists of seven components—three are complete; one is currently being implemented; one is in detailed analysis; one is pending RIRS subject matter expert (SME) input; and the Working Group agreed that the final component will not be addressed.
      iv. USER Form 10053 is still in detailed analysis. This USER form calls for a review of RIRS codes by the RIRS Code Review Working Group to clarify definitions for consistent usage and provide recommendations for revisions. The RIRS SME group is updating the RIRS proposal to address questions and concerns received from Working Group members.
     v. Approved USER Forms 10069B and 10082 to add a Complaints Database System (CDS) subject code of “pandemic” and coverage codes for “lender-placed insurance” and “pet insurance.”

3. Adopted USER Forms 10069B and 10082 to add a CDS subject code of “pandemic” and coverage codes for “lender-placed insurance” and “pet insurance.”

4. Heard a presentation on the use of artificial intelligence (AI) in market information.