CCOs as a driver for whole-community change

- PacificSource CCO – Health Council Community Governance Model
- CCO Metrics & Quality Incentive Investments
- Community Benefit Initiatives
Oregon Health Authority contracts with Coordinated Care Organizations to ensure access to (and pay for) Covered Services for those enrolled with the Oregon Health Plan (Medicaid)

- Address Health Equity & Health Disparities
- Focus on Social Determinants of Health
- Increase Value and Pay for Performance
- Improve Behavioral Health System
- Maintain Sustainable Cost Growth
Health Council Community Governance Model

PacificSource (Holds OHA Contract)

• Health plan operations
• Overall risk management
• Provider network
• Utilization management
• Advances integration (physical, behavioral and oral health)
• Customer service
• Care coordination

Health Council (Governing Board)

• Board of Directors, Community Advisory Council and Clinical Advisory Panel
• CCO strategic plan & clinical priorities
• CCO financial performance oversight and budget approval
• Community reinvestment decisions on Quality Pool, CCO Shared Savings, Community Benefit Initiatives and other funds
• Ensures transparency and accountability to community

Joint Management Agreement
## Health Council Makeup

<table>
<thead>
<tr>
<th>Large healthcare organizations</th>
<th>Regional hospitals</th>
<th>Independent practice associations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federally qualified health centers (FQHCs)</td>
<td>Mental health and substance use disorder treatment providers</td>
<td>Consumers and community members</td>
</tr>
<tr>
<td>At least one member of the Clinical Advisory Panel</td>
<td>At least two members of the Community Advisory Council</td>
<td>Dental Care Organization leadership</td>
</tr>
<tr>
<td>At least one designee chosen by commissioners from each county served</td>
<td>One designee from PacificSource</td>
<td></td>
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</tbody>
</table>
CCO Quality Incentive Metrics and Quality Pool Investments

- CCOs report on a host of clinical quality and outcome measures annually.
- Based on their performance, CCOs can earn “Quality Pool” dollars to invest in ongoing performance in their community.
- Health Councils and PacificSource share in determination of how to invest earnings in each community.
Community Benefit: Shared Savings and HRS-CBI

**PacificSource CCO Shared Savings Model**

**CCO Net Income**
- [2% of Adjusted CCO Revenue]

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**Shared Savings**

- Health Plan effectively caps its margin at 2%
- Shared Savings are then given to the Health Councils to invest
- Creates shared and aligned incentives to invest in prevention, quality and cost savings

**Health-Related Services – Community Benefit Initiatives**

- Community-level interventions aimed at improving population health and health care quality
- Driven by Community Advisory Councils and Health Councils

Examples include:
- Community Health Worker growth & development
- Community Information Exchange platform
- Community infrastructure around housing, playground equipment, and bike paths
- Nutrition and exercise programs
- Parenting classes and supports
- Culturally-specific programs
Questions