



Draft date: 11/10/25

2025 Fall National Meeting
Hollywood, Florida

PHARMACY BENEFIT MANAGEMENT (D) WORKING GROUP

Tuesday, December 9, 2025

2:15 – 3:15 p.m.

Diplomat Convention Center—Grand Ballroom East—Level 2

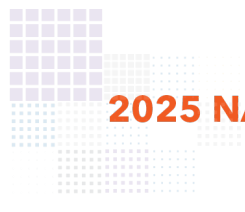
ROLL CALL

Joylynn Fix, Chair	West Virginia	Norman Barrett/T.J. Patton	Minnesota
Susan Jennette, Co-Vice Chair	Delaware	David Dachs	Montana
Ashley Scott, Co-Vice Chair	Oklahoma	Cheryl Wolff	Nebraska
Molly Nollette/ Sarah S. Bailey/ Heather Carpenter	Alaska	Jonathan Wycoff	Nevada
Tolanda McNeal	Arizona	Ralph Boeckman/ Erin Porter	New Jersey
Sophie Thomas	Colorado	Maren Gill	New York
Lena Bahar/Kurt Swan	Connecticut	Robert Croom	North Carolina
Sheryl Parker	Florida	Janelle Middlestead	North Dakota
Paula Shamburger	Georgia	Kristin Cly	Ohio
Shannon Hohl	Idaho	TK Keen/Keith Turner	Oregon
Jack Engle	Illinois	Joseph Handline	Pennsylvania
Grant Lindman	Indiana	Scott McAnally	Tennessee
Andria Seip	Iowa	Tanji J. Northrup	Utah
Vicki Schmidt	Kansas	Sebastian Arduengo/ Karla Nuissl	Vermont
Shaun Orme	Kentucky	Sandy Ray	Washington
Nina Hunter	Louisiana	Lori Luder	Wisconsin
Mary Lou Moran	Massachusetts	Lauren White/Jill Reinking	Wyoming
Joe Stoddard	Michigan		

NAIC Committee Support: Jolie H. Matthews/Tim Mullen

AGENDA

1. Consider Adoption of its Summer National Meeting Minutes
—Joylynn Fix (WV)
2. Hear a Presentation on a Proposed Automated Pharmacy Complaint Tool
—Kris Rhea (Pharmacy Marketplace)
3. Discuss the Draft Pharmacy Benefit Manager (PBM) Licensure and Regulation Guidelines for Regulators Document—Joylynn Fix (WV)



2025 NAIC FALL NATIONAL MEETING

4. Discuss the Draft PBM Examination Chapter—*Joylynn Fix (WV)*
5. Hear an Update on Potential State Based Systems (SBS) Changes to Better Handle PBM Complaints—*Susan Jennette (DE)*
6. Discuss Any Other Matters Brought Before the Working Group—*Joylynn Fix (WV)*
7. Adjournment