Meeting Summary Report

The Producer Licensing (D) Task Force met Aug. 3, 2020. During this meeting, the Working Group:

1. Adopted its May 6 minutes, which included the following action:
   a. Adopted its 2019 Fall National Meeting minutes.
   b. Discussed producer licensing issues arising from COVID-19, which included a review of suggested practices for the issuance of temporary producer licenses and state implementation of online, proctored examinations.
   c. Discussed uniform and reciprocal licensing of independent adjusters.

2. Discussed producer licensing issues arising from COVID-19. This discussion primarily focused the state implementation of online, proctored examinations. It was reported that 15 states have implemented online, proctored examinations. State insurance regulators generally indicated that approximately 50–60% of all examinations are now online, proctored examinations. Industry representatives encouraged additional state implementation of online, proctored examinations. Industry all requested that states continue to work with industry to convert temporary licenses to permanent licenses. Examination vendors reported that they continue to work with the states to implement online examinations. The examination vendors said they can generally implement online examinations for a state in less than 60 days, and it could be as short as one week.

3. Received an update from the Producer Licensing Uniformity (D) Working Group and the Uniform Education (D) Working Group. The activity of these working groups has been on hold during the COVID-19 crisis, but they will resume their work in the second half of 2020.

4. Received a report from the National Insurance Producer Registry (NIPR) Board of Directors. Since the onset of the COVID-19 crisis, 48 states have issued over 100 separate bulletins regarding producer licensing. Thirty-three bulletins specifically address license renewal extensions, and 30 states issued bulletins offering temporary licensing. These bulletins and state changes required NIPR to complete significant coding work to move the states’ license expiration dates and provide an electronic solution for a new temporary producer license class through NIPR. NIPR has also been developing enhancements to its Attachment Warehouse product, which allows insurance producers and other licensees to upload licensing related documents for review by state insurance regulators.