



2025 Summer National Meeting Minneapolis, Minnesota

PHARMACY BENEFIT MANAGEMENT (D) WORKING GROUP

Monday, August 11, 2025 2:30 - 3:30 p.m.

Meeting Summary Report

The Pharmacy Benefit Management (D) Working Group met Aug. 11, 2025. During this meeting, the Working Group:

- 1. Adopted its Spring National Meeting minutes.
- 2. Heard a presentation from the Utilization Review Accreditation Commission (URAC) on pharmacy benefit management (PBM) accreditation and specialty pharmacy accreditation. The presentation covered URAC's PBM accreditation program, including its scope, requirements, and review process. It also highlighted 2025 updates to the program and reviewed URAC's recently revised specialty pharmacy accreditation program.
- 3. Received an update on the Working Group's work to develop an initial draft of a PBM examination chapter. The Working Group's PBM Examination Chapter Drafting Group has completed work on two sections of the draft PBM examination chapter and plans to complete the remaining sections soon after the Summer National Meeting. After the Working Group receives all the sections and completes its own review, it plans to distribute the initial draft PBM examination chapter for public comment.
- 4. Received an update on the Working Group's work to develop PBM licensing and registration standards. The drafting group, which the Working Group established after the Spring National Meeting to develop an initial draft of the standards, recently finished its work and forwarded the draft to the full Working Group for its review. Following the completion of this review, the Working Group plans to distribute the draft for public comment.
- 5. Discussed what changes need to be made to the State Based Systems (SBS) to better handle PBM complaints. The Working Group requested volunteers to work on the project and plans to continue working with them over the next few months to develop recommendations for the full Working Group's discussion.