ANTIFRAUD (D) TASK FORCE
Thursday, March 23, 2023
8:30 – 9:30 a.m.

Meeting Summary Report

The Antifraud (D) Task Force met March 23, 2023. During this meeting, the Task Force:

1. Adopted its 2022 Fall National Meeting minutes.

2. Discussed its 2023 charges and outlined its priorities. In addition to overseeing the work of the Improper Marketing of Health insurance (D) Working Group and the Antifraud Technology (D) Working Group, the Task Force’s priorities include the NAIC Producer Portal, the Antifraud Plan Repository, and the implementation of the Online Fraud Reporting System (OFRS) redesign.

3. Received the report on the Improper Marketing of Health Insurance (D) Working Group. The Working Group will continue meeting in regulator-to-regulator session every fourth Thursday of the month. The Working Group is focusing on its charge to review existing NAIC models and guidelines that address the use of lead generators for sales of health insurance products and identify models and guidelines that need to be updated or developed to address current marketplace activities. The Working Group will continue its work to finalize the review of the Unfair Trade Practices Act (#880).

4. Received an update on the OFRS redesign. The Task Force discussed the completion of the OFRS redesign. The implementation process will include collaboration with the National Insurance Crime Bureau (NICB), the National Health Care Anti-Fraud Association (NHCAA), and state vendors.

5. Heard reports on antifraud activity from the Coalition Against Insurance Fraud (CAIF), and the National Insurance Crime Bureau (NICB).