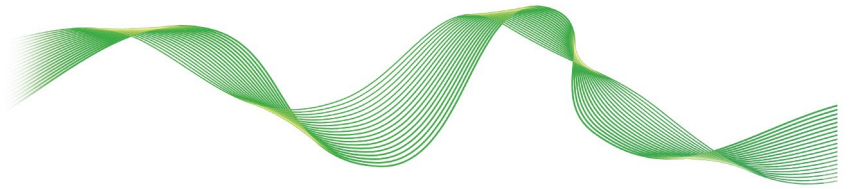




2026 SUMMER NATIONAL MEETING
COLUMBUS, OH



Draft date: 8/13/26

2026 Summer National Meeting
Columbus, Ohio

MARKET REGULATION AND CONSUMER AFFAIRS (D) COMMITTEE

Friday, August 14, 2026

9:15 – 10:30 a.m.

Greater Columbus Convention Center—Battelle Grand Ballroom—Level 3

ROLL CALL

Ann Gillespie, Chair	Illinois	Holly W. Lambert	Indiana
Angela L. Nelson, Vice Chair	Missouri	Sharon P. Clark	Kentucky
Heather Carpenter	Alaska	Mike Chaney	Mississippi
Charles Bassett	Arizona	Ned Gaines	Nevada
Jimmy Harris	Arkansas	D.J. Bettencourt	New Hampshire
Trinidad Navarro	Delaware	Michael Humphreys	Pennsylvania
Karima M. Woods	District of Columbia	Erin K. Hunter	West Virginia
Dean L. Cameron	Idaho		

NAIC Committee Support: Tim Mullen/Randy Helder

AGENDA

1. Consider Adoption of its July 27 Minutes
—*Director Ann Gillespie (IL)*

2. Receive an Update on Market Conduct Regulation Modernization
—*Director Ann Gillespie (IL)*

3. Receive an Update on the Development of a Cybersecurity Incident Response Framework—*Brett Bache (RI)*

4. Hear a Presentation from the American Property Casualty Insurance Association (APCIA) on Consumers’ Use of Artificial Intelligence (AI) for Complaints—*Lisa Brown (APCIA), David Snyder (APCIA), and Kristen Abbott (APCIA)*

5. Consider Adoption of the Reports of its Task Forces and Working Groups
—*Director Ann Gillespie (IL)*

A. Antifraud (D) Task Force—*Commissioner Trinidad Navarro (DE)*

Attachment One

Attachment Two
- NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS
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| B. Producer Licensing (D) Task Force— <i>Monicka Richmeier (KS)</i> | Attachment Three |
| C. Advisory Organization (D) Working Group— <i>Tyler N. Erickson (ND)</i> | |
| D. Market Actions (D) Working Group— <i>David Buono (PA)</i> | |
| E. Market Analysis Procedures (D) Working Group
— <i>Raymond A. Guzman (MD)</i> | Attachment Four |
| F. Market Conduct Annual Statement Blanks (D) Working Group
— <i>Spencer Peacock (OR)</i> | Attachment Five |
| G. Market Conduct Examination Guidelines (D) Working Group
— <i>Brett Bache (RI)</i> | Attachment Six |
| H. Market Conduct Regulation Modernization (D) Working Group
— <i>Director Ann Gillespie (IL)</i> | Attachment Seven |
| I. Market Information Systems (D) Working Group— <i>Brad Gerling (MO)</i> | Attachment Eight |
| J. Market Regulation Certification (D) Working Group
— <i>Bryan Stevens (WY)</i> | Attachment Nine |
| K. Pharmacy Benefit Management (D) Working Group
— <i>Joylynn Fix (WV)</i> | Attachment Ten |
| L. Speed to Market (D) Working Group— <i>Julie Fairbanks (VA)</i> | Attachment Eleven |
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| 6. Receive an Update from the Big Data and Artificial Intelligence (H)
Working Group on the AI Risk Evaluation Supplement
— <i>Mary Block (VT)</i> | |
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| 7. Discuss Any Other Matters Brought Before the Committee
— <i>Director Ann Gillespie (IL)</i> | |
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| 8. Adjournment | |