Mark Fowler was appointed as Alabama’s Acting Commissioner by Gov. Kay Ivey on July 1, 2022. He was appointed Commissioner effective January 16, 2023.

As chief administrator for the Alabama Department of Insurance (DOI), Commissioner Fowler leads the DOI in fulfilling its mission to serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing state fire safety standards and laws. During Mark’s tenure as legislative liaison, the Department has been successful in enacting more than forty (40) bills plus assisting in the enactment of several industry sponsored bills that were supported by the Department. In his role as Commissioner of Insurance, he also serves as a member of the Alabama Securities Commission.

Commissioner Fowler joined the DOI in February 2013, previously serving as Deputy Commissioner/Chief of Staff. Before joining the DOI, he worked for 28 years in government and public affairs, as well as association management, both at the state and federal levels. Commissioner Fowler served 17 years as an association executive director in Alabama, working with industries such as chemical manufacturing, cable/broadband telecommunications, and agribusiness. He also worked for five years in the Washington, DC, area, first as a legislative assistant to the late Sen. Howell Heflin and then as a congressional liaison for Rockwell International, a major defense and aerospace company.

Aside from his professional career, Commissioner Fowler is a co-host of the Bluegrass Revival Jam, a bluegrass music event in Montgomery, AL. He also has served as a board member and treasurer of Legacy, Partners in Environmental Education, and as a board member of the Alabama Civil Justice Reform Committee. He is past president of the Auburn University Montgomery Alumni Association and former host of a weekly gospel music radio program.

Commissioner Fowler earned a master’s degree in political science from Auburn University at Montgomery and a bachelor’s degree in broadcast communications from Auburn University (Auburn, AL).
Fax Numbers
Main: (334) 241-4192
Accounting: (334) 241-4110
Examiners: (334) 240-3194
Financial: (334) 240-3194
IT Division: (334) 241-4192
Legal: (334) 240-7581
Fraud: (334) 241-4158
Market Conduct Division: (334) 240-3194
Producer Licensing: (334) 240-3282
Consumer Services: (334) 956-7932
Receivership Division: (334) 240-7562
State Fire Marshal: (334) 241-4158
Strengthen Alabama Homes: (334) 956-7962

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Antwionne Dunklin
Producer Licensing Manager (334) 241-4126

Brian Powell
Director, Strengthen Alabama Homes (334) 241-4118

Jimmy Gunn
Deputy Commissioner (334) 241-4196

Jonathan West
Chief Accountant (334) 241-4107

Larry Chapman
Deputy Commissioner (334) 241-4146

Michelle Hendrix
Personnel Manager (334) 240-4417

Reyn Norman
General Counsel (334) 241-4119

Rodney Zeigler
Information Technology Manager (334) 241-4112

Ryan Donaldson
Chief of Receivership (334) 240-7561

Scott F. Pilgreen
State Fire Marshal (334) 241-4170

Contact Persons
Accident and Health Insurance
Yada Horace
Rates and Forms Analyst (334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist (334) 241-4162

Continuing Education - Agents
Antwionne Dunklin
Producer Licensing Manager (334) 241-4126
Department Counsel
Reyn Norman
General Counsel (334) 241-4119

Deposits
Ken Smithson
Financial Analyst (334) 241-4156

Examinations - Agent
Antwione Dunklin
Producer Licensing Manager (334) 241-4126

Fees - Agents
Antwione Dunklin
Producer Licensing Manager (334) 241-4126

Fees - Company Licensing
Carla Donney
Account Clerk (334) 241-4180

Fire Investigations/Fire Code Enforcement
Mark Drinkard
Assistant State Fire Marshal (334) 241-4171
Scott F. Pilgreen
State Fire Marshal (334) 241-4170

Government Relations
Heather Lowe
Government Relations Manager 334-241-7577
heather.lowe@insurance.alabama.gov

Insurance Fraud Unit - Investigators
Scott F. Pilgreen
State Fire Marshal (334) 241-4170

InsurTech
Jimmy Gunn
Deputy Commissioner 334-241-4196
Jimmy.Gunn@insurance.alabama.gov

Legislation
Reyn Norman
General Counsel (334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst (334) 241-4175

Policy and Form Filing - Life & Health
Yada Horace
Rates and Forms Analyst (334) 241-4175

Premium Tax
LaKisha Hardy
Senior Accountant (334) 241-4114

Producer Licensing
Antwione Dunklin
Producer Licensing Manager (334) 241-4126

Statistical Reporting
Jimmy Gunn
Deputy Commissioner (334) 241-4196
Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30 years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state, and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the Division's mission to regulate the insurance industry to protect Alaskan consumers.

Wing-Heier is a 30-year resident of Alaska. She makes her home with her family in Anchorage, where the Insurance Director position is located.
<table>
<thead>
<tr>
<th>Contact Persons</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Actuarial - Life &amp; Health</td>
<td>Vacant (Juneau)</td>
<td></td>
</tr>
<tr>
<td>Actuarial - Property &amp; Casualty</td>
<td>Vacant (Juneau)</td>
<td></td>
</tr>
<tr>
<td>Agent Licensing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kayla Erickson</td>
<td>(907) 465-2545</td>
<td><a href="mailto:Kayla.Erickson@alaska.gov">Kayla.Erickson@alaska.gov</a></td>
</tr>
<tr>
<td>Program Coordinator (Juneau)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Annual Statements/Audits/Premium Tax</td>
<td>Rebecca Nesheim</td>
<td>(907) 465-2584</td>
</tr>
<tr>
<td>Tax Auditor (Juneau)</td>
<td></td>
<td><a href="mailto:Rebecca.Nesheim@alaska.gov">Rebecca.Nesheim@alaska.gov</a></td>
</tr>
<tr>
<td>Consumer Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shauna Nickel</td>
<td>(907) 269-7914</td>
<td><a href="mailto:Shauna.Nickel@alaska.gov">Shauna.Nickel@alaska.gov</a></td>
</tr>
<tr>
<td>Supervisor (Anchorage)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deposits/Trust Securities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kevin Richard</td>
<td>(907) 269-7903</td>
<td><a href="mailto:Kevin.Richard@alaska.gov">Kevin.Richard@alaska.gov</a></td>
</tr>
<tr>
<td>Financial Examiner (Anchorage)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Division Counsel</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Susan Mitchell</td>
<td>(907) 451-2855</td>
<td><a href="mailto:susan.mitchell@alaska.gov">susan.mitchell@alaska.gov</a></td>
</tr>
<tr>
<td>Attorney (Fairbanks)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dan Wilkerson</td>
<td>907-269-5265</td>
<td><a href="mailto:daniel.wilkerson@alaska.gov">daniel.wilkerson@alaska.gov</a></td>
</tr>
<tr>
<td>Attorney (Anchorage)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Examinations - Agent</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kayla Erickson</td>
<td>(907) 465-2545</td>
<td><a href="mailto:Kayla.Erickson@alaska.gov">Kayla.Erickson@alaska.gov</a></td>
</tr>
<tr>
<td>Program Coordinator (Juneau)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Examinations - Market Compliance Issues</td>
<td>Chelsy Maller</td>
<td>(907) 465-4607</td>
</tr>
<tr>
<td>Insurance Specialist (Juneau)</td>
<td></td>
<td><a href="mailto:Chelsy.Maller@alaska.gov">Chelsy.Maller@alaska.gov</a></td>
</tr>
<tr>
<td>Financial Examinations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>David Phifer</td>
<td>(907) 269-7903</td>
<td><a href="mailto:david.phifer@alaska.gov">david.phifer@alaska.gov</a></td>
</tr>
<tr>
<td>Chief Financial Examiner (Anchorage)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Insurance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vacant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Healthcare Coordinator (Juneau)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurer Changes - Address, Articles, Bylaws</td>
<td>Sonnet Reddoor</td>
<td>(907) 269-7892</td>
</tr>
<tr>
<td>(Juneau)</td>
<td></td>
<td><a href="mailto:Sonnet.Reddoor@alaska.gov">Sonnet.Reddoor@alaska.gov</a></td>
</tr>
<tr>
<td>Investigations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alex Romero</td>
<td>(907) 269-7918</td>
<td><a href="mailto:Alex.Romero2@alaska.gov">Alex.Romero2@alaska.gov</a></td>
</tr>
<tr>
<td>Chief Investigator (Anchorage)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Legislative Liaison</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heather Carpenter</td>
<td>(907) 465-2518</td>
<td><a href="mailto:heather.carpenter@alaska.gov">heather.carpenter@alaska.gov</a></td>
</tr>
<tr>
<td>Deputy Director (Juneau)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Media Relations/Public Information</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lori K. Wing-Heier</td>
<td>(907) 269-7900</td>
<td><a href="mailto:Lori.Wing-Heier@alaska.gov">Lori.Wing-Heier@alaska.gov</a></td>
</tr>
<tr>
<td>Director (Anchorage)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Merger of Companies
  Kevin Richard
  Financial Examiner (Anchorage)  (907) 269-7903
  Kevin.Richard@alaska.gov

NAIC Liaison
  Ira Blankenship
  Administrative Assistant (Anchorage)  (907) 269-7892
  Ira.Blankenship@alaska.gov

Policy and Form Filing - Life & Health
  Sarah Bailey
  Supervisor (Juneau)  (907) 465-4608
  Sarah.Bailey@alaska.gov

Policy and Form Filing - Property & Casualty
  Sian Ng-Ashcraft
  Insurance Specialist (Juneau)  907-269-8114
  sian.ng-ashcraft@alaska.gov

Receivership
  Jeffery Bethel
  Insurance Financial Examiner (Anchorage)  (907) 269-7919
  jeffery.bethel@alaska.gov

Risk Retention/Purchasing Group
  Jeffery Bethel
  Insurance Financial Examiner (Anchorage)  (907) 269-7919
  jeffery.bethel@alaska.gov

Statistical Reporting
  Kelli Patterson
  Administrative Officer (Juneau)  (907) 465-2596
  Kelli.Patterson@alaska.gov

Workers' Compensation
  Chad Bennett
  Insurance Specialist (Juneau)  (907) 269-7911
  Chad.Bennett@alaska.gov
Barbara D. Richardson joined the Arizona Department of Insurance and Financial Institutions (DIFI) as Director effective March 6, 2023.

Director Richardson previously served as the Insurance Commissioner for Nevada from March 2016 to December 2022. Prior to her Nevada role, she worked for the New Hampshire Insurance Department as Director of Operations and Fraud for 12 years. She also has held positions at CNA Insurance, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

Director Richardson previously served on the NAIC’s various committees, task forces, and working groups. She served as chair of the NAIC System for Electronic Rates & Forms Filing (SERFF) Advisory Board and as co-vice chair of the Climate and Resiliency (EX) Task Force.

Director Richardson is a graduate of Vassar College. She earned a law degree from the University of New Hampshire School of Law and a master’s degree in business administration (MBA) from Loyola University (Chicago, IL).

The Arizona DIFI oversees the secure operation of Arizona’s state-chartered financial institutions. It ensures public confidence in financial institutions by protecting the interest of depositors, borrowers, shareholders, and consumers through the enforcement of state laws. The DIFI is responsible for administering state laws that regulate financial institutions, which include banks, credit unions, trust companies, and trust divisions.

Barbara D. Richardson
Director
Western Zone

Term of Office:
At the Will of the Governor
Appointed: March 6, 2023

Main
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue
Suite 261
Phoenix, AZ 85007-2630
United States

Email Address
insurance.consumers@difi.az.gov

Phone Numbers
Main: (602) 364-3100

Fax Numbers
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov
Make Checks Payable to: Arizona Department of Insurance and Financial Institutions

Jon Savary
Deputy Director of Insurance
(602) 364-3764

Shane W. Foster
Deputy Director of Financial Institutions
602-771-2772

Contact Persons
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Captive Insurer Licensing and Financial Reports
Victoria Fimea  
Chief Captive Analyst  
(602) 364-0023  
victoria.fimea@difi.az.gov

Consumer Complaints and Inquires  
Noelani Rosato  
Supervisor, Market Regulation & Consumer Services Division  
(602) 364-2499

Department Counsel  
Attorney General  
Office  
(602) 542-3702

Deposits  
Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division  
(602) 364-3986

Examinations - Financial  
David Lee  
Chief Financial Examiner-Analyst, Financial Affairs Division  
(602) 364-3965

Kurt Regner  
Deputy Assistant Director, Financial Affairs Division  
(602) 364-3963  
kurt.regner@difi.az.gov

Examinations - Market Conduct  
Maria Ailor  
Assistant Director, Market Regulation and Consumer Services Division  
(602) 364-4922  
maria.ailor@difi.az.gov

Examinations - Producer (Pre-license)  
Aqueelah Currie  
Supervisor, Licensing Section, Consumer Protection Division  
(602) 364-4457

Fees/Assessments  
Mary Jordan  
Supervisor, Business Services Section, Administrative Services Division  
(602) 364-2459

Financial Analysis  
David Lee  
Chief Financial Examiner-Analyst, Financial Affairs Division  
(602) 364-3965

Kurt Regner  
Deputy Assistant Director, Financial Affairs Division  
(602) 364-3963  
kurt.regner@difi.az.gov

Fraud Unit  
Paul Hill  
Assistant Director, Fraud Investigations Division  
(602) 364-2140

Guaranty Funds  
Lori Nestor  
Executive Director, Guaranty Fund Office  
(602) 364-3863

Health Care Appeals  
Audrey Franklin  
Supervisor, Health Care Appeals Office  
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals  
Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division  
(602) 364-3986

InsurTech  
Erin Klug  
Assistant Director, Product Filing & Compliance Division  
(602) 364-2393  
eklug@azinsurance.gov
Investigations, Enforcement
Deian Ousounov
Assistant Director, Innovation, Enforcement, and Regulatory Policy Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Premium Taxes
Loretta Moncibaez
Lead Auditor, Insurance Tax Section, Administrative Services Division
(602) 364-3246

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Public and Media Affairs
James McGuffin
Assistant Director/PIO
(602) 771-0178

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450

Technology and Information Systems
Bud Leiner
Chief Information Officer, Information Technology Division
(602) 364-2983
On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers' Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.
Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2785
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
Legal
(501) 371-2820
booth.rand@arkansas.gov

Examinations - Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2760
peggy.dunlap@arkansas.gov

Examinations - Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Michael Surguine
Deputy Receiver, Liquidation Division
(501) 371-2776
michael.surguine@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 371-2755
chantel.allbritton@arkansas.gov

InsurTech
Russ Galbraith
Chief Deputy Commissioner
(501) 371-2620
russ.galbraith@arkansas.gov

Life & Health and Property & Casualty Insurance
Jimmy Harris
Manager, Compliance (Life & Health and Property & Casualty)
(501) 671-1621
Jimmy.Harris@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis
(501) 371-2841
crystal.phelps@arkansas.gov

Media Relations/Public Information
Vacant
Communications Director

Policy and Form Filing - Life & Health and Property & Casualty
Jimmy Harris
Manager, Compliance (Life & Health and Property & Casualty)
(501) 671-1621
Jimmy.Harris@arkansas.gov

Premium Tax
Mary Davis
Assistant Deputy Commissioner, Accounting
(501) 682-7678
Mary.Davis@arkansas.gov

Statistical Reporting
Jimmy Harris
Manager, Compliance (Life & Health and Property & Casualty)
(501) 671-1621
Jimmy.Harris@arkansas.gov
Ricardo Lara is California’s eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California’s most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.
George Mueller  
Deputy Commissioner, Enforcement  
(213) 346-6499

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach  
(213) 346-6412

Ken Allen  
Deputy Commissioner, Rate Regulation  
(213) 346-6783

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379

Laurie Menchaca  
Deputy Commissioner, Administration and Licensing Services  
(916) 492-3315

Lucy Wang  
Deputy Commissioner and Special Counsel  
(415) 538-4377

Michael Martinez  
Senior Deputy Commissioner and Legislative Director, Policy and Legislation  
(916) 492-3573

Michael Soller  
Deputy Commissioner, Communications and Press Relations  
(916) 492-3542

Mike Peterson  
Deputy Commissioner, Climate & Sustainability  
(916) 492-3673

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct  
(213) 346-6360

Vacant  
Chief Deputy Commissioner

Vacant  
Deputy Commissioner, Financial Surveillance

Contact Persons

Accounting Practices and Procedures
  Kim Hudson  
  Supervising Insurance Examiner  
  (213) 346-6122  
  kim.hudson@insurance.ca.gov

Actuarial Office
  Thomas Reedy  
  Chief Systems Actuary  
  (213) 346-6493  
  thomas.reedy@insurance.ca.gov

  Ahmad Kamil  
  Chief Life Actuary  
  (213) 346-6147  
  ahmad.kamil@insurance.ca.gov

  Lan Brown  
  Chief Health Actuary, Health Actuarial Office  
  (213) 346-6136  
  lan.brown@insurance.ca.gov

Annual Statements
  Ngoc-Loan Nguyen  
  Senior Insurance Examiner (Supervisor)  
  (213) 346-6450  
  Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Health Policy and Reform
Lan Brown  
Chief Health Actuary, Health Actuarial Office  
(213) 346-6136  lan.brown@insurance.ca.gov

Stesha Hodges  
Asst. Chief Counsel, Health Equity and Access Office  
(916) 492-3544  stesha.hodges@insurance.ca.gov

Christopher Citko  
Assistant Chief Counsel, Health Policy Approval Bureau  
(916) 492-3187  christopher.citko@insurance.ca.gov

Human Resources Management Division
Vacant  
Division Chief, Human Resources Management

Information Technology Division
David Noronha  
Chief Information Officer  
(916) 492-3294  david.noronha@insurance.ca.gov

InsurTech
Lucy Jabourian  
Division Chief, Consumer Services  
(213) 346-6899  lucy.jabourian@insurance.ca.gov

Investigation Division
Lewis Deslauriers  
Division Chief, Investigations  
(661) 253-7505  lewis.deslauriers@insurance.ca.gov

Legal - Company Licensing, Corporate Affairs Bureaus I and II
Vacant  
Assistant Chief Counsel

Valerie Sarfaty  
Assistant Chief Counsel  
(415) 538-4459  valerie.sarfaty@insurance.ca.gov

Legal - Enforcement Bureaus
Vacant  
Assistant Chief Counsel (Oakland)

Tyler McKinney  
Assistant Chief Counsel (Sacramento), Enforcement Bureau  
(916) 492-3521  tyler.mckinney@insurance.ca.gov

Michael Tancredi  
Assistant Chief Counsel, Auto (Los Angeles)  
(213) 346-6637  michael.tancredi@insurance.ca.gov

Legal - Policy and Form Filing (Life and Disability, Other than Health)
Leslie Tick  
Assistant Chief Counsel  
(415) 538-4190  leslie.tick@insurance.ca.gov

Legal - Rate Enforcement
Alec Stone  
Assistant Chief Counsel (Oakland)  
(415) 538-4174  alec.stone@insurance.ca.gov

Legal Branch
Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126  teresa.campbell@insurance.ca.gov

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379  kenneth.schnoll@insurance.ca.gov

Legislation
Michael Martinez  
Senior Deputy Commissioner and Legislative Director, Policy and Legislation  
(916) 492-3573  michael.martinez@insurance.ca.gov
Life Insurance
Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Long-Term Care
Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Market Conduct - Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct
(916) 492-3599
pam.oconnell@insurance.ca.gov

NAIC Liaison
Vacant
(916) 492-3595

Vacant
Executive Office Operations Manager

Kathryn Taras
Special Project Manager
916-492-3675
Kathryn.Taras@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary
(213) 346-6493
thomas.reedy@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman
(916) 492-3041
therese.gallagher@insurance.ca.gov

Premium Tax - Annual Payments
Carolina Bravo
Bureau Chief, Accounting Services
(916) 492-3645
carolina.bravo@insurance.ca.gov

Premium Tax - Audits
Laura Clements
Division Chief, Field Examination
(213) 346-6127
laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services
(916) 492-3010
charlene.ferguson@insurance.ca.gov

Holly Kinney
Bureau Chief, Curriculum and Officer Review
(916) 492-3040
holly.kinney@insurance.ca.gov

Dianne Cooper
Bureau Chief, Producer Licensing Bureau
(916) 492-3036
dianne.cooper@insurance.ca.gov

Licensing Hotline
Toll-Free
(800) 967-9331

Property & Casualty – Rates and Forms
Adam Gammell
Division Chief, Rate Filing
(213) 346-6706
adam.gammell@insurance.ca.gov

Receivership
Joseph Holloway
Chief Executive Office, Conservation and Liquidation Office
(415) 676-5000
hollowayj@caclo.org

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Regulations
Lucy Wang
Deputy Commissioner and Special Counsel
(415) 538-4377
lucy.wang@insurance.ca.gov

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Monica Macaluso
Attorney, Corporate Affairs Bureau II
(415) 538-4118
monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I
(916) 492-3099
dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Statistical Reporting - Property & Casualty
Roy Chan
Bureau Chief, Rate Specialist
(213) 346-6731
roy.chan@insurance.ca.gov

Luciano Gobbo
Division Chief, Data Analytics and Reporting
(213) 346-6308
luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
(415) 538-4402
rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Mitra Sanandajifar
Senior Casualty Actuary
(213) 346-6686
Mitra.Sanandajifar@insurance.ca.gov
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.
Cody Goodrich
Executive Assistant
(303) 894-7425

Debra Judy
Deputy—Legislative & Regulatory Affairs
(303) 894-2066

Kate Harris
Chief Deputy, Life and Health Policy
(303) 894-2429

Kyla Hoskins
Deputy—Affordability Programs
(303) 894-7416

Peg Brown
Chief Deputy—Property & Casualty Policy and Operations
(303) 894-7501

Rolf Kaumann
Chief Deputy—Finance
(303) 894-7532

Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261

Contact Persons

Accident & Health Insurance
Matt Mortier
Director, Life & Health Consumer Services
(303) 894-7581
matt.mortier@state.co.us

Actuary - Life & Health (All ACA)
Susan Stieg
Actuary
(303) 894-2190
susan.stieg@state.co.us

Actuary - Life & Health (All Non-ACA Lines)
Sean Brady
Actuary
(303) 894-7484
sean.brady@state.co.us

Actuary - Property & Casualty
Mitchell Bronson
Statistical Analyst
(303) 894-2192
mitchell.bronson@state.co.us

Annual Statements
Keith Warburton
Director, Financial Services
(303) 894-7537
keith.warburton@state.co.us

Chief Actuary
Eric Unger
Chief Actuary
(303) 894-7492
eric.unger@state.co.us

Company Licensing
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Consumer Complaints - Life & Health
Matt Mortier
Director, Life & Health Consumer Services
(303) 894-7581
matt.mortier@state.co.us

Consumer Complaints - Property & Casualty
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Brandon Davis
Director, SHIP/SMP Program
(303) 894-7552
brandon.d.davis@state.co.us

Karl Kaesemeyer
First Attorney General
(303) 866-6000
karl.kaesemeyer@state.co.us

Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Carol Matthews
Chief Financial Examiner
(303) 894-2236
carol.matthews@state.co.us

Pearson VUE
(800) 275-8247

Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Tracy Garceau
Director, Market Regulation
(303) 894-7803
tracy.garceau@state.co.us

Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us

Sydney Sloan
Director, Life & Health Rates & Forms
(303) 894-7540
sydney.sloan@state.co.us

David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
davidj.martinez@state.co.us

Service of Process
Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut’s 33rd Insurance Commissioner on March 4, 2019.

Mais was elected as NAIC President-Elect and serves on the Executive (EX) Committee. Additionally, he serves on the NAIC’s Internal Administration (EX1) Subcommittee, the Audit Committee, the Government Relations (EX) Leadership Council, the Property and Casualty Insurance (C) Committee, the Financial Regulation Standards and Accreditation (F) Committee, and the International Insurance Relations (G) Committee. He is also a member of the NAIC’s Special (EX) Committee on Race and Insurance, which is charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais also serves on the International Association of Insurance Supervisors (IAIS) Macroprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais previously was a member of Deloitte's Center for Financial Services, providing industry-leading thought leadership and insight on U.S. and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department’s senior leadership team through numerous events, including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais has dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.
Contact Persons

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

Captive Division
Fenhua Liu
Program Manager, Captive Division
(860) 297-3935

Company Licensing
Vacant
Supervising Examiner, Financial Analysis and Compliance

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division
(860) 297-3889

Deposits
Vacant
Supervising Examiner, Financial Analysis and Compliance

Examinations - Financial
William Arfanis
Assistant Deputy Commissioner of Financial Exams
(860) 297-3923
william.arfanis@ct.gov

Examinations - Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Fees - Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Financial Analysis
Jack Broccoli
Assistant Deputy Commissioner of Financial Analysis and Licensing
(860) 297-3968
Jack.Broccoli@CT.gov

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

InsurTech
George Bradner
860-297-3866
george.bradner@ct.gov

Life Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Policy and Form Filing - Life & Health
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Policy and Form Filing - Property & Casualty
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property & Casualty - Commercial Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property & Casualty - Personal Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Receivership and Guaranty Funds
Jared Kosky
Deputy Commissioner
(860) 297-3998
jared.kosky@ct.gov
Trinidad Navarro was elected in 2016 as the State of Delaware's 26th Insurance Commissioner. He was re-elected in 2020. In this role, he works to ensure insurance affordability and availability for residents as well as the accountability of insurance companies. As Commissioner, he leads the office charged with protecting, educating, and advocating for Delaware residents.

The Department offers free Medicare counseling services and works on the Health Insurance Marketplace, provides arbitration services to residents, and fights and prevents fraud. The Department also works to ensure insurance companies are financially sound, licenses more than 220,000 individuals in related professions, proposes the state's workers' compensation rates, helps more than a thousand companies create safer workplaces to lower their insurance rates by over $7 million, and so much more.

During the Commissioner's term in office, the Department has made great strides. He has increased department diversity and internal promotions. In 2017, the Commissioner worked with the General Assembly to pass House Substitute 1 to House Bill 80, a signature piece of legislation that ends discrimination in auto insurance policies. The law ensures that neither race, age, gender, economic status, nor other personal characteristics impact the cost of auto policies.

In 2020, the office reduced Health Insurance Marketplace rates for the second time in the state's history, leading to a 5% increase in enrollment, and returned $21.5 million in premiums to individuals and small businesses. The department completed two of the state's first Mental Health Parity examinations, assessing $597,000 in penalties. Businesses saved $4 million in workers’ compensation premiums due to a double digit decrease in rates, and another decrease was approved for 2021.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service. He served for 20 years with the New Castle County Police and was elected New Castle County Sheriff in 2010. While a police officer, he received the department's distinguished Medal of Valor.

Commissioner Navarro serves as vice chair of the NAIC’s Northeast Zone and member of the Executive (EX) Committee; chair of the Antifraud (D) Task Force; and vice chair of the Market Regulation and Consumer Affairs (D) Committee.

Additionally, Commissioner Navarro serves on many state boards such as the Delaware Health Care Commission, the State Employees Benefits Committee (SEBC), the Plans Management Board, the Council on Health Promotion and Disease Prevention, and the Primary Care Reform Collaborative.

Commissioner Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He resides in Bear, DE with his wife Melissa and youngest daughter Hannah.
Fax Numbers
Main: (302) 739-5280

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Christina Haas
Senior Advisor
(302) 674-7303

Frank Pyle
Special Deputy Commissioner
(302) 674-7353

Gerald Pepper
Director, Insurance Fraud Prevention
(302) 674-7352

Jessica Willey
Deputy Attorney General (DAG)
(302) 674-7387

Joseph Maddox
Controller
(302) 674-7382

Kathleen 'Kitty' Makowski
Deputy Attorney General (DAG)
(302) 674-7326

Michael A. Capasso
Deputy Attorney General (DAG)
(302) 674-7381

Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335

Stephen C. Taylor
Director, Bureau of Captive & Financial Insurance Products
(302) 577-5258

Stuart Snyder
Chief of Staff
(302) 674-7312

Susan Jennette
Director, Insurance Consumer Protection Enforcement
(302) 674-7319

Tanisha Merced
Deputy Insurance Commissioner
(302) 674-7391

Tiffany Kent
Executive Assistant to Deputy Commissioner
(302) 674-7306

Victoria 'Dee' Jones
Executive Assistant to Commissioner
(302) 674-7305

Contact Persons

Annual Statements
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335
nicole.brittingham@delaware.gov

Company Licensing
Sherry Wilson
BERG Office Manager
(302) 674-6246
sherry.wilson@delaware.gov

Department Counsel
Michael A. Capasso
Deputy Attorney General (DAG)
(302) 674-7381
michael.capasso@delaware.gov
Kathleen 'Kitty' Makowski
Deputy Attorney General (DAG)  (302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)  (302) 674-7387
jessica.willey@delaware.gov

Email by Division

Workplace Safety
Email
safety@delaware.gov

Producer Licensing
Email
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email
berg@delaware.gov

Consumer Services
Email
customer@delaware.gov

Delaware Medical Assistance Bureau
Email
DMAB@delaware.gov

Fraud Prevention
Email
fraud@delaware.gov

Examinations - Financial
Nicole Brittingham  (302) 674-7335
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) nicole.brittingham@delaware.gov

Examinations - Market Conduct
Robin David  (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

Fees - Companies
Sherry Wilson
BERG Office Manager
sherry.wilson@delaware.gov

Fees - Producers
Robin David  (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

Information Systems
Tim Li  (302) 647-7332
director, Information Technology tim.li@delaware.gov

InsurTech
Nicole Brittingham  (302) 674-7335
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) nicole.brittingham@delaware.gov

Frank Pyle  (302) 674-7353
Special Deputy Commissioner
frank.pyle@delaware.gov

Media Relations/Public Information
Christina Haas  (302) 674-7303
Senior Advisor christina.haas@delaware.gov

NAIC Liaison
Christina Haas  (302) 674-7303
Senior Advisor christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon  (302) 674-7372
Property and Casualty Rating Analyst ann.lyon@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds an M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara. Woods is married and lives with her husband and two daughters in Washington, DC.
Alicia M. Wade  
Executive Assistant to Commissioner  
(202) 442-7760

Dana Sheppard  
Associate Commissioner - Risk Finance  
(202) 442-7820

Dolly Turner  
Chief of Staff  
(202) 545-7492

Jocelyn C. Bramble  
General Counsel  
(202) 442-7758

Philip Barlow  
Associate Commissioner - Insurance  
(202) 442-7823

Sharon Shipp  
Deputy Commissioner - Market Compliance  
(202) 442-7810

Vacant  
Policy Advisor  

Contact Persons

Actuarial Analysis  
Roberto Nkojo  
Manager, Actuarial Analysis Branch  
(202) 442-7757  
robert.nkojo@dc.gov

Efren Tanhehco  
Supervisory Health Actuary  
(202) 442-7752  
efren.tanhehco@dc.gov

Communication and Public Affairs  
Paul Drehoff  
Public Information Officer  
(202) 442-7856  
paul.drehoff@dc.gov

Company and Agent Licensing  
Sheila Johnson-Parker  
Insurance Licensing Manager  
(202) 442-7795  
sheila.parker@dc.gov

Company Examinations - Financial  
N. Kevin Brown  
Chief Financial Examiner  
(202) 442-7785  
nathaniel.brown@dc.gov

Sean O'Donnell  
Director of Financial Examinations, Risk Finance  
(202) 442-8153  
sean.o'donnell@dc.gov

Compliance  
Sharon Shipp  
Deputy Commissioner - Market Compliance  
(202) 442-7810  
sharon.shipp@dc.gov

Philip Edmonds  
Director, Compliance & Analysis Division  
(202) 733-7913  
philip.edmonds@dc.gov

Consumer Complaints  
Philip Edmonds  
Director, Compliance & Analysis Division  
(202) 733-7913  
philip.edmonds@dc.gov

Enforcement and Investigation Bureau  
Brian Bressman  
Director, Enforcement and Investigation Bureau  
(202) 442-8790  
brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Shankar Vaidyanathan
Chief Information Officer
(202) 442-8154
shankar.vaidyanathan@dc.gov

InsurTech
Tamara Zeidan
Director, Office of Innovation
(202) 442-7753
tamara.zeidan@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773
katrice.purdie@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Premium Tax
Sam Merlo
Financial Analyst
(202) 442-7833
sam.merlo@dc.gov
Michael Yaworsky was appointed as Florida’s Insurance Commissioner by the Financial Services Commission, effective March 13, 2023, after serving as Interim Commissioner for one month.

The Insurance Commissioner is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Florida Office of Insurance Regulation (OIR).

Prior to his nomination, Commissioner Yaworsky served as vice chairman of the Florida Gaming Control Commission and as the OIR’s chief of staff from 2017 to 2021. As the OIR’s chief of staff, he assisted in overseeing one of the largest insurance markets in the world by serving as a policy advisor to the Commissioner and managing agency fiscal matters and administrative operations. Prior to joining the OIR, he served as legal counsel for the Georgia Office of Insurance and Safety Fire Commissioner.

Commissioner Yaworsky serves on the board of directors for Family Promise of the Big Bend, a nonprofit organization dedicated to helping families experiencing homelessness and low-income families achieve sustainable independence through a community-based response.

Commissioner Yaworsky earned a Juris Doctor (J.D) from Samford University’s Cumberland School of Law (Homewood, AL) and a bachelor’s degree in social science from Florida State University.

The OIR is the lead regulatory agency overseeing Florida’s insurance industry—one of the largest, most complex insurance industries in the world. It is housed within the Department of Financial Services (DFS) for administrative, personnel, and technology support.
Alexis Bakofsky  
Chief of Staff  
(850) 413-5000

Anoush Brangaccio  
General Counsel  
(850) 413-4116

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233

Deanna Sablan  
Inspector General  
(850) 413-4980

James Dunn  
Director, Life & Health Product Review  
(850) 413-5136

Kevin Jacobs  
Deputy Chief of Staff / Legislative Affairs Director  
(850) 413-5011

Rebecca Smid  
Director, Market Research & Technology  
(850) 413-5021

Samantha Bequer  
Communications Director  
(850) 413-5128

Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075

Sheryl Parker  
Deputy Commissioner, Market Regulation  
(850) 413-5086

Vacant  
Deputy Commissioner, Life and Health  
(850) 413-3146

Vacant  
Director, P&C Product Review  
(850) 413-5019

Virginia Christy  
Deputy Commissioner, Property & Casualty  
(850) 413-5019

Contact Persons

Agent Services
Division of Agent & Agency Services  
https://myfloridacfo.com/Division/Agents/  
(850) 413-3137

Annual Statements - Life & Health Filings
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Annual Statements - Property & Casualty Filings
Jane Nelson  
Director, Property and Casualty Financial Oversight  
(850) 413-3825  
jane.nelson@floir.com

Company Licensing
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Jane Nelson  
Director, Property and Casualty Financial Oversight  
(850) 413-3825  
jane.nelson@floir.com

Consumer Services
Examinations - Financial and Market Investigations
JANE NELSON
Director, Property and Casualty Financial Oversight
(850) 413-3825
ejane.nelson@floir.com

ALEX MAY
Director, Property & Casualty Market Regulation
(850) 413-3085
alex.may@floir.com

SCOTT WOODS
Director, Life and Health Market Regulation
(850) 413-5075
Scott.Woods@floir.com

CAROLYN MORGAN
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Information Technology
REBECCA SMID
Director, Market Research & Technology
(850) 413-5021
Rebecca.Smid@floir.com

Life Insurance
CAROLYN MORGAN
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

JAMES DUNN
Director, Life & Health Product Review
(850) 413-5136
James.Dunn@floir.com

Managed Care
CAROLYN MORGAN
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

NAIC Liaison
CHRISTINA HUFF
(850) 413-5906
Christina.Huff@floir.com

Premium Tax - Surplus Lines
JANE NELSON
Director, Property and Casualty Financial Oversight
(850) 413-3825
Jane.nelson@floir.com

Property & Casualty - Commercial and Personal Lines
VACANT
Director, P&C Product Review
(850) 413-3146
PCPR@floir.com

Rate and Form Filing - Life & Health
JAMES DUNN
Director, Life & Health Product Review
(850) 413-5136
James.Dunn@floir.com

Rate and Form Filing - Property & Casualty
VACANT
Director, P&C Product Review
(850) 413-3146
PCPR@floir.com

Statistical Reporting
VACANT
Director, P&C Product Review
(850) 413-3146
PCPR@floir.com
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor's degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Office of Insurance Regulation
The Larson Building
200 E. Gaines Street, Rm 101A
Tallahassee, FL 32399-0305
United States

**Main**
Florida Department of Financial Services
J. Edwin Larson Building
200 E. Gaines Street
Tallahassee, FL 32399-0301
United States

**Email Address**
Consumer.Services@myfloridacfo.com

**Phone Numbers**
Main: (850) 413-5914
Main: (850) 413-3089
Division of Consumer Services: (850) 413-3089
Division of Agent and Agency Services: (850) 413-3137
Consumer Services (In-State): (877) 693-5236
Consumer Services (Out-of-State): (850) 413-3089

**Fax Numbers**
Main: (850) 488-3334
Main: (850) 413-2950

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** https://www.myfloridacfo.com/
**Make Checks Payable to:** Florida Department of Financial Services
Austin Stowers
Director, Legislative Affairs
(850) 413-5939

Frank Collins
Deputy CFO, Consumer Protection & Communication
(850) 413-2624

Julie Jones
Deputy CFO, Law Enforcement
(850) 413-2829

Michael Dobson
General Counsel
(850) 413-4912

Peter Penrod
Chief of Staff
(850) 413-4900

Robert Tornillo
Senior Cabinet Aide
(850) 413-2821

Scott Fennell
Deputy CFO, Operations
(850) 413-2908

Susan Miller
Deputy Chief of Staff
(850) 413-2980

Tanya Cooper
Director, Cabinet Affairs
(850) 413-2868

Tasha Carter
Insurance Consumer Advocate
(850) 413-2824

Contact Persons
Consumer Services
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com
Sean Fisher
Assistant Director
(850) 413-5784
sean.fisher@myfloridacfo.com
Brandi Wilson
Bureau Chief, Consumer Assistance
(850) 413-5841
brandi.wilson@myfloridacfo.com

Fees
Alexandra Weimorts
Bureau Chief, Financial Services
(850) 413-2092
alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery, and Consumer Services
Mary Schwantes
Director
(850) 413-4984
mary.schwantes@myfloridacfo.com
Ellen Simon
Assistant Director
(850) 413-4985
Ellen.Simon@myfloridacfo.com

Insurance Agent and Agency Services
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com
Matt Tamplin
Assistant Director, Insurance Agent and Agency Services
(850) 413-5496
matt.tamplin@myfloridacfo.com
Ray Wenger  
Bureau Chief, Investigations  
(850) 413-5605  
ray.wenger@myfloridacfo.com

David Jones  
Bureau Chief, Licensing  
(850) 413-5460  
david.jones@myfloridacfo.com

**Investigative and Forensic Services**

Col. Simon Blank  
Director  
(850) 413-4001  
simon.blank@myfloridacfo.com

Ernie Stoll  
Director, Public Assistance Fraud  
(850) 413-1958  
ernie.stoll@myfloridacfo.com

Lt. Col. Evangelina Brooks  
Assistant Director  
(850) 413-4020  
evangelina.brooks@myfloridacfo.com

Chris Welch  
Bureau Chief, Workers’ Compensation Fraud  
(850) 413-4053  
Chris.Welch@myfloridacfo.com

Carl Chasteen  
Bureau Chief, Forensic Services  
(850) 539-2705  
carl.chasteen@myfloridacfo.com

Thomas Bosco  
Bureau Chief, Fire, Arson, & Explosives Investigations  
(850) 413-3909  
Thomas.Bosco@myfloridacfo.com

**Licensing Examinations - Agents**

Matt Tamplin  
Assistant Director, Insurance Agent and Agency Services  
(850) 413-5496  
matt.tamplin@myfloridacfo.com

**Media Relations/Public Information**

Devin Galetta  
Director, Communications  
(850) 413-2870  
Devin.Galetta@myfloridacfo.com

**Risk Management**

Kelly Fitton  
Bureau Chief, State Employee WC claims  
(850) 413-4801  
Kelly.Fitton@myfloridacfo.com

Molly Merry  
Director  
(850) 413-4701  
molly.merry@myfloridacfo.com

Jeff Cagle  
Bureau Chief, Risk Financing & Loss Prevention  
(850) 413-4704  
Jeff.Cagle@myfloridacfo.com

Kelly Hagenbeck  
Bureau Chief, State Liability & Property Claims  
(850) 413-4851  
Kelly.Hagenbeck@myfloridacfo.com

**Treasury Deposits**

Kenneth Lee  
Bureau Chief, Collateral Management  
(850) 413-3383  
kenneth.lee@myfloridacfo.com

**Workers' Compensation**

Pam Macon  
Bureau Chief, Compliance  
(850) 413-1708  
pam.macon@myfloridacfo.com

Charlene Miller  
Bureau Chief, Monitoring & Audit  
(850) 413-1738  
charlene.miller@myfloridacfo.com

Tanner Holloman  
Director  
(850) 413-1622  
taner.holloman@myfloridacfo.com

Lisel Laslie  
Bureau Chief, Employee Asst. & Ombudsman Office  
(850) 413-1737  
lisel.laslie@myfloridacfo.com
John F. King was sworn in as Georgia's Insurance and Safety Fire Commissioner by Governor Brian Kemp on July 1, 2019, becoming the first Hispanic statewide official in state history. He was elected to a full four-year term on November 8, 2022.

Before becoming Commissioner, King spent his career in law enforcement, beginning as an Atlanta police officer in 1985 and culminating as Chief of Police for the City of Doraville. While at the Atlanta Police Department, he worked various assignments including Red Dog, Organized Crime/Intelligence, and received the Chief’s Blue Star in 1987 for being injured in the line of duty as a result of a criminal attack with a firearm. His career also includes assignments to both FBI and DEA as a Task Force Agent.

A native of Mexico, King made a meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs in his role as Chief of Police. Recognizing the international composition of Doraville’s community, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. Commissioner King’s initiatives include Anti-Gang education programs for elementary school students and parents. He worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county, and local leaders to implement a safety and speed reduction program targeted to Buford Highway to reduce the number of pedestrian fatalities. Commissioner King is also a member of Leadership DeKalb.

In addition to his former roles in the Atlanta and Doraville Police Departments, King retired as a Major General in the U.S. Army following his final assignment to NORAD and U.S. Northern Command. King was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq, Afghanistan, and Africa. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, who oversaw an agency of over 96,000 police officers.

While serving on Active Duty and the National Guard, King earned numerous awards for his achievements. King received the Combat Action Badge for his service in Iraq and the Combat Infantry Badge for service in Afghanistan. Other awards and decorations include Legion of Merit, Bronze Star (2) Award, Meritorious Service Medal, Joint Meritorious Unit Award, Afghanistan Campaign Medal, Iraq Campaign Medal, El Salvador Gold Medal for Achievement, and the Afghanistan Barial 2nd Degree Medal.

King received his Bachelor’s of Arts degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He graduated from Harvard University Senior Executives in National Security and Syracuse University National Security Decision Making Course. Commissioner King was a graduate of class #229 in the FBI National Academy in Quantico, VA, and also a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE).

Commissioner King is also fluent in Spanish.
Phone Numbers
Main: (404) 656-2070
Toll-Free: (800) 656-2298

Fax Numbers
Main: (404) 657-8542

Office Hours: 8:00 a.m.-6:00 p.m., Monday-Friday
Website: https://oci.georgia.gov/
Make Checks Payable to: Commissioner of Insurance

Craig Landolt
State Fire Marshal, Safety Fire Division  (470) 270-6499

Derek Lyman
Director, Criminal Investigations  (404) 656-2070

Gregg Conley
Executive Counsel  (404) 463-0240

Jo Anne Oni
Director, Consumer Services Division  (404) 656-2070

Mark Revenew
Deputy Commissioner of Safety Fire  (404) 655-3542

Martin R. Sullivan, Jr.
Chief of Staff  (404) 651-8588

Melanie Frechette
Agent & Agency Licensing  (470) 747-9873

Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review  (404) 656-2070

Subramanian Muniasamy
Chief Information Officer  (404) 967-6183

Contact Persons

Accident and Health Insurance
Steve Manders  (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review
smanders@oci.ga.gov

Administrative Procedure
Gregg Conley  (404) 463-0240
Executive Counsel
gconley@oci.ga.gov

Agent Licensing
Melanie Frechette  (470) 747-9873
Agent & Agency Licensing
mfrechette@oci.ga.gov

Annual Statements – Property & Casualty
Scott Sanders  (404) 656-2070
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Company Licensing – Life & Health
Scott Sanders  (404) 656-2070
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Company Licensing – Property & Casualty
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Computer Services
Subramanian Muniasamy
Chief Information Officer
(404) 967-6183
smuniasamy@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division
(404) 656-2070
joni@oci.ga.gov

Deposits - Life & Health
Patricia Coppel
Insurance and Financial Oversight
(404) 656-2413
pcoppel@oci.ga.gov

Deposits - Property & Casualty
Patricia Coppel
Insurance and Financial Oversight
(404) 656-2413
pcoppel@oci.ga.gov

Examinations - Agent
Melanie Frechette
Agent & Agency Licensing
(470) 747-9873
mfrechette@oci.ga.gov

Examinations - Financial
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Examinations - Market Conduct (Property & Casualty, Life & Health)
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Fees - Life & Health
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Fees - Property & Casualty
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Fraud Division
Derek Lyman
Director, Criminal Investigations
(404) 656-2070
dlyman@oci.ga.gov

InsurTech
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Legislative Liaison
Weston Burleson
Communications Director
(404) 232-1388
wburleson@oci.ga.gov

Life Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Media Inquiries
Weston Burleson
Communications Director
(404) 232-1388
wburleson@oci.ga.gov

NAIC Liaison
Martin R. Sullivan, Jr.
Chief of Staff
(404) 651-8588
msullivan@oci.ga.gov
Policy and Form Filing - Life & Health
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Policy and Form Filing - Property & Casualty
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Premium Tax
Mandy Snipes
Director, Premium Tax Division
(404) 656-7553
msnipes@oci.ga.gov

Property & Casualty - Commercial Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Property & Casualty - Personal Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Receivership
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Statistical Reporting
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov
Hawaii Governor Josh Green, M.D., appointed Gordon I. Ito as Insurance Commissioner effective December 16, 2022.

He was previously appointed Insurance Commissioner by Governor Linda Lingle (July 2010), Governor Neil Abercrombie (January 2011) and Governor David Ige (January 2015).

Ito served as NAIC secretary-treasurer in 2018. He was a recipient of the Robert Dineen award in 2020.

Ito was chair of the NAIC Western Zone from 2013 to 2015; he also served as chair of the International Regulatory Cooperation (G) Working Group and the Information Systems Task Force (EX1).

Prior to his appointment, Ito served as chief deputy insurance commissioner from 2000 to 2010 and from 2019 to 2022. He was supervising attorney of the Insurance Division from 1993 to 2000.

Ito earned a bachelor’s degree in business administration from the University of Hawaii and a law degree from the University of Hawaii’s William S. Richardson School of Law.
Andrew Kurata  
Captive Administrator  
(808) 586-0981

**Company Licensing**
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

**Consumer Complaints and Inquires**
Samuel Thomsen  
Chief Investigator  
(808) 586-2790

**Deposits**
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

**Examinations - Agency**
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

**Examinations - Financial**
Patrick Lo  
Chief Financial Analyst  
(808) 586-3870  
ppto@dcca.hawaii.gov

**Fees**
Emily Rakieten  
Insurance Licensing Assistant  
(808) 586-2788

**Health Insurance**
Arlene Ige  
Program Administrator  
(808) 586-2804

**Insurance Fraud**
Colleen Chun  
Administrator, Insurance Fraud Investigation Unit  
(808) 586-2796

**InsurTech**
Jerry Bump  
Insurance Program Specialist  
(808) 586-0985  
jbump@dcca.hawaii.gov

**Life Insurance**
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809

**NAIC Liaison**
Vacant  
General Counsel

**Policy and Form Filing - Life, Accident & Sickness, Property & Casualty**
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809

**Premium Tax**
Gale Miyazaki  
Insurance Examiner  
(808) 587-6741

**Producer Licensing**
Emily Rakieten  
Insurance Licensing Assistant  
(808) 586-2788

**Property & Casualty - Commercial Lines and Personal Lines**
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.
Dean L. Cameron  
Director of Insurance  
(208) 334-4206

Eric Fletcher  
Bureau Chief, Company Activities - Chief Examiner, Examinations, Analysis, Producer Licensing  
(208) 334-4230

Randy Pipal  
Bureau Chief, Consumer Services - SHIBA, Investigations, Consumer Affairs  
(208) 334-4340

Shannon Hohl  
Market Oversight Bureau Chief  
(208) 334-4315

Weston Trexler  
Deputy Director  
(208) 334-4214

Contact Persons

Annual Statements  
Amber Re  
Examiner Financial Analysis, Supervisor  
(208) 334-4337  
amber.re@doi.idaho.gov

Company Licensing  
Michele Munoz  
Technical Records Specialist  
(208) 334-4311  
michele.munoz@doi.idaho.gov

Consumer Complaints and Inquires  
Amy Lambrecht  
Supervisor, Consumer Affairs  
(208) 334-4322  
amy.lambrecht@doi.idaho.gov

Consumer Counseling Program for Seniors  
Colleen Clark  
Supervisor, Sr. Health Insurance Benefit Advisor (SHIBA)  
(208) 334-4242  
colloen.clark@doi.idaho.gov

Department Counsel  
Karl Klein  
Lead Deputy Attorney General  
(208) 334-4204  
karl.klein@doi.idaho.gov

Deposits  
Michele Munoz  
Technical Records Specialist  
(208) 334-4311  
michele.munoz@doi.idaho.gov

Examinations - Financial  
Jessie Adamson  
Deputy Chief Examiner  
(208) 334-4338  
jessie.adamson@doi.idaho.gov

Examinations - Market Conduct  
Shannon Hohl  
Market Oversight Bureau Chief  
208-334-4315  
shannon.hohl@doi.idaho.gov

Financial Analysis  
Amber Re  
Examiner Financial Analysis, Supervisor  
(208) 334-4337  
amber.re@doi.idaho.gov

InsurTech  
Weston Trexler  
Deputy Director  
(208) 334-4214  
weston.trexler@doi.idaho.gov

NAIC Liaison  
Kristina Wietstock  
Assistant to Director  
(208) 334-4217  
kristina.wietstock@doi.idaho.gov
Policy and Form Filing - Life & Health
Shannon Hohl
Market Oversight Bureau Chief
(208) 334-4315
shannon.hohl@doi.idaho.gov

Policy and Form Filing - Property & Casualty
Shannon Hohl
Market Oversight Bureau Chief
(208) 334-4315
shannon.hohl@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lori Thomason
Supervisor
(208) 334-4343
lori.thomason@doi.idaho.gov

Title Insurance
Matt LeLong
Senior Examiner
(208) 334-4321
matt.lelong@doi.idaho.gov
Dana Popish Severinghaus, Director of the Illinois Department of Insurance, has served since January 2021. She brings extensive legal, policy, government relations and insurance industry-related experience to her role heading a state regulatory agency.

Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus was the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus formerly served on the board of the Illinois Insurance Guaranty Fund and was a member of the Illinois Insurance Association. Currently, she is an Advisory Board Member and Co-Chair of the Government Relations Advisory Council for the Chicago Children’s Advocacy Center, a Women in Law Mentor at Chicago Kent College of Law, and an Auxiliary Board Member of ChildServ.

She also holds committee leadership roles with the National Association of Insurance Commissioners (NAIC), including serving as Co-Vice Chair of the Innovation, Cybersecurity, and Technology (H) Committee and as a member of the International Insurance Relations (G) Committee.

Popish Severinghaus earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.
<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Andi VanderKolk</td>
<td>Legislative Liaison</td>
<td>(312) 814-5420</td>
</tr>
<tr>
<td>Bruce Sartain</td>
<td>Chief Deputy Director of Financial Solvency</td>
<td>(217) 782-1756</td>
</tr>
<tr>
<td>CJ Metcalf</td>
<td>Deputy Director of Innovation and Emerging Issues</td>
<td>(217) 558-0853</td>
</tr>
<tr>
<td>Daniel Frey</td>
<td>Legislative Affairs</td>
<td>(312) 814-8221</td>
</tr>
<tr>
<td>Elizabeth Sill</td>
<td>Executive Assistant to the Director - Springfield office</td>
<td>(217) 558-4022</td>
</tr>
<tr>
<td>Jeff Varga</td>
<td>Deputy Director, Life and Annuity Products Division</td>
<td>(217) 785-5987</td>
</tr>
<tr>
<td>Julie Rachford</td>
<td>Deputy Director, Property and Casualty Products</td>
<td>(217) 782-4572</td>
</tr>
<tr>
<td>Justin Hammersmith</td>
<td>Deputy Director, Investigations</td>
<td>(312) 814-1767</td>
</tr>
<tr>
<td>KC Straika</td>
<td>Chief of Staff</td>
<td>(312) 814-2117</td>
</tr>
<tr>
<td>Linda Bryant</td>
<td>Executive Assistant to the Director-Chicago office</td>
<td>(312) 814-8195</td>
</tr>
<tr>
<td>Patrice Dziire</td>
<td>Deputy Director, Consumer Education &amp; Protection</td>
<td>(312) 814-1835</td>
</tr>
<tr>
<td>Rob Havens</td>
<td>Acting Chief Financial Officer</td>
<td>(217) 782-8638</td>
</tr>
<tr>
<td>Ryan Gillespie</td>
<td>Deputy Director, Health Products</td>
<td>(217) 558-2746</td>
</tr>
<tr>
<td>Shannon Whalen</td>
<td>Chief Deputy Director of Product Lines</td>
<td>(217) 558-2757</td>
</tr>
<tr>
<td>Stephen Underwood</td>
<td>Chief Information Officer</td>
<td>(217) 782-7544</td>
</tr>
</tbody>
</table>

**Contact Persons**

**Annual Statements - All Companies**

- Marcy Savage
  - Assistant Deputy Director, Corporate Regulatory Division
  - (217) 524-0016
  - Marcy.Savage@illinois.gov

**Annual Statements - Life, Accident & Health/HMO**

- Ben Berry
  - Acting Unit Supervisor
  - (217) 557-0407
  - Ben.Berry@illinois.gov

**Annual Statements - Property & Casualty**

- Vacant
- Analysis Supervisor

**Company Licensing - Health Maintenance Organization (HMO)/Life, Accident & Health**
Amy Stuart  
Unit Supervisor  
(217) 782-9694  
amy.stuart@illinois.gov

Company Licensing - Property & Casualty  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov

Company Licensing - Surplus Lines, Captive, Risk Retention and Purchasing Groups  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov

Conservation, Rehabilitations - Liquidations  
Kevin Baldwin  
Office of Special Deputy Receiver  
(312) 836-9529  
k baldwin@osdchi.com

Department Counsel  
Joanna Coll  
Chief General Counsel  
(217) 720-7910  
joanna.coll@illinois.gov

Deposits  
Cathy Suhling  
Assistant Deputy Director  
(217) 557-3379  
cathy.suhling@illinois.gov

Examinations - Financial (Life, Accident & Health/Property & Casualty)  
Cindy Andersen  
Chief Examiner  
(312) 814-2423  
cindy.andersen@illinois.gov

Examinations - Financial (Property & Casualty)  
Cindy Andersen  
Chief Examiner  
(312) 814-2423  
cindy.andersen@illinois.gov

Examinations - Market Conduct (Life, Accident & Health/Property & Casualty)  
Erica Weyhenmeyer  
Assistant Deputy Director, Market Conduct  
(217) 782-1790  
erica.weyhenmeyer@illinois.gov

Examinations - Producer (Agent)  
Sara Stanberry  
Assistant Deputy Director - Licensing, Education and Testing  
(217) 782-5415  
Sara.Stanberry@illinois.gov

Fees - Companies (Life, Accident & Health/Property & Casualty)  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov

Fraud - Insurance Company  
Justin Hammersmith  
Deputy Director, Investigations  
(312) 814-1767  
Justin.Hammersmith@illinois.gov

Guaranty Funds - Inquiries  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov

InsurTech  
CJ Metcalf  
Deputy Director of Innovation and Emerging Issues  
(217) 558-0853  
cj.metcalf@illinois.gov

Media Relations/Public Information  
Caron Brookens  
Public Information Officer  
(312) 814-8206  
Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov
NAIC Liaison
Lucy Earhart (217) 782-4395
lucy.earhart@illinois.gov

National Health Care/Policy and Form Filing - Health and HMOs
Ryan Gillespie (217) 558-2746
Ryan.Gillespie@illinois.gov

Policy and Form Filing - Life & Annuities
Jeff Varga (217) 785-5987
Jeff.Varga@illinois.gov

Policy and Form Filing - Property & Casualty
Julie Rachford (217) 782-4572
Julie.Rachford@illinois.gov

Premium Tax/Training
Cathy Suhling (217) 557-3379
cathy.suhling@illinois.gov

Producer (Agent) Licensing
Sara Stanberry (217) 782-5415
Sara.Stanberry@illinois.gov

Property & Casualty - Commercial Lines and Property Lines
Julie Rachford (217) 782-4572
Julie.Rachford@illinois.gov

Taxes
Kathy Staggs (217) 782-0055
kathleen.staggs@illinois.gov

Unlicensed Entities
Marcy Savage (217) 524-0016
Marcy.Savage@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith (312) 814-1767
Justin.Hammersmith@illinois.gov
Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions.

Beard was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.
Barb Lohman  
CFO  
(317) 232-2405

Dawn Bopp  
Executive Assistant  
(317) 232-3520

Holly Williams Lambert  
Chief of Staff  
(317) 232-2404

Jenifer Groth  
Deputy Commissioner of Communications and Personnel  
(317) 234-8582

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Roy Eft  
Chief Financial Examiner  
(317) 232-1991

Contact Persons

Agency Services  
Steven Embree  
Deputy Commissioner  
(317) 234-5881

Kristi Ware  
License Support Coordinator  
(317) 232-0688

Kelsea Johnson  
License Renewal / Reinstatement Coordinator  
(317) 232-2413 kejohnson1@idoi.in.gov

Beth Miller  
Non-Resident Licensing Specialist  
(317) 232-2411 bemiller@idoi.in.gov

Kiarra Pearson  
Agency Service / Resident Licensing Specialist  
(317) 232-2414 kiperson@idoi.in.gov

Skylar Lehner  
Adjuster & Bail Agent Licensing Coordinator  
(317) 232-5265 stlehner@idoi.in.gov

Company Compliance  
Linda Grant  
Property and Casualty Personal Lines Analyst  
(317) 232-3496

Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines  
(317) 232-5859

Mihir Nag  
Rate and Policy Analyst-Life Filings  
(317) 232-2420

Lawrence Steinert  
Actuary-Property and Casualty  
(317) 234-6622

Scott Shover  
Chief Actuary  
(317) 232-2416

Stephen Chamblee  
Actuary  
(317) 234-7993

Alex Peck  
Chief Deputy Commissioner of Compliance and Actuarial Services  
(317) 233-9607
Claire Szpara  
Health Care Attorney  
(317) 232-5312

Vacant  
Deputy Commissioner, Property and Casualty

Kim Collins  
A&H Analyst  
(317) 232-2398

Bobbi Henn  
A&H Analyst  
(317) 232-5693

Vacant  
Property and Casualty Commercial Analyst

Company Records  
Britney Tate  
Surplus Lines  
(317) 233-9998  
bstate@idoi.in.gov

Debbie Graves  
Tax Auditor  
(317) 232-1993

Consumer Consultants  
Tony Loy-Howell  
(317) 233-9433

Dawn Parry  
(317) 232-2396

Carol Sullivan  
(317) 234-8279

Jennifer Goetz  
(317) 232-2427

Lana Richter  
(317) 232-2425

Consumer Services Division  
Terry Bower  
Supervisor  
(317) 234-5884

Consumer Services  
Toll-Free (In-State)  
(800) 622-4461

Enforcement Division  
Ronda Ankney  
Chief Deputy Commissioner, Consumer Protection  
(317) 232-0687

Financial Services Division  
Heather Pottorf  
Administrative Assistant  
(317) 232-2390

Pam Walters  
Property and Casualty Supervisor  
(317) 232-5331

Annette Gunter  
Manager Financial Operations  
(317) 232-2428

Connie Wright  
Company Admissions TPAs, PPOs, HMOs  
(317) 232-1994

Julia Conrad  
Manager of Internal Analysis  
(317) 232-1992

Jerry Ehlers  
Examinations Manager  
(317) 232-2408
Amanda Denton  
Health/Life Supervisor  
(317) 232-1369

Vacant  
Deposits/Certifications

Roy Eft  
Chief Financial Examiner  
(317) 232-1991

InsurTech  
Vacant  
Deputy Commissioner, Property and Casualty

**Investigators**

Melissa Higgins  
Enforcement Director  
(317) 232-5063

Tina Harris  
Senior Investigator  
(317) 233-0129  
tiharris2@idoi.in.gov

Gina Davies  
Senior Investigator  
(317) 233-9432

Sara Tolliver  
Senior Investigator  
(317) 232-7138  
satolliver@idoi.in.gov

Vacant  
Junior Investigator

Phil Holleman  
Senior Investigator  
(317) 234-5885

**Legal Services**

Samantha Aldridge  
CPU Attorney  
(317) 234-5887

Simone Redwood  
Paralegal  
(317) 234-6098

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Kim Van Rooy  
Healthcare Attorney  
(317) 234-7734

Holly Williams Lambert  
Chief of Staff  
(317) 232-2404

Ed Fujawa  
Deputy General Counsel  
(317) 234-6064

Andrew Haughey  
Attorney, Financial Division  
(317) 232-2417

Victoria Hastings  
Attorney  
(317) 234-2101

**Medical Malpractice Division/Patient Compensation Fund**

Mary Wilson  
Director of Dedicated Funds  
(317) 232-2401

**Mine Subsidence Insurance Fund (Suite 300)**
Mary Wilson
Director of Dedicated Funds
(317) 232-2401

**Office Operations**
Barb Lohman
CFO
(317) 232-2405

Heather Walters
Accounts Payable/Payroll
(317) 232-4998

**Political Subdivision Risk Management Fund**
Mary Wilson
Director of Dedicated Funds
(317) 232-2401

**Senior Health Insurance Information Program (SHIIP)**
Angela Kirk
Office Manager
(317) 232-3637

Cheryl St. Clair
State Coordinator
(317) 232-3640

Jessica Gronau
Accounts Payable
(317) 232-3630

Vacant
Title Director
(800) 452-4800

**Title Division**
La-Tashia Harrison
Junior Examiner
(317) 234-5152

Hana Biele
Junior Investigator
(317) 234-5153
hbiele@idoi.in.gov

Kimberly Stowers
Senior Examiner
(317) 234-5156
kstowers1@idoi.in.gov
Doug Ommen was appointed as Iowa’s Insurance Commissioner by Gov. Terry Branstad in January 2017, after serving as Interim Commissioner since December 2016.

Commissioner Ommen has a strong public service background. Prior to his appointment, he served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. He also served in the Missouri Department of Insurance (DOI) from 2005 to 2008. As Missouri’s Insurance Director, he was instrumental in several key regulatory reforms.

Commissioner Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud. As an assistant attorney general and then as chief counsel in the Missouri Attorney General’s Office, he led the fight to protect consumers over three decades.

Commissioner Ommen earned his law degree from the Saint Louis University School of Law. He is licensed to practice law in Iowa and Missouri.
Andrew Hartnett  
Bureau Chief  
(515) 654-6470

Andria Seip  
Senior Health Policy Specialist  
(515) 654-6575

Angela Burke Boston  
Assistant Commissioner, Law and Policy  
(515) 654-6543

Ben Olejnik  
Bureau Chief  
(515) 654-6553

Chance McElhaney  
Communications Director and Legislative Liaison  
(515) 654-6547

Jared Kirby  
Deputy Commissioner  
(515) 654-6459

Jolene Schurman  
Assistant to Commissioner  
(515) 654-6542

Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Mike Yanacheak  
Chief Actuary  
(515) 654-6535

Contact Persons

Accident & Health Insurance  
Andria Seip  
Senior Health Policy Specialist  
(515) 654-6575  
andria.seip@iid.iowa.gov

Annual Statements  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Company Licensing  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Consumer Advocate  
Sonya Sellmeyer  
Consumer Advocate  
(515) 654-6538

Consumer Complaints and Inquires  
Consumer Complaints  
Toll-Free (In-State Only)  
(877) 955-1212

Consumer Counseling Program for Seniors  
Kristin Griffith  
Director, Senior Health Insurance Information Program (SHIIP)  
(515) 654-6585

Deposits  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Examinations - Financial  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490
Examinations - Market Conduct
  Kim Cross  (515) 654-6490
  Deputy Commissioner, Supervision

Fraud Bureau
  Ben Olejnik  (515) 654-6553
  Bureau Chief

InsurTech
  Andria Seip  (515) 654-6575
  Senior Health Policy Specialist  andria.seip@iid.iowa.gov

  Travis Grassel  (515) 654-6570
  Actuary - Property & Casualty  travis.grassel@iid.iowa.gov

Premium Tax
  Donna Flamm  (515) 654-6493
  Insurance Company Examiner Specialist

Producer Licensing
  Mathew Cunningham  (515) 654-6567
  Assistant Commissioner, Product and Producer Regulation  mathew.cunningham@iid.iowa.gov

Securities
  Andrew Hartnett  (515) 654-6470
  Bureau Chief

Statistical Reporting
  Travis Grassel  (515) 654-6570
  Actuary - Property & Casualty  travis.grassel@iid.iowa.gov

  Klete Geren  (515) 654-6569
  Actuary - Life & Health
Vicki Schmidt was first elected Kansas Insurance Commissioner on November 6, 2018, and reelected to another four-year term on November 8, 2022. She became the first Kansas pharmacist to serve in that role and is the only pharmacist in America currently holding elected statewide office.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served for 14 years as a state senator, including 12 years as a member of the Financial Institutions and Insurance Committee and six years as chair of the Public Health and Welfare Committee.

Commissioner Schmidt currently serves as secretary of the NAIC Midwest Zone and co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee. She also serves as a member of the Life Insurance and Annuities (A) Committee, International Insurance Relations (G) Committee, and the National Insurance Producer Registry (NIPR) Board of Directors.

Since joining the NAIC, she has chaired the Property and Casualty Insurance (C) Committee, and also served as a member of the Health Insurance and Managed Care (B) Committee, and the Market Regulation and Consumer Affairs (D) Committee. She is a former member of the Management Committee for the Interstate Insurance Compact, and a former member of the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board.

Commissioner Schmidt and her high school sweetheart, Michael Schmidt, MD, have been married for over 45 years. She graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of four.
Barbara Rankin  
Assistant Commissioner  
(785) 296-2752

Dan Klucas  
Securities Commissioner  
(785) 296-2607

Justin McFarland  
General Counsel  
(785) 296-7847

Karen Perez  
Executive Assistant to Commissioner  
(785) 291-3299

Mandy Roe  
Chief of Staff  
(785) 296-7807

**Contact Persons**

**Actuarial Services**
Nicole Boyd  
Chief of Actuarial Services  
(785) 296-6253
nicole.boyd@ks.gov

**Antifraud Division**
John Eichkorn  
Director, Compliance, Enforcement & Antifraud  
(785) 296-5203
john.eickhorn@ks.gov

**Company Admissions**
Pat Mulvihill  
Admissions Coordinator  
(785) 296-5350
patrick.mulvihill@ks.gov

**Consumer Complaints and Inquiries**
LeAnn Crow  
Director, Consumer Assistance  
(785) 296-7827
leann.crow@ks.gov

**Department Counsel**
Justin McFarland  
General Counsel  
(785) 296-7847
justin.L.mcfarland@ks.gov

**Deposits**
Sarah Smith  
Financial Surveillance Division  
(785) 296-7819
sarah.smith@ks.gov

**Fees/Premium Tax**
Charlotte Daubert  
Comptroller  
(785) 291-3191
charlotte.daubert@ks.gov

**Financial Examinations**
Levi Nwasoria  
Chief Examiner  
(785) 296-1014
levi.nwasoria@ks.gov

**Financial Surveillance**
Tish Becker  
Director, Financial Surveillance  
(785) 296-7816
Tish.Becker@ks.gov

**Government Affairs & Communication**
Mandy Roe  
Chief of Staff  
(785) 296-7807
mandy.roe@ks.gov

**Government Relations and Public Policy**
Eric Turek  
Director of Government & Public Affairs  
785-296-2461
eric.L.turek@ks.gov
Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

InsurTech
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

NAIC Liaison
Mandy Roe
Chief of Staff
(785) 296-7807
mandy.roe@ks.gov

Producer Licensing
Monicka Richmeier
Chief of Producer Licensing
(785) 296-5185
monicka.richmeier@ks.gov

Property & Casualty - Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

Property & Casualty - Homeowners, Personal and Commercial Lines Auto
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov

Securities
Dan Klucas
Securities Commissioner
(785) 296-2607
dan.klucas@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She previously served as Commissioner of the DOI from July 2008 to January 2016 and has the longest tenure as Kentucky’s Commissioner since the Department was established in May 1870.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and during her first tenure as Commissioner served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry Board.

For 2023 Commissioner Clark is a member of the NAIC Executive (EX) Committee and the Internal Administration (EX1) Subcommittee and serves as vice chair of the Financial Regulation Standards and Accreditation (F) Committee, vice chair of the Producer Licensing (D) Task Force, chair of the Regulatory Framework (B) Task Force, a member of the Market Regulation and Consumer Affairs (D) Committee and serves on various other task force groups. She is also a member of the of the National Insurance Producer Registry (NIPR) Board of Directors.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.
Fax Numbers
Administrative Services: (502) 564-1650
Agent Licensing: (502) 564-6030
Commissioner: (502) 564-1453
Consumer Protection: (502) 564-6090
Financial Standards & Examination: (502) 564-4604
Fraud Investigation: (502) 564-1464
Information Technology: (502) 564-1650
Health and Life: (502) 564-2728
Legal: (502) 564-1456
Market Regulation: (502) 564-6090
Media Relations: (502) 564-2669
Property and Casualty: (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

Abigail Gall
Executive Advisor
(502) 564-6026

Sharon P. Clark
Department Liquidator/Commissioner
(502) 564-6026

Shaun T. Orme
Executive Advisor
(502) 564-6026

Shawn Boggs
Deputy Commissioner
(502) 564-6026

Contact Persons
Agent Licensing
Lee Ellen Webb
Director, Licensing Division
(502) 564-6004
LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Financial Standards and Examination Division
(502) 564-6082
Victoria.Lloyd@ky.gov

Commissioner’s Office
Shaun T. Orme
Executive Advisor
(502) 564-6026
Shaun.Orme@ky.gov

Abigail Gall
Executive Advisor
(502) 564-6026
Abigail.Gall@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer
(502) 564-6026
Ricki.Gardenhire@ky.gov

Company Licensing
Victoria Lloyd
Director, Financial Standards and Examination Division
(502) 564-6082
Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Rob Roberts
Director, Consumer Protection and Market Conduct
(502) 564-6034
Rob.Roberts@ky.gov

Department Counsel
Benjamin D. Siegel
General Counsel
(502) 782-0604
Benjamin.Siegel@ky.gov
Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner
(502) 564-6026

Examinations - Financial
Jeff Gaither
Chief Financial Examiner, Financial Standards and Examination Division
(502) 564-6082
Jeff.Gaither@ky.gov

Examinations - Market Regulation
Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Fees - Companies
Gina Metts
Financial Standards and Examination Division
(502) 564-6082
Gina.Metts@ky.gov

Health and Life Insurance (including policy and form filing)
Angela Raley
Acting Director of the Health and Life Division
(502) 564-6088
Angela.Raley@ky.gov

Information Technology
Satish Akula
Executive Director, Public Protection Cabinet Office of Information Technology
(502) 564-6154
Satish.Akula@ky.gov

Insurance Fraud Investigations
Juan Garrett
Director, Insurance Fraud Investigation Division
(502) 564-1461
Juan.Garrett@ky.gov

InsurTech
Satish Akula
Executive Director, Public Protection Cabinet Office of Information Technology
(502) 564-6154
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

NAIC Liaison
Rob Roberts
Director, Consumer Protection and Market Conduct
(502) 564-6034
Rob.Roberts@ky.gov

Property & Casualty Insurance (including policy and form filing)
Sue Hicks
Director, Property and Casualty Division
(502) 564-6046
SusanH.Hicks@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 17 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force, chair of the Receivership and Insolvency (E) Task Force, and co-vice chair of the Climate and Resiliency (EX) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.
Robert Barnes
Insurance Administrator
(225) 219-7813
robert.barnes@ldi.la.gov

Daniel Pittman
Insurance Manager, Complaints
(225) 342-8640
daniel.pittman@ldi.la.gov

Nina Hunter
Deputy Commissioner, Consumer Services
(225) 342-0819
Nina.Hunter@ldi.la.gov

Lisa Fullington
Insurance Manager, Market Conduct
(225) 219-5159
lisa.fullington@ldi.la.gov

**Financial Solvency**
Steve Kowalski
Compliance Examiner Deputy Chief, Examinations
(225) 219-4949
Steve.Kowalski@ldi.la.gov

Bill Werner
Compliance Examiner Chief, Analysis
(225) 219-1818
bill.werner@ldi.la.gov

Shantell Taylor
Compliance Examiner Deputy Chief, Analysis
(225) 342-9323
shantell.taylor@ldi.la.gov

Melissa Gibson
Compliance Examiner Chief, Examinations
(225) 342-9188
melissa.gibson@ldi.la.gov

**Fraud**
Nathan Strebeck
Deputy Commissioner, Fraud
(225) 219-5819
nathan.strebeck@ldi.la.gov

**Fraud and Enforcement**
Dominique Jones
Insurance Administrator
(225) 219-7841
dominique.jones@ldi.la.gov

**Health & Life**
Rebecca DeLasalle
Insurance Administrator
(225) 219-9433
Rebecca.DeLaSaile@ldi.la.gov

Frank Opelka
Deputy Commissioner, Health, Life and Annuity
(225) 219-1688
frank.opelka@ldi.la.gov

**Information Systems**
Toby Guillory
IT Director
(225) 342-8591
toby.guillory@ldi.la.gov

**InsurTech**
Tom Travis
Deputy Commissioner, Policy, Innovation & Research
(225) 342-2136
thomas.travis@ldi.la.gov

**Legal Services**
David Caldwell
Executive Counsel
(225) 342-4673
david.caldwell@ldi.la.gov

**Legislative Liaison**
Adam Patrick
Liaison Officer
(225) 342-5140
adam.patrick@ldi.la.gov

**Licensing**
Emily Lala
Insurance Manager, Producer Licensing
(225) 219-7784
Emily.Lala@ldi.la.gov

Tangela Byrd
Insurance Manager, Company Licensing
(225) 342-5972
tangela.byrd@ldi.la.gov
Management and Finance
Lance Herrin
Deputy Commissioner, Management and Finance
(225) 342-3981
lance.herrin@ldi.la.gov

Stacie Evans
Human Resources Director
(225) 342-0119
stacie.evans@ldi.la.gov

Media Relations/Public Information
John Ford
Deputy Commissioner, Public Affairs
(225) 342-4950
john.ford@ldi.la.gov

NAIC Liaison
Adam Patrick
Liaison Officer
(225) 342-5140
adam.patrick@ldi.la.gov

Policy Form Filing - Health
Jerri McClendon
Insurance Manager
(225) 219-9526
jerri.mcclendon@ldi.la.gov

Policy Form Filing - Life & Annuity
Joelle Craft
Insurance Manager
(225) 219-0633
Joelle.Craft@ldi.la.gov

Policy Form Filing - Property &Casualty
Rachelle Carter
Insurance Manager
(225) 219-5093
rachelle.carter@ldi.la.gov

Property & Casualty
Charles Hansberry
Insurance Administrator
(225) 342-5213
charles.hansberry@ldi.la.gov

Chuck Myers
Deputy Commissioner, Property and Casualty
(225) 342-5203
Chuck.Myers@ldi.la.gov

Rate Filing - Property & Casualty
Jason Furlong
Insurance Manager
(225) 219-7836
Jason.Furlong@ldi.la.gov

Receivership
Walt Corey
Deputy General Counsel
(225) 219-0605
walt.corey@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager
(225) 219-7731
vicki.dufrene@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist
(225) 342-1259
ashley.murphy@ldi.la.gov

Surplus Lines
Tom Travis
Deputy Commissioner, Policy, Innovation & Research
(225) 342-2136
thomas.travis@ldi.la.gov
Acting Superintendent Timothy N. Schott has served as the deputy superintendent of the Maine Bureau of Insurance (Bureau) since 2009. His responsibilities with the Bureau include supervising the Bureau’s Consumer Health Care and Property and Casualty Divisions, the Market Conduct Unit, the Licensing Unit and the Research and Statistics Unit.

He is a member of the NAIC’s Financial Condition (E) Committee and the Financial Regulation Standards and Accreditation (F) Committee, and participates in several working groups and task forces. Prior to joining the Bureau of Insurance, Schott served as a criminal prosecutor in Iowa for more than 13 years.

Schott is a graduate of Drake University Law School. He also earned a Master’s Degree in Mass Communication from Drake University and a Bachelor’s Degree in Business Administration from the University of Southern Maine.
Actuarial - Property & Casualty
Sandra Darby
Actuary
(207) 624-8427
sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree Morin
Managing Examiner
(207) 624-8467
margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Complaint Examiners
Amanda Alley
(207) 624-8455
amanda.alley@maine.gov

Trish Nadeau
(207) 624-8416
trish.a.nadeau@maine.gov

Julie Gagne
(207) 624-8415
Julie.Gagne@maine.gov

Zach Wanberg
(207) 624-8473
zachary.d.wanberg@maine.gov

Sharon Martin
(207) 624-8454
sharon.m.martin@maine.gov

Consumer Complaints and Inquiries
Joanne Rawlings-Sekunda
Director, Consumer Health Care Division
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Amanda Colson
Consumer Assistance and Hearing Coordinator
(207) 624-8441
amanda.l.colson@maine.gov

Kim Davis
Deputy Director, Consumer Health Care Division
(207) 624-8550
kim.e.davis@maine.gov

Vacant
Director, Property & Casualty Division

Department Counsel
Vacant
Senior Staff Attorney

Robert Wake
General Counsel
207-624-8430
robert.a.wake@maine.gov

Deposits
Jane Lathrop
Insurance Company Examiner
(207) 624-8492
jane.g.lathrop@maine.gov

Examinations - Financial
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Examinations - Market Conduct
Connie Mayette
Market Conduct Division Manager
(207) 624-8474
connie.m.mayette@maine.gov
Fees
Thomas Brooks
Accounting Associate
(207) 624-8434
thomas.L.brooks@maine.gov

Financial Analysis
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda
Director, Consumer Health Care Division
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown
Supervisor, Research & Statistics
(207) 624-8478
bradford.L.brown@maine.gov

InsurTech
Vacant
Senior Staff Attorney

Market Conduct
Connie Mayette
Market Conduct Division Manager
(207) 624-8474
connie.m.mayette@maine.gov

Policy and Form Filing - Life & Health
Kim Davis
Deputy Director, Consumer Health Care Division
(207) 624-8550
kim.e.davis@maine.gov

Lisa Lewis
Health Insurance
(207) 624-8417
lisa.a.lewis@maine.gov

Policy and Form Filing - Property & Casualty
Shari Gregory
Property & Casualty Deputy Director
(207) 624-8421
Shari.L.Gregory@maine.gov

Producer Licensing
Tracy Cunningham
Supervisor
(207) 624-8436
tracy.a.cunningham@maine.gov

Dawn Kilgore
Continuing Education
(207) 624-8411
dawn.kilgore@maine.gov

Property & Casualty
Vacant
Director, Property & Casualty Division

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist
(207) 624-8445
judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge
(207) 624-8447
william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics
(207) 624-8478
bradford.L.brown@maine.gov

Workers' Compensation
Shari Gregory
Property & Casualty Deputy Director
(207) 624-8421
Shari.L.Gregory@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

Main
Maryland Insurance Administration
200 Saint Paul Place
Suite 2700
Baltimore, MD 21202-2272
United States

Email Address
insurance.mia@maryland.gov

Phone Numbers
Main: (410) 468-2000
Insurance Fraud Division: (800) 846-4069
Office of the Commissioner: (410) 468-2471
Toll-Free General: (800) 492-6116
TTY: (800) 735-2258
Fax Numbers
Office of the Chief Actuary: (410) 468-2038
Consumer Ed. & Advocacy Unit: (410) 468-2430
Financial Regulation Division: (410) 468-2112
Ins. Fraud & Producer Enforcement: (410) 347-5350
Life and Health Division: (410) 468-2260
Mkt. Reg. & Prof. Licensing: (410) 468-2245
Office of the Commissioner: (410) 468-2020
Property and Casualty Division: (410) 468-2307

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov
Make Checks Payable to: Maryland Insurance Administration

Alexander Borkowski
Chief of Staff (410) 468-2287

Andrew Tress
Director, Government Relations (410) 468-2465

Brad Boban
Chief Actuary (410) 468-2065

Craig Ey
Director of Communications (410) 468-2488

David Cooney
Associate Commissioner, Life and Health Division (410) 468-2215

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General (410) 468-2023

Joe Smith
Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division (410) 468-2475

Joy Hatchette
Associate Commissioner, CEAU (410) 468-2029

Lisa Larson
Director of Hearings & Regulations (410) 468-2007

Mary Kwei
Associate Commissioner, Market Regulation and Professional Licensing Division (410) 468-2113

Robert Baron
Associate Commissioner, Property and Casualty Division (410) 468-2353

Tammy Longan
Acting Deputy Commissioner (410) 468-2002

VACANT
Chief, Life and Health Complaints

Contact Persons
Accident & Health Insurance
Karen Lam (410) 468-2212
Chief of Health Insurance and Managed Care

Administrative Issues
Tammy Longan  
Acting Deputy Commissioner  
(410) 468-2002  
tammy.longan@maryland.gov

Annual Statements  
Phil Ermer  
Director, Company Licensing  
(410) 468-2153

Antifraud Program  
Joe Smith  
Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division  
(410) 468-2475

Company Licensing  
Phil Ermer  
Director, Company Licensing  
(410) 468-2153

Consumer Advocate  
Joy Hatchette  
Associate Commissioner, CEAU  
(410) 468-2029

Consumer Complaints - Life & Health  
VACANT  
Chief, Life and Health Complaints

Consumer Complaints - Property & Casualty  
Danilsa Marciniak  
Director, Property and Casualty Complaints  
(410) 468-2119

Data Protection  
Paula Kaiser Keen  
Director, Management Information Systems  
(410) 468-2059

Department Counsel  
J. Van Lear Dorsey  
Principal Counsel and Assistant Attorney General  
(410) 468-2023

Deposits/Escrow Accounts  
Gorina Moody  
Fiscal Assistant  
(410) 468-2106

Examinations - Agent, Life & Health  
Jeff Gross  
Chief Enforcement Officer  
(410) 468-2256

Examinations - Agent, Property & Casualty  
Jeff Gross  
Chief Enforcement Officer  
(410) 468-2256

Examinations - Financial  
Dimitriy Valekha  
Chief Insurance Examiner  
(410) 468-2149

Examinations - Market Analysis  
Vacant  
Chief

Examinations - Market Conduct, Life & Health  
Theresa Morfe  
Chief  
(410) 468-2237

Examinations - Market Conduct, Property & Casualty  
Kyle Lanasa  
Acting Chief  
(410) 468-2330
Examinations - Title
  David Zitterbart
  Chief of Title Enforcement  

Fees
  Phil Ermer
  Director, Company Licensing

Financial Analysis
  Lynn Beckner
  Associate Commissioner, Financial Regulation Division

Government Relations
  Andrew Tress
  Director, Government Relations

Guaranty Fund Questions - Life Insurance
  David Cooney
  Associate Commissioner, Life and Health Division

Guaranty Fund Questions - Property & Casualty
  Robert Baron
  Associate Commissioner, Property and Casualty Division

Health Benefit Plan Rate Filing - Life & Health
  Brad Boban
  Chief Actuary

Health Insurance Marketplace
  Jamie Sexton
  Director, Health Insurance Regulatory Affairs and National Partnerships

InsurTech
  Kory Boone
  Special Deputy Commissioner of Insurance Regulation and Innovation

Life Insurance
  Nour Benchaaboun
  Director, Life, Annuity, and Credit

Market Regulation
  Mary Kwei
  Associate Commissioner, Market Regulation and Professional Licensing Division

Media Relations/Public Affairs
  Craig Ey
  Director of Communications

NAIC Liaison
  Alexander Borkowski
  Chief of Staff

Policy and Form Filing - Life & Health
  Karen Lam
  Chief of Health Insurance and Managed Care

Policy and Form Filing - Property & Casualty
  Ronald Coleman
  Director, Property and Casualty Rates and Forms
Premium Tax Collection
  Phil Ermer
  Director, Company Licensing  (410) 468-2153

Producer Licensing
  Shelley Taylor-Barnes
  Director, Producer Licensing  (410) 468-2347

Property & Casualty - Commercial Lines
  Ronald Coleman
  Director, Property and Casualty Rates and Forms  (413) 468-2310

Property & Casualty - Personal Lines
  Ronald Coleman
  Director, Property and Casualty Rates and Forms  (413) 468-2310

Regulations
  Erica Bailey  (410) 468-2113
  Associate Commissioner, Hearings  erica.bailey@maryland.gov
  Lisa Larson  (410) 468-2007
  Director of Hearings & Regulations

Statistical Reporting - Property & Casualty
  Linas Glemza  (410) 468-2044
  Actuary
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the governor of Massachusetts on Oct. 31, 2017.

Commissioner Anderson oversees the Massachusetts insurance market, which has historically ranked near the top 10 largest insurance markets in the U.S. and is the 27th largest insurance market globally.

He joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February 2014. His responsibilities included strategic planning and policy development for all aspects of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities.

His insurance experience began in 1999 with a regional carrier in the northwestern U.S. Prior to his role as the First Deputy, Commissioner Anderson served as a policy advisor and senior counsel in the Massachusetts State Senate President’s office, where he was involved in several policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Commissioner Anderson serves on the NAIC Government Relations Leadership Council, the Financial Regulation Standards and Accreditation (F) Committee, and the Audit Committee. Additionally, he has chaired the NAIC International Insurance Relations (G) Committee since 2019. He also serves on the International Association of Insurance Supervisors (IAIS) Executive Committee as its vice chair and on the IAIS Policy Development Committee (PDC), which he chaired from 2020 to 2022.

Commissioner Anderson earned a Juris Doctor (J.D.) from Albany Law School of Union University (Albany, NY) and a bachelor’s degree in history from Idaho State University.

Main
Massachusetts Division of Insurance
1000 Washington Street
8th Floor
Boston, MA 02118-6200
United States

Email Address
CSSComplaints@mass.gov

Phone Numbers
Main: (617) 521-7794
Consumer Hotline: (617) 521-7777

Fax Numbers
Main: (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Rachel Davison
First Deputy Commissioner
(617) 521-7576
Contact Persons

Administration
Dorothy Raymond
Director
(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
Licensing Coordinator
(617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
Chairperson of Board of Appeal
(617) 521-7443
audrey.marinelli@mass.gov

Consumer Services
Jackie Horigan
Director of Consumer Services and Public Information Officer
(617) 521-7461
jackie.horigan@mass.gov

Deposits
Nhi Tang
Insurance Examiner
(617) 521-7437
nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
Financial and Market Regulation and Deputy Commissioner
(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce
General Counsel and Deputy Commissioner
(617) 521-7387
christopher.m.joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Director of Health Care Access Bureau and Deputy Commissioner
(617) 521-7323
kevin.beagan@mass.gov

InsurTech
Rachel Davison
First Deputy Commissioner
(617) 521-7576
rachel.m.davison@mass.gov

Market Conduct
Mary Lou Moran
Director of Market Conduct
(617) 521-7311
marylou.moran@mass.gov

State Rating Bureau
Matthew Mancini
Director
(617) 521-7459
matthew.mancini@mass.gov

Workers' Compensation
Walter Horn
Workers' Compensation
(617) 521-7335
walter.horn@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan’s financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan’s economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
Renee Campbell  
 Director  
 (517) 284-8776

**Examinations**  
 Robert Lamberjack  
 Manager  
 (517) 284-8755

**Financial Statement Filing and Analysis - Domestic Insurers, Holding Companies**  
 Judy Weaver  
 Senior Deputy Director  
 (517) 284-8768

**Financial Statement Filing and Analysis - Foreign Insurers**  
 Judy Weaver  
 Senior Deputy Director  
 (517) 284-8768

**General Counsel**  
 Joseph Garcia  
 General Counsel  
 (517) 284-8725  
 garciaJ7@michigan.gov

**Insurance Licensing and Market Conduct**  
 Michele Riddering  
 Director  
 (517) 284-8625

**Insurance Rates and Forms - Life & Health**  
 Vacant  
 Director  
 (517) 284-8696

**Insurance Rates and Forms - Property & Casualty**  
 Vacant  
 Director  
 (517) 284-8696

**Insurer Licensing**  
 Linda Martin  
 Application Coordinator  
 (517) 284-8756

**InsurTech**  
 Anita G. Fox  
 Director  
 (517) 284-8661  
 Foxa5@michigan.gov

**Legislative Liaison**  
 Karin Gyger  
 Chief of Staff  
 (517) 284-8685

**Media Relations/Public Information**  
 Laura Hall  
 Public Information Officer  
 (517) 290-3779

**NAIC Liaison**  
 Holly Erb  
 Senior Executive Management Assistant  
 (517) 284-8658  
 ErbH@michigan.gov

**Producer Licensing and Education**  
 Paige McCully  
 Manager  
 (517) 284-8648

**Receivership**  
 Vacant  
 Director of Receivership

**Surplus and Special Lines Taxes**  
 Sherry Barrett  
 Analyst  
 (517) 284-8623
Commissioner Grace Arnold leads the Minnesota Department of Commerce. She was appointed by Governor Walz in April 2021 and reappointed in January 2023.

As overseer of state industries that provide financial security to Minnesotans and energy policy in Minnesota, Commissioner Arnold is committed to ensuring Commerce’s regulated markets are fair and accessible to all Minnesotans, and that Minnesota is a leader in creating a clean energy economy.

Prior to her appointment as Commissioner, she served as Deputy Commissioner of Insurance for the Commerce Department. In that role, she oversaw the life insurance, health insurance, and property and casualty insurance markets in Minnesota, ensuring that Minnesotans’ insurance complies with Minnesota law and that insurance companies are financially strong.

Commissioner Arnold spent nearly a decade at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services where she helped lead the technology turnaround of healthcare.gov and led policy development during the implementation of the Affordable Care Act. Before joining the Department, Commissioner Arnold led product development for individual and family plans at Bright Health, a Minneapolis-based health insurer.

Commissioner Arnold enjoys spending time with her family and has a love for being outdoors, gardening and traveling.
Contact Persons

Actuary - Health
Julia Lyng
Chief Health Actuary
(651) 539-1758
Julia.Lyng@state.mn.us

Actuary - Life
Frederick Andersen
Chief Life Actuary
(651) 539-1753
frederick.andersen@state.mn.us

Actuary - PBR
John Robinson
PBR Actuary
(651) 539-1750
john.w.robinson@state.mn.us

Actuary - Property and Casualty
Phil Vigliaturo
Property and Casualty Actuary
(651) 539-1762
phil.vigliaturo@state.mn.us

Agent Licensing
Peter Bratsch
Director, Licensing
(651) 539-1585
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
(651) 539-1763
kathleen.orth@state.mn.us

Consumer Complaints and Inquiries
Jacqueline Olson
Assistant Commissioner, Enforcement Division
(651) 539-4031
jacqueline.olson@state.mn.us

Martin Fleischhacker
Sr. Financial Fraud Ombudsman
(651) 539-1601
martin.fleischhacker@state.mn.us

Deposits - Check
Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us

Deposits - Statutory
Jenn Gagner
Applications Coordinator
(651) 539-1695
jenn.gagner@state.mn.us

Examinations - Agent
Peter Bratsch  
Director, Licensing

(651) 539-1585  
peter.bratsch@state.mn.us

Kathleen Orth  
Chief Examiner/Insurance Solvency Manager

(651) 539-1763  
kathleen.orth@state.mn.us

Paul Hanson  
Chief Examiner, Market Conduct Exams

(651) 539-1641  
paul.hanson@state.mn.us

Jenn Gagner  
Applications Coordinator

(651) 539-1695  
jenn.gagner@state.mn.us

Barb Carey  
Audit Director, Analysis

(651) 539-1757  
barbara.carey@state.mn.us

Jon Kelly  
Director of Government Affairs

(651) 539-1440  
jon.kelly@state.mn.us

Gabriel Pereira  
Insurance Information Systems Coordinator

(651) 539-1693  
gabriel.pereira@state.mn.us

Grace Arnold  
Commissioner

(651) 539-1441  
grace.arnold@state.mn.us

Sara Payne  
General Counsel

(651) 539-1459  
sara.payne@state.mn.us

Mo Schriner  
Communications Director

(651) 539-1463  
mo.schriner@state.mn.us

Tammy Lohmann  
Director, Insurance Product Filings

(651) 539-1731  
tammy.lohmann@state.mn.us

Tammy Lohmann  
Director, Insurance Product Filings

(651) 539-1731  
tammy.lohmann@state.mn.us

Tammy Lohmann  
Director, Insurance Product Filings

(651) 539-1731  
tammy.lohmann@state.mn.us

Jacob Sisterman  
Lead Auditor

(651) 556-4917  
jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his fourth term in office. First elected in 2007, Chaney brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House and Senate.

His priorities in office are focused on consumer protection, healthcare, and fire protection. To that end, Chaney is making strides in healthcare reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform and reductions in state fire deaths. He has worked tirelessly to stabilize rates since Hurricane Katrina devastated the Mississippi Gulf Coast in 2005.

Chaney has served on two hospital boards – experience that is invaluable given the increased focus on healthcare that the Mississippi Insurance Department has seen in recent years. He has also served on bank and economic boards and worked on local and national Chamber of Commerce events. Insurance touches every aspect of life including the economy. Without insurance, no economic project would be financed and, therefore, no jobs created.

An active member of the NAIC, Chaney has served on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, Chaney was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University (MSU). He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America Magazine, and was named a Healthcare Hero by the Mississippi Business Journal.

Chaney started an oil distribution business in Vicksburg in the 1970s. He eventually moved into the wood preservation business and real estate ventures before his election to the House of Representatives in 1993. After his election to the Senate in 2000, Chaney served on the Insurance Committee. This appointment combined with his business experience provided significant knowledge useful in his service as Insurance Commissioner.

Chaney is a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. A native of Tupelo, Chaney graduated from MSU in 1966 with a degree in banking and finance. Chaney and his wife, Mary live in Vicksburg. They have three children and eight grandchildren.
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mark Haire
Deputy Commissioner (601) 359-1514

Contact Persons

Accident & Health Insurance
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller (601) 359-2132
Director, Licensing Division vanessa.miller@mid.ms.gov

Annual Statements
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case (601) 359-2453
Director, Consumer Services Division andy.case@mid.ms.gov

Corporate Changes
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Department Counsel
Kim Causey (601) 359-2460
Special Assistant Attorney General kim.causey@mid.ms.gov

Deposits
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Examinations - Agent
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Examinations - Financial
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Examinations - Market Conduct
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Fees
David Browning (601) 359-9218
director, Financial and Market Regulation david.browning@mid.ms.gov

Information Technology
John Morris (601) 359-2993
Director, Information Technology Division john.morris@mid.ms.gov

InsurTech
Andy Case (601) 359-2453
Director, Consumer Services Division andy.case@mid.ms.gov

Investigations
John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Life Insurance
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss
Director, Public Relations
(601) 359-2403
beth.reiss@mid.ms.gov

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

New Company Licensing
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Policy and Form Filing - Life & Health
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Policy and Form Filing - Property & Casualty
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
(601) 923-7083
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet
Executive Director, Mississippi Surplus Lines Association
(601) 713-1111
pdronet@msla.org

Property & Casualty - Commercial Lines
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Property & Casualty - Personal Lines
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Receivership
Michelle Partridge
Special Assistant Attorney General
(601) 359-2133
michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Surplus Lines
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.
Carrie Couch  
Director, Consumer Affairs  
(573) 751-1922

Garrett Pitts  
Budget Officer  
(573) 526-2938

Grady Martin  
Director, Administration  
(573) 751-7223

Jo LeDuc  
Director, Insurance Market Regulation  
(573) 751-2430

John Rehagen  
Director, Insurance Company Regulation  
(573) 526-4877

Kristen Paulsmeyer  
Acting Deputy Director  
(573) 751-1927

Kristen Paulsmeyer  
General Counsel  
(573) 751-1927

Lori Croy  
Director, Communications  
(573) 751-2562

Luke Reed  
Director, Legislative Affairs  
(573) 526-3587

Shannon Schmoeger  
Chief Financial Examiner  
(573) 526-4877

Teresa Kroll  
Chief Market Conduct Examiner  
(573) 526-1527

Contact Persons

Agent/Producer Licensing  
Brenda Horstman  
Manager, Regulatory Services  
(573) 751-3518
licensing@insurance.mo.gov

Annual Statement  
Debbie Doggett  
Chief Financial Analyst  
(573) 526-2944
Debbie.Doggett@insurance.mo.gov

Captive Insurance  
Sam Komo  
Manager, Captive Program  
(573) 522-9932
Sam.Komo@insurance.mo.gov

Company Licensing and Fees  
Ashley Minor  
Admissions Specialist  
(573) 751-4362
ashley.minor@insurance.mo.gov

Deposits  
Toni Charlton  
Financial Analyst  
(573) 526-4618
Toni.Charlton@insurance.mo.gov

Examinations - Agent Investigations  
Marjorie Thompson  
Chief Investigator  
(573) 751-1922
Marjorie.Thompson@insurance.mo.gov

Examinations - Financial
**Examinations - Market Conduct**  
Teresa Kroll  
Chief Market Conduct Examiner  
(573) 526-1527  
Teresa.Kroll@insurance.mo.gov

**Health, Life, and Disabilities Complaints**  
Jeana Thomas  
Manager, Consumer Services Section  
(573) 751-2640  
jeana.thomas@insurance.mo.gov

**Information Systems**  
Preston Feeler  
Information Management Officer  
(573) 751-7023  
Preston.Feeler@dci.mo.gov

**InsurTech**  
Cynthia Amann  
NAIC Executive Liaison & Marketplace Coordinator  
573-522-2846  
cynthia.amann@dci.mo.gov

**Policy and Form Filing - Life & Health**  
Camille Anderson-Weddle  
Manager, Insurance Product Filings  
(573) 751-7470  
Camille.Anderson@insurance.mo.gov

**Policy and Form Filing - Property & Casualty**  
Camille Anderson-Weddle  
Manager, Insurance Product Filings  
(573) 751-7470  
Camille.Anderson@insurance.mo.gov

**Premium Tax**  
Noland Stuecken  
Senior Regulatory Auditor  
(573) 526-4986  
Noland.Stuecken@insurance.mo.gov

**Property & Casualty Complaints**  
Jeana Thomas  
Manager, Consumer Services Section  
(573) 751-2640  
jeana.thomas@insurance.mo.gov

** Receivership**  
Shelley Forrest  
Manager, Receivership  
(573) 522-6115  
Shelley.Forrest@insurance.mo.gov

**Statistical Reporting**  
Vacant  
Manager, Statistics Section

**Surplus Lines**  
Lindsay Tougaw  
Regulatory Compliance Manager  
(573) 526-1589  
Lindsay.Tougaw@insurance.mo.gov
Troy Downing was elected Montana State Auditor in November 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana’s consumers by ensuring fairness, transparency, and access for two of the state’s largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana’s public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing’s strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana’s natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.
Adam Stoll
Financial Specialist
(406) 444-2041

Bob Biskupiak
Deputy Insurance Commissioner
(406) 444-5438

Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220

Mary Belcher
Deputy State Auditor
(406) 444-5789

Molly Plummer
Chief of Staff
(406) 444-2042

Nikki Davison
Administrator, Centralized Services Division
(406) 444-1867

Ole Olson
Chief Legal Counsel
(406) 444-1295

Sam Loveridge
Communications Director
(406) 444-3152

Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894

Troy Downing
Commissioner of Securities and Insurance, Montana State Auditor
(406) 444-2040

Vacant
Chief Financial Examiner
Contact Persons

Annual Statements and Company Licensing
   Vacant
   Chief Financial Examiner

Consumer Complaints and Inquires
   Sharon Richetti (406) 444-2894
   Policy Holder Services Bureau Chief
   srichetti@mt.gov

Deposits
   Vacant
   Chief Financial Examiner

Examinations - Financial
   Vacant
   Chief Financial Examiner

InsurTech
   Bob Biskupiak (406) 444-5438
   Deputy Insurance Commissioner
   bob.biskupiak@mt.gov

Market Conduct
   David Dachs (406) 444-9722
   Market Conduct Examiner, Insurance Services Bureau
   ddachs@mt.gov

Media Relations/Public Information
   Sam Loveridge (406) 444-3152
   Communications Director
   sam.loveridge@mt.gov

NAIC Liaison
   Bob Biskupiak (406) 444-5438
   Deputy Insurance Commissioner
   bob.biskupiak@mt.gov

Policy and Form Filing
   Mari Kindberg (406) 444-5220
   Rates and Forms Bureau Chief
   mkindberg@mt.gov

Premium Tax
   Vacant
   Chief Financial Examiner

Rate Filing - Life & Health
   Vacant
   Actuary

Rate Filing - Property & Casualty
   Mari L. Kindberg, FCAS, MAAA (406) 444-5220
   Actuary
   mkindberg@mt.gov
Governor Jim Pillen appointed Eric Dunning as Director of Insurance effective January 5, 2023. Prior to his appointment, Eric served as Director of Insurance and before that, as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013.

Eric earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a Juris Doctor from the University of Notre Dame Law School. Eric currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Eric enjoys spending time at his family’s place in Wheler County, Nebraska. He is happily married with two children.
AJ Raaska
Public Information Officer

Barbara Peterson
Administrator, Consumer Affairs
(531) 500-2349

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647

Eric Dunning
Director
(402) 471-2201

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707

Kimberly Church
Fraud Division Chief
(402) 471-4999

Lindsay Crawford
Chief Financial Regulator (Chief Examiner)
(402) 471-4734

Martin Swanson
Deputy Director & General Counsel
(402) 471-4503

Michael Muldoon
Chief Actuary
(402) 471-1433

Vacant
Administrator, Life and Health Policy

Contact Persons

Accident/Health Insurance
Maggie Reinert
Administrator, Life and Health Policy
(402) 471-4635

Actuarial
Margaret Garrison
Actuary - Life & Health
(402) 471-4631
margaret.garrison@nebraska.gov

Vacant
Actuary - P&C

Michael Muldoon
Chief Actuary
(402) 471-1433
michael.muldoon@nebraska.gov

Agent Licensing
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Andrea Johnson
Deputy Chief Financial Regulator
(402) 471-4641
andrea.Johnson@nebraska.gov

Tadd Wagener
Assistant Chief Examiner—Field
tadd.wagner@nebraska.gov

Company Admissions
Kristy Hadden
Company Administrator
(402) 471-0373
kristy.hadden@nebraska.gov
Consumer Complaints and Inquires
Barbara Peterson
Administrator, Consumer Affairs
(531) 500-2349
barbara.peterson@nebraska.gov

Department Counsel
Martin Swanson
Deputy Director & General Counsel
(402) 471-4503
martin.swanson@nebraska.gov

Deposits
Lori Bruss
Securities Officer
(402) 471-4045
lori.bruss@nebraska.gov

Examinations - Agent
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Examinations - Financial
Andrea Johnson
Deputy Chief Financial Regulator
(402) 471-4641
andrea.johnson@nebraska.gov

Tadd Wagener
Assistant Chief Examiner—Field
tadd.wagner@nebraska.gov

Fees
Tadd Wagener
Assistant Chief Examiner—Field
tadd.wagner@nebraska.gov

Andrea Johnson
Deputy Chief Financial Regulator
(402) 471-4641
andrea.johnson@nebraska.gov

Insurance Fraud
Kimberly Church
Fraud Division Chief
(402) 471-4999
kimberly.church@nebraska.gov

InsurTech
Eric Dunning
Director
(402) 471-2201
eric.dunning@nebraska.gov

Life Insurance
Vacant
Administrator, Life and Health Policy

Media Relations
AJ Raaska
Public Information Officer
(402) 471-2201
aj.raaska@nebraska.gov

NAIC Liaison
AJ Raaska
Public Information Officer
aj.raaska@nebraska.gov

Policy and Form Filing - Life & Health
Vacant
Administrator, Life and Health Policy

Policy and Form Filing - Property & Casualty
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Premium Tax
Kristy Hadden
Company Administrator
(402) 471-0373
kristy.hadden@nebraska.gov

Property & Casualty - Commercial Lines

Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

**Property & Casualty - Personal Lines**  
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

**Receivership**  
Martin Swanson  
Deputy Director & General Counsel  
(402) 471-4503  
martin.swanson@nebraska.gov

**Statistical Reporting**  
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov
Scott Kipper was appointed as Nevada’s Insurance Commissioner effective Feb. 27, 2023.

As Commissioner, Kipper is charged with protecting consumers’ rights and the public’s interest in dealings with the insurance industry.

Commissioner Kipper has more than 30 years of experience in the insurance industry, including prior stints as Nevada Insurance Commissioner from 2008 to 2010 and again from 2011 to 2015. He most recently served as the Deputy Commissioner for Operations for the State of Washington Office of the Insurance Commissioner. Prior to that, he founded a private consulting firm providing technical expertise on insurance issues, serving clients nationwide. He also has served as the Insurance Administrator of the Oregon Insurance Division, Deputy Commissioner at the Office of Health Insurance for the Louisiana Department of Insurance (DOI), and Senior Regional Director for State Affairs at America’s Health Insurance Plans (AHIP).

Commissioner Kipper earned a bachelor’s degree in business administration from the University of Wyoming.

The Nevada Division of Insurance, a division of the Nevada Department of Business and Industry, regulates Nevada’s $22 billion insurance industry. It regulates and licenses insurance producers, brokers, and other professionals; sets ethical and financial standards for insurance companies; and reviews rates. It also reviews programs operated by self-insured employers for workers’ compensation and investigates insurance fraud claims.

Scott Kipper
Commissioner
Western Zone

Term of Office:
At the Pleasure of the Director of the Department of Business and Industry
Appointed: February 27, 2023

Main
Nevada Division of Insurance
1818 E. College Parkway
Suite 103
Carson City, NV 89706
United States

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main: (775) 687-0700
Toll-Free Number (In-State Only): (888) 872-3234
Las Vegas Number: (702) 486-4009

Fax Numbers
Main: (775) 687-0787
Las Vegas Number: (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

David Cassetty
Deputy Commissioner

Todd Rich
Chief Deputy Commissioner - Administrative, Accounting, Product Compliance, Captives

Contact Persons
Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Company Fees - Licensing
Kami Thompson
Management Analyst II
(775) 687-0745
kthompson@doi.nv.gov

Consumer Complaints and Inquiries
Linda Stratton
Supervising Compliance Investigator, Las Vegas
(702) 486-4395
lstratton@doi.nv.gov

Consumer Complaints and Inquiries
David Cassetty
Deputy Commissioner
(702) 486-4379
dcassetty@doi.nv.gov

Deposits
Denise Costello
Administrative Assistant
(775) 687-0752
finances@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel
(775) 687-0701
legal@doi.nv.gov

Enforcement
Stephanie Canter
Enforcement Chief
(702) 486-4598
slcanter@doi.nv.gov

David Cassetty
Deputy Commissioner
(702) 486-4379
dcassetty@doi.nv.gov

Examinations - Market Conduct
Hermoliva Abejar
Chief Insurance Examiner
(775) 687-0741
habejar@doi.nv.gov

Information Systems
Dennis McGehee
IT Professional
(775) 687-0785
dmcgehee@doi.nv.gov

InsurTech
Vacant
icommish@doi.nv.gov

Life & Health Insurance
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Market Regulation
Hermoliva Abejar
Chief Insurance Examiner
(775) 687-0741
habejar@doi.nv.gov

Media Relations/Public Information
Liz Martins
Public Information Officer
(775) 687-0772
emartins@doi.nv.gov

Policy and Form Filing - Life & Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing - Property & Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov
Producer Licensing
   Jacob Roberts  
   Program Officer III  

Property & Casualty - Commercial Lines
   Mark Garratt  
   Chief Insurance Examiner  

Property & Casualty - Personal Lines
   Mark Garratt  
   Chief Insurance Examiner  

Self-Insured Workers’ Compensation
   Vacant  
   Insurance Examiner  

Statistical Reporting
   Gennady Stolyarov  
   Lead Actuary  

(775) 687-0774  
jroberts@doi.nv.gov  

(775) 687-0736  
mgarratt@doi.nv.gov  

(775) 687-0766  
gstolyarov@doi.nv.gov
David J. (D.J.) Bettencourt was appointed Acting Commissioner of the New Hampshire Insurance Department. Bettencourt assumed the position per New Hampshire’s statute after Commissioner Chris Nicolopoulos did not seek reappointment upon the conclusion of his term.

From 2004 to 2012, Bettencourt served in the New Hampshire House of Representatives, focusing on tax, education, and insurance-related issues. In 2010, he was elected by his colleagues as the youngest majority leader in state history. He was nominated for the position of Deputy Commissioner of the New Hampshire Insurance Department by Commissioner Nicolopoulos and approved by Gov. Christopher T. Sununu (R-NH) in January 2021. Previously, Deputy Commissioner Bettencourt served as Gov. Sununu’s Policy Director from 2017 to 2021, including as the Governor’s liaison to the Insurance Department.

Bettencourt earned two bachelor’s degrees in political science and communication, with a minor in philosophy from the University of New Hampshire (Durham, NH) in 2007. He then earned a Juris Doctor (J.D.) from the University of New Hampshire School of Law in 2015.
Christian Citarella  
Chief Actuary, Property and Casualty Division  
(603) 271-2113

Christie Rice  
Assistant Commissioner  
(603) 271-2261

DJ Bettencourt  
Deputy Commissioner  
(603) 271-2121

Douglas Bartlett  
Director, Financial Regulation Division  
(603) 271-2879

Heather Silverstein  
General Counsel  
(603) 271-2261

James Fox  
Director, Property and Casualty Division  
(603) 271-2502

Jason Aziz  
Director of Health Economics  
(603) 271-4191

Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Sandra Barlow  
Assistant to the Commissioner  
(603) 271-2261

Ted Perkins  
Director of Business Operations  
(603) 271-2518

Contact Persons

Accident & Health Insurance
Jason Aziz  
Director of Health Economics  
(603) 271-4191

Agent Licensing
Christie Rice  
Assistant Commissioner  
(603) 271-2261

Annual Statements
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Company Licensing
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Consumer Services
Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Deposits
Linda Zalinskie  
Financial Records Auditor, Financial Regulation Division  
(603) 271-2528

Enforcement
Josh Hilliard  
Enforcement Counsel  
(603) 271-2842

Examinations - Agent
Christie Rice
Assistant Commissioner  
(603) 271-2261

**Examinations - Financial**
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division  
(603) 271-2374

**Examinations - Market Conduct**
Douglas Rees
Life and Annuity Examiner  
(603) 271-2686

Maureen Belanger
Chief Examiner, Life and Health Market Regulation  
(603) 271-2828

**Fees**
Amy Duhaime
Tax and Revenue Administrator  
(603) 271-3095

**General Counsel**
Heather Silverstein  
General Counsel  
(603) 271-2261

**Information Technology**
Ted Perkins
Director of Business Operations  
(603) 271-2518

**Insurance Fraud**
Heather Silverstein  
General Counsel  
(603) 271-2261

**InsurTech**
DJ Bettencourt  
Deputy Commissioner  
david.j.bettencourt@ins.nh.gov  
(603) 271-2121

**Media Relations/Public Information**
Andrew Demers  
Director, Communications  
(603) 271-3781

**NAIC Liaison**
Christie Rice
Assistant Commissioner  
(603) 271-2261

**Outreach Coordinator**
Adam Kierstead
Outreach Coordinator, Communications  
(603) 271-3886

**Policy and Form Filing - Life, Accident & Health**
Jason Dexter  
Director, Life and Health Division  
(603) 271-3041

**Policy and Form Filing - Property & Casualty**
Frank Cardamone
Compliance Administrator, Property and Casualty Division  
(603) 271-2163

**Premium Tax**
Amy Duhaime
Tax and Revenue Administrator  
(603) 271-3095

**Property & Casualty - Commercial Lines**
Douglas Rees
Life and Annuity Examiner  
(603) 271-2686

**Property & Casualty Insurance**
Justin Zimmerman was appointed to lead the New Jersey Department of Banking and Insurance by Governor Phil Murphy in June 2023.

As Acting Commissioner, Zimmerman serves as the chief regulator of New Jersey’s insurance industry, one of the largest in the nation, all state-chartered banks and credit unions, as well as consumer finance licensees. He also leads Get Covered New Jersey, the state’s official health insurance marketplace.

Zimmerman joined the Department in January 2018, serving as the Department’s Chief of Staff, where he oversaw the executive management team and managed all aspects of the department’s policy implementation, under the direction of the Commissioner.

During his tenure as Chief of Staff, the department developed and implemented numerous consumer protections and programs impacting countless New Jerseyans, including New Jersey’s out of network law, student loan protections, mortgage servicers licensing, expanding access to reproductive health care and Get Covered New Jersey. Since its inception in 2020, Get Covered New Jersey transformed New Jersey’s health insurance landscape for consumers in the individual market, ensuring that more New Jerseyans have greater access to quality, affordable health insurance. New Jersey was the first in the nation to open its marketplace with enhanced state subsidies that lower premiums for most enrollees.

Zimmerman also coordinated the Department’s COVID-19 response, working with regulated entities across all sectors to provide relief to New Jersey’s residents during the pandemic, ranging from insurance premium relief and mortgage forbearance to student loan relief and the expansion of telemedicine without cost sharing.

Acting Commissioner Zimmerman has built an extensive career in public service. Prior to joining Governor Murphy’s Administration, Zimmerman served as Chief of Policy and Legislation to the New Jersey State Senate President Pro Tempore, where he focused on expanding access to quality affordable healthcare for New Jerseyans, expansion of voting rights and civil rights. He began his career as a public servant working as a Briefing Aide to Governor Jon Corzine and Director of Legislative and Intergovernmental Affairs for the New Jersey Department of State. Prior to joining government service, he was an organizer in Morris County, New Jersey and Harrisburg, Pennsylvania.

Zimmerman was born and raised in New Jersey, growing up in Essex and Union Counties. He received his Bachelor of Arts from Mary Washington College. He lives in Verona with his wife, Laura, and their two children.

**Mailing Address**
New Jersey Department of Banking and Insurance
P.O. Box 325
Trenton, NJ 08625-0325
United States

**Email Address**
omбудсман@dobi.nj.gov

**Phone Numbers**
Main: (609) 292-7272
Satellite Consumer Center, Newark: (973) 648-4713
Toll-Free Number: (800) 446-7467
Newark Main: (973) 622-6014
Mount Laurel Main: (856) 722-0030
Fax Numbers
Main: (609) 984-5273
Newark Main: (973) 622-6110
Mount Laurel Main: (856) 722-9382

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.state.nj.us/dobi/index.html
Make Checks Payable to: Department of Banking and Insurance

Bonnie Piacentino  (973) 622-6014
Executive Director, NJ Compensation Rating and Inspection Bureau

Carl Sornson  (609) 292-7272 x 50392
Assistant Commissioner, Property and Casualty

Denise Illes  (609) 292-7272
Chief, Office of Regulatory Affairs

Ellen DeRosa  (609) 940-7608
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program

Justin Zimmerman  (609) 633-7667
Acting Commissioner

Martin Sumners  (609) 292-7272
Director of Legislative and Regulatory Affairs

Ralph Boeckman  (609) 940-7467
Manager, Market Conduct and Antifraud Compliance

Vacant
Assistant Commissioner, Consumer Protection Services

Contact Persons

Agent Licensing
Ruth Jackson  (609) 292-7272 x 50587
Supervisor, Insurance Producer Licensing
ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones  (609) 292-7272 x 50085
Technical Assistant II
joann.jones@dobi.nj.gov

Captive Insurance
Vacant
Assistant Commissioner

Company Licensing
Vacant
Supervising Insurance Examiner

Consumer Complaints and Inquiries
Vacant
Assistant Commissioner, Consumer Protection Services

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General  (609) 984-8469
Section Chief
james.carey@dol.lps.state.nj.us

Deposits
Examinations - Agent
Vacant
Assistant Commissioner, Consumer Protection Services

Financial Analysis
John Sirotetz
Supervising Insurance Examiner Solvency Regulation

Fraud Deterrence Bureau
Richard Besser
Chief of Investigations

Health Insurance
Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program

InsurTech
Carl Sornson
Assistant Commissioner, Property and Casualty

Legislative Liaison
Martin Summers
Director of Legislative and Regulatory Affairs

Life Insurance
Olukemi Sotimehin
Chief, Life Bureau

Market Analysis, Market Conduct Examinations and Antifraud Compliance
Ralph Boeckman
Manager, Market Conduct and Antifraud Compliance

Policy and Form Filing - Property & Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty

Premium Tax
Tanveer Ahmed
Examiner II

Property & Casualty - Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty

Property & Casualty - Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty

Public Affairs
Trish Graber
Director

Regulations
Denise Illes
Chief, Office of Regulatory Affairs

Statistical Reporting
Sam Sacky
Actuarial Analyst
Alice T. Kane was appointed as Superintendent of Insurance of New Mexico effective June 12, 2023.

Ms. Kane served previously as the Vice President and Senior Adviser to the General Counsel at Guardian Life Insurance Company from March 2020 to October 2022. Ms. Kane focused on insurance regulatory matters, representing clients before the New York State Department of Financial Services and other state insurance departments. Prior to that role, she served as Counsel at Clifford Chance US LLP, where she advised property and casualty, life, and health insurance clients on a wide range of regulatory and transactional matters. Ms. Kane previously served as the group general counsel at two Fortune 100 insurers, Zurich Insurance Group, and New York Life Insurance Company, where she led teams of in-house and outside counsel on complex M&A transactions, settled major government and insurance department investigations, and spearheaded the successful resolution of SEC enforcement actions, among other regulatory and governance matters. She served as executive vice president in charge of asset management for New York Life and as president of the mutual fund business for American General’s Variable Life and Annuity Division. She also founded a woman- and minority-owned institutional asset management business, Blaylock Asset Management.

Over the past several years, she monitored both international and national insurance regulatory reforms at both the International Association of Insurance Supervisors (IAIS) and the National Association of Insurance Commissioners (NAIC). She also represented clients on US health care reform before the Center for Consumer Information and Insurance Oversight (CMS), a division of the U.S. Department of Health and Human Services.
Anna Krylova  
Chief Actuary - Property & Casualty

Bogdanka Kurahovic  
(505) 827-4557

Gurrattanpal 'Mickey' Singh  
(505) 231-9013
Managed Healthcare Supervisor

Margaret 'Kika' Pena  
Division Director

Mark Marquez  
(505) 827-4439
Staff Manager

Mickey VanCuren  
(505) 827-4930
Title Bureau Compliance Officer

NM Taxation and Revenue Department  
https://www.tax.newmexico.gov/contact-us

Paige Duhamel  
(505) 660-7108
Health Care Policy Manager

Roberta Baca  
(505) 795-1755
Criminal Division Director

Stop Fraud  
(877) 807-4010

Ursula Almada  
(505) 827-4524
Supervisor

Vacant  
Deputy Superintendent

Vanessa DeJesus  
(505) 827-4646
Supervisor

Viara Ianakieva  
(505) 827-4651
Bureau Chief

Victoria Baca  
(505) 827-4554
Bureau Chief

Contact Persons

Assigned Risk Pool - Workers' Compensation

Bogdanka Kurahovic  
(505) 827-4557
bogdanka.kurahovic@osi.nm.gov

Company Licensing

Victoria Baca  
(505) 827-4554
victoriaa.baca@osi.nm.gov
Bureau Chief

Ursula Almada  
(505) 827-4524
ursula almada@osi.nm.gov
Supervisor

Consumer Complaints and Inquiries

Margaret 'Kika' Pena  
(505) 827-4561
margaret pena@osi.nm.gov
Division Director

Deposits and Fees
Health Policy and Consumer Education Bureau - Affordable Care Act (ACA)
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@osi.nm.gov

Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@osi.nm.gov

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@osi.nm.gov

Stop Fraud
(877) 807-4010

InsurTech
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@osi.nm.gov

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@osi.nm.gov

Life & Health Product Filing Bureau - Form Filing
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@osi.nm.gov

Vacant
Division Director

Managed Health Care Bureau
Margaret 'Kika' Pena
Division Director
(505) 827-4561
margaret.pena@osi.nm.gov

Gurrattanpal 'Mickey' Singh
Managed Healthcare Supervisor
(505) 231-9013
gurrattanpal.singh1@osi.nm.gov

Premium Tax
NM Taxation and Revenue Department
https://www.tax.newmexico.gov/contact-us
(505) 827-0700

Producer (Agent) Licensing
Victoria Baca
Bureau Chief
(505) 827-4554
victoriaa.baca@osi.nm.gov

Vanessa DeJesus
Supervisor
(505) 827-4646
vanessaa.dejesus@osi.nm.gov

Statistical Reporting
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@osi.nm.gov

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer
(505) 827-4930
mickey.vancuren@osi.nm.gov

Tim Vigil
Title Bureau Chief
Timothy.Vigil@osi.nm.gov

Laura Baca
Title Bureau Compliance Officer
(505) 827-4391
laura.baca@osi.nm.gov
Adrienne A. Harris was nominated to lead the New York State Department of Financial Services (DFS) by Governor Kathy Hochul in August 2021. She was confirmed by the New York State Senate on January 25, 2022.

Superintendent Harris began her career as an Associate at Sullivan and Cromwell LLP in New York City representing a number of U.S. and non-U.S. based corporations in various forms of litigation and regulatory matters, before accepting a position at the United States Department of the Treasury under President Obama.

While at the Treasury Department, Superintendent Harris served as a Senior Advisor to both Acting Deputy Secretary and Under Secretary for Domestic Finance Mary Miller, and Deputy Secretary Sarah Bloom Raskin. Her work ranged from financial reform efforts to identifying solutions to the student loan crisis, analyzing the nexus between foreign investment and national security, and working to promote financial inclusion and health in communities throughout the country.

Following her time at the Treasury Department, Superintendent Harris joined the White House, where she was appointed as Special Assistant to the President for Economic Policy, as part of the National Economic Council. In this role, Superintendent Harris managed the financial services portfolio, which included developing and executing strategies for financial reform and the implementation of Dodd-Frank, consumer protections for the American public, cybersecurity and housing finance reform priorities.

After leaving the White House in January 2017, Superintendent Harris went on to serve as General Counsel and Chief Business Officer at States Title, Inc. (now DOMA), which provides a more simple and affordable closing experience.

Prior to being nominated, Superintendent Harris also served as a Professor and as Faculty Co-Director at the Gerald R. Ford School of Public Policy's Center on Finance, Law and Policy at the University of Michigan, as well as a Senior Advisor at the Brunswick Group in Washington, D.C.
Avani Shah
Deputy Superintendent for Insurance
(212) 459-7935

John Finston
Executive Deputy Superintendent for Insurance
(212) 837-7320

Kevin Bishop
Executive Deputy General Counsel
(212) 480-5286

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division
(212) 480-2299

Shirin Emami
Executive Deputy Superintendent, Banking Division
(212) 709-5433

Sumit Sud
Senior Deputy Superintendent for Insurance
(212) 459-7832

Vacant
Executive Deputy Superintendent, Capital Markets

Vacant
Executive Deputy Superintendent, Cybersecurity

Contact Persons

InsurTech
Vacant
Executive Deputy Superintendent, Cybersecurity
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He’s a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.
Contact Persons

Agent Services
Angela Hatchell
Deputy Commissioner  (919) 807-6800
asd@ncdoi.gov

Annual Statement Fees
Jessica Price
Chief Financial Analyst  (919) 807-6169
jessica.price@ncdoi.gov

Antifraud Division
Marty Sumner
Senior Deputy Commissioner, Fraud Control Group  (919) 807-6846
marty.sumner@ncdoi.gov

Captives
Lori Gorman
Deputy Commissioner  (919) 807-6165
lori.gorman@ncdoi.gov

Computer Systems and Telecommunications
John Harrison
Chief Information Officer  (919) 807-6122
john.harrison@ncdoi.gov

Consumer Assistance
Kathy Shortt
Senior Deputy Commissioner, Consumer Assistance Group  (919) 814-9874
kathy.shortt@ncdoi.gov

Consumer Assistance Programs
Joyce Johnson
Deputy Commissioner, Consumer Services  (919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP  (919) 814-9942
melinda.munden@ncdoi.gov

Seniors’ Health Insurance Information Program (SHIIP),
Consumer Services Division, Health Insurance Smart NC  (855) 408-1212

Continuing Care - Retirement Centers and Self-Insured Workers’ Compensation Individuals
Nancy Wise
Manager  (919) 807-6178
nancy.wise@ncdoi.gov

Controller’s Office
Jason Fortines
Controller  (919) 807-6036
jason.fortines@ncdoi.gov

Engineering
Carl Martin
Deputy Commissioner  (919) 647-0009
carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Brian Wade
Deputy Director, Training and Inspections
(919) 647-0090
brian.wade@ncdoi.gov

InsurTech
John Harrison
Chief Information Officer
(919) 807-6122
john.harrison@ncdoi.gov

Life & Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
ted.hamby@ncdoi.gov

Manufactured Building
Vacant
Deputy Director

Market Regulation
Teresa Knowles
Deputy Commissioner
(919) 807-6886
teresa.knowles@ncdoi.gov

Personnel
Jerry Daniels
Personnel Officer
(919) 807-6049
jerry.daniels@ncdoi.gov

Prevention, Programs, and Grants
Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Product Regulation
Tracy Biehn
Senior Deputy Commissioner, Product Regulation Group
(919) 807-6889
tracy.biehn@ncdoi.gov

Property & Casualty Insurance
Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Public Information
Jason Tyson
Director of Communications
(919) 807-6017
jason.tyson@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Security Deposits
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

State Fire Marshal
Brian Taylor
Chief State Fire Marshal, Assistant Commissioner
(919) 647-0003
brian.taylor@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016, and re-elected on November 3, 2020.

In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently serves as NAIC Vice President and as a member of the Executive (EX) Committee, in addition to serving as chair of the Audit Committee and co-vice chair of the Special (EX) Committee on Race and Insurance.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
Budget
Jess Davis
Accountant (701) 328-2930 jessdavis@nd.gov

Consumer Complaints and Inquires - Life & Health
Angie Voegele (701) 328-2940 amvoegele@nd.gov
Consumer Assistance Analyst

Chrystal Bartuska (701) 328-2441 cabartuska@nd.gov
Life & Health Director/Medicare Division Director

Consumer Complaints and Inquires - Property & Casualty
Holly Brockman (701) 328-2932 hbrockman@nd.gov
Consumer Assistance Analyst

Janelle Middlestead (701) 328-4460 jlmiddlestead@nd.gov
P&C Director/Producer Licensing Division Director

Deposits
Rachel Kriege (701) 328-2931 rkriege@nd.gov
Administrative Division Director

Examinations - Financial
Matt Fischer (701) 328-9617 mattfischer@nd.gov
Chief Examiner and Division Director/Company Licensing and Examinations

Examinations - Market Conduct
Johnny Palsgraaf (701) 328-2440 jpalstraaf@nd.gov
General Counsel

General Counsel
Johnny Palsgraaf (701) 328-2440 jpalstraaf@nd.gov
General Counsel

InsurTech
Johnny Palsgraaf (701) 328-2440 jpalstraaf@nd.gov
General Counsel

Investigations and Fraud
Dale Pittman (701) 328-2884 jdpittman@nd.gov
Fraud Investigation Division Director

Rebecca Kopp (701) 328-4641 rakopp@nd.gov
Special Investigator

Media Relations/Public Information
Jacob Just (701) 328-2684 jjust@nd.gov
Director of Communications

NAIC Liaison
John R. Arnold (701) 328-2440 jarnold@nd.gov
Deputy Insurance Commissioner

Policy and Form Filings - Life & Health
Colton Storseth (701) 328-4979 cstorseth@nd.gov
Life and Health Actuary

Chrystal Bartuska (701) 328-2441 cabartuska@nd.gov
Life & Health Director/Medicare Division Director

Policy, Form, and Rate Filings - Property & Casualty
Mike Andring  
Property and Casualty Actuary  
(701) 328-4937  
mandring@nd.gov

Janelle Middlestead  
P&C Director/Producer Licensing Division Director  
(701) 328-4460  
jlmiddlestead@nd.gov

Jess Davis  
Accountant  
(701) 328-2930  
jessdavis@nd.gov

Jacob Just  
Director of Communications  
(701) 328-2684  
jjust@nd.gov
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine's cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio's history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio's judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.ohio.gov/
Make Checks Payable to: Ohio Treasurer Robert Sprague

Christopher Brock
Assistant Director, Public Affairs
(614) 728-1539

Dora Dean
Executive Administrative Assistant
(614) 644-7076

Dwight Radel
Assistant Director, Risk Assessment
(614) 644-3337

Jana Jarrett
Assistant Director, Consumer Services
(614) 644-3378

Jessica Schuster
Assistant Director, Human Resources
(614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations
(614) 644-3263

Kimberly Woods
Temporary Executive Assistant to Director
(614) 728-1015

Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208

Marlene Moore
Executive Administrative Assistant, Communications/Legislative
(614) 728-1015

Matt Peters
Chief of Staff
(614) 644-3318

Meredith Alexander
Assistant Director, Legislative Affairs
(614) 728-0070

Sara Donlon
Assistant Director, Communications
(614) 644-3306

Tina Chubb
Interim Assistant Director, Information Technology
(614) 728-1044

Todd Oberholtzer
Regulatory Compliance Director
(614) 387-1459

Tynesia Dorsey
Chief Administrative Officer and Director of Consumer Relations
(614) 728-1111

Vacant
Deputy Director

Contact Persons

Accident & Health Insurance - HMO Division
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3451
marjorie.ellis@insurance.ohio.gov

Agent Licensing
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov

**Annual Statements**  
Cameron Piatt  
Assistant Chief, Taxes, Admissions, and Foreign Analysis  
(614) 728-1074  
cameron.piatt@insurance.ohio.gov

**Captive Insurance**  
Tracy Snow  
Chief Examiner, Risk Assessment  
(614) 728-1263  
tracy.snow@insurance.ohio.gov

**Company Licensing**  
Cameron Piatt  
Assistant Chief, Taxes, Admissions, and Foreign Analysis  
(614) 728-1074  
cameron.piatt@insurance.ohio.gov

**Consumer Complaints and Inquiries**  
Jana Jarrett  
Assistant Director, Consumer Services  
(614) 644-3378  
jana.jarrett@insurance.ohio.gov

**Consumer Counseling Program for Seniors**  
Christina Reeg  
Consumer Affairs-SHIPP Program Director  
(614) 644-3464  
christina.reeg@insurance.ohio.gov

**Deposits**  
Melissa Chuvalas  
Fiscal Operations  
(614) 752-0720  
melissa.chuvalas@insurance.ohio.gov

**Enforcement**  
David Barney  
Fraud and Enforcement-Enforcement Division  
(614) 644-3193  
david.barney@insurance.ohio.gov

**Examinations - Agent**  
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov

**Examinations - Financial**  
Tracy Snow  
Chief Examiner, Risk Assessment  
(614) 728-1263  
tracy.snow@insurance.ohio.gov

**Examinations - Market Conduct**  
Todd Oberholtzer  
Regulatory Compliance Director  
(614) 387-1459  
todd.oberholtzer@insurance.ohio.gov

**Fees - Agents**  
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov

**Fees - Company**  
Melissa Chuvalas  
Fiscal Operations  
(614) 752-0720  
melissa.chuvalas@insurance.ohio.gov

**Fraud**  
Vacant  
Fraud and Enforcement - Fraud Division

**InsurTech**  
Matt Walsh  
Attorney  
614-644-2566  
matthew.walsh@insurance.ohio.gov

**Media Relations/Public Information**  
Leslie Minnich  
Chief, Communications  
(614) 728-1292  
leslie.minnich@insurance.ohio.gov
Policy and Form Filing - Life & Health
Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care marjorie.ellis@insurance.ohio.gov

Policy and Form Filing - Property & Casualty
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt (614) 728-1074
Assistant Chief, Taxes, Admissions, and Foreign Analysis cameron.piatt@insurance.ohio.gov

Property & Casualty - Personal and Commercial Lines Rates
Tom Botsko (614) 387-2819
Actuarial Services and Product Regulation-Property and Casualty thomas.botsko@insurance.ohio.gov

Rates - Health
Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care laura.miller@insurance.ohio.gov

Rates - Life
Pete Weber (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care peter.weber@insurance.ohio.gov

Statistical Reporting
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty maureen.motter@insurance.ohio.gov
Glen Mulready serves as Oklahoma’s 13th insurance commissioner. A former state legislator and longtime insurance professional, he was recently unopposed in his bid for reelection, and will start a second term as insurance commissioner in 2023. Commissioner Mulready was first elected to the state-wide position in 2019.

Commissioner Mulready started his insurance career as a broker in 1984 and later served in executive roles for Oklahoma’s two largest health insurance companies. In 2010, Mulready entered public service and was elected to represent West Tulsa, Jenks, and Glenpool in the Oklahoma House of Representatives. During his tenure in the house, Commissioner Mulready became a policy leader on many transformative insurance issues and held several roles, including, Insurance Committee chair and House Majority Floor Leader. In 2011, Governing Magazine named Mulready one of 17 “GOP Legislators to Watch Nationally.”

As Commissioner, Mulready has led initiatives to increase the number of health insurance carriers available to Oklahomans, bring more attention to consumer education, and remove burdensome regulation in the department’s administrative code. Since 2019, the Oklahoma Insurance Department has recovered over $20 million for Oklahoma consumers. Commissioner Mulready supports efforts to continue to apply best practices, modernize the department and embrace new technology to serve the people of Oklahoma better.

Commissioner Mulready has also been a leader nationally representing Oklahoma as chairman of the NAIC Midwest Zone and chairman of the Health Insurance and Managed Care (B) Committee. As a firm believer in the free market and a longtime advocate for affordable health care for all Oklahomans, Commissioner Mulready believes creating more choices for consumers will help reduce the number of uninsured Oklahomans and improve affordability in the insurance market. When he was first elected, only two plan options were available in the Oklahoma Health Insurance Marketplace. Currently, seven insurers are now offering products to Oklahoma consumers.

Moreover, Commissioner Mulready sponsored the original Insurance Business Transfer (IBT) Act, now law and is recognized as one of the most innovative insurance regulations in the country. Since 2020, the first two IBT transactions in United States history were completed in Oklahoma. In addition, Oklahoma is also focused on recruiting Captive Insurance domiciles. Over one-third of currently licensed captives came to Oklahoma during Commissioner Mulready’s first two years in office.

Commissioner Mulready and Sally, his wife of 34 years, are the proud parents of three college-aged sons: Sam, Jake, and Will. Commissioner Mulready is very active in the community, having served on numerous boards and committees, including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough. Commissioner Mulready and his wife were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters in 2018.
Fax Numbers
Main (Oklahoma City): (405) 521-6635
Main (Tulsa): (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Ashley Scott
Government and Community Affairs Director
(405) 521-6616

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 521-6654

Carrie Kerns
Executive Assistant to the Commissioner
(405) 522-0891

Cuc Nguyen
Director of Rate & Form
(405) 522-4608

Donna Dorr
Director of Consumer Assistance
(405) 521-4524

Erin Wainner
Deputy Commissioner of Licensing Services
(405) 522-0897

Joshua Shoffner
Chief Technology Officer
(405) 522-4616

Kelli Price
Director of PBM Compliance and Enforcement Division
(405) 522-6350

Kim Hunter
General Counsel
(405) 522-6335

Liz Heigle
Chief Communications Officer
(405) 522-0683

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702

Ray Walker
Medicare Assistance Program Director
(405) 521-6632

Sherry Marczewski
Comptroller
(405) 522-4581

Contact Persons

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief Investigator
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance


Policy, Form, Rate and Manual Rule
Cuc Nguyen
Director of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Director of Licensing
(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Hunter
General Counsel
(405) 522-6335
kim.hunter@oid.ok.gov

Workers' Compensation
Kim Hunter
General Counsel
(405) 522-6335
kim.hunter@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association’s Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department’s legislative agenda and day-to-day operations.

Stolfi is an active participant at the NAIC, where he currently serves as secretary of the Western Zone and a member of the Executive (EX) Committee. He also serves as chair of the NAIC/Consumer Liaison Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and vice chair of the Consumer Participation Board of Trustees.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
Contact Persons

Administrative Rules
Alex Cheng
Deputy Administrator
(971) 283-1958
alex.cheng@dcbs.oregon.gov

Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@dcbs.oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@dcbs.oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General
(503) 947-4430
tedore.falk@doj.state.or.us

Deposits
Jason Haynes
Security Deposit Analyst
(503) 947-7259
jason.haynes@dcbs.oregon.gov

Examination-Producer
Eric Cutler
Manager, Insurance Licensing & Retaliatory Tax
971-375-7468
Eric.Cutler@dcbs.oregon.gov

Vacant
Acting Manager, Licensing
(503) 983-4656

Examinations-Financial
Vacant
Senior Manager, Chief Financial Examiner

Kirsten Anderson
Chief Financial Examiner
(503) 507-2454
kirsten.anderson@dcbs.oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Fees-Licensing
Eric Cutler
Manager, Insurance Licensing & Retaliatory Tax
971-375-7468
Eric.Cutler@dcbs.oregon.gov
Vacant  
Acting Manager, Licensing  

Financial Analysis  
Ryan Keeling  
Assistant Manager/Chief Analyst  
ryan.w.keeling@dcbs.oregon.gov  

Financial Regulation Section  
Kirsten Anderson  
Deputy Administrator  
kirsten.l.anderson@dcbs.oregon.gov  

Insurance Product Reg. P&C  
Vacant  
Senior Manager, Compliance  

InsurTech  
Vacant  
Senior Policy Analyst and Innovation Liaison  

Investigations and Enforcement  
Dorothy Bean  
Chief of Enforcement  
dorothy.bean@dcbs.oregon.gov  

Legislative  
Alex Cheng  
Deputy Administrator  
alex.cheng@dcbs.oregon.gov  

Life and Health Actuarial  
Drew Bux  
Actuary, Life/Health  
andrew.bux@dcbs.oregon.gov  

Michael Sink  
Actuary, Life/Health  
michael.d.sink@dcbs.oregon.gov  

Tim Hinkel  
Actuary, Life/Health  
timothy.r.hinkel@dcbs.oregon.gov  

Media Relations/Public Information  
Leah Andrews  
Communications Director  
leah.k.andrews@dcbs.oregon.gov  

Policy Analysis  
Alex Cheng  
Deputy Administrator  
alex.cheng@dcbs.oregon.gov  

Producer Licensing  
Vacant  
Acting Manager, Licensing  

Eric Cutter  
Manager, Insurance Licensing & Retaliatory Tax  
Eric.Cutter@dcbs.oregon.gov  

Product Regulation  
Tashia Sizemore  
Insurance Product Regulation and Compliance Manager (Life & Health)  
tashia.sizemore@dcbs.oregon.gov  

Property and Casualty-Actuarial  
Dave Dahl  
(503) 947-7252  
david.f.dahl@dcbs.oregon.gov  

Rates and Forms
Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Retaliatory Tax
Shannon O’Shea
(503) 947-7046
shannon.oshea@dcbs.oregon.gov

Gail McFarlin
(503) 947-7218
gail.mcfarlin@dcbs.oregon.gov

Statistical Reporting
Spencer Peacock
Data Analyst
(503) 947-7201
spencer.c.peacock@dcbs.oregon.gov

Surplus Lines Coordinator
Shannon O’Shea
(503) 947-7046
shannon.oshea@dcbs.oregon.gov
Michael Humphreys was named Acting Insurance Commissioner on February 26, 2022, and confirmed unanimously by the Pennsylvania Senate on June 26, 2023. As commissioner, Humphreys is charged with the responsibility of regulating the Commonwealth’s insurance marketplace, overseeing licensed agents and insurance professionals, monitoring the financial landscape of companies doing business in Pennsylvania, educating consumers, and ensuring residents are treated fairly.

In his role, under the direction of Governor Shapiro, Humphreys has taken immediate steps to make mental health and substance use disorder parity a reality in the Commonwealth. Under Humphreys’ leadership, the Insurance Department has strengthened its review of mental health and substance use disorder coverage in 2024 health plans and launched a new round of market conduct examinations targeting insurer compliance with parity laws. These actions are intended to hold insurers accountable so that benefits are covered fairly.

Humphreys joined the Pennsylvania Insurance Department (PID) as the Department was working closely with Pennie, the state-based health insurance exchange created by Act 42, to ensure a successful roll-out of the new initiative that would become the home for high-quality, affordable health insurance plans in Pennsylvania. The launch of Pennie was a landmark step for health care in the Commonwealth as Pennie continues to be a key source of affordable coverage for hundreds of thousands of Pennsylvanians.

Humphreys also co-chaired the Behavioral Health Commission for Adult Mental Health that recommended to the legislature how to best spend $100 million on adult behavioral health needs.

Prior to being appointed, Humphreys served as the Chief of Staff for the Insurance Department since September 2019, and before joining the PID, Humphreys served as Assistant Commissioner for Insurance at the Tennessee Department of Commerce and Insurance (TDCI). In Tennessee, he oversaw the Insurance Division as it was reaccredited by the National Association of Insurance Commissioners.

Humphreys has a Master’s in Public Administration from Bowling Green State University and a Bachelor of Arts in Political Science from the University at Buffalo.

Pennsylvania is the fifth-largest insurance market in the United States, in terms of premium volume, and the 14th-largest insurance market in the world.
Abdoul Barry
Director, Legislative Affairs
(717) 783-3501

David Buono
Deputy Commissioner
(717) 772-4335

Karin Rodriguez
Executive Assistant to Commissioner
(717) 783-0442

Kathy Speaks
Chief Counsel
(717) 787-2567

Katie Merritt
Policy Office
(717) 783-0652

Ken Kitch
Manager, Bureau of Information Technology
(717) 783-2128

Laura Slaymaker
Deputy Commissioner
(717) 787-6009

Michael Humphreys
Commissioner
(717) 787-0684

Nicole Werner
Chief Administrative Judge
(717) 783-2126

Shannen Logue
Deputy Commissioner
(717) 787-0872
Contact Persons

Bureau of Life, Accident & Health Insurance
Lindsi Swartz  
Director, Bureau of Life, Accident and Health Insurance  
(717) 783-4335  
linswartz@pa.gov

Consumer Complaints and Inquires
Jeff Rohaly  
Director, Bureau of Consumer Services  
(717) 783-2157  
wrohaly@pa.gov

Department Counsel
Kathryn Speaks  
Chief Counsel  
(717) 787-2567  
kspeaks@pa.gov

Examinations - Financial
Shannon Hopkins  
Acting Director, Bureau of Financial Examinations  
shhopkins@pa.gov

Examinations - Market Conduct
Gary Jones  
Director, Bureau of Market Actions  
(717) 346-3888  
jogar@pa.gov

Financial Analysis and Company Licensing
Vacant  
Director, Company Licensing & Analysis

InsurTech
Michael Humphreys  
Commissioner  
(717) 787-0684  
mhumphreys@pa.gov

NAIC Liaison
Karin Rodriguez  
Executive Assistant to Commissioner  
(717) 783-0442  
karrodrigu@pa.gov

Property & Casualty - Commercial Lines
Mark Lersch  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Property & Casualty - Personal Lines
Mark Lersch  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Rate and Form Filing - Life, Accident & Health Insurance
Lars Thome  
Director, Bureau of Life, Accident and Health Insurance  
(717) 439-7469  
tthome@pa.gov

Rate and Form Filing - Property & Casualty
Mark Lersch  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Right-to-Know Law Office
Brad Harker  
Right-to-Know Official  
(717) 787-2567  
bharker@pa.gov

Statistical Reporting
Joseph Korman  
Bureau of Administration  
(717) 787-4429  
jkorman@pa.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for 15 years, first as general counsel to the Insurance Division and later as associate director. Prior to government service, Superintendent Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Superintendent Dwyer is a member of the NAIC and has served as chair and vice chair of various committees, task forces, and working groups. She is the NAIC representative to the Financial Stability Oversight Counsel. She currently serves as chair of the Financial Condition (E) Committee, chair of the Big Data and Artificial Intelligence (H) Working Group, co-chair of the Restructuring Mechanisms (E) Working Group, secretary/treasurer of the National Insurance Producer Registry (NIPR) Board of Directors, and immediate past president of the Interstate Insurance Product Regulation Commissioner (Compact). She is also a member of the Executive Committee and the vice chair of the Climate Risk Steering Group of the International Association of Insurance Supervisors (IAIS).

Superintendent Dwyer is a past president of the Rhode Island Women’s Bar Association. She was awarded the 2010 Rhode Island Attorney General’s Justice Award for Consumer Protection. She completed an Executive Education Program at Harvard University, John F. Kennedy School of Government Executive Education.

Superintendent Dwyer holds the designations of Chartered Property Casualty Underwriter (CPCU) from The Institutes, Chartered Life Underwriter (CLU) from The American College, and Senior Professional in Insurance Regulation (SPIR) from the NAIC. She was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California, and Rhode Island and the Ninth Circuit Court of Appeals. She earned a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Main
State of Rhode Island Department of Business Regulation Division of Insurance
1511 Pontiac Avenue
Bldg. 69-2
Cranston, RI 02920
United States

Email Address
dbr.insurance@dbr.ri.gov

Phone Numbers
Main: (401) 462-9520

Fax Numbers
Main: (401) 462-9602

Office Hours: 8:30 a.m. - 4:00 p.m., Monday-Friday
Website: https://dbr.ri.gov/insurance-banking-securities-and-charitable-organizations/insurance
Make Checks Payable to: Premium Taxes: Tax Administrator, State of Rhode Island; Division Fees: General Treasurer, State of Rhode Island
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610

Elizabeth Kelleher Dwyer
Superintendent
(401) 462-9615

John Tudino Jr.
Chief Insurance Examiner
(401) 462-9545

Matthew Gendron
General Counsel & Chief of Market Conduct
(401) 462-9540

Megan Mihara
Principal Program Manager/NAIC Liaison
(401) 462-9552

Patrick Smock
Legal Counsel
(401) 462-9616

Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604

Ted Hurley
Chief Insurance Examiner
(401) 462-9624
**Contact Persons**

**Deposits**
Sarah Tolentino  
Accountant  
(401) 462-9635  
sarah.tolentino@dbr.ri.gov

**Examinations-Financial**
John Tudino Jr.  
Chief Insurance Examiner  
(401) 462-9545  
John.tudino@dbr.ri.gov

**Filings**
Beth Vollucci  
Chief of Consumer & Filing Services  
(401) 462-9610  
beth.vollucci@dbr.ri.gov

**Health Benefits Plans**
Cory King  
Acting Health Insurance Commissioner  
(401) 462-9658  
cory.king@ohic.ri.gov

Emily Maranjian, Esq.  
Legal Counsel  
(401) 462-9636  
emily.maranjian@dbr.ri.gov

**InsurTech**
Beth Vollucci  
Chief of Consumer & Filing Services  
(401) 462-9610  
beth.vollucci@dbr.ri.gov

**Legal**
Patrick Smock  
Legal Counsel  
(401) 462-9616  
patrick.smock@dbr.ri.gov

**Licensing (Company)**
Ted Hurley  
Chief Insurance Examiner  
(401) 462-9624  
ted.hurley@dbr.ri.gov

**Licensing (Producer, Adjuster, Appraiser and Surplus Line)**
Rachel Chester  
Chief of Consumer and Licensing Services  
(401) 462-9604  
rachel.chester@dbr.ri.gov

**Market Conduct**
Matthew Gendron  
General Counsel & Chief of Market Conduct  
(401) 462-9540  
matthew.gendron@dbr.ri.gov

**NAIC Liaison**
Megan Mihara  
Principal Program Manager/NAIC Liaison  
(401) 462-9552  
megan.mihara@dbr.ri.gov

**Premium Tax-Division of Taxation**
Leo Lebeuf  
Chief of Tax Processing, Assessment and Review  
(401) 574-8983  
Leo.lebeuf@tax.ri.gov
Michael Wise was appointed Director of the South Carolina Department of Insurance in May 2023. A South Carolina native and graduate of Furman University, Wise has spent most of his career fostering a well-functioning insurance market that benefits both consumers and insurers alike through fair and responsive regulation.

Prior to his appointment as Director, he served as Deputy Director of the Actuarial and Market Services Division, responsible for actuarial analyses, policy form and rate reviews, and the monitoring of traditional insurance markets. He has also been an active participant in the National Association of Insurance Commissioners meetings and initiatives.

Wise believes consumer protection is at the heart of insurance regulation and seeks to balance the affordability and availability of insurance products to ensure South Carolina consumers are protected by strong, solvent carriers. He began his career at the Department in 2009 as a rates analyst before moving into various actuarial and management roles. He has sought to guarantee transparency throughout the rate filing process by encouraging open communication with carriers. He believes a competitive marketplace is key to consumers having access to the insurance products they need at prices that are as affordable as possible while ensuring companies are able to pay claims and remain solvent.

Wise holds a bachelor’s degree in mathematics-economics from Furman, is an Associate of the Casualty Actuarial Society, is a member of the American Academy of Actuaries, and is a recent graduate of the South Carolina Executive Institute. Wise is also a recent recipient of the American Academy of Actuaries’ Rising Actuary Award.

Wise resides with his wife, Jennifer, and two children in Richland County in Columbia, SC.
Diane Cooper  
Deputy Director, Licensing and Consumer Services  
(803) 737-6148

Gwen Fuller-McGriff  
General Counsel and Deputy Director  
(803) 737-6153

Melissa Manning  
NAIC Liaison  
(803) 737-6204

Tom Watson  
Deputy Director, Administration  
(803) 737-6141

Vacant  
Deputy Director, Financial Regulation and Solvency

Contact Persons

Accident & Health Insurance  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

Administration  
Tom Watson  
Deputy Director, Administration  
(803) 737-6141

Agent Licensing  
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

Captives  
Joseph McDonald  
Captives Director  
(843) 384-7117

Company Licensing  
Vacant  
Deputy Director, Financial Regulation and Solvency

Consumer Services  
Diane Cooper  
Deputy Director, Licensing and Consumer Services  
(803) 737-6148

Deposits  
Vacant  
Deputy Director, Financial Regulation and Solvency

Examinations - Financial and Market Conduct  
Linda G. Haralson  
Chief Financial Examiner  
(803) 737-6116

Examinations and Continuing Education  
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

Fraud Unit  
Joshua Underwood  
Director  
(803) 737-7151

Human Resources  
Grace Godwin  
Human Resources Manager  
(803) 737-6119
Information Technology
Derrick Brown
Information Officer

InsurTech
Vacant
Deputy Director, Financial Regulation and Solvency

Legal
Gwen Fuller-McGriff
General Counsel and Deputy Director
(803) 737-6153
gmcgriff@doi.sc.gov

Licensing
Diane Cooper
Deputy Director, Licensing and Consumer Services
(803) 737-6148

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Liquidation, Rehabilitation
Geoffrey Bonham
Associate General Counsel
(803) 737-6219

Vacant
Deputy Director, Financial Regulation and Solvency

Market Conduct
Gwen Fuller-McGriff
General Counsel and Deputy Director
(803) 737-6153
gmcgriff@doi.sc.gov

Media Relations/Public Information
Katie Geer
Public Information Officer
(803) 737-5913

NAIC Liaison
Melissa Manning
NAIC Liaison
(803) 737-6204
mmanning@doi.sc.gov

Policy and Form Filing - Life & Health
Anamaria Burg
Assistant Actuary
(803) 737-6165
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)
Vacant
Deputy Director, Actuarial and Market Services

Premium Tax
Sharon Waddell
Taxation
(803) 737-4910

Utilization Review
Katrina Rodon
Specialty Licensing and PBM Manager
(803) 737-6129
krodon@doi.sc.gov
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor's degree from South Dakota State University and is active as an officer of various civic and community boards.
Jill Kruger  
Deputy Director, Life and Health  
(605) 773-3563

Johanna Nickelson  
Assistant Director, Solvency and Licensing  
(605) 773-3563

Tony Dorschner  
Assistant Director, Property and Casualty and Producer Licensing  
(605) 773-3563

Travis Jordan  
Assistant Director, Investigations and Registrations  
(605) 773-3563

Contact Persons

Company Licensing and Annual Statements
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Compliance
Tiffany Carr  
Compliance Agent  
(605) 773-3563  
tiffany.carr@state.sd.us

Amy Ondell  
Compliance Agent  
(605) 773-3563  
amy.ondell@state.sd.us

Haelly Pease  
Compliance Agent  
(605) 773-3563  
haelly.pease@state.sd.us

Consumer Complaints and Inquiries
Teddie Norman  
Property/Casualty Complaint Analyst  
(605) 773-3563  
teddie.norman@state.sd.us

Consumer Complaints and Inquiries
Melissa Vance  
Life/Health Complaint Analyst  
(605) 773-3563  
melissa.vance@state.sd.us

Vacant  
Life/Health Complaint Analyst

Patsy Mehlhaff  
Property/Casualty Complaint Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Continuing Education
Laurie Nuske  
Continuing Education Coordinator  
(605) 773-3563  
laurie.nuske@state.sd.us

Division Counsel
Vacant  
Staff Attorney

Clayton Grueb  
Staff Attorney  
(605) 773-3563  
clayton.grueb@state.sd.us

Lisa Harmon  
Staff Attorney  
(605) 773-3563  
lisa.harmon@state.sd.us

Frank Marnell  
Senior Legal Counsel  
(605) 773-3563  
frank.marnell@state.sd.us

Examinations - Financial
Examinations - Market Conduct
Vacant
Market Conduct Manager

InsurTech
Tony Dorschner
(605) 773-3563
tony.dorschner@state.sd.us

Life & Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst
(605) 773-3563
gretchen.brodkorb@state.sd.us

Candy Holbrook
Policy Analyst
(605) 773-5122
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP, and URO Applications
Gavin Munson
Compliance Specialist
(605) 773-3563
gavin.munson@state.sd.us

Policy and Form Filing - Life & Health
Jeff Smith
Senior Life and Health Analyst
(605) 773-3563
jeff.smith@state.sd.us

Ray Klinger
Life and Health Analyst
(605) 773-3563
ray.klinger@state.sd.us

Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)
Patrick Cushing
Property and Casualty Rate and Form Analyst
(605) 773-3563
patrick.cushing@state.sd.us

Policy and Form Filing - Property & Casualty (Workers’ Compensation)
Patsy Mehlhaff
Property/Casualty Complaint Analyst
(605) 773-3563
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
Program Assistant
(605) 773-3563
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing
(605) 773-3513
penney.wagoner@state.sd.us

Receivership
Johanna Nickelson
Assistant Director, Solvency and Licensing
(605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.
Contact Persons

Agent Licensing - Continuing Education
Vacant
Director

Annual Statements
Hui Wattanaskolpant
Lead Analyst
(615) 253-2958
hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Tax Analyst
(615) 741-1633
kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director
(615) 741-2218
vickie.trice@tn.gov

Department Counsel
Michael Driver
General Counsel
(615) 253-2027
michael.driver@tn.gov

Maliaka Bass
Deputy General Counsel
(615) 741-9594
maliaka.bass@tn.gov

Deposits
Ethel Mims
Administrative Assistant
(615) 532-1239
ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Director, Financial Affairs
(615) 741-1504
trey.hancock@tn.gov

Fraud Investigations
Michele Stone
Director
(615) 741-8192
michele.stone@tn.gov

Insurance Examinations
E. Joy Little
Director
(615) 741-1869
joy.little@tn.gov

InsurTech
Hanley Hammond
Insurance Financial Examiner, Special Projects
(615) 253-6223
hanley.hammond@tn.gov

Life & Health Insurance
Vacant
Director, Policy Analysis

Media Relations/Public Information
Kevin Walters
Communications Director
(615) 253-8941
kevin.walters@tn.gov

Premium Tax
Kim Blaylock
Tax Analyst
(615) 741-1633
kim.blaylock@tn.gov
Property & Casualty - Personal Lines

Robyn Bain
Manager

(615) 532-9125
robyn.bain@tn.gov

Rate, Rule and Form Filing - All Lines of Business

Vacant
Director, Policy Analysis

Receivership

Trey Hancock
Director, Financial Affairs

(615) 741-1504
trey.hancock@tn.gov

Service of Process

Ashley Ligon
Service of Process

(615) 532-5260
service.process@tn.gov
Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the second largest insurance market in the nation and the seventh largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters.

Brown previously served as commissioner of the Division of Workers’ Compensation (DWC), having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Under her leadership, DWC cut customer service hotline hold times to less than 30 seconds, made it easier for system participants to share documents electronically and more securely, and continued to reduce medical costs and increase the number of injured employees returning to work.

Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President’s Advisory Committee. She was TDI’s deputy commissioner for Regulatory Policy where she led the regulation of the forms, rates, and products sold in the Texas insurance market; oversaw the residual markets; assured the adequacy of insurers’ loss control programs; and provided inspections and compliance activities related to the state’s windstorm market.

Earlier in her career, Brown served as a key advisor to Governor Rick Perry on policy and budget issues including insurance, health regulatory, and workers’ compensation. She also served in the administration of Governor George W. Bush.

Brown received a Bachelor of Arts in political science from St. Edward’s University and attended the Governor’s Executive Development Program at The University of Texas LBJ School of Public Affairs.

**Mailing Address**
P.O. Box 12030
Austin, TX 78711-2030
United States

**Email Address**
mediarelations@tdi.texas.gov

**Phone Numbers**
Main: (512) 676-6000
Toll-Free Number: (800) 578-4677

**Fax Numbers**
Main: (512) 490-1045

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** https://www.tdi.texas.gov/
**Make Checks Payable to:** Texas Department of Insurance
Jessica Barta  
General Counsel  
512-676-6571

Dan Paschal  
Chief Deputy Commissioner  
(512) 676-6022

Debra Diaz-Lara  
Deputy Commissioner, Life & Health  
(512) 676-6613

Jamie Walker  
Deputy Commissioner, Financial Regulation  
(512) 676-6367

Leah Gillum  
Deputy Commissioner, Fraud and Enforcement  
(512) 676-6357

Mark Worman  
Deputy Commissioner, Property & Casualty  
(512) 676-6671

Melissa Burkhart  
Deputy Commissioner, Administrative Operations  
(512) 676-6609

Orlando Hernandez  
State Fire Marshal  
(512) 676-6800

Randall Evans  
Deputy Commissioner, Customer Operations  
(512) 676-6520

Contact Persons

Administrative Operations  
Anthony Infantini  
Chief Financial Officer  
(512) 676-7618  
Anthony.Infantini@tdi.texas.gov

Melissa Burkhart  
Deputy Commissioner, Administrative Operations  
(512) 676-6609  
melissa.burkhart@tdi.texas.gov

Agency Affairs  
Kenisha Schuster  
Associate Commissioner/Director of Government Relations  
(512) 676-6958  
Kenisha.Schuster@tdi.texas.gov

Agent Testing  
Pearson VUE  
Exam Contractor  
(888) 754-7667

Annual Statement Copies  
Annual Statement Room  
(512) 676-6885

Commissioner's Administration  
Vacant  
Chief of Staff

Communications  
Dan Paschal  
Chief Deputy Commissioner  
(512) 676-6022  
dan.paschal@tdi.texas.gov

Complaints Resolution  
Vacant  
Complaints Processing, Director

General Information, Life, Accident, & Health, Property & Casualty  
(800) 252-3439
Customer Operations
Cindy Wright
Consumer Protection & Services Office, Director
(512) 676-6258
Cindy.Wright@tdi.texas.gov

Randall Evans
Deputy Commissioner, Customer Operations
(512) 676-6520
Randall.Evans@tdi.texas.gov

Deposits (Statutory)
David Carbajal
Accountant III
(512) 676-6390
David.Carbajal@tdi.texas.gov

Enforcement
Leah Gillum
Deputy Commissioner, Fraud and Enforcement
(512) 676-6357
Leah.Gillum@tdi.texas.gov

Mandy Meesey
Associate Commissioner
(512) 676-6348
Mandy.Meesey@tdi.texas.gov

Financial Regulation Division
John Alexander
Supervisory Interventions, Director
(512) 676-6418
John.Alexander@tdi.texas.gov

Jamie Walker
Deputy Commissioner, Financial Regulation
(512) 676-6367
Jamie.Walker@tdi.texas.gov

Amy Garcia
Financial Analysis, Associate Commissioner/Chief Analyst
(512) 676-6446
Amy.Garcia@tdi.texas.gov

Andy Shuttleworth
Examinations, Associate Commissioner
(512) 676-6835
Andy.Shuttleworth@tdi.texas.gov

Shawn Frederick
Examinations, Chief Examiner - Financial
(512) 676-6832
Shawn.Frederick@tdi.texas.gov

Matthew Tarpley
Examinations, Chief Examiner - Market Conduct
(512) 676-6829
Matthew.Tarpley@tdi.texas.gov

General Counsel
Jessica Barta
General Counsel
512-676-6571
jessica.barta@tdi.texas.gov

Allison Eberhart
Deputy General Counsel
(512) 676-6544
Allison.Eberhart@tdi.texas.gov

Margaret Jonon
Legal, Financial Counsel, Director
(512) 676-6565
Margaret.Jonon@tdi.texas.gov

Carole Cearley
Legal, Policy Development Counsel, Director
(512) 676-6583
Carole.Cearley@tdi.texas.gov

Government Relations
Dan Paschal
Chief Deputy Commissioner
(512) 676-6022
dan.paschal@tdi.texas.gov

Human Resources
Cynthia Olivier
Director
(512) 676-6101
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo
Director
(512) 676-6031
Amy.Lugo@tdi.texas.gov

Insurance Fraud
Jon Pike was named Commissioner of the Utah Insurance Department by Governor Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and worked in several positions with Intermountain Healthcare since 1990. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison.

He serves as chair of the NAIC’s Market Regulation and Consumer Affairs (D) Committee and as a vice chair of the NAIC’s Health Insurance and Managed Care (B) Committee. He was a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years prior to becoming Commissioner.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He currently serves in his community as vice chair of the Southern Utah Performing Arts Center Foundation board and as a board member of the Southwest Symphony and Encircle Utah (St. George). He previously served on the boards of Utah Tech University, Dixie Technology College, the Washington County Water Conservancy District, and as the president of the Utah League of Cities and Towns.

Pike earned a bachelor’s degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George’s many trails. He and his wife Kristy have five children and six grandchildren (with twins on the way!).

---

Jon Pike
Commissioner
Western Zone

Term of Office:
At the Pleasure of the Governor;
Confirmed by the Senate
Appointed: January 5, 2021
Confirmed: February 4, 2021
Armand Glick
Director, Fraud
(801) 468-0248

Cliff Tomlinson
Director, Information Technology
(801) 967-4644

Jake Garn
Director, Chief Financial Examiner
(801) 957-9257

Jennifer Heaps
Executive Assistant to Commissioner
801-957-9320

Patrick Lee
Director, Finance & Administrative Services
(801) 957-9220

Reed Stringham
Deputy Commissioner
(801) 957-9325

Ryan Jubber
Health Actuary
(801) 957-9294

Shelley Wiseman
Director, Health and Life Division
(801) 957-9296

Tanzi Northrup
Deputy Commissioner
(801) 957-9320

Tomasz Serbinowski
Actuary
(801) 957-9324

Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308

Travis Wegkamp
Director, Captives
(801) 957-9235

Contact Persons

Captive
Travis Wegkamp
Director, Captives
(801) 957-9235
twegkamp@utah.gov

Mark Wiedeman
Audit Manager
(801) 957-9236
mwiedeman@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General
(801) 718-1270
pbabalis@utah.gov

Fees
Patrick Lee
Director, Finance & Administrative Services
(801) 957-9220
pwlee@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner
(801) 957-9257
jwgar@utah.gov

Malis Rasmussen
Deputy Director Financial Regulation & Licensing
(801) 957-9263
marasmussen@utah.gov

Weimei Ye
Annual Statements
(801) 957-9268
wye@utah.gov
Karen Gholston
Deposits
(801) 957-9258
kgholston@utah.gov

Fraud
Armand Glick
Director, Fraud
(801) 468-0248
aglick@utah.gov

Health & Life
Shelley Wiseman
Director, Health and Life Division
(801) 957-9296
swiseman@utah.gov

Heidi Clausen
Assistant Director, Rate and Forms
(801) 957-9278
hclausen@utah.gov

Ryan Jubber
Health Actuary
(801) 957-9294
rjubber@utah.gov

Michelle White
Assistant Director, Consumer Services
(801) 957-9295
mmwhite@utah.gov

Information Technology
Cliff Tomlinson
Director, Information Technology
(801) 967-4644
ctomlinson@utah.gov

Legislative
Reed Stringham
Deputy Commissioner
(801) 957-9325
rmstringham@utah.gov

Tanji Northrup
Deputy Commissioner
(801) 957-9320
tnorthrup@utah.gov

Licensing
Jay Sueoka
Manager, Company Licensing
(801) 957-9253
jsueoka@utah.gov

Randy Overstreet
Manager, Producer Licensing
(801) 957-9245
roverstreet@utah.gov

Media Relations/Public Information
Steve Gooch
Public Information Officer
(801) 957-9322
sgooch@utah.gov

Premium Tax
Utah State Tax Commission
https://tax.utah.gov
(801) 297-7986

Property & Casualty
Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Tite Market Conduct Examiner
Adam Martin
(801) 957-9309
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
tcmcintosh@utah.gov
Kevin Gaffney was appointed Commissioner of the Vermont Department of Financial Regulation (DFR) effective July 8, 2022.

Commissioner Gaffney serves as technical expert for the Vermont Insurance Division on a variety of insurance issues, assisting with the development of departmental positions expressed through regulations, bulletins, or filing requirements. He also assists with bill analysis and testimony during the legislative session. He has been a key participant in several legislative summer studies that the DFR conducted, including one on credit for personal insurance and one on workers’ compensation insurance. He also serves on Gov. Phil Scott’s Workers’ Compensation Insurance and Logger Safety Task Force.

Commissioner Gaffney was previously appointed Deputy Commissioner of Insurance by Gov. Scott in March 2019. Prior to that appointment, he worked as Director in the Rates & Forms section of the Vermont Insurance Division for more than 12 years. He has been responsible for rate and form analysis, as well as monitoring competition in the marketplace while leading the Rates & Forms Analysis team. Additionally, he has served as Director of the Producer & Individual Licensing section and as Director of Market Regulation.

Prior to working for Vermont, Commissioner Gaffney spent 23 years in various marketing, underwriting, and product management positions in Connecticut and Vermont. He began his insurance career in Connecticut as a multi-line (property/casualty [P/C] and life and health) insurance agent.

Commissioner Gaffney is a graduate of John Jay College (Manhattan, NY).
Anna VanFleet
Director of Rates and Forms - Life & Health
(802) 828-4843

Dan Petterson
Director of Captive Financial Examinations
(802) 828-3304

Emily Brown
Deputy Commissioner of Insurance
(802) 828-4871

Emily Kisicki
Director of Policy
(802) 828-2904

Gavin Boyles
General Counsel
(802) 828-1425

Karen Ducharme
Insurance Examinations Director
(802) 828-1959

Karla Nuissl
Director of Market Regulation and Consumer Services
(802) 828-2963

Rosemary Raszka
Director of Rates and Forms - Property & Casualty
(802) 828-1686

Sandra Bigglestone
Director of Captives
(802) 828-4854

Vacant
Deputy Commissioner of Captives
(802) 828-1464

Vacant
Director of Insurance Regulation
**Contact Persons**

**Agent and Broker Licensing, Examinations and Fees**  
Calley Rock  
Executive Assistant, Producer Licensing  
(802) 828-2370  

**Annual Statements**  
Lisa Messier  
Insurance Examiner  
(802) 828-4844  

**Consumer Complaints and Inquires**  
Brenda Clark  
Consumer Complaints Administrator  
(802) 828-4886  

**Deposits**  
Beth Pearce  
State Treasurer  
(802) 828-1452  

**Fees - Company Licensing**  
Paige Coolbeth  
Insurance Examiner  
(802) 828-2470  

**Fees - Rate and Form Filing Fees (Life & Health and Property & Casualty)**  
Jessica Sherpa  
Rates and Forms Analyst  
(802) 828-2908  

**Insurance Rates and Forms - Life & Health**  
Anna VanFleet  
Director of Rates and Forms - Life & Health  
(802) 828-4843  
anna.vanfleet@vermont.gov  

**Insurance Rates and Forms - Property & Casualty**  
Rosemary Raszka  
Director of Rates and Forms - Property & Casualty  
(802) 828-1686  
rosemary.raszka@vermont.gov  

**InsurTech**  
Emily Brown  
Deputy Commissioner of Insurance  
(802) 828-4871  
emily.brown@vermont.gov  

**Market Regulation**  
Karla Nuissl  
Director of Market Regulation and Consumer Services  
(802) 828-2963  
karla.nuissl@vermont.gov  

**Media Relations/Public Information**  
Stephanie Brackin  
(802) 828-4872  

**NAIC Liaison**  
Thomas Taylor  
Executive Assistant to the Deputy Commissioner of Insurance  
(802) 828-4842  

**Premium Tax**  
Contact  
Department of Taxes  
(802) 828-2551  

**Receivership**  
Emily Brown  
Deputy Commissioner of Insurance  
(802) 828-4871  
emily.brown@vermont.gov
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.
Ashton Bertrand  
Chief Other Financial Services (Captives)  
(340) 773-6459

Cheryl Charleswell  
Chief Financial Services Examiner  
(340) 774-7166

Chief of Licensing  
Leonilda Jarvis  
(340) 774-7166

Glendina Matthew  
Assistant Director/Legal Counsel  
(340) 773-6459

Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation  
(340) 774-7166

Leonilda Jarvis  
Medicare Coordinator and SHIP Director  
(340) 774-7166

Suzette Richards  
Legal Counsel  
(340) 773-6459

Vacant  
Regulatory Analyst  
(340) 773-6459
**Contact Persons**

**Annual Statements**
- Beryl Freeman (340) 774-7166
  Administrative Assistant
- Vanessa Richards (340) 774-7166
  Financial Services Examiner
- Juliette Daniel (340) 774-7166
  Financial Services Examiner

**Consumer Complaints**
- Cheryl Charleswell (340) 774-7166
  Chief Financial Services Examiner

**Examinations - Financial/Market Conduct**
- Cheryl Charleswell (340) 774-7166
  Chief Financial Services Examiner

**I-SITE DP Coordinator**
- Lance McKay (340) 774-7166
  Director, Information Technology

**Legal Counsels**
- Glendina Matthew (340) 773-6459
  Assistant Director/Legal Counsel
  glendina.matthew@lgo.vi.gov
- Suzette Richards (340) 773-6459
  Legal Counsel

**Licensing/Fees**
- Beryl Freeman (340) 774-7166
  Administrative Assistant

**Medicare Supplement**
- Leonilda Jarvis (340) 774-7166
  Medicare Coordinator and SHIP Director

**NAIC Liaison**
- Gwendolyn Hall Brady (340) 774-7166
  Director, Division of Banking, Insurance and Financial Regulation

- Annice F. Canton (340) 693-6194
  Executive Assistant
  annice.canton@lgo.vi.gov

**Premium Taxes**
- Vanessa Richards (340) 774-7166
  Financial Services Examiner
- Juliette Daniel (340) 774-7166
  Financial Services Examiner

**Rate Filing**
- Martin G. Emanuel (340) 774-7166
  Financial Services Examiner

**Surplus Lines**
- Zaire Burns-Olive (340) 774-7166
  Financial Services Examiner
Scott A. White was appointed Commissioner of Insurance of the Virginia State Corporation Commission’s Bureau of Insurance in 2018. He was elected NAIC Secretary-Treasurer in December 2022.

White joined the Bureau as a research analyst in 1998. From 1999 until 2011, he worked as an attorney advising the Bureau on all major insurance regulatory and compliance matters. In 2011 he became head of the Commission’s financial services legal division, expanding his practice areas to include securities and banking.

White has chaired the Financial Condition (E) Committee, the Long-Term Care Insurance (EX) Task Force, and the Southeast Zone. He currently serves as a member of the IAIS Macroprudential Committee.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri. He and his wife, Jodi, have two grown daughters.

Scott A. White
Commissioner
NAIC Secretary-Treasurer
Southeast Zone

Term of Office:
At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018

Main
Virginia Bureau of Insurance
P.O. Box 1157
Richmond, VA 23218
United States

Email Address
bureauofinsurance@scc.virginia.gov

Phone Numbers
Main: (804) 371-9741
Toll-Free Number: (877) 310-6560

Fax Numbers
Commissioner: (804) 371-9873
Assessment Unit/Surplus Lines: (804) 371-9821
Agent Investigations: (804) 371-5661
Agent Licensing: (804) 371-9290
Financial Regulation Division: (804) 371-9511
Life & Health Division: (804) 371-9944
Life & Health Consumer Services: (804) 371-9944
Life & Health Market Conduct: (804) 371-9944
Property & Casualty Division: (804) 371-9396
Property & Casualty Consumer Services: (804) 371-9349

Office Hours: 8:15 a.m. - 5:00 p.m. ET, Monday - Friday
Website: http://www.scc.virginia.gov
Make Checks Payable to: Fees – State Corporation Commission; Insurance Assessments – Treasurer of Virginia
Contact Persons

Administration
Wanda Evans
Manager, Administration
(804) 371-9098
wanda.evans@scc.virginia.gov

Agent Regulation Division
Lee Wietz
Supervisor, P&C Agent Investigations
(804) 371-9593
lee.wietz@scc.virginia.gov
Chuck Marshall
Supervisor, Life & Health Agent Investigations
(804) 371-9990
chuck.marshall@scc.virginia.gov
Juan Rodriguez
Chief, Agent Regulation
(804) 371-9930
Juan.Rodriguez@scc.virginia.gov
Angela Crooker
RESA Manager
(804) 371-9674
angela.crooker@scc.virginia.gov
Richard Tozer
Deputy Commissioner
(804) 786-9525
richard.tozer@scc.virginia.gov

Automated Systems
Darien Carter
Manager, Tax
(804) 371-9333
darien.carter@scc.virginia.gov
Vicki Ayers
Chief, Automated Systems & Revenue Management
(804) 371-9115
vicki.ayers@scc.virginia.gov

Commissioner’s Office
Jacky Small
Assistant to Commissioner
(804) 371-9787
Jacky.Small@scc.virginia.gov
Van Tompkins
NAIC Liaison, BOI Manager
(804) 371-9802
van.tompkins@scc.virginia.gov

Consumer Outreach
Marly Santoro
Outreach Coordinator
(804) 371-9389
consumeroutreach@scc.virginia.gov

Financial Regulation Division
Doug Stolte
Deputy Commissioner
(804) 371-9397
doug.stolte@scc.virginia.gov
David Smith
Chief Financial Analyst
(804) 371-9061
david.smith@scc.virginia.gov
Craig Chupp
Supervisor, Life Actuarial
(804) 371-9131
craig.chupp@scc.virginia.gov
Vacant
Chief Financial Analyst

Stephen Thomas
Manager, Financial Analysis - Non-Domestic
(804) 371-9161
stephen.thomas@scc.virginia.gov
Kevin Knight
Supervisor, HMOs, Prepaid, GSIAs & Liability Pool
kevin.knight@scc.virginia.gov

Greg Chew
Chief Financial Analyst
greg.chew@scc.virginia.gov

Connie Duong
Supervisor, Financial Analysis - Domestic
connie.duong@scc.virginia.gov

Ken Campbell
Supervisor, Life, Accident & Health Exams
ken.campbell@scc.virginia.gov

Daryl Hepler
Supervisor, Company Licensing Regulatory Compliance
daryl.hepler@scc.virginia.gov

Jennifer Blizzard
Supervisor, Property & Casualty Exams
jennifer.blizzard@scc.virginia.gov

Donnie Kidd
General Counsel
donnie.kidd@scc.virginia.gov

Rebecca Nichols
Deputy Commissioner, Strategy, Data & Cyber Initiatives
Rebecca.Nichols@scc.virginia.gov

Eric Lowe
Chief, Data Analytics & Cyber Initiatives
eric.lowe@scc.virginia.gov

Julie Fairbanks
Chief, Market Regulation
julie.fairbanks@scc.virginia.gov

Sharon Holston
Manager, Plan Management & ACA Forms
sharon.holston@scc.virginia.gov

Kim Naoroz
Manager, External Appeals
kim.naoroz@scc.virginia.gov

Michelle McNamee
Manager, Consumer Services
michelle.mcnamee@scc.virginia.gov

Greg Smith
Manager, Health Rates
greg.smith@scc.virginia.gov

Julie Blauvelt
Deputy Commissioner
julie.blauvelt@scc.virginia.gov

Vacant
Assistant Deputy Commissioner, Market Regulation

Jackie Myers
Chief, Consumer Assistance
jackie.myers@scc.virginia.gov

Bryan Wachter
Manager, Market Conduct - Health
bryan.wachter@scc.virginia.gov

Elsie Andy
Manager, Health, Life and Annuity
elsie.and@scc.virginia.gov

Melissa Gerachis
Manager, Market Analysis
melissa.gerachis@scc.virginia.gov
Mike Kreidler is Washington State's eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
InsurTech
Ned Gaines
Acting Deputy Commissioner, Rates, Forms & Provider Networks
(360) 725-7126
ned.gaines@oic.wa.gov

Legal Affairs and Investigations Division
Charles Malone
Deputy Commissioner/Legal Affairs and Investigations
(360) 725-7050
charles.malone@oic.wa.gov

Tyler Robbins
Investigations Manager
(360) 725-7044
tyler.robbins@oic.wa.gov

NAIC Liaison
Jenny Kropelnicki
Executive Assistant to Chief Deputy
(360) 725-7104
jenny.kropelnicki@oic.wa.gov

Operations Division
Stacey Warick
Chief Financial Officer
(360) 725-7030
stacey.warick@oic.wa.gov

Paul Gronka
Application Services Manager
(360) 725-7017
paul.gronka@oic.wa.gov

Nabila Gomes
Deputy Commissioner/Operations
(360) 725-7007
nabila.gomes@oic.wa.gov

Policy and Legislative Affairs Division
David Forte
Senior Property & Casualty Policy Advisor
(360) 725-7268
david.forte@oic.wa.gov

Bryon Welch
Deputy Commissioner/Policy and Legislative Affairs
(360) 725-7037
bryon.welch@oic.wa.gov

Bryon Welch
Legislative Liaison
(360) 725-7037
bryon.welch@oic.wa.gov

Jay Bruns
Senior Climate Advisor
(360) 725-9651
jay.bruns@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor
(360) 725-7043
jane.beyer@oic.wa.gov

Rates, Forms, and Provider Networks Division
Ned Gaines
Acting Deputy Commissioner, Rates, Forms & Provider Networks
(360) 725-7126
ned.gaines@oic.wa.gov

Vacant
Health Forms Manager

Jennifer Kreitler
Provider Networks Oversight Manager
(360) 725-7127
jennifer.kreitler@oic.wa.gov

Lichiou Lee
Chief Actuary, Actuarial Services, Life & Health
(360) 725-7128
lichiou.lee@oic.wa.gov

Eric Slavich
Actuarial Services, Property & Casualty Manager
(360) 725-7137
eric.slavich@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Tim Smolen
SHIBA Manager
(360) 725-7091
tim.smolen@oic.wa.gov
Allan L. McVey was first appointed West Virginia Insurance Commissioner by Governor Jim Justice March 21, 2017. He was then appointed by the governor to serve as cabinet secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

As West Virginia Insurance Commissioner, Mr. McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the WV Insurance Commissioner’s office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017 as West Virginia Insurance Commissioner, Mr. McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a Medical Claims Examiner with the West Virginia Workers’ Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Mr. McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.
Accounting Services
Cheri Harpold
Chief Financial Officer
(304) 414-8470
cheri.a.harpold@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services
(304) 414-8400
debbie.m.hughes@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy
(304) 414-8040
dennis.garrisonIII@wv.gov

Consumer Services
Consumer Services & Inquiries
(304) 558-3386
OICConsumerServices@wv.gov

Executive Division
Melinda Kiss
Assistant Commissioner - Finance
(304) 414-8488
melinda.a.kiss@wv.gov

Information Systems/Record Management
Mike Farren
Information Systems Manager III
(304) 414-5333
mike.k.farren@wv.gov

Insurance Inspector General
Kirby Stickler
Insurance Inspector General
(304) 414-8444
kirby.s.stickler@wv.gov

InsurTech
Joylynn Fix
Director, Life & Health
(304) 414-8035
joylynn.fix@wv.gov

Legal Division
Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement
(304) 558-0401
jeffrey.c.black@wv.gov
Victor Mullins
Associate Counsel-Legislation/Rules
(304) 558-0401
victor.a.mullins@wv.gov
Gregory A. Elam
Associate Counsel-Fraud Prosecution
(304) 414-8024
greg.a.elam@wv.gov

Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education
(304) 558-0610
robert.e.grishaber@wv.gov

Life & Health Insurance
Joylynn Fix
Director, Life & Health
(304) 414-8035
joylynn.fix@wv.gov

Media Relations/Public Information
Erin Hunter
General Counsel
(304) 414-8400
erin.k.hunter@wv.gov

NAIC Liaison
Janice Hemmelgarn
Executive Assistant
(304) 414-8486
janice.Lhemmelgarn@wv.gov

Premium Taxes
Rhonda Hartwell
Financial Reporting Manager
(304) 414-8467
rhonda.c.hartwell@wv.gov
Property & Casualty Insurance
   Ellen Potter
   Director, Property & Casualty
   (304) 414-8480
   Ellen.J.Potter@wv.gov

Statistical Reporting
   Juanita Wimmer
   Insurance Market Analyst
   (304) 414-8491
   juanita.d.wimmer@wv.gov

Workers' Compensation
   Angela Shepherd
   Director, Workers' Compensation Employer Accounts and Claims Services
   (304) 414-7740
   angela.h.shepherd@wv.gov

Workers' Compensation - Board of Review
   Nick Casey
   Chair, Board of Review
   (304) 558-5230
   Nick.Casey@wv.gov
Wisconsin

Nathan Houdek

Commissioner
Midwest Zone

Term of Office:
At the Pleasure of the Governor
Appointed: January 2, 2022
Reappointed: January 2023

Nathan Houdek has served as Commissioner of Insurance for the State of Wisconsin since his appointment by Governor Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state’s chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance. He is also chair of the Injured Patients and Families Compensation Fund Board of Governors and a member of the Wisconsin Retirement Board and the Wisconsin Insurance Security Fund (the state’s guaranty fund) Board of Directors.

As a member of the NAIC, Commissioner Houdek currently serves as vice chair of the Financial Condition (E) Committee, chair of the Accelerated Underwriting (A) Working Group and the Health Innovations (B) Working Group, vice chair of the Financial Stability (E) Task Force, and as a member of the Life Insurance and Annuities (A) Committee and various task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Compact Commission.

Having spent over 20 years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience finding solutions to complex public policy and regulatory challenges across all lines of insurance. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin’s largest public affairs and business consulting firms and as chief of staff to a former minority leader in the Wisconsin State Senate.

Commissioner Houdek grew up in northern Wisconsin and earned his BA and MBA degrees from the University of Wisconsin-Madison. He is actively involved with the Madison Public Library Foundation.

Main
Wisconsin Office of the Commissioner of Insurance
P.O. Box 7873
Madison, WI 53707-7873
United States

Email Address
ocicomplaints@wisconsin.gov

Phone Numbers
Main: (608) 266-3586
Toll-Free Number (In-state only): (800) 236-8517
State Life Insurance Fraud: (800) 562-5558
Hearing/Speech Impaired: (608) 226-3586

Fax Numbers
Main: (608) 266-9935

Mailing Address for Agent Licensing
Wisconsin Office of the Commissioner of Insurance
P.O. Box 7872
Madison, WI 53707-7872
United States

Website: https://oci.wi.gov

Make Checks Payable to: State of Wisconsin, Commissioner of Insurance
Contact Persons

**Agent Licensing**
- Melody Esquivel
  - Insurance Program Manager, Agent Licensing Section
  - (608) 267-8132
  - melody.esquivel@wisconsin.gov

**Annual Statement and Company Licensing**
- Mary Sue Gilardi
  - Records Management Supervisor
  - (608) 266-0091
  - marysue.gilardi@wisconsin.gov

**Consumer Complaints and Inquiries**
- Christina Keeley
  - Chief, Consumer Affairs Section
  - (608) 267-3868
  - christina.keeley@wisconsin.gov

**Consumer Counseling Program for Seniors**
- Vicki Buchholz
  - Medigap Coordinator
  - (608) 246-7016
  - boaltc@wisconsin.gov

**Continuing Education**
- Melody Esquivel
  - Insurance Program Manager, Agent Licensing Section
  - (608) 267-8132
  - melody.esquivel@wisconsin.gov

**Department Counsel**
- Lauren Van Buren
  - Chief Legal Counsel
  - (608) 261-8283
  - lauren.vanburen@wisconsin.gov

**Deposits**
- Mary Sue Gilardi
  - Records Management Supervisor
  - (608) 266-0091
  - marysue.gilardi@wisconsin.gov

**Examinations - Agent**
- Melody Esquivel
  - Insurance Program Manager, Agent Licensing Section
  - (608) 267-8132
  - melody.esquivel@wisconsin.gov

**Examinations - Financial**
- Kristin Forsberg
  - Chief, Section I, Bureau of Financial Analysis and Examinations
  - (608) 266-9896
  - kristin.forsberg@wisconsin.gov
Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
(608) 264-8125  
levi.olson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
(608) 266-0105  
elena.vetrina@wisconsin.gov

Vacant  
Chief, Section IV, Bureau of Financial Analysis and Examinations

Amy J. Malm  
Administrator, Division of Financial Regulation  
(608) 261-8562  
amy.malm@wisconsin.gov

Examinations - Market Conduct  
Rebecca Rebholz  
Administrator, Division of Market Regulation & Enforcement  
(608) 264-8111  
rebecca.rebholz@wisconsin.gov

Fees - Agents  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
melody.esquivel@wisconsin.gov

Fees - Companies  
Suzanne Vinmans  
License Permit Program Associate, Support Section  
(608) 266-9891  
suzanne.vinmans@wisconsin.gov

Health and Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Information Services  
Bonnie Tiedt  
IT Director, Information Services Section  
(608) 266-7392  
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund  
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijnhansen@wisconsin.gov

InsurTech  
Nathan Houdek  
Commissioner  
(608) 266-2493  
nathan.houdek@wisconsin.gov

Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Local Government Property Fund  
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijnhansen@wisconsin.gov

Market Analysis  
Vacant  
Chief, Market Analysis Section

Media Relations/Public Information  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

NAIC Liaison  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

Jill Kelly  
Executive Staff Assistant  
(608) 267-1233  
jilm.kelly@wisconsin.gov
Premium Tax
  John Litweiler
  Chief, Bureau of Financial Analysis and Examinations (608) 267-4390
  john.litweiler@wisconsin.gov

Property & Casualty - Commercial Lines
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

Property & Casualty - Personal Lines
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

State Life Insurance Fund
  Sarah Wehnes (608) 267-4392
  Insurance Program Manager sarah.wehnes@wisconsin.gov

Statistical Reporting
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

Training Opportunities
  Open
  Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
Accident & Health Insurance
Lela Ladd
Section Manager, Rate & Form Filings
(307) 777-2448
lela.ladd@wyo.gov

Administration
Kim Gallegos
Business Officer Coordinator
(307) 777-6887
kim.gallegos@wyo.gov

Agent Licensing
Crystal Munson
Office Support Specialist
307-777-3588
crystal.munson@wyo.gov

Tammy Rathburn
Office Support Specialist
307-777-6884	tammy.rathburn@wyo.gov

Annual Statements
Tammy Higgins
Auditor
(307) 777-6884	tammy.higgins@wyo.gov

Company Licensing
Cathy Anderson
Accountant
(307) 777-7318
cathy.anderson1@wyo.gov

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health
(307) 777-6556
ruth.case@wyo.gov

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty
(307) 777-6557
kristi.almajose@wyo.gov

Department Counsel
Vacant
Assistant Attorney General

Deposits
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations - Agent
Lisa Hastings
Licensing Administrator
(307) 777-7344
lisa.hastings@wyo.gov

Examinations - Financial
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations - Market Conduct
Bryan Stevens
Market Conduct Manager
(307) 777-6870
bryan.stevens@wyo.gov

Fees - Agents
Lisa Hastings
Licensing Administrator
(307) 777-7344
lisa.hastings@wyo.gov

Fees - Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Health Policy
Jill Reinking
Senior Policy and Planning Analyst
(307) 777-7401
Jill.Reinking3@wyo.gov

Information Systems
Northern Mariana Islands

Francisco D. Cabrera
Acting Secretary of Commerce
Western Zone

Term of Office:
Concurrent with Current Governor
Appointed: April 26, 2023

Bio coming soon!

Main
Northern Mariana Islands Office of the Insurance Commissioner
P.O. Box 5795 CHRB
Saipan, MP 96950
United States

Email Address
info@commerce.gov.mp

Phone Numbers
Main: (670) 664-3000

Fax Numbers
Main: (670) 664-3067

Office Hours: 7:30 a.m.-4:00 p.m. (Monday-Friday), Closed Holidays
Website: https://www.commerce.gov.mp/
Make Checks Payable to: CNMI Treasurer

Aristona M. Tudela
Banking Examiner II
(670) 664-3000

Charlette C. Borja
Insurance Licensing Officer
670-664-8020

Frances B. Pangelinan
Insurance Licensing Specialist
(670) 664-3000

Francisco D. Cabrera
Workers' Compensation Manager
(670) 664-3000

Jenny C. Norita
WCC Officer
(670) 664-3000

Contact Persons
InsurTech
Charlette C. Borja
Insurance Licensing Officer
670-664-8020 cnmi.insurance@commerce.gov.mp

Commissioner Adams has served in the Puerto Rico Office of the Commissioner of Insurance for more than 10 years, first as a legal adviser and later as deputy commissioner for legal affairs. In these roles, Commissioner Adams gained extensive experience on a wide range of insurance regulatory matters and led policy implementation in diverse areas of the insurance industry, such as financial solvency, market conduct, licensing, credit for reinsurance, holding company regulation, health care plans, and property/casualty (P/C).

Prior to working for the Puerto Rico Office of the Commissioner of Insurance, he served as a law clerk in the Supreme Court of Puerto Rico, where he began his professional career. Additionally, Commissioner Adams has participated in multiple NAIC meetings throughout the years.

Commissioner Adams earned a Juris Doctor (J.D.) and a master’s degree in public administration from the Pontifical Catholic University of Puerto Rico. He also earned a bachelor’s degree in political science from the University of Puerto Rico, Mayaguez Campus.

Alexander S. Adams Vega
Commissioner
Southeast Zone

Term of Office:
Indefinite
Appointed: December 20, 2021

Main
Office of the Commissioner of Insurance
361 Calle Calaf
P.O. Box 195415
San Juan, PR 00919
United States

Phone Numbers
Main: (787) 304-8686
Toll-Free: (888) 722-8686

Fax Numbers
Main: (787) 273-6082

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://ocs.pr.gov/English/Our%20Office/Pages/default.aspx
Make Checks Payable to: Secretary of Treasury, Commonwealth of Puerto Rico
Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs  
(787) 304-8686 x3100

Glorimar Santiago Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686

Jessica Medina  
Administrative Assistant  
(787) 304-8686

Johanna Mulero Barreto  
Special Aide  
(787) 304-8686 x1000

María S. Morcelo Vázquez  
Special Aide  
(787) 304-8686

Marin Marin Colon  
Deputy Commissioner of Services  
(787) 304-8686

Mireysa S. Paz Rodríguez  
Deputy Commissioner of Administration  
(787) 304-8686

Vacant  
Legal Advisor  
(787) 304-8686
**Contact Persons**

**Agent Licensing**  
Itisia Rosario  
Acting Customer Service Director  
(787) 304-8686 x 2301  
irosario@ocs.pr.gov

**Annual Statements**  
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

**Chapter Papers - Filing**  
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

**Company Authorization**  
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

**Consumer Complaints and Inquires**  
Doris Díaz Díaz  
Director, Consumer Services Division  
(787) 304-8686 x 2400  
ddiaz@ocs.pr.gov

**Customer Service**  
Itisia Rosario  
Acting Customer Service Director  
(787) 304-8686 x 2301  
irosario@ocs.pr.gov

**Department Counsel**  
Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs  
(787) 304-8686 x3100  
bperez@ocs.pr.gov

**Deposits**  
Jaime Adorno  
Acting Finance Director, Finance Division  
(787) 304-8686 x 6200  
jadorno@ocs.pr.gov

**Taxes**  
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Consumer Complaints and Inquires  
Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Examinations - Financial  
Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Examinations - Market Conduct  
Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Fees  
Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Information Systems  
Christina M. San Agustin  
Programmer/Analyst Supervisor  
(671) 635-1810  
christina.sanagustin@revtax.guam.gov

Life Insurance  
John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov
Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Policy and Form Filing - Life & Health  
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Policy and Form Filing - Property & Casualty  
Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Premium Tax  
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filings, Health Insurance Policy Forms and Rates Review  
John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialea Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.