Mark Fowler was appointed as Alabama’s Acting Commissioner by Gov. Kay Ivey on July 1, 2022. He was appointed Commissioner effective January 16, 2023.

As chief administrator for the Alabama Department of Insurance (DOI), Commissioner Fowler leads the DOI in fulfilling its mission to serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing state fire safety standards and laws. During Mark’s tenure as legislative liaison, the Department has been successful in enacting more than forty (40) bills plus assisting in the enactment of several industry sponsored bills that were supported by the Department. In his role as Commissioner of Insurance, he also serves as a member of the Alabama Securities Commission.

Commissioner Fowler joined the DOI in February 2013, previously serving as Deputy Commissioner/Chief of Staff. Before joining the DOI, he worked for 28 years in government and public affairs, as well as association management, both at the state and federal levels. Commissioner Fowler served 17 years as an association executive director in Alabama, working with industries such as chemical manufacturing, cable/broadband telecommunications, and agribusiness. He also worked for five years in the Washington, DC, area, first as a legislative assistant to the late Sen. Howell Heflin and then as a congressional liaison for Rockwell International, a major defense and aerospace company.

Aside from his professional career, Commissioner Fowler is a co-host of the Bluegrass Revival Jam, a bluegrass music event in Montgomery, AL. He also has served as a board member and treasurer of Legacy, Partners in Environmental Education, and as a board member of the Alabama Civil Justice Reform Committee. He is past president of the Auburn University Montgomery Alumni Association and former host of a weekly gospel music radio program.

Commissioner Fowler earned a master’s degree in political science from Auburn University at Montgomery and a bachelor’s degree in broadcast communications from Auburn University (Auburn, AL).
**Fax Numbers**

Main: (334) 241-4192  
Accounting: (334) 241-4110  
Examiners: (334) 240-3194  
Financial: (334) 240-3194  
IT Division: (334) 241-4192  
Legal: (334) 240-7581  
Fraud: (334) 241-4158  
Market Conduct Division: (334) 240-3194  
Producer Licensing: (334) 240-3282  
Consumer Services: (334) 956-7932  
Receivership Division: (334) 240-7562  
State Fire Marshal: (334) 241-4158  
Strengthen Alabama Homes: (334) 956-7962

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** http://www.aldoi.gov  
**Make Checks Payable to:** Commissioner of Insurance

Antwionne Dunklin  
Producer Licensing Manager  
(334) 241-4126

Brian Powell  
Director, Strengthen Alabama Homes  
(334) 241-4118

Jimmy Gunn  
Deputy Commissioner  
(334) 241-4196

Jonathan West  
Chief Financial Officer  
(334) 241-4107

Larry Chapman  
Deputy Commissioner  
(334) 241-4146

Michelle Hendrix  
Personnel Manager  
(334) 240-4417

Reyn Norman  
Senior General Counsel  
(334) 241-4119

Rodney Zeigler  
Information Technology Manager  
(334) 241-4112

Ryan Donaldson  
Chief of Receivership  
(334) 240-7561

Scott F. Pilgreen  
State Fire Marshal  
(334) 241-4170

**Contact Persons**

**Accounting Practices and Procedures**  
Jonathan West  
Chief Financial Officer  
(334) 241-4107  
Jonathan.west@insurance.alabama.gov

**Continuing Education - Agents**  
Antwionne Dunklin  
Producer Licensing Manager  
(334) 241-4126  
Antwionne.dunklin@insurance.alabama.gov

**Department Counsel**  
Reyn Norman  
Senior General Counsel  
(334) 241-4119  
Reyn.Norman@insurance.alabama.gov
Producer Licensing
- Antwione Dunklin
  Producer Licensing Manager
  (334) 241-4126
  Antwione.dunklin@insurance.alabama.gov

Rate, Policy & Form Filing - Life & Health
- Sanjeev Chaudhuri
  Chief Actuary
  (334) 241-4198
  Sanjeev.chaudhuri@insurance.alabama.gov

Receivership
- Ryan Donaldson
  Chief of Receivership
  (334) 240-7561
  Ryan.Donaldson@insurance.alabama.gov

State Fire Marshal
- Scott F. Pilgreen
  State Fire Marshal
  (334) 241-4170
  Scott.Pilgreen@insurance.alabama.gov

Statistical Reporting
- Charles Hale
  Actuary
  (334) 241-4115
  Charles.hale@insurance.alabama.gov

Strengthen Alabama Homes
- Brian Powell
  Director, Strengthen Alabama Homes
  (334) 241-4118
  Brian.Powell@insurance.alabama.gov
Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30 years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state, and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the Division's mission to regulate the insurance industry to protect Alaskan consumers.

Wing-Heier is a 30-year resident of Alaska. She makes her home with her family in Anchorage, where the Insurance Director position is located.
Contact Persons

Actuarial - Life & Health
Vacant
(Juneau)

Actuarial - Property & Casualty
Vacant
(Juneau)

Agent Licensing
Kayla Erickson
Program Coordinator (Juneau)
(907) 465-2545
Kayla.Erickson@alaska.gov

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau)
(907) 465-2584
Rebecca.Nesheim@alaska.gov

Consumer Services
Shauna Nickel
Supervisor (Anchorage)
(907) 269-7914
Shauna.Nickel@alaska.gov

Deposits/Trust Securities
Kevin Richard
Financial Examiner (Anchorage)
(907) 269-7903
Kevin.Richard@alaska.gov

Division Counsel
Susan Mitchell
Attorney (Fairbanks)
(907) 451-2855
susan.mitchell@alaska.gov

Examinations - Agent
Kayla Erickson
Program Coordinator (Juneau)
(907) 465-2545
Kayla.Erickson@alaska.gov

Examinations - Market Compliance Issues
Chelsy Maller
Insurance Specialist (Juneau)
(907) 465-4607
Chelsy.Maller@alaska.gov

Financial Examinations
David Phifer
Chief Financial Examiner (Anchorage)
(907) 269-7903
david.phifer@alaska.gov

Health Insurance
Vacant
Healthcare Coordinator (Juneau)

Insurer Changes - Address, Articles, Bylaws
Sonnet Reddoor
(Juneau)
(907) 269-7892
Sonnet.Reddoor@alaska.gov

Investigations
Alex Romero
Chief Investigator (Anchorage)
(907) 269-7918
Alex.Romero2@alaska.gov

Legislative Liaison
Heather Carpenter
Deputy Director (Juneau)
(907) 465-2518
heather.carpenter@alaska.gov

Media Relations/Public Information
Lori K. Wing-Heier
Director (Anchorage)
(907) 269-7900
Lori.Wing-Heier@alaska.gov
Merger of Companies
  Kevin Richard  (907) 269-7903  Kevin.Richard@alaska.gov
  Financial Examiner (Anchorage)

NAIC Liaison
  Ira Blankenship  (907) 269-7892  Ira.Blankenship@alaska.gov
  Administrative Assistant (Anchorage)

Policy and Form Filing - Life & Health
  Sarah Bailey  (907) 465-4608  Sarah.Bailey@alaska.gov
  Supervisor (Juneau)

Policy and Form Filing - Property & Casualty
  Sian Ng-Ashcraft  907-269-8114  sian.ng-ashcraft@alaska.gov
  Insurance Specialist (Juneau)

Recipientship
  Jeffery Bethel  (907) 269-7919  jeffery.bethel@alaska.gov
  Insurance Financial Examiner (Anchorage)

Risk Retention/Purchasing Group
  Jeffery Bethel  (907) 269-7919  jeffery.bethel@alaska.gov
  Insurance Financial Examiner (Anchorage)

Statistical Reporting
  Kelli Patterson  (907) 465-2596  Kelli.Patterson@alaska.gov
  Administrative Officer (Juneau)

Workers' Compensation
  Chad Bennett  (907) 269-7911  Chad.Bennett@alaska.gov
  Insurance Specialist (Juneau)
Barbara D. Richardson joined the Arizona Department of Insurance and Financial Institutions (DIFI) as Cabinet Executive Officer (CEO) effective March 6, 2023.

CEO Richardson previously served as the Insurance Commissioner for Nevada from March 2016 to December 2022. Prior to her Nevada role, she worked for the New Hampshire Insurance Department as Director of Operations and Fraud for 12 years. She also has held positions at CNA Insurance, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

CEO Richardson previously served on the NAIC’s various committees, task forces, and working groups. She served as chair of the NAIC System for Electronic Rates & Forms Filing (SERFF) Advisory Board and as co-vice chair of the Climate and Resiliency (EX) Task Force.

CEO Richardson is a graduate of Vassar College. She earned a law degree from the University of New Hampshire School of Law and a master’s degree in business administration (MBA) from Loyola University (Chicago, IL).

The Arizona DIFI oversees the secure operation of Arizona’s state-chartered financial institutions. It ensures public confidence in financial institutions by protecting the interest of depositors, borrowers, shareholders, and consumers through the enforcement of state laws. The DIFI is responsible for administering state laws that regulate financial institutions, which include banks, credit unions, trust companies, and trust divisions.

Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue
Suite 261
Phoenix, AZ 85007-2630
United States

Email Address
insurance.consumers@difi.az.gov

Phone Numbers
Main: (602) 364-3100

Fax Numbers
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov
Make Checks Payable to: Arizona Department of Insurance and Financial Institutions

Jon Savary
Deputy Director of Insurance

Shane W. Foster
Deputy Director of Financial Institutions

(602) 364-3764
602-771-2772

Contact Persons
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division

(602) 364-3986

Captive Insurer Licensing and Financial Reports
Victoria Fimea  
Chief Captive Analyst  
(602) 364-0023  
victoria.fimea@difi.az.gov

Consumer Complaints and Inquires
Noelani Rosato  
Supervisor, Market Regulation & Consumer Services Division  
(602) 364-2499

Department Counsel
Attorney General  
Office  
(602) 542-3702

Deposits
Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division  
(602) 364-3986

Examinations - Financial
Kurt Regner  
Deputy Assistant Director, Financial Affairs Division  
(602) 364-3963  
kurt.regner@difi.az.gov

Examinations - Market Conduct
Maria Ailor  
Assistant Director, Market Regulation and Consumer Services Division  
602-364-4922  
maria.ailor@difi.az.gov

Examinations - Producer (Pre-license)
Aqueelah Currie  
Supervisor, Licensing Section, Consumer Protection Division  
(602) 364-4457

Fees/Assessments
Mary Jordan  
Supervisor, Business Services Section, Administrative Services Division  
(602) 364-2459

Financial Analysis
Kurt Regner  
Deputy Assistant Director, Financial Affairs Division  
(602) 364-3963  
kurt.regner@difi.az.gov

Fraud Unit
Paul Hill  
Assistant Director, Fraud Investigations Division  
(602) 364-2140

Guaranty Funds
Lori Nestor  
Executive Director, Guaranty Fund Office  
(602) 364-3863

Health Care Appeals
Audrey Franklin  
Supervisor, Health Care Appeals Office  
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division  
(602) 364-3986

InsurTech
Erin Klug  
Assistant Director, Product Filing & Compliance Division  
(602) 364-2393  
eklug@azinsurance.gov
Investigations, Enforcement
Deian Ousounov
Assistant Director, Innovation, Enforcement, and Regulatory Policy Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393
eklug@azinsurance.gov

Premium Taxes
Loretta Moncibaez
Lead Auditor, Insurance Tax Section, Administrative Services Division
(602) 364-3246

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Public and Media Affairs
James McGuffin
Assistant Director/PIO
(602) 771-0178
james.mcguffin@difi.az.gov

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393
eklug@azinsurance.gov

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450

Technology and Information Systems
Bud Leiner
Chief Information Officer, Information Technology Division
(602) 364-2983
On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.
Consumer Counseling Program for Seniors
Carroll Astin  
Manager, SHIIP (Senior Health Insurance Information Program)  
(501) 371-2785  
carroll.astin@arkansas.gov

Department Counsel
Booth Rand  
Legal  
(501) 371-2820  
booth.rand@arkansas.gov

Examinations - Agent
Peggy Dunlap  
Insurance Licensing Manager, Agent Licensing  
(501) 371-2760  
peggy.dunlap@arkansas.gov

Examinations - Financial/Market Conduct
Mel Anderson  
Deputy Commissioner Financial Regulation, Finance  
(501) 371-2665  
meI.anderson@arkansas.gov

Guaranty Funds
Michael Surguine  
Deputy Receiver, Liquidation Division  
(501) 371-2776  
michael.surguine@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton  
Regulatory Health Link  
(501) 371-2755  
chantel.allbritton@arkansas.gov

InsurTech
Russ Galbraith  
Chief Deputy Commissioner  
(501) 371-2620  
russ.galbraith@arkansas.gov

Life & Health and Property & Casualty Insurance
Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)  
(501) 671-1621  
Jimmy.Harris@arkansas.gov

Market Conduct
Crystal Phelps  
Market Analysis  
(501) 371-2841  
crystal.phelps@arkansas.gov

Media Relations/Public Information
Vacant  
Communications Director

Policy and Form Filing - Life & Health and Property & Casualty
Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)  
(501) 671-1621  
Jimmy.Harris@arkansas.gov

Premium Tax
Mary Davis  
Assistant Deputy Commissioner, Accounting  
(501) 682-7678  
Mary.Davis@arkansas.gov

Statistical Reporting
Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)  
(501) 671-1621  
Jimmy.Harris@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.
George Mueller  
Deputy Commissioner, Enforcement  
(213) 346-6499

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach  
(213) 346-6412

Ken Allen  
Deputy Commissioner, Rate Regulation  
(213) 346-6783

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379

Laurie Menchaca  
Deputy Commissioner, Administration and Licensing Services  
(916) 492-3315

Lucy Wang  
Deputy Commissioner and Special Counsel  
(415) 538-4377

Michael Martinez  
Senior Deputy Commissioner and Legislative Director, Policy and Legislation  
(916) 492-3573

Michael Soller  
Deputy Commissioner, Communications and Press Relations  
(916) 492-3542

Mike Peterson  
Deputy Commissioner, Climate & Sustainability  
(916) 492-3673

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct  
(213) 346-6360

Vacant  
Chief Deputy Commissioner  
Vacant  
Deputy Commissioner, Financial Surveillance

Contact Persons

Accounting Practices and Procedures  
Kim Hudson  
Supervising Insurance Examiner  
(213) 346-6122  
kim.hudson@insurance.ca.gov

Actuarial Office  
Lan Brown  
Chief Health Actuary, Health Actuarial Office  
(213) 346-6136  
lan.brown@insurance.ca.gov

Thomas Reedy  
Chief Systems Actuary  
(213) 346-6493  
thomas.reedy@insurance.ca.gov

Ahmad Kamil  
Chief Life Actuary  
(213) 346-6147  
ahmad.kamil@insurance.ca.gov

Annual Statements  
Ngoc-Loan Nguyen  
Senior Insurance Examiner (Supervisor)  
(213) 346-6450  
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa  
Senior Investment Officer  
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance  
   Vacant  
   Deputy Legislative Director, Policy and Legislation

Climate and Sustainability  
   Mike Peterson  
   Deputy Commissioner, Climate & Sustainability  
mike.peteron@insurance.ca.gov

Communications  
   Michael Soller  
   Deputy Commissioner, Communications and Press Relations  
michael.soller@insurance.ca.gov

Conservation and Liquidation Office  
   Joseph Holloway  
   Chief Executive Officer, Conservation and Liquidation Office  
hollowayj@caclo.org

Consumer Complaints and Inquires  
   Consumer Hotline  
   Toll-Free  
   (800) 927-4357

Consumer Services  
   Lucy Jabourian  
   Division Chief, Consumer Services  
lucy.jabourian@insurance.ca.gov

Data Calls/Statistical Plans  
   Luciano Gobbo  
   Division Chief, Data Analytics and Reporting  
luciano.gobbo@insurance.ca.gov

Deposits and Fees  
   Carolina Bravo  
   Bureau Chief, Accounting Services  
carolina.bravo@insurance.ca.gov

Enforcement Branch  
   George Mueller  
   Deputy Commissioner, Enforcement  
george.mueller@insurance.ca.gov
   Stephen Smith  
   Chief, Enforcement Branch Headquarters  
   (916) 854-5748  
   stephen.smith@insurance.ca.gov

Financial Analysis  
   Michelle Lo  
   Division Chief, Financial Analysis  
michelle.lo@insurance.ca.gov

Financial Examinations - Insurer Financial Audits  
   Laura Clements  
   Division Chief, Field Examination  
laura.clements@insurance.ca.gov

Fraud Division  
   Eric Charlick  
   Division Chief, Fraud  
   (559) 440-5922  
   eric.charlick@insurance.ca.gov
   Shawn Conner  
   Assistant Chief, Southern Region  
   (858) 693-7108  
   shawn.conner@insurance.ca.gov
   Kathleen Rooney  
   Assistant Chief, Northern Region  
   (916) 854-5728  
   kathleen.rooney@insurance.ca.gov
   Victoria Martinez  
   Assistant Chief, Grant Programs and Enforcement Training Unit  
   (323) 278-5062  
   victoria.martinez@insurance.ca.gov
Health Policy and Reform
Lan Brown
Chief Health Actuary, Health Actuarial Office
(213) 346-6136 lan.brown@insurance.ca.gov

Stesha Hodges
Asst. Chief Counsel, Health Equity and Access Office
(916) 492-3544 stesha.hodges@insurance.ca.gov

Christopher Citko
Assistant Chief Counsel, Health Policy Approval Bureau
(916) 492-3187 christopher.citko@insurance.ca.gov

Human Resources Management Division
Vacant
Division Chief, Human Resources Management

Information Technology Division
David Noronha
Chief Information Officer
(916) 492-3294 david.noronha@insurance.ca.gov

InsurTech
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899 lucy.jabourian@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations
(661) 253-7505 lewis.deslauriers@insurance.ca.gov

Legal - Company Licensing, Corporate Affairs Bureaus I and II
Vacant
Assistant Chief Counsel

Valerie Sarfaty
Assistant Chief Counsel
(415) 538-4459 valerie.sarfaty@insurance.ca.gov

Legal - Enforcement Bureaus
Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
(213) 346-6637 michael.tancredi@insurance.ca.gov

Vacant
Assistant Chief Counsel (Oakland)

Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521 tyler.mckinney@insurance.ca.gov

Legal - Policy and Form Filing (Life and Disability, Other than Health)
Leslie Tick
Assistant Chief Counsel
(415) 538-4190 leslie.tick@insurance.ca.gov

Legal - Rate Enforcement
Alec Stone
Assistant Chief Counsel (Oakland)
(415) 538-4174 alec.stone@insurance.ca.gov

Legal Branch
Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
(415) 538-4126 teresa.campbell@insurance.ca.gov

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379 kenneth.schnoll@insurance.ca.gov

Legislation
Michael Martinez
Senior Deputy Commissioner and Legislative Director, Policy and Legislation
(916) 492-3573 michael.martinez@insurance.ca.gov
Life Insurance
Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov
Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Long-Term Care
Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov
Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Market Conduct - Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct
(916) 492-3599
pam.oconnell@insurance.ca.gov

NAIC Liaison
Vacant
(916) 492-3595
Vacant
Executive Office Operations Manager
Kathryn Taras
Special Project Manager
916-492-3675
Kathryn.Taras@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary
(213) 346-6493
thomas.reedy@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman
(916) 492-3041
therese.gallagher@insurance.ca.gov

Premium Tax - Annual Payments
Carolina Bravo
Bureau Chief, Accounting Services
(916) 492-3645
carolina.bravo@insurance.ca.gov

Premium Tax - Audits
Laura Clements
Division Chief, Field Examination
(213) 346-6127
laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services
(916) 492-3010
charlene.ferguson@insurance.ca.gov
Holly Kinney
Bureau Chief, Curriculum and Officer Review
(916) 492-3040
holly.kinney@insurance.ca.gov
Dianne Cooper
Bureau Chief, Producer Licensing Bureau
(916) 492-3036
dianne.cooper@insurance.ca.gov
Licensing Hotline
Toll-Free
(800) 967-9331

Property & Casualty – Rates and Forms
Adam Gammell
Division Chief, Rate Filing
(213) 346-6706
adam.gammell@insurance.ca.gov

Receivership
Regulations

Lucy Wang
Deputy Commissioner and Special Counsel
(415) 538-4377
lucy.wang@insurance.ca.gov

Reinsurance

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Risk Retention

Dawn Withers
Attorney, Corporate Affairs Bureau I
(916) 492-3099
dawn.withers@insurance.ca.gov

Senior Issues

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Statistical Reporting - Property & Casualty

Roy Chan
Bureau Chief, Rate Specialist
(213) 346-6731
roy.chan@insurance.ca.gov

Luciano Gobbo
Division Chief, Data Analytics and Reporting
(213) 346-6308
luciano.gobbo@insurance.ca.gov

Title Insurance

Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
(415) 538-4402
rafeal.gutierrez@insurance.ca.gov

Workers’ Compensation

Mitra Sanandajifar
Senior Casualty Actuary
(213) 346-6686
Mitra.Sanandajifar@insurance.ca.gov

Joseph Holloway
Chief Executive Office, Conservation and Liquidation Office
(415) 676-5000
holloway@caclo.org

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Lucy Wang
Deputy Commissioner and Special Counsel
(415) 538-4377
lucy.wang@insurance.ca.gov

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Monica Macaluso
Attorney, Corporate Affairs Bureau II
(415) 538-4118
monica.macaluso@insurance.ca.gov

Dawn Withers
Attorney, Corporate Affairs Bureau I
(916) 492-3099
dawn.withers@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Roy Chan
Bureau Chief, Rate Specialist
(213) 346-6731
roy.chan@insurance.ca.gov

Luciano Gobbo
Division Chief, Data Analytics and Reporting
(213) 346-6308
luciano.gobbo@insurance.ca.gov

Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
(415) 538-4402
rafeal.gutierrez@insurance.ca.gov

Mitra Sanandajifar
Senior Casualty Actuary
(213) 346-6686
Mitra.Sanandajifar@insurance.ca.gov
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.
Cody Goodrich  
Executive Assistant  
(303) 894-7425  

Debra Judy  
Deputy—Legislative & Regulatory Affairs  
(303) 894-2066  

Kate Harris  
Chief Deputy, Life and Health Policy  
(303) 894-2429  

Kyla Hoskins  
Deputy—Affordability Programs  
(303) 894-7416  

Rolf Kaumann  
Chief Deputy—Finance  
(303) 894-7532  

Vacant  
Chief Deputy—Property & Casualty Policy and Operations  
(303) 894-2261  

Kyla Hoskins  
Deputy—Affordability Programs  
(303) 894-7416  

Rolf Kaumann  
Chief Deputy—Finance  
(303) 894-7532  

Vacant  
Chief Deputy—Property & Casualty Policy and Operations  
(303) 894-2261  

Vincent Plymell  
Assistant Commissioner / Communications  
(303) 894-2261  

Contact Persons  

Accident & Health Insurance  
Matt Mortier  
Director, Life & Health Consumer Services  
(303) 894-7581  
matt.mortier@state.co.us  

Actuary - Life & Health (All ACA)  
Susan Stieg  
Actuary  
(303) 894-2190  
susan.stieg@state.co.us  

Actuary - Life & Health (All Non-ACA Lines)  
Sean Brady  
Actuary  
(303) 894-7484  
sean.brady@state.co.us  

Actuary - Property & Casualty  
Mitchell Bronson  
Statistical Analyst  
(303) 894-2192  
mitchell.bronson@state.co.us  

Annual Statements  
Keith Warburton  
Director, Financial Services  
(303) 894-7537  
keith.warburton@state.co.us  

Chief Actuary  
Eric Unger  
Chief Actuary  
(303) 894-7492  
eric.unger@state.co.us  

Company Licensing  
Cindy Hathaway  
Director, Corporate Affairs  
(303) 894-7544  
cindy.hathaway@state.co.us  

Consumer Complaints - Life & Health  
Matt Mortier  
Director, Life & Health Consumer Services  
(303) 894-7581  
matt.mortier@state.co.us  

Consumer Complaints - Property & Casualty  
Bobbie Baca  
Director, Property & Casualty Consumer Services  
(303) 894-7783  
bobbie.baca@state.co.us  

Consumer Counseling Program for Seniors
Brandon Davis
Director, SHIP/SMP Program
(303) 894-7552
brandon.d.davis@state.co.us

Department Counsel
Karl Kaesemeyer
First Attorney General
(303) 866-6000
karl.kaesemeyer@state.co.us

Deposits - Premium Taxes
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Examinations - Financial
Carol Matthews
Chief Financial Examiner
(303) 894-2236
carol.matthews@state.co.us

Examinations - Producer
Pearson VUE
(800) 275-8247

Fees - Company
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

InsurTech
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Investigations
Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Market Regulation
Tracy Garceau
Director, Market Regulation
(303) 894-7803
tracy.garceau@state.co.us

Media Contact
Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us

Premium Tax
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Property & Casualty Insurance
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing - Life & Health
Sydney Sloan
Director, Life & Health Rates & Forms
(303) 894-7540
sydney.sloan@state.co.us

Rate, Policy & Form Filing - Property & Casualty
David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
davidj.martinez@state.co.us

Service of Process
Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut’s 33rd Insurance Commissioner on March 4, 2019.

Mais was elected as NAIC President-Elect and serves on the Executive (EX) Committee. Additionally, he serves on the NAIC’s Internal Administration (EX1) Subcommittee, the Audit Committee, the Government Relations (EX) Leadership Council, the Property and Casualty Insurance (C) Committee, the Financial Regulation Standards and Accreditation (F) Committee, and the International Insurance Relations (G) Committee. He is also a member of the NAIC’s Special (EX) Committee on Race and Insurance, which is charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais also serves on the International Association of Insurance Supervisors (IAIS) Macroprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais previously was a member of Deloitte’s Center for Financial Services, providing industry-leading thought leadership and insight on U.S. and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department’s senior leadership team through numerous events, including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais has dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.
Contact Persons

**Accident and Health Insurance**
Paul Lombardo  
Director, Life and Health Division  
(860) 297-3891  
Paul.Lombardo@ct.gov

**Agent Investigation**
Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit  
(860) 297-3933

**Agent Licensing**
Tanya Penman-Sterling  
Principal Examiner, Licensing Unit  
(860) 297-3882

**Captive Division**
Fenhua Liu  
Program Manager, Captive Division  
(860) 297-3935

**Company Licensing**
Vacant  
Supervising Examiner, Financial Analysis and Compliance

**Consumer Complaints and Inquires**
Gerard O'Sullivan  
Director, Consumer Affairs Division  
(860) 297-3889

**Deposits**
Vacant  
Supervising Examiner, Financial Analysis and Compliance

**Examinations - Financial**
William Arfanis  
Assistant Deputy Commissioner of Financial Exams  
(860) 297-3923  
william.arfanis@ct.gov

**Examinations - Market Conduct**
Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing  
(860) 297-3972

**Fees - Agents**
Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing  
(860) 297-3972

**Financial Analysis**
Jack Broccoli  
Assistant Deputy Commissioner of Financial Analysis and Licensing  
(860) 297-3968  
Jack.Broccoli@CT.gov

**Fraud**
Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit  
(860) 297-3933

**InsurTech**
George Bradner  
(860) 297-3866  
george.bradner@ct.gov

**Life Insurance**
Paul Lombardo  
Director, Life and Health Division  
(860) 297-3891  
Paul.Lombardo@ct.gov

**Policy and Form Filing - Life & Health**
Paul Lombardo  
Director, Life and Health Division  
(860) 297-3891  
Paul.Lombardo@ct.gov

**Policy and Form Filing - Property & Casualty**
George Bradner
Director, Property and Casualty Division

(860) 297-3866

Property & Casualty - Commercial Lines
George Bradner
Director, Property and Casualty Division

(860) 297-3866

Property & Casualty - Personal Lines
George Bradner
Director, Property and Casualty Division

(860) 297-3866

Receivership and Guaranty Funds
Jared Kosky
Deputy Commissioner

(860) 297-3998
jared.kosky@ct.gov
Trinidad Navarro was elected in 2016 as the State of Delaware’s 26th Insurance Commissioner. He was re-elected in 2020. In this role, he works to ensure insurance affordability and availability for residents as well as the accountability of insurance companies. As Commissioner, he leads the office charged with protecting, educating, and advocating for Delaware residents.

The Department offers free Medicare counseling services and works on the Health Insurance Marketplace, provides arbitration services to residents, and fights and prevents fraud. The Department also works to ensure insurance companies are financially sound, licenses more than 220,000 individuals in related professions, proposes the state's workers' compensation rates, helps more than a thousand companies create safer workplaces to lower their insurance rates by over $7 million, and so much more.

During the Commissioner’s term in office, the Department has made great strides. He has increased department diversity and internal promotions. In 2017, the Commissioner worked with the General Assembly to pass House Substitute 1 to House Bill 80, a signature piece of legislation that ends discrimination in auto insurance policies. The law ensures that neither race, age, gender, economic status, nor other personal characteristics impact the cost of auto policies.

In 2020, the office reduced Health Insurance Marketplace rates for the second time in the state’s history, leading to a 5% increase in enrollment, and returned $21.5 million in premiums to individuals and small businesses. The department completed two of the state's first Mental Health Parity examinations, assessing $597,000 in penalties. Businesses saved $4 million in workers’ compensation premiums due to a double digit decrease in rates, and another decrease was approved for 2021.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service. He served for 20 years with the New Castle County Police and was elected New Castle County Sheriff in 2010. While a police officer, he received the department's distinguished Medal of Valor.

Commissioner Navarro serves as vice chair of the NAIC’s Northeast Zone and member of the Executive (EX) Committee; chair of the Antifraud (D) Task Force; and vice chair of the Market Regulation and Consumer Affairs (D) Committee.

Additionally, Commissioner Navarro serves on many state boards such as the Delaware Health Care Commission, the State Employees Benefits Committee (SEBC), the Plans Management Board, the Council on Health Promotion and Disease Prevention, and the Primary Care Reform Collaborative.

Commissioner Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He resides in Bear, DE with his wife Melissa and youngest daughter Hannah.
Fax Numbers
Main: (302) 739-5280

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Christina Haas
Senior Advisor (302) 674-7303

Frank Pyle
Special Deputy Commissioner (302) 674-7353

Gerald Pepper
Director, Insurance Fraud Prevention (302) 674-7352

Jessica Willey
Deputy Attorney General (DAG) (302) 674-7387

Joseph Maddox
Controller (302) 674-7382

Kathleen ‘Kitty’ Makowski
Deputy Attorney General (DAG) (302) 674-7326

Michael A. Capasso
Deputy Attorney General (DAG) (302) 674-7381

Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) (302) 674-7335

Stephen C. Taylor
Director, Bureau of Captive & Financial Insurance Products (302) 577-5258

Stuart Snyder
Chief of Staff (302) 674-7312

Susan Jennette
Director, Insurance Consumer Protection Enforcement (302) 674-7319

Tanisha Merced
Deputy Insurance Commissioner (302) 674-7391

Tiffany Kent
Executive Assistant to Deputy Commissioner (302) 674-7306

Victoria ‘Dee’ Jones
Executive Assistant to Commissioner (302) 674-7305

Contact Persons

Annual Statements
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) (302) 674-7335
nicole.brittingham@delaware.gov

Company Licensing
Sherry Wilson
BERG Office Manager (302) 674-6246
sherry.wilson@delaware.gov

Department Counsel
Michael A. Capasso
Deputy Attorney General (DAG) (302) 674-7381
michael.capasso@delaware.gov
Kathleen ‘Kitty’ Makowski  
Deputy Attorney General (DAG)  
(302) 674-7326  
kathleen.makowski@delaware.gov

Jessica Willey  
Deputy Attorney General (DAG)  
(302) 674-7387  
jessica.willey@delaware.gov

Email by Division

Workplace Safety  
Email  
safety@delaware.gov

Producer Licensing  
Email  
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)  
Email  
berg@delaware.gov

Consumer Services  
Email  
consumer@delaware.gov

Delaware Medical Assistance Bureau  
Email  
DMAB@delaware.gov

Fraud Prevention  
Email  
fraud@delaware.gov

Examinations - Financial

Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
(302) 674-7335  
nicole.brittingham@delaware.gov

Examinations - Market Conduct

Robin David  
Supervisor, Market Conduct and Producer Licensing  
(302) 674-7348  
robin.david@delaware.gov

Fees - Companies

Sherry Wilson  
BERG Office Manager  
(302) 674-6246  
sherry.wilson@delaware.gov

Fees - Producers

Robin David  
Supervisor, Market Conduct and Producer Licensing  
(302) 674-7348  
robin.david@delaware.gov

Information Systems

Tim Li  
Director, Information Technology  
(302) 647-7332  
tim.li@delaware.gov

InsurTech

Frank Pyle  
Special Deputy Commissioner  
(302) 674-7353  
frank.pyle@delaware.gov

Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
(302) 674-7335  
nicole.brittingham@delaware.gov

Media Relations/Public Information

Christina Haas  
Senior Advisor  
(302) 674-7303  
christina.haas@delaware.gov

NAIC Liaison

Christina Haas  
Senior Advisor  
(302) 674-7303  
christina.haas@delaware.gov

Policy and Form Filing

Ann Lyon  
Property and Casualty Rating Analyst  
(302) 674-7372  
an.lyon@delaware.gov
Jennifer Stinson
Property and Casualty Rating Analyst
(302) 674-7385
jennifer.stinson@delaware.gov

Jan Brunory
Life and Health Rating Analyst
(302) 674-7374
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal
Fiscal Analyst, Premium Taxes
(302) 674-7339
jeannine.neal@delaware.gov

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Statistical Reporting
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335
nicole.brittingham@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds an M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara. Woods is married and lives with her husband and two daughters in Washington, DC.

Main
District of Columbia Department of Insurance, Securities and Banking
1050 First Street NE
Suite 801
Washington, DC 20002
United States

Email Address
disb@dc.gov

Phone Numbers
Main: (202) 727-8000

Fax Numbers

Office Hours: 8:15 a.m. - 4:45 p.m., Monday-Friday
Website: https://disb.dc.gov/
Make Checks Payable to: D.C. Treasurer
Alicia M. Wade  
Executive Assistant to Commissioner  
(202) 442-7760

Dana Sheppard  
Associate Commissioner - Risk Finance  
(202) 442-7820

Dolly Turner  
Chief of Staff  
(202) 545-7492

Jocelyn C. Bramble  
General Counsel  
(202) 442-7758

Philip Barlow  
Associate Commissioner - Insurance  
(202) 442-7823

Sharon Shipp  
Deputy Commissioner - Market Compliance  
(202) 442-7810

Vacant  
Policy Advisor

Contact Persons

Actuarial Analysis  
Roberto Nkojo  
Manager, Actuarial Analysis Branch  
(202) 442-7757  
robert.nkojo@dc.gov

Efren Tanhehco  
Supervisory Health Actuary  
(202) 442-7752  
efren.tanhehco@dc.gov

Communication and Public Affairs  
Paul Drehoff  
Public Information Officer  
(202) 442-7856  
paul.drehoff@dc.gov

Company and Agent Licensing  
Sheila Johnson-Parker  
Insurance Licensing Manager  
(202) 442-7795  
sheila.parker@dc.gov

Company Examinations - Financial  
Sean O'Donnell  
Director of Financial Examinations, Risk Finance  
(202) 442-8153  
sean.o'donnell@dc.gov

N. Kevin Brown  
Chief Financial Examiner  
(202) 442-7785  
nathaniel.brown@dc.gov

Compliance  
Philip Edmonds  
Director, Compliance & Analysis Division  
(202) 733-7913  
philip.edmonds@dc.gov

Sharon Shipp  
Deputy Commissioner - Market Compliance  
(202) 442-7810  
sharon.shipp@dc.gov

Consumer Complaints  
Philip Edmonds  
Director, Compliance & Analysis Division  
(202) 733-7913  
philip.edmonds@dc.gov

Enforcement and Investigation Bureau  
Brian Bressman  
Director, Enforcement and Investigation Bureau  
(202) 442-8790  
brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Information Systems
Shankar Vaidyanathan
Chief Information Officer
(202) 442-8154
shankar.vaidyanathan@dc.gov

InsurTech
Tamara Zeidan
Director, Office of Innovation
(202) 442-7753				
tamara.zeidan@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773				
tatrice.purdie@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571				
howard.liebers@dc.gov

Premium Tax
Sam Merlo
Financial Analyst
(202) 442-7833				
sam.merlo@dc.gov
Michael Yaworsky was appointed as Florida’s Insurance Commissioner by the Financial Services Commission, effective March 13, 2023, after serving as Interim Commissioner for one month.

The Insurance Commissioner is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Florida Office of Insurance Regulation (OIR).

Prior to his nomination, Commissioner Yaworsky served as vice chairman of the Florida Gaming Control Commission and as the OIR’s chief of staff from 2017 to 2021. As the OIR’s chief of staff, he assisted in overseeing one of the largest insurance markets in the world by serving as a policy advisor to the Commissioner and managing agency fiscal matters and administrative operations. Prior to joining the OIR, he served as legal counsel for the Georgia Office of Insurance and Safety Fire Commissioner.

Commissioner Yaworsky serves on the board of directors for Family Promise of the Big Bend, a nonprofit organization dedicated to helping families experiencing homelessness and low-income families achieve sustainable independence through a community-based response.

Commissioner Yaworsky earned a Juris Doctor (J.D) from Samford University’s Cumberland School of Law (Homewood, AL) and a bachelor’s degree in social science from Florida State University.

The OIR is the lead regulatory agency overseeing Florida’s insurance industry—one of the largest, most complex insurance industries in the world. It is housed within the Department of Financial Services (DFS) for administrative, personnel, and technology support.

Mailing Address
Florida Office of Insurance Regulation
The Larson Building
200 E. Gaines Street, Rm 101A
Tallahassee, FL 32399-0305
United States

Email Address
InsuranceCommissioner@floir.com

Phone Numbers
Main: (850) 413-5914
Main: (850) 413-3089
Division of Consumer Services: (850) 413-3089
Division of Agent and Agency Services: (850) 413-3137
Consumer Services (In-State): (877) 693-5236
Consumer Services (Out-of-State): (850) 413-3089

Fax Numbers
Main: (850) 488-3334
Main: (850) 413-2950

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: https://www.floir.com/
Make Checks Payable to: Office of Insurance Regulation
Alexis Bakofsky  
Chief of Staff  
(850) 413-5000

Anoush Brangaccio  
General Counsel  
(850) 413-4116

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233

Deanna Sablan  
Inspector General  
(850) 413-4980

James Dunn  
Director, Life & Health Product Review  
(850) 413-5136

Kevin Jacobs  
Deputy Chief of Staff / Legislative Affairs Director  
(850) 413-5011

Rebecca Smid  
Director, Market Research & Technology  
(850) 413-5021

Samantha Bequer  
Communications Director  
(850) 413-5128

Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075

Sheryl Parker  
Deputy Commissioner, Market Regulation  
(850) 413-5086

Vacant  
Deputy Commissioner, Life and Health  
(850) 413-3146

Vacant  
Director, P&C Product Review  
(850) 413-5019

Virginia Christy  
Deputy Commissioner, Property & Casualty  
(850) 413-5019

Contact Persons

Agent Services
  Division of Agent & Agency Services  
  https://myfloridacfo.com/Division/Agents/  
  (850) 413-3137

Annual Statements - Life & Health Filings
  Carolyn Morgan  
  Director, Life and Health Financial Oversight  
  (850) 413-5233  
  Carolyn.Morgan@floir.com

Annual Statements - Property & Casualty Filings
  Jane Nelson  
  Director, Property and Casualty Financial Oversight  
  (850) 413-3825  
  jane.nelson@floir.com

Company Licensing
  Carolyn Morgan  
  Director, Life and Health Financial Oversight  
  (850) 413-5233  
  Carolyn.Morgan@floir.com

  Jane Nelson  
  Director, Property and Casualty Financial Oversight  
  (850) 413-3825  
  jane.nelson@floir.com

Consumer Services
Division of Consumer Services
https://myfloridacfo.com/Division/Consumers/contactus.htm consumer.Services@myfloridacfo.com

**Examinations - Financial and Market Investigations**
Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075  
Scott.Woods@floir.com

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Jane Nelson  
Director, Property and Casualty Financial Oversight  
(850) 413-3825  
jane.nelson@floir.com

Alex May  
Director, Property & Casualty Market Regulation  
(850) 413-3085  
alex.may@floir.com

**Information Technology**
Rebecca Smid  
Director, Market Research & Technology  
(850) 413-5021  
Rebecca.Smid@floir.com

**Life Insurance**
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

James Dunn  
Director, Life & Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

**Managed Care**
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

**NAIC Liaison**
Christina Huff  
(850) 413-5906  
Christina.Huff@floir.com

**Premium Tax - Surplus Lines**
Jane Nelson  
Director, Property and Casualty Financial Oversight  
(850) 413-3825  
jane.nelson@floir.com

**Property & Casualty - Commercial and Personal Lines**
Vacant  
Director, P&C Product Review  
(850) 413-3146  
PCPR@floir.com

**Rate and Form Filing - Life & Health**
James Dunn  
Director, Life & Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

**Rate and Form Filing - Property & Casualty**
Vacant  
Director, P&C Product Review  
(850) 413-3146  
PCPR@floir.com

**Statistical Reporting**
Vacant  
Director, P&C Product Review  
(850) 413-3146  
PCPR@floir.com
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor's degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson's, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.
Contact Persons

Consumer Services
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com

Sean Fisher
Assistant Director
(850) 413-5784
sean.fisher@myfloridacfo.com

Brandi Wilson
Bureau Chief, Consumer Assistance
(850) 413-5841
brandi.wilson@myfloridacfo.com

Fees
Alexandra Weimorts
Bureau Chief, Financial Services
(850) 413-2092
alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery, and Consumer Services
Mary Schwantes
Director
(850) 413-4984
mary.schwantes@myfloridacfo.com

Ellen Simon
Assistant Director
(850) 413-4985
Ellen.Simon@myfloridacfo.com

Insurance Agent and Agency Services
Ray Wenger
Bureau Chief, Investigations
(850) 413-5605
ray.wenger@myfloridacfo.com

David Jones
Bureau Chief, Licensing
(850) 413-5460
david.jones@myfloridacfo.com
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com

Matt Tamplin
Assistant Director, Insurance Agent and Agency Services
(850) 413-5496
matt.tamplin@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank
Director
(850) 413-4001
simon.blank@myfloridacfo.com

Ernie Stoll
Director, Public Assistance Fraud
(850) 413-1958
ernie.stoll@myfloridacfo.com

Lt. Col. Evangelina Brooks
Assistant Director
(850) 413-4020
evangelina.brooks@myfloridacfo.com

Chris Welch
Bureau Chief, Workers' Compensation Fraud
(850) 413-4053
Chris.Welch@myfloridacfo.com

Carl Chasteen
Bureau Chief, Forensic Services
(850) 539-2705
carl.chasteen@myfloridacfo.com

Thomas Bosco
Bureau Chief, Fire, Arson, & Explosives Investigations
(850) 413-3909
Thomas.Bosco@myfloridacfo.com

Licensing Examinations - Agents
Matt Tamplin
Assistant Director, Insurance Agent and Agency Services
(850) 413-5496
matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Devin Galetta
Director, Communications
(850) 413-2870
Devin.Galetta@myfloridacfo.com

Risk Management
Jeff Cagle
Bureau Chief, Risk Financing & Loss Prevention
(850) 413-4704
Jeff.Cagle@myfloridacfo.com

Kelly Hagenbeck
Bureau Chief, State Liability & Property Claims
(850) 413-4851
Kelly.Hagenbeck@myfloridacfo.com

Kelly Fitton
Bureau Chief, State Employee WC claims
(850) 413-4801
Kelly.Fitton@myfloridacfo.com

Molly Merry
Director
(850) 413-4701
molly.merry@myfloridacfo.com

Treasury Deposits
Kenneth Lee
Bureau Chief, Collateral Management
(850) 413-3383
kenneth.lee@myfloridacfo.com

Workers' Compensation
Pam Macon
Bureau Chief, Compliance
(850) 413-1708
pam.macon@myfloridacfo.com

Charlene Miller
Bureau Chief, Monitoring & Audit
(850) 413-1738
charlene.miller@myfloridacfo.com

Tanner Holloman
Director
(850) 413-1622
taner.holloman@myfloridacfo.com

Lisel Laslie
Bureau Chief, Employee Asst. & Ombudsman Office
(850) 413-1737
lisel.laslie@myfloridacfo.com
John F. King was sworn in as Georgia’s Insurance and Safety Fire Commissioner by Governor Brian Kemp on July 1, 2019, becoming the first Hispanic statewide official in state history. He was elected to a full four-year term on November 8, 2022.

Before becoming Commissioner, King spent his career in law enforcement, beginning as an Atlanta police officer in 1985 and culminating as Chief of Police for the City of Doraville. While at the Atlanta Police Department, he worked various assignments including Red Dog, Organized Crime/Intelligence, and received the Chief’s Blue Star in 1987 for being injured in the line of duty as a result of a criminal attack with a firearm. His career also includes assignments to both FBI and DEA as a Task Force Agent.

A native of Mexico, King made a meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs in his role as Chief of Police. Recognizing the international composition of Doraville’s community, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. Commissioner King’s initiatives include Anti-Gang education programs for elementary school students and parents. He worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county, and local leaders to implement a safety and speed reduction program targeted to Buford Highway to reduce the number of pedestrian fatalities. Commissioner King is also a member of Leadership DeKalb.

In addition to his former roles in the Atlanta and Doraville Police Departments, King retired as a Major General in the U.S. Army following his final assignment to NORAD and U.S. Northern Command. King was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq, Afghanistan, and Africa. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, who oversaw an agency of over 96,000 police officers.

While serving on Active Duty and the National Guard, King earned numerous awards for his achievements. King received the Combat Action Badge for his service in Iraq and the Combat Infantry Badge for service in Afghanistan. Other awards and decorations include Legion of Merit, Bronze Star (2) Award, Meritorious Service Medal, Joint Meritorious Unit Award, Afghanistan Campaign Medal, Iraq Campaign Medal, El Salvador Gold Medal for Achievement, and the Afghanistan Barial 2nd Degree Medal.

King received his Bachelor’s of Arts degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He graduated from Harvard University Senior Executives in National Security and Syracuse University National Security Decision Making Course. Commissioner King was a graduate of class #229 in the FBI National Academy in Quantico, VA, and also a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE).

Commissioner King is also fluent in Spanish.
Phone Numbers
Main: (404) 656-2070
Toll-Free: (800) 656-2298

Fax Numbers
Main: (404) 657-8542

Office Hours: 8:00 a.m.-6:00 p.m., Monday-Friday
Website: https://oci.georgia.gov/
Make Checks Payable to: Commissioner of Insurance

Craig Landolt
State Fire Marshal, Safety Fire Division
(470) 270-6499

Derek Lyman
Director, Criminal Investigations
(404) 656-2070

Gregg Conley
Executive Counsel
(404) 463-0240

Jo Anne Oni
Director, Consumer Services Division
(404) 656-2070

Mark Revenew
Deputy Commissioner of Safety Fire
(404) 655-3542

Martin R. Sullivan, Jr.
Chief of Staff
(404) 651-8588

Melanie Frechette
Agent & Agency Licensing
(470) 747-9873

Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070

Subramanian Muniasamy
Chief Information Officer
(404) 967-6183

Contact Persons

Accident and Health Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Administrative Procedure
Gregg Conley
Executive Counsel
(404) 463-0240
gconley@oci.ga.gov

Agent Licensing
Melanie Frechette
Agent & Agency Licensing
(470) 747-9873
mfrechette@oci.ga.gov

Annual Statements - Property & Casualty
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Company Licensing - Life & Health
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Company Licensing - Property & Casualty
Policy and Form Filing - Life & Health
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov

Policy and Form Filing - Property & Casualty
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov

Premium Tax
   Mandy Snipes
   Director, Premium Tax Division
   (404) 656-7553
   msnipes@oci.ga.gov

Property & Casualty - Commercial Lines
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov

Property & Casualty - Personal Lines
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov

Receivership
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov

Statistical Reporting
   Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review
   (404) 656-2070
   smanders@oci.ga.gov
Hawaii Governor Josh Green, M.D., appointed Gordon I. Ito as Insurance Commissioner effective December 16, 2022.

He was previously appointed Insurance Commissioner by Governor Linda Lingle (July 2010), Governor Neil Abercrombie (January 2011) and Governor David Ige (January 2015).

Ito served as NAIC secretary-treasurer in 2018. He was a recipient of the Robert Dineen award in 2020.

Ito was chair of the NAIC Western Zone from 2013 to 2015; he also served as chair of the International Regulatory Cooperation (G) Working Group and the Information Systems Task Force (EX1).

Prior to his appointment, Ito served as chief deputy insurance commissioner from 2000 to 2010 and from 2019 to 2022. He was supervising attorney of the Insurance Division from 1993 to 2000.

Ito earned a bachelor’s degree in business administration from the University of Hawaii and a law degree from the University of Hawaii’s William S. Richardson School of Law.
Andrew Kurata  
Captive Administrator

(808) 586-0981

Company Licensing  
Andy Chow  
Company Licensing Supervisor

(808) 586-3874
achow@dcca.hawaii.gov

Consumer Complaints and Inquires  
Samuel Thomsen  
Chief Investigator

(808) 586-2790

Deposits  
Andy Chow  
Company Licensing Supervisor

(808) 586-3874
achow@dcca.hawaii.gov

Examinations - Agency  
Andy Chow  
Company Licensing Supervisor

(808) 586-3874
achow@dcca.hawaii.gov

Examinations - Financial  
Patrick Lo  
Chief Financial Analyst

(808) 586-3870
pplo@dcca.hawaii.gov

Fees  
Emily Rakieten  
Insurance Licensing Assistant

(808) 586-2788

Health Insurance  
Arlene Ige  
Program Administrator

(808) 586-2804

Insurance Fraud  
Colleen Chun  
Administrator, Insurance Fraud Investigation Unit

(808) 586-2796

InsurTech  
Jerry Bump  
Insurance Program Specialist

(808) 586-0985
jbump@dcca.hawaii.gov

Life Insurance  
Kathleen Nakasone  
Rate and Policy Analysis Manager

(808) 586-2809

NAIC Liaison  
Vacant  
General Counsel

Policy and Form Filing - Life, Accident & Sickness, Property & Casualty  
Kathleen Nakasone  
Rate and Policy Analysis Manager

(808) 586-2809

Premium Tax  
Gale Miyazaki  
Insurance Examiner

(808) 587-6741

Producer Licensing  
Emily Rakieten  
Insurance Licensing Assistant

(808) 586-2788

Property & Casualty - Commercial Lines and Personal Lines  
Kathleen Nakasone  
Rate and Policy Analysis Manager

(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.
Contact Persons

Annual Statements
Amber Re
Examiner Financial Analysis, Supervisor
amber.re@doi.idaho.gov

Company Licensing
Michele Munoz
Technical Records Specialist
michele.munoz@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht
Supervisor, Consumer Affairs
amy.lambrecht@doi.idaho.gov

Consumer Counseling Program for Seniors
Colleen Clark
Supervisor, Sr. Health Insurance Benefit Advisor (SHIBA)
colleen.clark@doi.idaho.gov

Department Counsel
Karl Klein
Lead Deputy Attorney General
karl.klein@doi.idaho.gov

Deposits
Michele Munoz
Technical Records Specialist
michele.munoz@doi.idaho.gov

Examinations - Financial
Jessie Adamson
Deputy Chief Examiner
jessie.adamson@doi.idaho.gov

Examinations - Market Conduct
Shannon Hohl
Market Oversight Bureau Chief
shannon.hohl@doi.idaho.gov

Financial Analysis
Amber Re
Examiner Financial Analysis, Supervisor
amber.re@doi.idaho.gov

InsurTech
Weston Trexler
Deputy Director
weston.trexler@doi.idaho.gov

NAIC Liaison
Kristina Wietstock
Assistant to Director
kristina.wietstock@doi.idaho.gov
Policy and Form Filing - Life & Health
  Shannon Hohl
  Market Oversight Bureau Chief
  (208) 334-4315
  shannon.hohl@doi.idaho.gov

Policy and Form Filing - Property & Casualty
  Shannon Hohl
  Market Oversight Bureau Chief
  (208) 334-4315
  shannon.hohl@doi.idaho.gov

Premium Tax
  Terry Easley
  Premium Tax Specialist
  (208) 334-4282
  terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
  Lori Thomason
  Supervisor
  (208) 334-4343
  lori.thomason@doi.idaho.gov

Title Insurance
  Matt LeLong
  Senior Examiner
  (208) 334-4321
  matt.lelong@doi.idaho.gov
Dana Popish Severinghaus, Director of the Illinois Department of Insurance, has served since January 2021. She brings extensive legal, policy, government relations and insurance industry-related experience to her role heading a state regulatory agency.

Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus was the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus formerly served on the board of the Illinois Insurance Guaranty Fund and was a member of the Illinois Insurance Association. Currently, she is an Advisory Board Member and Co-Chair of the Government Relations Advisory Council for the Chicago Children’s Advocacy Center, a Women in Law Mentor at Chicago Kent College of Law, and an Auxiliary Board Member of ChildServ.

She also holds committee leadership roles with the National Association of Insurance Commissioners (NAIC), including serving as Co-Vice Chair of the Innovation, Cybersecurity, and Technology (H) Committee and as a member of the International Insurance Relations (G) Committee.

Popish Severinghaus earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.
Andi VanderKolk
Legislative Liaison
(312) 814-5420

Bruce Sartain
Chief Deputy Director of Financial Solvency
(217) 782-1756

CI Metcalf
Deputy Director of Innovation and Emerging Issues
(217) 558-0853

Daniel Frey
Legislative Affairs
(312) 814-8221

Elizabeth Sill
Executive Assistant to the Director - Springfield office
(217) 558-4022

Jeff Varga
Deputy Director, Life and Annuity Products Division
(217) 785-5987

Julie Rachford
Deputy Director, Property and Casualty Products
(217) 782-4572

Justin Hammersmith
Deputy Director, Investigations
(312) 814-1767

KC Stralka
Chief of Staff
(312) 814-2117

Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195

Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835

Rob Havens
Chief Financial Officer
(217) 782-8638

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746

Shannon Whalen
Chief Deputy Director of Product Lines
(217) 558-2757

Stephen Underwood
Chief Information Officer
(217) 782-7544

Contact Persons

Annual Statements - All Companies
Marcy Savage
Deputy Director, Corporate Regulatory Section
(217) 524-0016
Marcy.Savage@illinois.gov

Annual Statements - Life, Accident & Health/HMO
Ben Berry
Acting Unit Supervisor
(217) 557-0407
Ben.Berry@illinois.gov

Annual Statements - Property & Casualty
Vacant
Analysis Supervisor

Company Licensing - Health Maintenance Organization (HMO)/Life, Accident & Health
NAIC Liaison
Lucy Earhart
NAIC Liaison
(217) 782-4395
lucy.earhart@illinois.gov

National Health Care/Policy and Form Filing - Health and HMOs
Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

Policy and Form Filing - Life & Annuities
Jeff Varga
Deputy Director, Life and Annuity Products Division
(217) 785-5987
Jeff.Varga@illinois.gov

Policy and Form Filing - Property & Casualty
Julie Rachford
Deputy Director, Property and Casualty Products
(217) 782-4572
Julie.Rachford@illinois.gov

Premium Tax/Training
Kathy Staggs
Assistant Deputy Director
(217) 782-0055
kathleen.staggs@illinois.gov

Producer (Agent) Licensing
Sara Stanberry
Assistant Deputy Director - Licensing, Education and Testing
(217) 782-5415
Sara.Stanberry@illinois.gov

Property & Casualty - Commercial Lines and Property Lines
Julie Rachford
Deputy Director, Property and Casualty Products
(217) 782-4572
Julie.Rachford@illinois.gov

Taxes
Kathy Staggs
Assistant Deputy Director
(217) 782-0055
kathleen.staggs@illinois.gov

Unlicensed Entities
Marcy Savage
Deputy Director, Corporate Regulatory Section
(217) 524-0016
Marcy.Savage@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith
Deputy Director, Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov
Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions.

Beard was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.
Barb Lohman  
CFO  
(317) 232-2405

Dawn Bopp  
Executive Assistant  
(317) 232-3520

Holly Williams Lambert  
Chief of Staff  
(317) 232-2404

Jenifer Groth  
Deputy Commissioner of Communications and Personnel  
(317) 234-8582

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Roy Eft  
Chief Financial Examiner  
(317) 232-1991

Contact Persons

Agency Services  
Steven Embree  
Deputy Commissioner  
(317) 234-5881

Kristi Ware  
License Support Coordinator  
(317) 232-0688

Kelsea Johnson  
License Renewal / Reinstatement Coordinator  
(317) 232-2413  
kejohnson1@idoi.in.gov

Beth Miller  
Non-Resident Licensing Specialist  
(317) 232-2411  
bemiller@idoi.in.gov

Kiarra Pearson  
Agency Service / Resident Licensing Specialist  
(317) 232-2414  
kiperson@idoi.in.gov

Skylar Lehner  
Adjuster & Bail Agent Licensing Coordinator  
(317) 232-5265  
slehner@idoi.in.gov

Company Compliance  
Kim Collins  
A&H Analyst  
(317) 232-2398

Bobbi Henn  
A&H Analyst  
(317) 232-5693

Vacant  
Property and Casualty Commercial Analyst  
(317) 232-2398

Linda Grant  
Property and Casualty Personal Lines Analyst  
(317) 232-3496

Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines  
(317) 232-5859

Mihir Nag  
Rate and Policy Analyst-Life Filings  
(317) 232-2420

Lawrence Steinert  
Actuary-Property and Casualty  
(317) 234-6622
Scott Shover
Chief Actuary

Stephen Chamblee
Actuary

Alex Peck
Chief Deputy Commissioner of Compliance and Actuarial Services

Claire Szpara
Health Care Attorney

Vacant
Deputy Commissioner, Property and Casualty

Company Records
Britney Tate
Surplus Lines
Debbie Graves
Tax Auditor

Consumer Consultants
Lana Richter
Tony Loy-Howell
Jennifer Goetz
Dawn Parry
Carol Sullivan

Consumer Services Division
Terry Bower
Supervisor
Consumer Services
Toll-Free (In-State)

Enforcement Division
Ronda Ankney
Chief Deputy Commissioner, Consumer Protection

Financial Services Division
Roy Eft
Chief Financial Examiner
Heather Pottorf
Administrative Assistant
Pam Walters
Property and Casualty Supervisor
Annette Gunter
Manager Financial Operations
Connie Wright
Company Admissions TPAs, PPOs, HMOs
Julia Conrad
Manager of Internal Analysis
Jerry Ehlers  
Examinations Manager  
(317) 232-2408

Amanda Denton  
Health/Life Supervisor  
(317) 232-1369

Vacant  
Deposits/Certifications

InsurTech  
Vacant  
Deputy Commissioner, Property and Casualty

Investigators  
Phil Holleman  
Senior Investigator  
(317) 234-5885

Tina Harris  
Senior Investigator  
(317) 233-0129

tiharris2@idoi.in.gov

Sara Tolliver  
Senior Investigator  
(317) 232-7138

satolliver@idoi.in.gov

Melissa Higgins  
Enforcement Director  
(317) 232-5063

Gina Davies  
Senior Investigator  
(317) 233-9432

Vacant  
Junior Investigator

Legal Services  
Andrew Haughey  
Attorney, Financial Division  
(317) 232-2417

Victoria Hastings  
Attorney  
(317) 234-2101

Samantha Aldridge  
CPU Attorney  
(317) 234-5887

Simone Redwood  
Paralegal  
(317) 234-6098

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Kim Van Rooy  
Healthcare Attorney  
(317) 234-7734

Holly Williams Lambert  
Chief of Staff  
(317) 232-2404

Ed Fujawa  
Deputy General Counsel  
(317) 234-6064

Medical Malpractice Division/Patient Compensation Fund  
Mary Wilson  
Director of Dedicated Funds  
(317) 232-2401

Mine Subsidence Insurance Fund (Suite 300)
Mary Wilson
Director of Dedicated Funds
(317) 232-2401

Office Operations
Barb Lohman
CFO
(317) 232-2405
Heather Walters
Accounts Payable/Payroll
(317) 232-4998

Political Subdivision Risk Management Fund
Mary Wilson
Director of Dedicated Funds
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Angela Kirk
Office Manager
(317) 232-3637
Cheryl St. Clair
State Coordinator
(317) 232-3640
Jessica Gronau
Accounts Payable
(317) 232-3630
Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)
(800) 452-4800

Title Division
Vacant
Title Director
(317) 234-5152
La-Tashia Harrison
Junior Examiner
(317) 234-5153
Hana Biele
Junior Investigator
hbiele@idoi.in.gov
Kimberly Stowers
Senior Examiner
kstowers1@idoi.in.gov
(317) 234-5156
Doug Ommen was appointed as Iowa’s Insurance Commissioner by Gov. Terry Branstad in January 2017, after serving as Interim Commissioner since December 2016.

Commissioner Ommen has a strong public service background. Prior to his appointment, he served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. He also served in the Missouri Department of Insurance (DOI) from 2005 to 2008. As Missouri’s Insurance Director, he was instrumental in several key regulatory reforms.

Commissioner Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud. As an assistant attorney general and then as chief counsel in the Missouri Attorney General’s Office, he led the fight to protect consumers over three decades.

Commissioner Ommen earned his law degree from the Saint Louis University School of Law. He is licensed to practice law in Iowa and Missouri.

Doug Ommen
Commissioner
Chair, Midwest Zone

Term of Office:
At the Pleasure of the Governor
Appointed: January 30, 2017

Main
Iowa Insurance Division
1963 Bell Avenue
Suite 100
Des Moines, IA 50315
United States

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main: (515) 654-6600
Toll-Free Number (In-State Only): (877) 955-1212

Fax Numbers
Fax: (515) 654-6500

Office Hours: 8:00 a.m. - 4:30 p.m., Monday-Friday
Website: https://iid.iowa.gov/
Make Checks Payable to: Department Fees: Commissioner of Insurance; Premium Taxes: Director of Department of Revenue
Andrew Hartnett  
Bureau Chief  
(515) 654-6470

Andria Seip  
Senior Health Policy Specialist  
(515) 654-6575

Angela Burke Boston  
Assistant Commissioner, Law and Policy  
(515) 654-6543

Ben Olejnik  
Bureau Chief  
(515) 654-6553

Chance McElhaney  
Communications Director and Legislative Liaison  
(515) 654-6547

Jared Kirby  
Deputy Commissioner  
(515) 654-6459

Jolene Schurman  
Assistant to Commissioner  
(515) 654-6542

Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Mike Yanacheak  
Chief Actuary  
(515) 654-6535

Contact Persons

Accident & Health Insurance  
Andria Seip  
Senior Health Policy Specialist  
(515) 654-6575  
andria.seip@iid.iowa.gov

Annual Statements  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Company Licensing  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Consumer Advocate  
Sonya Sellmeyer  
Consumer Advocate  
(515) 654-6538

Consumer Complaints and Inquires  
Consumer Complaints  
Toll-Free (In-State Only)  
(877) 955-1212

Consumer Counseling Program for Seniors  
Kristin Griffith  
Director, Senior Health Insurance Information Program (SHIIP)  
(515) 654-6585

Deposits  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

Examinations - Financial  
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490
Examinations - Market Conduct
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Fraud Bureau
Ben Olejnik
Bureau Chief
(515) 654-6553

InsurTech
Andria Seip
Senior Health Policy Specialist
(515) 654-6575
andria.seip@iid.iowa.gov
Travis Grassel
Actuary - Property & Casualty
(515) 654-6570
travis.grassel@iid.iowa.gov

Premium Tax
Donna Flamm
Insurance Company Examiner Specialist
(515) 654-6493

Producer Licensing
Mathew Cunningham
Assistant Commissioner, Product and Producer Regulation
(515) 654-6567
mathew.cunningham@iid.iowa.gov

Securities
Andrew Hartnett
Bureau Chief
(515) 654-6470

Statistical Reporting
Klete Geren
Actuary - Life & Health
(515) 654-6569
Travis Grassel
Actuary - Property & Casualty
(515) 654-6570
travis.grassel@iid.iowa.gov
Vicki Schmidt was first elected Kansas Insurance Commissioner on November 6, 2018, and reelected to another four-year term on November 8, 2022. She became the first Kansas pharmacist to serve in that role and is the only pharmacist in America currently holding elected statewide office.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served for 14 years as a state senator, including 12 years as a member of the Financial Institutions and Insurance Committee and six years as chair of the Public Health and Welfare Committee.

Commissioner Schmidt currently serves as secretary of the NAIC Midwest Zone and co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee. She also serves as a member of the Life Insurance and Annuities (A) Committee, International Insurance Relations (G) Committee, and the National Insurance Producer Registry (NIPR) Board of Directors.

Since joining the NAIC, she has chaired the Property and Casualty Insurance (C) Committee, and also served as a member of the Health Insurance and Managed Care (B) Committee, and the Market Regulation and Consumer Affairs (D) Committee. She is a former member of the Management Committee for the Interstate Insurance Compact, and a former member of the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board.

Commissioner Schmidt and her high school sweetheart, Michael Schmidt, MD, have been married for over 45 years. She graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of four.
Barbara Rankin  
Assistant Commissioner  
(785) 296-2752

Dan Klucas  
Securities Commissioner  
(785) 296-2607

Justin McFarland  
General Counsel  
(785) 296-7847

Karen Perez  
Executive Assistant to Commissioner  
(785) 291-3299

Mandy Roe  
Chief of Staff  
(785) 296-7807

Contact Persons

Actuarial Services  
Nicole Boyd  
Chief of Actuarial Services  
(785) 296-6253  
nicole.boyd@ks.gov

Antifraud Division  
John Eichkorn  
Director, Compliance, Enforcement & Antifraud  
(785) 296-5203  
john.eickhorn@ks.gov

Company Admissions  
Vacant  
Admissions Coordinator

Consumer Complaints and Inquiries  
LeAnn Crow  
Director, Consumer Assistance  
(785) 296-7827  
leann.crow@ks.gov

Department Counsel  
Justin McFarland  
General Counsel  
(785) 296-7847  
justin.L.mcfarland@ks.gov

Deposits  
Sarah Smith  
Financial Surveillance Division  
(785) 296-7819  
sarah.smith@ks.gov

Fees/Premium Tax  
Charlotte Daubert  
Comptroller  
(785) 291-3191  
charlotte.daubert@ks.gov

Financial Examinations  
Levi Nwasoria  
Chief Examiner  
(785) 296-1014  
levi.nwasoria@ks.gov

Financial Surveillance  
Tish Becker  
Director, Financial Surveillance  
(785) 296-7816  
Tish.Becker@ks.gov

Government Affairs & Communication  
Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

Government Relations and Public Policy  
Eric Turek  
Director of Government & Public Affairs  
785-296-2461  
eric.L.turek@ks.gov

Health and Life Insurance - Policy Rule, Rate & Form Filing
Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

InsurTech
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

NAIC Liaison
Mandy Roe
Chief of Staff
(785) 296-7807
mandy.roe@ks.gov

Producer Licensing
Monicka Richmeier
Director, Licensing Division
(785) 296-5185
monicka.richmeier@ks.gov

Property & Casualty - Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

Property & Casualty - Homeowners, Personal and Commercial Lines Auto
Julie Holmes
Director, Rate & Form Compliance
(785) 296-6410
julie.holmes@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov

Securities
Dan Klucas
Securities Commissioner
(785) 296-2607
dan.klucas@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She previously served as Commissioner of the DOI from July 2008 to January 2016 and has the longest tenure as Kentucky’s Commissioner since the Department was established in May 1870.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and during her first tenure as Commissioner served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry Board.

For 2023 Commissioner Clark is a member of the NAIC Executive (EX) Committee and the Internal Administration (EX1) Subcommittee and serves as vice chair of the Financial Regulation Standards and Accreditation (F) Committee, vice chair of the Producer Licensing (D) Task Force, chair of the Regulatory Framework (B) Task Force, a member of the Market Regulation and Consumer Affairs (D) Committee and serves on various other task force groups. She is also a member of the of the National Insurance Producer Registry (NIPR) Board of Directors.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.
Fax Numbers
Administrative Services: (502) 564-1650
Agent Licensing: (502) 564-6030
Commissioner: (502) 564-1453
Consumer Protection: (502) 564-6090
Financial Standards & Examination: (502) 564-4604
Fraud Investigation: (502) 564-1464
Information Technology: (502) 564-1650
Health and Life: (502) 564-2728
Legal: (502) 564-1456
Market Regulation: (502) 564-6090
Media Relations: (502) 564-2669
Property and Casualty: (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

Abigail Gall
Executive Advisor (502) 564-6026

Sharon P. Clark
Department Liquidator/Commissioner (502) 564-6026

Shaun T. Orme
Executive Advisor (502) 564-6026

Shawn Boggs
Deputy Commissioner (502) 564-6026

Contact Persons
Agent Licensing
Lee Ellen Webb
Director, Licensing Division (502) 564-6004
LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Financial Standards and Examination Division (502) 564-6082
Victoria.Lloyd@ky.gov

Commissioner’s Office
Shaun T. Orme
Executive Advisor (502) 564-6026
Shaun.Orme@ky.gov

Abigail Gall
Executive Advisor (502) 564-6026
Abigail.Gall@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer (502) 564-6026
Ricki.Gardenhire@ky.gov

Company Licensing
Victoria Lloyd
Director, Financial Standards and Examination Division (502) 564-6082
Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Rob Roberts
Director, Consumer Protection and Market Conduct (502) 564-6034
Rob.Roberts@ky.gov

Department Counsel
Benjamin D. Siegel
General Counsel (502) 782-0604
Benjamin.Siegel@ky.gov
Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner
(502) 564-6026

Examinations - Financial
Jeff Gaither
Chief Financial Examiner, Financial Standards and Examination Division
(502) 564-6082
Jeff.Gaither@ky.gov

Examinations - Market Regulation
Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Fees - Companies
Gina Metts
Financial Standards and Examination Division
(502) 564-6082
Gina.Metts@ky.gov

Health and Life Insurance (including policy and form filing)
Angela Raley
Acting Director of the Health and Life Division
(502) 564-6088
Angela.Raley@ky.gov

Information Technology
Satish Akula
Executive Director, Public Protection Cabinet Office of Information Technology
(502) 564-6154
Satish.Akula@ky.gov

Insurance Fraud Investigations
Juan Garrett
Director, Insurance Fraud Investigation Division
(502) 564-1461
Juan.Garrett@ky.gov

InsurTech
Satish Akula
Executive Director, Public Protection Cabinet Office of Information Technology
(502) 564-6154
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

NAIC Liaison
Rob Roberts
Director, Consumer Protection and Market Conduct
(502) 564-6034
Rob.Roberts@ky.gov

Property & Casualty Insurance (including policy and form filing)
Sue Hicks
Director, Property and Casualty Division
(502) 564-6046
SusanH.Hicks@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 17 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force, chair of the Receivership and Insolvency (E) Task Force, and co-vice chair of the Climate and Resiliency (EX) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.
Chuck Myers
Deputy Commissioner, Property and Casualty
(225) 342-5203

Danielle Santangelo
Executive Assistant to the Commissioner
(225) 342-7275

David Caldwell
Executive Counsel
(225) 342-4673

Denise Gardner
Chief of Staff
(225) 342-7276

Frank Opelka
Deputy Commissioner, Health, Life and Annuity
(225) 219-1688

John Ford
Deputy Commissioner, Public Affairs
(225) 342-4950

Lance Herrin
Deputy Commissioner, Management and Finance
(225) 342-3981

Matthew Stewart
Deputy Commissioner, Licensing
(225) 219-5941

Nathan Strebeck
Deputy Commissioner, Fraud
(225) 219-5819

Nick Lorusso
Chief Deputy Commissioner
(225) 342-9183

Nina Hunter
Deputy Commissioner, Consumer Services
(225) 342-0819

Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity
(225) 219-4771

Stewart Guerin
Deputy Commissioner, Financial Solvency
(225) 219-3929

Tom Travis
Deputy Commissioner, Policy, Innovation & Research
(225) 342-2136

Contact Persons

Actuarial Services
Nichole Torblaa
Director, P/C Actuarial
(225) 342-4689
nichole.torblaa@ldi.la.gov

Rod Friedy
Director, Life and Health Actuarial
(225) 342-4656
rod.friedy@ldi.la.gov

Annual Statements
Stewart Guerin
Deputy Commissioner, Financial Solvency
(225) 219-3929
stewart.guerin@ldi.la.gov

Consumer Advocacy
Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity
(225) 219-4771
ron.henderson@ldi.la.gov

Consumer Services
Nina Hunter  
Deputy Commissioner, Consumer Services  
(225) 342-0819  
Nina.Hunter@ldi.la.gov

Robert Barnes  
Insurance Administrator  
(225) 219-7813  
robert.barnes@ldi.la.gov

Daniel Pittman  
Insurance Manager, Complaints  
(225) 342-8640  
daniel.pittman@ldi.la.gov

Lisa Fullington  
Insurance Manager, Market Conduct  
(225) 219-5159  
lisa.fullington@ldi.la.gov

Financial Solvency
Shantell Taylor  
Compliance Examiner Deputy Chief, Analysis  
(225) 342-9323  
shantell.taylor@ldi.la.gov

Melissa Gibson  
Compliance Examiner Chief, Examinations  
(225) 342-9188  
melissa.gibson@ldi.la.gov

Steve Kowalski  
Compliance Examiner Deputy Chief, Examinations  
(225) 219-4949  
Steve.Kowalski@ldi.la.gov

Bill Werner  
Compliance Examiner Chief, Analysis  
(225) 219-1818  
bill.werner@ldi.la.gov

Fraud
Nathan Strebeck  
Deputy Commissioner, Fraud  
(225) 219-5819  
nathan.strebeck@ldi.la.gov

Fraud and Enforcement
Dominique Jones  
Insurance Administrator  
(225) 219-7841  
dominique.jones@ldi.la.gov

Health & Life
Frank Opelka  
Deputy Commissioner, Health, Life and Annuity  
(225) 219-1688  
frank.opelka@ldi.la.gov

Rebecca DeLasalle  
Insurance Administrator  
(225) 219-9433  
Rebecca.DeLaSalle@ldi.la.gov

Information Systems
Toby Guillory  
IT Director  
(225) 342-8591  
toby.guillory@ldi.la.gov

InsurTech
Tom Travis  
Deputy Commissioner, Policy, Innovation & Research  
(225) 342-2136  
thomas.travis@ldi.la.gov

Legal Services
David Caldwell  
Executive Counsel  
(225) 342-4673  
david.caldwell@ldi.la.gov

Legislative Liaison
Adam Patrick  
Liaison Officer  
(225) 342-5140  
adam.patrick@ldi.la.gov

Licensing
Matthew Stewart  
Deputy Commissioner, Licensing  
(225) 219-5941  
matthew.stewart@ldi.la.gov

Emily Lala  
Insurance Manager, Producer Licensing  
(225) 219-7784  
Emily.Lala@ldi.la.gov
Management and Finance
Lance Herrin
Deputy Commissioner, Management and Finance
(225) 342-3981
lance.herrin@ldi.la.gov

Stacie Evans
Human Resources Director
(225) 342-0119
stacie.evans@ldi.la.gov

Media Relations/Public Information
John Ford
Deputy Commissioner, Public Affairs
(225) 342-4950
john.ford@ldi.la.gov

NAIC Liaison
Adam Patrick
Liaison Officer
(225) 342-5140
adam.patrick@ldi.la.gov

Policy Form Filing - Health
Jerri McClendon
Insurance Manager
(225) 219-9526
jerri.mcclendon@ldi.la.gov

Policy Form Filing - Life & Annuity
Joelle Craft
Insurance Manager
(225) 219-0633
Joelle.Craft@ldi.la.gov

Policy Form Filing - Property & Casualty
Rachelle Carter
Insurance Manager
(225) 219-5093
rachelle.carter@ldi.la.gov

Property & Casualty
Charles Hansberry
Insurance Administrator
(225) 342-5213
charles.hansberry@ldi.la.gov

Chuck Myers
Deputy Commissioner, Property and Casualty
(225) 342-5203
Chuck.Myers@ldi.la.gov

Rate Filing - Property & Casualty
Jason Furlong
Insurance Manager
(225) 219-7836
Jason.Furlong@ldi.la.gov

Receivership
Walt Corey
Deputy General Counsel
(225) 219-0605
walt.corey@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager
(225) 219-7731
vicki.dufrene@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist
(225) 342-1259
ashley.murphy@ldi.la.gov

Surplus Lines
Tom Travis
Deputy Commissioner, Policy, Innovation & Research
(225) 342-2136
thomas.travis@ldi.la.gov
Acting Superintendent Timothy N. Schott has served as the deputy superintendent of the Maine Bureau of Insurance (Bureau) since 2009. His responsibilities with the Bureau include supervising the Bureau's Consumer Health Care and Property and Casualty Divisions, the Market Conduct Unit, the Licensing Unit and the Research and Statistics Unit.

He is a member of the NAIC's Financial Condition (E) Committee and the Financial Regulation Standards and Accreditation (F) Committee, and participates in several working groups and task forces. Prior to joining the Bureau of Insurance, Schott served as a criminal prosecutor in Iowa for more than 13 years.

Schott is a graduate of Drake University Law School. He also earned a Master's Degree in Mass Communication from Drake University and a Bachelor's Degree in Business Administration from the University of Southern Maine.
Actuarial - Property & Casualty
Sandra Darby
Actuary
(207) 624-8427
sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree Morin
Managing Examiner
(207) 624-8467
margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Complaint Examiners
Trish Nadeau
(207) 624-8416
trish.a.nadeau@maine.gov

Zach Wanberg
(207) 624-8473
zachary.d.wanberg@maine.gov

Sharon Martin
(207) 624-8454
sharon.m.martin@maine.gov

Amanda Alley
(207) 624-8455
amanda.alley@maine.gov

Consumer Complaints and Inquiries
Vacant
Director, Property & Casualty Division

Joanne Rawlings-Sekunda
Director, Consumer Health Care Division
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Amanda Colson
Consumer Assistance and Hearing Coordinator
(207) 624-8441
amanda.l.colson@maine.gov

Kim Davis
Deputy Director, Consumer Health Care Division
(207) 624-8550
kim.e.davis@maine.gov

Department Counsel
Stacy L. Bergendahl
Senior Staff Attorney
(207) 624-8475
stacy.L.bergendahl@maine.gov

Robert Wake
General Counsel
(207) 624-8430
robert.a.wake@maine.gov

Deposits
Jane Lathrop
Insurance Company Examiner
(207) 624-8492
jane.g.lathrop@maine.gov

Examinations - Financial
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Examinations - Market Conduct
Connie Mayette
Market Conduct Division Manager
(207) 624-8474
connie.m.mayette@maine.gov

Fees
Thomas Brooks
Accounting Associate
(207) 624-8434
thomas.L.brooks@maine.gov

Financial Analysis
Vanessa Sullivan
Director, Financial Analysis and Examination
(207) 624-8452
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda
Director, Consumer Health Care Division
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Information Systems
Keith Fougere
Supervisor, Research & Statistics
keith.a.fougere@maine.gov

InsurTech
Stacy L. Bergendahl
Senior Staff Attorney
(207) 624-8475
stacy.L.bergendahl@maine.gov

Market Conduct
Connie Mayette
Market Conduct Division Manager
(207) 624-8474
connie.m.mayette@maine.gov

Policy and Form Filing - Life & Health
Julie Gagne
Senior Insurance Analyst
(207) 624-8415
Julie.Gagne@maine.gov

Kim Davis
Deputy Director, Consumer Health Care Division
(207) 624-8550
kim.e.davis@maine.gov

Policy and Form Filing - Property & Casualty
Shari Gregory
Property & Casualty Deputy Director
(207) 624-8421
Shari.L.Gregory@maine.gov

Producer Licensing
Dawn Kilgore
Continuing Education
(207) 624-8411
dawn.kilgore@maine.gov

Tracy Cunningham
Supervisor
(207) 624-8436
tracy.a.cunningham@maine.gov

Property & Casualty
Vacant
Director, Property & Casualty Division

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist
(207) 624-8445
judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge
(207) 624-8447
william.a.bourne@maine.gov

Statistical Reporting
Keith Fougere
Supervisor, Research & Statistics
keith.a.fougere@maine.gov

Workers' Compensation
Shari Gregory
Property & Casualty Deputy Director
(207) 624-8421
Shari.L.Gregory@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.
Fax Numbers
Office of the Chief Actuary: (410) 468-2038
Consumer Ed. & Advocacy Unit: (410) 468-2430
Financial Regulation Division: (410) 468-2112
Ins. Fraud & Producer Enforcement: (410) 347-5350
Life and Health Division: (410) 468-2260
Mkt. Reg. & Prof. Licensing: (410) 468-2245
Office of the Commissioner: (410) 468-2020
Property and Casualty Division: (410) 468-2307

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov
Make Checks Payable to: Maryland Insurance Administration

Alexander Borkowski
Chief of Staff
(410) 468-2287

Andrew Tress
Director, Government Relations
(410) 468-2465

Brad Boban
Chief Actuary
(410) 468-2065

Craig Ey
Director of Communications
(410) 468-2488

David Cooney
Associate Commissioner, Life and Health Division
(410) 468-2215

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Joe Smith
Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division
(410) 468-2475

Joy Hatchette
Associate Commissioner, CEAU
(410) 468-2029

Lisa Larson
Director of Hearings & Regulations
(410) 468-2007

Mary Kwei
Associate Commissioner, Market Regulation and Professional Licensing Division
(410) 468-2113

Robert Baron
Associate Commissioner, Property and Casualty Division
(410) 468-2353

Tammy Longan
Acting Deputy Commissioner
(410) 468-2002

VACANT
Chief, Life and Health Complaints

Contact Persons
Accident & Health Insurance
Karen Lam
Chief of Health Insurance and Managed Care
(410) 468-2212

Administrative Issues
Tammy Longan
Acting Deputy Commissioner
(410) 468-2002
tammy.longan@maryland.gov

Annual Statements
Phil Ermer
Director, Company Licensing
(410) 468-2153

Antifraud Program
Joe Smith
Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division
(410) 468-2475

Company Licensing
Phil Ermer
Director, Company Licensing
(410) 468-2153

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU
(410) 468-2029

Consumer Complaints - Life & Health
VACANT
Chief, Life and Health Complaints

Consumer Complaints - Property & Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints
(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems
(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant
(410) 468-2106

Examinations - Agent, Life & Health
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations - Agent, Property & Casualty
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations - Financial
Dimitriy Valekha
Chief Insurance Examiner
(410) 468-2149

Examinations - Market Analysis
Vacant
Chief

Examinations - Market Conduct, Life & Health
Theresa Morfe
Chief
(410) 468-2237

Examinations - Market Conduct, Property & Casualty
Kyle Lanasa
Acting Chief
(410) 468-2330
Examinations - Title
  David Zitterbart
  Chief of Title Enforcement (410) 468-2144

Fees
  Phil Ermer
  Director, Company Licensing (410) 468-2153

Financial Analysis
  Lynn Beckner
  Associate Commissioner, Financial Regulation Division (410) 468-2126

Government Relations
  Andrew Tress
  Director, Government Relations (410) 468-2465

Guaranty Fund Questions - Life Insurance
  David Cooney
  Associate Commissioner, Life and Health Division (410) 468-2215

Guaranty Fund Questions - Property & Casualty
  Robert Baron
  Associate Commissioner, Property and Casualty Division (410) 468-2353
  robert.baron@maryland.gov

Health Benefit Plan Rate Filing - Life & Health
  Brad Boban
  Chief Actuary (410) 468-2065

Health Insurance Marketplace
  Jamie Sexton
  Director, Health Insurance Regulatory Affairs and National Partnerships (410) 468-2408

InsurTech
  Kory Boone
  Special Deputy Commissioner of Insurance Regulation and Innovation (410) 468-2004

Life Insurance
  Nour Benchaaboun
  Director, Life, Annuity, and Credit (410) 468-2222

Market Regulation
  Mary Kwei
  Associate Commissioner, Market Regulation and Professional Licensing Division (410) 468-2113

Media Relations/Public Affairs
  Craig Ey
  Director of Communications (410) 468-2488

NAIC Liaison
  Alexander Borkowski
  Chief of Staff (410) 468-2287

Policy and Form Filing - Life & Health
  Karen Lam
  Chief of Health Insurance and Managed Care (410) 468-2212

Policy and Form Filing - Property & Casualty
  Ronald Coleman
  Director, Property and Casualty Rates and Forms (413) 468-2310
Premium Tax Collection
  Phil Ermer  
  Director, Company Licensing  
  (410) 468-2153

Producer Licensing
  Shelley Taylor-Barnes  
  Director, Producer Licensing  
  (410) 468-2347

Property & Casualty - Commercial Lines
  Ronald Coleman  
  Director, Property and Casualty Rates and Forms  
  (413) 468-2310

Property & Casualty - Personal Lines
  Ronald Coleman  
  Director, Property and Casualty Rates and Forms  
  (413) 468-2310

Regulations
  Erica Bailey  
  Associate Commissioner, Hearings  
  erica.bailey@maryland.gov  
  (410) 468-2113

  Lisa Larson  
  Director of Hearings & Regulations  
  (410) 468-2007

Statistical Reporting - Property & Casualty
  Linas Glemza  
  Actuary  
  (410) 468-2044
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the governor of Massachusetts on Oct. 31, 2017.

Commissioner Anderson oversees the Massachusetts insurance market, which has historically ranked near the top 10 largest insurance markets in the U.S. and is the 27th largest insurance market globally.

He joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February 2014. His responsibilities included strategic planning and policy development for all aspects of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities.

His insurance experience began in 1999 with a regional carrier in the northwestern U.S. Prior to his role as the First Deputy, Commissioner Anderson served as a policy advisor and senior counsel in the Massachusetts State Senate President’s office, where he was involved in several policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Commissioner Anderson serves on the NAIC Government Relations Leadership Council, the Financial Regulation Standards and Accreditation (F) Committee, and the Audit Committee. Additionally, he has chaired the NAIC International Insurance Relations (G) Committee since 2019. He also serves on the International Association of Insurance Supervisors (IAIS) Executive Committee as its vice chair and on the IAIS Policy Development Committee (PDC), which he chaired from 2020 to 2022.

Commissioner Anderson earned a Juris Doctor (J.D.) from Albany Law School of Union University (Albany, NY) and a bachelor’s degree in history from Idaho State University.
Contact Persons

Administration
  Dorothy Raymond
  Director
  (617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
  Amy Blue
  Licensing Coordinator
  (617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
  Audrey Marinelli
  Chairperson of Board of Appeal
  (617) 521-7443
audrey.marinelli@mass.gov

Deposits
  Nhi Tang
  Insurance Examiner
  (617) 521-7437
 nhi.tang@mass.gov

Financial and Market Regulation
  John Turchi
  Financial and Market Regulation and Deputy Commissioner
  (617) 521-7701
 john.turchi@mass.gov

General Counsel and Deputy Commissioner
  Christopher Joyce
  General Counsel and Deputy Commissioner
  (617) 521-7387
  christopher.m.joyce@mass.gov

Health Care Access Bureau
  Kevin P. Beagan
  Director of Health Care Access Bureau and Deputy Commissioner
  (617) 521-7323
  kevin.beagan@mass.gov

InsurTech
  Rachel Davison
  First Deputy Commissioner
  (617) 521-7576
  rachelm.davison@mass.gov

Market Conduct
  Mary Lou Moran
  Director of Market Conduct
  (617) 521-7311
  marylou.moran@mass.gov

Producer Licensing
  Shauna Pike
  Director of Producer Licensing
  (617) 521-7329
  shauna.pike@mass.gov

State Rating Bureau
  Matthew Mancini
  Director
  (617) 521-7459
  matthew.mancini@mass.gov

Workers' Compensation
  Vacant
  Workers' Compensation
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
Renee Campbell
Director

(517) 284-8776

Robert Lamberjack
Manager

(517) 284-8755

Judy Weaver
Senior Deputy Director

(517) 284-8768

Judy Weaver
Senior Deputy Director

(517) 284-8768

Joseph Garcia
General Counsel

(517) 284-8725
garciaJ7@michigan.gov

Michele Riddering
Director

(517) 284-8625

Vacant
Director

(517) 284-8696

Vacant
Director

(517) 284-8696

Linda Martin
Application Coordinator

(517) 284-8756

Anita G. Fox
Director

(517) 284-8661
Foxa5@michigan.gov

Karin Gyger
Chief of Staff

(517) 284-8685

Laura Hall
Public Information Officer

(517) 290-3779

Holly Erb
Senior Executive Management Assistant

(517) 284-8658
ErbH@michigan.gov

Paige McCully
Manager

(517) 284-8648

Vacant
Director of Receivership

(517) 284-8658

Sherry Barrett
Analyst

(517) 284-8623
Commissioner Grace Arnold leads the Minnesota Department of Commerce. She was appointed by Governor Walz in April 2021 and reappointed in January 2023.

As overseer of state industries that provide financial security to Minnesotans and energy policy in Minnesota, Commissioner Arnold is committed to ensuring Commerce’s regulated markets are fair and accessible to all Minnesotans, and that Minnesota is a leader in creating a clean energy economy.

Prior to her appointment as Commissioner, she served as Deputy Commissioner of Insurance for the Commerce Department. In that role, she oversaw the life insurance, health insurance, and property and casualty insurance markets in Minnesota, ensuring that Minnesotans’ insurance complies with Minnesota law and that insurance companies are financially strong.

Commissioner Arnold spent nearly a decade at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services where she helped lead the technology turnaround of healthcare.gov and led policy development during the implementation of the Affordable Care Act. Before joining the Department, Commissioner Arnold led product development for individual and family plans at Bright Health, a Minneapolis-based health insurer.

Commissioner Arnold enjoys spending time with her family and has a love for being outdoors, gardening and traveling.
Grace Arnold  
Commissioner  
(651) 539-1441

Heidi Retterath  
Executive Assistant  
(651) 539-1445

Jacqueline Olson  
Assistant Commissioner, Enforcement Division  
651-539-4031

Julia Dreier  
Deputy Commissioner of Insurance  
(651) 539-1755

Peter Brickwedde  
Assistant Commissioner of Government & External Affairs  
(651) 539-1443

Vacant  
Director of Regulation and Policy Strategy

Contact Persons

Actuary - Health  
Julia Lyng  
Chief Health Actuary  
(651) 539-1758  Julia.Lyng@state.mn.us

Actuary - Life  
Frederick Andersen  
Chief Life Actuary  
(651) 539-1753  frederick.andersen@state.mn.us

Actuary - PBR  
John Robinson  
PBR Actuary  
(651) 539-1750  john.w.robinson@state.mn.us

Actuary - Property and Casualty  
Phil Vigliaturo  
Property and Casualty Actuary  
(651) 539-1762  phil.vigliaturo@state.mn.us

Agent Licensing  
Peter Bratsch  
Director, Licensing  
(651) 539-1585  peter.bratsch@state.mn.us

Annual Statements  
Kathleen Orth  
Chief Examiner/Insurance Solvency Manager  
(651) 539-1763  kathleen.orth@state.mn.us

Consumer Complaints and Inquiries  
Jacqueline Olson  
Assistant Commissioner, Enforcement Division  
651-539-4031  jacqueline.olson@state.mn.us

Martin Fleischhacker  
Sr. Financial Fraud Ombudsman  
(651) 539-1601  martin.fleischhacker@state.mn.us

Deposits - Check  
Sherry Cook  
(651) 539-1527  sherry.cook@state.mn.us

Deposits - Statutory  
Jenn Gagner  
Applications Coordinator  
(651) 539-1695  jenn.gagner@state.mn.us

Examinations - Agent
Peter Bratsch
Director, Licensing
(651) 539-1585
peter.bratsch@state.mn.us

Examinations - Financial
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
(651) 539-1763
kathleen.orth@state.mn.us

Examinations - Market Conduct
Paul Hanson
Chief Examiner, Market Conduct Exams
(651) 539-1641
paul.hanson@state.mn.us

Fees
Jenn Gagner
Applications Coordinator
(651) 539-1695
jenn.gagner@state.mn.us

Financial Analysis
Barb Carey
Audit Director, Analysis
(651) 539-1757
barbara.carey@state.mn.us

Government Relations
Jon Kelly
Director of Government Affairs
(651) 539-1440
jon.kelly@state.mn.us

Information Systems
Gabriel Pereira
Insurance Information Systems Coordinator
(651) 539-1693
gabriel.pereira@state.mn.us

InsurTech
Grace Arnold
Commissioner
(651) 539-1441
grace.arnold@state.mn.us

Legal
Sara Payne
General Counsel
(651) 539-1459
sara.payne@state.mn.us

Media Relations/Public Information
Mo Schriner
Communications Director
(651) 539-1463
mo.schriner@state.mn.us

Policy and Form Filing - Life/Accident/Health
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Policy and Form Filing - Property & Casualty: Commercial and Personal Lines
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Policy and Form Filing - Workers’ Compensation
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman
Lead Auditor
(651) 556-4917
jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his fourth term in office. First elected in 2007, Chaney brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House and Senate.

His priorities in office are focused on consumer protection, healthcare, and fire protection. To that end, Chaney is making strides in healthcare reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform and reductions in state fire deaths. He has worked tirelessly to stabilize rates since Hurricane Katrina devastated the Mississippi Gulf Coast in 2005.

Chaney has served on two hospital boards – experience that is invaluable given the increased focus on healthcare that the Mississippi Insurance Department has seen in recent years. He has also served on bank and economic boards and worked on local and national Chamber of Commerce events. Insurance touches every aspect of life including the economy. Without insurance, no economic project would be financed and, therefore, no jobs created.

An active member of the NAIC, Chaney has served on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, Chaney was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University (MSU). He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America Magazine, and was named a Healthcare Hero by the Mississippi Business Journal.

Chaney started an oil distribution business in Vicksburg in the 1970s. He eventually moved into the wood preservation business and real estate ventures before his election to the House of Representatives in 1993. After his election to the Senate in 2000, Chaney served on the Insurance Committee. This appointment combined with his business experience provided significant knowledge useful in his service as Insurance Commissioner.

Chaney is a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. A native of Tupelo, Chaney graduated from MSU in 1966 with a degree in banking and finance. Chaney and his wife, Mary live in Vicksburg. They have three children and eight grandchildren.

Main
Mississippi Insurance Department
P.O. Box 79
Jackson, MS 39205
United States

Phone Numbers
Main: (601) 359-3569
Toll-Free (In-State Only): (800) 562-2957
Gulf Coast Office: (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial: (601) 359-2474
Consumer: (601) 359-1077
Licensing: (601) 359-1951
Examination: (601) 579-2568
Rating: (601) 359-9558
Gulf Coast Office: (228) 374-5040
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mark Haire
Deputy Commissioner (601) 359-1514

Contact Persons

Accident & Health Insurance
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller (601) 359-2132
Director, Licensing Division vanessa.miller@mid.ms.gov

Annual Statements
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Consumer Counseling Program for Seniors
Andy Case (601) 359-2453
andy.case@mid.ms.gov
Director, Consumer Services Division

Corporate Changes
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Department Counsel
Kim Causey (601) 359-2460
kim.causey@mid.ms.gov
Special Assistant Attorney General

Deposits
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Examinations - Agent
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Examinations - Financial
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Examinations - Market Conduct
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Fees
David Browning (601) 359-9218
david.browning@mid.ms.gov
Director, Financial and Market Regulation

Information Technology
John Morris (601) 359-2993
john.morris@mid.ms.gov
Director, Information Technology Division

InsurTech
Andy Case (601) 359-2453
andy.case@mid.ms.gov
Director, Consumer Services Division

Investigations

Mark Haire
Deputy Commissioner (601) 359-1514
<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life Insurance</td>
<td>John Hornback</td>
<td>(601) 359-2138</td>
<td><a href="mailto:john.hornback@mid.ms.gov">john.hornback@mid.ms.gov</a></td>
</tr>
<tr>
<td></td>
<td>Chief Investigator</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Media Relations/Public Information</td>
<td>Andy Case</td>
<td>(601) 359-2453</td>
<td><a href="mailto:andy.case@mid.ms.gov">andy.case@mid.ms.gov</a></td>
</tr>
<tr>
<td></td>
<td>Beth Reiss</td>
<td>(601) 359-2403</td>
<td><a href="mailto:beth.reiss@mid.ms.gov">beth.reiss@mid.ms.gov</a></td>
</tr>
<tr>
<td>NAIC Liaison</td>
<td>Mark Haire</td>
<td>(601) 359-1514</td>
<td><a href="mailto:mark.haire@mid.ms.gov">mark.haire@mid.ms.gov</a></td>
</tr>
<tr>
<td>New Company Licensing</td>
<td>David Browning</td>
<td>(601) 359-9218</td>
<td><a href="mailto:david.browning@mid.ms.gov">david.browning@mid.ms.gov</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Life &amp; Health</td>
<td>Bob Williams</td>
<td>(601) 359-2012</td>
<td><a href="mailto:bob.williams@mid.ms.gov">bob.williams@mid.ms.gov</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Property &amp; Casualty</td>
<td>John Wells</td>
<td>(601) 359-3575</td>
<td><a href="mailto:john.wells@mid.ms.gov">john.wells@mid.ms.gov</a></td>
</tr>
<tr>
<td>Premium Tax (Licensed)</td>
<td>Derrick Barnes</td>
<td>(601) 923-7083</td>
<td><a href="mailto:derrick.barnes@dor.ms.gov">derrick.barnes@dor.ms.gov</a></td>
</tr>
<tr>
<td>Premium Tax (Surplus Lines)</td>
<td>Peggy Dronet</td>
<td>(601) 713-1111</td>
<td><a href="mailto:pdronet@msla.org">pdronet@msla.org</a></td>
</tr>
<tr>
<td>Property &amp; Casualty - Commercial Lines</td>
<td>John Wells</td>
<td>(601) 359-3575</td>
<td><a href="mailto:john.wells@mid.ms.gov">john.wells@mid.ms.gov</a></td>
</tr>
<tr>
<td>Property &amp; Casualty - Personal Lines</td>
<td>John Wells</td>
<td>(601) 359-3575</td>
<td><a href="mailto:john.wells@mid.ms.gov">john.wells@mid.ms.gov</a></td>
</tr>
<tr>
<td>Receivership</td>
<td>Michelle Partridge</td>
<td>(601) 359-2133</td>
<td><a href="mailto:michelle.partridge@mid.ms.gov">michelle.partridge@mid.ms.gov</a></td>
</tr>
<tr>
<td>Renewal of Company Licensing/Line Changes</td>
<td>David Browning</td>
<td>(601) 359-9218</td>
<td><a href="mailto:david.browning@mid.ms.gov">david.browning@mid.ms.gov</a></td>
</tr>
<tr>
<td>Surplus Lines</td>
<td>David Browning</td>
<td>(601) 359-9218</td>
<td><a href="mailto:david.browning@mid.ms.gov">david.browning@mid.ms.gov</a></td>
</tr>
</tbody>
</table>
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians’ lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.

Chlora Lindley-Myers
Director
NAIC President
Midwest Zone

Term of Office:
At the Pleasure of the Governor
Appointed: March 6, 2017
Confirmed: April 13, 2017

Main
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, MO 65102-0690
United States

Email Address
customeraffairs@insurance.mo.gov

Phone Numbers
Main: (573) 751-4126
Producer Licensing: (573) 751-3518

Fax Numbers
Producer Licensing: (573) 526-3416
Financial Examinations: (573) 526-2092
Insurance Product Filings: (573) 751-5888

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov
Make Checks Payable to: Department of Commerce and Insurance (for department fees); Director of Revenue (for premium taxes)
Carrie Couch
Director, Consumer Affairs  
(573) 751-1922

Garrett Pitts
Budget Officer  
(573) 526-2938

Grady Martin
Director, Administration  
(573) 751-7223

Jo LeDuc
Director, Insurance Market Regulation  
(573) 751-2430

John Rehagen
Director, Insurance Company Regulation  
(573) 526-4877

Kristen Paulsmeyer
Acting Deputy Director  
(573) 751-1927

Kristen Paulsmeyer
General Counsel  
(573) 751-1927

Lori Croy
Director, Communications  
(573) 751-2562

Luke Reed
Director, Legislative Affairs  
(573) 526-3587

Shannon Schmoeger
Chief Financial Examiner  
(573) 526-4877

Teresa Kroll
Chief Market Conduct Examiner  
(573) 526-1527

Brenda Horstman
Manager, Regulatory Services  
(573) 751-3518
licensing@insurance.mo.gov

Debbie Doggett
Chief Financial Analyst  
(573) 526-2944
Debbie.Doggett@insurance.mo.gov

Sam Komo
Manager, Captive Program  
(573) 522-9932
Sam.Komo@insurance.mo.gov

Ashley Minor
Admissions Specialist  
(573) 751-4362
ashley.minor@insurance.mo.gov

Toni Charlton
Financial Analyst  
(573) 526-4618
Toni.Charlton@insurance.mo.gov

Marjorie Thompson
Chief Investigator  
(573) 751-1922
Marjorie.Thompson@insurance.mo.gov

Shannon Schmoeger
Chief Financial Examiner  
(573) 526-4877
Shannon.Schmoeger@insurance.mo.gov
Examinations - Market Conduct
Teresa Kroll
Chief Market Conduct Examiner
(573) 526-1527
marketconduct@insurance.mo.gov

Health, Life, and Disabilities Complaints
Jeana Thomas
Manager, Consumer Services Section
(573) 751-2640
jeana.thomas@insurance.mo.gov

Information Systems
Preston Feeler
Information Management Officer
(573) 751-7023
Preston.Feeler@dci.mo.gov

InsurTech
Cynthia Amann
NAIC Executive Liaison & Marketplace Coordinator
573-522-2846
cynthia.amann@dci.mo.gov

Policy and Form Filing
Camille Anderson-Weddle
Manager, Insurance Product Filings
(573) 751-7470
Camille.Anderson@insurance.mo.gov

Premium Tax
Noland Stuecken
Senior Regulatory Auditor
(573) 526-4986
Noland.Stuecken@insurance.mo.gov

Property & Casualty Complaints
Jeana Thomas
Manager, Consumer Services Section
(573) 751-2640
jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest
Manager, Receivership
(573) 522-6115
Shelley.Forrest@insurance.mo.gov

Statistical Reporting
Brad Gerling
Manager, Business Analytics and Statistics Section
(573) 751-3163
statistics@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Regulatory Compliance Manager
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov
Troy Downing was elected Montana State Auditor in November 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana’s consumers by ensuring fairness, transparency, and access for two of the state’s largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana’s public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing’s strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana’s natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.
Adam Stoll  
Financial Specialist  
(406) 444-2041

Amber Thorvilson  
Chief Financial Officer  
(406) 444-1867

Frank Cote  
Deputy Insurance Commissioner  
(406) 444-3412

Kari Leonard  
Chief Financial Examiner  
(404) 444-2895

Mary Belcher  
Deputy State Auditor  
(406) 444-5789

Molly Plummer  
Chief of Staff  
(406) 444-2042

Ole Olson  
Chief Legal Counsel  
(406) 444-1295

Sam Loveridge  
Communications Director  
(406) 444-3152

Sharon Richetti  
Policyholder Services Bureau Chief  
(406) 444-2894

Troy Downing  
Commissioner of Securities and Insurance, Montana State Auditor  
(406) 444-2040
**Contact Persons**

**Annual Statements and Company Licensing**
- Tavin Mogus (404) 444-3469
e-mails: tmogus@mt.gov

**Consumer Complaints and Inquiries**
- Ted Bidon (404) 444-0385
e-MAILS: tbidon@mt.gov

- Sharon Richetti (406) 444-2894
e-mails: srichetti@mt.gov

**Deposits**
- Tavin Mogus (404) 444-3469
e-mails: tmogus@mt.gov

**Examinations - Financial**
- Kari Leonard (404) 444-2895
e-mails: kleonard2@mt.gov

**Human Resources**
- Jeff Plum (404) 444-5221
e-mails: jeff.plum@mt.gov

**InsurTech**
- Frank Cote (406) 444-3412
e-mails: frank.cote@mt.gov

**Market Conduct**
- David Dachs (406) 444-9722
e-mails: ddachs@mt.gov

**Media Relations/Public Information**
- Sam Loveridge (406) 444-3152
e-mails: sam.loveridge@mt.gov

**NAIC Liaison**
- Frank Cote (406) 444-3412
e-mails: frank.cote@mt.gov

**Policy and Form Filing**
- David Dachs (406) 444-9722
e-mails: ddachs@mt.gov

**Premium Tax**
- Tavin Mogus (404) 444-3469
e-mails: tmogus@mt.gov

**Rate Filing - Life & Health**
- Mari L. Kindberg (406) 444-5220
e-mails: mkindberg@mt.gov

**Rate Filing - Property & Casualty**
- Mari L. Kindberg (406) 444-5220
e-mails: mkindberg@mt.gov
Governor Jim Pillen appointed Eric Dunning as Director of Insurance effective January 5, 2023. Prior to his appointment, Eric served as Director of Insurance and before that, as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013.

Eric earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a Juris Doctor from the University of Notre Dame Law School. Eric currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Eric enjoys spending time at his family’s place in Wheler County, Nebraska. He is happily married with two children.
AJ Raaska  
Public Information Officer

Barbara Peterson  
Administrator, Consumer Affairs  
(531) 500-2349

Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647

Eric Dunning  
Director  
(402) 471-2201

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707

Kimberly Church  
Fraud Division Chief  
(402) 471-4999

Lindsay Crawford  
Chief Financial Regulator (Chief Examiner)  
402-471-4734

Martin Swanson  
Deputy Director & General Counsel  
(402) 471-4503

Michael Muldoon  
Chief Actuary  
(402) 471-1433

Vacant  
Administrator, Life and Health Policy

**Contact Persons**

**Accident/Health Insurance**

Maggie Reinert  
Administrator, Life and Health Policy  
402-471-4635

**Actuarial**

Margaret Garrison  
Actuary - Life & Health  
(402) 471-4631  
margaret.garrison@nebraska.gov

Vacant  
Actuary - P&C

Michael Muldoon  
Chief Actuary  
(402) 471-1433  
michael.muldoon@nebraska.gov

**Agent Licensing**

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707  
kevin.schlautman@nebraska.gov

**Annual Statements**

Andrea Johnson  
Deputy Chief Financial Regulator  
(402) 471-4641  
andrea.Johnson@nebraska.gov

Tadd Wagener  
Assistant Chief Examiner—Field  
tadd.wagner@nebraska.gov

**Company Admissions**

Kristy Hadden  
Company Administrator  
(402) 471-0373  
kristy.hadden@nebraska.gov
Consumer Complaints and Inquires
Barbara Peterson
Administrator, Consumer Affairs
(531) 500-2349
barbara.peterson@nebraska.gov

Department Counsel
Martin Swanson
Deputy Director & General Counsel
(402) 471-4503
martin.swanson@nebraska.gov

Deposits
Lori Bruss
Securities Officer
(402) 471-4045
lori.bruss@nebraska.gov

Examinations - Agent
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Examinations - Financial
Andrea Johnson
Deputy Chief Financial Regulator
(402) 471-4641
andrea.Johnson@nebraska.gov
Tadd Wagener
Assistant Chief Examiner—Field
tadd.wagner@nebraska.gov

Fees
Andrea Johnson
Deputy Chief Financial Regulator
(402) 471-4641
andrea.Johnson@nebraska.gov
Tadd Wagener
Assistant Chief Examiner—Field
tadd.wagner@nebraska.gov

Insurance Fraud
Kimberly Church
Fraud Division Chief
(402) 471-4999
kimberly.church@nebraska.gov

InsurTech
Eric Dunning
Director
(402) 471-2201
eric.dunning@nebraska.gov

Life Insurance
Vacant
Administrator, Life and Health Policy

Media Relations
AJ Raaska
Public Information Officer
aj.raaska@nebraska.gov

NAIC Liaison
AJ Raaska
Public Information Officer
aj.raaska@nebraska.gov

Policy and Form Filing - Life & Health
Vacant
Administrator, Life and Health Policy

Policy and Form Filing - Property & Casualty
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Premium Tax
Kristy Hadden
Company Administrator
(402) 471-0373
kristy.hadden@nebraska.gov

Property & Casualty - Commercial Lines
Scott Kipper was appointed as Nevada’s Insurance Commissioner effective Feb. 27, 2023.

As Commissioner, Kipper is charged with protecting consumers’ rights and the public’s interest in dealings with the insurance industry.

Commissioner Kipper has more than 30 years of experience in the insurance industry, including prior stints as Nevada Insurance Commissioner from 2008 to 2010 and again from 2011 to 2015. He most recently served as the Deputy Commissioner for Operations for the State of Washington Office of the Insurance Commissioner. Prior to that, he founded a private consulting firm providing technical expertise on insurance issues, serving clients nationwide. He also has served as the Insurance Administrator of the Oregon Insurance Division, Deputy Commissioner at the Office of Health Insurance for the Louisiana Department of Insurance (DOI), and Senior Regional Director for State Affairs at America’s Health Insurance Plans (AHIP).

Commissioner Kipper earned a bachelor’s degree in business administration from the University of Wyoming.

The Nevada Division of Insurance, a division of the Nevada Department of Business and Industry, regulates Nevada’s $22 billion insurance industry. It regulates and licenses insurance producers, brokers, and other professionals; sets ethical and financial standards for insurance companies; and reviews rates. It also reviews programs operated by self-insured employers for workers’ compensation and investigates insurance fraud claims.
<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Person</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accident/Health Insurance</td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td>Company Fees - Licensing</td>
<td>Kami Thompson</td>
<td>(775) 687-0745</td>
<td><a href="mailto:kthompson@doi.nv.gov">kthompson@doi.nv.gov</a></td>
</tr>
<tr>
<td>Consumer Complaints and Inquires</td>
<td>Linda Stratton</td>
<td>(702) 486-4395</td>
<td><a href="mailto:lstratton@doi.nv.gov">lstratton@doi.nv.gov</a></td>
</tr>
<tr>
<td>Deposits</td>
<td>Denise Costello</td>
<td>(775) 687-0752</td>
<td><a href="mailto:finances@doi.nv.gov">finances@doi.nv.gov</a></td>
</tr>
<tr>
<td>Division Counsel</td>
<td>Alexia Emmermann</td>
<td>(775) 687-0701</td>
<td><a href="mailto:legal@doi.nv.gov">legal@doi.nv.gov</a></td>
</tr>
<tr>
<td>Enforcement</td>
<td>David Cassetty</td>
<td>(702) 486-4379</td>
<td><a href="mailto:dcassetty@doi.nv.gov">dcassetty@doi.nv.gov</a></td>
</tr>
<tr>
<td>Examinations - Market Conduct</td>
<td>Hermoliva Abejar</td>
<td>(775) 687-0741</td>
<td><a href="mailto:habejar@doi.nv.gov">habejar@doi.nv.gov</a></td>
</tr>
<tr>
<td>Information Systems</td>
<td>Dennis McGehee</td>
<td>(775) 687-0785</td>
<td><a href="mailto:dmcgehee@doi.nv.gov">dmcgehee@doi.nv.gov</a></td>
</tr>
<tr>
<td>InsurTech</td>
<td>Vacant</td>
<td></td>
<td><a href="mailto:icommish@doi.nv.gov">icommish@doi.nv.gov</a></td>
</tr>
<tr>
<td>Life &amp; Health Insurance</td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td>Market Regulation</td>
<td>Hermoliva Abejar</td>
<td>(775) 687-0741</td>
<td><a href="mailto:habejar@doi.nv.gov">habejar@doi.nv.gov</a></td>
</tr>
<tr>
<td>Media Relations/Public Information</td>
<td>Liz Martins</td>
<td>(775) 687-0772</td>
<td><a href="mailto:emartins@doi.nv.gov">emartins@doi.nv.gov</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Life &amp; Health</td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Property &amp; Casualty</td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
</tbody>
</table>
Producer Licensing
Jacob Roberts
Program Officer III
(775) 687-0774
jroberts@doi.nv.gov

Property & Casualty - Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property & Casualty - Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Self-Insured Workers' Compensation
Vacant
Insurance Examiner

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov
David J. (D.J.) Bettencourt was confirmed Commissioner of the New Hampshire Insurance Department effective Sept. 20, 2023. Bettencourt assumed the position of Acting Commissioner, per New Hampshire’s statute, after Commissioner Chris Nicolopoulos did not seek reappointment upon the conclusion of his term.

From 2004 to 2012, Bettencourt served in the New Hampshire House of Representatives, focusing on tax, education, and insurance-related issues. In 2010, he was elected by his colleagues as the youngest majority leader in state history. He was nominated for the position of Deputy Commissioner of the New Hampshire Insurance Department by Commissioner Nicolopoulos and approved by Gov. Christopher T. Sununu (R-NH) in January 2021. Previously, Deputy Commissioner Bettencourt served as Gov. Sununu’s Policy Director from 2017 to 2021, including as the Governor’s liaison to the Insurance Department.

Bettencourt earned two bachelor’s degrees in political science and communication, with a minor in philosophy from the University of New Hampshire (Durham, NH) in 2007. He then earned a Juris Doctor (J.D.) from the University of New Hampshire School of Law in 2015.
Christian Citarella  
Chief Actuary, Property and Casualty Division  
(603) 271-2113

Christie Rice  
Assistant Commissioner  
(603) 271-2261

DJ Bettencourt  
Commissioner  
(603) 271-2121

Douglas Bartlett  
Director, Financial Regulation Division  
(603) 271-2879

Heather Silverstein  
General Counsel  
(603) 271-2261

James Fox  
Director, Property and Casualty Division  
(603) 271-2502

Jason Aziz  
Director of Health Economics  
(603) 271-4191

Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Sandra Barlow  
Assistant to the Commissioner  
(603) 271-2261

Ted Perkins  
Director of Business Operations  
(603) 271-2518

Contact Persons

Accident & Health Insurance  
Jason Aziz  
Director of Health Economics  
(603) 271-4191

Agent Licensing  
Christie Rice  
Assistant Commissioner  
(603) 271-2261

Annual Statements  
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Company Licensing  
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Consumer Services  
Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Deposits  
Linda Zalinskie  
Financial Records Auditor, Financial Regulation Division  
(603) 271-2528

Enforcement  
Josh Hilliard  
Enforcement Counsel  
(603) 271-2842

Examinations - Agent
Christie Rice
Assistant Commissioner
(603) 271-2261

Examinations - Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division
(603) 271-2374

Examinations - Market Conduct
Douglas Rees
Life and Annuity Examiner
(603) 271-2686

Maureen Belanger
Chief Examiner, Life and Health Market Regulation
(603) 271-2828

Fees
Amy Duhaime
Tax and Revenue Administrator
(603) 271-3095

General Counsel
Heather Silverstein
General Counsel
(603) 271-2261

Information Technology
Ted Perkins
Director of Business Operations
(603) 271-2518

Insurance Fraud
Heather Silverstein
General Counsel
(603) 271-2261

InsurTech
DJ Bettencourt
Commissioner
(603) 271-2121
david.j.bettencourt@ins.nh.gov

Media Relations/Public Information
Andrew Demers
Director, Communications
(603) 271-3781

NAIC Liaison
Christie Rice
Assistant Commissioner
(603) 271-2261

Outreach Coordinator
Adam Kierstead
Outreach Coordinator, Communications
(603) 271-3886

Policy and Form Filing - Life, Accident & Health
Jason Dexter
Director, Life and Health Division
(603) 271-3041

Policy and Form Filing - Property & Casualty
Frank Cardamone
Compliance Administrator, Property and Casualty Division
(603) 271-2163

Premium Tax
Amy Duhaime
Tax and Revenue Administrator
(603) 271-3095

Property & Casualty - Commercial Lines
Douglas Rees
Life and Annuity Examiner
(603) 271-2686

Property & Casualty Insurance
Justin Zimmerman was appointed to lead the New Jersey Department of Banking and Insurance by Governor Phil Murphy in June 2023.

As Acting Commissioner, Zimmerman serves as the chief regulator of New Jersey’s insurance industry, one of the largest in the nation, all state-chartered banks and credit unions, as well as consumer finance licensees. He also leads Get Covered New Jersey, the state’s official health insurance marketplace.

Zimmerman joined the Department in January 2018, serving as the Department’s Chief of Staff, where he oversaw the executive management team and managed all aspects of the department’s policy implementation, under the direction of the Commissioner.

During his tenure as Chief of Staff, the department developed and implemented numerous consumer protections and programs impacting countless New Jerseyans, including New Jersey’s out of network law, student loan protections, mortgage servicers licensing, expanding access to reproductive health care and Get Covered New Jersey. Since its inception in 2020, Get Covered New Jersey transformed New Jersey’s health insurance landscape for consumers in the individual market, ensuring that more New Jerseyans have greater access to quality, affordable health insurance. New Jersey was the first in the nation to open its marketplace with enhanced state subsidies that lower premiums for most enrollees.

Zimmerman also coordinated the Department’s COVID-19 response, working with regulated entities across all sectors to provide relief to New Jersey’s residents during the pandemic, ranging from insurance premium relief and mortgage forbearance to student loan relief and the expansion of telemedicine without cost sharing.

Acting Commissioner Zimmerman has built an extensive career in public service. Prior to joining Governor Murphy’s Administration, Zimmerman served as Chief of Policy and Legislation to the New Jersey State Senate President Pro Tempore, where he focused on expanding access to quality affordable healthcare for New Jerseyans, expansion of voting rights and civil rights. He began his career as a public servant working as a Briefing Aide to Governor Jon Corzine and Director of Legislative and Intergovernmental Affairs for the New Jersey Department of State. Prior to joining government service, he was an organizer in Morris County, New Jersey and Harrisburg, Pennsylvania.

Zimmerman was born and raised in New Jersey, growing up in Essex and Union Counties. He received his Bachelor of Arts from Mary Washington College. He lives in Verona with his wife, Laura, and their two children.

**Mailing Address**
New Jersey Department of Banking and Insurance
P.O. Box 325
Trenton, NJ 08625-0325
United States

**Email Address**
ombudsman@doib.nj.gov

**Phone Numbers**
Main: (609) 292-7272
Satellite Consumer Center, Newark: (973) 648-4713
Toll-Free Number: (800) 446-7467
Newark Main: (973) 622-6014
Mount Laurel Main: (856) 722-0030
Fax Numbers
Main: (609) 984-5273
Newark Main: (973) 622-6110
Mount Laurel Main: (856) 722-9382

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.state.nj.us/dobi/index.html
Make Checks Payable to: Department of Banking and Insurance

Bonnie Piacentino
Executive Director, NJ Compensation Rating and Inspection Bureau
(973) 622-6014

Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272 x 50392

Denise Illes
Chief, Office of Regulatory Affairs
(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program
(609) 940-7608

Justin Zimmerman
Acting Commissioner
(609) 633-7667

Martin Sumners
Director of Legislative and Regulatory Affairs
(609) 292-7272

Ralph Boeckman
Manager, Market Conduct and Antifraud Compliance
(609) 940-7467

Vacant
Assistant Commissioner, Consumer Protection Services

Contact Persons

Agent Licensing
Ruth Jackson
Supervisor, Insurance Producer Licensing
(609) 292-7272 x 50587 ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones
Technical Assistant II
(609) 292-7272 x 50085 joann.jones@dobi.nj.gov

Captive Insurance
Vacant
Assistant Commissioner

Company Licensing
Vacant
Supervising Insurance Examiner

Consumer Complaints and Inquiries
Vacant
Assistant Commissioner, Consumer Protection Services

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General
Section Chief
(609) 984-8469 james.carey@dol.lps.state.nj.us

Deposits
Vacant
Supervising Insurance Examiner

Examinations - Agent
Vacant
Assistant Commissioner, Consumer Protection Services

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation
(609) 292-7272 x 50095
john.sirovetz@dobi.nj.gov

Fraud Deterrence Bureau
Richard Besser
Chief of Investigations
(609) 292-7272 x 50693
richard.besser@dobi.nj.gov

Health Insurance
Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program
(609) 940-7608
ellen.derosa@dobi.nj.gov

InsurTech
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Legislative Liaison
Martin Summers
Director of Legislative and Regulatory Affairs
(609) 292-7272

Life Insurance
Olukemi Sotimehin
Chief, Life Bureau
(609) 940-7597
olukemi.sotimehin@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Antifraud Compliance
Ralph Boeckman
Manager, Market Conduct and Antifraud Compliance
(609) 940-7467
ralph.boeckman@dobi.nj.gov

Policy and Form Filing - Property & Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Premium Tax
Tanveer Ahmed
Examiner II
(609) 292-7272 x 50413	
tanveer.ahmed@dobi.nj.gov

Property & Casualty - Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Property & Casualty - Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Public Affairs
Trish Graber
Director
(609) 292-5064
trish.graber@dobi.nj.gov

Regulations
Denise Illes
Chief, Office of Regulatory Affairs
(609) 292-7272
legsregs@dobi.nj.gov

Statistical Reporting
Sam Sacky
Actuarial Analyst
(609) 292-7272 x 50360
samual.sacky@dobi.nj.gov
Alice T. Kane was appointed as Superintendent of Insurance of New Mexico effective June 12, 2023.

Ms. Kane served previously as the Vice President and Senior Adviser to the General Counsel at Guardian Life Insurance Company from March 2020 to October 2022. Ms. Kane focused on insurance regulatory matters, representing clients before the New York State Department of Financial Services and other state insurance departments. Prior to that role, she served as Counsel at Clifford Chance US LLP, where she advised property and casualty, life, and health insurance clients on a wide range of regulatory and transactional matters. Ms. Kane previously served as the group general counsel at two Fortune 100 insurers, Zurich Insurance Group, and New York Life Insurance Company, where she led teams of in-house and outside counsel on complex M&A transactions, settled major government and insurance department investigations, and spearheaded the successful resolution of SEC enforcement actions, among other regulatory and governance matters. She served as executive vice president in charge of asset management for New York Life and as president of the mutual fund business for American General’s Variable Life and Annuity Division. She also founded a woman- and minority-owned institutional asset management business, Blaylock Asset Management.

Over the past several years, she monitored both international and national insurance regulatory reforms at both the International Association of Insurance Supervisors (IAIS) and the National Association of Insurance Commissioners (NAIC). She also represented clients on US health care reform before the Center for Consumer Information and Insurance Oversight (CMS), a division of the U.S. Department of Health and Human Services.

Main Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, NM 87504-1689
United States

Phone Numbers
Main (Santa Fe): (505) 827-4601
Toll-Free Number (In-State Only): (855) 427-5674

Fax Numbers
Main (Santa Fe): (505) 827-7434

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.osi.state.nm.us/
Make Checks Payable to: Office of Superintendent of Insurance
Anna Krylova  
Chief Actuary - Property & Casualty  
(505) 827-4529

Bogdanka Kurahovic  
(505) 827-4557

Gurrattanpal 'Mickey' Singh  
Managed Healthcare Supervisor  
(505) 231-9013

Margaret ‘Kika’ Pena  
Division Director  
(505) 827-4561

Mark Marquez  
Staff Manager  
(505) 827-4439

Mickey VanCuren  
Title Bureau Compliance Officer  
(505) 827-4930

NM Taxation and Revenue Department  
https://www.tax.newmexico.gov/contact-us  
(505) 827-0700

Paige Duhamel  
Health Care Policy Manager  
(505) 660-7108

Roberta Baca  
Criminal Division Director  
(505) 795-1755

Stop Fraud  
(877) 807-4010

Ursula Almada  
Supervisor  
(505) 827-4524

Vacant  
Deputy Superintendent

Vanessa DeJesus  
Supervisor  
(505) 827-4646

Viara Ianakieva  
Bureau Chief  
(505) 827-4651

Victoria Baca  
Bureau Chief  
(505) 827-4554

Contact Persons

Assigned Risk Pool - Workers' Compensation  
Bogdanka Kurahovic  
(505) 827-4557  
bogdanka.kurahovic@osi.nm.gov

Company Licensing  
Ursula Almada  
Supervisor  
(505) 827-4524  
ursula.almada@osi.nm.gov

Victoria Baca  
Bureau Chief  
(505) 827-4554  
victoriaa.baca@osi.nm.gov

Consumer Complaints and Inquiries  
Margaret ‘Kika’ Pena  
Division Director  
(505) 827-4561  
margaret.pena@osi.nm.gov

Deposits and Fees
Health Policy and Consumer Education Bureau - Affordable Care Act (ACA)
Paige Duhamel
Insurance Fraud Bureau
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@osi.nm.gov

Ursula Almada
Supervisor
(505) 827-4524
ursula.almada@osi.nm.gov

Paige Duhamel
Health Care Policy Manager
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@osi.nm.gov

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
Stop Fraud
(505) 795-1755
roberta.baca@osi.nm.gov

(877) 807-4010

InsurTech
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@osi.nm.gov

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@osi.nm.gov

Life & Health Product Filing Bureau - Form Filing
Vacant
Division Director
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@osi.nm.gov

Managed Health Care Bureau
Margaret 'Kika' Pena
Division Director
Gurrattanpal 'Mickey' Singh
Managed Healthcare Supervisor
(505) 231-9013
gurrattanpal.singh1@osi.nm.gov

Premium Tax
NM Taxation and Revenue Department
https://www.tax.newmexico.gov/contact-us
(505) 827-0700

Producer (Agent) Licensing
Victoria Baca
Bureau Chief
Vanessa DeJesus
Supervisor
(505) 827-4646
vanessaa.dejesus@osi.nm.gov

(505) 827-4554
victoriaa.baca@osi.nm.gov

Statistical Reporting
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@osi.nm.gov

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer
Tim Vigil
Title Bureau Chief
Laura Baca
Title Bureau Compliance Officer
(505) 827-4930
mickey.vancuren@osi.nm.gov

(505) 827-4391
Timothy.Vigil@osi.nm.gov
laura.baca@osi.nm.gov
Adrienne A. Harris was nominated to lead the New York State Department of Financial Services (DFS) by Governor Kathy Hochul in August 2021. She was confirmed by the New York State Senate on January 25, 2022.

Superintendent Harris began her career as an Associate at Sullivan and Cromwell LLP in New York City representing a number of U.S. and non-U.S. based corporations in various forms of litigation and regulatory matters, before accepting a position at the United States Department of the Treasury under President Obama.

While at the Treasury Department, Superintendent Harris served as a Senior Advisor to both Acting Deputy Secretary and Under Secretary for Domestic Finance Mary Miller, and Deputy Secretary Sarah Bloom Raskin. Her work ranged from financial reform efforts to identifying solutions to the student loan crisis, analyzing the nexus between foreign investment and national security, and working to promote financial inclusion and health in communities throughout the country.

Following her time at the Treasury Department, Superintendent Harris joined the White House, where she was appointed as Special Assistant to the President for Economic Policy, as part of the National Economic Council. In this role, Superintendent Harris managed the financial services portfolio, which included developing and executing strategies for financial reform and the implementation of Dodd-Frank, consumer protections for the American public, cybersecurity and housing finance reform priorities.

After leaving the White House in January 2017, Superintendent Harris went on to serve as General Counsel and Chief Business Officer at States Title, Inc. (now DOMA), which provides a more simple and affordable closing experience.

Prior to being nominated, Superintendent Harris also served as a Professor and as Faculty Co-Director at the Gerald R. Ford School of Public Policy's Center on Finance, Law and Policy at the University of Michigan, as well as a Senior Advisor at the Brunswick Group in Washington, D.C.
Avani Shah
Deputy Superintendent for Insurance
(212) 459-7935

John Finston
Executive Deputy Superintendent for Insurance
(212) 837-7320

Kevin Bishop
Executive Deputy General Counsel
(212) 480-5286

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division
(212) 480-2299

Shirin Emami
Executive Deputy Superintendent, Banking Division
(212) 709-5433

Sumit Sud
Senior Deputy Superintendent for Insurance
(212) 459-7832

Vacant
Executive Deputy Superintendent, Capital Markets

Vacant
Executive Deputy Superintendent, Cybersecurity

Contact Persons

InsurTech
Vacant
Executive Deputy Superintendent, Cybersecurity
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.
Contact Persons

Agent Services
Angela Hatchell
Deputy Commissioner
(919) 807-6800
asdh@ncdoi.gov

Annual Statement Fees
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Antifraud Division
Marty Sumner
Senior Deputy Commissioner, Fraud Control Group
(919) 807-6846
marty.sumner@ncdoi.gov

Captives
Lori Gorman
Deputy Commissioner
(919) 807-6165
lori.gorman@ncdoi.gov

Computer Systems and Telecommunications
John Harrison
Chief Information Officer
(919) 807-6122
john.harrison@ncdoi.gov

Consumer Assistance
Vacant
Senior Deputy Commissioner, Consumer Assistance Group
(919) 814-9874

Consumer Assistance Programs
Seniors’ Health Insurance Information Program (SHIIP),
Consumer Services Division, Health Insurance Smart NC
(855) 408-1212

Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care - Retirement Centers and Self-Insured Workers’ Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller’s Office
Jason Fortlines
Controller
(919) 807-6036
jason.fortlines@ncdoi.gov

Engineering
Carl Martin
Deputy Commissioner
(919) 647-0009
carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
Financial Examinations
  Monique Smith
  Deputy Commissioner
  (919) 807-6605  monique.smith@ncdoi.gov

Fire and Rescue Commission
  Brian Wade
  Deputy Director, Training and Inspections
  (919) 647-0090  brian.wade@ncdoi.gov

InsurTech
  John Harrison
  Chief Information Officer
  (919) 807-6122  john.harrison@ncdoi.gov

Life & Health Insurance
  Ted Hamby
  Deputy Commissioner
  (919) 807-6058  ted.hamby@ncdoi.gov

Manufactured Building
  Vacant
  Deputy Director

Market Regulation
  Teresa Knowles
  Deputy Commissioner
  (919) 807-6886  teresa.knowles@ncdoi.gov

Personnel
  Jerry Daniels
  Personnel Officer
  (919) 807-6049  jerry.daniels@ncdoi.gov

Prevention, Programs, and Grants
  Shannon Bullock
  Deputy Director
  (919) 647-0071  shannon.bullock@ncdoi.gov

Product Regulation
  Tracy Biehn
  Senior Deputy Commissioner, Product Regulation Group
  (919) 807-6889  tracy.biehn@ncdoi.gov

Property & Casualty Insurance
  Fred Fuller
  Deputy Commissioner
  (919) 807-6080  fred.fuller@ncdoi.gov

Public Information
  Jason Tyson
  Director of Communications
  (919) 807-6017  jason.tyson@ncdoi.gov

Regulatory Actions
  Susan Coble
  Chief Regulatory Specialist
  (919) 807-6156  susan.coble@ncdoi.gov

Risk Management
  Bryan Heckle
  Deputy Director
  (919) 661-5880  bryan.heckle@ncdoi.gov

Security Deposits
  Jessica Price
  Chief Financial Analyst
  (919) 807-6169  jessica.price@ncdoi.gov

State Fire Marshal
  Brian Taylor
  Chief State Fire Marshal, Assistant Commissioner
  (919) 647-0003  brian.taylor@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016, and re-elected on November 3, 2020.

In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently serves as NAIC Vice President and as a member of the Executive (EX) Committee, in addition to serving as chair of the Audit Committee and co-vice chair of the Special (EX) Committee on Race and Insurance.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
Budget
Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Consumer Complaints and Inquiries - Life & Health
Chryystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Angie Voegele
Consumer Assistance Analyst
(701) 328-2940
amvoegele@nd.gov

Consumer Complaints and Inquiries - Property & Casualty
Holly Brockman
Consumer Assistance Analyst
(701) 328-2932
hbrockman@nd.gov

Janelle Middlestead
P&C Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Deposits
Rachel Kriege
Administrative Division Director
(701) 328-2931
rkriege@nd.gov

Examinations - Financial
Matt Fischer
Chief Examiner and Division Director/Company Licensing and Examinations
(701) 328-9617
mattfischer@nd.gov

Examinations - Market Conduct
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

General Counsel
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

InsurTech
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Investigations and Fraud
Dale Pittman
Fraud Investigation Division Director
(701) 328-2884
jdpittman@nd.gov

Rebecca Kopp
Special Investigator
(701) 328-4641
rakopp@nd.gov

Media Relations/Public Information
Jacob Just
Director of Communications
(701) 328-2684
jjust@nd.gov

NAIC Liaison
John R. Arnold
Deputy Insurance Commissioner
(701) 328-2440
jrarnold@nd.gov

Policy and Form Filings - Life & Health
Chryystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Colton Storseth
Life and Health Actuary
(701) 328-4979
cstorseth@nd.gov

Policy, Form, and Rate Filings - Property & Casualty

Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Chryystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Angie Voegele
Consumer Assistance Analyst
(701) 328-2940
amvoegele@nd.gov

Holly Brockman
Consumer Assistance Analyst
(701) 328-2932
hbrockman@nd.gov

Janelle Middlestead
P&C Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Rachel Kriege
Administrative Division Director
(701) 328-2931
rkriege@nd.gov

Matt Fischer
Chief Examiner and Division Director/Company Licensing and Examinations
(701) 328-9617
mattfischer@nd.gov

Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Dale Pittman
Fraud Investigation Division Director
(701) 328-2884
jdpittman@nd.gov

Rebecca Kopp
Special Investigator
(701) 328-4641
rakopp@nd.gov

Jacob Just
Director of Communications
(701) 328-2684
jjust@nd.gov

John R. Arnold
Deputy Insurance Commissioner
(701) 328-2440
jrarnold@nd.gov

Colton Storseth
Life and Health Actuary
(701) 328-4979
cstorseth@nd.gov

Policy, Form, and Rate Filings - Property & Casualty
Janelle Middlestead
P&C Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Mike Andring
Property and Casualty Actuary
(701) 328-4937
mandring@nd.gov

Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Jacob Just
Director of Communications
(701) 328-2684
jjust@nd.gov
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine's cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University; a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college’s Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday  
Website: https://insurance.ohio.gov/  
Make Checks Payable to: Ohio Treasurer Robert Sprague

Christopher Brock  
Assistant Director, Public Affairs  
(614) 728-1539

Dwight Radel  
Assistant Director, Risk Assessment  
(614) 644-3337

Jana Jarrett  
Assistant Director, Consumer Services  
(614) 644-3378

Jessica Schuster  
Assistant Director, Human Resources  
(614) 728-1012

Jianming Xia  
Assistant Director, Fiscal Operations  
(614) 644-3263

Laura Miller  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 728-1208

Mariah Marcum  
Executive Assistant to Director  
(614) 728-1059

Marlene Moore  
Executive Administrative Assistant, Communications/Legislative  
(614) 728-1015

Matt Peters  
Chief of Staff  
(614) 644-3318

Meredith Alexander  
Assistant Director, Legislative Affairs  
(614) 728-0070

Sara Donlon  
Assistant Director, Communications  
(614) 644-3306

Tina Chubb  
Interim Assistant Director, Information Technology  
(614) 728-1044

Todd Oberholtzer  
Regulatory Compliance Director  
(614) 387-1459

Tynesia Dorsey  
Chief Administrative Officer and Director of Consumer Relations  
(614) 728-1111

Vacant  
Deputy Director

Contact Persons

Accident & Health Insurance - HMO Division  
Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3451  
marjorie.ellis@insurance.ohio.gov

Agent Licensing  
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov
Annual Statements
Cameron Piatt (614) 728-1074
Assistant Chief, Taxes, Admissions, and Foreign Analysis cameron.piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow (614) 728-1263
Chief Examiner, Risk Assessment tracy.snow@insurance.ohio.gov

Company Licensing
Cameron Piatt (614) 728-1074
Assistant Chief, Taxes, Admissions, and Foreign Analysis cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquiries
Jana Jarrett (614) 644-3378
Assistant Director, Consumer Services jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg (614) 644-3464
Consumer Affairs-SHIIP Program Director christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney (614) 644-3193
Fraud and Enforcement-Enforcement Division david.barney@insurance.ohio.gov

Examinations - Agent
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Examinations - Financial
Tracy Snow (614) 728-1263
Chief Examiner, Risk Assessment tracy.snow@insurance.ohio.gov

Examinations - Market Conduct
Todd Oberholtzer (614) 387-1459
Regulatory Compliance Director todd.oberholtzer@insurance.ohio.gov

Fees - Agents
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Fees - Company
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Fraud
Vacant
Fraud and Enforcement - Fraud Division

InsurTech
Matt Walsh 614-644-2566
Attorney matthew.walsh@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich (614) 728-1292
Chief, Communications leslie.minnich@insurance.ohio.gov

Policy and Form Filing - Life & Health
Policy and Form Filing - Property & Casualty
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt
Assistant Chief, Taxes, Admissions, and Foreign Analysis
(614) 728-1074
cameron.piatt@insurance.ohio.gov

Property & Casualty - Personal and Commercial Lines Rates
Tom Botsko
Actuarial Services and Product Regulation-Property and Casualty
(614) 387-2819
thomas.botsko@insurance.ohio.gov

Rates - Health
Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208
laura.miller@insurance.ohio.gov

Rates - Life
Pete Weber
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3311
peter.weber@insurance.ohio.gov

Statistical Reporting
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov
Glen Mulready serves as Oklahoma’s 13th insurance commissioner. A former state legislator and longtime insurance professional, he was recently unopposed in his bid for reelection, and will start a second term as insurance commissioner in 2023. Commissioner Mulready was first elected to the state-wide position in 2019.

Commissioner Mulready started his insurance career as a broker in 1984 and later served in executive roles for Oklahoma’s two largest health insurance companies. In 2010, Mulready entered public service and was elected to represent West Tulsa, Jenks, and Glenpool in the Oklahoma House of Representatives. During his tenure in the house, Commissioner Mulready became a policy leader on many transformative insurance issues and held several roles, including, Insurance Committee chair and House Majority Floor Leader. In 2011, Governing Magazine named Mulready one of 17 “GOP Legislators to Watch Nationally.”

As Commissioner, Mulready has led initiatives to increase the number of health insurance carriers available to Oklahomans, bring more attention to consumer education, and remove burdensome regulation in the department’s administrative code. Since 2019, the Oklahoma Insurance Department has recovered over $20 million for Oklahoma consumers. Commissioner Mulready supports efforts to continue to apply best practices, modernize the department and embrace new technology to serve the people of Oklahoma better.

Commissioner Mulready has also been a leader nationally representing Oklahoma as chairman of the NAIC Midwest Zone and chairman of the Health Insurance and Managed Care (B) Committee. As a firm believer in the free market and a longtime advocate for affordable health care for all Oklahomans, Commissioner Mulready believes creating more choices for consumers will help reduce the number of uninsured Oklahomans and improve affordability in the insurance market. When he was first elected, only two plan options were available in the Oklahoma Health Insurance Marketplace. Currently, seven insurers are now offering products to Oklahoma consumers.

Moreover, Commissioner Mulready sponsored the original Insurance Business Transfer (IBT) Act, now law and is recognized as one of the most innovative insurance regulations in the country. Since 2020, the first two IBT transactions in United States history were completed in Oklahoma. In addition, Oklahoma is also focused on recruiting Captive Insurance domiciles. Over one-third of currently licensed captives came to Oklahoma during Commissioner Mulready’s first two years in office.

Commissioner Mulready and Sally, his wife of 34 years, are the proud parents of three college-aged sons: Sam, Jake, and Will. Commissioner Mulready is very active in the community, having served on numerous boards and committees, including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough. Commissioner Mulready and his wife were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters in 2018.
Fax Numbers
Main (Oklahoma City): (405) 521-6635
Main (Tulsa): (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969

Ashley Scott
Government and Community Affairs Director
(405) 521-6616

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 521-6654

Carrie Kerns
Executive Assistant to the Commissioner
(405) 522-0891

Cuc Nguyen
Director of Rate & Form
(405) 522-4608

Donna Dorr
Director of Consumer Assistance
(405) 521-4524

Erin Wainner
Deputy Commissioner of Licensing Services
(405) 522-0897

Joshua Shoffner
Chief Technology Officer
(405) 522-4616

Kelli Price
Director of PBM Compliance and Enforcement Division
(405) 522-6350

Kim Hunter
General Counsel
(405) 522-6335

Liz Heigle
Chief Communications Officer
(405) 522-0683

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702

Ray Walker
Medicare Assistance Program Director
(405) 521-6632

Sherry Marczewski
Comptroller
(405) 522-4581

Contact Persons
Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief Investigator
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance
Donald Ashwood  
Captive Coordinator  
(405) 522-2374  
donald.ashwood@oid.ok.gov

Community Outreach  
Ashley Scott  
Government and Community Affairs Director  
(405) 521-6616  
ashley.scott@oid.ok.gov

Comptroller  
Sherry Marczewski  
Comptroller  
(405) 522-4581  
sherry.marczewski@oid.ok.gov

Consumer Assistance  
Donna Dorr  
Director of Consumer Assistance  
(405) 521-4524  
donna.dorr@oid.ok.gov

Consumer Counseling Program for Seniors  
Ray Walker  
Medicare Assistance Program Director  
(405) 521-6632  
ray.walker@oid.ok.gov

Continuing Education  
Erin Wainner  
Deputy Commissioner of Licensing Services  
(405) 522-0897  
erin.wainner@oid.ok.gov

Financial Analysis  
Diane Carter  
Chief Financial Analyst  
(405) 522-6337  
diane.carter@oid.ok.gov

Financial Examinations  
Eli Snowbarger  
Chief Financial Examiner  
(405) 522-6179  
eli.snowbarger@oid.ok.gov

Government Relations and Public Policy  
Ashley Scott  
Government and Community Affairs Director  
(405) 521-6616  
ashley.scott@oid.ok.gov

Health Policy  
Mike Rhoads  
Deputy Commissioner of Consumer Services  
(918) 295-3702  
mike.rhoads@oid.ok.gov

Human Resources  
Angie Powers  
Human Resources Director  
(405) 522-0207  
angie.powers@oid.ok.gov

InsurTech  
Teresa Green  
Senior Counsel  
405-521-6654  
teresa.green@oid.ok.gov

Legal  
Kim Hunter  
General Counsel  
(405) 522-6335  
kim.hunter@oid.ok.gov

Market Regulation  
Landon Hubbart  
Chief of Market Regulation  
(405) 521-2379  
landon.hubbart@oid.ok.gov

Media Relations  
Liz Heigle  
Chief Communications Officer  
(405) 522-0683  
liz.heigle@oid.ok.gov

Pharmacy Benefits Manager  
Kelli Price  
Director of PBM Compliance and Enforcement Division  
(405) 522-6350  
kelli.price@oid.ok.gov
Policy, Form, Rate and Manual Rule
Cuc Nguyen
Director of Rate & Form

Producer Licensing
Courtney Khodabakhsh
Director of Licensing

Receivership
Kim Hunter
General Counsel

Workers’ Compensation
Kim Hunter
General Counsel

(405) 522-4608
cuc.nguyen@oid.ok.gov

(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

(405) 522-6335
kim.hunter@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association’s Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department’s legislative agenda and day-to-day operations.

Stolfi is an active participant at the NAIC, where he currently serves as secretary of the Western Zone and a member of the Executive (EX) Committee. He also serves as chair of the NAIC/Consumer Liaison Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and vice chair of the Consumer Participation Board of Trustees.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
Alex Cheng  
Deputy Administrator  
(971) 283-1958

Kirsten Anderson  
Deputy Administrator  
(503) 507-7881

TK Keen  
Administrator, Division of Financial Regulation  
(503) 586-8143

Contact Persons

Administrative Rules  
Alex Cheng  
Deputy Administrator  
(971) 283-1958  
alex.cheng@dcbs.oregon.gov

Annual Statements  
Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@dcbs.oregon.gov

Company Licensing  
Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@dcbs.oregon.gov

Consumer Advocacy  
Tricia Goldsmith  
Senior Manager, Consumer Education and Advocacy  
(503) 947-7275  
tricia.a.goldsmith@dcbs.oregon.gov

Consumer Outreach  
Tricia Goldsmith  
Senior Manager, Consumer Education and Advocacy  
(503) 947-7275  
tricia.a.goldsmith@dcbs.oregon.gov

Department Counsel  
Ted Falk  
General Counsel, Assistant Attorney General  
(503) 947-4430  
thodore.falk@doj.state.or.us

Deposits  
Jason Haynes  
Security Deposit Analyst  
(503) 947-7259  
jason.haynes@dcbs.oregon.gov

Examination-Producer  
Vacant  
(503) 983-4656

Examinations-Financial  
Vacant  
Senior Manager, Chief Financial Examiner  
(503) 507-2454  
kirsten.landerson@dcbs.oregon.gov

Fees-Company  
Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@dcbs.oregon.gov

Fees-Licensing  
Vacant  
Acting Manager, Licensing  
(503) 983-4656
Eric Cutler  
Manager, Insurance Licensing & Retaliatory Tax  
971-375-7468  
Eric.Cutler@dcbs.oregon.gov

Financial Analysis  
Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@dcbs.oregon.gov

Financial Regulation Section  
Kirsten Anderson  
Deputy Administrator  
(503) 507-7881  
kirsten.l.anderson@dcbs.oregon.gov

Insurance Product Reg. P&C  
Vacant  
Senior Manager, Compliance

InsurTech  
Vacant  
Senior Policy Analyst and Innovation Liaison

Investigations and Enforcement  
Dorothy Bean  
Chief of Enforcement  
(503) 947-7485  
dorothy.bean@dcbs.oregon.gov

Legislative  
Alex Cheng  
Deputy Administrator  
(971) 283-1958  
alex.cheng@dcbs.oregon.gov

Life and Health Actuarial  
Michael Sink  
Actuary, Life/Health  
(971) 673-2031  
michael.d.sink@dcbs.oregon.gov

Tim Hinkel  
Actuary, Life/Health  
(503) 947-7219  
timothy.r.hinkel@dcbs.oregon.gov

Drew Bux  
Actuary, Life/Health  
(503) 476-5746  
andrew.bux@dcbs.oregon.gov

Media Relations/Public Information  
Leah Andrews  
Communications Director  
(503) 302-8966  
leah.k.andrews@dcbs.oregon.gov

Policy Analysis  
Alex Cheng  
Deputy Administrator  
(971) 283-1958  
alex.cheng@dcbs.oregon.gov

Producer Licensing  
Vacant  
Acting Manager, Licensing  
(503) 983-4656

Eric Cutler  
Manager, Insurance Licensing & Retaliatory Tax  
971-375-7468  
Eric.Cutler@dcbs.oregon.gov

Product Regulation  
Tashia Sizemore  
Insurance Product Regulation and Compliance Manager (Life & Health)  
(971) 283-0102  
tashia.sizemore@dcbs.oregon.gov

Property and Casualty-Actuarial  
Dave Dahl  
(503) 947-7252  
david.f.dahl@dcbs.oregon.gov

Rates and Forms
Tashia Sizemore  
Insurance Product Regulation and Compliance Manager (Life & Health)  
(971) 283-0102  
tashia.sizemore@dcbs.oregon.gov

**Receivership**  
Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@dcbs.oregon.gov

**Retaliatory Tax**  
Shannon O'Shea  
(503) 947-7046  
shannon.oshea@dcbs.oregon.gov

Gail McFarlin  
(503) 947-7218  
gail.mcfarlin@dcbs.oregon.gov

**Statistical Reporting**  
Spencer Peacock  
Data Analyst  
(503) 947-7201  
spencer.c.peacock@dcbs.oregon.gov

**Surplus Lines Coordinator**  
Shannon O'Shea  
(503) 947-7046  
shannon.oshea@dcbs.oregon.gov
Michael Humphreys was named Acting Insurance Commissioner on February 26, 2022, and confirmed unanimously by the Pennsylvania Senate on June 26, 2023. As commissioner, Humphreys is charged with the responsibility of regulating the Commonwealth’s insurance marketplace, overseeing licensed agents and insurance professionals, monitoring the financial landscape of companies doing business in Pennsylvania, educating consumers, and ensuring residents are treated fairly.

In his role, under the direction of Governor Shapiro, Humphreys has taken immediate steps to make mental health and substance use disorder parity a reality in the Commonwealth. Under Humphreys’ leadership, the Insurance Department has strengthened its review of mental health and substance use disorder coverage in 2024 health plans and launched a new round of market conduct examinations targeting insurer compliance with parity laws. These actions are intended to hold insurers accountable so that benefits are covered fairly.

Humphreys joined the Pennsylvania Insurance Department (PID) as the Department was working closely with Pennie, the state-based health insurance exchange created by Act 42, to ensure a successful roll-out of the new initiative that would become the home for high-quality, affordable health insurance plans in Pennsylvania. The launch of Pennie was a landmark step for health care in the Commonwealth as Pennie continues to be a key source of affordable coverage for hundreds of thousands of Pennsylvanians.

Humphreys also co-chaired the Behavioral Health Commission for Adult Mental Health that recommended to the legislature how to best spend $100 million on adult behavioral health needs.

Prior to being appointed, Humphreys served as the Chief of Staff for the Insurance Department since September 2019, and before joining the PID, Humphreys served as Assistant Commissioner for Insurance at the Tennessee Department of Commerce and Insurance (TDCI). In Tennessee, he oversaw the Insurance Division as it was reaccredited by the National Association of Insurance Commissioners.

Humphreys has a Master’s in Public Administration from Bowling Green State University and a Bachelor of Arts in Political Science from the University at Buffalo.

Pennsylvania is the fifth-largest insurance market in the United States, in terms of premium volume, and the 14th-largest insurance market in the world.
Abdoul Barry
Director, Legislative Affairs
(717) 783-3501

David Buono
Deputy Commissioner
(717) 772-4335

Karin Rodriguez
Executive Assistant to Commissioner
(717) 783-0442

Kathy Speaks
Chief Counsel
(717) 787-2567

Ken Kitch
Manager, Bureau of Information Technology
(717) 783-2128

Laura Slaymaker
Deputy Commissioner
(717) 787-6009

Michael Humphreys
Commissioner
(717) 787-0684

Nicole Werner
Chief Administrative Judge
(717) 783-2126

Shannen Logue
Deputy Commissioner
(717) 787-0872

Vacant
Policy Director
Contact Persons

**Bureau of Life, Accident & Health Insurance**

*Lindsi Swartz*  
Director, Bureau of Life, Accident and Health Insurance  
(717) 783-4335  
linswartz@pa.gov

**Consumer Complaints and Inquires**

*Jeff Rohaly*  
Director, Bureau of Consumer Services  
(717) 783-2157  
wrohaly@pa.gov

**Department Counsel**

*Kathryn Speaks*  
Chief Counsel  
(717) 787-2567  
kspeaks@pa.gov

**Examinations - Financial**

*Shannon Hopkins*  
Acting Director, Bureau of Financial Examinations  
shhopkins@pa.gov

**Examinations - Market Conduct**

*Gary Jones*  
Director, Bureau of Market Actions  
(717) 346-3888  
jogar@pa.gov

**Financial Analysis and Company Licensing**

*Vacant*  
Director, Company Licensing & Analysis

**InsurTech**

*Michael Humphreys*  
Commissioner  
(717) 787-0684  
mhumphreys@pa.gov

**NAIC Liaison**

*Karin Rodriguez*  
Executive Assistant to Commissioner  
(717) 783-0442  
karrodrigu@pa.gov

**Property & Casualty - Commercial Lines**

*Mark Lersch*  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

**Property & Casualty - Personal Lines**

*Mark Lersch*  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

**Rate and Form Filing - Life, Accident & Health Insurance**

*Lars Thome*  
Director, Bureau of Life, Accident and Health Insurance  
(717) 439-7469  
tthome@pa.gov

**Rate and Form Filing - Property & Casualty**

*Mark Lersch*  
Bureau of Property and Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

**Right-to-Know Law Office**

*Brad Harker*  
Right-to-Know Official  
(717) 787-2567  
bharker@pa.gov

**Statistical Reporting**

*Joseph Korman*  
Bureau of Administration  
(717) 787-4429  
jkorman@pa.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for 15 years, first as general counsel to the Insurance Division and later as associate director. Prior to government service, Superintendent Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Superintendent Dwyer is a member of the NAIC and has served as chair and vice chair of various committees, task forces, and working groups. She is the NAIC representative to the Financial Stability Oversight Counsel. She currently serves as chair of the Financial Condition (E) Committee, chair of the Big Data and Artificial Intelligence (H) Working Group, co-chair of the Restructuring Mechanisms (E) Working Group, secretary/treasurer of the National Insurance Producer Registry (NIPR) Board of Directors, and immediate past president of the Interstate Insurance Product Regulation Commissioner (Compact). She is also a member of the Executive Committee and the vice chair of the Climate Risk Steering Group of the International Association of Insurance Supervisors (IAIS).

Superintendent Dwyer holds the designations of Chartered Property Casualty Underwriter (CPCU) from The Institutes, Chartered Life Underwriter (CLU) from The American College, and Senior Professional in Insurance Regulation (SPIR) from the NAIC. She was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California, and Rhode Island and the Ninth Circuit Court of Appeals. She earned a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Main
State of Rhode Island Department of Business Regulation Division of Insurance
1511 Pontiac Avenue
Bldg. 69-2
Cranston, RI 02920
United States

Email Address
dbr.insurance@dbr.ri.gov

Phone Numbers
Main: (401) 462-9520

Fax Numbers
Main: (401) 462-9602

Office Hours: 8:30 a.m. - 4:00 p.m., Monday-Friday
Website: https://dbr.ri.gov/insurance-banking-securities-and-charitable-organizations/insurance
Make Checks Payable to: Premium Taxes: Tax Administrator, State of Rhode Island; Division Fees: General Treasurer, State of Rhode Island
Beth Vollucci  
Chief of Consumer & Filing Services  
(401) 462-9610

Elizabeth Kelleher Dwyer  
Superintendent  
(401) 462-9615

John Tudino Jr.  
Chief Insurance Examiner  
(401) 462-9545

Matthew Gendron  
General Counsel & Chief of Market Conduct  
(401) 462-9540

Megan Mihara  
Principal Program Manager/NAIC Liaison  
(401) 462-9552

Patrick Smock  
Legal Counsel  
(401) 462-9616

Rachel Chester  
Chief of Consumer and Licensing Services  
(401) 462-9604

Ted Hurley  
Chief Insurance Examiner  
(401) 462-9624
Contact Persons

Deposits
Sarah Tolentino
Accountant
(401) 462-9635
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino Jr.
Chief Insurance Examiner
(401) 462-9545
John.tudino@dbr.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Cory King
Acting Health Insurance Commissioner
(401) 462-9658
cory.king@ohic.ri.gov

Emily Maranjian, Esq.
Legal Counsel
(401) 462-9636
emily.maranjian@dbr.ri.gov

InsurTech
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Legal
Patrick Smock
Legal Counsel
(401) 462-9616
patrick.smock@dbr.ri.gov

Licensing (Company)
Ted Hurley
Chief Insurance Examiner
(401) 462-9624
ted.hurley@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Chief of Market Conduct
(401) 462-9540
matthew.gendron@dbr.ri.gov

NAIC Liaison
Megan Mihara
Principal Program Manager/NAIC Liaison
(401) 462-9552
megan.mihara@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
Chief of Tax Processing, Assessment and Review
(401) 574-8983
Leo.lebeuf@tax.ri.gov
Michael Wise was appointed Director of the South Carolina Department of Insurance in May 2023. A South Carolina native and graduate of Furman University, Wise has spent most of his career fostering a well-functioning insurance market that benefits both consumers and insurers alike through fair and responsive regulation.

Prior to his appointment as Director, he served as Deputy Director of the Actuarial and Market Services Division, responsible for actuarial analyses, policy form and rate reviews, and the monitoring of traditional insurance markets. He has also been an active participant in the National Association of Insurance Commissioners meetings and initiatives.

Wise believes consumer protection is at the heart of insurance regulation and seeks to balance the affordability and availability of insurance products to ensure South Carolina consumers are protected by strong, solvent carriers. He began his career at the Department in 2009 as a rates analyst before moving into various actuarial and management roles. He has sought to guarantee transparency throughout the rate filing process by encouraging open communication with carriers. He believes a competitive marketplace is key to consumers having access to the insurance products they need at prices that are as affordable as possible while ensuring companies are able to pay claims and remain solvent.

Wise holds a bachelor’s degree in mathematics-economics from Furman, is an Associate of the Casualty Actuarial Society, is a member of the American Academy of Actuaries, and is a recent graduate of the South Carolina Executive Institute. Wise is also a recent recipient of the American Academy of Actuaries’ Rising Actuary Award.

Wise resides with his wife, Jennifer, and two children in Richland County in Columbia, SC.
Diane Cooper  
Deputy Director, Licensing and Consumer Services  
(803) 737-6148

Gwen Fuller-McGriff  
General Counsel and Deputy Director  
(803) 737-6153

Melissa Manning  
NAIC Liaison  
(803) 737-6204

Tom Watson  
Deputy Director, Administration  
(803) 737-6141

Vacant  
Deputy Director, Financial Regulation and Solvency

Contact Persons

**Accident & Health Insurance**
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

**Administration**
Tom Watson  
Deputy Director, Administration  
(803) 737-6141

**Agent Licensing**
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

**Captives**
Joseph McDonald  
Captives Director  
(843) 384-7117

**Company Licensing**
Vacant  
Deputy Director, Financial Regulation and Solvency

**Consumer Services**
Diane Cooper  
Deputy Director, Licensing and Consumer Services  
(803) 737-6148

**Deposits**
Vacant  
Deputy Director, Financial Regulation and Solvency

**Examinations - Financial and Market Conduct**
Linda G. Haralson  
Chief Financial Examiner  
(803) 737-6116

**Examinations and Continuing Education**
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

**Fraud Unit**
Joshua Underwood  
Director  
(803) 737-7151

**Human Resources**
Grace Godwin  
Human Resources Manager  
(803) 737-6119
Information Technology
  Derrick Brown
  Information Officer
  (803) 737-6157

InsurTech
  Vacant
  Deputy Director, Financial Regulation and Solvency

Legal
  Gwen Fuller-McGriff
  General Counsel and Deputy Director
  (803) 737-6153
  gmcgriff@doi.sc.gov

Licensing
  Diane Cooper
  Deputy Director, Licensing and Consumer Services
  (803) 737-6148

Life Insurance
  Shari Miles
  Life, Accident and Health Insurance Unit Manager
  (803) 737-6096

Liquidation, Rehabilitation
  Vacant
  Deputy Director, Financial Regulation and Solvency
  Geoffrey Bonham
  Associate General Counsel
  (803) 737-6219

Market Conduct
  Gwen Fuller-McGriff
  General Counsel and Deputy Director
  (803) 737-6153
  gmcgriff@doi.sc.gov

Media Relations/Public Information
  Katie Geer
  Public Information Officer
  (803) 737-5913

NAIC Liaison
  Melissa Manning
  NAIC Liaison
  (803) 737-6204
  mmanning@doi.sc.gov

Policy and Form Filing - Life & Health
  Shari Miles
  Life, Accident and Health Insurance Unit Manager
  (803) 737-6096
  Anamaria Burg
  Assistant Actuary
  (803) 737-6165

Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)
  Vacant
  Deputy Director, Actuarial and Market Services

Premium Tax
  Sharon Waddell
  Taxation
  (803) 737-4910

Utilization Review
  Katrina Rodon
  Specialty Licensing and PBM Manager
  (803) 737-6129
  krodon@doi.sc.gov
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor's degree from South Dakota State University and is active as an officer of various civic and community boards.
Jill Kruger  
Deputy Director, Life and Health  
(605) 773-3563

Johanna Nickelson  
Assistant Director, Solvency and Licensing  
(605) 773-3563

Tony Dorschner  
Assistant Director, Property and Casualty and Producer Licensing  
(605) 773-3563

Travis Jordan  
Assistant Director, Investigations and Registrations  
(605) 773-3563

Contact Persons

Company Licensing and Annual Statements  
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Compliance  
Haelly Pease  
Compliance Agent  
(605) 773-3563  
haelly.pease@state.sd.us

Tiffany Carr  
Compliance Agent  
(605) 773-3563  
tiffany.carr@state.sd.us

Amy Ondell  
Compliance Agent  
(605) 773-3563  
amy.ondell@state.sd.us

Consumer Complaints and Inquires  
Teddie Norman  
Property/Casualty Complaint Analyst  
(605) 773-3563  
teddie.norman@state.sd.us

Vacant  
Life/Health Complaint Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Melissa Vance  
Life/Health Complaint Analyst  
(605) 773-3563  
melissa.vance@state.sd.us

Continuing Education  
Laurie Nuske  
Continuing Education Coordinator  
(605) 773-3563  
laurie.nuske@state.sd.us

Division Counsel  
Frank Marnell  
Senior Legal Counsel  
(605) 773-3563  
frank.marnell@state.sd.us

Vacant  
Staff Attorney  
(605) 773-3563  
clayton.grueb@state.sd.us

Lisa Harmon  
Staff Attorney  
(605) 773-3563  
lisa.harmon@state.sd.us

Examinations - Financial
Nicholas Carda  
Senior Financial Analyst  
(605) 773-3563  
nicholas.carda@state.sd.us

Venk Ramkumar  
Financial Analyst  
(605) 773-3563  
venk.ramkumar@state.sd.us

Samantha Watkins  
Financial Analyst  
605-773-3563  
sam.watkins@state.sd.us

Johanna Nickelson  
Assistant Director, Solvency and Licensing  
(605) 773-3563  
johanna.nickelson@state.sd.us

Seth Doyle  
Financial Supervisor  
(605) 773-3563  
seth.doyle@state.sd.us

Examinations - Market Conduct  
Vacant  
Market Conduct Manager

InsurTech  
Tony Dorschner  
Assistant Director, Property and Casualty and Producer Licensing  
(605) 773-3563  
tony.dorschner@state.sd.us

Life & Health Policies  
Gretchen Brodkorb  
Senior HealthCare Analyst  
(605) 773-3563  
gretchen.brodkorb@state.sd.us

Candy Holbrook  
Policy Analyst  
(605) 773-5122  
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP, and URO Applications  
Gavin Munson  
Compliance Specialist  
(605) 773-3563  
gavin.munson@state.sd.us

Policy and Form Filing - Life & Health  
Jeff Smith  
Senior Life and Health Analyst  
(605) 773-3563  
jeff.smith@state.sd.us

Ray Klinger  
Life and Health Analyst  
(605) 773-3563  
ray.klinger@state.sd.us

Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)  
Patrick Cushing  
Property and Casualty Rate and Form Analyst  
(605) 773-3563  
patrick.cushing@state.sd.us

Policy and Form Filing - Property & Casualty (Workers' Compensation)  
Patsy Mehlhaff  
Property/Casualty Complaint Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Premium Tax  
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Producer Licensing  
Penney Wagoner  
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker  
(605) 773-3563  
penney.wagoner@state.sd.us

Receivership  
Johanna Nickelson  
Assistant Director, Solvency and Licensing  
(605) 773-3563  
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.
**Contact Persons**

**Agent Licensing - Continuing Education**
- Vacant
- Director

**Annual Statements**
- Hui Wattanaskolpant
  - Lead Analyst
  - (615) 253-2958
  - hui.wattanaskolpant@tn.gov

**Company Licensing**
- Kim Blaylock
  - Tax Analyst
  - (615) 741-1633
  - kim.blaylock@tn.gov

**Consumer Insurance Services**
- Vickie Trice
  - Director
  - (615) 741-2218
  - vickie.trice@tn.gov

**Department Counsel**
- Michael Driver
  - General Counsel
  - (615) 253-2027
  - michael.driver@tn.gov
- Maliaka Bass
  - Deputy General Counsel
  - (615) 741-9594
  - maliaka.bass@tn.gov

**Deposits**
- Ethel Mims
  - Administrative Assistant
  - (615) 532-1239
  - ethel.mims@tn.gov

**Financial Affairs**
- Trey Hancock
  - Director, Financial Affairs
  - (615) 741-1504
  - trey.hancock@tn.gov

**Fraud Investigations**
- Michele Stone
  - Director
  - (615) 741-8192
  - michele.stone@tn.gov

**Insurance Examinations**
- E. Joy Little
  - Director
  - (615) 741-1869
  - joy.little@tn.gov

**InsurTech**
- Hanley Hammond
  - Insurance Financial Examiner, Special Projects
  - (615) 253-6223
  - hanley.hammond@tn.gov

**Life & Health Insurance**
- Vacant
  - Director, Policy Analysis

**Media Relations/Public Information**
- Kevin Walters
  - Communications Director
  - (615) 253-8941
  - kevin.walters@tn.gov

**Premium Tax**
- Kim Blaylock
  - Tax Analyst
  - (615) 741-1633
  - kim.blaylock@tn.gov
Property & Casualty - Personal Lines
Robyn Bain
Manager
(615) 532-9125
robyn.bain@tn.gov

Rate, Rule and Form Filing - All Lines of Business
Vacant
Director, Policy Analysis

Receivership
Trey Hancock
Director, Financial Affairs
(615) 741-1504
trey.hancock@tn.gov

Service of Process
Ashley Ligon
Service of Process
(615) 532-5260
service.process@tn.gov
Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the second largest insurance market in the nation and the seventh largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters.

Brown previously served as commissioner of the Division of Workers’ Compensation (DWC), having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Under her leadership, DWC cut customer service hotline hold times to less than 30 seconds, made it easier for system participants to share documents electronically and more securely, and continued to reduce medical costs and increase the number of injured employees returning to work.

Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President’s Advisory Committee. She was TDI’s deputy commissioner for Regulatory Policy where she led the regulation of the forms, rates, and products sold in the Texas insurance market; oversaw the residual markets; assured the adequacy of insurers’ loss control programs; and provided inspections and compliance activities related to the state’s windstorm market.

Earlier in her career, Brown served as a key advisor to Governor Rick Perry on policy and budget issues including insurance, health regulatory, and workers’ compensation. She also served in the administration of Governor George W. Bush.

Brown received a Bachelor of Arts in political science from St. Edward’s University and attended the Governor’s Executive Development Program at The University of Texas LBJ School of Public Affairs.

Mailing Address
P.O. Box 12030
Austin, TX 78711-2030
United States

Email Address
mediarelations@tdi.texas.gov

Phone Numbers
Main: (512) 676-6000
Toll-Free Number: (800) 578-4677

Fax Numbers
Main: (512) 490-1045

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.tdi.texas.gov/
Make Checks Payable to: Texas Department of Insurance
Jessica Barta  
General Counsel  
512-676-6571

Dan Paschal  
Chief Deputy Commissioner  
(512) 676-6022

Debra Diaz-Lara  
Deputy Commissioner, Life & Health  
(512) 676-6613

Jamie Walker  
Deputy Commissioner, Financial Regulation  
(512) 676-6367

Leah Gillum  
Deputy Commissioner, Fraud and Enforcement  
(512) 676-6357

Mark Worman  
Deputy Commissioner, Property & Casualty  
(512) 676-6671

Melissa Burkhart  
Deputy Commissioner, Administrative Operations  
(512) 676-6609

Orlando Hernandez  
State Fire Marshal  
(512) 676-6800

Randall Evans  
Deputy Commissioner, Customer Operations  
(512) 676-6520

Contact Persons

Administrative Operations
Melissa Burkhart  
Deputy Commissioner, Administrative Operations  
512-676-6609  
melissa.burkhart@tdi.texas.gov

Anthony Infantini  
Chief Financial Officer  
512-676-7618  
Anthony.Infantini@tdi.texas.gov

Agency Affairs
Kenisha Schuster  
Associate Commissioner/Director of Government Relations  
512-676-6958  
Kenisha.Schuster@tdi.texas.gov

Agent Testing
Pearson VUE  
Exam Contractor  
(888) 754-7667

Annual Statement Copies
Annual Statement Room  
512-676-6885

Commissioner’s Administration
Vacant  
Chief of Staff

Communications
Dan Paschal  
Chief Deputy Commissioner  
512-676-6022  
dan.paschal@tdi.texas.gov

Complaints Resolution
Vacant  
Complaints Processing, Director

General Information, Life, Accident, & Health, Property & Casualty  
(800) 252-3439
Customer Operations
  Cindy Wright  (512) 676-6258  Cindy.Wright@tdi.texas.gov
  Consumer Protection & Services Office, Director

  Randall Evans  (512) 676-6520  Randall.Evans@tdi.texas.gov
  Deputy Commissioner, Customer Operations

Deposits (Statutory)
  David Carbajal  (512) 676-6390  David.Carbajal@tdi.texas.gov
  Accountant III

Enforcement
  Leah Gillum  (512) 676-6357  Leah.Gillum@tdi.texas.gov
  Deputy Commissioner, Fraud and Enforcement

  Mandy Meesey  (512) 676-6348  Mandy.Meesey@tdi.texas.gov
  Associate Commissioner

Financial Regulation Division
  John Alexander  (512) 676-6418  John.Alexander@tdi.texas.gov
  Supervisory Interventions, Director

  Jamie Walker  (512) 676-6367  Jamie.Walker@tdi.texas.gov
  Deputy Commissioner, Financial Regulation

  Amy Garcia  (512) 676-6446  Amy.Garcia@tdi.texas.gov
  Financial Analysis, Associate Commissioner/Chief Analyst

  Andy Shuttleworth  (512) 676-6835  Andy.Shuttleworth@tdi.texas.gov
  Examinations, Associate Commissioner

  Shawn Frederick  (512) 676-6832  Shawn.Frederick@tdi.texas.gov
  Examinations, Chief Examiner - Financial

  Matthew Tarpley  (512) 676-6829  Matthew.Tarpley@tdi.texas.gov
  Examinations, Chief Examiner - Market Conduct

General Counsel
  Jessica Barta  512-676-6571  jessica.barta@tdi.texas.gov
  General Counsel

  Allison Eberhart  (512) 676-6544  Allison.Eberhart@tdi.texas.gov
  Deputy General Counsel

  Carole Cearley  (512) 676-6583  Carole.Cearley@tdi.texas.gov
  Legal, Policy Development Counsel, Director

  Margaret Jonon  (512) 676-6565  Margaret.Jonon@tdi.texas.gov
  Legal, Financial Counsel, Director

Government Relations
  Dan Paschal  (512) 676-6022  dan.paschal@tdi.texas.gov
  Chief Deputy Commissioner

Human Resources
  Cynthia Olivier  (512) 676-6101  Cynthia.Olivier@tdi.texas.gov
  Director

Information Technology Services (Data Processing)
  Amy Lugo  (512) 676-6031  Amy.Lugo@tdi.texas.gov
  Director

Insurance Fraud
InsurTech
Rachel Cloyd
Litigation Director
512-676-6349
rachel.cloyd@tdi.texas.gov

Life & Health Division
Debra Diaz-Lara
Deputy Commissioner, Life & Health
(512) 676-6613
Debra.Diaz-Lara@tdi.texas.gov

Rachel Bowden
Regulatory Initiatives Office, Director
(512) 676-6616
Rachel.Bowden@tdi.texas.gov

Mindy Carroll
Business Intelligence Office, Director
(512) 676-6643
Mindy.Carroll@tdi.texas.gov

Colleen Anderson
Managed Care Quality Assurance Office, Director
(512) 676-6413
Colleen.Anderson@tdi.texas.gov

NAIC Liaison
Dan Paschal
Chief Deputy Commissioner
(512) 676-6022
dan.paschal@tdi.texas.gov

Premium Tax (Collected by the Comptroller’s Office)
Karen Snyder
Comptroller of Public Accounts
(512) 463-4074

Property & Casualty Division
Mark Worman
Deputy Commissioner, Property & Casualty
(512) 676-6671
Mark.Worman@tdi.texas.gov

J’ne Byckovski
Property & Casualty Actuarial, Director/Chief Actuary
(512) 676-6694
J’ne.Byckovski@tdi.texas.gov

Marianne Baker
Property & Casualty Lines, Director
(512) 676-6714
Marianne.Baker@tdi.texas.gov

SERFF
Sharalyn Taylor
SERFF Project Manager
(512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

State Fire Marshal
Orlando Hernandez
State Fire Marshal
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Jon Pike was named Commissioner of the Utah Insurance Department by Governor Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and worked in several positions with Intermountain Healthcare since 1990. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike's career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison.

He serves as chair of the NAIC's Market Regulation and Consumer Affairs (D) Committee and as a vice chair of the NAIC's Health Insurance and Managed Care (B) Committee. He was a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years prior to becoming Commissioner.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He currently serves in his community as vice chair of the Southern Utah Performing Arts Center Foundation board and as a board member of the Southwest Symphony and Encircle Utah (St. George). He previously served on the boards of Utah Tech University, Dixie Technology College, the Washington County Water Conservancy District, and as the president of the Utah League of Cities and Towns.

Pike earned a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and six grandchildren (with twins on the way!).

Main
Utah Insurance Department
4315 S. 2700 West
Suite 2300
Taylorsville, UT 84129
United States

Phone Numbers
Main: (801) 957-9200
Toll-Free Number (In-state only): (800) 439-3805
Fraud: (801) 468-0233

Fax Numbers
Main: (385) 465-6047
Fraud: (801) 538-2878

Office Hours: 8:00 a.m.- 5:00 p.m., Monday-Friday
Website: https://insurance.utah.gov/
Make Checks Payable to: Premium Taxes: State Tax Commission; Department Fees: Utah Insurance Department
<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armand Glick</td>
<td>Director, Fraud</td>
<td>(801) 468-0248</td>
</tr>
<tr>
<td>Cliff Tomlinson</td>
<td>Director, Information Technology</td>
<td>(801) 967-4644</td>
</tr>
<tr>
<td>Jake Garn</td>
<td>Director, Chief Financial Examiner</td>
<td>(801) 957-9257</td>
</tr>
<tr>
<td>Jennifer Heaps</td>
<td>Executive Assistant to Commissioner</td>
<td>801-957-9320</td>
</tr>
<tr>
<td>Patrick Lee</td>
<td>Director, Finance &amp; Administrative Services</td>
<td>(801) 957-9220</td>
</tr>
<tr>
<td>Reed Stringham</td>
<td>Deputy Commissioner</td>
<td>(801) 957-9325</td>
</tr>
<tr>
<td>Ryan Jubber</td>
<td>Health Actuary</td>
<td>(801) 957-9294</td>
</tr>
<tr>
<td>Shelley Wiseman</td>
<td>Director, Health and Life Division</td>
<td>(801) 957-9296</td>
</tr>
<tr>
<td>Tanji Northrup</td>
<td>Deputy Commissioner</td>
<td>(801) 957-9320</td>
</tr>
<tr>
<td>Tomasz Serbinowski</td>
<td>Actuary</td>
<td>(801) 957-9324</td>
</tr>
<tr>
<td>Tracy Klausmeier</td>
<td>Director, Property and Casualty</td>
<td>(801) 957-9308</td>
</tr>
<tr>
<td>Travis Wegkamp</td>
<td>Director, Captives</td>
<td>(801) 957-9235</td>
</tr>
<tr>
<td>Malis Rasmussen</td>
<td>Deputy Director Financial Regulation &amp; Licensing</td>
<td>(801) 957-9263</td>
</tr>
<tr>
<td>Weimei Ye</td>
<td>Annual Statements</td>
<td>(801) 957-9268</td>
</tr>
</tbody>
</table>

**Contact Persons**

**Captive**
Travis Wegkamp
Director, Captives
(801) 957-9235
twegkamp@utah.gov

Mark Wiedeman
Audit Manager
(801) 957-9236
mwiedeman@utah.gov

**Department Counsel**
Perri Babalis
Assistant Attorney General
(801) 718-1270
pbabalis@utah.gov

**Fees**
Patrick Lee
Director, Finance & Administrative Services
(801) 957-9220
pwlee@utah.gov

**Financial**
Jake Garn
Director, Chief Financial Examiner
(801) 957-9257
jwgarn@utah.gov

Malis Rasmussen
Deputy Director Financial Regulation & Licensing
(801) 957-9263
marasmussen@utah.gov

Weimei Ye
Annual Statements
(801) 957-9268
wye@utah.gov
Karen Gholston  
Deposits  
(801) 957-9258  
kgholston@utah.gov

Fraud  
Armand Glick  
Director, Fraud  
(801) 468-0248  
aglick@utah.gov

Health & Life  
Shelley Wiseman  
Director, Health and Life Division  
(801) 957-9296  
swiseman@utah.gov

Heidi Clausen  
Assistant Director, Rate and Forms  
(801) 957-9278  
hclausen@utah.gov

Ryan Jubber  
Health Actuary  
(801) 957-9294  
rjubber@utah.gov

Michelle White  
Assistant Director, Consumer Services  
(801) 957-9295  
mmwhite@utah.gov

Information Technology  
Cliff Tomlinson  
Director, Information Technology  
(801) 967-4644  
cotmlinson@utah.gov

Legislative  
Reed Stringham  
Deputy Commissioner  
(801) 957-9325  
rstringham@utah.gov

Tanji Northrup  
Deputy Commissioner  
(801) 957-9320  
tnorthrup@utah.gov

Licensing  
Jay Sueoka  
Manager, Company Licensing  
(801) 957-9253  
jsueoka@utah.gov

Randy Overstreet  
Manager, Producer Licensing  
(801) 957-9245  
roverstreet@utah.gov

Media Relations/Public Information  
Steve Gooch  
Public Information Officer  
(801) 957-9322  
sgooch@utah.gov

Premium Tax  
Utah State Tax Commission  
https://tax.utah.gov  
(801) 297-7986

Property & Casualty  
Tracy Klausmeier  
Director, Property and Casualty  
(801) 957-9308  
tklausmeier@utah.gov

Title Market Conduct Examiner  
Adam Martin  
(801) 957-9309  
gmartin@utah.gov

Surplus Lines  
Sylvia Bruno  
Director, Surplus Lines Association of Utah  
(801) 944-0114  
sbruno@slaut.org

Tax Commission  
Tyler McIntosh  
Tax Compliance Agent  
(801) 297-7705  
tmcintosh@utah.gov
Kevin Gaffney was appointed Commissioner of the Vermont Department of Financial Regulation (DFR) effective July 8, 2022.

Commissioner Gaffney serves as technical expert for the Vermont Insurance Division on a variety of insurance issues, assisting with the development of departmental positions expressed through regulations, bulletins, or filing requirements. He also assists with bill analysis and testimony during the legislative session. He has been a key participant in several legislative summer studies that the DFR conducted, including one on credit for personal insurance and one on workers’ compensation insurance. He also serves on Gov. Phil Scott’s Workers’ Compensation Insurance and Logger Safety Task Force.

Commissioner Gaffney was previously appointed Deputy Commissioner of Insurance by Gov. Scott in March 2019. Prior to that appointment, he worked as Director in the Rates & Forms section of the Vermont Insurance Division for more than 12 years. He has been responsible for rate and form analysis, as well as monitoring competition in the marketplace while leading the Rates & Forms Analysis team. Additionally, he has served as Director of the Producer & Individual Licensing section and as Director of Market Regulation.

Prior to working for Vermont, Commissioner Gaffney spent 23 years in various marketing, underwriting, and product management positions in Connecticut and Vermont. He began his insurance career in Connecticut as a multi-line (property/casualty [P/C] and life and health) insurance agent.

Commissioner Gaffney is a graduate of John Jay College (Manhattan, NY).
Anna VanFleet  
Director of Rates and Forms - Life & Health  
(802) 828-4843

Christine Brown  
Director of Captives  
(802) 863-3831

Dan Petterson  
Director of Captive Financial Examinations  
(802) 828-3304

Emily Brown  
Deputy Commissioner of Insurance  
(802) 828-4871

Emily Kisicki  
Director of Policy  
(802) 828-2904

Karen Ducharme  
Insurance Examinations Director  
(802) 828-1959

Karla Nuissl  
Director of Market Regulation and Consumer Services  
(802) 828-2910

Mary Block  
Director of Insurance Regulation  
(802) 622-4146

Rosemary Raszka  
Director of Rates and Forms - Property & Casualty  
(802) 828-1686

Sandy Bigglestone  
Deputy Commissioner of Captives  
(802) 828-4854

Sheila Grace  
General Counsel  
(802) 828-1425

Vacant
Contact Persons

Agent and Broker Licensing, Examinations and Fees
Cailey Rock
Assistant Director of Producer Licensing
(802) 828-2370

Annual Statements
Lisa Messier
Insurance Examiner
(802) 828-4844

Consumer Complaints and Inquiries
Brenda Clark
Consumer Complaints Administrator
(802) 828-4886

Deposits
Mike Pieciak
State Treasurer
(802) 828-2301

Fees - Company Licensing
Paige Coolbeth
Insurance Examiner
(802) 828-2470

Fees - Rate and Form Filing Fees (Life & Health and Property & Casualty)
Jessica Sherpa
Rates and Forms Analyst
(802) 828-2908

Insurance Rates and Forms - Life & Health
Anna VanFleet
Director of Rates and Forms - Life & Health
(802) 828-4843
anna.vanfleet@vermont.gov

Insurance Rates and Forms - Property & Casualty
Rosemary Raszka
Director of Rates and Forms - Property & Casualty
(802) 828-1686
rosemary.raszka@vermont.gov

InsurTech
Emily Brown
Deputy Commissioner of Insurance
(802) 828-4871
emily.brown@vermont.gov

Market Regulation
Karla Nuissl
Director of Market Regulation and Consumer Services
(802) 828-2910
karla.nuissl@vermont.gov

Media Relations/Public Information
Victoria Hudson
(802) 828-4872

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance
(802) 828-4842

Premium Tax
Contact
Department of Taxes
(802) 828-2551

Receivership
Emily Brown
Deputy Commissioner of Insurance
(802) 828-4871
emily.brown@vermont.gov
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.
Ashton Bertrand  
Chief Other Financial Services (Captives)  
(340) 773-6459

Cheryl Charleswell  
Chief Financial Services Examiner  
(340) 774-7166

Chief of Licensing  
Leonilda Jarvis  
(340) 774-7166

Glendina Matthew  
Assistant Director/Legal Counsel  
(340) 773-6459

Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation  
(340) 774-7166

Leonilda Jarvis  
Medicare Coordinator and SHIP Director  
(340) 774-7166

Suzette Richards  
Legal Counsel  
(340) 773-6459

Vacant  
Regulatory Analyst  
(340) 773-6459
Contact Persons

Annual Statements
Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166

Juliette Daniel
Financial Services Examiner
(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Examinations - Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

I-SITE DP Coordinator
Lance Mckay
Director, Information Technology
(340) 774-7166

Legal Counsels
Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
glendina.matthew@lgo.vi.gov

Suzette Richards
Legal Counsel
(340) 773-6459

Licensing/Fees
Beryl Freeman
Administrative Assistant
(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director
(340) 774-7166

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F. Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Premium Taxes
Vanessa Richards
Financial Services Examiner
(340) 774-7166

Juliette Daniel
Financial Services Examiner
(340) 774-7166

Rate Filing
Martin G. Emanual
Financial Services Examiner
(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner
(340) 774-7166
Scott A. White was appointed Commissioner of Insurance of the Virginia State Corporation Commission’s Bureau of Insurance in 2018. He was elected NAIC Secretary-Treasurer in December 2022.

White joined the Bureau as a research analyst in 1998. From 1999 until 2011, he worked as an attorney advising the Bureau on all major insurance regulatory and compliance matters. In 2011 he became head of the Commission’s financial services legal division, expanding his practice areas to include securities and banking.

White has chaired the Financial Condition (E) Committee, the Long-Term Care Insurance (EX) Task Force, and the Southeast Zone. He currently serves as a member of the IAIS Macroprudential Committee.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri. He and his wife, Jodi, have two grown daughters.
Kevin Knight  
Supervisor, HMOs, Prepaid, GSIAs & Liability Pool  
(804) 371-9175  
kevin.knight@scc.virginia.gov

Connie Duong  
Supervisor, Financial Analysis - Domestic  
(804) 371-9901  
connie.duong@scc.virginia.gov

Ken Campbell  
Supervisor, Life, Accident & Health Exams  
(804) 371-9226  
ken.campbell@scc.virginia.gov

Daryl Hepler  
Supervisor, Company Licensing Regulatory Compliance  
(804) 371-9999  
daryl.hepler@scc.virginia.gov

Jennifer Blizzard  
Supervisor, Property & Casualty Exams  
(804) 371-9167  
jennifer.blizzard@scc.virginia.gov

Craig Chupp  
Supervisor, Life Actuarial  
(804) 371-9131  
craig.chupp@scc.virginia.gov

General Counsel  
Donnie Kidd  
General Counsel  
(804) 371-9671  
donnie.kidd@scc.virginia.gov

InsurTech  
Rebecca Nichols  
Deputy Commissioner, Strategy, Data & Cyber Initiatives  
(804) 371-9331  
Rebecca.Nichols@scc.virginia.gov

Eric Lowe  
Chief, Data Analytics & Cyber Initiatives  
(804) 371-9628  
eric.lowe@scc.virginia.gov

Life & Health Division  
Julie Blauvelt  
Deputy Commissioner  
(804) 371-9865  
julie.blauvelt@scc.virginia.gov

Jackie Myers  
Chief, Consumer Assistance  
(804) 371-9630  
jackie.myers@scc.virginia.gov

Elsie Andy  
Manager, Health, Life and Annuity  
(804) 371-9072  
elsie.andy@scc.virginia.gov

Todd Bryant  
Manager, Managed Care Ombudsman  
(804) 371-9760  
ombudsman@scc.virginia.gov

Greg Smith  
Manager, Health Rates  
(804) 371-9348  
greg.smith@scc.virginia.gov

Julie Fairbanks  
Chief, Market Regulation  
(804) 371-9385  
 julie.fairbanks@scc.virginia.gov

Sharon Holston  
Manager, Plan Management & ACA Forms  
(804) 371-9153  
sharon.holston@scc.virginia.gov

Kim Naoroz  
Manager, External Appeals  
(804) 371-9913  
kim.naoroz@scc.virginia.gov

Michelle McNamee  
Manager, Consumer Services  
(804) 371-9194  
michelle.mcnamee@scc.virginia.gov

Bryan Wachter  
Manager, Market Conduct - Health  
(804) 371-9745  
bryan.wachter@scc.virginia.gov

Melissa Gerachis  
Manager, Market Analysis  
(804) 371-9880  
melissa.gerachis@scc.virginia.gov
Media Relations
Andy Farmer
Director, Information Resources
(804) 371-9141
andy.farmer@scc.virginia.gov

Policy Compliance Division
Don Beatty
Deputy Commissioner
(804) 786-3366
donald.beatty@scc.virginia.gov

Property & Casualty Division
Joy Morton
Chief Insurance Market Examiner
(804) 371-9540
joy.morton@scc.virginia.gov

Andrea Baytop
Manager, Market Conduct
(804) 371-9547
andrea.baytop@scc.virginia.gov

Phyllis Oates
Manager, Personal Lines
(804) 371-9279
phyllis.oates@scc.virginia.gov

Lee Ann Robertson
Manager, Commercial Casualty
(804) 371-9003
leeann.robertson@scc.virginia.gov

William Felvey
Manager, Consumer Services
(804) 371-9732
william.felvey@scc.virginia.gov

Zuhairah Tillinghast
Deputy Commissioner
(804) 371-9230
zuhairah.tillinghast@scc.virginia.gov
Mike Kreidler is Washington State's eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington's diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master's degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the "Excellence in Consumer Advocacy Award" presented by consumer advisors to the NAIC, and with the "2010 Leadership Award" by the Statewide Poverty Action Network.
Stephanie Marquis  
Public Affairs Director  
(360) 725-7051  
stephanie.marquis@oic.wa.gov

InsurTech  
Ned Gaines  
Deputy Commissioner, Rates, Forms & Provider Networks  
(360) 725-7126  
ned.gaines@oic.wa.gov

Legal Affairs and Investigations Division  
Charles Malone  
Deputy Commissioner/Legal Affairs and Investigations  
(360) 725-7050  
charles.malone@oic.wa.gov

Tyler Robbins  
Investigations Manager  
(360) 725-7044  
tyler.robbins@oic.wa.gov

NAIC Liaison  
Jenny Kropelnicki  
Executive Assistant to Chief Deputy  
(360) 725-7104  
jenny.kropelnicki@oic.wa.gov

Operations Division  
Paul Gronka  
Application Services Manager  
(360) 725-7017  
paul.gronka@oic.wa.gov

Nabila Gomes  
Deputy Commissioner/Operations  
(360) 725-7007  
nabila.gomes@oic.wa.gov

Stacey Warick  
Chief Financial Officer  
(360) 725-7030  
stacey.warick@oic.wa.gov

Policy and Legislative Affairs Division  
Bryon Welch  
Deputy Commissioner/Policy and Legislative Affairs  
(360) 725-7037  
bryon.welch@oic.wa.gov

Bryon Welch  
Legislative Liaison  
(360) 725-7037  
bryon.welch@oic.wa.gov

Jay Bruns  
Senior Climate Advisor  
(360) 725-9651  
jay.bruns@oic.wa.gov

Jane Beyer  
Senior Health Policy Advisor  
(360) 725-7043  
jane.beyer@oic.wa.gov

David Forte  
Senior Property & Casualty Policy Advisor  
(360) 725-7268  
david.forte@oic.wa.gov

Public Affairs  
Michael Marchand  
Deputy Commissioner/Public Affairs  
(360) 725-7052  
michael.marchand@oic.wa.gov

Rates, Forms, and Provider Networks Division  
Eric Slavich  
Actuarial Services, Property & Casualty Manager  
(360) 725-7137  
eric.slavich@oic.wa.gov

Ned Gaines  
Deputy Commissioner, Rates, Forms & Provider Networks  
(360) 725-7126  
ned.gaines@oic.wa.gov

Vacant  
Health Forms Manager

Jennifer Kreitler  
Provider Networks Oversight Manager  
(360) 725-7127  
jennifer.kreitler@oic.wa.gov

Lichiou Lee  
Chief Actuary, Actuarial Services, Life & Health  
(360) 725-7128  
lichiou.lee@oic.wa.gov
Allan L. McVey was first appointed West Virginia Insurance Commissioner by Governor Jim Justice March 21, 2017. He was then appointed by the governor to serve as cabinet secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

As West Virginia Insurance Commissioner, Mr. McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the WV Insurance Commissioner’s office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017 as West Virginia Insurance Commissioner, Mr. McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a Medical Claims Examiner with the West Virginia Workers’ Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Mr. McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.

Contact Persons

Debbie Hughes  
Director, Administrative Services  
(304) 414-8400

Erin Hunter  
General Counsel  
(304) 414-8400

Janice Hemmelgarn  
Executive Assistant  
(304) 414-8486

Melinda Kiss  
Assistant Commissioner - Finance  
(304) 414-8488
Accounting Services
Cheri Harpold  
Chief Financial Officer  
(304) 414-8470  
cheri.a.harpold@wv.gov

Administrative Services
Debbie Hughes  
Director, Administrative Services  
(304) 414-8400  
debbie.m.hughes@wv.gov

Consumer Advocacy
Dennis Garrison  
Director, Consumer Advocacy  
(304) 414-8040  
dennis.garrisonIII@wv.gov

Consumer Services
Consumer Services & Inquiries  
(304) 558-3386  
OICConsumerServices@wv.gov

Executive Division
Melinda Kiss  
Assistant Commissioner - Finance  
(304) 414-8888  
melinda.a.kiss@wv.gov

Financial Examinations
Mary Jo Lewis  
Director, Financial Conditions Unit and Chief Examiner  
(304) 414-8010  
mary.j.lewis@wv.gov

Information Systems/Record Management
Mike Farren  
Information Systems Manager III  
(304) 414-5333  
mike.k.farren@wv.gov

Insurance Inspector General
Kirby Stickler  
Insurance Inspector General  
(304) 414-8444  
kirby.s.stickler@wv.gov

InsurTech
Joylynn Fix  
Director, Life & Health  
(304) 414-8035  
joylynn.fix@wv.gov

Legal Division
Jeff Black  
Associate Counsel, Attorney Supervisor, Compliance and Enforcement  
(304) 558-0401  
jeffrey.c.black@wv.gov

Victor Mullins  
Associate Counsel-Legislation/Rules  
(304) 558-0401  
victor.a.mullins@wv.gov

Gregory A. Etam  
Associate Counsel-Fraud Prosecution  
(304) 414-8024  
greg.a.etam@wv.gov

Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber  
Director, Agents Licensing and Education  
(304) 558-0610  
robert.e.grishaber@wv.gov

Life & Health Insurance
Joylynn Fix  
Director, Life & Health  
(304) 414-8035  
joylynn.fix@wv.gov

Media Relations/Public Information
Erin Hunter  
General Counsel  
(304) 414-8400  
erin.k.hunter@wv.gov

NAIC Liaison
Janice Hemmelgarn  
Executive Assistant  
(304) 414-8486  
janice.l.hemmelgarn@wv.gov
Premium Taxes
Rhonda Hartwell
Financial Reporting Manager
(304) 414-8467
rhonda.c.hartwell@wv.gov

Property & Casualty Insurance
Ellen Potter
Director, Property & Casualty
(304) 414-8480
Ellen.J.Potter@wv.gov

Statistical Reporting
Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Workers' Compensation
Angela Shepherd
Director, Workers' Compensation Employer Accounts and Claims Services
(304) 414-7740
angela.h.shepherd@wv.gov

Workers' Compensation - Board of Review
Nick Casey
Chair, Board of Review
(304) 558-5230
Nick.Casey@wv.gov
Nathan Houdek has served as Commissioner of Insurance for the State of Wisconsin since his appointment by Governor Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state’s chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance. He is also chair of the Injured Patients and Families Compensation Fund Board of Governors and a member of the Wisconsin Retirement Board and the Wisconsin Insurance Security Fund (the state’s guaranty fund) Board of Directors.

As a member of the NAIC, Commissioner Houdek currently serves as vice chair of the Financial Condition (E) Committee, chair of the Accelerated Underwriting (A) Working Group and the Health Innovations (B) Working Group, vice chair of the Financial Stability (E) Task Force, and as a member of the Life Insurance and Annuities (A) Committee and various task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Compact Commission.

Having spent over 20 years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience finding solutions to complex public policy and regulatory challenges across all lines of insurance. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin’s largest public affairs and business consulting firms and as chief of staff to a former minority leader in the Wisconsin State Senate.

Commissioner Houdek grew up in northern Wisconsin and earned his BA and MBA degrees from the University of Wisconsin-Madison. He is actively involved with the Madison Public Library Foundation.
Contact Persons

Agent Licensing
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

ConsumerComplaints and Inquiries
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Buchholz
Medigap Coordinator
(608) 246-7016
boaltc@wisconsin.gov

Continuing Education
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Department Counsel
Lauren Van Buren
Chief Legal Counsel
(608) 261-8283
lauran.vanburen@wisconsin.gov

Deposits
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

Examinations - Agent
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Examinations - Financial
Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations
(608) 266-9896
kristin.forsberg@wisconsin.gov
Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
(608) 264-8125  
levi.olson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
(608) 266-0105  
elena.vetrina@wisconsin.gov

Vacant  
Chief, Section IV, Bureau of Financial Analysis and Examinations

Amy J. Malm  
Administrator, Division of Financial Regulation  
(608) 261-8562  
amy.malm@wisconsin.gov

Examinations - Market Conduct  
Rebecca Rebholz  
Administrator, Division of Market Regulation & Enforcement  
(608) 264-8111  
rebecca.rebholz@wisconsin.gov

Fees - Agents  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
melody.esquivel@wisconsin.gov

Fees - Companies  
Suzanne Vinmans  
License Permit Program Associate, Support Section  
(608) 266-9891  
suzanne.vinmans@wisconsin.gov

Health and Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Information Services  
Bonnie Tiedt  
IT Director, Information Services Section  
(608) 266-7392  
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund  
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijnhansen@wisconsin.gov

InsurTech  
Nathan Houdek  
Commissioner  
(608) 266-2493  
nathan.houdek@wisconsin.gov

Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Local Government Property Fund  
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijnhansen@wisconsin.gov

Market Analysis  
Vacant  
Chief, Market Analysis Section

Media Relations/Public Information  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

NAIC Liaison  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

Jill Kelly  
Executive Staff Assistant  
(608) 267-1233  
jillm.kelly@wisconsin.gov
Premium Tax
  John Litweiler  (608) 267-4390
  Chief, Bureau of Financial Analysis and Examinations john.litweiler@wisconsin.gov

Property & Casualty - Commercial Lines
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

Property & Casualty - Personal Lines
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

State Life Insurance Fund
  Sarah Wehnes (608) 267-4392
  Insurance Program Manager sarah.wehnes@wisconsin.gov

Statistical Reporting
  Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

Training Opportunities
  Open
  Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
**Accident & Health Insurance**

Lela Ladd  
Section Manager, Rate & Form Filings  
(307) 777-2448  
lela.ladd@wyo.gov

**Administration**

Kim Gallegos  
Business Officer Coordinator  
(307) 777-6887  
kim.gallegos@wyo.gov

**Agent Licensing**

Crystal Munson  
Office Support Specialist  
307-777-3588  
crystal.munson@wyo.gov

Tammy Rathburn  
Office Support Specialist  
307-777-6884  
tammy.rathburn@wyo.gov

**Annual Statements**

Tammy Higgins  
Auditor  
(307) 777-6884  
tammy.higgins@wyo.gov

**Company Licensing**

Cathy Anderson  
Accountant  
(307) 777-7318  
cathy.anderson1@wyo.gov

**Consumer Complaints and Inquires**

Ruth M. Case  
Consumer Affairs Specialist, Life and Health  
(307) 777-6556  
ruth.case@wyo.gov

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty  
(307) 777-6557  
kristi.almajose@wyo.gov

**Department Counsel**

Vacant  
Assistant Attorney General  

**Deposits**

G. Douglas Melvin  
Chief Financial Examiner  
(307) 777-5619  
doug.melvin@wyo.gov

**Examinations - Agent**

Lisa Hastings  
Licensing Administrator  
(307) 777-7344  
lisa.hastings@wyo.gov

**Examinations - Financial**

G. Douglas Melvin  
Chief Financial Examiner  
(307) 777-5619  
doug.melvin@wyo.gov

**Examinations - Market Conduct**

Bryan Stevens  
Market Conduct Manager  
(307) 777-6870  
bryan.stevens@wyo.gov

**Fees - Agents**

Lisa Hastings  
Licensing Administrator  
(307) 777-7344  
lisa.hastings@wyo.gov

**Fees - Companies**

G. Douglas Melvin  
Chief Financial Examiner  
(307) 777-5619  
doug.melvin@wyo.gov

**Health Policy**

Jill Reinking  
Senior Policy and Planning Analyst  
(307) 777-7401  
Jill.Reinking3@wyo.gov

**Information Systems**
InsurTech
Tana Howard
Deputy Commissioner
(307) 777-6896
tana.howard@wyo.gov

Life Insurance
JoAnne DeBella
Insurance Standards Consultant
(307) 777-7336
joanne.debella@wyo.gov

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Policy and Form Filing - Life & Health
Lela Ladd
Section Manager, Rate & Form Filings
(307) 777-2448
lela.ladd@wyo.gov
Kelley Shepp
Insurance Standards Consultant
(307) 777-6888
kelley.shepp1@wyo.gov

Policy and Form Filing - Property & Casualty
Joy Magee
Insurance Standards Consultant
(307) 777-7308
joy.magee@wyo.gov
Shamika McDonald
Insurance Standards Consultant
307-777-2447
shamika.mcdonald@wyo.gov

Premium Tax
Tammy Higgins
Auditor
(307) 777-6884
tammy.higgins@wyo.gov

Property & Casualty - Commercial Lines
Joy Magee
Insurance Standards Consultant
(307) 777-7308
joy.magee@wyo.gov

Property & Casualty - Personal Lines
Shamika McDonald
Insurance Standards Consultant
307-777-2447
shamika.mcdonald@wyo.gov

Receivership
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov
Northern Mariana Islands

Francisco D. Cabrera
Acting Secretary of Commerce
Western Zone

Term of Office:
Concurrent with Current Governor
Appointed: April 26, 2023

Main
Northern Mariana Islands Office of the Insurance Commissioner
P.O. Box 5795 CHRB
Saipan, MP 96950
United States

Email Address
info@commerce.gov.mp

Phone Numbers
Main: (670) 664-3000

Fax Numbers
Main: (670) 664-3067

Office Hours: 7:30 a.m.-4:00 p.m. (Monday-Friday), Closed Holidays
Website: https://www.commerce.gov.mp/
Make Checks Payable to: CNMI Treasurer

Aristona M. Tudela
Banking Examiner II
(670) 664-3000

Charlette C. Borja
Insurance Licensing Officer
(670) 664-8020

Frances B. Pangelinan
Insurance Licensing Specialist
(670) 664-3000

Francisco D. Cabrera
Workers' Compensation Manager
(670) 664-3000

Jenny C. Norita
WCC Officer
(670) 664-3000

Contact Persons
InsurTech
Charlette C. Borja
Insurance Licensing Officer
670-664-8020
cnmi.insurance@commerce.gov.mp

Commissioner Adams has served in the Puerto Rico Office of the Commissioner of Insurance for more than 10 years, first as a legal adviser and later as deputy commissioner for legal affairs. In these roles, Commissioner Adams gained extensive experience on a wide range of insurance regulatory matters and led policy implementation in diverse areas of the insurance industry, such as financial solvency, market conduct, licensing, credit for reinsurance, holding company regulation, health care plans, and property/casualty (P/C).

Prior to working for the Puerto Rico Office of the Commissioner of Insurance, he served as a law clerk in the Supreme Court of Puerto Rico, where he began his professional career. Additionally, Commissioner Adams has participated in multiple NAIC meetings throughout the years.

Commissioner Adams earned a Juris Doctor (J.D.) and a master’s degree in public administration from the Pontifical Catholic University of Puerto Rico. He also earned a bachelor’s degree in political science from the University of Puerto Rico, Mayaguez Campus.
Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs  
(787) 304-8686 x3100

Glorimar Santiago Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686

Jessica Medina  
Administrative Assistant  
(787) 304-8686

Johanna Mulero Barreto  
Special Aide  
(787) 304-8686 x1000

María S. Morcelo Vázquez  
Special Aide  
(787) 304-8686

Marin Marin Colon  
Deputy Commissioner of Services  
(787) 304-8686

Mireysa S. Paz Rodríguez  
Deputy Commissioner of Administration  
(787) 304-8686

Vacant  
Legal Advisor  
(787) 304-8686
Contact Persons

Agent Licensing
Itsia Rosario  
Acting Customer Service Director  
(787) 304-8686 x 2301  
irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

Chapter Papers - Filing
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov

Consumer Complaints and Inquiries
Doris Diaz Diaz  
Director, Consumer Services Division  
(787) 304-8686 x 2400  
ddiaz@osc.pr.gov

Customer Service
Itsia Rosario  
Acting Customer Service Director  
(787) 304-8686 x 2301  
irosario@ocs.pr.gov

Department Counsel
Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs  
(787) 304-8686 x3100  
bperez@ocs.pr.gov

 Deposits
Jaime Adorno  
Acting Finance Director, Finance Division  
(787) 304-8686 x 6200  
jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686 x 4400  
gsantiago@ocs.pr.gov
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor (671) 635-1844

Anita M. Superales
Regulatory Examiner I (671) 635-7664

Christina G. Taimanao
Regulatory Examiner I (671) 635-7668

John Paul G. Duenas
Regulatory Examiner I (671) 635-7669

Michele Marie R. Rabago
Regulatory Examiner I (671) 635-1846

Nemencio David E. Briones
Regulatory Examiner II (671) 635-1845

Robert D. Tongson
Regulatory Examiner I (671) 635-1833

Contact Persons

Accident & Health Insurance

Nemencio David E. Briones
Regulatory Examiner II (671) 635-1845
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor (671) 635-1844
alice.cruz@revtax.guam.gov

Agent Licensing

John Paul G. Duenas
Regulatory Examiner I (671) 635-7669
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I (671) 635-1833
robert.tongson@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I (671) 635-7664
anita.superales@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II (671) 635-1845
nemencio.briones@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I (671) 635-7668
christina.taimano@revtax.guam.gov

Annual Statements

Nemencio David E. Briones
Regulatory Examiner II (671) 635-1845
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor (671) 635-1844
alice.cruz@revtax.guam.gov

Company Licensing

John Paul G. Duenas
Regulatory Examiner I (671) 635-7669
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I (671) 635-1833
robert.tongson@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I (671) 635-7664
anita.superales@revtax.guam.gov
Consumer Complaints and Inquires

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Deposits

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Examinations - Financial

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Examinations - Market Conduct

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Fees

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Information Systems

Christina M. San Agustin
Programmer/Analyst Supervisor
(671) 635-1810
christina.sanagustin@revtax.guam.gov

Life Insurance

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov
Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Policy and Form Filing - Life & Health  
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Policy and Form Filing - Property & Casualty  
Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Premium Tax  
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filings, Health Insurance Policy Forms and Rates Review  
Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialega Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.