

# Alabama



**Mark Fowler**  
**Commissioner**  
**Southeast Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: July 1, 2022

Reappointed: January 16, 2023

Mark Fowler was appointed as Alabama's Acting Commissioner by Gov. Kay Ivey on July 1, 2022. He was appointed Commissioner effective January 16, 2023.

As chief administrator for the Alabama Department of Insurance (DOI), Commissioner Fowler leads the DOI in fulfilling its mission to serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing state fire safety standards and laws. During Mark's tenure as legislative liaison, the Department has been successful in enacting more than forty (40) bills plus assisting in the enactment of several industry sponsored bills that were supported by the Department. In his role as Commissioner of Insurance, he also serves as a member of the Alabama Securities Commission.

Commissioner Fowler joined the DOI in February 2013, previously serving as Deputy Commissioner/Chief of Staff. Before joining the DOI, he worked for 28 years in government and public affairs, as well as association management, both at the state and federal levels. Commissioner Fowler served 17 years as an association executive director in Alabama, working with industries such as chemical manufacturing, cable/broadband telecommunications, and agribusiness. He also worked for five years in the Washington, DC, area, first as a legislative assistant to the late Sen. Howell Heflin and then as a congressional liaison for Rockwell International, a major defense and aerospace company.

Aside from his professional career, Commissioner Fowler is a co-host of the Bluegrass Revival Jam, a bluegrass music event in Montgomery, AL. He also has served as a board member and treasurer of Legacy, Partners in Environmental Education, and as a board member of the Alabama Civil Justice Reform Committee. He is past president of the Auburn University Montgomery Alumni Association and former host of a weekly gospel music radio program.

Commissioner Fowler earned a master's degree in political science from Auburn University at Montgomery and a bachelor's degree in broadcast communications from Auburn University (Auburn, AL).

## Main

Alabama Department of Insurance  
P.O. Box 303351  
Montgomery, AL 36130-3351  
United States

## Email Address

[insdept@insurance.alabama.gov](mailto:insdept@insurance.alabama.gov)

## Phone Numbers

Main: **(334) 269-3550**  
Accounting Division: **(334) 241-4107**  
Commissioner's Office: **(334) 241-4101**  
Financial Division: **(334) 241-4151**  
Fire Marshal's Office: **(334) 241-4166**  
Fraud Division: **(334) 241-4166**  
Information Technology Division: **(334) 241-4112**  
Legal Division: **(334) 241-4117**  
Consumer Services Division: **(334) 241-4141**  
Market Conduct Division: **(334) 241-4151**  
Producer Licensing: **(334) 241-4126**  
Rates and Forms Division: **(334) 241-4145**  
Receivership Division: **(334) 241-7560**  
Strengthen Alabama Homes: **(800) 433-3966**  
Toll-Free Number (In-State Only): **(800) 433-3966**

### Fax Numbers

Main: **(334) 241-4192**  
Accounting: **(334) 241-4110**  
Examiners: **(334) 240-3194**  
Financial: **(334) 240-3194**  
IT Division: **(334) 241-4192**  
Legal: **(334) 240-7581**  
Fraud: **(334) 241-4158**  
Market Conduct Division: **(334) 240-3194**  
Producer Licensing: **(334) 240-3282**  
Consumer Services: **(334) 956-7932**  
Receivership Division: **(334) 240-7562**  
State Fire Marshal: **(334) 241-4158**  
Strengthen Alabama Homes: **(334) 956-7962**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <http://www.aldoi.gov>

**Make Checks Payable to:** Commissioner of Insurance

Antwionne Dunklin Producer Licensing Manager	<b>(334) 241-4126</b>
Jimmy Gunn Deputy Commissioner	<b>(334) 241-4196</b>
Jonathan West Chief Financial Officer	<b>(334) 241-4107</b>
Larry Chapman Deputy Commissioner	<b>(334) 241-4146</b>
Michelle Hendrix Personnel Manager	<b>(334) 240-4417</b>
Reyn Norman Senior General Counsel	<b>(334) 241-4119</b>
Rodney Zeigler Information Technology Manager	<b>(334) 241-4112</b>
Ryan Donaldson Chief of Receivership	<b>(334) 240-7561</b>
Scott F. Pilgreen State Fire Marshal	<b>(334) 241-4170</b>
Travis Taylor Acting Director, Office of Risk and Resilience	<b>(334) 240-7565</b>

### Contact Persons

#### **Accounting Practices and Procedures**

Jonathan West Chief Financial Officer	<b>(334) 241-4107</b> <a href="mailto:Jonathan.west@insurance.alabama.gov">Jonathan.west@insurance.alabama.gov</a>
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#### **Continuing Education - Agents**

Antwionne Dunklin Producer Licensing Manager	<b>(334) 241-4126</b> <a href="mailto:Antwionne.dunklin@insurance.alabama.gov">Antwionne.dunklin@insurance.alabama.gov</a>
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#### **Department Counsel**

Reyn Norman Senior General Counsel	<b>(334) 241-4119</b> <a href="mailto:Reyn.Norman@insurance.alabama.gov">Reyn.Norman@insurance.alabama.gov</a>
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**Deposits**

Ken Smithson  
Financial Analyst

(334) 241-4156  
John.Smithson@insurance.alabama.gov

**Examinations - Agent**

Antwionne Dunklin  
Producer Licensing Manager

(334) 241-4126  
Antwionne.dunklin@insurance.alabama.gov

**Fees - Agents**

Antwionne Dunklin  
Producer Licensing Manager

(334) 241-4126  
Antwionne.dunklin@insurance.alabama.gov

**Fees - Company Licensing**

Carla Donney  
Account Clerk

(334) 241-4180  
Carla.donney@insurance.alabama.gov

**Fire Investigations/Fire Code Enforcement**

Scott F. Pilgreen  
State Fire Marshal

(334) 241-4170  
Scott.Pilgreen@insurance.alabama.gov

Mark Drinkard  
Assistant State Fire Marshal

(334) 241-4171  
Mark.drinkard@insurance.alabama.gov

**Government Relations**

Heather Lowe  
Government Relations Manager

(334) 241-7577  
Heather.lowe@insurance.alabama.gov

**Human Resources**

Michelle Hendrix  
Personnel Manager

(334) 240-4417  
Michelle.Hendrix@insurance.alabama.gov

**Information Technology**

Rodney Zeigler  
Information Technology Manager

(334) 241-4112  
Rodney.zeigler@insurance.alabama.gov

**Insurance Fraud Unit - Investigators**

Corey Railey  
Assistant State Fire Marshal

(334) 241-4170  
Michael.Railey@insurance.alabama.gov

**InsurTech**

Erick Wright  
Insurance Rate Analyst

334-240-6523  
erick.wright@insurance.alabama.gov

**Legislation**

Heather Lowe  
Government Relations Manager

(334) 241-7577  
Heather.lowe@insurance.alabama.gov

**Policy and Form Filing**

Yada Horace  
Rates and Forms Division Manager

(334) 241-4175  
Yada.horace@insurance.alabama.gov

**Policy, Form, and Rate Filings - Property & Casualty**

Charles Hale  
Actuary

(334) 241-4115  
Charles.hale@insurance.alabama.gov

**Premium Tax**

LaKisha Hardy  
Senior Accountant

(334) 241-4114  
LaKisha.Hardy@insurance.alabama.gov

**Producer Licensing**

Antwionne Dunklin  
Producer Licensing Manager

(334) 241-4126  
Antwionne.dunklin@insurance.alabama.gov

**Rate, Policy & Form Filing - Life & Health**

Sanjeev Chaudhuri  
Chief Actuary

**(334) 241-4198**

Sanjeev.chaudhuri@insurance.alabama.gov

**Receivership**

Ryan Donaldson  
Chief of Receivership

**(334) 240-7561**

Ryan.Donaldson@insurance.alabama.gov

**State Fire Marshal**

Scott F. Pilgreen  
State Fire Marshal

**(334) 241-4170**

Scott.Pilgreen@insurance.alabama.gov

**Statistical Reporting**

Charles Hale  
Actuary

**(334) 241-4115**

Charles.hale@insurance.alabama.gov

# Alaska



**Lori K. Wing-Heier**  
**Director**  
**Western Zone**

Term of Office:

At the Pleasure of the  
Commissioner of Commerce,  
Community, and Economic  
Development

Appointed: February 25, 2014

## Main

Alaska Division of Insurance  
550 West 7th Avenue  
Suite 1560  
Anchorage, AK 99501-3567  
United States

## Email Address

insurance@alaska.gov

## Phone Numbers

Anchorage (Main): **(907) 269-7900**  
Toll-Free Number: **(800) 467-8725**  
Juneau: **(907) 465-2515**

## Fax Numbers

Anchorage (Main): **(907) 269-7910**  
Juneau: **(907) 465-3422**  
Licensing: **(907) 465-2816**  
Department Counsel: **(907) 276-8554**

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://insurance.alaska.gov>

**Make Checks Payable to:** Alaska Division of Insurance

Lori K. Wing-Heier was appointed as Director of the Alaska Division of Insurance on Feb. 25, 2014, by then-Gov. Sean Parnell. She has served as the Director in three different administrations and was reappointed as Director in 2018 by Gov. Mike Dunleavy.

As Division Director, Wing-Heier oversees and enforces the Division's mission to strengthen competitive markets while protecting Alaskans.

Director Wing-Heier has more than 45 years of experience in the insurance and risk management industry, including experience working as a broker and corporate risk manager.

Director Wing-Heier attended North Central Michigan College (Petoskey, MI) and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

Director Wing-Heier has resided in Alaska since 1984. She and her family live in Anchorage, where the Insurance Director position is located. However, she relocates to Juneau for the legislative session each year. An avid fly fisherwoman, you will find her drifting the Kenia River in pursuit of record-setting rainbow trout during the late summer and early fall.

## Juneau

Alaska Division of Insurance  
P.O. 110805  
Juneau, AK 99811-0805  
United States

Heather Carpenter  
Deputy Director (Juneau)

(907) 465-2518

Lori K. Wing-Heier  
Director (Anchorage)

(907) 269-7900

Molly Nollette  
Chief Market Regulator

(907) 465-5647

### **Contact Persons**

#### **Agent Licensing**

Kayla Erickson  
Program Coordinator (Juneau)

(907) 465-2545

Kayla.Erickson@alaska.gov

#### **Annual Statements/Audits/Premium Tax**

Rebecca Nesheim  
Tax Auditor (Juneau)

(907) 465-2584

Rebecca.Nesheim@alaska.gov

#### **Consumer Services**

Shauna Nickel  
Supervisor (Anchorage)

(907) 269-7914

Shauna.Nickel@alaska.gov

#### **Deposits/Trust Securities**

Kevin Richard  
Financial Examiner (Anchorage)

(907) 269-7903

Kevin.Richard@alaska.gov

#### **Division Counsel**

Susan Mitchell  
Attorney (Fairbanks)

(907) 451-2855

Susan.Mitchell@alaska.gov

Dan Wilkerson  
Attorney (Anchorage)

(907) 269-5265

Daniel.Wilkerson@alaska.gov

#### **Examinations - Agent**

Kayla Erickson  
Program Coordinator (Juneau)

(907) 465-2545

Kayla.Erickson@alaska.gov

#### **Examinations - Market Compliance Issues**

Chelsy Maller  
Insurance Specialist (Juneau)

(907) 465-4607

Chelsy.Maller@alaska.gov

#### **Financial Examinations**

David Phifer  
Chief Financial Examiner (Anchorage)

(907) 269-7903

David.Phifer@alaska.gov

#### **Health Insurance**

Jacob Lauten  
Health Coordinator (Juneau)

(907) 465-2573

Jacob.Lauten@alaska.gov

#### **Insurer Changes - Address, Articles, Bylaws**

Sonnet Reddoor  
(Juneau)

(907) 269-7892

Sonnet.Reddoor@alaska.gov

#### **Investigations**

Alex Romero  
Chief Investigator (Anchorage)

(907) 269-7918

Alex.Romero2@alaska.gov

#### **Merger of Companies**

Kevin Richard  
Financial Examiner (Anchorage)

(907) 269-7903

Kevin.Richard@alaska.gov

**NAIC Liaison**

Ira Blankenship  
Administrative Assistant (Anchorage)

**(907) 269-7892**  
Ira.Blankenship@alaska.gov

**Policy and Form Filing - Life & Health**

Sarah Bailey  
Supervisor (Juneau)

**(907) 465-4608**  
Sarah.Bailey@alaska.gov

**Policy and Form Filing - Property & Casualty**

Sian Ng-Ashcraft  
Insurance Specialist (Juneau)

**(907) 269-8114**  
Sian.Ng-Ashcraft@alaska.gov

**Receivership**

Jeffery Bethel  
Insurance Financial Examiner (Anchorage)

**(907) 269-7919**  
Jeffery.Bethel@alaska.gov

**Risk Retention/Purchasing Group**

Jeffery Bethel  
Insurance Financial Examiner (Anchorage)

**(907) 269-7919**  
Jeffery.Bethel@alaska.gov

**Statistical Reporting**

Kelli Patterson  
Administrative Officer (Juneau)

**(907) 465-2596**  
Kelli.Patterson@alaska.gov

**Workers' Compensation**

Chad Bennett  
Insurance Specialist (Juneau)

**(907) 269-7911**  
Chad.Bennett@alaska.gov

# Arizona



**Barbara D. Richardson**  
**Cabinet Executive Officer**  
**Western Zone**

Term of Office:  
At the Will of the Governor  
Appointed: March 6, 2023

Barbara D. Richardson joined the Arizona Department of Insurance and Financial Institutions (DIFI) as Cabinet Executive Officer (CEO) effective March 6, 2023.

CEO Richardson previously served as the Insurance Commissioner for Nevada from March 2016 to December 2022. Prior to her Nevada role, she worked for the New Hampshire Insurance Department as Director of Operations and Fraud for 12 years. She also has held positions at CNA Insurance, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

CEO Richardson previously served on the NAIC's various committees, task forces, and working groups. She served as chair of the NAIC System for Electronic Rates & Forms Filing (SERFF) Advisory Board and as co-vice chair of the Climate and Resiliency (EX) Task Force.

CEO Richardson is a graduate of Vassar College. She earned a law degree from the University of New Hampshire School of Law and a master's degree in business administration (MBA) from Loyola University (Chicago, IL).

The Arizona DIFI oversees the secure operation of Arizona's state-chartered financial institutions. It ensures public confidence in financial institutions by protecting the interest of depositors, borrowers, shareholders, and consumers through the enforcement of state laws. The DIFI is responsible for administering state laws that regulate financial institutions, which include banks, credit unions, trust companies, and trust divisions

## Main

Arizona Department of Insurance and Financial Institutions  
100 North 15th Avenue  
Suite 261  
Phoenix, AZ 85007-2630  
United States

## Email Address

insurance.consumers@difi.az.gov

## Phone Numbers

Main: **(602) 364-3100**

## Fax Numbers

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://difi.az.gov>

**Make Checks Payable to:** Arizona Department of Insurance and Financial Institutions

Jon Savary  
Deputy Director of Insurance

**(602) 364-3764**

Vacant  
Deputy Director of Financial Institutions

**602-771-2772**

## Contact Persons

### **Annual Statement Filings**

Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division

**(602) 364-3986**

### **Captive Insurer Licensing and Financial Reports**

Victoria Fimea  
Chief Captive Analyst

**(602) 364-0267**  
victoria.fimea@difi.az.gov

**Consumer Complaints and Inquires**

Noelani Rosato  
Supervisor, Market Regulation & Consumer Services Division

**(602) 364-2499**

**Department Counsel**

Attorney General  
Office

**(602) 542-3702**

**Deposits**

Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division

**(602) 364-3986**

**Examinations - Financial**

Kurt Regner  
Deputy Assistant Director, Financial Affairs Division

**(602) 364-3963**  
kurt.regner@difi.az.gov

David Lee  
Chief Financial Examiner - Analyst

**602-364-3965**  
david.lee@difi.az.gov

**Examinations - Market Conduct**

Maria Ailor  
Assistant Director, Market Regulation and Consumer Services  
Division

**602-364-4922**  
maria.ailor@difi.az.gov

**Examinations - Producer (Pre-license)**

Aqueelah Currie  
Supervisor, Licensing Section, Consumer Protection Division

**(602) 364-4457**

**Fees/Assessments**

Mary Jordan  
Supervisor, Business Services Section, Administrative Services  
Division

**(602) 364-2459**

**Financial Analysis**

David Lathrop  
Chief Financial Analyst, Financial Affairs Division

**(602) 364-3996**  
dave.lathrop@difi.az.gov

Kurt Regner  
Deputy Assistant Director, Financial Affairs Division

**(602) 364-3963**  
kurt.regner@difi.az.gov

**Fraud Unit**

Paul Hill  
Assistant Director, Fraud Investigations Division

**(602) 364-2140**

**Guaranty Funds**

Lori Nestor  
Executive Director, Guaranty Fund Office

**(602) 364-3863**

**Health Care Appeals**

Audrey Franklin  
Supervisor, Health Care Appeals Office

**(602) 364-2399**

**Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals**

Cary Cook  
Chief Financial Compliance Officer, Financial Affairs Division

**(602) 364-3986**

**InsurTech**

Gioconda Espinosa  
Assistant Director, Product Filing & Compliance

gio.espinosa@difi.az.gov

Kurt Regner  
Deputy Assistant Director, Financial Affairs Division

**(602) 364-3963**  
kurt.regner@difi.az.gov

**Investigations, Enforcement**

Deian Ousounov  
Assistant Director, Innovation, Enforcement, and Regulatory Policy  
Division

**(602) 364-2499**

**Ombudsman; Constituent Affairs**

Catherine O'Neil  
Consumer Affairs Administrator

**(602) 364-2485**

**Policy, Form, Rate and Advertising Filings**

Gioconda Espinosa  
Assistant Director, Product Filing & Compliance

gio.espinosa@difi.az.gov

**Premium Taxes**

Loretta Moncibaez  
Lead Auditor, Insurance Tax Section, Administrative Services Division

**(602) 364-3246**

**Producer Licensing**

Aqueelah Currie  
Supervisor, Licensing Section, Consumer Protection Division

**(602) 364-4457**

**Public and Media Affairs**

James McGuffin  
Assistant Director/PIO

**(602) 771-0178**  
james.mcguffin@difi.az.gov

**Receivership**

Liane Kido  
Deputy Receiver

**(602) 364-2143**

**Statistical Reporting**

Gioconda Espinosa  
Assistant Director, Product Filing & Compliance

gio.espinosa@difi.az.gov

**Surplus Lines Insurer Qualification**

Erica Bowsher  
Insurance Analyst, Financial Affairs Division

**(602) 364-3450**

**Technology and Information Systems**

Bud Leiner  
Chief Information Officer, Information Technology Division

**(602) 364-2983**

# Arkansas



**Alan McClain**  
**Commissioner**  
**Secretary, Southeast Zone**

On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers' Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor's Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master's in Public Administration from the University of Arkansas at Little Rock.

Term of Office:

At the Pleasure of the Governor

Appointed: April 3, 2020

## Main

Arkansas Department of Commerce Arkansas Insurance Department  
1 Commerce Way  
Bldg 4  
Little Rock, AR 72202-2087  
United States

## Email Address

[insurance.consumers@arkansas.gov](mailto:insurance.consumers@arkansas.gov)

## Phone Numbers

Main: **(501) 371-2600**  
Toll-Free Number: **(800) 282-9134**  
Commissioner: **(501) 371-2620**  
Consumer: **(800) 852-5494**  
Fraud Only: **(866) 660-0888**  
Public Employee Claims: **(866) 278-8066**  
Seniors Only: **(800) 224-6330**

## Fax Numbers

Main: **(501) 371-2618**  
Consumer Services: **(501) 371-2749**  
Finance: **(501) 371-2747**  
Human Resources: **(501) 371-2817**  
Ins. Criminal Investigation: **(501) 371-2799**  
Legal: **(501) 371-2639**  
License: **(501) 683-2604**  
Liquidation: **(501) 371-2774**  
Public Employee Claims: **(501) 371-2724**  
Risk Management: **(501) 371-2842**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://insurance.arkansas.gov/>

**Make Checks Payable to:** Arkansas Insurance Department

Carroll Astin Manager, SHIIP (Senior Health Insurance Information Program)	(501) 371-2785
Chantel Allbritton Regulatory Health Link	(501) 371-2755
Jimmy Harris Manager, Compliance (Life & Health and Property & Casualty)	(501) 671-1621
Letty Hardee Deputy Commissioner, Information Services	(501) 371-2664
Lindsay Harp Manager, Consumer Services	(501) 371-2640
Mary Davis Assistant Deputy Commissioner, Accounting	(501) 682-7678
Mel Anderson Deputy Commissioner Financial Regulation, Finance	(501) 371-2665
Michael Surguine Deputy Receiver, Liquidation Division	(501) 371-2776
Nathan Culp Director, Public Employee Claims	(501) 371-2708
Paul "Blue" Keller Director, Criminal Investigation Division	(501) 371-2790
Peggy Dunlap Insurance Licensing Manager, Agent Licensing	(501) 371-2760
Randy Robinson Director, Risk Management	(501) 371-2690
Russ Galbraith Chief Deputy Commissioner	(501) 371-2620
Tasha Pankey Manager, Human Resources	(501) 371-2815
Vacant Communications Director	

#### **Contact Persons**

##### **Agent Licensing**

Peggy Dunlap Insurance Licensing Manager, Agent Licensing	(501) 371-2760 <a href="mailto:peggy.dunlap@arkansas.gov">peggy.dunlap@arkansas.gov</a>
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##### **Annual Statements**

Mel Anderson Deputy Commissioner Financial Regulation, Finance	(501) 371-2665 <a href="mailto:mel.anderson@arkansas.gov">mel.anderson@arkansas.gov</a>
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##### **Company Licensing**

Mel Anderson Deputy Commissioner Financial Regulation, Finance	(501) 371-2665 <a href="mailto:mel.anderson@arkansas.gov">mel.anderson@arkansas.gov</a>
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##### **Consumer Complaints and Inquires**

Lindsay Harp Manager, Consumer Services	(501) 371-2640 <a href="mailto:insurance.consumers@arkansas.gov">insurance.consumers@arkansas.gov</a>
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**Consumer Counseling Program for Seniors**

Carroll Astin  
Manager, SHIIP (Senior Health Insurance Information Program)

**(501) 371-2785**  
carroll.astin@arkansas.gov

**Department Counsel**

Booth Rand  
Legal

**(501) 371-2820**  
booth.rand@arkansas.gov

**Examinations - Agent**

Peggy Dunlap  
Insurance Licensing Manager, Agent Licensing

**(501) 371-2760**  
peggy.dunlap@arkansas.gov

**Examinations - Financial/Market Conduct**

Mel Anderson  
Deputy Commissioner Financial Regulation, Finance

**(501) 371-2665**  
mel.anderson@arkansas.gov

**Guaranty Funds**

Michael Surguine  
Deputy Receiver, Liquidation Division

**(501) 371-2776**  
michael.surguine@arkansas.gov

**Health Insurance Marketplace**

Chantel Allbritton  
Regulatory Health Link

**(501) 371-2755**  
chantel.allbritton@arkansas.gov

**InsurTech**

Russ Galbraith  
Chief Deputy Commissioner

**(501) 371-2620**  
russ.galbraith@arkansas.gov

**Life & Health and Property & Casualty Insurance**

Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)

**(501) 671-1621**  
Jimmy.Harris@arkansas.gov

**Market Conduct**

Crystal Phelps  
Market Analysis

**(501) 371-2841**  
crystal.phelps@arkansas.gov

**Media Relations/Public Information**

Vacant  
Communications Director

**Policy and Form Filing - Life & Health and Property & Casualty**

Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)

**(501) 671-1621**  
Jimmy.Harris@arkansas.gov

**Premium Tax**

Mary Davis  
Assistant Deputy Commissioner, Accounting

**(501) 682-7678**  
Mary.Davis@arkansas.gov

**Statistical Reporting**

Jimmy Harris  
Manager, Compliance (Life & Health and Property & Casualty)

**(501) 671-1621**  
Jimmy.Harris@arkansas.gov

# California



**Ricardo Lara**  
**Commissioner**  
**Western Zone**

Term of Office:  
Four Years

Elected:  
November 6, 2018  
Re-elected: November 8, 2022

## Main

California Department of Insurance  
300 Capitol Mall  
17th Floor  
Sacramento, CA 95814  
United States

## Phone Numbers

Main: **(916) 492-3500**  
Consumer Hotline: **(800) 927-4357**  
Licensing Hotline: **(800) 967-9331**  
Sacramento Office: **(916) 492-3500**  
Oakland Office: **(415) 538-4010**  
Los Angeles Office: **(213) 346-6464**

## Fax Numbers

Sacramento Office: **(916) 445-5280**  
Main: **(916) 445-5280**  
Oakland Office: **(510) 238-7829**  
Los Angeles Office: **(213) 897-9051**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <http://www.insurance.ca.gov/>

**Make Checks Payable to:** Premium taxes State Controller / Department fees California Department of Insurance

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

George Mueller Deputy Commissioner, Enforcement	(213) 346-6499
Julia Juarez Deputy Commissioner, Community Relations and Outreach	(213) 346-6412
Ken Allen Deputy Commissioner, Rate Regulation	(213) 346-6783
Laurie Menchaca Deputy Commissioner, Administration and Licensing Services	(916) 492-3315
Lucy Wang Deputy Commissioner and Special Counsel	(415) 538-4377
Michael Martinez Senior Deputy Commissioner and Legislative Director, Policy and Legislation	(916) 492-3573
Michael Soller Deputy Commissioner, Communications and Press Relations	(916) 492-3542
Mike Peterson Deputy Commissioner, Climate & Sustainability	(916) 492-3673
Teresa Campbell Deputy General Counsel, Regulatory and Legal Services	(415) 538-4126
Tony Cignarale Deputy Commissioner, Consumer Services and Market Conduct	(213) 346-6360
Vacant Chief Deputy Commissioner	
Vacant Deputy Commissioner, Financial Surveillance	
Vacant Deputy Commissioner and General Counsel	(415) 538-4379

#### **Contact Persons**

##### **Accounting Practices and Procedures**

Kim Hudson Supervising Insurance Examiner	(213) 346-6122 kim.hudson@insurance.ca.gov
--	---

##### **Actuarial Office**

Thomas Reedy Chief Systems Actuary	(213) 346-6493 thomas.reedy@insurance.ca.gov
Ahmad Kamil Chief Life Actuary	(213) 346-6147 ahmad.kamil@insurance.ca.gov
Lan Brown Chief Health Actuary, Health Actuarial Office	(213) 346-6136 lan.brown@insurance.ca.gov

##### **Annual Statements**

Ngoc-Loan Nguyen Senior Insurance Examiner (Supervisor)	(213) 346-6450 Ngoc-Loan.Nguyen@insurance.ca.gov
--	---

#### **California Organized Investment Network (COIN)**

Sukh Randhawa  
Senior Investment Officer

**(916) 492-3529**  
sukhbir.randhawa@insurance.ca.gov

**Cannabis Insurance**

Vacant  
Deputy Legislative Director, Policy and Legislation

**Climate and Sustainability**

Mike Peterson  
Deputy Commissioner, Climate & Sustainability

**(916) 492-3673**  
mike.peterson@insurance.ca.gov

**Communications**

Michael Soller  
Deputy Commissioner, Communications and Press Relations

**(916) 492-3542**  
michael.soller@insurance.ca.gov

**Conservation and Liquidation Office**

Joseph Holloway  
Chief Executive Office, Conservation and Liquidation Office

**(415) 676-5000**  
hollowayj@caclo.org

**Consumer Complaints and Inquires**

Consumer Hotline  
Toll-Free

**(800) 927-4357**

**Consumer Services**

Lucy Jabourian  
Division Chief, Consumer Services

**(213) 346-6899**  
lucy.jabourian@insurance.ca.gov

**Data Calls/Statistical Plans**

Luciano Gobbo  
Division Chief, Data Analytics and Reporting

**(213) 346-6308**  
luciano.gobbo@insurance.ca.gov

**Deposits and Fees**

Carolina Bravo  
Bureau Chief, Accounting Services

**(916) 492-3645**  
carolina.bravo@insurance.ca.gov

**Enforcement Branch**

George Mueller  
Deputy Commissioner, Enforcement

**(213) 346-6499**  
george.mueller@insurance.ca.gov

Stephen Smith  
Chief, Enforcement Branch Headquarters

**(916) 854-5748**  
stephen.smith@insurance.ca.gov

**Financial Analysis**

Michelle Lo  
Division Chief, Financial Analysis

**(213) 346-6334**  
michelle.lo@insurance.ca.gov

**Financial Examinations - Insurer Financial Audits**

Laura Clements  
Division Chief, Field Examination

**(213) 346-6127**  
laura.clements@insurance.ca.gov

**Fraud Division**

Eric Charlick  
Division Chief, Fraud

**(559) 440-5922**  
eric.charlick@insurance.ca.gov

Shawn Conner  
Assistant Chief, Southern Region

**(858) 693-7108**  
shawn.connor@insurance.ca.gov

Kathleen Rooney  
Assistant Chief, Northern Region

**(916) 854-5728**  
kathleen.rooney@insurance.ca.gov

Victoria Martinez  
Assistant Chief, Grant Programs and Enforcement Training Unit

**(323) 278-5062**  
victoria.martinez@insurance.ca.gov

**Health Policy and Reform**

Lan Brown  
Chief Health Actuary, Health Actuarial Office

**(213) 346-6136**  
lan.brown@insurance.ca.gov

Christopher Citko  
Assistant Chief Counsel, Health Policy Approval Bureau

**(916) 492-3187**  
christopher.citko@insurance.ca.gov

Stesha Hodges  
Asst. Chief Counsel, Health Equity and Access Office

**(916) 492-3544**  
stesha.hodges@insurance.ca.gov

**Human Resources Management Division**

Vacant  
Division Chief, Human Resources Management

**Information Technology Division**

David Noronha  
Chief Information Officer

**(916) 492-3294**  
david.noronha@insurance.ca.gov

**InsurTech**

Lucy Jabourian  
Division Chief, Consumer Services

**(213) 346-6899**  
lucy.jabourian@insurance.ca.gov

**Investigation Division**

Lewis Deslauriers  
Division Chief, Investigations

**(661) 253-7505**  
lewis.deslauriers@insurance.ca.gov

**Legal - Company Licensing, Corporate Affairs Bureaus I and II**

Vacant  
Assistant Chief Counsel

Valerie Sarfaty  
Assistant Chief Counsel

**(415) 538-4459**  
valerie.sarfaty@insurance.ca.gov

**Legal - Enforcement Bureaus**

Michael Tancredi  
Assistant Chief Counsel, Auto (Los Angeles)

**(213) 346-6637**  
michael.tancredi@insurance.ca.gov

Vacant  
Assistant Chief Counsel (Oakland)

Tyler McKinney  
Assistant Chief Counsel (Sacramento), Enforcement Bureau

**(916) 492-3521**  
tyler.mckinney@insurance.ca.gov

**Legal - Policy and Form Filing (Life and Disability, Other than Health)**

Vacant  
Assistant Chief Counsel

**(415) 538-4190**

**Legal - Rate Enforcement**

Alec Stone  
Assistant Chief Counsel (Oakland)

**(415) 538-4174**  
alec.stone@insurance.ca.gov

**Legal Branch**

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services

**(415) 538-4126**  
teresa.campbell@insurance.ca.gov

Vacant  
Deputy Commissioner and General Counsel

**(415) 538-4379**

**Legislation**

Michael Martinez  
Senior Deputy Commissioner and Legislative Director, Policy and Legislation

**(916) 492-3573**  
michael.martinez@insurance.ca.gov

**Life Insurance**

Vacant  
Assistant Chief Counsel

**(415) 538-4190**

Ahmad Kamil  
Chief Life Actuary

**(213) 346-6147**  
ahmad.kamil@insurance.ca.gov

**Long-Term Care**

Tyler McKinney  
Assistant Chief Counsel (Sacramento), Enforcement Bureau

**(916) 492-3521**  
tyler.mckinney@insurance.ca.gov

Ahmad Kamil  
Chief Life Actuary

**(213) 346-6147**  
ahmad.kamil@insurance.ca.gov

**Market Conduct - Claims Examinations and Rating and Underwriting Examinations**

Pam O'Connell  
Division Chief, Market Conduct

**(916) 492-3599**  
pam.oconnell@insurance.ca.gov

**NAIC Liaison**

Kathryn Taras  
Special Project Manager

**916-492-3675**  
Kathryn.Taras@insurance.ca.gov

Vacant  
NAIC Liaison

**(916) 492-3595**

Vacant  
Executive Office Operations Manager

**Office of Principle-Based Reserving**

Thomas Reedy  
Chief Systems Actuary

**(213) 346-6493**  
thomas.reedy@insurance.ca.gov

**Ombudsman Office**

Therese Gallagher  
Ombudsman

**(916) 492-3041**  
therese.gallagher@insurance.ca.gov

**Premium Tax - Annual Payments**

Carolina Bravo  
Bureau Chief, Accounting Services

**(916) 492-3645**  
carolina.bravo@insurance.ca.gov

**Premium Tax - Audits**

Laura Clements  
Division Chief, Field Examination

**(213) 346-6127**  
laura.clements@insurance.ca.gov

**Producer Licensing**

Holly Kinney  
Bureau Chief, Curriculum and Officer Review

**(916) 492-3040**  
holly.kinney@insurance.ca.gov

Dianne Cooper  
Bureau Chief, Producer Licensing Bureau

**(916) 492-3036**  
dianne.cooper@insurance.ca.gov

Licensing Hotline  
Toll-Free

**(800) 967-9331**

Charlene Ferguson  
Division Chief, Licensing Services

**(916) 492-3010**  
charlene.ferguson@insurance.ca.gov

**Property & Casualty – Rates and Forms**

Adam Gammell  
Division Chief, Rate Filing

**(213) 346-6706**  
adam.gammell@insurance.ca.gov

**Receivership**

Joseph Holloway Chief Executive Office, Conservation and Liquidation Office	<b>(415) 676-5000</b> hollowayj@caclo.org
Vacant Deputy Commissioner and General Counsel	<b>(415) 538-4379</b>
<b>Regulations</b> Lucy Wang Deputy Commissioner and Special Counsel	<b>(415) 538-4377</b> lucy.wang@insurance.ca.gov
<b>Reinsurance</b> Vacant Deputy Commissioner and General Counsel	<b>(415) 538-4379</b>
Monica Macaluso Attorney, Corporate Affairs Bureau II	<b>(415) 538-4118</b> monica.macaluso@insurance.ca.gov
<b>Risk Retention</b> Dawn Withers Attorney, Corporate Affairs Bureau I	<b>(916) 492-3099</b> dawn.withers@insurance.ca.gov
<b>Senior Issues</b> Tyler McKinney Assistant Chief Counsel (Sacramento), Enforcement Bureau	<b>(916) 492-3521</b> tyler.mckinney@insurance.ca.gov
Ahmad Kamil Chief Life Actuary	<b>(213) 346-6147</b> ahmad.kamil@insurance.ca.gov
<b>Statistical Reporting - Property &amp; Casualty</b> Luciano Gobbo Division Chief, Data Analytics and Reporting	<b>(213) 346-6308</b> luciano.gobbo@insurance.ca.gov
Roy Chan Bureau Chief, Rate Specialist	<b>(213) 346-6731</b> roy.chan@insurance.ca.gov
<b>Title Insurance</b> Rafael Gutierrez Senior Staff Counsel, Corporate Affairs Bureau I	<b>(415) 538-4402</b> rafeal.gutierrez@insurance.ca.gov
<b>Workers' Compensation</b> Mitra Sanandajifar Senior Casualty Actuary	<b>(213) 346-6686</b> Mitra.Sanandajifar@insurance.ca.gov

# Colorado



**Michael Conway**  
**Commissioner**  
**Chair, Western Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: December 21, 2018

Confirmed: January 22, 2019

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

## Main

Department of Regulatory Agencies Division of Insurance  
1560 Broadway  
Suite 850  
Denver, CO 80202  
United States

## Email Address

[dora\\_insurance@state.co.us](mailto:dora_insurance@state.co.us)

## Phone Numbers

Main: **(303) 894-7499**

Consumer Assistance: **(303) 894-7490**

Toll-Free Number (In-State Only): **(800) 930-3745**

Producer Licensing: **(800) 275-8247**

## Fax Numbers

Main: **(303) 894-7455**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://doi.colorado.gov>

**Make Checks Payable to:** Colorado Division of Insurance

Cody Goodrich Executive Assistant	(303) 894-7425
Debra Judy Deputy—Legislative & Regulatory Affairs	(303) 894-2066
Jason Lapham Deputy, Property/Casualty	303-869-3412
Kate Harris Chief Deputy Commissioner	(303) 894-2429
Kyla Hoskins Deputy—Affordability Programs	(303) 894-7416
Rolf Kaumann Chief Deputy—Finance	(303) 894-7532
Vincent Plymell Assistant Commissioner / Communications	(303) 894-2261

### **Contact Persons**

#### **Accident & Health Insurance**

Matt Mortier Director, Life & Health Consumer Services	(303) 894-7581 matt.mortier@state.co.us
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#### **Actuary - Life & Health (All ACA)**

Susan Stieg Actuary	(303) 894-2190 susan.stieg@state.co.us
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#### **Actuary - Life & Health (All Non-ACA Lines)**

Sean Brady Actuary	(303) 894-7484 sean.brady@state.co.us
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#### **Actuary - Property & Casualty**

Mitchell Bronson Statistical Analyst	(303) 894-2192 mitchell.bronson@state.co.us
---	--

#### **Annual Statements**

Keith Warburton Director, Financial Services	(303) 894-7537 keith.warburton@state.co.us
---	---

#### **Chief Actuary**

Eric Unger Chief Actuary	(303) 894-7492 eric.unger@state.co.us
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#### **Company Licensing**

Cindy Hathaway Director, Corporate Affairs	(303) 894-7544 cindy.hathaway@state.co.us
---	--

#### **Consumer Complaints - Life & Health**

Matt Mortier Director, Life & Health Consumer Services	(303) 894-7581 matt.mortier@state.co.us
---	--

#### **Consumer Complaints - Property & Casualty**

Bobbie Baca Director, Property & Casualty Consumer Services	(303) 894-7783 bobbie.baca@state.co.us
--	---

#### **Consumer Counseling Program for Seniors**

Brandon Davis Director, SHIP/SMP Program	(303) 894-7552 brandon.d.davis@state.co.us
---	---

**Department Counsel**

Karl Kaesemeyer  
First Attorney General

(303) 866-6000  
karl.kaesemeyer@state.co.us

**Deposits - Premium Taxes**

Cindy Hathaway  
Director, Corporate Affairs

(303) 894-7544  
cindy.hathaway@state.co.us

**Examinations - Financial**

Carol Matthews  
Chief Financial Examiner

(303) 894-2236  
carol.matthews@state.co.us

**Examinations - Producer**

Pearson VUE

(800) 275-8247

**Fees - Company**

Cindy Hathaway  
Director, Corporate Affairs

(303) 894-7544  
cindy.hathaway@state.co.us

**InsurTech**

Bobbie Baca  
Director, Property & Casualty Consumer Services

(303) 894-7783  
bobbie.baca@state.co.us

**Investigations**

Steven Giampaolo  
Director, Producer Licensing and Enforcement

(303) 894-2241  
steven.giampaolo@state.co.us

**Market Regulation**

Tracy Garceau  
Director, Market Regulation

(303) 894-7803  
tracy.garceau@state.co.us

**Media Contact**

Vincent Plymell  
Assistant Commissioner / Communications

(303) 894-2261  
vincent.plymell@state.co.us

**Premium Tax**

Cindy Hathaway  
Director, Corporate Affairs

(303) 894-7544  
cindy.hathaway@state.co.us

**Producer Continuing Education**

Pearson VUE

(800) 275-8247

**Producer Licensing**

Steven Giampaolo  
Director, Producer Licensing and Enforcement

(303) 894-2241  
steven.giampaolo@state.co.us

**Property & Casualty Insurance**

Bobbie Baca  
Director, Property & Casualty Consumer Services

(303) 894-7783  
bobbie.baca@state.co.us

**Rate, Policy & Form Filing - Life & Health**

Sydney Sloan  
Director, Life & Health Rates & Forms

(303) 894-7540  
sydney.sloan@state.co.us

**Rate, Policy & Form Filing - Property & Casualty**

David Martinez  
Director, Property, Casualty & Title Rates & Forms

(303) 894-2262  
davidj.martinez@state.co.us

**Service of Process**

Christine Gonzales-Ferrer  
Compliance Assistant

(303) 894-2157  
christine.gonzales-ferrer@state.co.us

**Statistical Reporting**

Kelly Schultz  
Senior Market Analyst

**(303) 894-7481**  
[kelly.schultz@state.co.us](mailto:kelly.schultz@state.co.us)

# Connecticut



**Andrew N. Mais**  
**Commissioner**  
**NAIC President**  
**Northeast Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: March 4, 2019  
Reappointed: December 29,  
2022

Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut's 33rd Insurance Commissioner on March 4, 2019.

Mais was elected as NAIC President and serves on the Executive (EX) Committee. Additionally, he serves on the NAIC's Internal Administration (EX1) Subcommittee, the Audit Committee, the Government Relations (EX) Leadership Council, the Property and Casualty Insurance (C) Committee, the Financial Regulation Standards and Accreditation (F) Committee, and the International Insurance Relations (G) Committee. He is also a member of the NAIC's Special (EX) Committee on Race and Insurance, which is charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais also serves on the International Association of Insurance Supervisors (IAIS) Macroeprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais previously was a member of Deloitte's Center for Financial Services, providing industry-leading thought leadership and insight on U.S. and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department's senior leadership team through numerous events, including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais has dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.

## Main

Connecticut Insurance Department  
P.O. Box 816  
Hartford, CT 06142-0816  
United States

## Email Address

[cid.admin@ct.gov](mailto:cid.admin@ct.gov)

## Phone Numbers

Main: **(860) 297-3800**  
Toll-Free (In-State Only): **(800) 203-3447**

## Fax Numbers

Main: **(860) 566-7410**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday, except state holidays

**Website:** <https://portal.ct.gov/cid>

**Make Checks Payable to:** Connecticut State Treasurer

Jared Kosky  
Deputy Commissioner

**(860) 297-3998**

## Contact Persons

### **Accident and Health Insurance**

Paul Lombardo  
Director, Life and Health Division

**(860) 297-3891**  
Paul.Lombardo@ct.gov

### **Agent Investigation**

Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit

**(860) 297-3933**

### **Agent Licensing**

Vacant  
Principal Examiner, Licensing Unit

**(860) 297-3882**

### **Captive Division**

Fenhua Liu  
Program Manager, Captive Division

**(860) 297-3935**

### **Company Licensing**

Vacant  
Supervising Examiner, Financial Analysis and Compliance

### **Consumer Complaints and Inquires**

Gerard O'Sullivan  
Director, Consumer Affairs Division

**(860) 297-3889**

### **Deposits**

Vacant  
Supervising Examiner, Financial Analysis and Compliance

### **Examinations - Financial**

William Arfanis  
Assistant Deputy Commissioner of Financial Exams

**(860) 297-3923**  
william.arfanis@ct.gov

### **Examinations - Market Conduct**

Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing

**(860) 297-3972**

### **Fees - Agents**

Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing

**(860) 297-3972**

### **Financial Analysis**

Jack Broccoli  
Assistant Deputy Commissioner of Financial Analysis and Licensing

**(860) 297-3968**  
Jack.Broccoli@CT.gov

### **Fraud**

Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit

**(860) 297-3933**

### **InsurTech**

George Bradner

**860-297-3866**  
george.bradner@ct.gov

### **Life Insurance**

Paul Lombardo  
Director, Life and Health Division

**(860) 297-3891**  
Paul.Lombardo@ct.gov

### **Policy and Form Filing - Life & Health**

Paul Lombardo  
Director, Life and Health Division

**(860) 297-3891**  
Paul.Lombardo@ct.gov

### **Policy and Form Filing - Property & Casualty**

George Bradner  
Director, Property and Casualty Division

**(860) 297-3866**

**Property & Casualty - Commercial Lines**

George Bradner  
Director, Property and Casualty Division

**(860) 297-3866**

**Property & Casualty - Personal Lines**

George Bradner  
Director, Property and Casualty Division

**(860) 297-3866**

**Receivership and Guaranty Funds**

Jared Kosky  
Deputy Commissioner

**(860) 297-3998**

[jared.kosky@ct.gov](mailto:jared.kosky@ct.gov)

# Delaware



**Trinidad Navarro**  
**Commissioner**  
**Chair, Northeast Zone**

Term of Office:  
Four Years

Elected:  
November 8, 2016  
Re-elected: November 3, 2020

Trinidad Navarro was elected in 2016 as the State of Delaware's 26th Insurance Commissioner. He was re-elected in 2020. In this role, he works to ensure insurance affordability and availability for residents as well as the accountability of insurance companies. As Commissioner, he leads the office charged with protecting, educating, and advocating for Delaware residents.

The Department offers free Medicare counseling services and works on the Health Insurance Marketplace, provides arbitration services to residents, and fights and prevents fraud. The Department also works to ensure insurance companies are financially sound, licenses more than 220,000 individuals in related professions, proposes the state's workers' compensation rates, helps more than a thousand companies create safer workplaces to lower their insurance rates by over \$7 million, and so much more.

During the Commissioner's term in office, the Department has made great strides. He has increased department diversity and internal promotions. In 2017, the Commissioner worked with the General Assembly to pass House Substitute 1 to House Bill 80, a signature piece of legislation that ends discrimination in auto insurance policies. The law ensures that neither race, age, gender, economic status, nor other personal characteristics impact the cost of auto policies.

In 2020, the office reduced Health Insurance Marketplace rates for the second time in the state's history, leading to a 5% increase in enrollment, and returned \$21.5 million in premiums to individuals and small businesses. The department completed two of the state's first Mental Health Parity examinations, assessing \$597,000 in penalties. Businesses saved \$4 million in workers' compensation premiums due to a double digit decrease in rates, and another decrease was approved for 2021.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service. He served for 20 years with the New Castle County Police and was elected New Castle County Sheriff in 2010. While a police officer, he received the department's distinguished Medal of Valor.

Commissioner Navarro serves as chair of the NAIC's Northeast Zone and member of the Executive (EX) Committee; chair of the Antifraud (D) Task Force; and vice chair of the Market Regulation and Consumer Affairs (D) Committee.

Additionally, Commissioner Navarro serves on many state boards such as the Delaware Health Care Commission, the State Employees Benefits Committee (SEBC), the Plans Management Board, the Council on Health Promotion and Disease Prevention, and the Primary Care Reform Collaborative.

Commissioner Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He resides in Bear, DE with his wife Melissa and youngest daughter Hannah.

## Main

Delaware Department of Insurance  
1351 W. North Street  
Suite 101  
Dover, DE 19904  
United States

## Email Address

[consumer@delaware.gov](mailto:consumer@delaware.gov)

## Phone Numbers

Main: **(302) 674-7300**  
Toll-Free (In-State Only): **(800) 282-8611**

**Fax Numbers**

Main: **(302) 739-5280**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://insurance.delaware.gov/>

**Make Checks Payable to:** Department of Insurance

Christina Haas Senior Advisor	<b>(302) 674-7303</b>
Gerald Pepper Director, Insurance Fraud Prevention	<b>(302) 674-7352</b>
Jessica Willey Deputy Attorney General (DAG)	<b>(302) 674-7387</b>
Joseph Maddox Controller	<b>(302) 674-7382</b>
Kathleen 'Kitty' Makowski Deputy Attorney General (DAG)	<b>(302) 674-7326</b>
Michael A. Capasso Deputy Attorney General (DAG)	<b>(302) 674-7381</b>
Nicole Brittingham Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)	<b>(302) 674-7335</b>
Stephen C. Taylor Director, Bureau of Captive & Financial Insurance Products	<b>(302) 577-5258</b>
Stuart Snyder Chief of Staff	<b>(302) 674-7312</b>
Susan Jennette Director, Insurance Consumer Protection Enforcement	<b>(302) 674-7319</b>
Tanisha Merced Deputy Insurance Commissioner	<b>(302) 674-7391</b>
Tiffany Kent Executive Assistant to Deputy Commissioner	<b>(302) 674-7306</b>
Victoria 'Dee' Jones Executive Assistant to Commissioner	<b>(302) 674-7305</b>

**Contact Persons****Annual Statements**

Nicole Brittingham Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)	<b>(302) 674-7335</b> <a href="mailto:nicole.brittingham@delaware.gov">nicole.brittingham@delaware.gov</a>
---	---

**Company Licensing**

Sherry Wilson BERG Office Manager	<b>(302) 674-6246</b> <a href="mailto:sherry.wilson@delaware.gov">sherry.wilson@delaware.gov</a>
--------------------------------------	---

**Department Counsel**

Jessica Willey Deputy Attorney General (DAG)	<b>(302) 674-7387</b> <a href="mailto:jessica.willey@delaware.gov">jessica.willey@delaware.gov</a>
Michael A. Capasso Deputy Attorney General (DAG)	<b>(302) 674-7381</b> <a href="mailto:michael.capasso@delaware.gov">michael.capasso@delaware.gov</a>

Kathleen 'Kitty' Makowski  
Deputy Attorney General (DAG)

**(302) 674-7326**  
kathleen.makowski@delaware.gov

**Email by Division**

Consumer Services  
Email consumer@delaware.gov

Delaware Medical Assistance Bureau  
Email DMAB@delaware.gov

Fraud Prevention  
Email fraud@delaware.gov

Workplace Safety  
Email safety@delaware.gov

Producer Licensing  
Email licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)  
Email berg@delaware.gov

**Examinations - Financial**

Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) **(302) 674-7335**  
nicole.brittingham@delaware.gov

**Examinations - Market Conduct**

Robin David  
Supervisor, Market Conduct and Producer Licensing **(302) 674-7348**  
robin.david@delaware.gov

**Fees - Companies**

Sherry Wilson  
BERG Office Manager **(302) 674-6246**  
sherry.wilson@delaware.gov

**Fees - Producers**

Robin David  
Supervisor, Market Conduct and Producer Licensing **(302) 674-7348**  
robin.david@delaware.gov

**Information Systems**

Tim Li  
Director, Information Technology **(302) 647-7332**  
tim.li@delaware.gov

**InsurTech**

Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) **(302) 674-7335**  
nicole.brittingham@delaware.gov

**Media Relations/Public Information**

Christina Haas  
Senior Advisor **(302) 674-7303**  
christina.haas@delaware.gov

**NAIC Liaison**

Christina Haas  
Senior Advisor **(302) 674-7303**  
christina.haas@delaware.gov

**Policy and Form Filing**

Ann Lyon  
Property and Casualty Rating Analyst **(302) 674-7372**  
ann.lyon@delaware.gov

Jennifer Stinson  
Property and Casualty Rating Analyst **(302) 674-7385**  
jennifer.stinson@delaware.gov

Jan Brunory  
Life and Health Rating Analyst **(302) 674-7374**  
janet.brunory@delaware.gov

**Premium Tax**

Jeannine N. Neal  
Fiscal Analyst, Premium Taxes

**(302) 674-7339**  
jeannine.neal@delaware.gov

**Producer Licensing**

Robin David  
Supervisor, Market Conduct and Producer Licensing

**(302) 674-7348**  
robin.david@delaware.gov

**Statistical Reporting**

Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)

**(302) 674-7335**  
nicole.brittingham@delaware.gov

# District of Columbia



**Karima M. Woods**  
**Commissioner**  
**Northeast Zone**

**Term of Office:**

At the Pleasure of the Mayor

Appointed: January 21, 2020

Confirmed: July 28, 2020

Karima M. Woods was appointed Acting Commissioner of the District of Columbia Department of Insurance, Securities and Banking on January 21, 2020. The Council of the District of Columbia confirmed Woods as Commissioner on July 28, 2020.

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor's economic strategy and helped to drive the District's business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor's Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds an M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara. Woods is married and lives with her husband and two daughters in Washington, DC.

**Main**

District of Columbia Department of Insurance, Securities and Banking  
1050 First Street NE  
Suite 801  
Washington, DC 20002  
United States

**Email Address**

[disb@dc.gov](mailto:disb@dc.gov)

**Phone Numbers**

Main: **(202) 727-8000**

**Fax Numbers**

**Office Hours:** 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website:** <https://disb.dc.gov/>

**Make Checks Payable to:** D.C. Treasurer

Alicia M. Wade Executive Assistant to Commissioner	(202) 442-7760
Dana Sheppard Deputy Commissioner - Market Operations	(202) 442-7820
Dolly Turner Chief of Staff	(202) 545-7492
Lilah Blackstone Acting General Counsel	(202) 442-7750
Nicole West Policy Advisor	(202) 442-4239
Philip Barlow Associate Commissioner - Insurance	(202) 442-7823
Sharon Shipp Deputy Commissioner - Market Compliance	(202) 442-7810

## **Contact Persons**

### **Actuarial Analysis**

Roberto Nkojo  
Manager, Actuarial Analysis Branch

**(202) 442-7757**  
robert.nkojo@dc.gov

Vacant  
Supervisory Health Actuary

### **Communication and Public Affairs**

Paul Drehoff  
Public Information Officer

**(202) 442-7856**  
paul.drehoff@dc.gov

### **Company and Agent Licensing**

Sheila Johnson-Parker  
Insurance Licensing Manager

**(202) 442-7795**  
sheila.parker@dc.gov

### **Company Examinations - Financial**

N. Kevin Brown  
Chief Financial Examiner

**(202) 442-7785**  
nathaniel.brown@dc.gov

Sean O'Donnell  
Acting Associate Commissioner - Risk Finance

**(202) 442-8153**  
sean.odonnell@dc.gov

### **Compliance**

Philip Edmonds  
Director, Compliance & Analysis Division

**(202) 733-7913**  
philip.edmonds@dc.gov

### **Consumer Complaints**

Jeysha Rhodes

**(202) 442-7849**  
jeysha.rhodes1@dc.gov

### **Enforcement and Investigation Bureau**

Brian Bressman  
Director, Enforcement and Investigation Bureau

**(202) 442-8790**  
brian.bressman@dc.gov

### **Financial Statement Filing and Analysis**

N. Kevin Brown  
Chief Financial Examiner

**(202) 442-7785**  
nathaniel.brown@dc.gov

### **Information Systems**

Shankar Vaidyanathan  
Chief Information Officer

**(202) 442-8154**  
shankar.vaidyanathan@dc.gov

### **InsurTech**

Tamara Zeidan  
Director, Office of Innovation

**(202) 442-7753**  
tamara.zeidan@dc.gov

### **Policy and Administration**

Katrice Purdie  
Chief of Policy and Administration

**(202) 442-7773**  
katrice.purdie@dc.gov

### **Policy and Form Filing**

Howard Liebers  
Insurance Examiner Manager

**(202) 442-8571**  
howard.liebers@dc.gov

### **Premium Tax**

Sam Merlo  
Financial Analyst

**(202) 442-7833**  
sam.merlo@dc.gov

# Florida



**Michael Yaworsky**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
At the Pleasure of the Financial  
Services Commission  
Appointed: February 13, 2023  
Confirmed: March 13, 2023

## Mailing Address

Florida Office of Insurance Regulation  
The Larson Building  
200 E. Gaines Street, Rm 101A  
Tallahassee, FL 32399-0305  
United States

## Email Address

InsuranceCommissioner@floiir.com

## Phone Numbers

Main: **(850) 413-5914**  
Main: **(850) 413-3089**  
Division of Consumer Services: **(850) 413-3089**  
Division of Agent and Agency Services: **(850) 413-3137**  
Consumer Services (In-State): **(877) 693-5236**  
Consumer Services (Out-of-State): **(850) 413-3089**

## Fax Numbers

Main: **(850) 488-3334**  
Main: **(850) 413-2950**

**Office Hours:** 8:00 a.m.–5:00 p.m., Monday–Friday

**Website:** <https://www.floiir.com/>

**Make Checks Payable to:** Office of Insurance Regulation

Michael Yaworsky was appointed as Florida's Insurance Commissioner by the Financial Services Commission, effective March 13, 2023, after serving as Interim Commissioner for one month.

The Insurance Commissioner is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Florida Office of Insurance Regulation (OIR).

Prior to his nomination, Commissioner Yaworsky served as vice chairman of the Florida Gaming Control Commission and as the OIR's chief of staff from 2017 to 2021. As the OIR's chief of staff, he assisted in overseeing one of the largest insurance markets in the world by serving as a policy advisor to the Commissioner and managing agency fiscal matters and administrative operations. Prior to joining the OIR, he served as legal counsel for the Georgia Office of Insurance and Safety Fire Commissioner.

Commissioner Yaworsky serves on the board of directors for Family Promise of the Big Bend, a nonprofit organization dedicated to helping families experiencing homelessness and low-income families achieve sustainable independence through a community-based response.

Commissioner Yaworsky earned a Juris Doctor (J.D.) from Samford University's Cumberland School of Law (Homewood, AL) and a bachelor's degree in social science from Florida State University.

The OIR is the lead regulatory agency overseeing Florida's insurance industry—one of the largest, most complex insurance industries in the world. It is housed within the Department of Financial Services (DFS) for administrative, personnel, and technology support.

## Main

Florida Department of Financial Services  
J. Edwin Larson Building  
200 E. Gaines Street  
Tallahassee, FL 32399-0301  
United States

Alexis Bakofsky Chief of Staff	(850) 413-5000
Anoush Brangaccio General Counsel	(850) 413-4116
Carolyn Morgan Director, Life and Health Financial Oversight	(850) 413-5233
Deanna Sablan Inspector General	(850) 413-4980
James Dunn Director, Life & Health Product Review	(850) 413-5136
Kevin Jacobs Deputy Chief of Staff / Legislative Affairs Director	(850) 413-5011
Rebecca Smid Director, Market Research & Technology	(850) 413-5021
Samantha Bequer Communications Director	(850) 413-5128
Samantha Heyn Director, Life and Health Market Regulation	(850) 413-2628
Sheryl Parker Deputy Commissioner, Market Regulation	(850) 413-5086
Vacant Deputy Commissioner, Life and Health	
Virginia Christy Deputy Commissioner, Property & Casualty	(850) 413-5019

## **Contact Persons**

### **Agent Services**

Division of Agent & Agency Services  
<https://myfloridacfo.com/Division/Agents/>

**(850) 413-3137**

### **Annual Statements - Life & Health Filings**

Carolyn Morgan  
Director, Life and Health Financial Oversight

**(850) 413-5233**

Carolyn.Morgan@floir.com

### **Annual Statements - Property & Casualty Filings**

Jane Nelson  
Director, Property and Casualty Financial Oversight

**(850) 413-3825**

jane.nelson@floir.com

### **Company Licensing**

Jane Nelson  
Director, Property and Casualty Financial Oversight

**(850) 413-3825**

jane.nelson@floir.com

Carolyn Morgan

Director, Life and Health Financial Oversight

**(850) 413-5233**

Carolyn.Morgan@floir.com

### **Consumer Services**

Division of Consumer Services  
<https://myfloridacfo.com/Division/Consumers/contactus.htm>

**(850) 413-3089**

consumer.Services@myfloridacfo.com

### **Examinations - Financial**

Jane Nelson  
Director, Property and Casualty Financial Oversight

**(850) 413-3825**

jane.nelson@floir.com

Carolyn Morgan

Director, Life and Health Financial Oversight

**(850) 413-5233**

Carolyn.Morgan@floir.com

### **Examinations - Market Regulation**

Samantha Heyn  
Director, Life and Health Market Regulation

**(850) 413-2628**

Samantha.Heyn@floir.com

Alex May

Director, Property & Casualty Market Regulation

**(850) 413-3085**

alex.may@floir.com

### **Information Technology**

Rebecca Smid  
Director, Market Research & Technology

**(850) 413-5021**

Rebecca.Smid@floir.com

### **Life Insurance**

Carolyn Morgan  
Director, Life and Health Financial Oversight

**(850) 413-5233**

Carolyn.Morgan@floir.com

James Dunn

Director, Life & Health Product Review

**(850) 413-5136**

James.Dunn@floir.com

### **Managed Care**

Carolyn Morgan  
Director, Life and Health Financial Oversight

**(850) 413-5233**

Carolyn.Morgan@floir.com

### **Premium Tax - Surplus Lines**

Jane Nelson  
Director, Property and Casualty Financial Oversight

**(850) 413-3825**

jane.nelson@floir.com

### **Rate and Form Filing - Life & Health**

James Dunn  
Director, Life & Health Product Review

**(850) 413-5136**

James.Dunn@floir.com

## Florida



**Jimmy Patronis**  
**Chief Financial Officer**  
**Southeast Zone**

Term of Office:  
Four Years

Elected:  
November 6, 2018  
Re-elected: November 8, 2022  
Appointed: June 30, 2017

### Mailing Address

Florida Office of Insurance Regulation  
The Larson Building  
200 E. Gaines Street, Rm 101A  
Tallahassee, FL 32399-0305  
United States

### Email Address

Consumer.Services@myfloridacfo.com

### Phone Numbers

Main: **(850) 413-5914**  
Main: **(850) 413-3089**  
Division of Consumer Services: **(850) 413-3089**  
Division of Agent and Agency Services: **(850) 413-3137**  
Consumer Services (In-State): **(877) 693-5236**  
Consumer Services (Out-of-State): **(850) 413-3089**

### Fax Numbers

Main: **(850) 488-3334**  
Main: **(850) 413-2950**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.myfloridacfo.com/>

**Make Checks Payable to:** Florida Department of Financial Services

Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor's degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson's, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom's House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL's Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce's Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center's Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John's Greek Orthodox Church.

### Main

Florida Department of Financial Services  
J. Edwin Larson Building  
200 E. Gaines Street  
Tallahassee, FL 32399-0301  
United States

Austin Stowers Director, Legislative Affairs	(850) 413-5939
Frank Collins Deputy CFO, Consumer Protection & Communication	(850) 413-2624
Julie Jones Deputy CFO, Law Enforcement	(850) 413-2829
Michael Dobson General Counsel	(850) 413-4912
Peter Penrod Chief of Staff	(850) 413-4900
Robert Tornillo Senior Cabinet Aide	(850) 413-2821
Scott Fennell Deputy CFO, Operations	(850) 413-2908
Susan Miller Deputy Chief of Staff	(850) 413-2980
Tanya Cooper Director, Cabinet Affairs	(850) 413-2824
Tasha Carter Insurance Consumer Advocate	(850) 413-2868

#### **Contact Persons**

##### **Consumer Services**

Sean Fisher Assistant Director	(850) 413-5784 sean.fisher@myfloridacfo.com
Brandi Wilson Bureau Chief, Consumer Assistance	(850) 413-5841 brandi.wilson@myfloridacfo.com
Greg Thomas Director	(850) 413-5401 greg.thomas@myfloridacfo.com

##### **Fees**

Alexandra Weimorts Bureau Chief, Financial Services	(850) 413-2092 alexandra.weimorts@myfloridacfo.com
--	---

##### **Funeral, Cemetery, and Consumer Services**

Mary Schwantes Director	(850) 413-4984 mary.schwantes@myfloridacfo.com
Ellen Simon Assistant Director	(850) 413-4985 Ellen.Simon@myfloridacfo.com

##### **Insurance Agent and Agency Services**

Ray Wenger Bureau Chief, Investigations	(850) 413-5605 ray.wenger@myfloridacfo.com
David Jones Bureau Chief, Licensing	(850) 413-5460 david.jones@myfloridacfo.com

Matt Tamplin  
Assistant Director, Insurance Agent and Agency Services

**(850) 413-5496**  
matt.tamplin@myfloridacfo.com

Greg Thomas  
Director

**(850) 413-5401**  
greg.thomas@myfloridacfo.com

#### **Investigative and Forensic Services**

Carl Chasteen  
Bureau Chief, Forensic Services

**(850) 539-2705**  
carl.chasteen@myfloridacfo.com

Thomas Bosco  
Bureau Chief, Fire, Arson, & Explosives Investigations

**(850) 413-3909**  
Thomas.Bosco@myfloridacfo.com

Col. Simon Blank  
Director

**(850) 413-4001**  
simon.blank@myfloridacfo.com

Ernie Stoll  
Director, Public Assistance Fraud

**(850) 413-1958**  
ernie.stoll@myfloridacfo.com

Lt. Col. Evangelina Brooks  
Assistant Director

**(850) 413-4020**  
evangelina.brooks@myfloridacfo.com

Chris Welch  
Bureau Chief, Workers' Compensation Fraud

**(850) 413-4053**  
Chris.Welch@myfloridacfo.com

#### **Licensing Examinations - Agents**

Matt Tamplin  
Assistant Director, Insurance Agent and Agency Services

**(850) 413-5496**  
matt.tamplin@myfloridacfo.com

#### **Media Relations/Public Information**

Devin Galetta  
Director, Communications

**(850) 413-2870**  
Devin.Galetta@myfloridacfo.com

#### **Risk Management**

Kelly Fitton  
Bureau Chief, State Employee WC claims

**(850) 413-4801**  
Kelly.Fitton@myfloridacfo.com

Molly Merry  
Director

**(850) 413-4701**  
molly.merry@myfloridacfo.com

Jeff Cagle  
Bureau Chief, Risk Financing & Loss Prevention

**(850) 413-4704**  
Jeff.Cagle@myfloridacfo.com

Kelly Hagenbeck  
Bureau Chief, State Liability & Property Claims

**(850) 413-4851**  
Kelly.Hagenbeck@myfloridacfo.com

#### **Treasury Deposits**

Kenneth Lee  
Bureau Chief, Collateral Management

**(850) 413-3383**  
kenneth.lee@myfloridacfo.com

#### **Workers' Compensation**

Pam Macon  
Bureau Chief, Compliance

**(850) 413-1708**  
pam.macon@myfloridacfo.com

Tanner Holloman  
Director

**(850) 413-1622**  
tanner.holloman@myfloridacfo.com

Charlene Miller  
Bureau Chief, Monitoring & Audit

**(850) 413-1738**  
charlene.miller@myfloridacfo.com

Andrew Sabolic  
Assistant Director

**(850) 413-1628**  
andrew.sabolic@myfloridacfo.com

Lisel Laslie  
Bureau Chief, Employee Asst. & Ombudsman Office

**(850) 413-1737**  
lisel.laslie@myfloridacfo.com

Leah Gardner  
Bureau Chief, Financial Accountability

**(850) 413-1705**  
Leah.Gardner@myfloridacfo.com

# Georgia



**John F. King**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
Four Years

Elected:  
November 8, 2022

John F. King was sworn in as Georgia's Insurance and Safety Fire Commissioner by Governor Brian Kemp on July 1, 2019, becoming the first Hispanic statewide official in state history. He was elected to a full four-year term on November 8, 2022.

Before becoming Commissioner, King spent his career in law enforcement, beginning as an Atlanta police officer in 1985 and culminating as Chief of Police for the City of Doraville. While at the Atlanta Police Department, he worked various assignments including Red Dog, Organized Crime/Intelligence, and received the Chief's Blue Star in 1987 for being injured in the line of duty as a result of a criminal attack with a firearm. His career also includes assignments to both FBI and DEA as a Task Force Agent.

A native of Mexico, King made a meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs in his role as Chief of Police. Recognizing the international composition of Doraville's community, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. Commissioner King's initiatives include Anti-Gang education programs for elementary school students and parents. He worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county, and local leaders to implement a safety and speed reduction program targeted to Buford Highway to reduce the number of pedestrian fatalities. Commissioner King is also a member of Leadership DeKalb.

In addition to his former roles in the Atlanta and Doraville Police Departments, King retired as a Major General in the U.S. Army following his final assignment to NORAD and U.S. Northern Command. King was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq, Afghanistan, and Africa. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, who oversaw an agency of over 96,000 police officers.

While serving on Active Duty and the National Guard, King earned numerous awards for his achievements. King received the Combat Action Badge for his service in Iraq and the Combat Infantry Badge for service in Afghanistan. Other awards and decorations include Legion of Merit, Bronze Star (2) Award, Meritorious Service Medal, Joint Meritorious Unit Award, Afghanistan Campaign Medal, Iraq Campaign Medal, El Salvador Gold Medal for Achievement, and the Afghanistan Barial 2<sup>nd</sup> Degree Medal.

King received his Bachelor's of Arts degree in criminal justice and public administration from Brenau University and a Master's Degree in Strategic Studies from the U.S. Army War College. He graduated from Harvard University Senior Executives in National Security and Syracuse University National Security Decision Making Course. Commissioner King was a graduate of class #229 in the FBI National Academy in Quantico, VA, and also a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE).

Commissioner King is also fluent in Spanish.

## Main

Office of Insurance and Safety Fire Commissioner Two Martin Luther King, Jr. Drive, SE  
West Tower  
Suite 704  
Atlanta, GA 30334  
United States

## Email Address

consumer@oci.ga.gov

### Phone Numbers

Main: **(404) 656-2070**

Toll-Free: **(800) 656-2298**

### Fax Numbers

Main: **(404) 657-8542**

**Office Hours:** 8:00 a.m.-6:00 p.m., Monday-Friday

**Website:** <https://oci.georgia.gov/>

**Make Checks Payable to:** Commissioner of Insurance

Clark Groce Chief Information Officer	<b>(470) 218-7534</b>
Craig Landolt State Fire Marshal, Safety Fire Division	<b>(470) 270-6499</b>
Derek Lyman Director, Criminal Investigations	<b>(404) 656-2070</b>
Jeremy Betts Executive Counsel	<b>(470) 715-3277</b>
Jo Anne Oni Director, Consumer Services Division	<b>(404) 656-2070</b>
Martin R. Sullivan, Jr. Chief of Staff	<b>(404) 651-8588</b>
Melanie Frechette Agent & Agency Licensing	<b>(470) 747-9873</b>
Steve Manders Deputy Commissioner for Insurance, Insurance Product Review	<b>(404) 656-2070</b>
Tony Pritchett Deputy Commissioner of Safety Fire	<b>(404) 655-2189</b>

### Contact Persons

#### **Accident and Health Insurance**

Steve Manders Deputy Commissioner for Insurance, Insurance Product Review	<b>(404) 656-2070</b> smanders@oci.ga.gov
--	--

#### **Administrative Procedure**

Jeremy Betts Executive Counsel	<b>(470) 715-3277</b> jbetts@oci.ga.gov
-----------------------------------	--

#### **Agent Licensing**

Melanie Frechette Agent & Agency Licensing	<b>(470) 747-9873</b> mfrechette@oci.ga.gov
---	--

#### **Annual Statements - Property & Casualty**

Scott Sanders Director, Insurance and Financial Oversight	<b>(404) 656-2070</b> ssanders@oci.ga.gov
--	--

#### **Company Licensing - Life & Health**

Scott Sanders Director, Insurance and Financial Oversight	<b>(404) 656-2070</b> ssanders@oci.ga.gov
--	--

**Company Licensing - Property & Casualty**

Scott Sanders  
Director, Insurance and Financial Oversight

**(404) 656-2070**  
ssanders@oci.ga.gov

**Computer Services**

Clark Groce  
Chief Information Officer

**(470) 218-7534**  
cgroce@oci.ga.gov

**Consumer Complaints and Inquires**

Jo Anne Oni  
Director, Consumer Services Division

**(404) 656-2070**  
joni@oci.ga.gov

**Deposits - Life & Health**

Patricia Coppel  
Insurance and Financial Oversight

**(404) 656-2413**  
pcoppel@oci.ga.gov

**Deposits - Property & Casualty**

Patricia Coppel  
Insurance and Financial Oversight

**(404) 656-2413**  
pcoppel@oci.ga.gov

**Examinations - Agent**

Melanie Frechette  
Agent & Agency Licensing

**(470) 747-9873**  
mfrechette@oci.ga.gov

**Examinations - Financial**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Examinations - Market Conduct (Property & Casualty, Life & Health)**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Fees - Life & Health**

Scott Sanders  
Director, Insurance and Financial Oversight

**(404) 656-2070**  
ssanders@oci.ga.gov

**Fees - Property & Casualty**

Scott Sanders  
Director, Insurance and Financial Oversight

**(404) 656-2070**  
ssanders@oci.ga.gov

**Fraud Division**

Derek Lyman  
Director, Criminal Investigations

**(404) 656-2070**  
dlyman@oci.ga.gov

**InsurTech**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Legislative Liaison**

Ethan Stiles  
Director of Communications and Legislative Affairs

**(404) 232-1388**  
estiles@oci.ga.gov

**Life Insurance**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Media Inquiries**

Ethan Stiles  
Director of Communications and Legislative Affairs

**(404) 232-1388**  
estiles@oci.ga.gov

**NAIC Liaison**

Martin R. Sullivan, Jr.  
Chief of Staff

**(404) 651-8588**  
msullivan@oci.ga.gov

**Policy and Form Filing - Life & Health**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Policy and Form Filing - Property & Casualty**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Premium Tax**

Mandy Snipes  
Director, Premium Tax Division

**(404) 656-7553**  
msnipes@oci.ga.gov

**Property & Casualty - Commercial Lines**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Property & Casualty - Personal Lines**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Receivership**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

**Statistical Reporting**

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review

**(404) 656-2070**  
smanders@oci.ga.gov

# Hawaii



**Gordon I. Ito**  
**Commissioner**  
**Western Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: December 16, 2022

Hawaii Governor Josh Green, M.D., appointed Gordon I. Ito as Insurance Commissioner effective December 16, 2022.

He was previously appointed Insurance Commissioner by Governor Linda Lingle (July 2010), Governor Neil Abercrombie (January 2011) and Governor David Ige (January 2015).

Ito served as NAIC secretary-treasurer in 2018. He was a recipient of the Robert Dineen award in 2020.

Ito was chair of the NAIC Western Zone from 2013 to 2015; he also served as chair of the International Regulatory Cooperation (G) Working Group and the Information Systems Task Force (EX1).

Prior to his appointment, Ito served as chief deputy insurance commissioner from 2000 to 2010 and from 2019 to 2022. He was supervising attorney of the Insurance Division from 1993 to 2000.

Ito earned a bachelor's degree in business administration from the University of Hawaii and a law degree from the University of Hawaii's William S. Richardson School of Law.

## Main

Department of Commerce and Consumer Affairs (DCCA) Insurance  
Division  
P.O. Box 3614  
Honolulu, HI 96811-3614  
United States

## Email Address

insurance@dcca.hawaii.gov

## Phone Numbers

Main: **(808) 586-2790**

## Fax Numbers

Main: **(808) 587-2806**

**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://cca.hawaii.gov/ins/>

**Make Checks Payable to:** Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito  
Commissioner

**(808) 586-2790**

Vacant  
General Counsel

## Contact Persons

### **Annual Statements**

John Pang  
Insurance Examiner

**(808) 586-7379**

## **Captives**

Andrew Kurata Captive Administrator	(808) 586-0981
Patrick Lo Captive Insurance Examiner	(808) 587-6739 pplo@dcca.hawaii.gov
<b>Company Licensing</b> Andy Chow Company Licensing Supervisor	(808) 586-3874 achow@dcca.hawaii.gov
<b>Consumer Complaints and Inquires</b> Samuel Thomsen Chief Investigator	(808) 586-2790
<b>Deposits</b> Andy Chow Company Licensing Supervisor	(808) 586-3874 achow@dcca.hawaii.gov
<b>Examinations - Agency</b> Andy Chow Company Licensing Supervisor	(808) 586-3874 achow@dcca.hawaii.gov
<b>Examinations - Financial</b> Patrick Lo Captive Insurance Examiner	(808) 587-6739 pplo@dcca.hawaii.gov
<b>Fees</b> Emily Rakieten Insurance Licensing Assistant	(808) 586-2788
<b>Health Insurance</b> Arlene Ige Program Administrator	(808) 586-2804
<b>Insurance Fraud</b> Colleen Chun Administrator, Insurance Fraud Investigation Unit	(808) 586-2796
<b>InsurTech</b> Jerry Bump Insurance Program Specialist	(808) 586-0985 jbump@dcca.hawaii.gov
<b>Life Insurance</b> Kathleen Nakasone Rate and Policy Analysis Manager	(808) 586-2809
<b>NAIC Liaison</b> Vacant General Counsel	
<b>Policy and Form Filing - Life, Accident &amp; Sickness, Property &amp; Casualty</b> Kathleen Nakasone Rate and Policy Analysis Manager	(808) 586-2809
<b>Premium Tax</b> Gale Miyazaki Insurance Examiner	(808) 587-6741
<b>Producer Licensing</b> Emily Rakieten Insurance Licensing Assistant	(808) 586-2788
<b>Property &amp; Casualty - Commercial Lines and Personal Lines</b>	

Kathleen Nakasone  
Rate and Policy Analysis Manager

(808) 586-2809

**Statistical Reporting**

Kathleen Nakasone  
Rate and Policy Analysis Manager

(808) 586-2809

# Idaho



**Dean L. Cameron**  
**Director**  
**NAIC Past President**  
**Western Zone**

Term of Office:  
Four years (subject to earlier  
removal by the Governor)  
Appointed: June 15, 2015  
Reappointed: March 19, 2019

## Main

Idaho Department of Insurance  
P.O. Box 83720  
Boise, ID 83720-0043  
United States

## Email Address

consumeraffairs@doi.idaho.gov

## Phone Numbers

Main: **(208) 334-4250**  
Toll-Free (In-State Only): **(800) 721-3272**

## Fax Numbers

Main: **(208) 334-4398**  
Accounting: **(666) 555-5555**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://doi.idaho.gov/>

**Make Checks Payable to:** Idaho Department of Insurance

Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. "Butch" Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.

Dean L. Cameron  
Director of Insurance (208) 334-4206

Eric Fletcher (208) 334-4230  
Bureau Chief, Company Activities - Chief Examiner, Examinations,  
Analysis, Producer Licensing

Randy Pipal (208) 334-4340  
Bureau Chief, Consumer Services - SHIBA, Investigations, Consumer  
Affairs

Shannon Hohl (208) 334-4315  
Market Oversight Bureau Chief

Weston Trexler (208) 334-4214  
Deputy Director

### **Contact Persons**

#### **Annual Statements**

Amber Re (208) 334-4337  
Examiner Financial Analysis, Supervisor amber.re@doi.idaho.gov

#### **Company Licensing**

Michele Munoz (208) 334-4311  
Technical Records Specialist michele.munoz@doi.idaho.gov

#### **Consumer Complaints and Inquires**

Amy Lambrecht (208) 334-4322  
Supervisor, Consumer Affairs amy.lambrecht@doi.idaho.gov

#### **Consumer Counseling Program for Seniors**

Colleen Clark (208) 334-4242  
Supervisor, Sr. Health Insurance Benefit Advisor (SHIBA) colleen.clark@doi.idaho.gov

#### **Department Counsel**

John Keenan (208) 334-4283  
Lead Deputy Attorney General john.keenan@doi.idaho.gov

#### **Deposits**

Michele Munoz (208) 334-4311  
Technical Records Specialist michele.munoz@doi.idaho.gov

#### **Examinations - Financial**

James Anderson (208) 334-4338  
Deputy Chief Examiner james.anderson@doi.idaho.gov

#### **Examinations - Market Conduct**

Shannon Hohl 208-334-4315  
Market Oversight Bureau Chief shannon.hohl@doi.idaho.gov

#### **Financial Analysis**

Amber Re (208) 334-4337  
Examiner Financial Analysis, Supervisor amber.re@doi.idaho.gov

#### **InsurTech**

Weston Trexler (208) 334-4214  
Deputy Director weston.trexler@doi.idaho.gov

#### **NAIC Liaison**

Kristina Wietstock (208) 334-4217  
Assistant to Director kristina.wietstock@doi.idaho.gov

**Policy and Form Filing - Life & Health**

Shannon Hohl  
Market Oversight Bureau Chief

**(208) 334-4315**  
shannon.hohl@doi.idaho.gov

**Policy and Form Filing - Property & Casualty**

Shannon Hohl  
Market Oversight Bureau Chief

**(208) 334-4315**  
shannon.hohl@doi.idaho.gov

**Premium Tax**

Lynn Shelton  
Premium Tax Specialist

**(208) 334-4281**  
lynn.shelton@doi.idaho.gov

**Producer Licensing and Continuing Education**

Lori Thomason  
Supervisor

**(208) 334-4343**  
lori.thomason@doi.idaho.gov

**Title Insurance**

Matt LeLong  
Senior Examiner

**(208) 334-4321**  
matt.lelong@doi.idaho.gov

# Illinois



**Ann Gillespie**  
**Acting Director**  
**Midwest Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: April 15, 2024

Ann Gillespie was appointed as Acting Director of the Illinois Department of Insurance (DOI) in April 2024 by Gov. JB Pritzker.

As a former Illinois state senator, Acting Director Gillespie sponsored legislation for the new state-based marketplace (SBM), also known as the Illinois Health Benefits Exchange, which Gov. Pritzker signed into law in 2023. The SBM will operate within the Illinois DOI, enrolling Illinoisans in federal Affordable Care Act (ACA) marketplace health plans beginning Nov. 1, 2025. Additionally, she served as chair of the Senate Appropriations Committee for Health and Human Services and chair of the Medicaid Working Group. She also was a member of the Senate Insurance Committee.

Prior to joining the Illinois General Assembly in 2019, Acting Commissioner Gillespie practiced health care law, served as chair of the Illinois HMO Guaranty Association, and consulted with state insurance departments managing health maintenance organizations (HMOs) in receivership.

Acting Director Gillespie is a Six Sigma Black Belt with expertise leading teams in health insurance operations process improvement. She has held several leadership roles in the health care industry, including at CVS/Caremark. She was vice president, member communications operations, heading member communication strategy and operations for commercial and Medicare lines of business. Prior to that, she was vice president, operations member experience, leading the pharmacy benefit manager (PBM) enterprise team.

Acting Director Gillespie earned a Juris Doctor (J.D.) from DePaul University College of Law (Chicago, IL) and a bachelor's degree from the University of Illinois at Urbana-Champaign.

## Main

Illinois Department of Insurance  
320 W. Washington St.  
4th Floor  
Springfield, IL 62767-0001  
United States

## Phone Numbers

Springfield Main : **(217) 782-4515**  
Springfield TDD: **(217) 524-4872**  
Office of Consumer Health Insurance: **(877) 527-9431**  
Chicago Main: **(312) 814-2420**  
Conservations, Liquid. & Receivership: **(312) 836-9500**

## Fax Numbers

Springfield Office: **(217) 782-5020**  
Chicago Office: **(312) 814-5416**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <http://insurance.illinois.gov>

**Make Checks Payable to:** Director of Insurance

Andi VanderKolk Legislative Liaison	(312) 814-5420
Beth Sill Executive Assistant to the Director - Chicago Office	(217) 558-4022
CJ Metcalf Deputy Director of Innovation and Emerging Issues	(217) 558-0853
Daniel Frey Legislative Affairs	(312) 814-8221
Jeff Varga Deputy Director, Life and Annuity Products Division	(217) 785-5987
Julie Rachford Deputy Director, Property and Casualty Products	(217) 782-4572
Justin Hammersmith Deputy Director, Investigations	(312) 814-1767
KC Stralka Chief of Staff	(312) 814-2117
Patrice Dziire Deputy Director, Consumer Education & Protection	(312) 814-1835
Rob Havens Chief Financial Officer	(217) 782-8638
Ryan Gillespie Chief Deputy Director of Product Lines	(217) 558-2746
Shannon Whalen Chief Deputy Director of Financial Solvency	(217) 558-2757
Stephen Underwood Chief Information Officer	(217) 782-7544
Vacant Deputy Director of Health Products	
Vacant	(312) 814-8195

#### **Contact Persons**

##### **Annual Statements - All Companies**

Marcy Savage Deputy Director, Corporate Regulatory Section	(217) 524-0016 <a href="mailto:Marcy.Savage@illinois.gov">Marcy.Savage@illinois.gov</a>
---	--

##### **Annual Statements - Life, Accident & Health/HMO**

Ben Berry Acting Unit Supervisor	(217) 557-0407 <a href="mailto:Ben.Berry@illinois.gov">Ben.Berry@illinois.gov</a>
-------------------------------------	--

##### **Annual Statements - Property & Casualty**

Vacant  
 Analysis Supervisor

##### **Company Licensing - Health Maintenance Organization (HMO)/Life, Accident & Health**

Amy Stuart Unit Supervisor	(217) 782-9694 <a href="mailto:amy.stuart@illinois.gov">amy.stuart@illinois.gov</a>
-------------------------------	--

##### **Company Licensing - Property & Casualty**

Marcy Savage  
Deputy Director, Corporate Regulatory Section

**(217) 524-0016**  
Marcy.Savage@illinois.gov

**Company Licensing - Surplus Lines, Captive, Risk Retention and Purchasing Groups**

Marcy Savage  
Deputy Director, Corporate Regulatory Section

**(217) 524-0016**  
Marcy.Savage@illinois.gov

**Conservation, Rehabilitations - Liquidations**

Kevin Baldwin  
Office of Special Deputy Receiver

**(312) 836-9529**  
kbaldwin@osdchi.com

**Department Counsel**

Joanna Coll  
Chief General Counsel

**(217) 720-7910**  
joanna.coll@illinois.gov

**Deposits**

Lindsey Merriman  
Accountant Supervisor, Tax & Audit

**217-782-9760**  
Lindsey.F.Merriman@illinois.gov

**Examinations - Financial (Life, Accident & Health/Property & Casualty)**

Cindy Andersen  
Chief Examiner

**(312) 814-2423**  
cindy.andersen@illinois.gov

**Examinations - Financial (Property & Casualty)**

Cindy Andersen  
Chief Examiner

**(312) 814-2423**  
cindy.andersen@illinois.gov

**Examinations - Market Conduct (Life, Accident & Health/Property & Casualty)**

Erica Weyhenmeyer  
Chief Market Conduct Examiner

**(217) 782-1790**  
erica.veyhenmeyer@illinois.gov

**Examinations - Producer (Agent)**

Sara Stanberry  
Assistant Deputy Director - Licensing, Education and Testing

**(217) 782-5415**  
Sara.Stanberry@illinois.gov

**Fees - Companies (Life, Accident & Health/Property & Casualty)**

Marcy Savage  
Deputy Director, Corporate Regulatory Section

**(217) 524-0016**  
Marcy.Savage@illinois.gov

**Fraud - Insurance Company**

Justin Hammersmith  
Deputy Director, Investigations

**(312) 814-1767**  
Justin.Hammersmith@illinois.gov

**Guaranty Funds - Inquiries**

Marcy Savage  
Deputy Director, Corporate Regulatory Section

**(217) 524-0016**  
Marcy.Savage@illinois.gov

**InsurTech**

CJ Metcalf  
Deputy Director of Innovation and Emerging Issues

**(217) 558-0853**  
cj.metcalf@illinois.gov

**Media Relations/Public Information**

Caron Brookens  
Public Information Officer

**(312) 814-8206**  
Caron.Brookens@illinois.gov

**Multiple Employer Welfare Arrangements**

Marcy Savage  
Deputy Director, Corporate Regulatory Section

**(217) 524-0016**  
Marcy.Savage@illinois.gov

**NAIC Liaison**

Lucy Earhart  
NAIC Liaison

**(217) 782-4395**  
lucy.earhart@illinois.gov

**National Health Care/Policy and Form Filing - Health and HMOs**

Vacant

Deputy Director of Health Products

**Policy and Form Filing - Life & Annuities**

Jeff Varga

Deputy Director, Life and Annuity Products Division

**(217) 785-5987**

Jeff.Varga@illinois.gov

**Policy and Form Filing - Property & Casualty**

Julie Rachford

Deputy Director, Property and Casualty Products

**(217) 782-4572**

Julie.Rachford@illinois.gov

**Premium Tax/Training**

Kathy Staggs

Assistant Deputy Director

**(217) 782-0055**

kathleen.staggs@illinois.gov

**Producer (Agent) Licensing**

Sara Stanberry

Assistant Deputy Director - Licensing, Education and Testing

**(217) 782-5415**

Sara.Stanberry@illinois.gov

**Property & Casualty - Commercial Lines and Property Lines**

Julie Rachford

Deputy Director, Property and Casualty Products

**(217) 782-4572**

Julie.Rachford@illinois.gov

**Taxes**

Kathy Staggs

Assistant Deputy Director

**(217) 782-0055**

kathleen.staggs@illinois.gov

**Unlicensed Entities**

Marcy Savage

Deputy Director, Corporate Regulatory Section

**(217) 524-0016**

Marcy.Savage@illinois.gov

**Workers' Compensation Fraud**

Justin Hammersmith

Deputy Director, Investigations

**(312) 814-1767**

Justin.Hammersmith@illinois.gov

# Indiana



**Amy L. Beard**  
**Commissioner**  
**Midwest Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: June 2, 2021

## Main

Indiana Department of Insurance  
311 West Washington Street  
Suite 103  
Indianapolis, IN 46204-2787  
United States

## Email Address

[doi@idoi.in.gov](mailto:doi@idoi.in.gov)

## Phone Numbers

Main: **(317) 232-2385**

## Fax Numbers

Main: **(317) 232-5251**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://www.in.gov/idoi/>

**Make Checks Payable to:** Indiana Department of Insurance

Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions.

Beard was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.

Barb Lohman CFO	(317) 232-2405
Dawn Bopp Executive Assistant	(317) 232-3520
Holly Williams Lambert Chief of Staff	(317) 232-2404
Jenifer Groth Deputy Commissioner of Communications and Personnel	(317) 234-8582
Meggan Brumbaugh General Counsel	(317) 234-6476
Roy Eft Chief Financial Examiner	(317) 232-1991

#### **Contact Persons**

##### **Agency Services**

Kelsea Johnson License Renewal / Reinstatement Coordinator	(317) 232-2413 kejohnson1@idoi.in.gov
Beth Miller Non-Resident Licensing Specialist	(317) 232-2411 bemiller@idoi.in.gov
Kiarra Pearson Agency Service / Resident Licensing Specialist	(317) 232-2414 kipearson@idoi.in.gov
Skylar Lehner Adjuster & Bail Agent Licensing Coordinator	(317) 232-5265 slehner@idoi.in.gov
Steven Embree Deputy Commissioner	(317) 234-5881
Kristi Ware License Support Coordinator	(317) 232-0688

##### **Company Compliance**

Mihir Nag Rate and Policy Analyst-Life Filings	(317) 232-2420
Lawrence Steinert Actuary-Property and Casualty	(317) 234-6622
Kim Collins A&H Analyst	(317) 232-2398
Stephen Chamblee Actuary	(317) 234-7993
Bobbi Henn A&H Analyst	(317) 232-5693
Claire Szpara Health Care Attorney	(317) 232-5312
Vacant Property and Casualty Commercial Analyst	

Scott Shover Chief Actuary	(317) 232-2416
Linda Grant Property and Casualty Personal Lines Analyst	(317) 232-3496
Alex Peck Chief Deputy Commissioner of Compliance and Actuarial Services	(317) 233-9607
Tom Faust Rate and Policy Analyst-Personal/Commercial Lines	(317) 232-5859
Vacant Deputy Commissioner, Property and Casualty	
<b>Company Records</b>	
Britney Tate Surplus Lines	(317) 233-9998 btate@idoi.in.gov
Debbie Graves Tax Auditor	(317) 232-1993
<b>Consumer Consultants</b>	
Jennifer Goetz	(317) 232-2427
Lana Richter	(317) 232-2425
Tony Loy-Howell	(317) 233-9433
Dawn Parry	(317) 232-2396
Carol Sullivan	(317) 234-8279
<b>Consumer Services Division</b>	
Terry Bower Supervisor	(317) 234-5884
Consumer Services Toll-Free (In-State)	(800) 622-4461
<b>Enforcement Division</b>	
Ronda Ankney Chief Deputy Commissioner, Consumer Protection	(317) 232-0687
<b>Financial Services Division</b>	
Pam Walters Property and Casualty Supervisor	(317) 232-5331
Heather Pottorf Administrative Assistant	(317) 232-2390
Connie Wright Company Admissions TPAs, PPOs, HMOs	(317) 232-1994
Annette Gunter Manager Financial Operations	(317) 232-2428
Jerry Ehlers Examinations Manager	(317) 232-2408
Vacant Manager of Internal Analysis	(317) 232-1992

Vacant  
Deposits/Certifications

Amanda Denton (317) 232-1369  
Health/Life Supervisor

Roy Eft (317) 232-1991  
Chief Financial Examiner

#### **InsurTech**

Vacant  
Deputy Commissioner, Property and Casualty

#### **Investigators**

Melissa Higgins (317) 232-5063  
Enforcement Director

Gina Davies (317) 233-9432  
Senior Investigator

Tina Harris (317) 233-0129  
Senior Investigator  
tiharris2@idoi.in.gov

Vacant  
Junior Investigator

Sara Tolliver (317) 232-7138  
Senior Investigator  
satolliver@idoi.in.gov

Phil Holleman (317) 234-5885  
Senior Investigator

#### **Legal Services**

Vacant (317) 232-2417  
Attorney, Financial Division

Victoria Hastings (317) 234-2101  
Attorney

Samantha Aldridge (317) 234-5887  
CPU Attorney

Simone Redwood (317) 234-6098  
Paralegal

Meggan Brumbaugh (317) 234-6476  
General Counsel

Holly Williams Lambert (317) 232-2404  
Chief of Staff

Kim Van Rooy (317) 234-7734  
Healthcare Attorney

Ed Fujawa (317) 234-6064  
Deputy General Counsel

#### **Medical Malpractice Division/Patient Compensation Fund**

Mary Wilson (317) 232-2401  
Director of Dedicated Funds

#### **Mine Subsidence Insurance Fund (Suite 300)**

Mary Wilson Director of Dedicated Funds	(317) 232-2401
<b>Office Operations</b>	
Barb Lohman CFO	(317) 232-2405
Heather Walters Accounts Payable/Payroll	(317) 232-4998
<b>Political Subdivision Risk Management Fund</b>	
Mary Wilson Director of Dedicated Funds	(317) 232-2401
<b>Senior Health Insurance Information Program (SHIIP)</b>	
Cheryl St. Clair State Coordinator	(317) 232-3640
Jessica Gronau Accounts Payable	(317) 232-3630
Senior Health Insurance Information Program (SHIIP) Toll-Free (In-State)	(800) 452-4800
Angela Kirk Office Manager	(317) 232-3637
<b>Title Division</b>	
Hana Biele Junior Investigator	(317) 234-5153 hbiele@idoi.in.gov
Kimberly Stowers Senior Examiner	(317) 234-5156 kstowers1@idoi.in.gov
Vacant Title Director	
La-Tashia Harrison Junior Examiner	(317) 234-5152

# Iowa



**Doug Ommen**  
**Commissioner**  
**Midwest Zone**

Doug Ommen was appointed as Iowa's Insurance Commissioner by Gov. Terry Branstad in January 2017, after serving as Interim Commissioner since December 2016.

Commissioner Ommen has a strong public service background. Prior to his appointment, he served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. He also served in the Missouri Department of Insurance (DOI) from 2005 to 2008. As Missouri's Insurance Director, he was instrumental in several key regulatory reforms.

Commissioner Ommen's dedication and desire to serve the public began in seeking justice for victims of fraud. As an assistant attorney general and then as chief counsel in the Missouri Attorney General's Office, he led the fight to protect consumers over three decades.

Commissioner Ommen earned his law degree from the Saint Louis University School of Law. He is licensed to practice law in Iowa and Missouri.

Term of Office:

At the Pleasure of the Governor

Appointed: January 30, 2017

## Main

Iowa Insurance Division  
1963 Bell Avenue  
Suite 100  
Des Moines, IA 50315  
United States

## Email Address

[insurance@iid.iowa.gov](mailto:insurance@iid.iowa.gov)

## Phone Numbers

Main: **(515) 654-6600**

Toll-Free Number (In-State Only): **(877) 955-1212**

## Fax Numbers

Fax: **(515) 654-6500**

**Office Hours:** 8:00 a.m. - 4:30 p.m., Monday-Friday

**Website:** <https://iid.iowa.gov/>

**Make Checks Payable to:** Department Fees: Commissioner of Insurance; Premium Taxes: Director of Department of Revenue

Andrew Hartnett Bureau Chief	(515) 654-6470
Andria Seip Senior Health Policy Specialist	(515) 654-6575
Angela Burke Boston Assistant Commissioner, Law and Policy	(515) 654-6543
Chance McElhaney Communications Director and Legislative Liaison	(515) 654-6547
Elizabeth Simpson Executive Assistant to Commissioner	515-654-6542
Jared Kirby Deputy Commissioner	(515) 654-6459
Kim Cross Deputy Commissioner, Supervision	(515) 654-6490
Mike Yanacheak Chief Actuary	(515) 654-6535
Vacant Bureau Chief	(515) 654-6553

#### **Contact Persons**

##### **Accident & Health Insurance**

Andria Seip Senior Health Policy Specialist	(515) 654-6575 andria.seip@iid.iowa.gov
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##### **Annual Statements**

Kim Cross Deputy Commissioner, Supervision	(515) 654-6490
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##### **Company Licensing**

Kim Cross Deputy Commissioner, Supervision	(515) 654-6490
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##### **Consumer Advocacy**

Heather Kriener Financial Literacy Director	515-654-6506 heather.kriener@iid.iowa.gov
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Sonya Sellmeyer Consumer Advocacy Officer	(515) 654-6538 sonya.sellmeyer@iid.iowa.gov
--	--

##### **Consumer Complaints and Inquires**

Consumer Complaints Toll-Free (In-State Only)	(877) 955-1212
--	----------------

##### **Consumer Counseling Program for Seniors**

Kristin Griffith Director, Senior Health Insurance Information Program (SHIIP)	(515) 654-6585
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##### **Deposits**

Kim Cross Deputy Commissioner, Supervision	(515) 654-6490
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##### **Examinations - Financial**

Kim Cross  
Deputy Commissioner, Supervision (515) 654-6490

**Examinations - Market Conduct**

Kim Cross  
Deputy Commissioner, Supervision (515) 654-6490

**Fraud Bureau**

Vacant  
Bureau Chief (515) 654-6553

**InsurTech**

Travis Grassel  
Actuary - Property & Casualty (515) 654-6570  
travis.grassel@iid.iowa.gov

Andria Seip  
Senior Health Policy Specialist (515) 654-6575  
andria.seip@iid.iowa.gov

**Premium Tax**

Donna Flamm  
Insurance Company Examiner Specialist (515) 654-6493

**Producer Licensing**

Mathew Cunningham  
Assistant Commissioner, Product and Producer Regulation (515) 654-6567  
mathew.cunningham@iid.iowa.gov

**Securities**

Andrew Hartnett  
Bureau Chief (515) 654-6470

**Statistical Reporting**

Klete Geren  
Actuary - Life & Health (515) 654-6569

Travis Grassel  
Actuary - Property & Casualty (515) 654-6570  
travis.grassel@iid.iowa.gov

# Kansas



**Vicki Schmidt**  
**Commissioner**  
**Vice Chair, Midwest Zone**

Term of Office:  
Four years

Elected:  
November 6, 2018  
Re-elected: November 8, 2022

## Main

Kansas Insurance Department  
1300 SW Arrowhead Road  
Topeka, KS 66604  
United States

## Email Address

[kid.commissioner@ks.gov](mailto:kid.commissioner@ks.gov)

## Phone Numbers

Main: **(785) 296-3071**  
Toll-Free (In-State Only): **(800) 432-2484**  
Commissioner's Office: **(785) 291-3299**  
Comptroller, IT, Health & Life: **(785) 296-2537**  
Property and Casualty: **(785) 291-3673**  
Human Resources: **(785) 296-8848**

## Fax Numbers

GPA/Admin/Anti-Fraud: **(785) 296-7805**  
Legal/Fin. Surveillance: **(785) 291-3190**  
Consumer Assistance: **(785) 296-5806**

**Office Hours:** 8:00 a.m.-5:00 p.m. CT, Monday-Friday

**Website:** <https://insurance.kansas.gov/>

**Make Checks Payable to:** Commissioner of Insurance

Vicki Schmidt was first elected Kansas Insurance Commissioner on November 6, 2018, and reelected to another four-year term on November 8, 2022. She became the first Kansas pharmacist to serve in that role and is the only pharmacist in America currently holding elected statewide office.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served for 14 years as a state senator, including 12 years as a member of the Financial Institutions and Insurance Committee and six years as chair of the Public Health and Welfare Committee.

Commissioner Schmidt currently serves as vice chair of the NAIC Midwest Zone and co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee. She also serves as a member of the Life Insurance and Annuities (A) Committee, International Insurance Relations (G) Committee, and the National Insurance Producer Registry (NIPR) Board of Directors.

Since joining the NAIC, she has chaired the Property and Casualty Insurance (C) Committee, and also served as a member of the Health Insurance and Managed Care (B) Committee, and the Market Regulation and Consumer Affairs (D) Committee. She is a former member of the Management Committee for the Interstate Insurance Compact, and a former member of the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board.

Commissioner Schmidt and her high school sweetheart, Michael Schmidt, MD, have been married for over 45 years. She graduated from KU's School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of four.

Barbara Rankin (785) 296-2752  
Assistant Commissioner

Dan Klucas (785) 296-2607  
Securities Commissioner

Justin McFarland (785) 296-7847  
General Counsel

Karen Perez (785) 291-3299  
Executive Assistant to Commissioner

Mandy Roe (785) 296-7807  
Chief of Staff

#### **Contact Persons**

##### **Actuarial Services**

Nicole Boyd (785) 296-6253  
Chief of Actuarial Services nicole.boyd@ks.gov

##### **Antifraud Division**

John Eichkorn (785) 296-5203  
Director, Compliance, Enforcement & Antifraud john.eickhorn@ks.gov

##### **Company Admissions**

Vacant  
Admissions Coordinator

##### **Consumer Complaints and Inquiries**

Lauren Childers (785) 296-7827  
Director, Consumer Assistance lauren.childers@ks.gov

##### **Department Counsel**

Justin McFarland (785) 296-7847  
General Counsel justin.L.mcfarland@ks.gov

##### **Deposits**

Sarah Smith (785) 296-7819  
Financial Surveillance Division sarah.smith@ks.gov

##### **Fees/Premium Tax**

Charlotte Daubert (785) 291-3191  
Comptroller charlotte.daubert@ks.gov

##### **Financial Examinations**

Levi Nwasoria (785) 296-1014  
Chief Examiner levi.nwasoria@ks.gov

##### **Financial Surveillance**

Tish Becker (785) 296-7816  
Director, Financial Surveillance Tish.Becker@ks.gov

##### **Government Affairs & Communication**

Mandy Roe (785) 296-7807  
Chief of Staff mandy.roe@ks.gov

##### **Government Relations and Public Policy**

Eric Turek 785-296-2461  
Director of Government & Public Affairs eric.L.turek@ks.gov

##### **Health and Life Insurance - Policy Rule, Rate & Form Filing**

Julie Holmes  
Director, Rate & Form Compliance

**(785) 296-6410**  
julie.holmes@ks.gov

**Human Resources**

Bobbi Mariani  
Director, Administrative Operations and Human Resources

**(785) 296-2607**  
bobbie.mariani@ks.gov

**Information Technology**

Linda Scott  
Director, Information Technology

**(785) 368-6527**  
linda.scott@ks.gov

**InsurTech**

Julie Holmes  
Director, Rate & Form Compliance

**(785) 296-6410**  
julie.holmes@ks.gov

**NAIC Liaison**

Mandy Roe  
Chief of Staff

**(785) 296-7807**  
mandy.roe@ks.gov

**Producer Licensing**

Monicka Richmeier  
Director, Licensing Division

**(785) 296-5185**  
monicka.richmeier@ks.gov

**Property & Casualty - Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines**

Julie Holmes  
Director, Rate & Form Compliance

**(785) 296-6410**  
julie.holmes@ks.gov

**Property & Casualty - Homeowners, Personal and Commercial Lines Auto**

Julie Holmes  
Director, Rate & Form Compliance

**(785) 296-6410**  
julie.holmes@ks.gov

**Receivership**

Justin McFarland  
General Counsel

**(785) 296-7847**  
justin.L.mcfarland@ks.gov

**Securities**

Dan Klucas  
Securities Commissioner

**(785) 296-2607**  
dan.klucas@ks.gov

# Kentucky



**Sharon P. Clark**  
**Commissioner**  
**Vice Chair, Southeast Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: January 6, 2020

Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She previously served as Commissioner of the DOI from July 2008 to January 2016 and has the longest tenure as Kentucky's Commissioner since the Department was established in May 1870.

Commissioner Clark was the first director of the DOI's Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and during her first tenure as Commissioner served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC's Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC's Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry Board.

For 2023 Commissioner Clark is a member of the NAIC Executive (EX) Committee and the Internal Administration (EX1) Subcommittee and serves as vice chair of the Financial Regulation Standards and Accreditation (F) Committee, vice chair of the Producer Licensing (D) Task Force, chair of the Regulatory Framework (B) Task Force, a member of the Market Regulation and Consumer Affairs (D) Committee and serves on various other task force groups. She is also a member of the of the National Insurance Producer Registry (NIPR) Board of Directors.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor's and master's degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

## Main

Kentucky Department of Insurance  
P.O. Box 517  
Frankfort, KY 40602-0517  
United States

## Email Address

DOI.ConsumerComplaints@ky.gov

## Phone Numbers

Main: **(502) 564-3630**  
Toll-Free Number (In-state only): **(800) 595-6053**  
Commissioner: **(502) 564-6026**  
TTY: **(800) 648-6056**

### **Fax Numbers**

Administrative Services: **(502) 564-1650**  
Agent Licensing: **(502) 564-6030**  
Commissioner: **(502) 564-1453**  
Consumer Protection: **(502) 564-6090**  
Financial Standards & Examination: **(502) 564-4604**  
Fraud Investigation: **(502) 564-1464**  
Information Technology: **(502) 564-1650**  
Health and Life: **(502) 564-2728**  
Legal: **(502) 564-1456**  
Market Regulation: **(502) 564-6090**  
Media Relations: **(502) 564-2669**  
Property and Casualty: **(502) 564-5922**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <http://insurance.ky.gov>

**Make Checks Payable to:** Kentucky State Treasurer

Abigail Gall **(502) 564-6026**  
Executive Advisor

Sharon P. Clark **(502) 564-6026**  
Department Liquidator/Commissioner

Shaun T. Orme **(502) 564-6026**  
Executive Advisor

Shawn Boggs **(502) 564-6026**  
Deputy Commissioner

### **Contact Persons**

#### **Agent Licensing**

Lee Ellen Webb **(502) 564-6004**  
Director, Licensing Division [LeeEllen.Webb@ky.gov](mailto:LeeEllen.Webb@ky.gov)

#### **Annual Statements**

Victoria Lloyd **(502) 564-6082**  
Director, Financial Standards and Examination Division [Victoria.Lloyd@ky.gov](mailto:Victoria.Lloyd@ky.gov)

#### **Commissioner's Office**

Shaun T. Orme **(502) 564-6026**  
Executive Advisor [Shaun.Orme@ky.gov](mailto:Shaun.Orme@ky.gov)

Abigail Gall **(502) 564-6026**  
Executive Advisor [Abigail.Gall@ky.gov](mailto:Abigail.Gall@ky.gov)

#### **Communications and Public Outreach**

Ricki Gardenhire **(502) 564-6026**  
Public Protection Cabinet Information Officer [Ricki.Gardenhire@ky.gov](mailto:Ricki.Gardenhire@ky.gov)

#### **Company Licensing**

Victoria Lloyd **(502) 564-6082**  
Director, Financial Standards and Examination Division [Victoria.Lloyd@ky.gov](mailto:Victoria.Lloyd@ky.gov)

#### **Consumer Complaints and Inquires**

Debbie Stamper **(502) 564-6034**  
Director, Consumer Protection and Market Conduct [Debbie.Stamper@ky.gov](mailto:Debbie.Stamper@ky.gov)

#### **Department Counsel**

Benjamin D. Siegel **(502) 782-0604**  
General Counsel [Benjamin.Siegel@ky.gov](mailto:Benjamin.Siegel@ky.gov)

**Department Liquidator/Rehabilitator**

Sharon P. Clark  
Department Liquidator/Commissioner

**(502) 564-6026**

**Examinations - Financial**

Jeff Gaither  
Chief Financial Examiner, Financial Standards and Examination  
Division

**(502) 564-6082**  
Jeff.Gaither@ky.gov

**Examinations - Market Regulation**

Ron Kreiter  
Chief Examiner, Market Conduct

**(502) 564-1936**  
Ron.Kreiter@ky.gov

**Fees - Companies**

Gina Metts  
Financial Standards and Examination Division

**(502) 564-6082**  
Gina.Metts@ky.gov

**Health and Life Insurance (including policy and form filing)**

Angela Raley  
Acting Director of the Health and Life Division

**(502) 564-6088**  
Angela.Raley@ky.gov

**Information Technology**

Satish Akula  
Executive Director, Public Protection Cabinet Office of Information  
Technology

**(502) 564-6154**  
Satish.Akula@ky.gov

**Insurance Fraud Investigations**

Juan Garrett  
Director, Insurance Fraud Investigation Division

**(502) 564-1461**  
Juan.Garrett@ky.gov

**InsurTech**

Satish Akula  
Executive Director, Public Protection Cabinet Office of Information  
Technology

**(502) 564-6154**  
Satish.Akula@ky.gov

**Local Government Premium Tax**

John Hord  
Insurance Program Manager

**(502) 564-6034**  
John.Hord@ky.gov

**NAIC Liaison**

Debbie Stamper  
Director, Consumer Protection and Market Conduct

**(502) 564-6034**  
Debbie.Stamper@ky.gov

**Property & Casualty Insurance (including policy and form filing)**

Sue Hicks  
Director, Property and Casualty Division

**(502) 564-6046**  
SusanH.Hicks@ky.gov

# Louisiana



**Timothy J. Temple**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
Four Years

Elected:  
November 18, 2023

## Main

Louisiana Department of Insurance  
P.O. Box 94214  
Baton Rouge, LA 70804-9214  
United States

## Email Address

commissioner@ldi.la.gov

## Phone Numbers

Main: **(225) 342-5900**  
Toll-Free Number: **(800) 259-5300**

## Fax Numbers

Main: **(225) 342-8622**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <http://www.ldi.la.gov/>

**Make Checks Payable to:** Commissioner of Insurance

Timothy J. Temple was elected as Louisiana's Insurance Commissioner in 2023.

Commissioner Temple has worked in the insurance sector for more than two decades. He is dedicated to leveraging his extensive industry experience to shape a regulatory and statutory environment that not only ensures competitiveness, but also enhances the attractiveness of Louisiana's insurance market.

As the state's top insurance official, Commissioner Temple is committed to protecting the interests of policyholders while promoting a flourishing insurance market that benefits all residents and businesses in Louisiana.

Prior to becoming Insurance Commissioner, he served as president of Temptan, a family-owned investment management business in Baton Rouge, LA. Additionally, Commissioner Temple is a former chair of the Louisiana Committee of 100 for Economic Development, working outside of government to provide leadership and resources with a focus on growing Louisiana's economy.

Barrow Peacock Chief Deputy Commissioner	(225) 342-9183
Chris Cerniauskas Chief of Staff	(225) 342-7276
Christi Impastato Assistant to the Commissioner	225-342-9204
Chuck Myers Deputy Commissioner, Property and Casualty	(225) 342-5203
Danielle Santangelo Executive Staff Officer to the Commissioner of Insurance	(225) 342-7275
David Caldwell Executive Counsel	(225) 342-4673
Frank Opelka Deputy Commissioner, Health, Life and Annuity	(225) 219-1688
John Ford Deputy Commissioner, Public Affairs	(225) 342-4950
Lance Herrin Deputy Commissioner, Management and Finance	(225) 342-3981
Matthew Stewart Deputy Commissioner, Licensing	(225) 219-5941
Nathan Strebeck Deputy Commissioner, Fraud	(225) 219-5819
Nina Hunter Deputy Commissioner, Consumer Services	(225) 342-0819
Ron Henderson Deputy Commissioner, Consumer Advocacy and Diversity	(225) 219-4771
Stewart Guerin Deputy Commissioner, Financial Solvency	(225) 219-3929
Tom Travis Deputy Commissioner, Policy, Innovation & Research	(225) 342-2136

**Contact Persons**

**Actuarial Services**

Nichole Torblaa Director, P/C Actuarial	(225) 342-4689 nichole.torblaa@ldi.la.gov
Rod Friedy Director, Life and Health Actuarial	(225) 342-4656 rod.friedy@ldi.la.gov

**Annual Statements**

Stewart Guerin Deputy Commissioner, Financial Solvency	(225) 219-3929 stewart.guerin@ldi.la.gov
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**Consumer Advocacy**

Ron Henderson Deputy Commissioner, Consumer Advocacy and Diversity	(225) 219-4771 ron.henderson@ldi.la.gov
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**Consumer Services**

Nina Hunter  
Deputy Commissioner, Consumer Services

**(225) 342-0819**  
Nina.Hunter@ldi.la.gov

Robert Barnes  
Insurance Administrator

**(225) 219-7813**  
robert.barnes@ldi.la.gov

Daniel Pittman  
Insurance Manager, Complaints

**(225) 342-8640**  
daniel.pittman@ldi.la.gov

Lisa Fullington  
Insurance Manager, Market Conduct

**(225) 219-5159**  
lisa.fullington@ldi.la.gov

**Financial Solvency**

Bill Werner  
Compliance Examiner Chief, Analysis

**(225) 219-1818**  
bill.werner@ldi.la.gov

Shantell Taylor  
Compliance Examiner Deputy Chief, Analysis

**(225) 342-9323**  
shantell.taylor@ldi.la.gov

Melissa Gibson  
Compliance Examiner Chief, Examinations

**(225) 342-9188**  
melissa.gibson@ldi.la.gov

Steve Kowalski  
Compliance Examiner Deputy Chief, Examinations

**(225) 219-4949**  
Steve.Kowalski@ldi.la.gov

**Fraud**

Nathan Strebeck  
Deputy Commissioner, Fraud

**(225) 219-5819**  
nathan.strebeck@ldi.la.gov

**Fraud and Enforcement**

Dominique Jones  
Insurance Administrator

**(225) 219-7841**  
dominique.jones@ldi.la.gov

**Health & Life**

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity

**(225) 219-1688**  
frank.opelka@ldi.la.gov

Rebecca DeLasalle  
Insurance Administrator

**(225) 219-9433**  
Rebecca.DeLaSalle@ldi.la.gov

**Information Systems**

Toby Guillory  
IT Director

**(225) 342-8591**  
toby.guillory@ldi.la.gov

**InsurTech**

Tom Travis  
Deputy Commissioner, Policy, Innovation & Research

**(225) 342-2136**  
thomas.travis@ldi.la.gov

**Legal Services**

David Caldwell  
Executive Counsel

**(225) 342-4673**  
david.caldwell@ldi.la.gov

**Legislative Liaison**

Adam Patrick  
Liaison Officer

**(225) 342-5140**  
adam.patrick@ldi.la.gov

**Licensing**

Tangela Byrd  
Insurance Manager, Company Licensing

**(225) 342-5972**  
tangela.byrd@ldi.la.gov

Lorie Gasior  
Insurance Administrator

**(225) 342-0800**  
lorie.gasior@ldi.la.gov

Matthew Stewart  
Deputy Commissioner, Licensing

**(225) 219-5941**  
matthew.stewart@ldi.la.gov

Emily Lala  
Insurance Manager, Producer Licensing

**(225) 219-7784**  
Emily.Lala@ldi.la.gov

**Management and Finance**

Lance Herrin  
Deputy Commissioner, Management and Finance

**(225) 342-3981**  
lance.herrin@ldi.la.gov

Stacie Evans  
Human Resources Director

**(225) 342-0119**  
stacie.evans@ldi.la.gov

**Media Relations/Public Information**

John Ford  
Deputy Commissioner, Public Affairs

**(225) 342-4950**  
john.ford@ldi.la.gov

**NAIC Liaison**

Adam Patrick  
Liaison Officer

**(225) 342-5140**  
adam.patrick@ldi.la.gov

**Policy Form Filing - Health**

Jerri McClendon  
Insurance Manager

**(225) 219-9526**  
jerri.mcclendon@ldi.la.gov

**Policy Form Filing - Life & Annuity**

Joelle Craft  
Insurance Manager

**(225) 219-0633**  
Joelle.Craft@ldi.la.gov

**Policy Form Filing - Property & Casualty**

Rachelle Carter  
Insurance Manager

**(225) 219-5093**  
rachelle.carter@ldi.la.gov

**Property & Casualty**

Chuck Myers  
Deputy Commissioner, Property and Casualty

**(225) 342-5203**  
Chuck.Myers@ldi.la.gov

Charles Hansberry  
Insurance Administrator

**(225) 342-5213**  
charles.hansberry@ldi.la.gov

**Rate Filing - Property & Casualty**

Jason Furlong  
Insurance Manager

**(225) 219-7836**  
Jason.Furlong@ldi.la.gov

**Receivership**

Walt Corey  
Deputy General Counsel

**(225) 219-0605**  
walt.corey@ldi.la.gov

**Senior Health Insurance Information Program (SHIIP)**

Vicki Dufrene  
Insurance Manager

**(225) 219-7731**  
vicki.dufrene@ldi.la.gov

**Statistical Reporting**

Bernadine Jones  
Compliance Examiner Manager

**(225) 342-5825**  
bernadine.jones1@ldi.la.gov

**Statutory Deposits**

Ashley Murphy  
Insurance Specialist

**(225) 342-1259**  
ashley.murphy@ldi.la.gov

**Surplus Lines**

Tom Travis  
Deputy Commissioner, Policy, Innovation & Research

**(225) 342-2136**  
thomas.travis@ldi.la.gov

**Taxes - Premium & Surplus Lines**

Tommy Coco

Compliance Examiner Deputy Chief, Premium Tax

**(225) 342-1012**

[tommy.coco@ldi.la.gov](mailto:tommy.coco@ldi.la.gov)

# Maine



**Robert L. Carey**  
**Superintendent**  
**Northeast Zone**

Term of Office:  
Five Years

Appointed: February 8, 2024

Confirmed: February 27, 2024

Robert L. "Bob" Carey was nominated as Maine's Superintendent of the Maine Bureau of Insurance by Gov. Janet Mills and confirmed by the state senate in February 2024.

In this role, Superintendent Carey and the Bureau of Insurance work on behalf of Maine residents and businesses to protect consumers and employers, promote a competitive and fair market, and ensure that all insurance markets work efficiently and effectively.

Superintendent Carey previously worked as an independent consultant specializing in strategic planning, commercial health insurance, and public health coverage programs. Prior to his work as a consultant, he served as the Director of Planning and Development for the Massachusetts Health Insurance Connector Authority. He also served as the Director of Policy and Program Management for the Massachusetts Group Insurance Commission, the state agency responsible for providing health and welfare benefits to state and municipal employees.

A resident of East Boothbay, ME, Superintendent Carey volunteers at the regional food bank and helps split, deliver, and stack firewood for members of his community.

Superintendent Carey earned a master's degree in public management and policy from Carnegie Mellon University (Pittsburgh, PA) and a bachelor's degree in English from the University of Maine at Fort Kent (Fort Kent, ME).

The Bureau of Insurance is an independent regulatory agency within the Department of Professional and Financial Regulation responsible for regulating the insurance industry to protect and serve the people of Maine.

## Main

Maine Bureau of Insurance  
34 State House Station  
Augusta, ME 04333-0034  
United States

## FedEx or UPS

76 Northern Avenue  
Gardiner, ME 04345  
United States

## Email Address

insurance.pfr@maine.gov

## Phone Numbers

Main: **(207) 624-8475**  
Toll-free: **(800) 300-5000**  
TTY: **Use Maine Relay 711**

## Fax Numbers

Main: **(207) 624-8599**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.maine.gov/pfr/insurance/home>

**Make Checks Payable to:** Treasurer State of Maine

Karma Lombard  
Executive Assistant to Superintendent/NAIC Liaison

**207-624-8540**

Timothy N. Schott  
Deputy Superintendent

**(207) 624-8403**

## Contact Persons

**Actuarial - Life & Health**

Marti Hooper  
Life and Health Actuary

**(207) 624-8449**  
mary.m.hooper@maine.gov

**Actuarial - Property & Casualty**

Sandra Darby  
Actuary

**(207) 624-8427**  
sandra.c.darby@maine.gov

**Annual Statements**

Vanessa Sullivan  
Director, Financial Analysis and Examination

**(207) 624-8452**  
vanessa.j.sullivan@maine.gov

**Company Licensing (Domestic)**

M. Bree Morin  
Managing Examiner

**(207) 624-8467**  
margaret.b.morin@maine.gov

**Company Licensing (Foreign)**

Vanessa Sullivan  
Director, Financial Analysis and Examination

**(207) 624-8452**  
vanessa.j.sullivan@maine.gov

**Complaint Examiners**

Kim Jalbert  
Complaint Examiner

**(207) 624-8402**  
Kimberly.jalbert@maine.gov

Trish Nadeau

**(207) 624-8416**  
trish.a.nadeau@maine.gov

Zach Wanberg

**(207) 624-8473**  
zachary.d.wanberg@maine.gov

Sharon Martin

**(207) 624-8454**  
sharon.m.martin@maine.gov

**Consumer Complaints and Inquiries**

Joanne Rawlings-Sekunda  
Director, Consumer Health Care Division

**(207) 624-8472**  
joanne.rawlings-sekunda@maine.gov

Amanda Colson  
Consumer Assistance and Hearing Coordinator

**(207) 624-8441**  
amanda.l.colson@maine.gov

Kim Davis  
Deputy Director, Consumer Health Care Division

**(207) 624-8550**  
kim.e.davis@maine.gov

Shari Gregory  
Director, Property & Casualty Division

**(207) 624-8421**  
shari.l.gregory@maine.gov

**Department Counsel**

Stacy L. Bergendahl  
Senior Staff Attorney

**(207) 624-8475**  
stacy.L.bergendahl@maine.gov

Robert Wake  
General Counsel

**207-624-8430**  
robert.a.wake@maine.gov

**Deposits**

Jane Lathrop  
Insurance Company Examiner

**(207) 624-8492**  
jane.g.lathrop@maine.gov

**Examinations - Financial**

Vanessa Sullivan  
Director, Financial Analysis and Examination

**(207) 624-8452**  
vanessa.j.sullivan@maine.gov

**Examinations - Market Conduct**

Connie Mayette  
Market Conduct Division Manager

**(207) 624-8474**  
connie.m.mayette@maine.gov

<div><b>Fees</b></div> <div> <div>Thomas Brooks</div> <div>Accounting Associate</div> </div>	<div>(207) 624-8434</div> <div>thomas.L.brooks@maine.gov</div>
<div><b>Financial Analysis</b></div> <div> <div>Vanessa Sullivan</div> <div>Director, Financial Analysis and Examination</div> </div>	<div>(207) 624-8452</div> <div>vanessa.j.sullivan@maine.gov</div>
<div><b>Health Insurance</b></div> <div> <div>Joanne Rawlings-Sekunda</div> <div>Director, Consumer Health Care Division</div> </div>	<div>(207) 624-8472</div> <div>joanne.rawlings-sekunda@maine.gov</div>
<div><b>Information Systems</b></div> <div> <div>Keith Fougere</div> <div>Supervisor, Research &amp; Statistics</div> </div>	<div>(207) 624-8432</div> <div>keith.a.fougere@maine.gov</div>
<div><b>InsurTech</b></div> <div> <div>Stacy L. Bergendahl</div> <div>Senior Staff Attorney</div> </div>	<div>(207) 624-8475</div> <div>stacy.L.bergendahl@maine.gov</div>
<div><b>Market Conduct</b></div> <div> <div>Connie Mayette</div> <div>Market Conduct Division Manager</div> </div>	<div>(207) 624-8474</div> <div>connie.m.mayette@maine.gov</div>
<div><b>Policy and Form Filing - Life &amp; Health</b></div> <div> <div>Julie Gagne</div> <div>Senior Insurance Analyst</div> </div> <div> <div>Kim Davis</div> <div>Deputy Director, Consumer Health Care Division</div> </div>	<div>(207) 624-8415</div> <div>Julie.Gagne@maine.gov</div> <div>(207) 624-8550</div> <div>kim.e.davis@maine.gov</div>
<div><b>Policy and Form Filing - Property &amp; Casualty</b></div> <div> <div>Shari Gregory</div> <div>Property &amp; Casualty Division Director</div> </div>	<div>(207) 624-8421</div> <div>Shari.L.Gregory@maine.gov</div>
<div><b>Producer Licensing</b></div> <div> <div>Tracy Cunningham</div> <div>Supervisor</div> </div> <div> <div>Dawn Kilgore</div> <div>Continuing Education</div> </div>	<div>(207) 624-8436</div> <div>tracy.a.cunningham@maine.gov</div> <div>(207) 624-8411</div> <div>dawn.kilgore@maine.gov</div>
<div><b>Property &amp; Casualty</b></div> <div> <div>Shari Gregory</div> <div>Director, Property &amp; Casualty Division</div> </div>	<div>(207) 624-8421</div> <div>shari.L.gregory@maine.gov</div>
<div><b>Public Information &amp; Consumer Outreach</b></div> <div> <div>Karma Lombard</div> <div>Public Information &amp; Consumer Outreach Specialist</div> </div>	<div>207-624-8540</div> <div>karma.y.lombard@maine.gov</div>
<div><b>Self-Insurance</b></div> <div> <div>William Alex Bourne</div> <div>Examiner-in-Charge</div> </div>	<div>(207) 624-8447</div> <div>william.a.bourne@maine.gov</div>
<div><b>Statistical Reporting</b></div> <div> <div>Keith Fougere</div> <div>Supervisor, Research &amp; Statistics</div> </div>	<div>(207) 624-8432</div> <div>keith.a.fougere@maine.gov</div>
<div><b>Workers' Compensation</b></div> <div> <div>Shari Gregory</div> <div>Property &amp; Casualty Division Director</div> </div>	<div>(207) 624-8421</div> <div>Shari.L.Gregory@maine.gov</div>

## Maryland



**Kathleen A. Birrane**  
**Commissioner**  
**Northeast Zone**

Term of Office:  
Four Years, at the Pleasure of  
the Governor  
Appointed: May 18, 2020

Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

### Main

Maryland Insurance Administration  
200 Saint Paul Place  
Suite 2700  
Baltimore, MD 21202-2272  
United States

### Email Address

[insurance.mia@maryland.gov](mailto:insurance.mia@maryland.gov)

### Phone Numbers

Main: **(410) 468-2000**  
Insurance Fraud Division: **(800) 846-4069**  
Office of the Commissioner: **(410) 468-2471**  
Toll-Free General: **(800) 492-6116**  
TTY: **(800) 735-2258**

**Fax Numbers**

Office of the Chief Actuary: **(410) 468-2038**

Consumer Ed. & Advocacy Unit: **(410) 468-2430**

Financial Regulation Division: **(410) 468-2112**

Ins. Fraud & Producer Enforcement : **(410) 347-5350**

Life and Health Division: **(410) 468-2260**

Mkt. Reg. & Prof. Licensing : **(410) 468-2245**

Office of the Commissioner: **(410) 468-2020**

Property and Casualty Division: **(410) 468-2307**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://insurance.maryland.gov>

**Make Checks Payable to:** Maryland Insurance Administration

Brad Boban Chief Actuary	<b>(410) 468-2065</b>
Craig Ey Director of Communications	<b>(410) 468-2488</b>
David Cooney Associate Commissioner, Life and Health Division	<b>(410) 468-2215</b>
J. Van Lear Dorsey Principal Counsel and Assistant Attorney General	<b>(410) 468-2023</b>
Jamie Sexton Director, Legislative and Regulatory Policy	<b>(410) 468-2408</b>
Jessica Blackmon Administrative Law Clerk	<b>(410) 468-2019</b>
Joe Smith Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division	<b>(410) 468-2475</b>
Joy Hatchette Associate Commissioner, CEAU	<b>(410) 468-2029</b>
Kathryn Callahan Director of Policy Initiatives	<b>(410) 468-2011</b>
Mary Kwei Associate Commissioner, Market Regulation and Professional Licensing Division	<b>(410) 468-2113</b>
Matthew Weiss NAIC Relations and Policy Coordination Manager	<b>(410) 468-2287</b>
Tammy Longan Acting Deputy Commissioner	<b>(410) 468-2002</b>
Terri Smith Director, Life and Health Complaints	<b>(410) 468-2258</b>
William Fawcett Associate Commissioner, Property and Casualty Division	<b>(410) 468-2353</b>

**Contact Persons**

**Accident & Health Insurance**

Karen Lam Chief of Health Insurance and Managed Care	(410) 468-2212
<b>Administrative Issues</b>	
Tammy Longan Acting Deputy Commissioner	(410) 468-2002 tammy.longan@maryland.gov
<b>Annual Statements</b>	
Erin Nickles Director, Company Licensing	(410) 468-2451 erin.nickles@maryland.gov
<b>Antifraud Program</b>	
Joe Smith Acting Associate Commissioner, Insurance Fraud and Producer Enforcement Division	(410) 468-2475
<b>Company Licensing</b>	
Erin Nickles Director, Company Licensing	(410) 468-2451 erin.nickles@maryland.gov
<b>Consumer Advocate</b>	
Joy Hatchette Associate Commissioner, CEAU	(410) 468-2029
<b>Consumer Complaints - Life &amp; Health</b>	
Terri Smith Director, Life and Health Complaints	(410) 468-2258 lhcomplaints.mia@maryland.gov
<b>Consumer Complaints - Property &amp; Casualty</b>	
Danilsa Marciniak Director, Property and Casualty Complaints	(410) 468-2119
<b>Data Protection</b>	
Paula Kaiser Keen Director, Management Information Systems	(410) 468-2059
<b>Department Counsel</b>	
J. Van Lear Dorsey Principal Counsel and Assistant Attorney General	(410) 468-2023
<b>Deposits/Escrow Accounts</b>	
Gorina Moody Fiscal Assistant	(410) 468-2106
<b>Examinations - Agent, Life &amp; Health</b>	
Jeff Gross Chief Enforcement Officer	(410) 468-2256
<b>Examinations - Agent, Property &amp; Casualty</b>	
Jeff Gross Chief Enforcement Officer	(410) 468-2256
<b>Examinations - Financial</b>	
Dimitriy Valekha Chief Insurance Examiner	(410) 468-2149
<b>Examinations - Market Analysis</b>	
Gregory Ricci Chief Financial Analyst	(410) 468-2168 gregory.ricci@maryland.gov
<b>Examinations - Market Conduct, Life &amp; Health</b>	
Theresa Morfe Chief	(410) 468-2237

**Examinations - Market Conduct, Property & Casualty**

Kyle Lanasa  
Acting Chief

(410) 468-2330

**Examinations - Title**

David Zitterbart  
Chief of Title Enforcement

(410) 468-2144

**Fees**

Erin Nickles  
Director, Company Licensing

(410) 468-2451

erin.nickles@maryland.gov

**Financial Analysis**

Lynn Beckner  
Associate Commissioner, Financial Regulation Division

(410) 468-2126

**Government Relations**

Jamie Sexton  
Director, Legislative and Regulatory Policy

(410) 468-2408

jamie.sexton@maryland.gov

**Guaranty Fund Questions - Life Insurance**

David Cooney  
Associate Commissioner, Life and Health Division

(410) 468-2215

**Guaranty Fund Questions - Property & Casualty**

William Fawcett  
Associate Commissioner, Property and Casualty Division

(410) 468-2353

william.fawcett@maryland.gov

**Health Benefit Plan Rate Filing - Life & Health**

Brad Boban  
Chief Actuary

(410) 468-2065

**InsurTech**

Kory Boone  
Special Deputy Commissioner of Insurance Regulation and  
Innovation

(410) 468-2004

**Life Insurance**

Nour Benchaaboun  
Director, Life, Annuity, and Credit

(410) 468-2222

**Market Regulation**

Mary Kwei  
Associate Commissioner, Market Regulation and Professional  
Licensing Division

(410) 468-2113

**Media Relations/Public Affairs**

Craig Ey  
Director of Communications

(410) 468-2488

**NAIC Liaison**

Matthew Weiss  
NAIC Relations and Policy Coordination Manager

(410) 468-2287

matthew.weiss1@maryland.gov

**Policy and Form Filing - Life & Health**

Karen Lam  
Chief of Health Insurance and Managed Care

(410) 468-2212

**Policy and Form Filing - Property & Casualty**

Ronald Coleman  
Director, Property and Casualty Rates and Forms

(413) 468-2310

**Premium Tax Collection**

Erin Nickles  
Director, Company Licensing

**(410) 468-2451**  
erin.nickles@maryland.gov

**Producer Licensing**

Shelley Taylor-Barnes  
Director, Producer Licensing

**(410) 468-2347**

**Property & Casualty - Commercial Lines**

Ronald Coleman  
Director, Property and Casualty Rates and Forms

**(413) 468-2310**

**Property & Casualty - Personal Lines**

Ronald Coleman  
Director, Property and Casualty Rates and Forms

**(413) 468-2310**

**Regulations**

Erica Bailey  
Associate Commissioner, Hearings

**(410) 468-2113**  
erica.bailey@maryland.gov

Jessica Blackmon  
Administrative Law Clerk

**(410) 468-2019**  
jessica.blackmon@maryland.gov

**Statistical Reporting - Property & Casualty**

Linus Glemza  
Actuary

**(410) 468-2044**

# Massachusetts



**Rachel M. Davison**  
**Acting Commissioner**  
**Northeast Zone**

Term of Office:  
At the Discretion of the  
Governor  
Appointed: April 15, 2024

Rachel M. Davison assumed the duties of Commissioner of the Massachusetts Division of Insurance on April 14, 2024. The Division oversees and regulates the insurance industry in Massachusetts by administering and enforcing the laws of the Commonwealth for the protection of consumers.

Acting Commissioner Davison joined the Division in November 2015 as Deputy Commissioner and General Counsel. In March 2020, she became First Deputy Commissioner. As First Deputy Commissioner, she served as the senior advisor on strategic planning and policy development for the Massachusetts insurance market and oversaw agency operations. As General Counsel, she provided legal advice to the Commissioner and Division staff, oversaw the development and drafting of legal interpretations and regulatory guidance, supervised adjudicatory and administrative hearings, and helped address questions from consumers and other areas of government about Massachusetts insurance laws and regulations.

Since 2019, Acting Commissioner Davison supported the implementation and development of policy related to international insurance regulatory standards, both domestically through the National Association of Insurance Commissioners (NAIC) and internationally through the International Association of Insurance Supervisors (IAIS). She is a member of the IAIS FinTech Forum and has spoken on reimagining regulation for innovation and the use of innovative technology in insurance supervision (SupTech).

Prior to joining the Division, Acting Commissioner Davison was a partner at Morrison Mahoney LLP and Lewis Brisbois Bisgaard and Smith LLP. She also co-authored "Contribution Between Insurers" published as 13 New Appleman on Insurance Law Library Ed. §166 (2015).

Acting Commissioner Davison is a graduate of Suffolk University Law School (Boston, MA) and Rutgers College (NJ), and she is a member of the Massachusetts bar.

## Main

Massachusetts Division of Insurance  
1000 Washington Street  
8th Floor  
Boston, MA 02118-6200  
United States

## Email Address

CSSComplaints@mass.gov

## Phone Numbers

Main: **(617) 521-7794**  
Consumer Hotline: **(617) 521-7777**

## Fax Numbers

Main: **(617) 753-6830**

**Office Hours:** 8:45 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.mass.gov/orgs/division-of-insurance>

**Make Checks Payable to:** Massachusetts Division of Insurance

Vacant  
First Deputy Commissioner

## Contact Persons

### **Administration**

Dorothy Raymond  
Director

**(617) 521-7362**

[dorothy.k.raymond@mass.gov](mailto:dorothy.k.raymond@mass.gov)

**Annual Statement**

Amy Blue  
Licensing Coordinator

**(617) 521-7560**  
amy.blue@mass.gov

**Company Licensing**

Debra Kaplan  
Director of Financial Surveillance and Company Licensing

**(617) 521-7397**  
debra.e.kaplan@mass.gov

**Consumer Services**

Gregory Weydt  
Director of Consumer Services

**(617) 521-7413**  
gregory.weydt@mass.gov

**Deposits**

Nhi Tang  
Insurance Examiner

**(617) 521-7437**  
nhi.tang@mass.gov

**Financial and Market Regulation**

John Turchi  
Financial and Market Regulation and Deputy Commissioner

**(617) 521-7701**  
john.turchi@mass.gov

**Financial Examinations**

Jim McCarthy  
Director of Financial Examination and Chief Financial Examiner

**(617) 521-7417**  
james.a.mccarthy@mass.gov

**Financial Surveillance**

Debra Kaplan  
Director of Financial Surveillance and Company Licensing

**(617) 521-7397**  
debra.e.kaplan@mass.gov

**Health Care Access Bureau**

Kevin P. Beagan  
Director of Health Care Access Bureau and Deputy Commissioner

**(617) 521-7323**  
kevin.beagan@mass.gov

**InsurTech**

Jackie Horigan  
Deputy Commissioner, Product Regulation and Innovation

**(617) 521-7461**  
jackie.horigan@mass.gov

**Legal**

Geoffrey Wood  
Deputy General Counsel

**(617) 521-7360**  
geoffrey.wood@mass.gov

Christopher Joyce  
General Counsel and Deputy Commissioner

**(617) 521-7387**  
christopher.m.joyce@mass.gov

**Market Conduct**

Mary Lou Moran  
Director of Market Conduct

**(617) 521-7311**  
marylou.moran@mass.gov

**Producer Licensing**

Shauna Pike  
Director of Producer Licensing

**(617) 521-7329**  
shauna.pike@mass.gov

**Product Regulation**

Jackie Horigan  
Deputy Commissioner, Product Regulation and Innovation

**(617) 521-7461**  
jackie.horigan@mass.gov

**Rate and Form Filing - Life & Health**

Sheri Cullen  
Director of Policy Form Review

**(617) 521-7481**  
sheri.cullen@mass.gov

**Rate and Form Filing - Property & Casualty**

Sheri Cullen  
Director of Policy Form Review

**(617) 521-7481**  
sheri.cullen@mass.gov

**State Rating Bureau**

Matthew Mancini

Director

**(617) 521-7459**

[matthew.mancini@mass.gov](mailto:matthew.mancini@mass.gov)

# Michigan



**Anita G. Fox**  
**Director**  
**Chair, Midwest Zone**

Term of Office:  
Four-Year Term, At the Pleasure  
of the Governor  
Appointed: January 14, 2019

## Main

Department of Insurance and Financial Services  
P.O. Box 30220  
Lansing, MI 48909-7720  
United States

## Email Address

DIFSInfo@michigan.gov

## Phone Numbers

Main: **(517) 284-8800**  
Director's Office: **(517) 284-8658**

## Fax Numbers

Main: **(517) 284-8837**  
Director's Office Fax : **(517) 284-8844**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.michigan.gov/difs>

**Make Checks Payable to:** State of Michigan

Anita G. Fox  
Director

**(517) 284-8661**

## Contact Persons

### **Budget and Technology**

Megan Ramos  
Chief Financial Officer (CFO) and Director

**(517) 930-3797**

[ramosm1@michigan.gov](mailto:ramosm1@michigan.gov)

### **Consumer Services**

Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.

Renee Campbell  
Director

**(517) 284-8776**  
campbellr2@michigan.gov

**Examinations**

Robert Lamberjack  
Manager

**(517) 284-8755**  
lamberjackr@michigan.gov

**Financial Statement Filing and Analysis - Domestic Insurers, Holding Companies**

Judy Weaver  
Senior Deputy Director

**(517) 284-8768**  
weaverj3@michigan.gov

**Financial Statement Filing and Analysis - Foreign Insurers**

Judy Weaver  
Senior Deputy Director

**(517) 284-8768**  
weaverj3@michigan.gov

**General Counsel**

Joseph Garcia  
General Counsel

**(517) 284-8725**  
garciaJ7@michigan.gov

**Insurance Licensing and Market Conduct**

Michele Riddering  
Director

**(517) 881-2874**  
ridderingm@michigan.gov

**Insurance Rates and Forms - Life & Health**

Tina Nacy  
Director - Office of Insurance Rate and Forms

**(517) 930-6630**  
nacyt@michigan.gov

**Insurance Rates and Forms - Property & Casualty**

Tina Nacy  
Director - Office of Insurance Rate and Forms

**(517) 930-6630**  
nacyt@michigan.gov

**Insurer Licensing**

Linda Martin  
Application Coordinator

**(517) 284-8756**  
martinl@michigan.gov

**InsurTech**

Anita G. Fox  
Director

**(517) 284-8661**  
Foxa5@michigan.gov

**Legislative Liaison**

Karin Gyger  
Chief of Staff

**(517) 284-8685**  
gygerk@michigan.gov

**Media Relations/Public Information**

Laura Hall  
Public Information Officer

**(517) 290-3779**  
halll17@michigan.gov

**NAIC Liaison**

Holly Erb  
Senior Executive Management Assistant

**(517) 284-8658**  
ErbH@michigan.gov

**Producer Licensing and Education**

Paige McCully  
Manager

**(517) 284-8648**

**Receivership**

Vacant  
Director of Receivership

**Surplus and Special Lines Taxes**

Sherry Barrett  
Analyst

**(517) 284-8623**  
barretts3@michigan.gov

**Troubled Companies**

Judy Weaver

Senior Deputy Director

**(517) 284-8768**

[weaverj3@michigan.gov](mailto:weaverj3@michigan.gov)

# Minnesota



**Grace Arnold**  
**Commissioner**  
**Midwest Zone**

**Term of Office:**

At the Pleasure of the Governor

Appointed: April 15, 2021

Reappointed: Jan. 2, 2023

Confirmed: Feb. 16, 2023

**Main**

Minnesota Department of Commerce  
85 7th Place East  
Suite 280  
St. Paul, MN 55101  
United States

**Email Address**

consumer.protection@state.mn.us

**Phone Numbers**

Main: **(651) 539-1500**

**Fax Numbers**

Main: **(651) 539-1547**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <http://mn.gov/commerce>

**Make Checks Payable to:** Minnesota Department of Commerce

Commissioner Grace Arnold leads the Minnesota Department of Commerce. She was appointed by Governor Walz in April 2021 and reappointed in January 2023.

As overseer of state industries that provide financial security to Minnesotans and energy policy in Minnesota, Commissioner Arnold is committed to ensuring Commerce's regulated markets are fair and accessible to all Minnesotans, and that Minnesota is a leader in creating a clean energy economy.

Prior to her appointment as Commissioner, she served as Deputy Commissioner of Insurance for the Commerce Department. In that role, she oversaw the life insurance, health insurance, and property and casualty insurance markets in Minnesota, ensuring that Minnesotans' insurance complies with Minnesota law and that insurance companies are financially strong.

Commissioner Arnold spent nearly a decade at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services where she helped lead the technology turnaround of healthcare.gov and led policy development during the implementation of the Affordable Care Act. Before joining the Department, Commissioner Arnold led product development for individual and family plans at Bright Health, a Minneapolis-based health insurer.

Commissioner Arnold enjoys spending time with her family and has a love for being outdoors, gardening and traveling.

Grace Arnold Commissioner	(651) 539-1441
Heidi Retterath Executive Assistant	(651) 539-1445
Jacqueline Olson Assistant Commissioner, Enforcement Division	651-539-4031
Julia Dreier Deputy Commissioner of Insurance	(651) 539-1755
Peter Brickwedde Assistant Commissioner of Government & External Affairs	(651) 539-1443
Vacant Director of Regulation and Policy Strategy	

#### **Contact Persons**

##### **Actuary - Health**

Julia Lyng Chief Health Actuary	(651) 539-1758 Julia.Lyng@state.mn.us
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##### **Actuary - Life**

Frederick Andersen Chief Life Actuary	(651) 539-1753 frederick.andersen@state.mn.us
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##### **Actuary - PBR**

John Robinson PBR Actuary	(651) 539-1750 john.w.robinson@state.mn.us
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##### **Actuary - Property and Casualty**

Phil Vigliaturo Property and Casualty Actuary	(651) 539-1762 phil.vigliaturo@state.mn.us
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##### **Agent Licensing**

Peter Bratsch Director, Licensing	(651) 539-1585 peter.bratsch@state.mn.us
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##### **Annual Statements**

Kathleen Orth Chief Examiner/Insurance Solvency Manager	(651) 539-1763 kathleen.orth@state.mn.us
--	---

##### **Consumer Complaints and Inquiries**

Jacqueline Olson Assistant Commissioner, Enforcement Division	651-539-4031 jacqueline.olson@state.mn.us
--	--

Martin Fleischhacker Sr. Financial Fraud Ombudsman	(651) 539-1601 martin.fleischhacker@state.mn.us
---	--

##### **Deposits - Check**

Sherry Cook	(651) 539-1527 sherry.cook@state.mn.us
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##### **Deposits - Statutory**

Jenn Gagner Applications Coordinator	(651) 539-1695 jenn.gagner@state.mn.us
---	---

##### **Examinations - Agent**

Peter Bratsch Director, Licensing	(651) 539-1585 peter.bratsch@state.mn.us
<b>Examinations - Financial</b> Kathleen Orth Chief Examiner/Insurance Solvency Manager	(651) 539-1763 kathleen.orth@state.mn.us
<b>Examinations - Market Conduct</b> Vacant Chief Examiner, Market Conduct Exams	(651) 539-1641
<b>Fees</b> Jenn Gagner Applications Coordinator	(651) 539-1695 jenn.gagner@state.mn.us
<b>Financial Analysis</b> Barb Carey Audit Director, Analysis	(651) 539-1757 barbara.carey@state.mn.us
<b>Government Relations</b> Jon Kelly Director of Government Affairs	(651) 539-1440 jon.kelly@state.mn.us
<b>Information Systems</b> Vacant Insurance Information Systems Coordinator	
<b>InsurTech</b> Grace Arnold Commissioner	(651) 539-1441 grace.arnold@state.mn.us
<b>Legal</b> Sara Payne General Counsel	(651) 539-1459 sara.payne@state.mn.us
<b>Media Relations/Public Information</b> Mo Schrinier Communications Director	(651) 539-1463 mo.schriner@state.mn.us
<b>Policy and Form Filing - Life/Accident/Health</b> Tammy Lohmann Director, Insurance Product Filings	(651) 539-1731 tammy.lohmann@state.mn.us
<b>Policy and Form Filing - Property &amp; Casualty: Commercial and Personal Lines</b> Tammy Lohmann Director, Insurance Product Filings	(651) 539-1731 tammy.lohmann@state.mn.us
<b>Policy and Form Filing - Workers' Compensation</b> Tammy Lohmann Director, Insurance Product Filings	(651) 539-1731 tammy.lohmann@state.mn.us
<b>Premium Tax</b> Jacob Sisterman Lead Auditor	(651) 556-4917 jacob.sisterman@state.mn.us

# Mississippi



**Mike Chaney  
Commissioner  
Southeast Zone**

Term of Office:  
Four years

Elected:  
November 6, 2007  
Re-elected: November 8, 2011,  
November 3, 2015, November 5,  
2019, November 7, 2023

Mike Chaney, Mississippi's 11th Commissioner of Insurance and State Fire Marshal, is currently serving his fifth term in office. First elected in 2007, Chaney brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House and Senate.

His priorities in office are focused on consumer protection, healthcare, and fire protection. To that end, Chaney is making strides in healthcare reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform and reductions in state fire deaths. He has worked tirelessly to stabilize rates since Hurricane Katrina devastated the Mississippi Gulf Coast in 2005.

Chaney has served on two hospital boards – experience that is invaluable given the increased focus on healthcare that the Mississippi Insurance Department has seen in recent years. He has also served on bank and economic boards and worked on local and national Chamber of Commerce events. Insurance touches every aspect of life including the economy. Without insurance, no economic project would be financed and, therefore, no jobs created.

An active member of the NAIC, Chaney has served on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, Chaney was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University (MSU). He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America Magazine, and was named a Healthcare Hero by the Mississippi Business Journal.

Chaney started an oil distribution business in Vicksburg in the 1970s. He eventually moved into the wood preservation business and real estate ventures before his election to the House of Representatives in 1993. After his election to the Senate in 2000, Chaney served on the Insurance Committee. This appointment combined with his business experience provided significant knowledge useful in his service as Insurance Commissioner.

Chaney is a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. A native of Tupelo, Chaney graduated from MSU in 1966 with a degree in banking and finance. Chaney and his wife, Mary live in Vicksburg. They have three children and eight grandchildren.

## Main

Mississippi Insurance Department  
P.O. Box 79  
Jackson, MS 39205  
United States

## Phone Numbers

Main: **(601) 359-3569**  
Toll-Free (In-State Only): **(800) 562-2957**  
Gulf Coast Office: **(228) 374-2240**

## Fax Numbers

Commissioner/Legal/Actuarial: **(601) 359-2474**  
Consumer: **(601) 359-1077**  
Licensing: **(601) 359-1951**  
Examination: **(601) 579-2568**  
Rating: **(601) 359-9558**  
Gulf Coast Office: **(228) 374-5040**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.mid.ms.gov>

**Make Checks Payable to:** Mississippi Insurance Department

David Browning  
Deputy Commissioner

**(601) 359-9218**

#### Contact Persons

##### **Accident & Health Insurance**

Bob Williams  
Director, Life and Health Actuarial Division

**(601) 359-2012**

[bob.williams@mid.ms.gov](mailto:bob.williams@mid.ms.gov)

##### **Agent Licensing**

Vanessa Miller  
Director, Licensing Division

**(601) 359-2132**

[vanessa.miller@mid.ms.gov](mailto:vanessa.miller@mid.ms.gov)

##### **Annual Statements**

Vacant  
Director, Financial and Market Regulation

##### **Consumer Counseling Program for Seniors**

Andy Case  
Director, Consumer Services Division

**(601) 359-2453**

[andy.case@mid.ms.gov](mailto:andy.case@mid.ms.gov)

##### **Corporate Changes**

Vacant  
Director, Financial and Market Regulation

##### **Department Counsel**

Kim Causey  
Special Assistant Attorney General

**(601) 359-2460**

[kim.causey@mid.ms.gov](mailto:kim.causey@mid.ms.gov)

##### **Deposits**

Vacant  
Director, Financial and Market Regulation

##### **Examinations - Agent**

Vacant  
Director, Financial and Market Regulation

##### **Examinations - Financial**

Vacant  
Director, Financial and Market Regulation

##### **Examinations - Market Conduct**

Vacant  
Director, Financial and Market Regulation

##### **Fees**

Vacant  
Director, Financial and Market Regulation

##### **Information Technology**

John Morris  
Director, Information Technology Division

**(601) 359-2993**

[john.morris@mid.ms.gov](mailto:john.morris@mid.ms.gov)

##### **InsurTech**

Andy Case  
Director, Consumer Services Division

**(601) 359-2453**

[andy.case@mid.ms.gov](mailto:andy.case@mid.ms.gov)

##### **Investigations**

John Hornback  
Chief Investigator

**(601) 359-2138**  
john.hornback@mid.ms.gov

**Life Insurance**

Andy Case  
Director, Consumer Services Division

**(601) 359-2453**  
andy.case@mid.ms.gov

**Media Relations/Public Information**

Beth Reiss  
Director, Public Relations

**(601) 359-2403**  
beth.reiss@mid.ms.gov

**NAIC Liaison**

David Browning  
Deputy Commissioner

**(601) 359-9218**  
david.browning@mid.ms.gov

**New Company Licensing**

Vacant  
Director, Financial and Market Regulation

**Policy and Form Filing - Life & Health**

Bob Williams  
Director, Life and Health Actuarial Division

**(601) 359-2012**  
bob.williams@mid.ms.gov

**Policy and Form Filing - Property & Casualty**

John Wells  
Director, Property and Casualty Rating Division

**(601) 359-3575**  
john.wells@mid.ms.gov

**Premium Tax (Licensed)**

Derrick Barnes  
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes

**(601) 923-7083**  
derrick.barnes@dor.ms.gov

**Premium Tax (Surplus Lines)**

Peggy Dronet  
Executive Director, Mississippi Surplus Lines Association

**(601) 713-1111**  
pdronet@msla.org

**Property & Casualty - Commercial Lines**

John Wells  
Director, Property and Casualty Rating Division

**(601) 359-3575**  
john.wells@mid.ms.gov

**Property & Casualty - Personal Lines**

John Wells  
Director, Property and Casualty Rating Division

**(601) 359-3575**  
john.wells@mid.ms.gov

**Receivership**

Michelle Partridge  
Special Assistant Attorney General

**(601) 359-2133**  
michelle.partridge@mid.ms.gov

**Renewal of Company Licensing/Line Changes**

Vacant  
Director, Financial and Market Regulation

**Surplus Lines**

Vacant  
Director, Financial and Market Regulation

# Missouri



**Chlora Lindley-Myers**  
**Director**  
**NAIC Most Recent Past**  
**President**  
**Midwest Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: March 6, 2017  
Confirmed: April 13, 2017

Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee's Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers was the 2023 President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.

## Main

Missouri Department of Commerce and Insurance  
P.O. Box 690  
Jefferson City, MO 65102-0690  
United States

## Email Address

[consumeraffairs@insurance.mo.gov](mailto:consumeraffairs@insurance.mo.gov)

## Phone Numbers

Main: **(573) 751-4126**  
Producer Licensing: **(573) 751-3518**

## Fax Numbers

Producer Licensing: **(573) 526-3416**  
Financial Examinations: **(573) 526-2092**  
Insurance Product Filings: **(573) 751-5888**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://dci.mo.gov>

**Make Checks Payable to:** Department of Commerce and Insurance (for department fees); Director of Revenue (for premium taxes)

Carrie Couch Director, Consumer Affairs	(573) 751-1922
Garrett Pitts Budget Officer	(573) 526-2938
Grady Martin Director, Administration	(573) 751-7223
Jo LeDuc Director, Insurance Market Regulation	(573) 751-2430
John Rehagen Director, Insurance Company Regulation	(573) 526-4877
Kristen Paulsmeyer Acting Deputy Director	(573) 751-1927
Kristen Paulsmeyer General Counsel	(573) 751-1927
Lori Croy Director, Communications	(573) 751-2562
Luke Reed Director, Legislative Affairs	(573) 526-3587
Shannon Schmoeger Chief Financial Examiner	(573) 526-4877
Teresa Kroll Chief Market Conduct Examiner	(573) 526-1527

#### **Contact Persons**

##### **Agent/Producer Licensing**

Brenda Horstman Manager, Regulatory Services	(573) 751-3518 licensing@insurance.mo.gov
---	--

##### **Annual Statement**

Debbie Doggett Chief Financial Analyst	(573) 526-2944 Debbie.Doggett@insurance.mo.gov
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##### **Captive Insurance**

Sam Komo Manager, Captive Program	(573) 522-9932 Sam.Komo@insurance.mo.gov
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##### **Company Licensing and Fees**

Ashley Minor Admissions Specialist	(573) 751-4362 ashley.minor@insurance.mo.gov
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##### **Deposits**

Toni Charlton Financial Analyst	(573) 526-4618 Toni.Charlton@insurance.mo.gov
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##### **Examinations - Agent Investigations**

Marjorie Thompson Chief Investigator	(573) 751-1922 Marjorie.Thompson@insurance.mo.gov
---	--

##### **Examinations - Financial**

Shannon Schmoeger  
Chief Financial Examiner

**(573) 526-4877**  
Shannon.Schmoeger@insurance.mo.gov

**Examinations - Market Conduct**

Teresa Kroll  
Chief Market Conduct Examiner

**(573) 526-1527**  
marketconduct@insurance.mo.gov

**Health, Life, and Disabilities Complaints**

Jeana Thomas  
Manager, Consumer Services Section

**(573) 751-2640**  
jeana.thomas@insurance.mo.gov

**Information Systems**

Preston Feeler  
Information Management Officer

**(573) 751-7023**  
Preston.Feeler@dcf.mo.gov

**InsurTech**

Cynthia Amann  
NAIC Executive Liaison & Marketplace Coordinator

**573-522-2846**  
cynthia.amann@dcf.mo.gov

**Policy and Form Filing**

Camille Anderson-Weddle  
Manager, Insurance Product Filings

**(573) 751-7470**  
Camille.Anderson@insurance.mo.gov

**Premium Tax**

Noland Stuecken  
Senior Regulatory Auditor

**(573) 526-4986**  
Noland.Stuecken@insurance.mo.gov

**Property & Casualty Complaints**

Jeana Thomas  
Manager, Consumer Services Section

**(573) 751-2640**  
jeana.thomas@insurance.mo.gov

**Receivership**

Shelley Forrest  
Manager, Receivership

**(573) 522-6115**  
Shelley.Forrest@insurance.mo.gov

**Statistical Reporting**

Brad Gerling  
Manager, Business Analytics and Statistics Section

**(573) 751-3163**  
statistics@insurance.mo.gov

**Surplus Lines**

Lindsay Tougaw  
Regulatory Compliance Manager

**(573) 526-1589**  
Lindsay.Tougaw@insurance.mo.gov

# Montana



**Troy Downing**  
**Commissioner of Securities and Insurance, Montana State Auditor**  
**Western Zone**

Term of Office:  
Four Years

Elected:  
November 3, 2020

Troy Downing was elected Montana State Auditor in November 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana's consumers by ensuring fairness, transparency, and access for two of the state's largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana's public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing's strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana's natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.

## Main

Office of the Commissioner of Securities and Insurance Montana State Auditor  
840 Helena Ave.  
Helena, MT 59601  
United States

## Phone Numbers

Main: **(406) 444-2040**  
Toll-Free Number (In-state only): **(800) 332-6148**

## Fax Numbers

Main: **(406) 444-3497**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <http://csimt.gov>

**Make Checks Payable to:** Montana State Auditor's Office

Adam Stoll Financial Specialist	(406) 444-2041
Amber Thorvilson Chief Financial Officer	(406) 444-1867
Frank Cote Deputy Insurance Commissioner	(406) 444-3412
Kari Leonard Chief Financial Examiner	(404) 444-2895
Mary Belcher Deputy State Auditor	(406) 444-5789
Molly Plummer Chief of Staff	(406) 444-2042
Ole Olson Chief Legal Counsel	(406) 444-1295
Troy Downing Commissioner of Securities and Insurance, Montana State Auditor	(406) 444-2040
Vacant Policyholder Services Bureau Chief	(406) 444-2894

## **Contact Persons**

### **Annual Statements and Company Licensing**

Tavin Mogus  
Exams Compliance Technician

**(404) 444-3469**  
tmogus@mt.gov

### **Communications**

Laura Shirtliff  
Communications, Digital & Creative Services Director

**(406) 444-0903**  
Laura.Shirtliff@mt.gov

### **Consumer Complaints and Inquiries**

Vacant  
Policyholder Services Bureau Chief

**(406) 444-2894**

Ted Bidon

**(404) 444-0385**  
tbidon@mt.gov

### **Deposits**

Tavin Mogus  
Exams Compliance Technician

**(404) 444-3469**  
tmogus@mt.gov

### **Examinations - Financial**

Kari Leonard  
Chief Financial Examiner

**(404) 444-2895**  
kleonard2@mt.gov

### **Human Resources**

Jeff Plum  
Human Resources Manager

**(404) 444-5221**  
jeff.plum@mt.gov

### **InsurTech**

Frank Cote  
Deputy Insurance Commissioner

**(406) 444-3412**  
frank.cote@mt.gov

### **Market Conduct**

David Dachs  
Insurance Services Bureau Chief

**(406) 444-9722**  
ddachs@mt.gov

### **Media Relations/Public Information**

Laura Shirtliff  
Communications, Digital & Creative Services Director

**(406) 444-0903**  
Laura.Shirtliff@mt.gov

### **NAIC Liaison**

Frank Cote  
Deputy Insurance Commissioner

**(406) 444-3412**  
frank.cote@mt.gov

### **Policy and Form Filing**

David Dachs  
Insurance Services Bureau Chief

**(406) 444-9722**  
ddachs@mt.gov

### **Premium Tax**

Tavin Mogus  
Exams Compliance Technician

**(404) 444-3469**  
tmogus@mt.gov

### **Rate Filing - Life & Health**

Mari L. Kindberg  
Actuary

**(406) 444-5220**  
mkindberg@mt.gov

### **Rate Filing - Property & Casualty**

Mari L. Kindberg  
Actuary

**(406) 444-5220**  
mkindberg@mt.gov

# Nebraska



**Eric Dunning**  
**Director**  
**Secretary, Midwest Zone**

Governor Jim Pillen appointed Eric Dunning as Director of Insurance effective January 5, 2023. Prior to his appointment, Eric served as Director of Insurance and before that, as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013.

Eric earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a Juris Doctor from the University of Notre Dame Law School. Eric currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Eric enjoys spending time at his family's place in Wheeler County, Nebraska. He is happily married with two children.

## Term of Office:

At the Pleasure of the Governor

Appointed: April 19, 2021

Reappointed: January 5, 2023

## Main

Nebraska Department of Insurance  
P.O. Box 95087  
Lincoln, NE 68509-5087  
United States

## Email Address

[doi.insurancecomplaints@nebraska.gov](mailto:doi.insurancecomplaints@nebraska.gov)

## Phone Numbers

Main: **(402) 471-2201**

TDD: **(800) 833-7352**

Insurance Complaint Hotline (In-State Only): **877-564-7323**

## Fax Numbers

Main: **(402) 471-4610**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://doi.nebraska.gov/>

**Make Checks Payable to:** Nebraska Department of Insurance

AJ Raaska  
Public Information Officer

Barbara Peterson (531) 500-2349  
Administrator, Consumer Affairs

Connie VanSlyke (402) 471-4647  
Administrator, Property and Casualty

Eric Dunning (402) 471-2201  
Director

Kevin Schlautman (402) 471-4707  
Administrator, Producer Licensing

Kimberly Church (402) 471-4999  
Fraud Division Chief

Lindsay Crawford 402-471-4734  
Chief Financial Regulator (Chief Examiner)

Martin Swanson (402) 471-4503  
Deputy Director & General Counsel

Michael Muldoon (402) 471-1433  
Chief Actuary

Vacant  
Administrator, Life and Health Policy

#### **Contact Persons**

##### **Accident/Health Insurance**

Maggie Reinert 402-471-4635  
Administrator, Life and Health Policy

##### **Actuarial**

Vacant  
Actuary - P&C

Michael Muldoon (402) 471-1433  
Chief Actuary michael.muldoon@nebraska.gov

Margaret Garrison (402) 471-4631  
Actuary - Life & Health margaret.garrison@nebraska.gov

##### **Agent Licensing**

Kevin Schlautman (402) 471-4707  
Administrator, Producer Licensing kevin.schlautman@nebraska.gov

##### **Annual Statements**

Tadd Wagener  
Assistant Chief Examiner—Field tadd.wagner@nebraska.gov

Andrea Johnson (402) 471-4641  
Deputy Chief Financial Regulator andrea.johnson@nebraska.gov

##### **Company Admissions**

Kristy Hadden (402) 471-0373  
Company Administrator kristy.hadden@nebraska.gov

**Consumer Complaints and Inquires**

Barbara Peterson  
Administrator, Consumer Affairs

**(531) 500-2349**  
barbara.peterson@nebraska.gov

**Department Counsel**

Martin Swanson  
Deputy Director & General Counsel

**(402) 471-4503**  
martin.swanson@nebraska.gov

**Deposits**

Lori Bruss  
Securities Officer

**(402) 471-4045**  
lori.bruss@nebraska.gov

**Examinations - Agent**

Kevin Schlautman  
Administrator, Producer Licensing

**(402) 471-4707**  
kevin.schlautman@nebraska.gov

**Examinations - Financial**

Tadd Wagener  
Assistant Chief Examiner—Field

tadd.wagner@nebraska.gov

Andrea Johnson  
Deputy Chief Financial Regulator

**(402) 471-4641**  
andrea.johnson@nebraska.gov

**Fees**

Andrea Johnson  
Deputy Chief Financial Regulator

**(402) 471-4641**  
andrea.johnson@nebraska.gov

Tadd Wagener  
Assistant Chief Examiner—Field

tadd.wagner@nebraska.gov

**Insurance Fraud**

Kimberly Church  
Fraud Division Chief

**(402) 471-4999**  
kimberly.church@nebraska.gov

**InsurTech**

Eric Dunning  
Director

**(402) 471-2201**  
eric.dunning@nebraska.gov

**Life Insurance**

Vacant  
Administrator, Life and Health Policy

**Media Relations**

AJ Raaska  
Public Information Officer

aj.raaska@nebraska.gov

**NAIC Liaison**

AJ Raaska  
Public Information Officer

aj.raaska@nebraska.gov

**Policy and Form Filing - Life & Health**

Vacant  
Administrator, Life and Health Policy

**Policy and Form Filing - Property & Casualty**

Connie VanSlyke  
Administrator, Property and Casualty

**(402) 471-4647**  
connie.vanslyke@nebraska.gov

**Premium Tax**

Kristy Hadden  
Company Administrator

**(402) 471-0373**  
kristy.hadden@nebraska.gov

**Property & Casualty - Commercial Lines**

Connie VanSlyke  
Administrator, Property and Casualty

**(402) 471-4647**  
connie.vanslyke@nebraska.gov

**Property & Casualty - Personal Lines**

Connie VanSlyke  
Administrator, Property and Casualty

**(402) 471-4647**  
connie.vanslyke@nebraska.gov

**Receivership**

Martin Swanson  
Deputy Director & General Counsel

**(402) 471-4503**  
martin.swanson@nebraska.gov

**Statistical Reporting**

Connie VanSlyke  
Administrator, Property and Casualty

**(402) 471-4647**  
connie.vanslyke@nebraska.gov

# Nevada



**Scott Kipper**  
**Commissioner**  
**Western Zone**

**Term of Office:**

At the Pleasure of the Director  
of the Department of Business  
and Industry

Appointed: February 27, 2023

**Main**

Nevada Division of Insurance  
1818 E. College Parkway  
Suite 103  
Carson City, NV 89706  
United States

**Email Address**

insinfo@doi.nv.gov

**Phone Numbers**

Main: **(775) 687-0700**

Toll-Free Number (In-State Only): **(888) 872-3234**

Las Vegas Number: **(702) 486-4009**

**Fax Numbers**

Main: **(775) 687-0787**

Las Vegas Number: **(702) 486-4007**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://doi.nv.gov/>

**Make Checks Payable to:** Nevada Division of Insurance

David Cassetty  
Deputy Commissioner

**(702) 486-4379**

Todd Rich  
Chief Deputy Commissioner

**(775) 687-0783**

**Contact Persons**

Scott Kipper was appointed as Nevada's Insurance Commissioner effective Feb. 27, 2023.

As Commissioner, Kipper is charged with protecting consumers' rights and the public's interest in dealings with the insurance industry.

Commissioner Kipper has more than 30 years of experience in the insurance industry, including prior stints as Nevada Insurance Commissioner from 2008 to 2010 and again from 2011 to 2015. He most recently served as the Deputy Commissioner for Operations for the State of Washington Office of the Insurance Commissioner. Prior to that, he founded a private consulting firm providing technical expertise on insurance issues, serving clients nationwide. He also has served as the Insurance Administrator of the Oregon Insurance Division, Deputy Commissioner at the Office of Health Insurance for the Louisiana Department of Insurance (DOI), and Senior Regional Director for State Affairs at America's Health Insurance Plans (AHIP).

Commissioner Kipper earned a bachelor's degree in business administration from the University of Wyoming.

The Nevada Division of Insurance, a division of the Nevada Department of Business and Industry, regulates Nevada's \$22 billion insurance industry. It regulates and licenses insurance producers, brokers, and other professionals; sets ethical and financial standards for insurance companies; and reviews rates. It also reviews programs operated by self-insured employers for workers' compensation and investigates insurance fraud claims.

**Accident/Health Insurance**

Mark Garratt  
Chief Insurance Examiner

**(775) 687-0736**  
mgarratt@doi.nv.gov

**Accounting Services**

Todd Rich  
Chief Deputy Commissioner

**(775) 687-0783**  
trich@doi.nv.gov

**Administrative**

Todd Rich  
Chief Deputy Commissioner

**(775) 687-0783**  
trich@doi.nv.gov

**Captives**

Nick Stosic  
Deputy Commissioner

**(775) 687-0758**  
nstosic@doi.nv.gov

**Company Fees - Licensing**

Imelda Arroyo  
Company Admissions Administrative Assistant 3

**(775) 687-0745**  
kthompson@doi.nv.gov

**Consumer Complaints and Inquires**

Linda Stratton  
Supervisory Compliance Investigator

**(702) 486-4395**  
lstratton@doi.nv.gov

**Consumer Complaints and Inquiries**

David Cassetty  
Deputy Commissioner

**(702) 486-4379**  
dcassetty@doi.nv.gov

**Deposits**

Denise Costello  
Administrative Assistant 4

**(775) 687-0752**  
dcostello@doi.nv.gov

**Division Counsel**

Alexia Emmermann  
Chief Legal Counsel

**(775) 687-0701**  
legal@doi.nv.gov

**Enforcement**

Stephanie Canter  
Chief Compliance/Audit Investigator

**(702) 486-4598**  
slcanter@doi.nv.gov

David Cassetty  
Deputy Commissioner

**(702) 486-4379**  
dcassetty@doi.nv.gov

**Examinations - Market Conduct**

Hermoliva Abejar  
Chief Insurance Examiner

**(775) 687-0741**  
habejar@doi.nv.gov

**Information Systems**

Dennis McGehee  
IT Professional 3

**(775) 687-0785**  
dmcgehee@doi.nv.gov

**InsurTech**

Todd Rich  
Chief Deputy Commissioner

**(775) 687-0783**  
trich@doi.nv.gov

**Life & Health Insurance**

Glenn Shippey  
Chief Insurance Examiner

**(775) 687-0708**  
gshippey@doi.nv.gov

**Market Regulation**

Peggy Willard-Ross  
Assistant Chief Insurance Examiner

**(775) 687-0760**  
pwillard@doi.nv.gov

Hermoliva Abejar  
Chief Insurance Examiner

**(775) 687-0741**  
habejar@doi.nv.gov

Nick Stosic  
Deputy Commissioner

**(775) 687-0758**  
nstosic@doi.nv.gov

**Media Relations/Public Information**

John Genard  
Administrative Assistant 4

**(775) 687-0771**  
jgenard@doi.nv.gov

**Policy and Form Filing - Life & Health**

Glenn Shippey  
Chief Insurance Examiner

**(775) 687-0708**  
gshippey@doi.nv.gov

**Policy and Form Filing - Property & Casualty**

Mark Garratt  
Chief Insurance Examiner

**(775) 687-0736**  
mgarratt@doi.nv.gov

**Producer Licensing**

Jacob Roberts  
Licensing Manager

**(775) 687-0774**  
jroberts@doi.nv.gov

**Product Regulation**

Todd Rich  
Chief Deputy Commissioner

**(775) 687-0783**  
trich@doi.nv.gov

**Property & Casualty - Commercial Lines**

Mark Garratt  
Chief Insurance Examiner

**(775) 687-0736**  
mgarratt@doi.nv.gov

**Property & Casualty - Personal Lines**

Mark Garratt  
Chief Insurance Examiner

**(775) 687-0736**  
mgarratt@doi.nv.gov

**Self-Insured Workers' Compensation**

Shirley Choma  
Insurance Examiner 2

**(775) 657-0776**  
schoma@doi.nv.gov

**Statistical Reporting**

Gennady Stolyarov  
Lead Actuary

**(775) 687-0766**  
gstolyarov@doi.nv.gov

Maile Campbell  
Lead Actuary

**(775) 687-0735**  
mcampbell@doi.nv.gov

## New Hampshire



**D.J. Bettencourt**  
**Commissioner**  
**Northeast Zone**

David J. (D.J.) Bettencourt was confirmed Commissioner of the New Hampshire Insurance Department effective Sept. 20, 2023. Bettencourt assumed the position of Acting Commissioner, per New Hampshire's statute, after Commissioner Chris Nicolopoulos did not seek reappointment upon the conclusion of his term.

From 2004 to 2012, Bettencourt served in the New Hampshire House of Representatives, focusing on tax, education, and insurance-related issues. In 2010, he was elected by his colleagues as the youngest majority leader in state history. He was nominated for the position of Deputy Commissioner of the New Hampshire Insurance Department by Commissioner Nicolopoulos and approved by Gov. Christopher T. Sununu (R-NH) in January 2021. Previously, Deputy Commissioner Bettencourt served as Gov. Sununu's Policy Director from 2017 to 2021, including as the Governor's liaison to the Insurance Department.

Bettencourt earned two bachelor's degrees in political science and communication, with a minor in philosophy from the University of New Hampshire (Durham, NH) in 2007. He then earned a Juris Doctor (J.D.) from the University of New Hampshire School of Law in 2015.

**Term of Office:**

Five Years (Ends June 9, 2028)

Appointed: July 5, 2023

Confirmed: September 20, 2023

**Main**

New Hampshire Insurance Department  
21 South Fruit Street  
Suite 14  
Concord, NH 03301  
United States

**Email Address**

consumerservices@ins.nh.gov

**Phone Numbers**

Main: **(603) 271-2261**

Toll-free: **(800) 852-3416**

**Fax Numbers**

Main: **(603) 271-1406**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://www.nh.gov/insurance/>

**Make Checks Payable to:** Treasurer, State of New Hampshire

Brendhan Harris Insurance Fraud Director	(603) 271-2162
Christian Citarella Chief Actuary, Property and Casualty Division	(603) 271-2113
Douglas Bartlett Director, Financial Regulation Division	(603) 271-2879
James Fox Director, Property and Casualty Division	(603) 271-2502
Jason Aziz Director of Health Economics	(603) 271-4191
Jason Dexter Assistant Commissioner	(603) 271-3041
Jennifer Li Chief Actuary, Life and Health Division	(603) 271-2506
Keith Nyhan Deputy Commissioner	(603) 271-3304
Michelle Heaton Director, Life and Health Division	(603) 271-2399
Robin Tierney Director, Consumer Services Division	(603) 271-3953
Roni Karnis General Counsel	(603) 271-4002
Sandra Barlow Assistant to the Commissioner	(603) 271-2261
Ted Perkins Director of Business Operations	(603) 271-2518

**Contact Persons**

**Accident & Health Insurance**

Jason Aziz Director of Health Economics	(603) 271-4191
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**Annual Statements**

Pat Gosselin Chief Financial Analyst, Financial Regulation Division	(603) 271-2920
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**Company Licensing**

Pat Gosselin Chief Financial Analyst, Financial Regulation Division	(603) 271-2920
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**Consumer Services**

Robin Tierney Director, Consumer Services Division	(603) 271-3953
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**Deposits**

Linda Zalinskie Financial Records Auditor, Financial Regulation Division	(603) 271-2528
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<b>Enforcement</b>	
Josh Hilliard	(603) 271-2842
Enforcement Counsel	
<b>Examinations - Financial</b>	
Colin Wilkins	(603) 271-2374
Chief Financial Examiner, Financial Regulation Division	
<b>Examinations - Market Conduct</b>	
Douglas Rees	(603) 271-2686
Chief Examiner, Property & Casualty Market Regulation	
Maureen Belanger	(603) 271-2828
Chief Examiner, Life and Health Market Regulation	
<b>Fees</b>	
Amy Duhaime	(603) 271-3095
Chief Tax Auditor	
<b>Financial Regulation Division</b>	
Douglas Bartlett	(603) 271-2879
Director, Financial Regulation Division	
<b>General Counsel</b>	
Roni Karnis	(603) 271-4002
General Counsel	
<b>Information Technology</b>	
Ted Perkins	(603) 271-2518
Director of Business Operations	
<b>Insurance Fraud</b>	
Brendhan Harris	(603) 271-2162
Insurance Fraud Director	
<b>Life &amp; Health Division</b>	
Jennifer Li	(603) 271-2506
Chief Actuary, Life and Health Division	
Michelle Heaton	(603) 271-2399
Director, Life and Health Division	
Victoria Fowler	(603) 271-4080
Compliance Administrator, Life and Health Division	
<b>Media Relations/Public Information</b>	
Andrew Demers	(603) 271-3781
Director, Communications	
<b>Outreach Coordinator</b>	
Adam Kierstead	(603) 271-3886
Outreach Coordinator, Communications	
<b>Policy and Form Filing - Property &amp; Casualty</b>	
LuAnne King	(603) 271-3955
Compliance Administrator, Property and Casualty Division	
<b>Premium Tax</b>	
Amy Duhaime	(603) 271-3095
Chief Tax Auditor	
<b>Property &amp; Casualty - Commercial Lines</b>	

Douglas Rees  
Chief Examiner, Property & Casualty Market Regulation

**(603) 271-2686**

**Property & Casualty Insurance**

James Fox  
Director, Property and Casualty Division

**(603) 271-2502**

## New Jersey



**Justin Zimmerman**  
**Acting Commissioner**  
**Northeast Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: June 27, 2023

Justin Zimmerman was appointed to lead the New Jersey Department of Banking and Insurance by Governor Phil Murphy in June 2023.

As Acting Commissioner, Zimmerman serves as the chief regulator of New Jersey's insurance industry, one of the largest in the nation, all state-chartered banks and credit unions, as well as consumer finance licensees. He also leads Get Covered New Jersey, the state's official health insurance marketplace.

Zimmerman joined the Department in January 2018, serving as the Department's Chief of Staff, where he oversaw the executive management team and managed all aspects of the department's policy implementation, under the direction of the Commissioner.

During his tenure as Chief of Staff, the department developed and implemented numerous consumer protections and programs impacting countless New Jerseyans, including New Jersey's out of network law, student loan protections, mortgage servicers licensing, expanding access to reproductive health care and Get Covered New Jersey. Since its inception in 2020, Get Covered New Jersey transformed New Jersey's health insurance landscape for consumers in the individual market, ensuring that more New Jerseyans have greater access to quality, affordable health insurance. New Jersey was the first in the nation to open its marketplace with enhanced state subsidies that lower premiums for most enrollees.

Zimmerman also coordinated the Department's COVID-19 response, working with regulated entities across all sectors to provide relief to New Jersey's residents during the pandemic, ranging from insurance premium relief and mortgage forbearance to student loan relief and the expansion of telemedicine without cost sharing.

Acting Commissioner Zimmerman has built an extensive career in public service. Prior to joining Governor Murphy's Administration, Zimmerman served as Chief of Policy and Legislation to the New Jersey State Senate President Pro Tempore, where he focused on expanding access to quality affordable healthcare for New Jerseyans, expansion of voting rights and civil rights. He began his career as a public servant working as a Briefing Aide to Governor Jon Corzine and Director of Legislative and Intergovernmental Affairs for the New Jersey Department of State. Prior to joining government service, he was an organizer in Morris County, New Jersey and Harrisburg, Pennsylvania.

Zimmerman was born and raised in New Jersey, growing up in Essex and Union Counties. He received his Bachelor of Arts from Mary Washington College. He lives in Verona with his wife, Laura, and their two children.

### Mailing Address

New Jersey Department of Banking and Insurance  
P.O. Box 325  
Trenton, NJ 08625-0325  
United States

### Email Address

[ombudsman@dobi.nj.gov](mailto:ombudsman@dobi.nj.gov)

### Phone Numbers

Main: **(609) 292-7272**  
Satellite Consumer Center, Newark: **(973) 648-4713**  
Toll-Free Number: **(800) 446-7467**  
Newark Main: **(973) 622-6014**  
Mount Laurel Main: **(856) 722-0030**

### Fax Numbers

Main: **(609) 984-5273**

Newark Main: **(973) 622-6110**

Mount Laurel Main: **(856) 722-9382**

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.state.nj.us/dobi/index.html>

**Make Checks Payable to:** Department of Banking and Insurance

Bonnie Piacentino Executive Director, NJ Compensation Rating and Inspection Bureau	<b>(973) 622-6014</b>
Denise Illes Chief, Office of Regulatory Affairs	<b>(609) 292-7272</b>
Ellen DeRosa Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program	<b>(609) 940-7608</b>
Justin Zimmerman Acting Commissioner	<b>(609) 633-7667</b>
Martin Sumners Director of Legislative and Regulatory Affairs	<b>(609) 292-7272</b>
Ralph Boeckman Manager, Market Conduct and Antifraud Compliance	<b>(609) 940-7467</b>
Vacant Assistant Commissioner, Consumer Protection Services	
Vacant Assistant Commissioner, Property and Casualty	

### Contact Persons

#### **Agent Licensing**

Ruth Jackson Supervisor, Insurance Producer Licensing	<b>(609) 292-7272 x 50587</b> <a href="mailto:ruth.jackson@dobi.nj.gov">ruth.jackson@dobi.nj.gov</a>
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#### **Annual Statements**

Joann Jones Technical Assistant II	<b>(609) 292-7272 x 50085</b> <a href="mailto:joann.jones@dobi.nj.gov">joann.jones@dobi.nj.gov</a>
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#### **Captive Insurance**

Vacant  
Assistant Commissioner

#### **Company Licensing**

Vacant  
Supervising Insurance Examiner

#### **Consumer Complaints and Inquiries**

Vacant  
Assistant Commissioner, Consumer Protection Services

#### **Department Counsel**

James A. Carey, Jr., DAG, Office of the New Jersey Attorney General Section Chief	<b>(609) 984-8469</b> <a href="mailto:james.carey@dol.lps.state.nj.us">james.carey@dol.lps.state.nj.us</a>
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#### **Deposits**

Vacant  
Supervising Insurance Examiner

**Examinations - Agent**

Vacant  
Assistant Commissioner, Consumer Protection Services

**Financial Analysis**

John Sirovetz  
Supervising Insurance Examiner Solvency Regulation

**(609) 292-7272 x 50095**  
john.sirovetz@dobi.nj.gov

**Fraud Deterrence Bureau**

Richard Besser  
Chief of Investigations

**(609) 292-7272 x 50693**  
richard.besser@dobi.nj.gov

**Health Insurance**

Ellen DeRosa  
Executive Director, Individual Health Coverage Program and Small  
Employer Health Benefits Program

**(609) 940-7608**  
ellen.derosa@dobi.nj.gov

**InsurTech**

Vacant  
Assistant Commissioner, Property and Casualty

**Legislative Liaison**

Martin Sumners  
Director of Legislative and Regulatory Affairs

**(609) 292-7272**

**Life Insurance**

Olukemi Sotimehin  
Chief, Life Bureau

**(609) 940-7597**  
olukemi.sotimehin@dobi.nj.gov

**Market Analysis, Market Conduct Examinations and Antifraud Compliance**

Ralph Boeckman  
Manager, Market Conduct and Antifraud Compliance

**(609) 940-7467**  
ralph.boeckman@dobi.nj.gov

**Policy and Form Filing - Property & Casualty**

Vacant  
Assistant Commissioner, Property and Casualty

**Premium Tax**

Tanveer Ahmed  
Examiner II

**(609) 292-7272 x 50413**  
tanveer.ahmed@dobi.nj.gov

**Property & Casualty - Commercial Lines**

Vacant  
Assistant Commissioner, Property and Casualty

**Property & Casualty - Personal Lines**

Vacant  
Assistant Commissioner, Property and Casualty

**Public Affairs**

Trish Graber  
Director

**(609) 292-5064**  
trish.graber@dobi.nj.gov

**Regulations**

Denise Illes  
Chief, Office of Regulatory Affairs

**(609) 292-7272**  
legsregs@dobi.nj.gov

**Statistical Reporting**

Sam Sacky  
Actuarial Analyst

**(609) 292-7272 x 50360**  
samual.sacky@dobi.nj.gov

**Workers' Compensation**

Bonnie Piacentino

Executive Director, NJ Compensation Rating and Inspection Bureau

**(973) 622-6014**

## New Mexico



**Alice T. Kane**  
**Superintendent**  
**Western Zone**

Term of Office:

Four years

Appointed: June 12, 2023

Alice T. Kane was appointed as Superintendent of Insurance of New Mexico effective June 12, 2023.

Ms. Kane served previously as the Vice President and Senior Adviser to the General Counsel at Guardian Life Insurance Company from March 2020 to October 2022. Ms. Kane focused on insurance regulatory matters, representing clients before the New York State Department of Financial Services and other state insurance departments. Prior to that role, she served as Counsel at Clifford Chance US LLP, where she advised property and casualty, life, and health insurance clients on a wide range of regulatory and transactional matters. Ms. Kane previously served as the group general counsel at two Fortune 100 insurers, Zurich Insurance Group, and New York Life Insurance Company, where she led teams of in-house and outside counsel on complex M&A transactions, settled major government and insurance department investigations, and spearheaded the successful resolution of SEC enforcement actions, among other regulatory and governance matters. She served as executive vice president in charge of asset management for New York Life and as president of the mutual fund business for American General's Variable Life and Annuity Division. She also founded a woman- and minority-owned institutional asset management business, Blaylock Asset Management.

Over the past several years, she monitored both international and national insurance regulatory reforms at both the International Association of Insurance Supervisors (IAIS) and the National Association of Insurance Commissioners (NAIC). She also represented clients on US health care reform before the Center for Consumer Information and Insurance Oversight (CMS), a division of the U.S. Department of Health and Human Services.

### Main

Office of Superintendent of Insurance (OSI)  
P.O. Box 1689  
Santa Fe, NM 87504-1689  
United States

### Phone Numbers

Main (Santa Fe): **(505) 827-4601**  
Toll-Free Number (In-State Only): **(855) 427-5674**

### Fax Numbers

Main (Santa Fe): **(505) 827-7434**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.osi.state.nm.us/>

**Make Checks Payable to:** Office of Superintendent of Insurance

Colin Baillio Deputy Superintendent	
Gurrattanpal 'Mickey' Singh Managed Healthcare Supervisor	(505) 231-9013
Margaret 'Kika' Pena Division Director	(505) 827-4561
Mark Marquez Staff Manager	(505) 827-4439
Mickey VanCuren Title Bureau Compliance Officer	(505) 827-4930
NM Taxation and Revenue Department <a href="https://www.tax.newmexico.gov/contact-us">https://www.tax.newmexico.gov/contact-us</a>	(505) 827-0700
Roberta Baca Criminal Division Director	(505) 795-1755
Stop Fraud	(877) 807-4010
Ursula Almada Supervisor	(505) 827-4524
Vacant Health Care Policy Manager	
Vacant Chief Actuary - Property & Casualty	(505) 827-4529
Vacant	(505) 827-4557
Vanessa DeJesus Supervisor	(505) 827-4646
Viara Ianakieva Bureau Chief	(505) 827-4651
Victoria Baca Licensing Director	(505) 827-4554

#### **Contact Persons**

##### **Assigned Risk Pool - Workers' Compensation**

Vacant	(505) 827-4557
--------	----------------

##### **Company Licensing**

Victoria Baca Licensing Director	(505) 827-4554 <a href="mailto:victoriaa.baca@osi.nm.gov">victoriaa.baca@osi.nm.gov</a>
Ursula Almada Supervisor	(505) 827-4524 <a href="mailto:ursula.almada@osi.nm.gov">ursula.almada@osi.nm.gov</a>

##### **Consumer Complaints and Inquiries**

Margaret 'Kika' Pena Division Director	(505) 827-4561 <a href="mailto:margaret.pena@osi.nm.gov">margaret.pena@osi.nm.gov</a>
---	--

##### **Deposits and Fees**

Ursula Almada  
Supervisor

**(505) 827-4524**  
ursula.almada@osi.nm.gov

**Health Policy and Consumer Education Bureau - Affordable Care Act (ACA)**

Vacant  
Health Care Policy Manager

Viara Ianakieva  
Bureau Chief

**(505) 827-4651**  
viara.ianakieva@osi.nm.gov

**Insurance Fraud Bureau**

Roberta Baca  
Criminal Division Director

**(505) 795-1755**  
roberta.baca@osi.nm.gov

Stop Fraud

**(877) 807-4010**

**InsurTech**

Vacant  
Chief Actuary - Property & Casualty

**(505) 827-4529**

**Investigations/Compliance**

Mark Marquez  
Staff Manager

**(505) 827-4439**  
mark.marquez@osi.nm.gov

**Life & Health Product Filing Bureau - Form Filing**

Vacant  
Division Director

Viara Ianakieva  
Bureau Chief

**(505) 827-4651**  
viara.ianakieva@osi.nm.gov

**Managed Health Care Bureau**

Gurrattanpal 'Mickey' Singh  
Managed Healthcare Supervisor

**(505) 231-9013**  
gurrattanpal.singh1@osi.nm.gov

Margaret 'Kika' Pena  
Division Director

**(505) 827-4561**  
margaret.pena@osi.nm.gov

**Premium Tax**

NM Taxation and Revenue Department  
<https://www.tax.newmexico.gov/contact-us>

**(505) 827-0700**

**Producer (Agent) Licensing**

Vanessa DeJesus  
Supervisor

**(505) 827-4646**  
vanessaa.dejesus@osi.nm.gov

**Producer Licensing**

Victoria Baca  
Licensing Director

**(505) 827-4554**  
victoriaa.baca@osi.nm.gov

**Statistical Reporting**

Vacant  
Chief Actuary - Property & Casualty

**(505) 827-4529**

**Title Insurance**

Laura Baca  
Title Bureau Compliance Officer

**(505) 827-4391**  
laura.baca@osi.nm.gov

Mickey VanCuren  
Title Bureau Compliance Officer

**(505) 827-4930**  
mickey.vancuren@osi.nm.gov

Tim Vigil  
Title Bureau Chief

Timothy.Vigil@osi.nm.gov

# New York



**Adrienne A. Harris**  
**Superintendent**  
**Northeast Zone**

Term of Office:  
At the Pleasure of the Governor;  
Confirmed by the Senate  
Appointed: September 13, 2021  
Confirmed: January 25, 2022

Adrienne A. Harris was nominated to lead the New York State Department of Financial Services (DFS) by Governor Kathy Hochul in August 2021. She was confirmed by the New York State Senate on January 25, 2022.

Superintendent Harris began her career as an Associate at Sullivan and Cromwell LLP in New York City representing a number of U.S. and non-U.S. based corporations in various forms of litigation and regulatory matters, before accepting a position at the United States Department of the Treasury under President Obama.

While at the Treasury Department, Superintendent Harris served as a Senior Advisor to both Acting Deputy Secretary and Under Secretary for Domestic Finance Mary Miller, and Deputy Secretary Sarah Bloom Raskin. Her work ranged from financial reform efforts to identifying solutions to the student loan crisis, analyzing the nexus between foreign investment and national security, and working to promote financial inclusion and health in communities throughout the country.

Following her time at the Treasury Department, Superintendent Harris joined the White House, where she was appointed as Special Assistant to the President for Economic Policy, as part of the National Economic Council. In this role, Superintendent Harris managed the financial services portfolio, which included developing and executing strategies for financial reform and the implementation of Dodd-Frank, consumer protections for the American public, cybersecurity and housing finance reform priorities.

After leaving the White House in January 2017, Superintendent Harris went on to serve as General Counsel and Chief Business Officer at States Title, Inc. (now DOMA), which provides a more simple and affordable closing experience.

Prior to being nominated, Superintendent Harris also served as a Professor and as Faculty Co-Director at the Gerald R. Ford School of Public Policy's Center on Finance, Law and Policy at the University of Michigan, as well as a Senior Advisor at the Brunswick Group in Washington, D.C.

## Main

New York State Department of Financial Services  
One State Street  
New York, NY 10004-1151  
United States

## Phone Numbers

Main: **(212) 709-3500**  
Main (Albany): **(518) 474-4567**  
Agents and Brokers: **(518) 474-6630**  
Consumer Complaints: **(212) 480-6400**  
Consumer Complaints Toll-Free: **(800) 342-3736**  
Insurance Fraud Hotline: **(888) 372-8369**  
Multilingual (9 am - 5 pm Mon-Fri): **(518) 474-5138**

## Fax Numbers

Main: **(212) 709-3520**  
Main (Albany): **(518) 473-6814**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.dfs.ny.gov/>

**Make Checks Payable to:** Premium Taxes: State Tax Commission; Department Fees: Superintendent of Financial Services

Avani Shah  
Insurance - Acting Executive Deputy Superintendent

**(212) 459-7935**

Harriet Pearson  
Cybersecurity - Executive Deputy Superintendent

Kaitlin Asrow  
Research & Innovation - Executive Deputy Superintendent

Kevin Puvalowski  
Consumer Protection & Financial Enforcement - Acting Executive  
Deputy Superintendent

Peter Dean  
Office of General Counsel - General Counsel

Rajesh Bhandula  
Climate - Executive Deputy Superintendent

Shirin Emami  
Banking - Executive Deputy Superintendent

**(212) 709-5433**

Sumit Sud  
Insurance - Senior Deputy Superintendent

**(212) 459-7832**

**Contact Persons**

## North Carolina



**Mike Causey**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
Four years

Elected:  
November 8, 2016  
Re-elected: November 3, 2020

### Main

North Carolina Department of Insurance  
1201 Mail Service Center  
Raleigh, NC 27699-1201  
United States

### Email Address

firstname.lastname@ncdoi.gov

### Phone Numbers

Main: **(919) 807-6000**  
Toll-free Nationwide: **(855) 408-1212**

### Fax Numbers

Main: **(919) 715-8889**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.ncdoi.gov/>

**Make Checks Payable to:** North Carolina Department of Insurance

Amy Funderburk  
General Counsel

**(919) 807-6093**

Jackie Obusek  
Chief Deputy Commissioner

**(919) 807-6166**

John Harrison  
Chief Information Officer

**(919) 807-6122**

John Hoomani  
Chief Operating Officer

**(919) 807-6093**

North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.

## **Contact Persons**

### **Agent Services**

Angela Hatchell  
Deputy Commissioner

**(919) 807-6800**  
asd@ncdoi.gov

### **Annual Statement Fees**

Jessica Price  
Chief Financial Analyst

**(919) 807-6169**  
jessica.price@ncdoi.gov

### **Antifraud Division**

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group

**(919) 807-6846**  
marty.sumner@ncdoi.gov

### **Captives**

Lori Gorman  
Deputy Commissioner

**(919) 807-6165**  
lori.gorman@ncdoi.gov

### **Computer Systems and Telecommunications**

John Harrison  
Chief Information Officer

**(919) 807-6122**  
john.harrison@ncdoi.gov

### **Consumer Assistance**

Vacant  
Senior Deputy Commissioner, Consumer Assistance Group

**(919) 814-9874**

### **Consumer Assistance Programs**

Seniors' Health Insurance Information Program (SHIIP),  
Consumer Services Division, Health Insurance Smart NC

**(855) 408-1212**

Vacant  
Deputy Commissioner, Consumer Services

**(919) 814-9875**

Melinda Munden  
Deputy Commissioner, SHIIP

**(919) 814-9942**  
melinda.munden@ncdoi.gov

### **Continuing Care - Retirement Centers and Self-Insured Workers' Compensation Individuals**

Nancy Wise  
Manager

**(919) 807-6178**  
nancy.wise@ncdoi.gov

### **Controller's Office**

Jason Forlines  
Controller

**(919) 807-6036**  
jason.forlines@ncdoi.gov

### **Engineering**

Carl Martin  
Deputy Commissioner

**(919) 647-0009**  
carl.martin@ncdoi.gov

### **Financial Analysis and Company Licensing**

Jessica Price  
Chief Financial Analyst

**(919) 807-6169**  
jessica.price@ncdoi.gov

**Financial Examinations**

Monique Smith  
Deputy Commissioner

**(919) 807-6605**  
monique.smith@ncdoi.gov

**Fire and Rescue Commission**

Brian Wade  
Deputy Director, Training and Inspections

**(919) 647-0090**  
brian.wade@ncdoi.gov

**InsurTech**

John Harrison  
Chief Information Officer

**(919) 807-6122**  
john.harrison@ncdoi.gov

**Life & Health Insurance**

Ted Hamby  
Deputy Commissioner

**(919) 807-6058**  
ted.hamby@ncdoi.gov

**Manufactured Building**

Vacant  
Deputy Director

**Market Regulation**

Teresa Knowles  
Deputy Commissioner

**(919) 807-6886**  
teresa.knowles@ncdoi.gov

**Personnel**

Jerry Daniels  
Personnel Officer

**(919) 807-6049**  
jerry.daniels@ncdoi.gov

**Prevention, Programs, and Grants**

Shannon Bullock  
Deputy Director

**(919) 647-0071**  
shannon.bullock@ncdoi.gov

**Product Regulation**

Tracy Biehn  
Senior Deputy Commissioner, Product Regulation Group

**(919) 807-6889**  
tracy.biehn@ncdoi.gov

**Property & Casualty Insurance**

Fred Fuller  
Deputy Commissioner

**(919) 807-6080**  
fred.fuller@ncdoi.gov

**Public Information**

Jason Tyson  
Director of Communications

**(919) 807-6017**  
jason.tyson@ncdoi.gov

**Regulatory Actions**

Susan Coble  
Chief Regulatory Specialist

**(919) 807-6156**  
susan.coble@ncdoi.gov

**Risk Management**

Bryan Heckle  
Deputy Director

**(919) 661-5880**  
bryan.heckle@ncdoi.gov

**Security Deposits**

Jessica Price  
Chief Financial Analyst

**(919) 807-6169**  
jessica.price@ncdoi.gov

**State Fire Marshal**

Brian Taylor  
Chief State Fire Marshal, Assistant Commissioner

**(919) 647-0003**  
brian.taylor@ncdoi.gov

# North Dakota



**Jon Godfread**  
**Commissioner**  
**NAIC President-Elect**  
**Midwest Zone**

Term of Office:  
Four years

Elected:  
November 8, 2016  
Re-elected: November 3, 2020

## Main

North Dakota Insurance Department  
600 East Boulevard Avenue  
5th Floor  
Bismarck, ND 58505-0320  
United States

## Email Address

insurance@nd.gov

## Phone Numbers

Main: **(701) 328-2440**  
Toll-Free Number (In-State Only): **(800) 247-0560**

## Fax Numbers

Main: **(701) 328-4880**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://insurance.nd.gov>

**Make Checks Payable to:** North Dakota Insurance Department

John R. Arnold  
Deputy Insurance Commissioner

**(701) 328-2440**

## Contact Persons

### Agent Licensing

Janelle Middlestead  
P&C Director/Producer Licensing Division Director

**(701) 328-4460**  
[jlmiddlestead@nd.gov](mailto:jlmiddlestead@nd.gov)

Jon Godfread was elected North Dakota's 22nd Insurance Commissioner on November 8, 2016, and re-elected on November 3, 2020.

In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently serves as NAIC President-Elect and as a member of the Executive (EX) Committee.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K-12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor's degree in business with honors from the University of Northern Iowa in 2005.

**Budget**

Susan Daou  
Account/Budget Specialist

**(701) 328-2930**  
scdaou@nd.gov

**Consumer Complaints and Inquires - Life & Health**

Angie Voegelé  
Consumer Assistance Analyst

**(701) 328-2940**  
amvoegele@nd.gov

Chrystal Bartuska  
Life & Health Director/Medicare Division Director

**(701) 328-2441**  
cabartuska@nd.gov

**Consumer Complaints and Inquires - Property & Casualty**

Janelle Middlestead  
P&C Director/Producer Licensing Division Director

**(701) 328-4460**  
jlmiddlestead@nd.gov

Holly Brockman  
Consumer Assistance Analyst

**(701) 328-2932**  
hbrockman@nd.gov

**Deposits**

Rachel Kriege  
Administrative Division Director

**(701) 328-2931**  
rkriege@nd.gov

**Examinations - Financial**

Matt Fischer  
Chief Examiner and Division Director/Company Licensing and  
Examinations

**(701) 328-9617**  
mattfischer@nd.gov

**Examinations - Market Conduct**

Johnny Palsgraaf  
General Counsel

**(701) 328-2440**  
jpalsgraaf@nd.gov

**General Counsel**

Johnny Palsgraaf  
General Counsel

**(701) 328-2440**  
jpalsgraaf@nd.gov

**InsurTech**

Johnny Palsgraaf  
General Counsel

**(701) 328-2440**  
jpalsgraaf@nd.gov

**Investigations and Fraud**

Dale Pittman  
Fraud Investigation Division Director

**(701) 328-2884**  
jdpittman@nd.gov

Rebecca Kopp  
Special Investigator

**(701) 328-4641**  
rakopp@nd.gov

**Media Relations/Public Information**

Jacob Just  
Director of Communications

**(701) 328-2684**  
jjust@nd.gov

**NAIC Liaison**

John R. Arnold  
Deputy Insurance Commissioner

**(701) 328-2440**  
jrarnold@nd.gov

**Policy and Form Filings - Life & Health**

Colton Storseth  
Life and Health Actuary

**(701) 328-4979**  
cstorseth@nd.gov

Chrystal Bartuska  
Life & Health Director/Medicare Division Director

**(701) 328-2441**  
cabartuska@nd.gov

**Policy, Form, and Rate Filings - Property & Casualty**

Mike Andring  
Property and Casualty Actuary

**(701) 328-4937**  
mandring@nd.gov

Janelle Middlestead  
P&C Director/Producer Licensing Division Director

**(701) 328-4460**  
jlmiddlestead@nd.gov

**Premium Tax**

Susan Daou  
Account/Budget Specialist

**(701) 328-2930**  
scdaou@nd.gov

**Statistical Reporting**

Jacob Just  
Director of Communications

**(701) 328-2684**  
jjust@nd.gov

# Ohio



**Judith L. French**  
**Director**  
**Midwest Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: February 8, 2021

Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine's cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio's history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio's judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

## Main

Ohio Department of Insurance  
50 W. Town Street  
Suite 300  
Columbus, OH 43215  
United States

## Email Address

firstname.lastname@insurance.ohio.go

## Phone Numbers

Main: **(614) 644-2658**  
Consumer Services Division: **(800) 686-1526**  
Fraud Division: **(800) 686-1527**  
OSHIIP: **(800) 686-1578**  
Risk Assessment: **(614) 644-2647**  
Legal: **(614) 644-2640**  
Licensing Division: **(614) 644-2665**

## Fax Numbers

Main: **(614) 644-3743**  
Consumer Services: **(614) 644-3744**  
Fraud and Enforcement: **(614) 387-0092**  
Property and Casualty: **(614) 728-1280**  
Risk Assessment: **(614) 644-3256**  
Legal: **(614) 644-3742**  
Licensing Division: **(614) 387-0096**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://insurance.ohio.gov/>

**Make Checks Payable to:** Ohio Treasurer Robert Sprague

Jana Jarrett (614) 644-3378  
Assistant Director, Consumer Services

Laura Miller (614) 728-1208  
Actuarial Services and Product Regulation-Life, Health and Managed Care

Mariah Marcum (614) 728-1059  
Executive Assistant to Director

Matt Peters (614) 644-3318  
Deputy Director

Todd Oberholtzer (614) 387-1459  
Regulatory Compliance Director

#### **Contact Persons**

##### **Accident & Health Insurance - HMO Division**

Marjorie Ellis (614) 644-3451  
Actuarial Services and Product Regulation-Life, Health and Managed Care [marjorie.ellis@insurance.ohio.gov](mailto:marjorie.ellis@insurance.ohio.gov)

##### **Agent Licensing**

Karen Vourvopoulos (614) 728-1249  
Licensing-License Division [karen.vourvopoulos@insurance.ohio.gov](mailto:karen.vourvopoulos@insurance.ohio.gov)

##### **Annual Statements**

Cameron Piatt (614) 728-1074  
Assistant Chief, Taxes, Admissions, and Foreign Analysis [cameron.piatt@insurance.ohio.gov](mailto:cameron.piatt@insurance.ohio.gov)

##### **Captive Insurance**

Tracy Snow (614) 728-1263  
Chief Examiner, Risk Assessment [tracy.snow@insurance.ohio.gov](mailto:tracy.snow@insurance.ohio.gov)

##### **Company Licensing**

Cameron Piatt (614) 728-1074  
Assistant Chief, Taxes, Admissions, and Foreign Analysis [cameron.piatt@insurance.ohio.gov](mailto:cameron.piatt@insurance.ohio.gov)

##### **Consumer Complaints and Inquiries**

Jana Jarrett (614) 644-3378  
Assistant Director, Consumer Services [jana.jarrett@insurance.ohio.gov](mailto:jana.jarrett@insurance.ohio.gov)

##### **Consumer Counseling Program for Seniors**

Christina Reeg (614) 644-3464  
Consumer Affairs-SHIIIP Program Director [christina.reeg@insurance.ohio.gov](mailto:christina.reeg@insurance.ohio.gov)

##### **Deposits**

Melissa Chuvalas (614) 752-0720  
Fiscal Operations [melissa.chuvalas@insurance.ohio.gov](mailto:melissa.chuvalas@insurance.ohio.gov)

##### **Enforcement**

David Barney (614) 644-3193  
Fraud and Enforcement-Enforcement Division [david.barney@insurance.ohio.gov](mailto:david.barney@insurance.ohio.gov)

##### **Examinations - Agent**

Karen Vourvopoulos  
Licensing-License Division

**(614) 728-1249**  
karen.vourvopoulos@insurance.ohio.gov

**Examinations - Financial**

Tracy Snow  
Chief Examiner, Risk Assessment

**(614) 728-1263**  
tracy.snow@insurance.ohio.gov

**Examinations - Market Conduct**

Todd Oberholtzer  
Regulatory Compliance Director

**(614) 387-1459**  
todd.oberholtzer@insurance.ohio.gov

**Fees - Agents**

Karen Vourvopoulos  
Licensing-License Division

**(614) 728-1249**  
karen.vourvopoulos@insurance.ohio.gov

**Fees - Company**

Melissa Chuvalas  
Fiscal Operations

**(614) 752-0720**  
melissa.chuvalas@insurance.ohio.gov

**Fraud**

Vacant  
Fraud and Enforcement - Fraud Division

**InsurTech**

Matt Walsh  
Attorney

**614-644-2566**  
matthew.walsh@insurance.ohio.gov

**Media Relations/Public Information**

Leslie Minnich  
Chief, Communications

**(614) 728-1292**  
leslie.minnich@insurance.ohio.gov

**Policy and Form Filing - Life & Health**

Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed  
Care

**(614) 644-3451**  
marjorie.ellis@insurance.ohio.gov

**Policy and Form Filing - Property & Casualty**

Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty

**(614) 644-3361**  
maureen.motter@insurance.ohio.gov

**Premium Tax**

Cameron Piatt  
Assistant Chief, Taxes, Admissions, and Foreign Analysis

**(614) 728-1074**  
cameron.piatt@insurance.ohio.gov

**Property & Casualty - Personal and Commercial Lines Rates**

Tom Botsko  
Actuarial Services and Product Regulation-Property and Casualty

**(614) 387-2819**  
thomas.botsko@insurance.ohio.gov

**Rates - Health**

Laura Miller  
Actuarial Services and Product Regulation-Life, Health and Managed  
Care

**(614) 728-1208**  
laura.miller@insurance.ohio.gov

**Rates - Life**

Pete Weber  
Actuarial Services and Product Regulation-Life, Health and Managed  
Care

**(614) 644-3311**  
peter.weber@insurance.ohio.gov

**Statistical Reporting**

Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty

**(614) 644-3361**  
maureen.motter@insurance.ohio.gov

# Oklahoma



**Glen Mulready**  
**Commissioner**  
**Chair, Midwest Zone**

Term of Office:  
Four years

Elected:  
November 6, 2018  
Re-elected: November 8, 2022

Glen Mulready serves as Oklahoma's 13th insurance commissioner. A former state legislator and longtime insurance professional, he was recently unopposed in his bid for reelection, and will start a second term as insurance commissioner in 2023. Commissioner Mulready was first elected to the state-wide position in 2019.

Commissioner Mulready started his insurance career as a broker in 1984 and later served in executive roles for Oklahoma's two largest health insurance companies. In 2010, Mulready entered public service and was elected to represent West Tulsa, Jenks, and Glenpool in the Oklahoma House of Representatives. During his tenure in the house, Commissioner Mulready became a policy leader on many transformative insurance issues and held several roles, including, Insurance Committee chair and House Majority Floor Leader. In 2011, Governing Magazine named Mulready one of 17 "GOP Legislators to Watch Nationally."

As Commissioner, Mulready has led initiatives to increase the number of health insurance carriers available to Oklahomans, bring more attention to consumer education, and remove burdensome regulation in the department's administrative code. Since 2019, the Oklahoma Insurance Department has recovered over \$20 million for Oklahoma consumers. Commissioner Mulready supports efforts to continue to apply best practices, modernize the department and embrace new technology to serve the people of Oklahoma better.

Commissioner Mulready has also been a leader nationally representing Oklahoma as chairman of the NAIC Midwest Zone and chairman of the Health Insurance and Managed Care (B) Committee. As a firm believer in the free market and a longtime advocate for affordable health care for all Oklahomans, Commissioner Mulready believes creating more choices for consumers will help reduce the number of uninsured Oklahomans and improve affordability in the insurance market. When he was first elected, only two plan options were available in the Oklahoma Health Insurance Marketplace. Currently, seven insurers are now offering products to Oklahoma consumers.

Moreover, Commissioner Mulready sponsored the original Insurance Business Transfer (IBT) Act, now law and is recognized as one of the most innovative insurance regulations in the country. Since 2020, the first two IBT transactions in United States history were completed in Oklahoma. In addition, Oklahoma is also focused on recruiting Captive Insurance domiciles. Over one-third of currently licensed captives came to Oklahoma during Commissioner Mulready's first two years in office.

Commissioner Mulready and Sally, his wife of 34 years, are the proud parents of three college-aged sons: Sam, Jake, and Will. Commissioner Mulready is very active in the community, having served on numerous boards and committees, including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough. Commissioner Mulready and his wife were the recipients of Leadership Tulsa's Paragon Award for their work with Big Brothers Big Sisters in 2018.

## Main

Oklahoma Insurance Department  
400 NE 50th Street  
Oklahoma City, OK 73105  
United States

## Email Address

firstname.lastname@oid.ok.gov

## Phone Numbers

Main (Oklahoma City): **(405) 521-2828**  
Toll-Free Number (In-State Only): **(800) 522-0071**  
Main (Tulsa): **(918) 295-3700**

**Fax Numbers**Main (Oklahoma City): **(405) 521-6635**Main (Tulsa): **(918) 994-7916****Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday**Website:** <https://www.ok.gov/oid/>**Make Checks Payable to:** Oklahoma Insurance Department

Andy Schallhorn Deputy Commissioner of Financial Regulations and Chief Actuary	<b>(405) 522-4969</b>
Ashley Scott Director of PBM Licensing	<b>(405) 521-6616</b>
Ashley Scott Government and Community Affairs Director	<b>(405) 521-6616</b>
Brian Downs Chief of Staff; First Deputy Commissioner	<b>(405) 521-6654</b>
Carrie Kerns Executive Assistant to the Commissioner	<b>(405) 522-0891</b>
Denise Figueroa Chief Technology Officer	<b>(405) 522-4616</b>
Donna Dorr Director of Consumer Assistance	<b>(405) 521-4524</b>
Erin Wainner Deputy Commissioner of Licensing Services	<b>(405) 522-0897</b>
Kim Hunter General Counsel	<b>(405) 522-6335</b>
Kurt Cagle Director of Rate and Form	<b>(405) 522-3447</b>
Liz Heigle Chief Communications Officer	<b>(405) 522-0683</b>
Mike Rhoads Deputy Commissioner of Consumer Services	<b>(918) 295-3702</b>
Ray Walker Medicare Assistance Program Director	<b>(405) 521-6632</b>
Sherry Marczewski Comptroller	<b>(405) 522-4581</b>

**Contact Persons****Actuarial**

Andy Schallhorn Deputy Commissioner of Financial Regulations and Chief Actuary	<b>(405) 522-4969</b> <a href="mailto:andrew.schallhorn@oid.ok.gov">andrew.schallhorn@oid.ok.gov</a>
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**Anti-Fraud Unit**

Rick Wagnon Chief Investigator	<b>(405) 522-6180</b> <a href="mailto:rick.wagnon@oid.ok.gov">rick.wagnon@oid.ok.gov</a>
-----------------------------------	---

**Captive Insurance**

Steve Kinion  
Captive Director

**(405) 522-2374**  
steve.kinion.ctr@oid.ok.gov

**Community Outreach**

Ashley Scott  
Government and Community Affairs Director

**(405) 521-6616**  
ashley.scott@oid.ok.gov

**Comptroller**

Sherry Marczewski  
Comptroller

**(405) 522-4581**  
sherry.marczewski@oid.ok.gov

**Consumer Assistance**

Donna Dorr  
Director of Consumer Assistance

**(405) 521-4524**  
donna.dorr@oid.ok.gov

**Consumer Counseling Program for Seniors**

Ray Walker  
Medicare Assistance Program Director

**(405) 521-6632**  
ray.walker@oid.ok.gov

**Continuing Education**

Erin Wainner  
Deputy Commissioner of Licensing Services

**(405) 522-0897**  
erin.wainner@oid.ok.gov

**Financial Analysis**

Diane Carter  
Chief Financial Analyst

**(405) 522-6337**  
diane.carter@oid.ok.gov

**Financial Examinations**

Eli Snowbarger  
Chief Financial Examiner

**(405) 522-6179**  
eli.snowbarger@oid.ok.gov

**Government Relations and Public Policy**

Ashley Scott  
Government and Community Affairs Director

**(405) 521-6616**  
ashley.scott@oid.ok.gov

**Health Policy**

Mike Rhoads  
Deputy Commissioner of Consumer Services

**(918) 295-3702**  
mike.rhoads@oid.ok.gov

**Human Resources**

Angie Powers  
Human Resources Director

**(405) 522-0207**  
angie.powers@oid.ok.gov

**InsurTech**

Teresa Green  
Senior Counsel

**405-521-6654**  
teresa.green@oid.ok.gov

**Legal**

Kim Hunter  
General Counsel

**(405) 522-6335**  
kim.hunter@oid.ok.gov

**Market Regulation**

Landon Hubbart  
Chief of Market Regulation

**(405) 521-2379**  
landon.hubbart@oid.ok.gov

**Media Relations**

Liz Heigle  
Chief Communications Officer

**(405) 522-0683**  
liz.heigle@oid.ok.gov

**Pharmacy Benefits Manager**

Ashley Scott  
Director of PBM Licensing

**(405) 521-6616**  
ashley.scott@oid.ok.gov

**Producer Licensing**

Courtney Khodabakhsh  
Director of Licensing

**(405) 522-0806**  
courtney.khodabakhsh@oid.ok.gov

**Rates and Forms**

Cuc Nguyen  
Chief Rate & Form Analyst

**(405) 522-4608**  
cuc.nguyen@oid.ok.gov

Kurt Cagle  
Director of Rate and Form

**(405) 522-3447**  
kurt.cagle@oid.ok.gov

**Receivership**

Kim Hunter  
General Counsel

**(405) 522-6335**  
kim.hunter@oid.ok.gov

**Workers' Compensation**

Kim Hunter  
General Counsel

**(405) 522-6335**  
kim.hunter@oid.ok.gov

# Oregon



**Andrew R. Stolfi**  
**DCBS Director/Insurance**  
**Commissioner**  
**Vice Chair, Western Zone**

Term of Office:  
Indefinite

Appointed: February 1, 2018  
Reappointed: April 7, 2020

Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state's insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the NAIC, where he currently serves as vice chair of the Western Zone and a member of the Executive (EX) Committee. He also serves as chair of the NAIC/Consumer Liaison Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and vice chair of the Consumer Participation Board of Trustees.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

## Main

Oregon Department of Consumer and Business Services Division of  
Financial Regulation  
P.O. Box 14480  
Salem, OR 97309-0405  
United States

## Email Address

DFR.InsuranceHelp@dcbs.oregon.gov

## Phone Numbers

Main: **(503) 947-7980**  
Toll-free: **(888) 877-4894**

## Fax Numbers

Main: **(503) 947-0088**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://dfr.oregon.gov>

**Make Checks Payable to:** Department of Consumer and Business Services

Alex Cheng Deputy Administrator	(971) 283-1958
Kirsten Anderson Deputy Administrator	(503) 507-7881
TK Keen Administrator, Division of Financial Regulation	(503) 586-8143

#### **Contact Persons**

##### **Administrative Rules**

Alex Cheng Deputy Administrator	(971) 283-1958 alex.cheng@dcbs.oregon.gov
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##### **Annual Statements**

Ryan Keeling Assistant Manager/Chief Analyst	(503) 947-7271 ryan.w.keeling@dcbs.oregon.gov
---	--

##### **Company Licensing**

Ryan Keeling Assistant Manager/Chief Analyst	(503) 947-7271 ryan.w.keeling@dcbs.oregon.gov
---	--

##### **Consumer Advocacy**

Tricia Goldsmith Senior Manager, Consumer Education and Advocacy	(503) 947-7275 tricia.a.goldsmith@dcbs.oregon.gov
---	--

##### **Consumer Outreach**

Tricia Goldsmith Senior Manager, Consumer Education and Advocacy	(503) 947-7275 tricia.a.goldsmith@dcbs.oregon.gov
---	--

##### **Department Counsel**

Ted Falk General Counsel, Assistant Attorney General	(503) 947-4430 theodore.falk@doj.state.or.us
---	---

##### **Deposits**

Jason Haynes Security Deposit Analyst	(503) 947-7259 jason.haynes@dcbs.oregon.gov
--	--

##### **Examination-Producer**

Eric Cutler Manager, Insurance Licensing & Retaliatory Tax	971-375-7468 Eric.Cutler@dcbs.oregon.gov
---	---

Vacant Acting Manager, Licensing	(503) 983-4656
-------------------------------------	----------------

##### **Examinations-Financial**

Vacant Senior Manager, Chief Financial Examiner	
Kirsten Anderson Chief Financial Examiner	503-507-2454 kirsten.l.anderson@dcbs.oregon.gov

##### **Fees-Company**

Ryan Keeling Assistant Manager/Chief Analyst	(503) 947-7271 ryan.w.keeling@dcbs.oregon.gov
---	--

##### **Fees-Licensing**

Vacant Acting Manager, Licensing	(503) 983-4656
-------------------------------------	----------------

Eric Cutler  
Manager, Insurance Licensing & Retaliatory Tax

**971-375-7468**  
Eric.Cutler@dcbs.oregon.gov

**Financial Analysis**

Ryan Keeling  
Assistant Manager/Chief Analyst

**(503) 947-7271**  
ryan.w.keeling@dcbs.oregon.gov

**Financial Regulation Section**

Kirsten Anderson  
Deputy Administrator

**(503) 507-7881**  
kirsten.l.anderson@dcbs.oregon.gov

**Insurance Product Reg. P&C**

Vacant  
Senior Manager, Compliance

**InsurTech**

Vacant  
Senior Policy Analyst and Innovation Liaison

**Investigations and Enforcement**

Dorothy Bean  
Chief of Enforcement

**(503) 947-7485**  
dorothy.bean@dcbs.oregon.gov

**Legislative**

Alex Cheng  
Deputy Administrator

**(971) 283-1958**  
alex.cheng@dcbs.oregon.gov

**Life and Health Actuarial**

Michael Sink  
Actuary, Life/Health

**(971) 673-2031**  
michael.d.sink@dcbs.oregon.gov

Tim Hinkel  
Actuary, Life/Health

**(503) 947-7219**  
timothy.r.hinkel@dcbs.oregon.gov

Drew Bux  
Actuary, Life/Health

**(503) 476-5746**  
andrew.bux@dcbs.oregon.gov

**Media Relations/Public Information**

Leah Andrews  
Communications Director

**(503) 302-8966**  
leah.k.andrews@dcbs.oregon.gov

**Policy Analysis**

Alex Cheng  
Deputy Administrator

**(971) 283-1958**  
alex.cheng@dcbs.oregon.gov

**Producer Licensing**

Vacant  
Acting Manager, Licensing

**(503) 983-4656**

Eric Cutler  
Manager, Insurance Licensing & Retaliatory Tax

**971-375-7468**  
Eric.Cutler@dcbs.oregon.gov

**Product Regulation**

Tashia Sizemore  
Insurance Product Regulation and Compliance Manager (Life & Health)

**(971) 283-0102**  
tashia.sizemore@dcbs.oregon.gov

**Property and Casualty-Actuarial**

Dave Dahl

**(503) 947-7252**  
david.f.dahl@dcbs.oregon.gov

**Rates and Forms**

Tashia Sizemore  
Insurance Product Regulation and Compliance Manager (Life &  
Health)

**(971) 283-0102**  
tashia.sizemore@dcbs.oregon.gov

**Receivership**

Ryan Keeling  
Assistant Manager/Chief Analyst

**(503) 947-7271**  
ryan.w.keeling@dcbs.oregon.gov

**Retaliatory Tax**

Gail McFarlin

**(503) 947-7218**  
gail.mcfarlin@dcbs.oregon.gov

Shannon O'Shea

**(503) 947-7046**  
shannon.oshea@dcbs.oregon.gov

**Statistical Reporting**

Spencer Peacock  
Data Analyst

**(503) 947-7201**  
spencer.c.peacock@dcbs.oregon.gov

**Surplus Lines Coordinator**

Shannon O'Shea

**(503) 947-7046**  
shannon.oshea@dcbs.oregon.gov

# Pennsylvania



**Michael Humphreys**  
**Commissioner**  
**Secretary, Northeast Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: February 26, 2022

Confirmed: June 26, 2023

Michael Humphreys was named Acting Insurance Commissioner on February 26, 2022, and confirmed unanimously by the Pennsylvania Senate on June 26, 2023. As commissioner, Humphreys is charged with the responsibility of regulating the Commonwealth's insurance marketplace, overseeing licensed agents and insurance professionals, monitoring the financial landscape of companies doing business in Pennsylvania, educating consumers, and ensuring residents are treated fairly.

In his role, under the direction of Governor Shapiro, Humphreys has taken immediate steps to make mental health and substance use disorder parity a reality in the Commonwealth. Under Humphreys' leadership, the Insurance Department has strengthened its review of mental health and substance use disorder coverage in 2024 health plans and launched a new round of market conduct examinations targeting insurer compliance with parity laws. These actions are intended to hold insurers accountable so that benefits are covered fairly.

Humphreys joined the Pennsylvania Insurance Department (PID) as the Department was working closely with Pennie, the state-based health insurance exchange created by Act 42, to ensure a successful roll-out of the new initiative that would become the home for high-quality, affordable health insurance plans in Pennsylvania. The launch of Pennie was a landmark step for health care in the Commonwealth as Pennie continues to be a key source of affordable coverage for hundreds of thousands of Pennsylvanians.

Humphreys also co-chaired the Behavioral Health Commission for Adult Mental Health that recommended to the legislature how to best spend \$100 million on adult behavioral health needs.

Prior to being appointed, Humphreys served as the Chief of Staff for the Insurance Department since September 2019, and before joining the PID, Humphreys served as Assistant Commissioner for Insurance at the Tennessee Department of Commerce and Insurance (TDCI). In Tennessee, he oversaw the Insurance Division as it was reaccredited by the National Association of Insurance Commissioners.

Humphreys has a Master's in Public Administration from Bowling Green State University and a Bachelor of Arts in Political Science from the University at Buffalo.

Pennsylvania is the fifth-largest insurance market in the United States, in terms of premium volume, and the 14th-largest insurance market in the world.

## Main

Pennsylvania Insurance Department  
1326 Strawberry Square  
Harrisburg, PA 17120  
United States

## Phone Numbers

Main: **(717) 787-7000**

Consumer Service Office - Hotline: **(877) 881-6388**

Consumer Service Office - Harrisburg: **(717) 787-2317**

## Fax Numbers

Main: **(717) 772-1969**

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.insurance.pa.gov>

**Make Checks Payable to:** Commonwealth of Pennsylvania

Caroline Beohm Policy Director	(717) 787-0164
David Buono Deputy Commissioner	(717) 772-4335
Karin Rodriguez Executive Assistant to Commissioner	(717) 783-0442
Kathy Speaks Chief Counsel	(717) 787-2567
Ken Kitch Manager, Bureau of Information Technology	(717) 783-2128
Laura Slaymaker Deputy Commissioner	(717) 787-6009
Michael Humphreys Commissioner	(717) 787-0684
Nicole Werner Chief Administrative Judge	(717) 783-2126
Shannen Logue Deputy Commissioner	(717) 787-0872
Vacant Director, Legislative Affairs	

## **Contact Persons**

### **Bureau of Life, Accident & Health Insurance**

Lindsi Swartz  
Director, Bureau of Life, Accident and Health Insurance

**(717) 783-4335**  
linswartz@pa.gov

### **Consumer Complaints and Inquires**

Jeff Rohaly  
Director, Bureau of Consumer Services

**(717) 783-2157**  
wrohaly@pa.gov

### **Department Counsel**

Kathryn Speaks  
Chief Counsel

**(717) 787-2567**  
kspeaks@pa.gov

### **Examinations - Financial**

Shannon Hopkins  
Acting Director, Bureau of Financial Examinations

shhopkins@pa.gov

### **Examinations - Market Conduct**

Gary Jones  
Director, Bureau of Market Actions

**(717) 346-3888**  
jogar@pa.gov

### **Financial Analysis and Company Licensing**

Vacant  
Director, Company Licensing & Analysis

### **InsurTech**

Michael Humphreys  
Commissioner

**(717) 787-0684**  
mhumphreys@pa.gov

### **NAIC Liaison**

Karin Rodriguez  
Executive Assistant to Commissioner

**(717) 783-0442**  
karrodrigu@pa.gov

### **Property & Casualty - Commercial Lines**

Mark Lersch  
Bureau of Property and Casualty Insurance

**(717) 787-4192**  
mlersch@pa.gov

### **Property & Casualty - Personal Lines**

Mark Lersch  
Bureau of Property and Casualty Insurance

**(717) 787-4192**  
mlersch@pa.gov

### **Rate and Form Filing - Life, Accident & Health Insurance**

Lars Thorne  
Director, Bureau of Life, Accident and Health Insurance

**(717) 439-7469**  
lthorne@pa.gov

### **Rate and Form Filing - Property & Casualty**

Mark Lersch  
Bureau of Property and Casualty Insurance

**(717) 787-4192**  
mlersch@pa.gov

### **Right-to-Know Law Office**

Brad Harker  
Right-to-Know Official

**(717) 787-2567**  
bharker@pa.gov

### **Statistical Reporting**

Joseph Korman  
Bureau of Administration

**(717) 787-4429**  
jkorman@pa.gov

# Rhode Island



**Elizabeth Kelleher Dwyer**  
**Director, Department of**  
**Business Regulation**  
**NAIC Secretary-Treasurer**  
**Northeast Zone**

Term of Office:  
At the Discretion of the Director  
of Business Regulation  
Appointed: January 11, 2016

Beth Dwyer was appointed Superintendent of Insurance on Jan. 11, 2016, and named Director of Business Regulation in May 2023. Prior to this appointment, she had been employed by the Rhode Island Department of Business Regulation for 15 years, first as general counsel to the Insurance Division and later as associate director. Prior to government service, Director Dwyer was engaged in private law practice in California and Rhode Island, specializing in litigation and insurance regulation.

Director Dwyer is a member of the NAIC and is the current Secretary/Treasurer. She has served as chair and vice chair of various committees, task forces, and working groups and has served on the Board of Directors of the National Insurance Producer Registry (NIPR) and as an Officer of the Interstate Insurance Product Regulation Commissioner (Compact). She is the NAIC representative to the Financial Stability Oversight Counsel (FSOC). She is also a member of the Executive Committee, the ICS and Comparability Task Force (ICSTF), and the Strategic Plan and Financial Outlook Task Force (SPFOTF) of the International Association of Insurance Supervisors (IAIS).

Director Dwyer is a past president of the Rhode Island Women's Bar Association. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed an Executive Education Program at Harvard University, John F. Kennedy School of Government Executive Education. She was the recipient of the 2023 Raymond G. Farmer Award for Exceptional Leadership from the NAIC.

Director Dwyer holds the designations of Chartered Property Casualty Underwriter (CPCU) from The Institutes, Chartered Life Underwriter (CLU) from The American College, and Senior Professional in Insurance Regulation (SPIR) from the NAIC. She was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California, and Rhode Island and the Ninth Circuit Court of Appeals. She earned a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

## Main

State of Rhode Island Department of Business Regulation Division of  
Insurance  
1511 Pontiac Avenue  
Bldg. 69-2  
Cranston, RI 02920  
United States

## Email Address

[dbr.insurance@dbr.ri.gov](mailto:dbr.insurance@dbr.ri.gov)

## Phone Numbers

Main: **(401) 462-9520**

## Fax Numbers

Main: **(401) 462-9602**

**Office Hours:** 8:30 a.m. - 4:00 p.m., Monday-Friday

**Website:** <https://dbr.ri.gov/insurance-banking-securities-and-charitable-organizations/insurance>

**Make Checks Payable to:** Premium Taxes: Tax Administrator, State of Rhode Island; Division Fees: General Treasurer, State of Rhode Island

Beth Vollucci Chief of Consumer & Filing Services	(401) 462-9610
Elizabeth Kelleher Dwyer Director, Department of Business Regulation	(401) 462-9615
John Tudino Jr. Chief Insurance Examiner	(401) 462-9545
Matthew Gendron General Counsel & Chief of Market Conduct	(401) 462-9540
Megan Mihara Principal Program Manager/NAIC Liaison	(401) 462-9552
Patrick Smock Legal Counsel	(401) 462-9616
Rachel Chester Chief of Consumer and Licensing Services	(401) 462-9604
Ted Hurley Chief Insurance Examiner	(401) 462-9624

## **Contact Persons**

### **Deposits**

Sarah Tolentino  
Accountant

**(401) 462-9635**  
sarah.tolentino@dbr.ri.gov

### **Examinations-Financial**

John Tudino Jr.  
Chief Insurance Examiner

**(401) 462-9545**  
John.tudino@dbr.ri.gov

### **Filings**

Beth Vollucci  
Chief of Consumer & Filing Services

**(401) 462-9610**  
beth.vollucci@dbr.ri.gov

### **Health Benefits Plans**

Cory King  
Acting Health Insurance Commissioner

**(401) 462-9658**  
cory.king@ohic.ri.gov

Emily Maranjian, Esq.  
Legal Counsel

**(401) 462-9636**  
emily.maranjian@dbr.ri.gov

### **InsurTech**

Beth Vollucci  
Chief of Consumer & Filing Services

**(401) 462-9610**  
beth.vollucci@dbr.ri.gov

### **Legal**

Patrick Smock  
Legal Counsel

**(401) 462-9616**  
patrick.smock@dbr.ri.gov

### **Licensing (Company)**

Ted Hurley  
Chief Insurance Examiner

**(401) 462-9624**  
ted.hurley@dbr.ri.gov

### **Licensing (Producer, Adjuster, Appraiser and Surplus Line)**

Rachel Chester  
Chief of Consumer and Licensing Services

**(401) 462-9604**  
rachel.chester@dbr.ri.gov

### **Market Conduct**

Matthew Gendron  
General Counsel & Chief of Market Conduct

**(401) 462-9540**  
matthew.gendron@dbr.ri.gov

### **NAIC Liaison**

Megan Mihara  
Principal Program Manager/NAIC Liaison

**(401) 462-9552**  
megan.mihara@dbr.ri.gov

### **Premium Tax-Division of Taxation**

Leo Lebeuf  
Chief of Tax Processing, Assessment and Review

**(401) 574-8983**  
Leo.lebeuf@tax.ri.gov

# South Carolina



**Michael Wise**  
**Director**  
**Southeast Zone**

**Term of Office:**

At the will of the Governor

Appointed: April 16, 2022  
(acting)

Reappointed: April 26, 2023  
(director) Confirmed: May 11,  
2023

Michael Wise was appointed Director of the South Carolina Department of Insurance in May 2023. A South Carolina native and graduate of Furman University, Wise has spent most of his career fostering a well-functioning insurance market that benefits both consumers and insurers alike through fair and responsive regulation.

Prior to his appointment as Director, he served as Deputy Director of the Actuarial and Market Services Division, responsible for actuarial analyses, policy form and rate reviews, and the monitoring of traditional insurance markets. He has also been an active participant in the National Association of Insurance Commissioners meetings and initiatives.

Wise believes consumer protection is at the heart of insurance regulation and seeks to balance the affordability and availability of insurance products to ensure South Carolina consumers are protected by strong, solvent carriers. He began his career at the Department in 2009 as a rates analyst before moving into various actuarial and management roles. He has sought to guarantee transparency throughout the rate filing process by encouraging open communication with carriers. He believes a competitive marketplace is key to consumers having access to the insurance products they need at prices that are as affordable as possible while ensuring companies are able to pay claims and remain solvent.

Wise holds a bachelor's degree in mathematics-economics from Furman, is an Associate of the Casualty Actuarial Society, is a member of the American Academy of Actuaries, and is a recent graduate of the South Carolina Executive Institute. Wise is also a recent recipient of the American Academy of Actuaries' Rising Actuary Award.

Wise resides with his wife, Jennifer, and two children in Richland County in Columbia, SC.

## Main

South Carolina Department of Insurance  
P.O. Box 100105  
Columbia, SC 29202-3105  
United States

## Email Address

[info@doi.sc.gov](mailto:info@doi.sc.gov)

## Phone Numbers

Main: **(803) 737-6160**  
Toll-Free: **(800) 768-3467**

## Fax Numbers

Administration: **(803) 737-6145**  
Consumer Services: **(803) 737-6231**  
Director: **(803) 737-6159**  
Financial Services: **(803) 737-6232**  
Legal: **(803) 737-6229**  
Life, Accident & Health: **(803) 737-6205**  
Property & Casualty: **(803) 737-6205**

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://doi.sc.gov/>

**Make Checks Payable to:** South Carolina Department of Insurance

Diane Cooper Deputy Director, Licensing and Consumer Services	(803) 737-6148
Gwen Fuller-McGriff General Counsel and Deputy Director	(803) 737-6153
Melissa Manning NAIC Liaison	(803) 737-6204
Tom Watson Deputy Director, Administration	(803) 737-6141
Vacant Deputy Director, Financial Regulation and Solvency	

#### **Contact Persons**

##### **Accident & Health Insurance**

Shari Miles Life, Accident and Health Insurance Unit Manager	(803) 737-6096
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##### **Administration**

Tom Watson Deputy Director, Administration	(803) 737-6141
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##### **Agent Licensing**

Andrea Bourgoin Manager of Licensing and CE Services	(803) 737-5757
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##### **Captives**

Joseph McDonald Captives Director	(843) 384-7117
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##### **Company Licensing**

Vacant Deputy Director, Financial Regulation and Solvency	
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##### **Consumer Services**

Diane Cooper Deputy Director, Licensing and Consumer Services	(803) 737-6148
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##### **Deposits**

Vacant Deputy Director, Financial Regulation and Solvency	
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##### **Examinations - Financial and Market Conduct**

Linda G. Haralson Chief Financial Examiner	(803) 737-6116
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##### **Examinations and Continuing Education**

Andrea Bourgoin Manager of Licensing and CE Services	(803) 737-5757
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##### **Fraud Unit**

Joshua Underwood Director	(803) 737-7151
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##### **Human Resources**

Grace Godwin Human Resources Manager	(803) 737-6119
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**Information Technology**

Derrick Brown  
Information Officer

(803) 737-6157

**InsurTech**

Vacant  
Deputy Director, Financial Regulation and Solvency

**Legal**

Gwen Fuller-McGriff  
General Counsel and Deputy Director

(803) 737-6153  
gmcgriff@doi.sc.gov

**Licensing**

Diane Cooper  
Deputy Director, Licensing and Consumer Services

(803) 737-6148

**Life Insurance**

Shari Miles  
Life, Accident and Health Insurance Unit Manager

(803) 737-6096

**Liquidation, Rehabilitation**

Geoffrey Bonham  
Associate General Counsel

(803) 737-6219

Vacant  
Deputy Director, Financial Regulation and Solvency

**Market Conduct**

Gwen Fuller-McGriff  
General Counsel and Deputy Director

(803) 737-6153  
gmcgriff@doi.sc.gov

**Media Relations/Public Information**

Katie Geer  
Public Information Officer

(803) 737-5913

**NAIC Liaison**

Melissa Manning  
NAIC Liaison

(803) 737-6204  
mmanning@doi.sc.gov

**Policy and Form Filing - Life & Health**

Shari Miles  
Life, Accident and Health Insurance Unit Manager

(803) 737-6096

Anamaria Burg  
Assistant Actuary

(803) 737-6165

**Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)**

Vacant  
Deputy Director, Actuarial and Market Services

**Premium Tax**

Sharon Waddell  
Taxation

(803) 737-4910

**Utilization Review**

Vacant  
Specialty Licensing and PBM Manager

## South Dakota



**Larry D. Deiter**  
**Director**  
**Midwest Zone**

Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor's degree from South Dakota State University and is active as an officer of various civic and community boards.

**Term of Office:**

At the Pleasure of the Secretary  
of the Department of Labor and  
Regulation  
Appointed: January 8, 2015

**Main**

South Dakota Department of Labor and Regulation Division of Insurance  
124 S. Euclid Avenue  
2nd Floor  
Pierre, SD 57501  
United States

**Email Address**

insurance@state.sd.us

**Phone Numbers**

Main: **(605) 773-3563**  
Fraud Unit: **(605) 773-3331**

**Fax Numbers**

Main: **(605) 773-5369**  
Fraud Unit: **(605) 773-4629**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://dlr.sd.gov/insurance>

**Make Checks Payable to:** South Dakota Division of Insurance

Jill Kruger Deputy Director, Life and Health	(605) 773-3563
Johanna Nickelson Assistant Director, Solvency and Licensing	(605) 773-3563
Tony Dorschner Assistant Director, Property and Casualty and Producer Licensing	(605) 773-3563
Travis Jordan Assistant Director, Investigations and Registrations	(605) 773-3563

#### **Contact Persons**

##### **Company Licensing and Annual Statements**

Patsy Madsen Program Assistant	(605) 773-3563 patsy.madsen@state.sd.us
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##### **Compliance**

Tiffany Carr Compliance Agent	(605) 773-3563 tiffany.carr@state.sd.us
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Amy Ondell Compliance Agent	(605) 773-3563 amy.ondell@state.sd.us
--------------------------------	--

Haelly Pease Compliance Agent	(605) 773-3563 haelly.pease@state.sd.us
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##### **Consumer Complaints and Inquiries**

Patsy Mehlhaff Property/Casualty Complaint Analyst	(605) 773-3563 patsy.mehlhaff@state.sd.us
---	--

Teddie Norman Property/Casualty Complaint Analyst	(605) 773-3563 teddie.norman@state.sd.us
--	---

Dulcie Stotts Life/Health Complaint Analyst	(605) 773-3563 dulcie.stotts@state.sd.us
--	---

Kristi Longbrake Life/Health Complaint Analyst	(605) 773-3563 kristi.longbrake@state.sd.us
---	--

##### **Continuing Education**

Laurie Nuske Continuing Education Coordinator	(605) 773-3563 laurie.nuske@state.sd.us
--	--

##### **Division Counsel**

Callie Pospishil Staff Attorney	(605) 773-3563 callie.pospishil@state.sd.us
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Frank Marnell Senior Legal Counsel	(605) 773-3563 frank.marnell@state.sd.us
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Clayton Grueb Staff Attorney	(605) 773-3563 clayton.grueb@state.sd.us
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Lisa Harmon Staff Attorney	(605) 773-3563 lisa.harmon@state.sd.us
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##### **Examinations - Financial**

Johanna Nickelson  
Assistant Director, Solvency and Licensing

**(605) 773-3563**  
johanna.nickelson@state.sd.us

Seth Doyle  
Financial Supervisor

**(605) 773-3563**  
seth.doyle@state.sd.us

Nicholas Carda  
Senior Financial Analyst

**(605) 773-3563**  
nicholas.carda@state.sd.us

Jami Oakland  
Financial Analyst

**(605) 773-3563**  
jami.oakland@state.sd.us

Samantha Watkins  
Financial Analyst

**605-773-3563**  
sam.watkins@state.sd.us

**Examinations - Market Conduct**

Amanda Feist  
Market Conduct Manager

**(605) 773-3563**  
amanda.feist@state.sd.us

**InsurTech**

Tony Dorschner  
Assistant Director, Property and Casualty and Producer Licensing

**(605) 773-3563**  
tony.dorschner@state.sd.us

**Life & Health Policies**

Candy Holbrook  
Policy Analyst

**(605) 773-5122**  
candy.holbrook@state.sd.us

Gretchen Brodkorb  
Senior HealthCare Analyst

**(605) 773-3563**  
gretchen.brodkorb@state.sd.us

**MCC, TPA, DMPO, IRO, CMP, and URO Applications**

Gavin Munson  
Compliance Specialist

**(605) 773-3563**  
gavin.munson@state.sd.us

**Pharmacy Benefits Manager**

Ashley Severyn  
Pharmacy Consultant

**(605) 773-3563**  
ashley.severyn@state.sd.us

Logan Daul  
PBM Compliance Agent

**(605) 773-3563**  
logan.daul@state.sd.us

**Policy and Form Filing - Life & Health**

Jeff Smith  
Senior Life and Health Analyst

**(605) 773-3563**  
jeff.smith@state.sd.us

Ray Klinger  
Life and Health Analyst

**(605) 773-3563**  
ray.klinger@state.sd.us

**Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)**

Patrick Cushing  
Property and Casualty Rate and Form Analyst

**(605) 773-3563**  
patrick.cushing@state.sd.us

**Policy and Form Filing - Property & Casualty (Workers' Compensation)**

Patsy Mehlhaff  
Property/Casualty Complaint Analyst

**(605) 773-3563**  
patsy.mehlhaff@state.sd.us

**Premium Tax**

Patsy Madsen  
Program Assistant

**(605) 773-3563**  
patsy.madsen@state.sd.us

**Producer Licensing**

Penney Wagoner  
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker  
Licensing

**(605) 773-3513**  
penney.wagoner@state.sd.us

**Receivership**

Johanna Nickelson  
Assistant Director, Solvency and Licensing

**(605) 773-3563**  
johanna.nickelson@state.sd.us

**Surplus Lines and Risk Retention**

Charlene Squires-Keller  
Surplus Lines Analyst/Solvency/Licensing

**(605) 773-3563**  
charlene.squireskeller@state.sd.us

# Tennessee



**Carter Lawrence**  
**Commissioner**  
**Chair, Southeast Zone**

Term of Office:  
At the Discretion of the  
Governor  
Appointed: November 12, 2020

Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee's cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee's Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately \$1.25 billion in fees and premium taxes and had expenditures of \$225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper's Corner area of Nashville and attend church at Nashville's Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee's agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

## Main

Tennessee Department of Commerce and Insurance Insurance Division  
Davy Crockett Tower, Twelfth Floor  
500 James Robertson Parkway  
Nashville, TN 37243-0565  
United States

## Email Address

firstname.lastname@tn.gov

## Phone Numbers

Main: **(615) 741-2241**  
Toll-Free Number (In-State Only): **(800) 342-4029**  
Commissioner: **(615) 741-6007**

## Fax Numbers

Assistant Commissioner and Staff: **(615) 741-9006**  
Commissioner: **(615) 532-6934**  
Legal Staff: **(615) 741-4000**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://www.tn.gov/commerce/>

**Make Checks Payable to:** Tennessee Department of Commerce and Insurance

Bill Huddleston  
Assistant Commissioner

(615) 360-4467

**Contact Persons**

**Agent Licensing**

Caroline Randolph  
Director

(615) 741-2693

caroline.randolph@tn.gov

**Annual Statements**

Hui Wattanaskolpant  
Lead Analyst

(615) 253-2958

hui.wattanaskolpant@tn.gov

**Company Licensing**

Kim Blaylock  
Tax Analyst

(615) 741-1670

kim.blaylock@tn.gov

**Consumer Insurance Services**

Vickie Trice  
Director

(615) 741-2218

vickie.trice@tn.gov

**Department Counsel**

Michael Driver  
General Counsel

(615) 253-2027

michael.driver@tn.gov

Maliaka Bass  
Deputy General Counsel

(615) 741-9594

maliaka.bass@tn.gov

**Deposits**

Kim Blaylock  
Tax Analyst

(615) 741-1670

kim.blaylock@tn.gov

**Financial Affairs**

Trey Hancock  
Director, Financial Affairs

(615) 741-1504

trey.hancock@tn.gov

**Fraud Investigations**

Michele Stone  
Director

(615) 741-8192

michele.stone@tn.gov

**Insurance Examinations**

E. Joy Little  
Director

(615) 741-1869

joy.little@tn.gov

**InsurTech**

Hanley Hammond  
Insurance Financial Examiner, Special Projects

(615) 253-6223

hanley.hammond@tn.gov

**Life & Health Insurance**

Stephanie Cope  
Director, Policy Analysis

(615) 741-2825

stephanie.cope@tn.gov

**Media Relations/Public Information**

Kevin Walters  
Communications Director

(615) 253-8941

kevin.walters@tn.gov

**Premium Tax**

Kim Blaylock  
Tax Analyst

(615) 741-1670

kim.blaylock@tn.gov

**Property & Casualty - Personal Lines**

Zachary Crandall  
Manager

**(615) 532-6370**

zachary.crandall@tn.gov

**Rate, Rule and Form Filing - All Lines of Business**

Stephanie Cope  
Director, Policy Analysis

**(615) 741-2825**

stephanie.cope@tn.gov

**Receivership**

Trey Hancock  
Director, Financial Affairs

**(615) 741-1504**

trey.hancock@tn.gov

**Service of Process**

Ashley Ligon  
Service of Process

**(615) 532-5260**

service.process@tn.gov

## Texas



**Cassie Brown**  
**Commissioner**  
**Secretary, Western Zone**

**Term of Office:**

Two-Year Term; Expires

February 1, 2025

Appointed: September 8, 2021

Reappointed: February 3, 2023

Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the second largest insurance market in the nation and the seventh largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters.

Brown previously served as commissioner of the Division of Workers' Compensation (DWC), having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Under her leadership, DWC cut customer service hotline hold times to less than 30 seconds, made it easier for system participants to share documents electronically and more securely, and continued to reduce medical costs and increase the number of injured employees returning to work.

Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President's Advisory Committee. She was TDI's deputy commissioner for Regulatory Policy where she led the regulation of the forms, rates, and products sold in the Texas insurance market; oversaw the residual markets; assured the adequacy of insurers' loss control programs; and provided inspections and compliance activities related to the state's windstorm market.

Earlier in her career, Brown served as a key advisor to Governor Rick Perry on policy and budget issues including insurance, health regulatory, and workers' compensation. She also served in the administration of Governor George W. Bush.

Brown received a Bachelor of Arts in political science from St. Edward's University and attended the Governor's Executive Development Program at The University of Texas LBJ School of Public Affairs.

**Mailing Address**

P.O. Box 12030

Austin, TX 78711-2030

United States

**Email Address**

mediarelations@tdi.texas.gov

**Phone Numbers**

Main: **(512) 676-6000**

Toll-Free Number: **(800) 578-4677**

**Fax Numbers**

Main: **(512) 490-1045**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.tdi.texas.gov/>

**Make Checks Payable to:** Texas Department of Insurance

Jessica Barta General Counsel	(512) 676-6571
Dan Paschal Chief Deputy Commissioner	(512) 676-6022
Debra Diaz-Lara Deputy Commissioner, Life & Health	(512) 676-6613
Debra Knight State Fire Marshal	(512) 676-6800
Jamie Walker Deputy Commissioner, Financial Regulation	(512) 676-6367
Leah Gillum Deputy Commissioner, Fraud and Enforcement	(512) 676-6357
Mark Worman Deputy Commissioner, Property & Casualty	(512) 676-6671
Melissa Burkhart Deputy Commissioner, Administrative Operations	(512) 676-6609
Randall Evans Deputy Commissioner, Customer Operations	(512) 676-6520

#### **Contact Persons**

##### **Administrative Operations**

Amy Maddox Chief Financial Officer	(512) 676-6193 amy.maddox@tdi.texas.gov
Melissa Burkhart Deputy Commissioner, Administrative Operations	(512) 676-6609 melissa.burkhart@tdi.texas.gov

##### **Agent Testing**

Pearson VUE Exam Contractor	(888) 754-7667
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##### **Annual Statement Copies**

Annual Statement Room	(512) 676-6885
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##### **Communications**

Jennifer Tisdale Communications Director	(512) 676-6022 jennifer.tisdale@tdi.texas.gov
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##### **Complaints Resolution**

General Information, Life, Accident, & Health, Property & Casualty	(800) 252-3439
Cindy Wright Consumer Protection, Director	(512) 676-6258 Cindy.Wright@tdi.texas.gov

##### **Customer Operations**

Randall Evans Deputy Commissioner, Customer Operations	(512) 676-6520 Randall.Evans@tdi.texas.gov
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##### **Deposits (Statutory)**

Betty Betts Compliance Analyst	(512) 676-6376 betty.betts@tdi.texas.gov
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**Enforcement**

Mandy Meesey  
Associate Commissioner

**(512) 676-6348**  
Mandy.Meesey@tdi.texas.gov

Leah Gillum  
Deputy Commissioner, Fraud and Enforcement

**(512) 676-6357**  
Leah.Gillum@tdi.texas.gov

**Financial Regulation Division**

Vane Hugo  
Supervisory Interventions, Director

**(512) 676-6418**  
vane.hugo@tdi.texas.gov

Jamie Walker  
Deputy Commissioner, Financial Regulation

**(512) 676-6367**  
Jamie.Walker@tdi.texas.gov

Amy Garcia  
Financial Analysis, Associate Commissioner/Chief Analyst

**(512) 676-6446**  
Amy.Garcia@tdi.texas.gov

Andy Shuttleworth  
Examinations, Associate Commissioner

**(512) 676-6835**  
Andy.Shuttleworth@tdi.texas.gov

Shawn Frederick  
Examinations, Chief Examiner - Financial

**(512) 676-6832**  
Shawn.Frederick@tdi.texas.gov

Matthew Tarpley  
Examinations, Chief Examiner - Market Conduct

**(512) 676-6829**  
Matthew.Tarpley@tdi.texas.gov

**General Counsel**

Jessica Barta  
General Counsel

**(512) 676-6571**  
jessica.barta@tdi.texas.gov

Allison Eberhart  
Deputy General Counsel

**(512) 676-6544**  
Allison.Eberhart@tdi.texas.gov

Carole Cearley  
Legal, Policy Development Counsel, Director

**(512) 676-6583**  
Carole.Cearley@tdi.texas.gov

Margaret Jonon  
Legal, Financial Counsel, Director

**(512) 676-6565**  
Margaret.Jonon@tdi.texas.gov

**Government Relations**

Dan Paschal  
Chief Deputy Commissioner

**(512) 676-6022**  
dan.paschal@tdi.texas.gov

Kenisha Schuster  
Associate Commissioner, Government Relations

**(512) 676-6958**  
Kenisha.Schuster@tdi.texas.gov

**Human Resources**

Cynthia Olivier  
Director

**(512) 676-6101**  
Cynthia.Olivier@tdi.texas.gov

**Information Technology Services (Data Processing)**

Amy Lugo  
Director

**(512) 676-6031**  
Amy.Lugo@tdi.texas.gov

**Insurance Fraud**

Chris Davis  
Associate Commissioner

**(512) 676-6295**  
Christopher.Davis@tdi.texas.gov

**InsurTech**

Rachel Cloyd  
Litigation Director

**512-676-6349**  
rachel.cloyd@tdi.texas.gov

**Life & Health Division**

Debra Diaz-Lara  
Deputy Commissioner, Life & Health

**(512) 676-6613**  
Debra.Diaz-Lara@tdi.texas.gov

Rachel Bowden  
Regulatory Initiatives Office, Director

**(512) 676-6616**  
Rachel.Bowden@tdi.texas.gov

Mindy Carroll  
Business Intelligence Office, Director

**(512) 676-6643**  
Mindy.Carroll@tdi.texas.gov

Colleen Anderson  
Managed Care Quality Assurance Office, Director

**(512) 676-6413**  
Colleen.Anderson@tdi.texas.gov

**NAIC Liaison**

Dan Paschal  
Chief Deputy Commissioner

**(512) 676-6022**  
dan.paschal@tdi.texas.gov

**Premium Tax (Collected by the Comptroller's Office)**

Karen Snyder  
Comptroller of Public Accounts

**(512) 463-4074**

**Property & Casualty Division**

Mark Worman  
Deputy Commissioner, Property & Casualty

**(512) 676-6671**  
Mark.Worman@tdi.texas.gov

J'ne Byckovski  
Property & Casualty Actuarial, Director/Chief Actuary

**(512) 676-6694**  
J'ne.Byckovski@tdi.texas.gov

Marianne Baker  
Property & Casualty Lines, Director

**(512) 676-6714**  
Marianne.Baker@tdi.texas.gov

**SERFF**

Sharalyn Taylor  
SERFF Project Manager

**(512) 676-6738**  
Sharalyn.Taylor@tdi.texas.gov

**State Fire Marshal**

Debra Knight  
State Fire Marshal

**(512) 676-6800**  
Fire.Marshall@tdi.texas.gov

# Utah



**Jon Pike**  
**Commissioner**  
**Western Zone**

**Term of Office:**

At the Pleasure of the Governor;

Confirmed by the Senate

Appointed: January 5, 2021

Confirmed: February 4, 2021

Jon Pike was named Commissioner of the Utah Insurance Department by Governor Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and worked in several positions with Intermountain Healthcare since 1990. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike's career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison.

He serves as chair of the NAIC's Market Regulation and Consumer Affairs (D) Committee and as a vice chair of the NAIC's Health Insurance and Managed Care (B) Committee. He was a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years prior to becoming Commissioner.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He currently serves in his community as vice chair of the Southern Utah Performing Arts Center Foundation board and as a board member of the Southwest Symphony and Encircle Utah (St. George). He previously served on the boards of Utah Tech University, Dixie Technology College, the Washington County Water Conservancy District, and as the president of the Utah League of Cities and Towns.

Pike earned a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and six grandchildren (with twins on the way!).

## Main

Utah Insurance Department  
4315 S. 2700 West  
Suite 2300  
Taylorsville, UT 84129  
United States

## Phone Numbers

Main: **(801) 957-9200**

Toll-Free Number (In-state only): **(800) 439-3805**

Fraud: **(801) 468-0233**

## Fax Numbers

Main: **(385) 465-6047**

Fraud: **(801) 538-2878**

**Office Hours:** 8:00 a.m.- 5:00 p.m., Monday-Friday

**Website:** <https://insurance.utah.gov/>

**Make Checks Payable to:** Premium Taxes: State Tax Commission; Department Fees: Utah Insurance Department

Armand Glick Director, Fraud	(801) 468-0248
Cliff Tomlinson Director, Information Technology	(801) 967-4644
Jake Garn Director, Chief Financial Examiner	(801) 957-9257
Jennifer Heaps Executive Assistant to Commissioner	801-957-9320
Patrick Lee Director, Finance & Administrative Services	(801) 957-9220
Reed Stringham Deputy Commissioner	(801) 957-9325
Ryan Jubber Health Actuary	(801) 957-9294
Shelley Wiseman Director, Health and Life Division	(801) 957-9296
Tanji Northrup Deputy Commissioner	(801) 957-9320
Tomasz Serbinowski Actuary	(801) 957-9324
Tracy Klausmeier Director, Property and Casualty	(801) 957-9308
Travis Wegkamp Director, Captives	(801) 957-9235

#### **Contact Persons**

##### **Captive**

Travis Wegkamp Director, Captives	(801) 957-9235 twegkamp@utah.gov
Mark Wiedeman Audit Manager	(801) 957-9236 mwiedeman@utah.gov

##### **Department Counsel**

Perri Babalis Assistant Attorney General	(801) 718-1270 pbabalis@utah.gov
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##### **Fees**

Patrick Lee Director, Finance & Administrative Services	(801) 957-9220 pwlee@utah.gov
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##### **Financial**

Jake Garn Director, Chief Financial Examiner	(801) 957-9257 jwgarn@utah.gov
Malis Rasmussen Deputy Director Financial Regulation & Licensing	(801) 957-9263 marasmussen@utah.gov
Weimei Ye Annual Statements	(801) 957-9268 wye@utah.gov

Karen Gholston Deposits	(801) 957-9258 kgholston@utah.gov
<b>Fraud</b> Armand Glick Director, Fraud	(801) 468-0248 aglick@utah.gov
<b>Health &amp; Life</b> Shelley Wiseman Director, Health and Life Division	(801) 957-9296 swiseman@utah.gov
Heidi Clausen Assistant Director, Rate and Forms	(801) 957-9278 hclausen@utah.gov
Ryan Jubber Health Actuary	(801) 957-9294 rjubber@utah.gov
Michelle White Assistant Director, Consumer Services	(801) 957-9295 mmwhite@utah.gov
<b>Information Technology</b> Cliff Tomlinson Director, Information Technology	(801) 967-4644 ctomlinson@utah.gov
<b>Legislative</b> Reed Stringham Deputy Commissioner	(801) 957-9325 rmstringham@utah.gov
Tanji Northrup Deputy Commissioner	(801) 957-9320 tnorthrup@utah.gov
<b>Licensing</b> Jay Sueoka Manager, Company Licensing	(801) 957-9253 jsueoka@utah.gov
Randy Overstreet Manager, Producer Licensing	(801) 957-9245 roverstreet@utah.gov
<b>Media Relations/Public Information</b> Steve Gooch Public Information Officer	(801) 957-9322 sgooch@utah.gov
<b>Premium Tax</b> Utah State Tax Commission <a href="https://tax.utah.gov">https://tax.utah.gov</a>	(801) 297-7986
<b>Property &amp; Casualty</b> Tracy Klausmeier Director, Property and Casualty	(801) 957-9308 tklausmeier@utah.gov
Title Market Conduct Examiner Adam Martin	(801) 957-9309 gmartin@utah.gov
<b>Surplus Lines</b> Sylvia Bruno Director, Surplus Lines Association of Utah	(801) 944-0114 sbruno@slaut.org
<b>Tax Commission</b> Tyler McIntosh Tax Compliance Agent	(801) 297-7705 tcmcintosh@utah.gov

# Vermont



**Kevin Gaffney**  
**Commissioner**  
**Vice Chair, Northeast Zone**

Term of Office:  
Appointed, Biennially by the  
Governor with the Advice and  
Consent of the Senate  
Appointed: May 17, 2022  
(interim)  
Reappointed: July 8, 2022

## Main

Vermont Department of Financial Regulation  
89 Main Street  
Montpelier, VT 05620-3101  
United States

## Email Address

dfr.pubinfo@vermont.gov

## Phone Numbers

Main: **(802) 828-3301**  
Captive Section: **(802) 828-3304**  
Commissioner: **(802) 828-1919**

## Fax Numbers

Main: **(802) 828-3306**  
Captive Section: **(802) 828-3460**

**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://dfr.vermont.gov/>

**Make Checks Payable to:** Premium Taxes: Commissioner of Taxes; Dept. Fees: Dept. of Financial Regulation

Kevin Gaffney was appointed Commissioner of the Vermont Department of Financial Regulation (DFR) effective July 8, 2022.

Commissioner Gaffney serves as technical expert for the Vermont Insurance Division on a variety of insurance issues, assisting with the development of departmental positions expressed through regulations, bulletins, or filing requirements. He also assists with bill analysis and testimony during the legislative session. He has been a key participant in several legislative summer studies that the DFR conducted, including one on credit for personal insurance and one on workers' compensation insurance. He also serves on Gov. Phil Scott's Workers' Compensation Insurance and Logger Safety Task Force.

Commissioner Gaffney was previously appointed Deputy Commissioner of Insurance by Gov. Scott in March 2019. Prior to that appointment, he worked as Director in the Rates & Forms section of the Vermont Insurance Division for more than 12 years. He has been responsible for rate and form analysis, as well as monitoring competition in the marketplace while leading the Rates & Forms Analysis team. Additionally, he has served as Director of the Producer & Individual Licensing section and as Director of Market Regulation.

Prior to working for Vermont, Commissioner Gaffney spent 23 years in various marketing, underwriting, and product management positions in Connecticut and Vermont. He began his insurance career in Connecticut as a multi-line (property/casualty [P/C] and life and health) insurance agent.

Commissioner Gaffney is a graduate of John Jay College (Manhattan, NY).

Anna VanFleet Director of Rates and Forms - Life & Health	(802) 828-4843
Christine Brown Director of Captives	(802) 863-3831
Dan Petterson Director of Captive Financial Examinations	(802) 828-3304
Emily Brown Deputy Commissioner of Insurance	(802) 828-4871
Emily Kisicki Director of Policy	(802) 828-2904
Karen Ducharme Insurance Examinations Director	(802) 828-1959
Karla Nuissl Director of Market Regulation and Consumer Services	(802) 828-2910
Mary Block Director of Insurance Regulation	(802) 622-4146
Rosemary Raszka Director of Rates and Forms - Property & Casualty	(802) 828-1686
Sandy Bigglestone Deputy Commissioner of Captives	(802) 828-4854
Sheila Grace General Counsel	(802) 828-1425
Vacant	

## **Contact Persons**

### **Agent and Broker Licensing, Examinations and Fees**

Calley Rock (802) 828-2370  
Assistant Director of Producer Licensing

### **Annual Statements**

Lisa Messier (802) 828-4844  
Insurance Examiner

### **Consumer Complaints and Inquires**

Brenda Clark (802) 828-4886  
Consumer Complaints Administrator

### **Deposits**

Mike Pieciak (802) 828-2301  
State Treasurer

### **Fees - Company Licensing**

Paige Coolbeth (802) 828-2470  
Insurance Examiner

### **Fees - Rate and Form Filing Fees (Life & Health and Property & Casualty)**

Jessica Sherpa (802) 828-2908  
Rates and Forms Analyst

### **Insurance Rates and Forms - Life & Health**

Anna VanFleet (802) 828-4843  
Director of Rates and Forms - Life & Health [anna.vanfleet@vermont.gov](mailto:anna.vanfleet@vermont.gov)

### **Insurance Rates and Forms - Property & Casualty**

Rosemary Raszka (802) 828-1686  
Director of Rates and Forms - Property & Casualty [rosemary.raszka@vermont.gov](mailto:rosemary.raszka@vermont.gov)

### **InsurTech**

Emily Brown (802) 828-4871  
Deputy Commissioner of Insurance [emily.brown@vermont.gov](mailto:emily.brown@vermont.gov)

### **Market Regulation**

Karla Nuissl (802) 828-2910  
Director of Market Regulation and Consumer Services [karla.nuissl@vermont.gov](mailto:karla.nuissl@vermont.gov)

### **Media Relations/Public Information**

Victoria Hudson (802) 828-4872

### **NAIC Liaison**

Thomas Taylor (802) 828-4842  
Executive Assistant to the Deputy Commissioner of Insurance

### **Premium Tax**

Contact (802) 828-2551  
Department of Taxes

### **Receivership**

Emily Brown (802) 828-4871  
Deputy Commissioner of Insurance [emily.brown@vermont.gov](mailto:emily.brown@vermont.gov)

# Virgin Islands



**Tregenza A. Roach**  
**Lieutenant**  
**Governor/Commissioner**  
**Southeast Zone**

Term of Office:  
Four Years

Elected:  
November 20, 2018  
Re-elected: November 8, 2022

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor's Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court's Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

## Main

U.S. Virgin Islands Division of Banking, Insurance and Financial  
Regulation  
5049 Kongens Gade  
St. Thomas, VI 00802  
United States

## Phone Numbers

St. Thomas Office: **(340) 774-2991**  
St. Croix Office: **(340) 773-6449**

## Fax Numbers

St. Thomas Office: **(340) 774-6953**  
St. Croix Office: **(340) 719-3801**

**Office Hours:** 8:00 a.m.-5:00 p.m. (Atlantic Standard), Monday-Friday

**Website:** <https://ltg.gov.vi/departments/banking>

**Make Checks Payable to:** Government of the U.S. Virgin Islands

Ashton Bertrand Chief Other Financial Services (Captives)	(340) 773-6459
Cheryl Charleswell Chief Financial Services Examiner	(340) 774-7166
Chief of Licensing Leonilda Jarvis	(340) 774-7166
Glendina Matthew Assistant Director/Legal Counsel	(340) 773-6459
Gwendolyn Hall Brady Director, Division of Banking, Insurance and Financial Regulation	(340) 774-7166
Leonilda Jarvis Medicare Coordinator and SHIP Director	(340) 774-7166
Suzette Richards Legal Counsel	(340) 773-6459
Vacant Regulatory Analyst	(340) 773-6459

## **Contact Persons**

### **Annual Statements**

Vanessa Richards Financial Services Examiner	(340) 774-7166
Juliette Daniel Financial Services Examiner	(340) 774-7166
Beryl Freeman Administrative Assistant	(340) 774-7166

### **Consumer Complaints**

Cheryl Charleswell Chief Financial Services Examiner	(340) 774-7166
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### **Examinations - Financial/Market Conduct**

Cheryl Charleswell Chief Financial Services Examiner	(340) 774-7166
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### **I-SITE DP Coordinator**

Lance Mckay Director, Information Technology	(340) 774-7166
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### **Legal Counsels**

Glendina Matthew Assistant Director/Legal Counsel	(340) 773-6459 glendina.matthew@lgo.vi.gov
Suzette Richards Legal Counsel	(340) 773-6459

### **Licensing/Fees**

Beryl Freeman Administrative Assistant	(340) 774-7166
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### **Medicare Supplement**

Leonilda Jarvis Medicare Coordinator and SHIP Director	(340) 774-7166
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### **NAIC Liaison**

Gwendolyn Hall Brady Director, Division of Banking, Insurance and Financial Regulation	(340) 774-7166
Annice F. Canton Executive Assistant	(340) 693-6194 annice.canton@lgo.vi.gov

### **Premium Taxes**

Vanessa Richards Financial Services Examiner	(340) 774-7166
Juliette Daniel Financial Services Examiner	(340) 774-7166

### **Rate Filing**

Martin G. Emanuel Financial Services Examiner	(340) 774-7166
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### **Surplus Lines**

Zaire Burns-Olive Financial Services Examiner	(340) 774-7166
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# Virginia



**Scott A. White**  
**Commissioner**  
**NAIC Vice President**  
**Southeast Zone**

Term of Office:  
At the Pleasure of the State  
Corporation Commission  
Appointed: January 1, 2018

## Main

Virginia Bureau of Insurance  
P.O. Box 1157  
Richmond, VA 23218  
United States

## Email Address

bureauofinsurance@scc.virginia.gov

## Phone Numbers

Main: **(804) 371-9741**  
Toll-Free Number: **(877) 310-6560**

## Fax Numbers

Commissioner: **(804) 371-9873**  
Assessment Unit/Surplus Lines: **(804) 371-9821**  
Agent Investigations: **(804) 371-5661**  
Agent Licensing: **(804) 371-9290**  
Financial Regulation Division: **(804) 371-9511**  
Life & Health Division: **(804) 371-9944**  
Life & Health Consumer Services: **(804) 371-9944**  
Life & Health Market Conduct: **(804) 371-9944**  
Property & Casualty Division: **(804) 371-9396**  
Property & Casualty Consumer Services: **(804) 371-9349**

**Office Hours:** 8:15 a.m. - 5:00 p.m. ET, Monday - Friday

**Website:** <http://www.scc.virginia.gov>

**Make Checks Payable to:** Fees – State Corporation Commission; Insurance Assessments – Treasurer of Virginia

Scott A. White was appointed Commissioner of Insurance of the Virginia State Corporation Commission's Bureau of Insurance in 2018. He was elected NAIC Vice President in December 2023.

White joined the Bureau as a research analyst in 1998. From 1999 until 2011, he worked as an attorney advising the Bureau on all major insurance regulatory and compliance matters. In 2011 he became head of the Commission's financial services legal division, expanding his practice areas to include securities and banking.

White has chaired the Financial Condition (E) Committee, the Long-Term Care Insurance (EX) Task Force, and the Southeast Zone. He currently serves as a member of the IAIS Macprudential Committee.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri. He and his wife, Jodi, have two grown daughters.

Jacky Small  
Assistant to Commissioner

**(804) 371-9787**

Van Tompkins  
NAIC Liaison, BOI Manager

**(804) 371-9802**

### **Contact Persons**

#### **Administration**

Wanda Evans  
Manager, Administration

**(804) 371-9098**

wanda.evans@scc.virginia.gov

#### **Agent Regulation Division**

Juan Rodriguez  
Chief, Agent Regulation

**(804) 371-9930**

Juan.Rodriguez@scc.virginia.gov

Angela Crooker  
RESA Manager

**(804) 371-9674**

angela.crooker@scc.virginia.gov

Richard Tozer  
Deputy Commissioner

**(804) 786-9525**

richard.tozer@scc.virginia.gov

Lee Wietz  
Supervisor, P&C Agent Investigations

**(804) 371-9593**

lee.wietz@scc.virginia.gov

Chuck Marshall  
Supervisor, Life & Health Agent Investigations

**(804) 371-9990**

chuck.marshall@scc.virginia.gov

#### **Automated Systems**

Vicki Ayers  
Chief, Automated Systems & Revenue Management

**(804) 371-9115**

vicki.ayers@scc.virginia.gov

Vacant  
Manager, Tax

#### **Commissioner's Office**

Jacky Small  
Assistant to Commissioner

**(804) 371-9787**

Jacky.Small@scc.virginia.gov

Van Tompkins  
NAIC Liaison, BOI Manager

**(804) 371-9802**

van.tompkins@scc.virginia.gov

#### **Consumer Outreach**

Marly Santoro  
Outreach Coordinator

**(804) 371-9389**

consumeroutreach@scc.virginia.gov

#### **Financial Regulation Division**

Craig Chupp  
Supervisor, Life Actuarial

**(804) 371-9131**

craig.chupp@scc.virginia.gov

David Smith  
Chief Financial Analyst

**(804) 371-9061**

david.smith@scc.virginia.gov

Kevin Knight  
Supervisor, HMOs, Prepaid, GSIs & Liability Pool

**(804) 371-9175**

kevin.knight@scc.virginia.gov

Stephen Thomas  
Manager, Financial Analysis - Non-Domestic

**(804) 371-9161**

stephen.thomas@scc.virginia.gov

Michael S. Smith  
Manager, Company Licensing

**(804) 371-9667**

michael.s.smith@scc.virginia.gov

Connie Duong  
Supervisor, Financial Analysis - Domestic

**(804) 371-9901**  
connie.duong@scc.virginia.gov

Greg Chew  
Chief Financial Analyst

**(804) 371-9214**  
greg.chew@scc.virginia.gov

Ken Campbell  
Supervisor, Life, Accident & Health Exams

**(804) 371-9226**  
ken.campbell@scc.virginia.gov

Daryl Hepler  
Supervisor, Company Licensing Regulatory Compliance

**(804) 371-9999**  
daryl.hepler@scc.virginia.gov

Jennifer Blizzard  
Supervisor, Property & Casualty Exams

**(804) 371-9167**  
jennifer.blizzard@scc.virginia.gov

Doug Stolte  
Deputy Commissioner

**(804) 371-9397**  
doug.stolte@scc.virginia.gov

#### **General Counsel**

Donnie Kidd  
General Counsel

**(804) 371-9671**  
donnie.kidd@scc.virginia.gov

#### **InsurTech**

Rebecca Nichols  
Deputy Commissioner, Strategy, Data & Cyber Initiatives

**(804) 371-9331**  
Rebecca.Nichols@scc.virginia.gov

Eric Lowe  
Chief, Data Analytics & Cyber Initiatives

**(804) 371-9628**  
eric.lowe@scc.virginia.gov

#### **Life & Health Division**

Todd Bryant  
Manager, Managed Care Ombudsman

**(804) 371-9760**  
ombudsman@scc.virginia.gov

Julie Fairbanks  
Chief, Market Regulation

**(804) 371-9385**  
julie.fairbanks@scc.virginia.gov

Greg Smith  
Manager, Health Rates

**(804) 371-9348**  
greg.smith@scc.virginia.gov

Kim Naoroz  
Manager, External Appeals

**(804) 371-9913**  
kim.naoroz@scc.virginia.gov

Michelle McNamee  
Manager, Consumer Services

**(804) 371-9194**  
michelle.mcnamee@scc.virginia.gov

Julie Blauvelt  
Deputy Commissioner

**(804) 371-9865**  
julie.blauvelt@scc.virginia.gov

Jackie Myers  
Chief, Consumer Assistance

**(804) 371-9630**  
jackie.myers@scc.virginia.gov

Bryan Wachter  
Manager, Market Conduct - Health

**(804) 371-9745**  
bryan.wachter@scc.virginia.gov

Elsie Andy  
Manager, Health, Life and Annuity

**(804) 371-9072**  
elsie.andy@scc.virginia.gov

Melissa Gerachis  
Manager, Market Analysis

**(804) 371-9880**  
melissa.gerachis@scc.virginia.gov

Sharon Holston  
Manager, Plan Management & ACA Forms

**(804) 371-9153**  
sharon.holston@scc.virginia.gov

**Media Relations**

Andy Farmer  
Director, Information Resources

**(804) 371-9141**  
andy.farmer@scc.virginia.gov

**Policy Compliance Division**

Vacant  
Deputy Commissioner

**(804) 786-3366**

**Property & Casualty Division**

Zuhairah Tillinghast  
Deputy Commissioner

**(804) 371-9230**  
zuhairah.tillinghast@scc.virginia.gov

Vacant  
Chief Insurance Market Examiner

Andrea Baytop  
Manager, Market Conduct

**(804) 371-9547**  
andrea.baytop@scc.virginia.gov

William Felvey  
Manager, Consumer Services

**(804) 371-9732**  
william.felvey@scc.virginia.gov

Jessica Baggarley  
Manager, Personal Lines

**(804) 371-9190**  
Jessica.Baggarley@scc.virginia.gov

Lee Ann Robertson  
Manager, Commercial Casualty

**(804) 371-9003**  
leeann.robertson@scc.virginia.gov

# Washington



**Mike Kreidler**  
**Commissioner**  
**Western Zone**

Term of Office:  
Four years

Elected:  
November 7, 2000  
Re-elected: November 2, 2004,  
November 4, 2008, November 6,  
2012, November 8, 2016,  
November 3, 2020

## Main

Washington State Office of the Insurance Commissioner  
P.O. Box 40255  
Olympia, WA 98504-0255  
United States

## Phone Numbers

Main: **(360) 725-7000**  
Insurance Consumer Hotline: **(800) 562-6900**  
Tumwater Office: **(360) 725-7000**  
Seattle Office: **(206) 464-6263**  
Olympia Office: **(360) 725-7100**  
Criminal Investigations (Anti-fraud): **(360) 586-2566**

## Fax Numbers

Main: **(360) 586-3535**  
Tumwater Office: **(360) 664-2782**  
Seattle Office: **(206) 587-4244**  
Olympia Office: **(360) 586-3535**  
Criminal Investigations (Anti-fraud): **(360) 586-2574**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.insurance.wa.gov/>

**Make Checks Payable to:** Insurance Commissioner

Mike Kreidler is Washington State's eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington's diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master's degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the "Excellence in Consumer Advocacy Award" presented by consumer advisors to the NAIC, and with the "2010 Leadership Award" by the Statewide Poverty Action Network.

## Contact Persons

Company Supervision Division

Jeanette Plitt  
Chief Market Conduct Examiner

**(206) 464-6408**  
jeanette.plitt@oic.wa.gov

Ron Pastuch  
Holding Company Manager

**(360) 725-7211**  
ron.pastuch@oic.wa.gov

John Haworth  
Deputy Commissioner/Company Supervision

**(360) 725-7223**  
john.haworth@oic.wa.gov

John Kelcher  
Chief Market Analyst

**(360) 725-7216**  
john.kelcher@oic.wa.gov

Vacant  
Assistant Chief Examiner

Tarik Subbagh  
Chief Financial Examiner

**(206) 389-2906**  
tarik.subbagh@oic.wa.gov

Steve Drutz  
Chief Financial Analyst

**(360) 725-7209**  
steve.drutz@oic.wa.gov

Jason Carr  
Company Licensing & Compliance Manager

**(360) 725-7193**  
jason.carr@oic.wa.gov

#### **Consumer Advocacy Program**

Josh Martinsen  
Property & Casualty

**(360) 725-7239**  
josh.martinsen@oic.wa.gov

Jeannie Lockhart  
Life & Health

**(360) 725-7243**  
Jeannie.Lockhart@oic.wa.gov

Melissa Kershner  
Consumer Advocacy Manager

**(360) 725-7095**  
Melissa.Kershner@oic.wa.gov

#### **Consumer Protection Division**

Todd Dixon  
Deputy Commissioner/Consumer Protection

**(360) 725-7262**  
todd.dixon@oic.wa.gov

Jeff Baughman  
Producer Licensing & Oversight Program Manager

**(360) 725-7156**  
jeff.baughman@oic.wa.gov

Ari Laguna-Antu  
Continuing Education

**(360) 725-7649**  
Ari.LagunaAntu@oic.wa.gov

#### **Criminal Investigations Unit (Anti-fraud)**

Bruce Lantz  
CIU Director

**(360) 586-2577**  
bruce.lantz@oic.wa.gov

#### **Executive Division**

Stephanie Marquis  
Public Affairs Director

**(360) 725-7051**  
stephanie.marquis@oic.wa.gov

Michael Wood  
Chief Deputy Commissioner

**(360) 725-7106**  
michael.wood@oic.wa.gov

Veronica Prieto  
Executive Assistant to Commissioner

**(360) 725-7103**  
veronica.prieto@oic.wa.gov

Michael Marchand  
Deputy Commissioner/Public Affairs

**(360) 725-7052**  
michael.marchand@oic.wa.gov

Katie Bennett  
Human Resources Director

**(360) 725-7013**  
katie.bennett@oic.wa.gov

Jenny Kropelnicki  
Executive Assistant to Chief Deputy

**(360) 725-7104**  
jenny.kropelnicki@oic.wa.gov

**InsurTech**

Ned Gaines  
Deputy Commissioner, Rates, Forms & Provider Networks

**(360) 725-7126**  
ned.gaines@oic.wa.gov

**Legal Affairs and Investigations Division**

Charles Malone  
Deputy Commissioner/Legal Affairs and Investigations

**(360) 725-7050**  
charles.malone@oic.wa.gov

Tyler Robbins  
Investigations Manager

**(360) 725-7044**  
tyler.robbs@oic.wa.gov

**NAIC Liaison**

Jenny Kropelnicki  
Executive Assistant to Chief Deputy

**(360) 725-7104**  
jenny.kropelnicki@oic.wa.gov

**Operations Division**

Stacey Warick  
Chief Financial Officer

**(360) 725-7030**  
stacey.warick@oic.wa.gov

Paul Gronka  
Application Services Manager

**(360) 725-7017**  
paul.gronka@oic.wa.gov

Nabila Gomes  
Deputy Commissioner/Operations

**(360) 725-7007**  
nabila.gomes@oic.wa.gov

**Policy and Legislative Affairs Division**

Jay Bruns  
Senior Climate Advisor

**(360) 725-9651**  
jay.bruns@oic.wa.gov

Jane Beyer  
Senior Health Policy Advisor

**(360) 725-7043**  
jane.beyer@oic.wa.gov

David Forte  
Senior Property & Casualty Policy Advisor

**(360) 725-7268**  
david.forte@oic.wa.gov

Bryon Welch  
Deputy Commissioner/Policy and Legislative Affairs

**(360) 725-7037**  
bryon.welch@oic.wa.gov

Bryon Welch  
Legislative Liaison

**(360) 725-7037**  
bryon.welch@oic.wa.gov

**Public Affairs**

Michael Marchand  
Deputy Commissioner/Public Affairs

**(360) 725-7052**  
michael.marchand@oic.wa.gov

**Rates, Forms, and Provider Networks Division**

Lichiou Lee  
Chief Actuary, Actuarial Services, Life & Health

**(360) 725-7128**  
lichiou.lee@oic.wa.gov

Eric Slavich  
Actuarial Services, Property & Casualty Manager

**(360) 725-7137**  
eric.slavich@oic.wa.gov

Ned Gaines  
Deputy Commissioner, Rates, Forms & Provider Networks

**(360) 725-7126**  
ned.gaines@oic.wa.gov

Heather Shimoji  
Health Forms Manager

**(360) 725-7119**  
Heather.shimoji@oic.wa.gov

Jennifer Kreidler  
Provider Networks Oversight Manager

**(360) 725-7127**  
jennifer.kreitler@oic.wa.gov

**Statewide Health Insurance Benefits Advisors (SHIBA) Program**

Tim Smolen  
SHIBA Manager

**(360) 725-7091**

[tim.smolen@oic.wa.gov](mailto:tim.smolen@oic.wa.gov)

# West Virginia



**Allan L. McVey**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: September 22, 2021

Allan L. McVey was appointed West Virginia Insurance Commissioner by Governor Jim Justice on March 21, 2017. He was then appointed by the Governor to serve as Cabinet Secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

Commissioner McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the West Virginia Insurance Commissioner's office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017, Commissioner McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a medical claims examiner with the West Virginia Workers' Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Commissioner McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.

## Main

West Virginia Offices of the Insurance Commissioner  
P.O. Box 50540  
Charleston, WV 25305-0540  
United States

## Email Address

OICConsumerServices@wv.gov

## Phone Numbers

Main: **(304) 558-3354**  
Toll-Free Number (In-state only): **(888) 879-9842**

## Fax Numbers

Main: **(304) 558-0412**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.wvinsurance.gov/>

**Make Checks Payable to:** Premium Taxes and Dept. Fees: WV Insurance Commissioner

Debbie Hughes  
Director, Administrative Services

**(304) 414-8400**

Erin Hunter  
General Counsel

**(304) 414-8400**

Janice Hemmelgarn  
Executive Assistant

**(304) 414-8486**

Melinda Kiss  
Assistant Commissioner - Finance

**(304) 414-8488**

## Contact Persons

**Accounting Services**

Cheri Harpold  
Chief Financial Officer

**(304) 414-8470**  
cheri.a.harpold@wv.gov

**Administrative Services**

Debbie Hughes  
Director, Administrative Services

**(304) 414-8400**  
debbie.m.hughes@wv.gov

**Consumer Advocacy**

Dennis Garrison  
Director, Consumer Advocacy

**(304) 414-8040**  
dennis.garrisonIII@wv.gov

**Consumer Services**

Consumer Services & Inquiries

**(304) 558-3386**  
OICConsumerServices@wv.gov

**Executive Division**

Melinda Kiss  
Assistant Commissioner - Finance

**(304) 414-8488**  
melinda.a.kiss@wv.gov

**Financial Examinations**

Mary Jo Lewis  
Director, Financial Conditions Unit and Chief Examiner

**(304) 414-8010**  
mary.j.lewis@wv.gov

**Information Systems/Record Management**

Mike Farren  
Information Systems Manager III

**(304) 414-5333**  
mike.k.farren@wv.gov

**Insurance Inspector General**

Kirby Stickler  
Insurance Inspector General

**(304) 414-8444**  
kirby.s.stickler@wv.gov

**InsurTech**

Joylynn Fix  
Director, Life & Health

**(304) 414-8035**  
joylynn.fix@wv.gov

**Legal Division**

Jeff Black  
Associate Counsel, Attorney Supervisor, Compliance and Enforcement

**(304) 558-0401**  
jeffrey.c.black@wv.gov

Victor Mullins  
Associate Counsel-Legislation/Rules

**(304) 558-0401**  
victor.a.mullins@wv.gov

Gregory A. Elam  
Associate Counsel-Fraud Prosecution

**(304) 414-8024**  
greg.a.elam@wv.gov

**Licensing and Education (Agent/Agency Licensing, Education and Fees)**

Rob Grishaber  
Director, Agents Licensing and Education

**(304) 558-0610**  
robert.e.grishaber@wv.gov

**Life & Health Insurance**

Joylynn Fix  
Director, Life & Health

**(304) 414-8035**  
joylynn.fix@wv.gov

**Media Relations/Public Information**

Erin Hunter  
General Counsel

**(304) 414-8400**  
erin.k.hunter@wv.gov

**NAIC Liaison**

Janice Hemmelgarn  
Executive Assistant

**(304) 414-8486**  
janice.l.hemmelgarn@wv.gov

**Premium Taxes**

Rhonda Hartwell  
Financial Reporting Manager

**(304) 414-8467**  
rhonda.c.hartwell@wv.gov

**Property & Casualty Insurance**

Ellen Potter  
Director, Property & Casualty

**(304) 414-8480**  
Ellen.J.Potter@wv.gov

**Statistical Reporting**

Juanita Wimmer  
Insurance Market Analyst

**(304) 414-8491**  
juanita.d.wimmer@wv.gov

**Workers' Compensation**

Angela Shepherd  
Director, Workers' Compensation Employer Accounts and Claims  
Services

**(304) 414-7740**  
angela.h.shepherd@wv.gov

**Workers' Compensation - Board of Review**

Nick Casey  
Chair, Board of Review

**(304) 558-5230**  
Nick.Casey@wv.gov

# Wisconsin



**Nathan Houdek**  
**Commissioner**  
**Midwest Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: January 2, 2022  
Reappointed: January 2023

Nathan Houdek was appointed as Wisconsin's Insurance Commissioner by Gov. Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state's chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance (OCI). He is also chair of the Injured Patients and Families Compensation Fund (IPFCF), which is governed by the Board of Governors. Additionally, he is a member of the Wisconsin Retirement Board and the board of directors for the Wisconsin Insurance Security Fund, the state's guaranty fund.

Having spent more than 20 years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience finding solutions to complex public policy and regulatory challenges across all lines of insurance. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin's largest public affairs and business consulting firms and as chief of staff to a former minority leader in the Wisconsin State Senate.

As a member of the National Association of Insurance Commissioners (NAIC), Commissioner Houdek is chair of the Financial Condition (E) Committee, the Accelerated Underwriting (A) Working Group, and the Health Innovations (B) Working Group. Additionally, he is a member of the Life Insurance and Annuities (A) Committee and various task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Product Regulation Commission (Compact).

Commissioner Houdek earned a master of business administration and a bachelor's degree from the University of Wisconsin-Madison (Madison, WI). He is actively involved with the Madison Public Library Foundation.

## Main

Wisconsin Office of the Commissioner of Insurance  
P.O. Box 7873  
Madison, WI 53707-7873  
United States

## Email Address

[ocicomplaints@wisconsin.gov](mailto:ocicomplaints@wisconsin.gov)

## Phone Numbers

Main: **(608) 266-3586**  
Toll-Free Number (In-state only): **(800) 236-8517**  
State Life Insurance Fraud: **(800) 562-5558**  
Hearing/Speech Impaired: **(608) 226-3586**

## Fax Numbers

Main: **(608) 266-9935**

**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://oci.wi.gov>

**Make Checks Payable to:** State of Wisconsin, Commissioner of Insurance

## Mailing Address for Agent Licensing

Wisconsin Office of the Commissioner of Insurance  
P.O. Box 7872  
Madison, WI 53707-7872  
United States

Amy J. Malm Administrator, Division of Financial Regulation	(608) 261-8562
Jesse Patchak Director, Office of Operational Management	(608) 267-5198
Kristina Thole Director, Office of Administrative Services	(608) 261-8566
Lauren Van Buren Chief Legal Counsel	(608) 261-8283
Nathan Houdek Commissioner	(608) 266-2493
Rebecca Easland Deputy Commissioner	(608) 264-8126
Rebecca Rebholz Administrator, Division of Market Regulation & Enforcement	(608) 264-8111
Sarah Smith Director of Public Affairs	(608) 267-9460

#### **Contact Persons**

##### **Agent Licensing**

Melody Esquivel Insurance Program Manager, Agent Licensing Section	(608) 267-8132 melody.esquivel@wisconsin.gov
---	---

##### **Annual Statement and Company Licensing**

Mary Sue Gilardi Records Management Supervisor	(608) 266-0091 marysue.gilardi@wisconsin.gov
---	---

##### **Consumer Complaints and Inquiries**

Christina Keeley Chief, Consumer Affairs Section	(608) 267-3868 christina.keeley@wisconsin.gov
---	--

##### **Consumer Counseling Program for Seniors**

Vicki Buchholz Medigap Coordinator	(608) 246-7016 boaltc@wisconsin.gov
---------------------------------------	--

##### **Continuing Education**

Melody Esquivel Insurance Program Manager, Agent Licensing Section	(608) 267-8132 melody.esquivel@wisconsin.gov
---	---

##### **Department Counsel**

Lauren Van Buren Chief Legal Counsel	(608) 261-8283 lauren.vanburen@wisconsin.gov
---	---

##### **Deposits**

Mary Sue Gilardi Records Management Supervisor	(608) 266-0091 marysue.gilardi@wisconsin.gov
---	---

##### **Examinations - Agent**

Melody Esquivel Insurance Program Manager, Agent Licensing Section	(608) 267-8132 melody.esquivel@wisconsin.gov
---	---

##### **Examinations - Financial**

Aaron Kenseth Chief, Section II, Division of Financial Regulation	(608) 267-4385 aaron.kenseth@wisconsin.gov
--	---

Elena Vetrina  
Chief, Section III, Division of Financial Regulation

**(608) 266-0105**  
elena.vetrina@wisconsin.gov

Karl Albert  
Chief, Section IV, Division of Financial Regulation

Amy J. Malm  
Administrator, Division of Financial Regulation

**(608) 261-8562**  
amy.malm@wisconsin.gov

Kristin Forsberg  
Chief, Section I, Division of Financial Regulation

**(608) 266-9896**  
kristin.forsberg@wisconsin.gov

**Examinations - Market Conduct**

Rebecca Rebholz  
Administrator, Division of Market Regulation & Enforcement

**(608) 264-8111**  
rebecca.rebholz@wisconsin.gov

**Fees - Agents**

Melody Esquivel  
Insurance Program Manager, Agent Licensing Section

**(608) 267-8132**  
melody.esquivel@wisconsin.gov

**Fees - Companies**

Suzanne Vinmans  
License Permit Program Associate, Support Section

**(608) 266-9891**  
suzanne.vinmans@wisconsin.gov

**Health and Life Insurance**

Christina Keeley  
Chief, Consumer Affairs Section

**(608) 267-3868**  
christina.keeley@wisconsin.gov

**Information Services**

Jane Frankiewicz  
IT Director, Information Services Section

**(608) 266-7392**  
janef.frankiewicz@wisconsin.gov

**InsurTech**

Nathan Houdek  
Commissioner

**(608) 266-2493**  
nathan.houdek@wisconsin.gov

**Life Insurance**

Christina Keeley  
Chief, Consumer Affairs Section

**(608) 267-3868**  
christina.keeley@wisconsin.gov

**Market Analysis**

Darcy Paskey  
Chief, Market Analysis Section

**(608) 264-6234**  
darcy.paskey@wisconsin.gov

**Media Relations/Public Information**

Sarah Smith  
Director of Public Affairs

**(608) 267-9460**  
sarah.smith2@wisconsin.gov

**NAIC Liaison**

Jill Kelly  
Executive Staff Assistant

**(608) 267-1233**  
jillm.kelly@wisconsin.gov

Sarah Smith  
Director of Public Affairs

**(608) 267-9460**  
sarah.smith2@wisconsin.gov

**Premium Tax**

John Litweiler  
Chief, Division of Financial Regulation

**(608) 267-4390**  
john.litweiler@wisconsin.gov

**Property & Casualty - Commercial Lines**

Christina Keeley  
Chief, Consumer Affairs Section

**(608) 267-3868**  
christina.keeley@wisconsin.gov

**Property & Casualty - Personal Lines**

Christina Keeley  
Chief, Consumer Affairs Section

**(608) 267-3868**

[christina.keeley@wisconsin.gov](mailto:christina.keeley@wisconsin.gov)

**State Life Insurance Fund**

Sarah Wehnes  
Insurance Program Manager

**(608) 267-4392**

[sarah.wehnes@wisconsin.gov](mailto:sarah.wehnes@wisconsin.gov)

**Statistical Reporting**

Christina Keeley  
Chief, Consumer Affairs Section

**(608) 267-3868**

[christina.keeley@wisconsin.gov](mailto:christina.keeley@wisconsin.gov)

**Training Opportunities**

Kendra Lazzeroni  
Training Coordinator, Office of Administrative Services

**(608) 261-8282**

[kendram.lazzeroni@wisconsin.gov](mailto:kendram.lazzeroni@wisconsin.gov)

# Wyoming



**Jeff Rude**  
**Insurance Commissioner**  
**Western Zone**

Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Term of Office:

At the Pleasure of the Governor

Appointed: September 19, 2019

## Main

Wyoming Insurance Department  
106 E. 6th Avenue  
Cheyenne, WY 82002-0440  
United States

## Email Address

wyinsdep@wyo.gov

## Phone Numbers

Main: **(307) 777-7401**

Toll-Free Number (In-State Only): **(800) 438-5768**

## Fax Numbers

Main: **(307) 777-2446**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <http://doi.wyo.gov>

**Make Checks Payable to:** Wyoming State Treasurer

Becky McFarland  
Staff Attorney

**(307) 777-6889**

Jeff Rude  
Insurance Commissioner

**(307) 777-6887**

Jill Reinking  
Senior Policy and Planning Analyst

**(307) 777-7401**

Tana Howard  
Deputy Commissioner

**(307) 777-6896**

## Contact Persons

**Accident & Health Insurance**

Lela Ladd  
Section Manager, Rate & Form Filings

**(307) 777-2448**  
lela.ladd@wyo.gov

**Administration**

Kim Gallegos  
Business Officer Coordinator

**(307) 777-6887**  
kim.gallegos@wyo.gov

**Agent Licensing**

Crystal Munson  
Office Support Specialist

**307-777-3588**  
crystal.munson@wyo.gov

Tammy Rathburn  
Office Support Specialist

**307-777-6884**  
tammy.rathburn@wyo.gov

**Annual Statements**

Tammy Higgins  
Auditor

**(307) 777-6884**  
tammy.higgins@wyo.gov

**Company Licensing**

Cathy Anderson  
Accountant

**(307) 777-7318**  
cathy.anderson1@wyo.gov

**Consumer Complaints and Inquires**

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty

**(307) 777-6557**  
kristi.almajose@wyo.gov

Ruth M. Case  
Consumer Affairs Specialist, Life and Health

**(307) 777-6556**  
ruth.case@wyo.gov

**Department Counsel**

Vacant  
Assistant Attorney General

**Deposits**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

**Examinations - Agent**

Lisa Hastings  
Licensing Administrator

**(307) 777-7344**  
lisa.hastings@wyo.gov

**Examinations - Financial**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

**Examinations - Market Conduct**

Bryan Stevens  
Market Conduct Manager

**(307) 777-6870**  
bryan.stevens@wyo.gov

**Fees - Agents**

Lisa Hastings  
Licensing Administrator

**(307) 777-7344**  
lisa.hastings@wyo.gov

**Fees - Companies**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

**Health Policy**

Jennifer DiNino  
Health Program Manager

**(307) 777-7404**  
jennifer.dinino@wyo.gov

Jill Reinking  
Senior Policy and Planning Analyst

**(307) 777-7401**  
Jill.Reinking3@wyo.gov

**Information Systems**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

**InsurTech**

Tana Howard  
Deputy Commissioner

**(307) 777-6896**  
tana.howard@wyo.gov

**Life Insurance**

JoAnne DeBella  
Insurance Standards Consultant

**(307) 777-7336**  
joanne.debella@wyo.gov

**NAIC Liaison**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

**Policy and Form Filing - Life & Health**

Lela Ladd  
Section Manager, Rate & Form Filings

**(307) 777-2448**  
lela.ladd@wyo.gov

Kelley Shepp  
Insurance Standards Consultant

**(307) 777-6888**  
kelley.shepp1@wyo.gov

**Policy and Form Filing - Property & Casualty**

Joy Magee  
Insurance Standards Consultant

**(307) 777-7308**  
joy.magee@wyo.gov

Shamika McDonald  
Insurance Standards Consultant

**307-777-2447**  
shamika.mcdonald@wyo.gov

**Premium Tax**

Tammy Higgins  
Auditor

**(307) 777-6884**  
tammy.higgins@wyo.gov

**Property & Casualty - Commercial Lines**

Joy Magee  
Insurance Standards Consultant

**(307) 777-7308**  
joy.magee@wyo.gov

**Property & Casualty - Personal Lines**

Shamika McDonald  
Insurance Standards Consultant

**307-777-2447**  
shamika.mcdonald@wyo.gov

**Receivership**

G. Douglas Melvin  
Chief Financial Examiner

**(307) 777-5619**  
doug.melvin@wyo.gov

# Northern Mariana Islands

**Francisco D. Cabrera**  
**Acting Secretary of Commerce**  
**Western Zone**

*Biography coming soon!*

Term of Office:  
Concurrent with Current  
Governor  
Appointed: March 20, 2024

## Main

Northern Mariana Islands Office of the Insurance Commissioner  
P.O. Box 5795 CHRB  
Saipan, MP 96950  
United States

## Email Address

info@commerce.gov.mp

## Phone Numbers

Main: **(670) 664-3000**

## Fax Numbers

Main: **(670) 664-3067**

**Office Hours:** 7:30 a.m.-4:00 p.m. (Monday-Friday), Closed Holidays

**Website:** <https://www.commerce.gov.mp/>

**Make Checks Payable to:** CNMI Treasurer

Aristona M. Tudela  
Banking Examiner II

**(670) 664-3000**

Charlette C. Borja  
Insurance Licensing Officer

**670-664-8020**

Frances B. Pangelinan  
Insurance Licensing Specialist

**(670) 664-3000**

Francisco D. Cabrera  
Acting Secretary of Commerce

Jenny C. Norita  
WCC Officer

**(670) 664-3000**

## Contact Persons

### **InsurTech**

Charlette C. Borja  
Insurance Licensing Officer

**670-664-8020**

[cnmi.insurance@commerce.gov.mp](mailto:cnmi.insurance@commerce.gov.mp)

# Puerto Rico



**Alexander S. Adams Vega**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
Indefinite

Appointed: December 20, 2021

## Main

Office of the Commissioner of Insurance  
361 Calle Calaf  
P.O. Box 195415  
San Juan, PR 00919  
United States

## Phone Numbers

Main: **(787) 304-8686**  
Toll-Free: **(888) 722-8686**

## Fax Numbers

Main: **(787) 273-6082**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://ocs.pr.gov/English/Our%20Office/Pages/default.aspx>

**Make Checks Payable to:** Secretary of Treasury, Commonwealth of Puerto Rico

Alexander S. Adams Vega was appointed Puerto Rico's Insurance Commissioner by Gov. Pedro Pierluisi Urrutia on Dec. 20, 2021.

Commissioner Adams has served in the Puerto Rico Office of the Commissioner of Insurance for more than 10 years, first as a legal adviser and later as deputy commissioner for legal affairs. In these roles, Commissioner Adams gained extensive experience on a wide range of insurance regulatory matters and led policy implementation in diverse areas of the insurance industry, such as financial solvency, market conduct, licensing, credit for reinsurance, holding company regulation, health care plans, and property/casualty (P/C).

Prior to working for the Puerto Rico Office of the Commissioner of Insurance, he served as a law clerk in the Supreme Court of Puerto Rico, where he began his professional career. Additionally, Commissioner Adams has participated in multiple NAIC meetings throughout the years.

Commissioner Adams earned a Juris Doctor (J.D.) and a master's degree in public administration from the Pontifical Catholic University of Puerto Rico. He also earned a bachelor's degree in political science from the University of Puerto Rico, Mayaguez Campus.

Brenda N. Pérez, Esq. Deputy Commissioner of Legal Affairs	(787) 304-8686 x3100
Glorimar Santiago Rivera Deputy Commissioner of Supervision and Compliance	(787) 304-8686
Jessica Medina Administrative Assistant	(787) 304-8686
Johanna Mulero Barreto Special Aide	(787) 304-8686 x1000
María S. Morcelo Vázquez Special Aide	(787) 304-8686
Marin Marin Colon Deputy Commissioner of Services	(787) 304-8686
Mireysa S. Paz Rodriguez Deputy Commissioner of Administration	(787) 304-8686
Vacant Legal Advisor	(787) 304-8686

## **Contact Persons**

### **Agent Licensing**

Itsia Rosario  
Acting Customer Service Director

**(787) 304-8686 x 2301**  
irosario@ocs.pr.gov

### **Annual Statements**

Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance

**(787) 304-8686 x 4400**  
gsantiago@ocs.pr.gov

### **Chapter Papers - Filing**

Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance

**(787) 304-8686 x 4400**  
gsantiago@ocs.pr.gov

### **Company Authorization**

Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance

**(787) 304-8686 x 4400**  
gsantiago@ocs.pr.gov

### **Consumer Complaints and Inquires**

Doris Diaz Diaz  
Director, Consumer Services Division

**(787) 304-8686 x 2400**  
ddiaz@osc.pr.gov

### **Customer Service**

Itsia Rosario  
Acting Customer Service Director

**(787) 304-8686 x 2301**  
irosario@ocs.pr.gov

### **Department Counsel**

Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs

**(787) 304-8686 x3100**  
bperez@ocs.pr.gov

### **Deposits**

Jaime Adorno  
Acting Finance Director, Finance Division

**(787) 304-8686 x 6200**  
jadorno@ocs.pr.gov

### **Taxes**

Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance

**(787) 304-8686 x 4400**  
gsantiago@ocs.pr.gov

## Guam



**Michelle B. Santos**  
**Banking and Insurance**  
**Commissioner**  
**Western Zone**

Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor's degree in Business Administration from the University of Portland.

Term of Office:  
At the Pleasure of the Governor  
Appointed: December 7, 2020

### Main

Department of Revenue and Taxation Regulatory Division  
P.O. Box 23607  
GMF, GU 96921  
United States

### Email Address

Michele.Santos@revtax.guam.gov

### Phone Numbers

Main: **(671) 635-1816**

### Fax Numbers

Main: **(671) 633-2643**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.guamtax.com/>

**Make Checks Payable to:** Treasurer of Guam

Alice P. Sebastian-Cruz Regulatory Examiner Supervisor	(671) 635-1844
Anita M. Superales Regulatory Examiner I	(671) 635-7664
Christina G. Taimanao Regulatory Examiner I	(671) 635-7668
John Paul G. Duenas Regulatory Examiner I	(671) 635-7669
Michele Marie R. Rabago Regulatory Examiner I	(671) 635-1846
Nemencio David E. Briones Regulatory Examiner II	(671) 635-1845
Robert D. Tongson Regulatory Examiner I	(671) 635-1833

#### **Contact Persons**

##### **Accident & Health Insurance**

Nemencio David E. Briones Regulatory Examiner II	(671) 635-1845 nemencio.briones@revtax.guam.gov
Alice P. Sebastian-Cruz Regulatory Examiner Supervisor	(671) 635-1844 alice.cruz@revtax.guam.gov

##### **Agent Licensing**

Nemencio David E. Briones Regulatory Examiner II	(671) 635-1845 nemencio.briones@revtax.guam.gov
Anita M. Superales Regulatory Examiner I	(671) 635-7664 anita.superales@revtax.guam.gov
Christina G. Taimanao Regulatory Examiner I	(671) 635-7668 christina.taimano@revtax.guam.gov
John Paul G. Duenas Regulatory Examiner I	(671) 635-7669 johnpaul.duenas@revtax.guam.gov
Robert D. Tongson Regulatory Examiner I	(671) 635-1833 robert.tongson@revtax.guam.gov

##### **Annual Statements**

Nemencio David E. Briones Regulatory Examiner II	(671) 635-1845 nemencio.briones@revtax.guam.gov
Alice P. Sebastian-Cruz Regulatory Examiner Supervisor	(671) 635-1844 alice.cruz@revtax.guam.gov

##### **Company Licensing**

Anita M. Superales Regulatory Examiner I	(671) 635-7664 anita.superales@revtax.guam.gov
Christina G. Taimanao Regulatory Examiner I	(671) 635-7668 christina.taimano@revtax.guam.gov
John Paul G. Duenas Regulatory Examiner I	(671) 635-7669 johnpaul.duenas@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

#### Consumer Complaints and Inquires

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I

**(671) 635-7664**  
anita.superales@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I

**(671) 635-7668**  
christina.taimano@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I

**(671) 635-7669**  
johnpaul.duenas@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

#### Deposits

Anita M. Superales  
Regulatory Examiner I

**(671) 635-7664**  
anita.superales@revtax.guam.gov

#### Examinations - Financial

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

#### Examinations - Market Conduct

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I

**(671) 635-7668**  
christina.taimano@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I

**(671) 635-7669**  
johnpaul.duenas@revtax.guam.gov

#### Fees

Anita M. Superales  
Regulatory Examiner I

**(671) 635-7664**  
anita.superales@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

#### Information Systems

Christina M. San Agustin  
Programmer/Analyst Supervisor

**(671) 635-1810**  
christina.sanagustin@revtax.guam.gov

#### Life Insurance

John Paul G. Duenas  
Regulatory Examiner I

**(671) 635-7669**  
johnpaul.duenas@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I

**(671) 635-7664**  
anita.superales@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I

**(671) 635-7668**  
christina.taimano@revtax.guam.gov

**Policy and Form Filing - Life & Health**

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

**Policy and Form Filing - Property & Casualty**

Anita M. Superales  
Regulatory Examiner I

**(671) 635-7664**  
anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

**Premium Tax**

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

**UCC (Uniform Commercial Code) Filings, Health Insurance Policy Forms and Rates Review**

Christina G. Taimanao  
Regulatory Examiner I

**(671) 635-7668**  
christina.taimano@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I

**(671) 635-7669**  
johnpaul.duenas@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II

**(671) 635-1845**  
nemencio.briones@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I

**(671) 635-1833**  
robert.tongson@revtax.guam.gov

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor

**(671) 635-1844**  
alice.cruz@revtax.guam.gov

# American Samoa



**Peni 'Ben' Itula Sapini Teo**  
**Commissioner**  
**Western Zone**

Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialeaga Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Term of Office:

At the Pleasure of the Governor

Appointed: January 3, 2021

## Main

Office of the Governor American Samoa Government  
A P Lutali Executive Office Building  
Pago Pago, AS 96799  
United States

## Phone Numbers

Main: **(684) 633-4116**

## Fax Numbers

Main: **(684) 633-2269**

## Office Hours:

**Website:** <https://www.americansamoa.gov/insurance>

**Make Checks Payable to:** American Samoa Office of the Insurance Commissioner

Peni 'Ben' Itula Sapini Teo  
Commissioner

**(684) 633-4116**

## Contact Persons

### **Administrative**

Elizabeth 'Liz' Perri  
Deputy Commissioner

**011 (684) 633-4116 x 297**  
[elizabeth.perri@go.as.gov](mailto:elizabeth.perri@go.as.gov)