Mark Fowler was appointed as Alabama’s Acting Commissioner by Gov. Kay Ivey on July 1, 2022.

As chief administrator for the Alabama Department of Insurance (DOI), Acting Commissioner Fowler leads the DOI in fulfilling its mission to serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing state fire safety standards and laws.

Acting Commissioner Fowler joined the DOI in February 2013, previously serving as Deputy Commissioner/Chief of Staff. Before joining the DOI, he worked for 28 years in government and public affairs, as well as association management, both at the state and federal levels. Acting Commissioner Fowler served 17 years as an association executive director in Alabama, working with industries such as chemical manufacturing, cable/broadband telecommunications, and agribusiness. He also worked for five years in the Washington, DC, area, first as a legislative assistant to the late Sen. Howell Heflin and then as a congressional liaison for Rockwell International, a major defense and aerospace company.

Aside from his professional career, Acting Commissioner Fowler is a co-host of the Bluegrass Revival Jam, a bluegrass music event in Montgomery, AL. He also has served as a board member and treasurer of Legacy, Partners in Environmental Education, and as a board member of the Alabama Civil Justice Reform Committee. He is past president of the Auburn University Montgomery Alumni Association and former host of a weekly gospel music radio program.

Acting Commissioner Fowler earned a master’s degree in political science from Auburn University at Montgomery and a bachelor’s degree in broadcast communications from Auburn University (Auburn, AL).
Fax Numbers
Main: (334) 241-4192
Accounting: (334) 241-4110
Examiners: (334) 240-3194
Financial: (334) 240-3194
IT Division: (334) 241-4192
Legal: (334) 240-7581
Fraud: (334) 241-4158
Market Conduct Division: (334) 240-3194
Producer Licensing: (334) 240-3282
Consumer Services: (334) 956-7932
Receivership Division: (334) 240-7562
State Fire Marshal: (334) 241-4158
Strengthen Alabama Homes: (334) 956-7962

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Antwionne Dunklin
Producer Licensing Manager (334) 241-4126

Brian Powell
Director, Strengthen Alabama Homes (334) 241-4118

Jimmy Gunn
Deputy Commissioner (334) 241-4196

Michelle Hendrix
Personnel Manager (334) 240-4417

Reyn Norman
General Counsel (334) 241-4119

Rodney Zeigler
Information Technology Manager (334) 241-4112

Ryan Donaldson
Chief of Receivership (334) 240-7561

Scott F. Pilgreen
State Fire Marshal (334) 241-4170

Teresa Toby
Chief Accountant (334) 241-4107

Contact Persons

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst (334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist (334) 241-4162

Continuing Education - Agents
Antwionne Dunklin
Producer Licensing Manager (334) 241-4126

Department Counsel

...
Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations - Agent
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Fees - Agents
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Fees - Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Fire Investigations/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170
Mark Drinkard
Assistant State Fire Marshal
(334) 241-4171

Insurance Fraud Unit - Investigators
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170
Jim Finn
Assistant State Fire Marshal
(334) 240-6526

InsurTech
Jimmy Gunn
Deputy Commissioner
334-241-4196
Jimmy.Gunn@insurance.alabama.gov

Legislation
Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175

Policy and Form Filing - Life & Health
Yada Horace
Rates and Forms Analyst
(334) 241-4175

Premium Tax
LaKisha Hardy
Senior Accountant
(334) 241-4114

Producer Licensing
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Statistical Reporting
Jimmy Gunn
Deputy Commissioner
(334) 241-4196

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes

(334) 241-4118
Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30 years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state, and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the Division’s mission to regulate the insurance industry to protect Alaskan consumers.

Wing-Heier is a 30-year resident of Alaska. She makes her home with her family in Anchorage, where the Insurance Director position is located.
Contact Persons

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau)
(907) 465-2584

Company Licensing
Kevin Richard
(Anchorage)
(907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage)
(907) 269-7900

Department Counsel
Susan Mitchell
(Anchorage)
(907) 451-2811
susan.mitchell@alaska.gov

Dan Wilkerson
(Anchorage)
907-269-5265
daniel.wilkerson@alaska.gov

Deposits/Trust Securities
Kevin Richard
(Anchorage)
(907) 269-7900

Examinations - Insurance Company/Financial
David Phifer
Chief Financial Examiner (Anchorage)
(907) 269-7900
david.phifer@alaska.gov

Examinations - Market Compliance Issues
Sarah Bailey
(Juneau)
(907) 465-2515

Filing - Life & Health
Sarah Bailey
(Juneau)
(907) 465-2515

Insurer Changes - Address, Articles, Bylaws
Kevin Richard
(Anchorage)
(907) 269-7900

InsurTech
Sian Ng-Ashcraft
Insurance Specialist
907-269-7900
sian.ng-ashcraft@alaska.gov

Investigations
Alex Romero
Chief Investigator (Anchorage)
(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau)
(907) 465-2515

Merger of Companies
David Phifer
Chief Financial Examiner (Anchorage)
(907) 269-7900
david.phifer@alaska.gov

NAIC Liaison
Kelli Patterson
Administrative Officer (Juneau)
(907) 465-2515

Receivership
David Phifer
Chief Financial Examiner (Anchorage)
(907) 269-7900
david.phifer@alaska.gov
Regulatory
Anna Latham
Deputy Director (Juneau)
(907) 465-2515
anna.latham@alaska.gov

Risk Retention/Purchasing Group
David Phifer
Chief Financial Examiner (Anchorage)
(907) 269-7900
david.phifer@alaska.gov

Kevin Richard
(Anchorage)
(907) 269-7900
Evan G. Daniels was appointed director of the Arizona Department of Insurance and Financial Institutions on July 10, 2020, effective July 18, 2020. Before his appointment, he served as Chief Counsel of the Technology, Innovation and Privacy Unit at the Office of Arizona Attorney General.

Director Daniels has extensive experience in innovation policy, fintech, consumer protection, government affairs, and data privacy. At the Attorney General's Office, Director Daniels managed several teams engaged in litigation, investigations, and in providing subject matter expertise, including oversight of Arizona's first-in-the-nation regulatory “sandbox” for fintech, which since has been recognized as a national model that several other states have enacted.

Director Daniels’ previous experience also includes serving in the Arizona Attorney General's Office as Chief Counsel of the Government Accountability Unit, Assistant Attorney General in the Government Accountability and Special Litigation Unit, and Assistant Attorney General in the Consumer Fraud Litigation Unit. Following law school, Director Daniels began his career as a judicial law clerk at the Arizona Court of Appeals.

Director Daniels earned a Bachelor of Arts in History, magna cum laude, from Arizona State University, a Master of Arts in Diplomacy from Norwich University, and a Juris Doctor from the University of Tennessee College of Law.
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division
(602) 364-2008

Consumer Complaints and Inquires
Noelani Rosato
Supervisor, Market Regulation & Consumer Services Division
(602) 364-2499

Department Counsel
Attorney General
(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Examinations - Financial
David Lee
Chief Financial Examiner- Analyst, Financial Affairs Division
(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division
(602) 364-3963
kurt.regner@difi.az.gov

Examinations - Producer (Pre-license)
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division
(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner- Analyst, Financial Affairs Division
(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division
(602) 364-3963
kurt.regner@difi.az.gov

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division
(602) 364-2140

Guaranty Funds
Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

InsurTech
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393
eklug@azinsurance.gov

Kurt Regner
Assistant Director, Financial Affairs Division
(602) 364-3963
kurt.regner@difi.az.gov

Investigations, Enforcement
Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division

Premium Taxes
Loretta Moncibaez
Lead Auditor, Insurance Tax Section, Administrative Services Division

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer

Receivership
Liane Kido
Deputy Receiver

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division

Technology and Information Systems
Bud Leiner
Chief Information Officer, Information Technology Division
On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers' Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor's Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master's in Public Administration from the University of Arkansas at Little Rock.
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2785

Chantel Allbritton
Regulatory Health Link
(501) 371-2755

Jennifer Bruce
Communications Director
(501) 371-2622

Jimmy Harris
Manager, Compliance (Life & Health and Property & Casualty)
(501) 671-1621

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664

Lindsay Harp
Manager, Consumer Services
(501) 371-2640

Mary Davis
Assistant Deputy Commissioner, Accounting
(501) 682-7678

Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665

Michael Surguine
Deputy Receiver, Liquidation Division
(501) 371-2776

Nathan Culp
Director, Public Employee Claims
(501) 371-2708

Paul "Blue" Keller
Director, Criminal Investigation Division
(501) 371-2790

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2760

Randy Robinson
Director, Risk Management
(501) 371-2690

Russ Galbraith
Chief Deputy Commissioner
(501) 371-2620

Tasha Pankey
Manager, Human Resources
(501) 371-2815

Contact Persons

Agent Licensing
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2760 peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665 mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665 mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Lindsay Harp
Manager, Consumer Services
(501) 371-2640 insurance.consumers@arkansas.gov
Consumer Counseling Program for Seniors
  Carroll Astin  
  Manager, SHIIP (Senior Health Insurance Information Program)  
  (501) 371-2785  
  carroll.astin@arkansas.gov

Department Counsel
  Booth Rand  
  Legal  
  (501) 371-2820  
  booth.rand@arkansas.gov

Examinations - Agent
  Peggy Dunlap  
  Insurance Licensing Manager, Agent Licensing  
  (501) 371-2760  
  peggy.dunlap@arkansas.gov

Examinations - Financial/Market Conduct
  Mel Anderson  
  Deputy Commissioner Financial Regulation, Finance  
  (501) 371-2665  
  mel.anderson@arkansas.gov

Guaranty Funds
  Michael Surguine  
  Deputy Receiver, Liquidation Division  
  (501) 371-2776  
  michael.surguine@arkansas.gov

Health Insurance Marketplace
  Chantel Allbritton  
  Regulatory Health Link  
  (501) 371-2755  
  chantel.allbritton@arkansas.gov

InsurTech
  Russ Galbraith  
  Chief Deputy Commissioner  
  (501) 371-2620  
  russ.galbraith@arkansas.gov

Life & Health and Property & Casualty Insurance
  Jimmy Harris  
  Manager, Compliance (Life & Health and Property & Casualty)  
  (501) 671-1621  
  Jimmy.Harris@arkansas.gov

Market Conduct
  Crystal Phelps  
  Market Analysis  
  (501) 371-2841  
  crystal.phelps@arkansas.gov

Media Relations/Public Information
  Jennifer Bruce  
  Communications Director  
  (501) 371-2622  
  Jennifer.Bruce@arkansas.gov

Policy and Form Filing - Life & Health and Property & Casualty
  Jimmy Harris  
  Manager, Compliance (Life & Health and Property & Casualty)  
  (501) 671-1621  
  Jimmy.Harris@arkansas.gov

Premium Tax
  Mary Davis  
  Assistant Deputy Commissioner, Accounting  
  (501) 682-7678  
  Mary.Davis@arkansas.gov

Statistical Reporting
  Jimmy Harris  
  Manager, Compliance (Life & Health and Property & Casualty)  
  (501) 671-1621  
  Jimmy.Harris@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.


Bryant Henley  
Deputy Commissioner and Special Counsel  
(916) 492-3558

Catalina Hayes-Bautista  
Chief Deputy Commissioner  
(916) 492-3733

George Mueller  
Deputy Commissioner, Enforcement  
(213) 346-6499

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach  
(213) 346-6412

Ken Allen  
Deputy Commissioner, Rate Regulation  
(213) 346-6783

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379

Laurie Menchaca  
Deputy Commissioner, Administration and Licensing Services  
(916) 492-3315

Lucy Wang  
Deputy General Counsel, Litigation  
(415) 538-4377

Michael Martinez  
Senior Deputy Commissioner and Legislative Director, Policy and Legislation  
(916) 492-3573

Michael Soller  
Deputy Commissioner, Communications and Press Relations  
(916) 492-3542

Mike Peterson  
Deputy Commissioner, Climate & Sustainability  
(916) 492-3673

Susan Bernard  
Deputy Commissioner, Financial Surveillance  
(415) 538-4073

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct  
(213) 346-6360

---

**Contact Persons**

**Accounting Practices and Procedures**  
Kim Hudson  
Supervising Insurance Examiner  
(213) 346-6122  
kim.hudson@insurance.ca.gov

**Actuarial Office**  
Ahmad Kamil  
Chief Life Actuary  
(213) 346-6147  
ahmad.kamil@insurance.ca.gov

Lan Brown  
Chief Health Actuary, Health Actuarial Office  
(213) 346-6136  
lan.brown@insurance.ca.gov

Thomas Reedy  
Chief Systems Actuary  
(213) 346-6493  
thomas.reedy@insurance.ca.gov

---

**Annual Statements**
Health Policy and Reform
Stesha Hodges
Asst. Chief Counsel, Health Equity and Access Office
(916) 492-3544
stesha.hodges@insurance.ca.gov

Christopher Citko
Assistant Chief Counsel, Health Policy Approval Bureau
(916) 492-3187
christopher.citko@insurance.ca.gov

Lan Brown
Chief Health Actuary, Health Actuarial Office
(213) 346-6136
lan.brown@insurance.ca.gov

Human Resources Management Division
Vacant
Division Chief, Human Resources Management

Information Technology Division
David Noronha
Chief Information Officer
(916) 492-3294
david.noronha@insurance.ca.gov

InsurTech
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899
lucy.jabourian@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations
(661) 253-7505
lewis.deslauriers@insurance.ca.gov

Legal - Company Licensing, Corporate Affairs Bureaus I and II
Vacant
Assistant Chief Counsel

Valerie Sarfaty
Assistant Chief Counsel
(415) 538-4459
valerie.sarfaty@insurance.ca.gov

Legal - Enforcement Bureaus
Harry LeVine
Assistant Chief Counsel (Oakland)
(415) 538-4109
harry.levine@insurance.ca.gov

Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
(213) 346-6637
michael.tancredi@insurance.ca.gov

Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Legal - Policy and Form Filing (Life and Disability, Other than Health)
Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Legal - Rate Enforcement
Alec Stone
Assistant Chief Counsel (Oakland)
(415) 538-4174
alec.stone@insurance.ca.gov

Legal Branch
Lucy Wang
Deputy General Counsel, Litigation
(415) 538-4377
lucy.wang@insurance.ca.gov

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
(415) 538-4126
teresa.campbell@insurance.ca.gov
Legislation
Michael Martinez
Senior Deputy Commissioner and Legislative Director, Policy and Legislation
(916) 492-3573
michael.martinez@insurance.ca.gov

Life Insurance
Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Long-Term Care
Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Market Conduct - Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct
(916) 492-3599
pam.oconnell@insurance.ca.gov

NAIC Liaison
Camilo Pizarro
NAIC Liaison
(916) 492-3595
camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian
NAIC Meeting Coordinator
(916) 492-3602
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter
Executive Office Operations Manager
(916) 492-3609
roberta.potter@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary
(213) 346-6493
thomas.reedy@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman
(916) 492-3041
therese.gallagher@insurance.ca.gov

Premium Tax - Annual Payments
Merita Chung
Bureau Chief, Accounting Services
(916) 492-3451
merita.chung@insurance.ca.gov

Premium Tax - Audits
Laura Clements
Division Chief, Field Examination
(213) 346-6127
laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services
(916) 492-3010
charlene.ferguson@insurance.ca.gov

Holly Kinney
Bureau Chief, Curriculum and Officer Review
(916) 492-3040
holly.kinney@insurance.ca.gov

Dianne Cooper
Bureau Chief, Producer Licensing Bureau
(916) 492-3036
dianne.cooper@insurance.ca.gov

Licensing Hotline
Toll-Free
(800) 967-9331

Property & Casualty – Rates and Forms
Adam Gammell  
Division Chief, Rate Filing  
(213) 346-6706  
adam.gammell@insurance.ca.gov

Receivership  
Joseph Holloway  
Chief Executive Office, Conservation and Liquidation Office  
(415) 676-5000  
hollowayj@caclo.org

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379  
kenneth.schnoll@insurance.ca.gov

Regulations  
Bryant Henley  
Deputy Commissioner and Special Counsel  
(916) 492-3558  
bryant.henley@insurance.ca.gov

Reinsurance  
Monica Macaluso  
Attorney, Corporate Affairs Bureau II  
(415) 538-4118  
monica.macaluso@insurance.ca.gov

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379  
kenneth.schnoll@insurance.ca.gov

Risk Retention  
Dawn Withers  
Attorney, Corporate Affairs Bureau I  
(916) 492-3099  
dawn.withers@insurance.ca.gov

Senior Issues  
Tyler McKinney  
Assistant Chief Counsel (Sacramento), Enforcement Bureau  
(916) 492-3521  
tyler.mckinney@insurance.ca.gov

Ahmad Kamil  
Chief Life Actuary  
(213) 346-6147  
ahmad.kamil@insurance.ca.gov

Statistical Reporting - Property & Casualty  
Luciano Gobbo  
Division Chief, Data Analytics and Reporting  
(213) 346-6308  
luciano.gobbo@insurance.ca.gov

Roy Chan  
Bureau Chief, Rate Specialist  
(213) 346-6731  
roy.chan@insurance.ca.gov

Title Insurance  
Rafael Gutierrez  
Senior Staff Counsel, Corporate Affairs Bureau I  
(415) 538-4402  
rafeal.gutierrez@insurance.ca.gov

Workers’ Compensation  
Mitra Sanandajifar  
Senior Casualty Actuary  
(213) 346-6686  
Mitra.Sanandajifar@insurance.ca.gov
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Main**
Department of Regulatory Agencies Division of Insurance
1560 Broadway
Suite 850
Denver, CO 80202
United States

**Email Address**
dora_insurance@state.co.us

**Phone Numbers**
Main: (303) 894-7499
Consumer Assistance: (303) 894-7490
Toll-Free Number (In-State Only): (800) 930-3745
Producer Licensing: (800) 275-8247

**Fax Numbers**
Main: (303) 894-7455

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: https://doi.colorado.gov
**Make Checks Payable to**: Colorado Division of Insurance
Contact Persons

Accident & Health Insurance
  Matt Mortier
  Director, Life & Health Consumer Services
  (303) 894-7581
  matt.mortier@state.co.us

Actuary - Life & Health (All ACA)
  Susan Stieg
  Actuary
  (303) 894-2190
  susan.stieg@state.co.us

Actuary - Life & Health (All Non-ACA Lines)
  Sean Brady
  Actuary
  (303) 894-7484
  sean.brady@state.co.us

Actuary - Property & Casualty
  Mitchell Bronson
  Statistical Analyst
  (303) 894-2192
  mitchell.bronson@state.co.us

Annual Statements
  Keith Warburton
  Director, Financial Services
  (303) 894-7537
  keith.warburton@state.co.us

Chief Actuary
  Eric Unger
  Chief Actuary
  (303) 894-7492
  eric.unger@state.co.us

Company Licensing
  Cindy Hathaway
  Director, Corporate Affairs
  (303) 894-7544
  cindy.hathaway@state.co.us

Consumer Complaints - Life & Health
  Matt Mortier
  Director, Life & Health Consumer Services
  (303) 894-7581
  matt.mortier@state.co.us

Consumer Complaints - Property & Casualty
  Bobbie Baca
  Director, Property & Casualty Consumer Services
  (303) 894-7783
  bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta
Director, SHIP/SMP Program
(303) 894-7552
kimberly.latta@state.co.us

Karl Kaesemeyer
First Attorney General
(303) 866-6000
karl.kaesemeyer@state.co.us

Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Henry Freaney
Chief Financial Examiner
(303) 894-7488
henry.freaney@state.co.us

Damion Hughes
Director, Market Regulation
(303) 894-7543
damion.hughes@state.co.us

Pearson VUE
(800) 275-8247

Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us

JASON LAPHAM
Director, Life & Health Rates & Forms
(303) 894-7499 x TBD
jason.lapham@state.co.us

Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing - Property & Casualty
(303) 894-7499 x TBD
jason.lapham@state.co.us
Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut’s 33rd Insurance Commissioner on March 4, 2019.

Mais was elected as NAIC Vice President and serves on the Executive (EX) Committee. Additionally, he serves on the NAIC’s Internal Administration (EX1) Subcommittee, the Audit Committee, the Government Relations (EX) Leadership Council, the Property and Casualty Insurance (C) Committee, the Financial Regulation Standards and Accreditation (F) Committee, and the International Insurance Relations (G) Committee. He is also a member of the NAIC’s Special (EX) Committee on Race and Insurance, which is charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais also serves on the International Association of Insurance Supervisors (IAIS) Macroprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais previously was a member of Deloitte’s Center for Financial Services, providing industry-leading thought leadership and insight on U.S. and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department’s senior leadership team through numerous events, including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais has dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.
Contact Persons

Accident and Health Insurance
  Paul Lombardo  
  Director, Life and Health Division  
  (860) 297-3891  
  Paul.Lombardo@ct.gov

Agent Investigation
  Amy Stegall  
  Manager, Fraud, Investigations and Compliance Unit  
  (860) 297-3933

Agent Licensing
  Tanya Penman-Sterling  
  Principal Examiner, Licensing Unit  
  (860) 297-3882

Annual Statements
  Joan Nakano  
  Supervising Examiner, Financial Analysis and Compliance  
  (860) 297-3835

Captive Division
  Fenhua Liu  
  Program Manager, Captive Division  
  (860) 297-3935

Company Licensing
  Alan Sundell  
  Supervising Examiner, Financial Analysis and Compliance  
  (860) 297-3821

Consumer Complaints and Inquiries
  Gerard O'Sullivan  
  Director, Consumer Affairs Division  
  (860) 297-3889

Deposits
  Alan Sundell  
  Supervising Examiner, Financial Analysis and Compliance  
  (860) 297-3821

Examinations - Financial
  Kathryn Belfi  
  Director, Financial Analysis and Compliance  
  (860) 297-3968

Examinations - Market Conduct
  Kurt Swan  
  Director, Market Conduct/Fraud Investigations and Licensing  
  (860) 297-3972

Fees - Agents
  Kurt Swan  
  Director, Market Conduct/Fraud Investigations and Licensing  
  (860) 297-3972

Fees - Companies
  Joan Nakano  
  Supervising Examiner, Financial Analysis and Compliance  
  (860) 297-3835

Financial Analysis
  Kathryn Belfi  
  Director, Financial Analysis and Compliance  
  (860) 297-3968

Fraud
  Amy Stegall  
  Manager, Fraud, Investigations and Compliance Unit  
  (860) 297-3933

InsurTech
  George Bradner  
  (860-297-3866  
  george.bradner@ct.gov

Life Insurance
Policy and Form Filing - Life & Health
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Policy and Form Filing - Property & Casualty
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property & Casualty - Commercial Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property & Casualty - Personal Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Receivership and Guaranty Funds
Jared Kosky
Deputy Commissioner
(860) 297-3998
jared.kosky@ct.gov
Trinidad Navarro was elected in 2016 as the State of Delaware’s 26th Insurance Commissioner. He was re-elected in 2020. In this role, he works to ensure insurance affordability and availability for residents as well as the accountability of insurance companies. As Commissioner, he leads the office charged with protecting, educating, and advocating for Delaware residents.

The Department offers free Medicare counseling services and works on the Health Insurance Marketplace, provides arbitration services to residents, and fights and prevents fraud. The Department also works to ensure insurance companies are financially sound, licenses more than 220,000 individuals in related professions, proposes the state's workers' compensation rates, helps more than a thousand companies create safer workplaces to lower their insurance rates by over $7 million, and so much more.

During the Commissioner’s term in office, the Department has made great strides. He has increased department diversity and internal promotions. In 2017, the Commissioner worked with the General Assembly to pass House Substitute 1 to House Bill 80, a signature piece of legislation that ends discrimination in auto insurance policies. The law ensures that neither race, age, gender, economic status, nor other personal characteristics impact the cost of auto policies.

In 2020, the office reduced Health Insurance Marketplace rates for the second time in the state’s history, leading to a 5% increase in enrollment, and returned $21.5 million in premiums to individuals and small businesses. The department completed two of the state's first Mental Health Parity examinations, assessing $597,000 in penalties. Businesses saved $4 million in workers’ compensation premiums due to a double digit decrease in rates, and another decrease was approved for 2021.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service. He served for 20 years with the New Castle County Police and was elected New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor.

Commissioner Navarro serves as secretary of the NAIC’s Northeast Zone and member of the Executive (EX) Committee; chair of the Antifraud (D) Task Force; and vice chair of the Market Regulation and Consumer Affairs (D) Committee.

Additionally, Commissioner Navarro serves on many state boards such as the Delaware Health Care Commission, the State Employees Benefits Committee (SEBC), the Plans Management Board, the Council on Health Promotion and Disease Prevention, and the Primary Care Reform Collaborative.

Commissioner Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He resides in Bear, DE with his wife Melissa and youngest daughter Hannah.
Fax Numbers
Main: (302) 739-5280

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Christina Haas
Senior Advisor
(302) 674-7303

Frank Pyle
Special Deputy Commissioner
(302) 674-7353

Gerald Pepper
Director, Insurance Fraud Prevention
(302) 674-7352

Jessica Willey
Deputy Attorney General (DAG)
(302) 674-7387

Joseph Maddox
Controller
(302) 674-7382

Kathleen 'Kitty' Makowski
Deputy Attorney General (DAG)
(302) 674-7326

Michael A. Capasso
Deputy Attorney General (DAG)
(302) 674-7381

Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335

Steve Kinion
Director, Bureau of Captive & Financial Insurance Products
(302) 577-5258

Stuart Snyder
Chief of Staff
(302) 674-7312

Susan Jennette
Director, Insurance Consumer Protection Enforcement
(302) 674-7319

Tanisha Merced
Deputy Insurance Commissioner
(302) 674-7391

Tiffany Jenkins
Executive Assistant to Deputy Commissioner
(302) 674-7306

Victoria 'Dee' Jones
Executive Assistant to Commissioner
(302) 674-7305

Contact Persons

Annual Statements
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335
nicole.brittingham@delaware.gov

Company Licensing
Sherry Wilson
BERG Office Manager
(302) 674-6246
sherry.wilson@delaware.gov

Department Counsel
Kathleen 'Kitty' Makowski
Deputy Attorney General (DAG)
(302) 674-7326
kathleen.makowski@delaware.gov
Jessica Willey  
Deputy Attorney General (DAG)  
(302) 674-7387  
jessica.willey@delaware.gov

Michael A. Capasso  
Deputy Attorney General (DAG)  
(302) 674-7381  
michael.capasso@delaware.gov

Deposits  
Justine Martinez  
Accountant  
(302) 674-7386  
justine.martinez@delaware.gov

Email by Division  
Producer Licensing  
Email  
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)  
Email  
berg@delaware.gov

Consumer Services  
Email  
consumer@delaware.gov

Delaware Medical Assistance Bureau  
Email  
DMAB@delaware.gov

Fraud Prevention  
Email  
fraud@delaware.gov

Workplace Safety  
Email  
safety@delaware.gov

Examinations - Financial  
Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
(302) 674-7335  
nicole.brittingham@delaware.gov

Examinations - Market Conduct  
Robin David  
Supervisor, Market Conduct and Producer Licensing  
(302) 674-7348  
robin.david@delaware.gov

Fees - Companies  
Sherry Wilson  
BERG Office Manager  
(302) 674-6246  
sherry.wilson@delaware.gov

Fees - Producers  
Robin David  
Supervisor, Market Conduct and Producer Licensing  
(302) 674-7348  
robin.david@delaware.gov

Information Systems  
Tim Li  
Director, Information Technology  
(302) 647-7332  
tim.li@delaware.gov

InsurTech  
Nicole Brittingham  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
(302) 674-7335  
nicole.brittingham@delaware.gov

Frank Pyle  
Special Deputy Commissioner  
(302) 674-7353  
frank.pyle@delaware.gov

Media Relations/Public Information  
Christina Haas  
Senior Advisor  
(302) 674-7303  
christina.haas@delaware.gov

NAIC Liaison  
Christina Haas  
Senior Advisor  
(302) 674-7303  
christina.haas@delaware.gov
Policy and Form Filing
Ann Lyon
Property and Casualty Rating Analyst
(302) 674-7372
ann.lyon@delaware.gov

Jennifer Stinson
Property and Casualty Rating Analyst
(302) 674-7385
jennifer.stinson@delaware.gov

Jan Brunory
Life and Health Rating Analyst
(302) 674-7374
janet.brunory@delaware.gov

Jennifer Welch
Life and Health Rating Analyst
(302) 674-7368
jennifer.welch@delaware.gov

Premium Tax
Jeannine N. Neal
Fiscal Analyst, Premium Taxes
(302) 674-7339
jeannine.neal@delaware.gov

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Statistical Reporting
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335
nicole.brittingham@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor's economic strategy and helped to drive the District's business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor's Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds an M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara. Woods is married and lives with her husband and two daughters in Washington, DC.
Alicia M. Wade
Executive Assistant to Commissioner

(202) 442-7760

Cameron Stokes
Policy Advisor

(202) 442-7754

Dana Sheppard
Associate Commissioner - Risk Finance

(202) 442-7820

Dolly Turner
Chief of Staff

(202) 545-7492

Jocelyn C. Bramble
General Counsel

(202) 442-7758

Philip Barlow
Associate Commissioner - Insurance

(202) 442-7823

Vacant
Deputy Commissioner - Market Operations

(202) 442-7766
Contact Persons

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch
(202) 442-7757
robert.nkojo@dc.gov

Efren Tanhehco
Supervisory Health Actuary
(202) 442-7752
efren.tanhehco@dc.gov

Communication and Public Affairs
Paul Drehoff
Public Information Officer
(202) 442-7856
paul.drehoff@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager
(202) 442-7795
sheila.parker@dc.gov

Company Examinations - Financial
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Sean O'Donnell
Director of Financial Examinations, Risk Finance
(202) 442-8153
sean.o'donnell@dc.gov

Consumer Complaints
Philip Edmonds
Director, Compliance & Analysis Division
(202) 733-7913
philip.edmonds@dc.gov

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau
(202) 442-8790
brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Information Systems
Shankar Vaidyanathan
Chief Information Officer
(202) 442-8154
shankar.vaidyanathan@dc.gov

InsurTech
Dana Sheppard
Associate Commissioner - Risk Finance
(202) 442-7820
dana.sheppard@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773
katrice.purdie@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Premium Tax
Vacant
Financial Examiner
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Commissioner Altmaier is the immediate past President of the National Association of Insurance Commissioners (NAIC), after serving as President in 2021, President-Elect in 2020 and Vice President in 2019. Commissioner Altmaier also currently serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Commissioner Altmaier was appointed by Governor Ron DeSantis to serve as a member of Florida’s Blockchain Task Force and during the COVID-19 pandemic, selected as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
Alexis Bakofsky
Chief of Staff
(850) 413-5000

Anoush Brangaccio
General Counsel
(850) 413-4116

Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233

Deanna Sablan
Inspector General
(850) 413-4980

James Dunn
Director, Life and Health Product Review
(850) 413-5136

John Reilly
Deputy Commissioner of Life and Health
(850) 413-5145

Rebecca Smid
Director, Market Research & Technology
(850) 413-5021

Samantha Bequer
Communications Director
(850) 413-5128

Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344

Scott Woods
Director, Life and Health Market Regulation
(850) 413-5075

Sheryl Parker
Director, Property and Casualty Market Regulation
(850) 413-5086

Susanne Murphy
Deputy Commissioner of Property and Casualty
(850) 413-5083

Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019

Contact Persons

Agent Services
Division of Agent & Agency Services
https://myfloridacfo.com/Division/Agents/
(850) 413-3137

Annual Statements - Life & Health Filings
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Annual Statements - Property & Casualty Filings
Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floir.com

Company Licensing
Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floir.com

Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Consumer Services
Examinations - Financial and Market Investigations
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floridacfo.com

Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floridacfo.com

Sheryl Parker
Director, Property and Casualty Market Regulation
(850) 413-5086
Sheryl.Parker@floridacfo.com

Scott Woods
Director, Life and Health Market Regulation
(850) 413-5075
Scott.Woods@floridacfo.com

Information Technology
Rebecca Smid
Director, Market Research & Technology
(850) 413-5021
Rebecca.Smid@floridacfo.com

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floridacfo.com

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floridacfo.com

NAIC Liaison
Christina Huff
(850) 413-5906
Christina.Huff@floridacfo.com

Premium Tax - Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floridacfo.com

Property & Casualty - Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floridacfo.com

Rate and Form Filing - Life & Health
James Dunn
Director, Life and Health Product Review
(850) 413-5136
James.Dunn@floridacfo.com

Rate and Form Filing - Property & Casualty
Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floridacfo.com

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floridacfo.com
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor's degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.
Austin Stowers  
Director, Legislative Affairs  
(850) 413-5939

Frank Collins  
Deputy CFO, Consumer Protection & Communication  
(850) 413-2624

Julie Jones  
Deputy CFO, Law Enforcement  
(850) 413-2829

Michael Dobson  
General Counsel  
(850) 413-4912

Peter Penrod  
Chief of Staff  
(850) 413-4900

Robert Tornillo  
Senior Cabinet Aide  
(850) 413-2821

Scott Fennell  
Deputy CFO, Operations  
(850) 413-2908

Susan Miller  
Deputy Chief of Staff  
(850) 413-2980

Tanya Cooper  
Director, Cabinet Affairs  
(850) 413-2824

Tasha Carter  
Insurance Consumer Advocate  
(850) 413-2868

Contact Persons

Consumer Services
Greg Thomas  
Director  
(850) 413-5401  
greg.thomas@myfloridacfo.com

Sean Fisher  
Assistant Director  
(850) 413-5784  
sean.fisher@myfloridacfo.com

Brandi Wilson  
Bureau Chief, Consumer Assistance  
(850) 413-5841  
brandi.wilson@myfloridacfo.com

Fees
Alexandra Weimorts  
Bureau Chief, Financial Services  
(850) 413-2092  
alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery, and Consumer Services
Mary Schwantes  
Director  
(850) 413-4984  
mary.schwantes@myfloridacfo.com

Ellen Simon  
Assistant Director  
(850) 413-4985  
Ellen.Simon@myfloridacfo.com

Insurance Agent and Agency Services
Greg Thomas  
Director  
(850) 413-5401  
greg.thomas@myfloridacfo.com

Matt Tamplin  
Assistant Director, Insurance Agent and Agency Services  
(850) 413-5496  
matt.tamplin@myfloridacfo.com

Ray Wenger  
Bureau Chief, Investigations  
(850) 413-5605  
ray.wenger@myfloridacfo.com
<table>
<thead>
<tr>
<th>Department</th>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Investigative and Forensic Services</strong></td>
<td>David Jones</td>
<td>Bureau Chief, Licensing</td>
<td>(850) 413-5460</td>
<td><a href="mailto:david.jones@myfloridacfo.com">david.jones@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Ernie Stoll</td>
<td>Director, Public Assistance Fraud</td>
<td>(850) 413-1958</td>
<td><a href="mailto:ernie.stoll@myfloridacfo.com">ernie.stoll@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Lt. Col. Evangelina Brooks</td>
<td>Assistant Director</td>
<td>(850) 413-4020</td>
<td><a href="mailto:evangelina.brooks@myfloridacfo.com">evangelina.brooks@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Chris Welch</td>
<td>Bureau Chief, Workers' Compensation Fraud</td>
<td>(850) 413-4053</td>
<td><a href="mailto:Chris.Welch@myfloridacfo.com">Chris.Welch@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Carl Chasteen</td>
<td>Bureau Chief, Forensic Services</td>
<td>(850) 539-2705</td>
<td><a href="mailto:carl.chasteen@myfloridacfo.com">carl.chasteen@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Thomas Bosco</td>
<td>Bureau Chief, Fire, Arson, &amp; Explosives Investigations</td>
<td>(850) 413-3909</td>
<td><a href="mailto:Thomas.Bosco@myfloridacfo.com">Thomas.Bosco@myfloridacfo.com</a></td>
</tr>
<tr>
<td><strong>Licensing Examinations - Agents</strong></td>
<td>Matt Tamplin</td>
<td>Assistant Director, Insurance Agent and Agency Services</td>
<td>(850) 413-5496</td>
<td><a href="mailto:matt.tamplin@myfloridacfo.com">matt.tamplin@myfloridacfo.com</a></td>
</tr>
<tr>
<td><strong>Media Relations/Public Information</strong></td>
<td>Devin Galetta</td>
<td>Director, Communications</td>
<td>(850) 413-2870</td>
<td><a href="mailto:Devin.Galetta@myfloridacfo.com">Devin.Galetta@myfloridacfo.com</a></td>
</tr>
<tr>
<td><strong>Risk Management</strong></td>
<td>Kelly Fitton</td>
<td>Bureau Chief, State Employee WC claims</td>
<td>(850) 413-4801</td>
<td><a href="mailto:Kelly.Fitton@myfloridacfo.com">Kelly.Fitton@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Molly Merry</td>
<td>Director</td>
<td>(850) 413-4701</td>
<td><a href="mailto:molly.merry@myfloridacfo.com">molly.merry@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Jeff Cagle</td>
<td>Bureau Chief, Risk Financing &amp; Loss Prevention</td>
<td>(850) 413-4704</td>
<td><a href="mailto:Jeff.Cagle@myfloridacfo.com">Jeff.Cagle@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Kelly Hagenbeck</td>
<td>Bureau Chief, State Liability &amp; Property Claims</td>
<td>(850) 413-4851</td>
<td><a href="mailto:Kelly.Hagenbeck@myfloridacfo.com">Kelly.Hagenbeck@myfloridacfo.com</a></td>
</tr>
<tr>
<td><strong>Treasury Deposits</strong></td>
<td>Kenneth Lee</td>
<td>Bureau Chief, Collateral Management</td>
<td>(850) 413-3383</td>
<td><a href="mailto:kenneth.lee@myfloridacfo.com">kenneth.lee@myfloridacfo.com</a></td>
</tr>
<tr>
<td><strong>Workers' Compensation</strong></td>
<td>Tanner Holloman</td>
<td>Director</td>
<td>(850) 413-1622</td>
<td><a href="mailto:taner.holloman@myfloridacfo.com">taner.holloman@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Andrew Sabolic</td>
<td>Assistant Director</td>
<td>(850) 413-1628</td>
<td><a href="mailto:andrew.sabolic@myfloridacfo.com">andrew.sabolic@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Pam Macon</td>
<td>Bureau Chief, Compliance</td>
<td>(850) 413-1708</td>
<td><a href="mailto:pam.macon@myfloridacfo.com">pam.macon@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Charlene Miller</td>
<td>Bureau Chief, Monitoring &amp; Audit</td>
<td>(850) 413-1738</td>
<td><a href="mailto:charlene.miller@myfloridacfo.com">charlene.miller@myfloridacfo.com</a></td>
</tr>
<tr>
<td></td>
<td>Lisel Laslie</td>
<td>Bureau Chief, Employee Asst. &amp; Ombudsman Office</td>
<td>(850) 413-1737</td>
<td><a href="mailto:lisel.laslie@myfloridacfo.com">lisel.laslie@myfloridacfo.com</a></td>
</tr>
</tbody>
</table>
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King’s career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief’s Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville’s international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to NORAD and U.S. Northern Command. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA, and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.
Craig Landolt
State Fire Marshal, Safety Fire Division
(470) 270-6499

Derek Lyman
Director, Criminal Investigations
(404) 656-2070

Gregg Conley
Executive Counsel
(404) 463-0240

Jo Anne Oni
Director, Consumer Services Division
(404) 656-2070

Mark Revenew
Deputy Commissioner of Safety Fire
(404) 655-3542

Martin R. Sullivan, Jr.
Chief of Staff
(404) 651-8588

Melanie Frechette
Agent & Agency Licensing
(470) 747-9873

Merritt Beaver
Chief Information Officer
(404) 463-0953

Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070

Contact Persons

Accident and Health Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Administrative Procedure
Gregg Conley
Executive Counsel
(404) 463-0240
gconley@oci.ga.gov

Agent Licensing
Melanie Frechette
Agent & Agency Licensing
(470) 747-9873
mfrechette@oci.ga.gov

Annual Statements - Property & Casualty
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Company Licensing - Life & Health
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Company Licensing - Property & Casualty
Scott Sanders
Director, Insurance and Financial Oversight
(404) 656-2070
ssanders@oci.ga.gov

Computer Services
Merritt Beaver
Chief Information Officer
(404) 463-0953
mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division
(404) 656-2070
joni@oci.ga.gov

Deposits - Life & Health
Kimnese Abdul-Salaam  
Insurance and Financial Oversight  
(404) 657-7287  
kabdul-salaam@oci.ga.gov

Deposits - Property & Casualty
Kimnese Abdul-Salaam  
Insurance and Financial Oversight  
(404) 657-7287  
kabdul-salaam@oci.ga.gov

Examinations - Agent
Melanie Frechette  
Agent & Agency Licensing  
(470) 747-9873  
mfrechette@oci.ga.gov

Examinations - Financial
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Examinations - Market Conduct (Property & Casualty, Life & Health)
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Fees - Life & Health
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2070  
ssanders@oci.ga.gov

Fees - Property & Casualty
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2070  
ssanders@oci.ga.gov

Fraud Division
Derek Lyman  
Director, Criminal Investigations  
(404) 656-2070  
dlyman@oci.ga.gov

InsurTech
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Legislative Liaison
Weston Burleson  
Communications Director  
(404) 232-1388  
wburleson@oci.ga.gov

Life Insurance
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Media Inquiries
Weston Burleson  
Communications Director  
(404) 232-1388  
wburleson@oci.ga.gov

NAIC Liaison
Martin R. Sullivan, Jr.  
Chief of Staff  
(404) 651-8588  
msullivan@oci.ga.gov

Policy and Form Filing - Life & Health
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Policy and Form Filing - Property & Casualty
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2070  
smanders@oci.ga.gov

Premium Tax
Mandy Snipes  
Director, Premium Tax Division  
(404) 656-7553  
msnipes@oci.ga.gov
Property & Casualty - Commercial Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Property & Casualty - Personal Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Receivership
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov

Statistical Reporting
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review
(404) 656-2070
smanders@oci.ga.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs (DCCA) Director Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.
Andrew Kurata  
Captive Administrator  
(808) 586-0981

Company Licensing  
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

Consumer Complaints and Inquires  
Samuel Thomsen  
Chief Investigator  
(808) 586-2790

Deposits  
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

Examinations - Agency  
Andy Chow  
Company Licensing Supervisor  
(808) 586-3874  
achow@dcca.hawaii.gov

Examinations - Financial  
Patrick Lo (Acting)  
Chief Financial Analyst  
(808) 586-3870  
pplo@dcca.hawaii.gov

Fees  
Emily Rakieten  
Insurance Licensing Assistant  
(808) 586-2788

Health Insurance  
Arlene Ige  
Program Administrator  
(808) 586-2804

Insurance Fraud  
Colleen Chun  
Administrator, Insurance Fraud Investigation Unit  
(808) 586-2796

InsurTech  
Jerry Bump  
Insurance Program Specialist  
(808) 586-0985  
jbump@dcca.hawaii.gov

Life Insurance  
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809

NAIC Liaison  
Martha Im  
Assistant Supervising Attorney  
(808) 586-3040  
mim@dcca.hawaii.gov

Policy and Form Filing - Life, Accident & Sickness, Property & Casualty  
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809

Premium Tax  
Gale Miyazaki  
Insurance Examiner  
(808) 587-6741

Producer Licensing  
Emily Rakieten  
Insurance Licensing Assistant  
(808) 586-2788

Property & Casualty - Commercial Lines and Personal Lines  
Kathleen Nakasone  
Rate and Policy Analysis Manager  
(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.
Contact Persons

Annual Statements
Amber Re  (208) 334-4337
Examiner Financial Analysis, Supervisor
amber.re@doi.idaho.gov

Company Licensing
Michele Munoz  (208) 334-4311
Technical Records Specialist
michele.munoz@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht  (208) 334-4322
Supervisor, Consumer Affairs
amy.lambrecht@doi.idaho.gov

Consumer Counseling Program for Seniors
Colleen Clark  (208) 334-4242
Supervisor, Sr. Health Insurance Benefit Advisor (SHIBA)
collen.clark@doi.idaho.gov

Department Counsel
Karl Klein  (208) 334-4204
Lead Deputy Attorney General
karl.klein@doi.idaho.gov

Deposits
Michele Munoz  (208) 334-4311
Technical Records Specialist
michele.munoz@doi.idaho.gov

Examinations - Financial
Jessie Adamson  (208) 334-4338
Deputy Chief Examiner
jessie.adamson@doi.idaho.gov

Examinations - Market Conduct
Shannon Hohl  208-334-4315
Market Oversight Bureau Chief
shannon.hohl@doi.idaho.gov

Financial Analysis
Amber Re  (208) 334-4337
Examiner Financial Analysis, Supervisor
amber.re@doi.idaho.gov

InsurTech
Weston Trexler  (208) 334-4214
Deputy Director
weston.trexler@doi.idaho.gov

NAIC Liaison
Kristina Wietstock  (208) 334-4217
Assistant to Director
kristina.wietstock@doi.idaho.gov
Policy and Form Filing - Life & Health
Shannon Hohl
Market Oversight Bureau Chief
(208) 334-4315
shannon.hohl@doi.idaho.gov

Policy and Form Filing - Property & Casualty
Shannon Hohl
Market Oversight Bureau Chief
(208) 334-4315
shannon.hohl@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lori Thomason
Supervisor
(208) 334-4343
lori.thomason@doi.idaho.gov

Title Insurance
Matt LeLong
Senior Examiner
(208) 334-4321
matt.lelong@doi.idaho.gov
Dana Popish Severinghaus, Director of the Illinois Department of Insurance, has served since January 2021. She brings extensive legal, policy, government relations and insurance industry-related experience to her role heading a state regulatory agency.

Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus was the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus formerly served on the board of the Illinois Insurance Guaranty Fund and was a member of the Illinois Insurance Association. Currently, she is an Advisory Board Member and Co-Chair of the Government Relations Advisory Council for the Chicago Children’s Advocacy Center, a Women in Law Mentor at Chicago Kent College of Law, and an Auxiliary Board Member of ChildServ.

She also holds committee leadership roles with the National Association of Insurance Commissioners (NAIC), including serving as Co-Vice Chair of the Innovation, Cybersecurity, and Technology (H) Committee and as a member of the International Insurance Relations (G) Committee.

Popish Severinghaus earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.
Andi VanderKolk  
Legislative Liaison  
(312) 814-5420

Bruce Sartain  
Chief Deputy Director of Financial Solvency  
(217) 782-1756

Bryan Martin  
Chief Financial Officer  
(217) 782-5344

CJ Metcalf  
Deputy Director of Innovation and Emerging Issues  
(217) 558-0853

Dana Popish Severinghaus  
Director  
(312) 814-9200

Daniel Frey  
Legislative Affairs  
(312) 814-8221

Elizabeth Sill  
Executive Assistant to the Director - Springfield office  
(217) 558-4022

Greg Doerfler  
Chief Information Officer of Technology  
(217) 782-7544

Jeff Varga  
Deputy Director, Life and Annuity Products Division  
(217) 785-5987

Julie Rachford  
Deputy Director, Property and Casualty Products  
(217) 782-4572

Justin Hammersmith  
Deputy Director, Investigations  
(312) 814-1767

KC Straika  
Chief of Staff  
(312) 814-2117

Linda Bryant  
Executive Assistant to the Director-Chicago office  
(312) 814-8195

Patrice Dziire  
Deputy Director, Consumer Education & Protection  
(312) 814-1835

Ryan Gillespie  
Deputy Director, Health Products  
(217) 558-2746

Shannon Whalen  
Chief Deputy Director of Product Lines  
(217) 558-2757

Contact Persons

Annual Statements - All Companies  
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
Marcy.Savage@illinois.gov

Annual Statements - Life, Accident & Health/HMO  
Paul Ebelherr  
Unit Supervisor  
(217) 785-5755  
paul.ebelherr@illinois.gov

Annual Statements - Property & Casualty  
Mindy Lucht  
Unit Supervisor  
(217) 785-4079  
mindy.lucht@illinois.gov
Company Licensing - Health Maintenance Organization (HMO)/Life, Accident & Health
Amy Stuart
Unit Supervisor
(217) 782-9694 amy.stuart@illinois.gov

Company Licensing - Property & Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016 Marcy.Savage@illinois.gov

Company Licensing - Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016 Marcy.Savage@illinois.gov

Conservation, Rehabilitations - Liquidations
Kevin Baldwin
Office of Special Deputy Receiver
(312) 836-9529 kbaladin@osdchi.com

Department Counsel
Joanna Coll
Chief General Counsel
(217) 720-7910 joanna.coll@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director
(217) 785-0055 doug.hollis@illinois.gov

Examinations - Financial (Life, Accident & Health/Property & Casualty)
Cindy Andersen
Chief Examiner
(312) 814-2423 cindy.andersen@illinois.gov

Examinations - Financial (Property & Casualty)
Cindy Andersen
Chief Examiner
(312) 814-2423 cindy.andersen@illinois.gov

Examinations - Market Conduct (Life, Accident & Health/Property & Casualty)
Erica Weyhenmeyer
Assistant Deputy Director, Market Conduct
(217) 782-1790 erica.weyhenmeyer@illinois.gov

Examinations - Producer (Agent)
David Murphy
Assistant Deputy Director, Licensing
(217) 782-5415 david.murphy@illinois.gov

Fees - Companies (Life, Accident & Health/Property & Casualty)
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016 Marcy.Savage@illinois.gov

Fraud - Insurance Company
Justin Hammersmith
Deputy Director, Investigations
(312) 814-1767 Justin.Hammersmith@illinois.gov

Guaranty Funds - Inquiries
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016 Marcy.Savage@illinois.gov

InsurTech
CJ Metcalf
Deputy Director of Innovation and Emerging Issues
(217) 558-0853 cj.metcalf@illinois.gov

Media Relations/Public Information
Caron Brookens
Public Information Officer
(312) 814-8206 Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016 Marcy.Savage@illinois.gov
NAIC Liaison
Lucy Earhart
NAIC Liaison
(217) 782-4395
lucy.earhart@illinois.gov

National Health Care/Policy and Form Filing - Health and HMOs
Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

Policy and Form Filing - Life & Annuities
Jeff Varga
Deputy Director, Life and Annuity Products Division
(217) 785-5987
Jeff.Varga@illinois.gov

Policy and Form Filing - Property & Casualty
Julie Rachford
Deputy Director, Property and Casualty Products
(217) 782-4572
Julie.Rachford@illinois.gov

Premium Tax/Training
Doug Hollis
Assistant Deputy Director
(217) 785-0055
doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy
Assistant Deputy Director, Licensing
(217) 782-5415
david.murphy@illinois.gov

Property & Casualty - Commercial Lines and Property Lines
Julie Rachford
Deputy Director, Property and Casualty Products
(217) 782-4572
Julie.Rachford@illinois.gov

Unlicensed Entities
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
Marcy.Savage@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith
Deputy Director, Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov
Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions.

Beard was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.
Barb Lohman  
CFO  
(317) 232-2405

Dawn Bopp  
Executive Assistant  
(317) 232-3520

Holly Williams Lambert  
Chief of Staff  
(317) 232-2404

Jenifer Groth  
Deputy Commissioner of Communications and Personnel  
(317) 234-8582

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Roy Eft  
Chief Financial Examiner  
(317) 232-1991

Contact Persons

Agency Services  
Steven Embree  
Deputy Commissioner  
(317) 234-5881

Kristi Ware  
License Support Coordinator  
(317) 232-0688

Sara Tolliver  
License Renewal & Reinstatement Coordinator  
(317) 232-2413

Beth Miller  
Non-Resident  
(317) 232-2411

Kiarra Pearson  
Agency Service Specialist  
(317) 232-2414

Samantha Walters  
Adjuster & Bail Agent Licensing Coordinator  
(317) 232-5249

Company Compliance  
Alex Peck  
Chief Deputy Commissioner of Compliance and Actuarial Services  
(317) 233-9607

Claire Szpara  
Health Care Attorney  
(317) 232-5312

Kate Kixmiller  
Deputy Commissioner, Property and Casualty  
kkixmiller@idoi.in.gov

Kim Collins  
A&H Analyst  
(317) 232-2398

Bobbi Henn  
A&H Analyst  
(317) 232-5693

Taylor Ulisse  
Property and Casualty Commercial Analyst  
(317) 232-2424

Linda Grant  
Property and Casualty Personal Lines Analyst  
(317) 232-3496
Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines

Mihir Nag  
Rate and Policy Analyst-Life Filings

Lawrence Steinert  
Actuary-Property and Casualty

Scott Shover  
Chief Actuary

Stephen Chamblee  
Actuary

Company Records  
Janet Scott  
Surplus Lines

Debbie Graves  
Tax Auditor

Consumer Consultants  
Stacey Dunham

Dawn Parry

Carol Sullivan

Lana Richter

Consumer Services Division  
Terry Bower  
Supervisor

Consumer Services  
Toll-Free (In-State)

Enforcement Division  
Ronda Ankney  
Chief Deputy Commissioner, Consumer Protection

Financial Services Division  
Heather Pottorf  
Administrative Assistant

Annette Gunter  
Manager Financial Operations

Julia Conrad  
Manager of Internal Analysis

Amanda Denton  
Health/Life Supervisor

Pam Walters  
Property and Casualty Supervisor

Connie Wright  
Company Admissions TPAs, PPOs, HMOs

Jerry Ehlers  
Examinations Manager
Britney Tate  
Deposits/Certifications  
(317) 232-2383

Roy Eft  
Chief Financial Examiner  
(317) 232-1991

InsurTech  
(317) 232-3495
Kate Kixmiller  
Deputy Commissioner, Property and Casualty  
kkixmiller@idoi.in.gov

Investigators  
(317) 232-5063
Melissa Higgins  
Supervising Investigator

Gina Davies  
Senior Investigator  
(317) 233-9432

Calla Dain  
Senior Investigator  
(317) 234-8687

Kimberly Stowers  
Junior Investigator  
(317) 232-7138

Phil Holleman  
Senior Investigator  
(317) 234-5885

Legal Services  
(317) 232-2404
Holly Williams Lambert  
Chief of Staff

Ed Fujawa  
Deputy General Counsel  
(317) 234-6064

Connie Gustafson  
Attorney  
(317) 232-2417

Victoria Hastings  
Attorney  
(317) 234-2101

Samantha Aldridge  
CPU Attorney  
(317) 234-5887

Simone Redwood  
Paralegal  
(317) 234-6098

Meggan Brumbaugh  
General Counsel  
(317) 234-6476

Kim Van Rooy  
Healthcare Attorney  
(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund  
(317) 232-2401
Mary Wilson  
Director of Dedicated Funds

Mine Subsidence Insurance Fund (Suite 300)  
(317) 232-2401
Mary Wilson  
Director of Dedicated Funds

Office Operations  
(317) 232-2405
Barb Lohman  
CFO
Heather Walters  
Accounts Payable/Payroll  
(317) 232-4998

Political Subdivision Risk Management Fund  
Mary Wilson  
Director of Dedicated Funds  
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)  
Cheryl St. Clair  
State Coordinator  
(317) 232-3640

Rita Chambers  
Accounts Payable  
(317) 232-3638

Senior Health Insurance Information Program (SHIIP)  
Toll-Free (In-State)  
(800) 452-4800

Angela Kirk  
Office Manager  
(317) 232-3637

Title Division  
Mark Faust  
Title Director  
(317) 234-8280

La-Tashia Harrison  
Junior Examiner  
(317) 234-5152

Stacey French  
Enforcement Secretary  
(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and six grandchildren.

Doug Ommen  
Commissioner  
Vice Chair, Midwest Zone  

Term of Office:  
At the Pleasure of the Governor  
Appointed: January 30, 2017

Main  
Iowa Insurance Division  
1963 Bell Avenue  
Suite 100  
Des Moines, IA 50315  
United States

Email Address  
insurance@iid.iowa.gov

Phone Numbers  
Main: (515) 654-6600  
Toll-Free Number (In-State Only): (877) 955-1212

Fax Numbers  
Fax: (515) 654-6500

Office Hours: 8:00 a.m. - 4:30 p.m., Monday-Friday  
Website: https://iid.iowa.gov/  
Make Checks Payable to: Department Fees: Commissioner of Insurance; Premium Taxes: Director of Department of Revenue
Andrew Hartnett
Bureau Chief
(515) 654-6470

Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 654-6575

Angela Burke Boston
Assistant Commissioner, Law and Policy
(515) 654-6543

Ben Olejnik
Bureau Chief
(515) 654-6553

Chance McElhaney
Communications Director and Legislative Liaison
(515) 654-6547

Jared Kirby
Deputy Commissioner
(515) 654-6459

Jolene Schurman
Assistant to Commissioner
(515) 654-6542

Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Mike Yanacheak
Chief Actuary
(515) 654-6535

Contact Persons

Accident & Health Insurance
Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 654-6575
andria.seip@iid.iowa.gov

Annual Statements
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Company Licensing
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Consumer Advocate
Sonya Sellmeyer
Consumer Advocate
(515) 654-6538

Consumer Complaints and Inquires
Consumer Complaints
(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
Director, Senior Health Insurance Information Program (SHIIP)
(515) 654-6585

Deposits
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Examinations - Financial
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490
Examinations - Market Conduct
Kim Cross
Deputy Commissioner, Supervision

Fraud Bureau
Ben Olejnik
Bureau Chief

InsurTech
Andria Seip
Assistant Commissioner, Product and Producer Regulation
Travis Grassel
Actuary - Property & Casualty

Premium Tax
Donna Flamm
Insurance Company Examiner Specialist

Producer Licensing
Andria Seip
Assistant Commissioner, Product and Producer Regulation
Andrew Hartnett
Bureau Chief

Securities

Statistical Reporting
Travis Grassel
Actuary - Property & Casualty
Klete Geren
Actuary - Life & Health

(515) 654-6490
(515) 654-6553
(515) 654-6575
(515) 654-6570
(515) 654-6493
(515) 654-6575
(515) 654-6470
(515) 654-6570
(515) 654-6569
andria.seip@iid.iowa.gov
travis.grassel@iid.iowa.gov
andria.seip@iid.iowa.gov
travis.grassel@iid.iowa.gov
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served on the Life Insurance and Annuities (A) Committee, the Health Insurance and Managed Care (B) Committee, the Property and Casualty Insurance (C) Committee, and the Market Regulation and Consumer Affairs (D) Committee. She currently serves as chair of the Regulatory Framework (B) Task Force and co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee. She also serves as a member of the National Insurance Producer Registry (NIPR) Board of Directors and the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board.
Barbara Rankin  
Assistant Commissioner  
(785) 296-2752

Dan Klucas  
Securities Commissioner  
(785) 296-2607

Justin McFarland  
General Counsel  
(785) 296-7847

Karen Perez  
Executive Assistant to Commissioner  
(785) 291-3299

Mandy Roe  
Chief of Staff  
(785) 296-7807

Contact Persons

Actuarial Services
Nicole Boyd  
Chief of Actuarial Services  
(785) 296-6253  
nicole.boyd@ks.gov

Antifraud Division
John Eichkorn  
Director, Compliance, Enforcement & Antifraud  
(785) 296-5203  
john.eickhorn@ks.gov

Company Admissions
Pat Mulvihill  
Admissions Coordinator  
(785) 296-5350  
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow  
Director, Consumer Assistance  
(785) 296-7827  
leann.crow@ks.gov

Department Counsel
Justin McFarland  
General Counsel  
(785) 296-7847  
justin.L.mcfarland@ks.gov

Deposits
Sarah Smith  
Financial Surveillance Division  
(785) 296-7819  
sarah.smith@ks.gov

Fees/Premium Tax
Charlotte Daubert  
Comptroller  
(785) 291-3191  
charlotte.daubert@ks.gov

Financial Examinations
Levi Nwasoria  
Chief Examiner  
(785) 296-1014  
levi.nwasoria@ks.gov

Financial Surveillance
Tish Becker  
Director, Financial Surveillance  
(785) 296-7816  
Tish.Becker@ks.gov

Government Affairs & Communication
Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

Government Relations and Public Policy
Eric Turek  
Director of Government & Public Affairs  
785-296-2461  
eric.L.turek@ks.gov
Health and Life Insurance - Policy Rule, Rate & Form Filing
   Julie Holmes (785) 296-6410
director, Rate & Form Compliance julie.holmes@ks.gov

Human Resources
   Bobbi Mariani (785) 296-2607
   Director, Administrative Operations and Human Resources bobbi.mariani@ks.gov

Information Technology
   Linda Scott (785) 368-6527
   Director, Information Technology linda.scott@ks.gov

InsurTech
   Julie Holmes (785) 296-6410
   Director, Rate & Form Compliance julie.holmes@ks.gov

NAIC Liaison
   Mandy Roe (785) 296-7807
   Chief of Staff mandy.roe@ks.gov

Producer Licensing
   Monicka Richmeier (785) 296-5185
   Chief of Producer Licensing monicka.richmeier@ks.gov

Property & Casualty - Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
   Julie Holmes (785) 296-6410
   Director, Rate & Form Compliance julie.holmes@ks.gov

Property & Casualty - Homeowners, Personal and Commercial Lines Auto
   Julie Holmes (785) 296-6410
   Director, Rate & Form Compliance julie.holmes@ks.gov

Receivership
   Justin McFarland (785) 296-7847
   General Counsel justin.L.mcfarland@ks.gov

Securities
   Dan Klucas (785) 296-2607
   Securities Commissioner dan.klucas@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is also a member of the Kentucky Group Health Insurance Board.

In the past, Commissioner Clark served as an officer of the NAIC and chair of the NAIC’s Market Regulation and Consumer Affairs (D) Committee. She was also an officer for the NAIC’s Southeast Zone and a past secretary-treasurer for the National Insurance Producer Registry (NIPR) Board of Directors. She currently serves as co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee, vice chair of the Regulatory Framework (B) Task Force, vice chair of the Producer Licensing (D) Task Force, a member of the Government Relations (EX) Leadership Council, and a member of the NIPR Board of Directors.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky. Clark and her husband have two daughters and four grandchildren.
Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

Abigail Gall
Executive Advisor (502) 564-6026

Sharon P. Clark
Department Liquidator/Commissioner (502) 564-6026

Shaun T. Orme
Executive Advisor (502) 564-6026

Shawn Boggs
Deputy Commissioner (502) 564-6088

Contact Persons

Agent Licensing
Lee Ellen Webb
Director, Licensing Division (502) 564-6004 LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Financial Standards and Examination Division (502) 564-6082 Victoria.Lloyd@ky.gov

Commissioner's Office
Shaun T. Orme
Executive Advisor (502) 564-6026 Shaun.Orme@ky.gov

Abigail Gall
Executive Advisor (502) 564-6026 Abigail.Gall@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer (502) 564-6026 Ricki.Gardenhire@ky.gov

Company Licensing
Victoria Lloyd
Director, Financial Standards and Examination Division (502) 564-6082 Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Rob Roberts
Director, Consumer Protection and Market Conduct (502) 564-6034 Rob.Roberts@ky.gov

Department Counsel
Benjamin D. Siegal
General Counsel (502) 782-0604 Benjamin.Siegel@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner (502) 564-6026

Examinations - Financial
Jeff Gaither
Chief Financial Examiner, Financial Standards and Examination Division (502) 564-6082 Jeff.Gaither@ky.gov

Examinations - Market Regulation
Ron Kreiter
Chief Examiner, Market Conduct (502) 564-1936 Ron.Kreiter@ky.gov
Fees - Companies
Gina Metts (502) 564-6082 Gina.Metts@ky.gov
Financial Standards and Examination Division

Health and Life Insurance (including policy and form filing)
Shawn Boggs (502) 564-6088 Shawn.Boggs@ky.gov
Deputy Commissioner

Information Technology
Satish Akula (502) 564-6154 Satish.Akula@ky.gov
Executive Director, Public Protection Cabinet Office of Information Technology

Insurance Fraud Investigations
Juan Garrett (502) 564-1461 Juan.Garrett@ky.gov
Director, Insurance Fraud Investigation Division

InsurTech
Satish Akula (502) 564-6154 Satish.Akula@ky.gov
Executive Director, Public Protection Cabinet Office of Information Technology

Local Government Premium Tax
John Hord (502) 564-6034 John.Hord@ky.gov
Insurance Program Manager

NAIC Liaison
Rob Roberts (502) 564-6034 Rob.Roberts@ky.gov
Director, Consumer Protection and Market Conduct

Property & Casualty Insurance (including policy and form filing)
Sue Hicks (502) 564-6046 SusanH.Hicks@ky.gov
Director, Property and Casualty Division
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 15 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force, chair of the Receivership and Insolvency (E) Task Force, and co-vice chair of the Climate and Resiliency (EX) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.
Danielle Santangelo  
Executive Assistant to the Commissioner  
(225) 342-7275

David Caldwell  
Executive Counsel  
(225) 342-4673

Denise Gardner  
Chief of Staff  
(225) 342-7276

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity  
(225) 219-1688

John Ford  
Deputy Commissioner  
(225) 342-4950

Lance Herrin  
Deputy Undersecretary  
(225) 342-3981

Matthew Stewart  
Deputy Commissioner, Licensing  
(225) 219-5941

Nathan Strebeck  
Deputy Commissioner, Fraud  
(225) 219-5819

Nick Lorusso  
Chief Deputy Commissioner  
(225) 342-9183

Ron Henderson  
Deputy Commissioner, Consumer Advocacy and Diversity  
(225) 219-4771

Stewart Guerin  
Deputy Commissioner, Financial Solvency  
(225) 219-3929

Vacant  
Deputy Commissioner, Consumer Services

Warren Byrd  
Deputy Commissioner, Property and Casualty  
(225) 342-0535

---

**Contact Persons**

**Actuarial Services**

Nichole Torblaa  
Director, P/C Actuarial  
(225) 342-4657  
nichole.torblaa@ldi.la.gov

Rod Friedy  
Director, Life and Health Actuarial  
(225) 342-4656  
rod.friedy@ldi.la.gov

**Annual Statements**

Stewart Guerin  
Deputy Commissioner, Financial Solvency  
(225) 219-3929  
stewart.guerin@ldi.la.gov

**Consumer Services**

Daniel Pittman  
Insurance Manager, Complaints  
(225) 342-8640  
daniel.pittman@ldi.la.gov

Lisa Fullington  
Insurance Manager, Market Conduct  
(225) 219-5159  
lisa.fullington@ldi.la.gov
Robert Barnes
Insurance Administrator
robert.barnes@ldi.la.gov

(225) 219-7813

Financial Solvency
Bill Werner
Compliance Examiner Chief, Analysis
bill.werner@ldi.la.gov

(225) 219-1818

Shantell Taylor
Compliance Examiner Deputy Chief, Analysis
shantell.taylor@ldi.la.gov

(225) 342-9323

Melissa Gibson
Compliance Examiner Chief, Examinations
melissa.gibson@ldi.la.gov

(225) 342-9188

Cindy Riviere
Compliance Examiner Deputy Chief, Examinations
cindy.riviere@ldi.la.gov

(225) 342-9171

Fraud and Enforcement
Dominique Jones
InsurTech
(225) 219-7841
dominique.jones@ldi.la.gov

Information Systems
Toby Guillory
IT Director
toby.guillory@ldi.la.gov
(225) 342-8591

InsurTech
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

(225) 342-2136

Licensing
Mike Boutwell
Insurance Administrator
mike.boutwell@ldi.la.gov
(225) 342-0800

Tangela Byrd
Insurance Manager, Company Licensing
tangela.byrd@ldi.la.gov
(225) 342-5972

Lorie Gasior
Insurance Manager, Producer Licensing
lorie.gasior@ldi.la.gov
(225) 219-7784

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Crystal Stutes
Director
(225) 342-4311

Louisiana Health Care Commission (LHCC)
Crystal Stutes
Director
(225) 342-4311

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
Director, LPCIC
thomas.travis@ldi.la.gov
(225) 342-2136

Management and Finance
Lance Herrin
Deputy Undersecretary
lance.herrin@ldi.la.gov
(225) 342-3981

Stacie Evans
Human Resources Director
stacie.evans@ldi.la.gov
(225) 342-0119

Media Relations/Public Information
John Ford
Deputy Commissioner
public@ldi.la.gov
(225) 342-4950

NAIC Liaison
Policy Form Filing - Health
Jerri McClendon
Insurance Manager
(225) 219-9526
jerri.mcclendon@ldi.la.gov

Policy Form Filing - Life & Annuity
Dee Dee Mathews
Insurance Manager
(225) 219-0633
deedee.mathews@ldi.la.gov

Policy Form Filing - Property & Casualty
Rachelle Carter
Insurance Manager
(225) 219-5093
rachelle.carter@ldi.la.gov

Rate Filing - Property & Casualty
Charles Hansberry
Insurance Administrator
(225) 342-5132
charles.hansberry@ldi.la.gov

Neysa Hurst
Insurance Manager
(225) 342-5455
neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney
(225) 219-0605
walt.corey@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager
(225) 219-7731
vicki.dufrene@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist
(225) 342-1259
ashley.murphy@ldi.la.gov

Surplus Lines
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Taxes - Premium & Surplus Lines
Tommy Coco
Compliance Examiner Deputy Chief, Premium Tax
(225) 342-5825
tommy.coco@ldi.la.gov
Timothy N. Schott began serving as Maine’s Acting Superintendent on April 1, 2022. He has served as the Deputy Superintendent of the Maine Bureau of Insurance since 2009.

Acting Superintendent Schott’s responsibilities with the Bureau include supervising its Consumer Health Care and Property/Casualty (P/C) Divisions, the Market Conduct Unit, the Licensing Unit, and the Research and Statistics Unit. He participates in several NAIC working groups, including the Market Actions (D) Working Group, the Market Analysis Procedures (D) Working Group, and the Advisory Organization (D) Working Group.

Prior to joining the Bureau, Acting Superintendent Schott served as a criminal prosecutor in Fort Dodge, IA, for more than 13 years. He prosecuted all levels of crime, including felony drug cases, felony assaults, murder, kidnapping, and sexual abuse cases.

Acting Superintendent Schott has taught college courses at Iowa Central Community College and at Buena Vista University’s Fort Dodge Center (Fort Dodge, IA), including criminal law, mass communication law, business law, and police administration and procedure. He is a licensed attorney in the states of Maine and Iowa.

Acting Superintendent Schott graduated with honors from Drake University Law School. He also earned a master’s degree in mass communication from Drake University (Des Moines, IA) and a bachelor’s degree in business administration from the University of Southern Maine, where he graduated cum laude.

The Bureau regulates the insurance industry to protect and to serve the public. The Bureau’s duties include: licensing insurance producers and companies; performing examinations and conducting audits; reviewing rates and coverage forms; investigating complaints; educating consumers about their rights and responsibilities under state laws; and sponsoring programs that enhance awareness of and compliance with state laws.
<table>
<thead>
<tr>
<th>Contact Persons</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Actuarial - Life &amp; Health</strong></td>
</tr>
<tr>
<td>Marti Hooper</td>
</tr>
<tr>
<td>Life and Health Actuary</td>
</tr>
<tr>
<td><a href="mailto:mary.m.hooper@maine.gov">mary.m.hooper@maine.gov</a></td>
</tr>
<tr>
<td><strong>Actuarial - Property &amp; Casualty</strong></td>
</tr>
<tr>
<td>Sandra Darby</td>
</tr>
<tr>
<td>Actuary</td>
</tr>
<tr>
<td><a href="mailto:sandra.c.darby@maine.gov">sandra.c.darby@maine.gov</a></td>
</tr>
<tr>
<td><strong>Annual Statements</strong></td>
</tr>
<tr>
<td>Vanessa Sullivan</td>
</tr>
<tr>
<td>Director, Financial Analysis and Examination</td>
</tr>
<tr>
<td><a href="mailto:vanessa.j.sullivan@maine.gov">vanessa.j.sullivan@maine.gov</a></td>
</tr>
<tr>
<td><strong>Company Licensing (Domestic)</strong></td>
</tr>
<tr>
<td>M. Bree Morin</td>
</tr>
<tr>
<td>Managing Examiner</td>
</tr>
<tr>
<td><a href="mailto:margaret.b.morin@maine.gov">margaret.b.morin@maine.gov</a></td>
</tr>
<tr>
<td><strong>Company Licensing (Foreign)</strong></td>
</tr>
<tr>
<td>Vanessa Sullivan</td>
</tr>
<tr>
<td>Director, Financial Analysis and Examination</td>
</tr>
<tr>
<td><a href="mailto:vanessa.j.sullivan@maine.gov">vanessa.j.sullivan@maine.gov</a></td>
</tr>
<tr>
<td><strong>Complaint Examiners</strong></td>
</tr>
<tr>
<td>Sharon Martin</td>
</tr>
<tr>
<td><a href="mailto:sharon.m.martin@maine.gov">sharon.m.martin@maine.gov</a></td>
</tr>
<tr>
<td>Amanda Maley-Alley</td>
</tr>
<tr>
<td><a href="mailto:amanda.maley-alley@maine.gov">amanda.maley-alley@maine.gov</a></td>
</tr>
<tr>
<td>Trish Nadeau</td>
</tr>
<tr>
<td><a href="mailto:trish.a.nadeau@maine.gov">trish.a.nadeau@maine.gov</a></td>
</tr>
<tr>
<td>Julie Gagne</td>
</tr>
<tr>
<td><a href="mailto:Julie.Gagne@maine.gov">Julie.Gagne@maine.gov</a></td>
</tr>
<tr>
<td>Justin Whalen</td>
</tr>
<tr>
<td><a href="mailto:justin.d.whalen@maine.gov">justin.d.whalen@maine.gov</a></td>
</tr>
<tr>
<td><strong>Consumer Complaints and Inquiries</strong></td>
</tr>
<tr>
<td>M. Leah Piatt</td>
</tr>
<tr>
<td>Director, Property &amp; Casualty Division</td>
</tr>
<tr>
<td><a href="mailto:Margaret.L.Piatt@maine.gov">Margaret.L.Piatt@maine.gov</a></td>
</tr>
<tr>
<td>Joanne Rawlings-Sekunda</td>
</tr>
<tr>
<td>Director, Consumer Health Care Division</td>
</tr>
<tr>
<td><a href="mailto:joanne.rawlings-sekunda@maine.gov">joanne.rawlings-sekunda@maine.gov</a></td>
</tr>
<tr>
<td>Amanda Colson</td>
</tr>
<tr>
<td>Consumer Assistance and Hearing Coordinator</td>
</tr>
<tr>
<td><a href="mailto:amanda.l.colson@maine.gov">amanda.l.colson@maine.gov</a></td>
</tr>
<tr>
<td>Kim Davis</td>
</tr>
<tr>
<td>Deputy Director, Consumer Health Care Division</td>
</tr>
<tr>
<td><a href="mailto:kim.e.davis@maine.gov">kim.e.davis@maine.gov</a></td>
</tr>
<tr>
<td><strong>Department Counsel</strong></td>
</tr>
<tr>
<td>Ben Yardley</td>
</tr>
<tr>
<td>Senior Staff Attorney</td>
</tr>
<tr>
<td><a href="mailto:benjamin.yardley@maine.gov">benjamin.yardley@maine.gov</a></td>
</tr>
<tr>
<td><strong>Deposits</strong></td>
</tr>
<tr>
<td>Jane Lathrop</td>
</tr>
<tr>
<td>Insurance Company Examiner</td>
</tr>
<tr>
<td><a href="mailto:jane.g.lathrop@maine.gov">jane.g.lathrop@maine.gov</a></td>
</tr>
<tr>
<td><strong>Examinations - Financial</strong></td>
</tr>
<tr>
<td>Vanessa Sullivan</td>
</tr>
<tr>
<td>Director, Financial Analysis and Examination</td>
</tr>
<tr>
<td><a href="mailto:vanessa.j.sullivan@maine.gov">vanessa.j.sullivan@maine.gov</a></td>
</tr>
<tr>
<td><strong>Examinations - Market Conduct</strong></td>
</tr>
</tbody>
</table>
Connie Mayette  
Market Conduct Division Manager  
(207) 624-8474  
connie.m.mayette@maine.gov

**Fees**  
Ann Tarr  
Accounting Associate  
(207) 624-8434  
ann.tarr@maine.gov

**Financial Analysis**  
Vanessa Sullivan  
Director, Financial Analysis and Examination  
(207) 624-8452  
vanessa.j.sullivan@maine.gov

**Health Insurance**  
Joanne Rawlings-Sekunda  
Director, Consumer Health Care Division  
(207) 624-8472  
joanne.rawlings-sekunda@maine.gov

**Information Systems**  
Bradford Brown  
Supervisor, Research & Statistics  
(207) 624-8478  
bradford.l.brown@maine.gov

**InsurTech**  
Ben Yardley  
Senior Staff Attorney  
(207) 624-8537  
benjamin.yardley@maine.gov

**Market Conduct**  
Connie Mayette  
Market Conduct Division Manager  
(207) 624-8474  
connie.m.mayette@maine.gov

**Policy and Form Filing - Life & Health**  
Kim Davis  
Deputy Director, Consumer Health Care Division  
(207) 624-8550  
kim.e.davis@maine.gov

Lisa Lewis  
Health Insurance  
(207) 624-8417  
lisa.a.lewis@maine.gov

**Policy and Form Filing - Property & Casualty**  
Shari Gregory  
Property & Casualty Deputy Director  
(207) 624-8421  
Shari.L.Gregory@maine.gov

**Producer Licensing**  
Tracy Cunningham  
Supervisor  
(207) 624-8436  
tracy.a.cunningham@maine.gov

Dawn Kilgore  
Continuing Education  
(207) 624-8411  
dawn.kilgore@maine.gov

**Property & Casualty**  
M. Leah Piatt  
Director, Property & Casualty Division  
(207) 624-8451  
Margaret.L.Piatt@maine.gov

**Public Information & Consumer Outreach**  
Judi Watters  
Public Information & Consumer Outreach Specialist  
(207) 624-8445  
judith.k.watters@maine.gov

**Self-Insurance**  
William Alex Bourne  
Examiner-in-Charge  
(207) 624-8447  
william.a.bourne@maine.gov

**Statistical Reporting**  
Bradford Brown  
Supervisor, Research & Statistics  
(207) 624-8478  
bradford.l.brown@maine.gov

**Workers' Compensation**
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.
Fax Numbers
Office of the Chief Actuary: (410) 468-2038
Consumer Ed. & Advocacy Unit: (410) 468-2430
Financial Regulation Division: (410) 468-2112
Ins. Fraud & Producer Enforcement: (410) 347-5350
Life and Health Division: (410) 468-2260
Mkt. Reg. & Prof. Licensing: (410) 468-2245
Office of the Commissioner: (410) 468-2020
Property and Casualty Division: (410) 468-2307

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov
Make Checks Payable to: Maryland Insurance Administration

Brad Boban (410) 468-2065
Chief Actuary

Craig Ey (410) 468-2488
Director of Communications

David Cooney (410) 468-2215
Associate Commissioner, Life and Health Division

Gregory Derwart (410) 468-2002
Deputy Commissioner

J. Steven Wright (410) 468-3909
Associate Commissioner, Insurance Fraud and Producer Enforcement Division

J. Van Lear Dorsey (410) 468-2023
Principal Counsel and Assistant Attorney General

Joy Hatchette (410) 468-2029
Associate Commissioner, CEAU

Kory Boone (410) 468-2004
Chief of Staff

Lisa Larson (410) 468-2007
Director of Hearings & Regulations

Mary Kwei (410) 468-2113
Associate Commissioner, Market Regulation and Professional Licensing Division

Matt Peterson (410) 468-2465
Assistant Director, Government Relations

Robert Baron (410) 468-2353
Associate Commissioner, Property and Casualty Division

VACANT
Chief, Life and Health Complaints

Victoria August (410) 468-2010
Associate Commissioner, Hearings

Vincent O’Grady (410) 468-2122
Associate Commissioner, Financial Regulation Division

Contact Persons
Accident & Health Insurance
Karen Lam
Chief of Health Insurance and Managed Care
(410) 468-2212

Administrative Issues
Gregory Derwart
Deputy Commissioner
(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing
(410) 468-2153

Antifraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud and Producer Enforcement Division
(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing
(410) 468-2153

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU
(410) 468-2029

Consumer Complaints - Life & Health
VACANT
Chief, Life and Health Complaints

Consumer Complaints - Property & Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints
(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems
(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant
(410) 468-2106

Examinations - Agent, Life & Health
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations - Agent, Property & Casualty
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations - Financial
Dimitriy Valekhka
Chief Insurance Examiner
(410) 468-2149

Examinations - Market Analysis
Dawna Kokosinski
Chief
(410) 468-2322

Examinations - Market Conduct, Life & Health
Examinations - Market Conduct, Property & Casualty

Kyle Lanasa
Acting Chief
(410) 468-2330

Examinations - Title

David Zitterbart
Chief of Title Enforcement
(410) 468-2144

Fees

Phil Ermer
Director, Company Licensing
(410) 468-2153

Financial Analysis

Lynn Beckner
Chief
(410) 468-2126

Guaranty Fund Questions - Life Insurance

David Cooney
Associate Commissioner, Life and Health Division
(410) 468-2215

Guaranty Fund Questions - Property & Casualty

Robert Baron
Associate Commissioner, Property and Casualty Division
(410) 468-2353
robert.baron@maryland.gov

Health Benefit Plan Rate Filing - Life & Health

Brad Boban
Chief Actuary
(410) 468-2065

InsurTech

Robert Baron
Associate Commissioner, Property and Casualty Division
(410) 468-2353
robert.baron@maryland.gov

Legislative Liaison

Kory Boone
Chief of Staff
(410) 468-2004

Life Insurance

Nour Benchaboun
Director, Life, Annuity, and Credit
(410) 468-2222

Media Relations/Public Affairs

Craig Ey
Director of Communications
(410) 468-2488

NAIC Liaison

Alexander Borkowski
NAIC Relations and Policy Coordination Manager
(410) 468-2287

Policy and Form Filing - Life & Health

Karen Lam
Chief of Health Insurance and Managed Care
(410) 468-2212

Policy and Form Filing - Property & Casualty

Ronald Coleman
Director, Property and Casualty Rates and Forms
(413) 468-2310

Premium Tax Collection

Phil Ermer
Director, Company Licensing
(410) 468-2153
Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing
(410) 468-2347

Property & Casualty - Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(413) 468-2310

Property & Casualty - Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(413) 468-2310

Statistical Reporting - Property & Casualty
Linas Glemza
Actuary
(410) 468-2044
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017. He has oversight of the Massachusetts insurance market, which has historically ranked near the top ten largest insurance markets in the US and is the 27th largest insurance market in the world.

Commissioner Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for all aspects of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration.

His insurance experience began in 1999 with a regional carrier in the northwestern United States. Just prior to his role as the First Deputy, Commissioner Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President's office, where he was involved in a number of policy areas, from the state's broad efforts to control healthcare costs to all matters affecting the financial services sector.

Commissioner Anderson serves on the NAIC's Executive (EX) Committee, the Audit Committee, the Internal Administration (EX1) Subcommittee, the Government Relations (EX) Leadership Council, the Special (EX) Committee and Race and Insurance, and the Financial Regulation Standards and Accreditation (F) Committee. He has chaired the International Insurance Relations (G) Committee since 2019. Commissioner Anderson also serves on the International Association of Insurance Supervisors (IAIS) Executive Committee and chairs the IAIS Policy Development Committee (PDC).

Commissioner Anderson is a graduate of Idaho State University and Albany Law School at Union University.
Contact Persons

Administration
  Dorothy Raymond
  Director
  (617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
  Amy Blue
  Licensing Coordinator
  (617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
  Audrey Marinelli
  Chairperson of Board of Appeal
  (617) 521-7443
audrey.marinelli@mass.gov

Consumer Services
  Jackie Horigan
  Director of Consumer Services and Public Information Officer
  (617) 521-7461
jackie.horigan@mass.gov

Deposits
  Nhi Tang
  Insurance Examiner
  (617) 521-7437
nhi.tang@mass.gov

Financial and Market Regulation
  John Turchi
  Financial and Market Regulation and Deputy Commissioner
  (617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
  Christopher Joyce
  General Counsel and Deputy Commissioner
  (617) 521-7387
christopher.m.joyce@mass.gov

Health Care Access Bureau
  Kevin P. Beagan
  Director of Health Care Access Bureau and Deputy Commissioner
  (617) 521-7323
kevin.beagan@mass.gov

InsurTech
  Rachel Davison
  First Deputy Commissioner
  (617) 521-7576
rachel.m.davison@mass.gov

Market Conduct
  Mary Lou Moran
  Director of Market Conduct
  (617) 521-7311
marylou.moran@mass.gov

State Rating Bureau
  Matthew Mancini
  Director
  (617) 521-7459
matthew.mancini@mass.gov

Workers' Compensation
  Walter Horn
  Workers' Compensation
  (617) 521-7335
walter.horn@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
Examinations
- Financial Statement Filing and Analysis - Domestic Insurers, Holding Companies
  - Judy Weaver
  - Senior Deputy Director
- Financial Statement Filing and Analysis - Foreign Insurers
  - Judy Weaver
  - Senior Deputy Director

General Counsel
- Randall Gregg
- Director

Insurance Licensing and Market Conduct
- Michele Riddering
- Director

Insurance Rates and Forms - Life & Health
- Karen Dennis
- Director

Insurance Rates and Forms - Property & Casualty
- Karen Dennis
- Director

Insurer Licensing
- Linda Martin
- Application Coordinator

InsurTech
- Anita G. Fox
- Director
  - Foxa5@michigan.gov

Legislative Liaison
- Karin Gyger
- Chief of Staff

Media Relations/Public Information
- Laura Hall
- Public Information Officer

NAIC Liaison
- Nancy Hill
- Assistant to the Director

Producer Licensing and Education
- Paige McCully
- Manager

Receivership
- Vacant
- Director of Receivership

Surplus and Special Lines Taxes
- Sherry Barrett
- Analyst
Governor Tim Walz appointed Grace Arnold as Commissioner of the Minnesota Department of Commerce effective April 15, 2021. Arnold was appointed Temporary Commissioner on September 11, 2020.

Previously, Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.
Contact Persons

Actuary - Health
Julia Lyng
Chief Health Actuary
(651) 539-1758
Julia.Lyng@state.mn.us

Actuary - Life
Frederick Andersen
Chief Life Actuary
(651) 539-1753
frederick.andersen@state.mn.us

Actuary - PBR
John Robinson
PBR Actuary
(651) 539-1750
john.w.robinson@state.mn.us

Actuary - Property and Casualty
Phil Vigliaturo
Property and Casualty Actuary
(651) 539-1762
phil.vigliaturo@state.mn.us

Agent Licensing
Peter Bratsch
Director, Licensing
(651) 539-1585
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
(651) 539-1763
kathleen.orth@state.mn.us

Consumer Complaints and Inquiries
Matthew Vatter
Assistant Commissioner
(651) 539-1458
matthew.vatter@state.mn.us

Martin Fleischhacker
Sr Financial Fraud Ombudsman
(651) 539-1601
martin.fleischhacker@state.mn.us

Deposits - Check
Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us

Deposits - Statutory
Jenn Gagner
Applications Coordinator
(651) 539-1695
jenn.gagner@state.mn.us

Examinations - Agent
Peter Bratsch
Director, Licensing
(651) 539-1585
peter.bratsch@state.mn.us

Examinations - Financial
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
(651) 539-1763
kathleen.orth@state.mn.us

Examinations - Market Conduct
Paul Hanson
Chief Examiner, Market Conduct Exams
(651) 539-1641
paul.hanson@state.mn.us

Fees
Jenn Gagner
Applications Coordinator
(651) 539-1695
jenn.gagner@state.mn.us

Financial Analysis
Barb Carey
Audit Director, Analysis
(651) 539-1757
barbara.carey@state.mn.us

Government Relations
Jon Kelly
Director of Government Affairs
(651) 539-1440
jon.kelly@state.mn.us

Information Systems
Gabriel Pereira
Insurance Information Systems Coordinator
(651) 539-1693
gabriel.pereira@state.mn.us

InsurTech
Grace Arnold
Commissioner
(651) 539-1441
grace.arnold@state.mn.us

Legal
Sara Payne
General Counsel
(651) 539-1459
sara.payne@state.mn.us

Media Relations/Public Information
Mo Schriner
Communications Director
(651) 539-1463
mo.schriner@state.mn.us

Policy and Form Filing - Life/Accident/Health
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Policy and Form Filing - Property & Casualty: Commercial and Personal Lines
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Policy and Form Filing - Workers’ Compensation
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731	
tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman
Lead Auditor
(651) 556-4917
ejacobsisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.
NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

New Company Licensing
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Policy and Form Filing - Life & Health
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Policy and Form Filing - Property & Casualty
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
(601) 923-7083
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet
Executive Director, Mississippi Surplus Lines Association
(601) 713-1111
pdronet@msla.org

Property & Casualty - Commercial Lines
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Property & Casualty - Personal Lines
John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Receivership
Michelle Partridge
Special Assistant Attorney General
(601) 359-2133
michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips
Statutory Compliance Division
(601) 359-2713
glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as President-Elect of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.
Ben Terrell
Director, Legislative Affairs
(573) 526-3587

Carrie Couch
Director, Consumer Affairs
(573) 751-1922

Grady Martin
Director, Administration
(573) 751-7223

Jo LeDuc
Director, Insurance Market Regulation
(573) 751-2430

John Rehagen
Director, Insurance Company Regulation
(573) 526-4877

Kristen Paulsmeyer
General Counsel
(573) 751-2619

Lori Croy
Director, Communications
(573) 751-2562

Rich Lamb
Deputy Director
(573) 751-1927

Shannon Schmoeger
Chief Financial Examiner
(573) 526-4877

Susan Cardwell
Budget Officer
(573) 526-2938

Teresa Kroll
Chief Market Conduct Examiner
(573) 526-1527

Brenda Horstman
Manager, Regulatory Services
licensing@insurance.mo.gov

Debbie Doggett
Chief Financial Analyst
Debbie.Doggett@insurance.mo.gov

Sam Komo
Manager, Captive Program
Sam.Komo@insurance.mo.gov

Ashley Minor
Admissions Specialist
ashley.minor@insurance.mo.gov

Toni Charlton
Financial Analyst
Toni.Charlton@insurance.mo.gov

Marjorie Thompson
Chief Investigator
Marjorie.Thompson@insurance.mo.gov

Contact Persons

Agent/Producer Licensing
Brenda Horstman
Manager, Regulatory Services
(573) 751-3518
licensing@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst
(573) 526-2944
Debbie.Doggett@insurance.mo.gov

Captive Insurance
Sam Komo
Manager, Captive Program
(573) 522-9932
Sam.Komo@insurance.mo.gov

Company Licensing and Fees
Ashley Minor
Admissions Specialist
(573) 751-4362
ashley.minor@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst
(573) 526-4618
Toni.Charlton@insurance.mo.gov

Examinations - Agent Investigations
Marjorie Thompson
Chief Investigator
(573) 751-1922
Marjorie.Thompson@insurance.mo.gov

Examinations - Financial
Shannon Schmoeger  
Chief Financial Examiner  
(573) 526-4877  
Shannon.Schmoeger@insurance.mo.gov

Examinations - Market Conduct  
Teresa Kroll  
Chief Market Conduct Examiner  
(573) 526-1527  
Teresa.Kroll@insurance.mo.gov

Health, Life, and Disabilities Complaints  
Jeana Thomas  
Manager, Consumer Services Section  
(573) 751-2640  
jeana.thomas@insurance.mo.gov

Information Systems  
Preston Feeler  
Information Management Officer  
(573) 751-7023  
Preston.Feeler@dci.mo.gov

InsurTech  
Cynthia Amann  
NAIC Executive Liaison & Marketplace Coordinator  
573-522-2846  
cynthia.amann@dci.mo.gov

Policy and Form Filing - Life & Health  
Camille Anderson-Weddle  
Manager, Insurance Product Filings  
(573) 751-7470  
Camille.Anderson@insurance.mo.gov

Policy and Form Filing - Property & Casualty  
Camille Anderson-Weddle  
Manager, Insurance Product Filings  
(573) 751-7470  
Camille.Anderson@insurance.mo.gov

Premium Tax  
Noland Stuecken  
Senior Regulatory Auditor  
(573) 526-4986  
Noland.Stuecken@insurance.mo.gov

Property & Casualty Complaints  
Jeana Thomas  
Manager, Consumer Services Section  
(573) 751-2640  
jeana.thomas@insurance.mo.gov

Receivership  
Shelley Forrest  
Manager, Receivership  
(573) 522-6115  
Shelley.Forrest@insurance.mo.gov

Statistical Reporting  
Brent Kabler  
Manager, Statistics Section  
(573) 526-2945  
Brent.Kabler@insurance.mo.gov

Surplus Lines  
Lindsay Tougaw  
Regulatory Compliance Manager  
(573) 526-1589  
Lindsay.Tougaw@insurance.mo.gov
Troy Downing was elected Montana State Auditor in November 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana’s consumers by ensuring fairness, transparency, and access for two of the state’s largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana’s public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing’s strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana’s natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.
Adam Stoll  
Financial Specialist  (406) 444-2041

Bob Biskupiak  
Deputy Insurance Commissioner  (406) 444-5438

Mari Kindberg  
Rates and Forms Bureau Chief  (406) 444-5220

Mary Belcher  
Deputy State Auditor  (406) 444-5789

Molly Plummer  
Chief of Staff  (406) 444-2042

Nikki Davison  
Administrator, Centralized Services Division  (406) 444-1867

Ole Olson  
Chief Legal Counsel  (406) 444-1295

Sam Loveridge  
Communications Director  (406) 444-3152

Sharon Richetti  
Policy Holder Services Bureau Chief  (406) 444-2894

Steve Matthews  
Chief Financial Examiner  (406) 444-4372

Troy Downing  
Commissioner of Securities and Insurance, Montana State Auditor  (406) 444-2040
Contact Persons

Annual Statements and Company Licensing
Steve Matthews  
Chief Financial Examiner  
(406) 444-4372  
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti  
Policy Holder Services Bureau Chief  
(406) 444-2894  
srichetti@mt.gov

Deposits
Steve Matthews  
Chief Financial Examiner  
(406) 444-4372  
smatthews@mt.gov

Examinations - Financial
Steve Matthews  
Chief Financial Examiner  
(406) 444-4372  
smatthews@mt.gov

InsurTech
Bob Biskupiak  
Deputy Insurance Commissioner  
(406) 444-5438  
bob.biskupiak@mt.gov

Market Conduct
David Dachs  
Market Conduct Examiner, Insurance Services Bureau  
(406) 444-9722  
ddachs@mt.gov

Media Relations/Public Information
Sam Loveridge  
Communications Director  
(406) 444-3152  
sam.loveridge@mt.gov

NAIC Liaison
Bob Biskupiak  
Deputy Insurance Commissioner  
(406) 444-5438  
bob.biskupiak@mt.gov

Policy and Form Filing
Mari Kindberg  
Rates and Forms Bureau Chief  
(406) 444-5220  
mkindberg@mt.gov

Premium Tax
Steve Matthews  
Chief Financial Examiner  
(406) 444-4372  
smatthews@mt.gov

Rate Filing - Life & Health
Ashley Perez  
Actuary  
(406) 444-5220  
aperez@mt.gov

Rate Filing - Property & Casualty
Mari L. Kindberg, FCAS, MAAA  
Actuary  
(406) 444-5220  
mkindberg@mt.gov
Eric Dunning was appointed Director of Insurance by Governor Pete Ricketts effective April 19, 2021.

Prior to his appointment, Eric served as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013. His professional career began as an attorney for the Colorado General Assembly.

Dunning earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a juris doctor from the University of Notre Dame Law School. He’s a member of the Nebraska Bar Association. Dunning currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Dunning enjoys working on his family farm. He is happily married with two children.
AJ Raaska  
Public Information Officer

Barbara Peterson  
Administrator, Consumer Affairs  
(531) 500-2349

Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647

Eric Dunning  
Director  
(402) 471-2201

Justin Schrader  
Chief Examiner  
(402) 471-4734

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707

Kimberly Church  
Fraud Division Chief  
(402) 471-4999

Laura Arp  
Administrator, Life and Health Policy  
(402) 471-4635

Margaret Garrison  
Actuary - Life & Health  
(402) 471-4631

Vacant  
Actuary - P&C

Michael Muldoon  
Chief Actuary  
(402) 471-1433

Derek Wallman  
Actuary - Life & PBR  
(402) 471-4899

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707

Justin Schrader  
Chief Examiner  
(402) 471-4734

Kristy Hadden  
Company Administrator  
(402) 471-0373
Consumer Complaints and Inquiries
Barbara Peterson
Administrator, Consumer Affairs
(531) 500-2349
barbara.peterson@nebraska.gov

Department Counsel
Martin Swanson
Deputy Director & General Counsel
(402) 471-4503
martin.swanson@nebraska.gov

Deposits
Lori Bruss
Securities Officer
(402) 471-4045
lori.bruss@nebraska.gov

Examinations - Agent
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Examinations - Financial
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Fees
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Insurance Fraud
Kimberly Church
Fraud Division Chief
(402) 471-4999
kimberly.church@nebraska.gov

InsurTech
Eric Dunning
Director
(402) 471-2201
eric.dunning@nebraska.gov

Life Insurance
Laura Arp
Administrator, Life and Health Policy
(402) 471-4635
laura.arp@nebraska.gov

Media Relations
AJ Raaska
Public Information Officer
aj.raaska@nebraska.gov

NAIC Liaison
AJ Raaska
Public Information Officer
aj.raaska@nebraska.gov

Policy and Form Filing - Life & Health
Laura Arp
Administrator, Life and Health Policy
(402) 471-4635
laura.arp@nebraska.gov

Policy and Form Filing - Property & Casualty
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Premium Tax
Kristy Hadden
Company Administrator
(402) 471-0373
kristy.hadden@nebraska.gov

Property & Casualty - Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Property & Casualty - Personal Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov
Receivership
  Martin Swanson
  Deputy Director & General Counsel

  (402) 471-4503
  martin.swanson@nebraska.gov

Statistical Reporting
  Connie VanSlyke
  Administrator, Property and Casualty

  (402) 471-4647
  connie.vanslyke@nebraska.gov
Barbara D. Richardson assumed the role of Insurance Commissioner for the great state of Nevada in March 2016.

Prior to accepting that role, Richardson had been the New Hampshire Insurance Department’s Director of Operations and Fraud for 12 years. Before that, she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

Richardson has been an active member on the NAIC’s various committees, task forces, and working groups. She currently serves as chair of the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board and co-vice chair of the Climate and Resiliency (EX) Task Force.

Richardson is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. Barbara has three grown sons whom she is very proud of and who live throughout the United States.
Barbara D. Richardson  
Commissioner  
(775) 687-0771

David Cassetty  
Deputy Commissioner  
(702) 486-4379

Nick Stosic  
Deputy Commissioner  
(775) 687-0783

Stephanie McGee  
Chief Deputy Commissioner, Carson City  
(775) 687-0758

Contact Persons

Accident/Health Insurance
Mark Garratt  
Chief Insurance Examiner  
(775) 687-0736  
mgarratt@doi.nv.gov

Captive Insurers
Nick Stosic  
Deputy Commissioner  
(775) 687-0783  
nstosic@doi.nv.gov

Company Fees - Licensing
Joseph Casey  
Management Analyst II  
(775) 687-0745  
jcasey@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton  
Supervising Compliance Investigator, Las Vegas  
(702) 486-4395  
lstratton@doi.nv.gov

Company Fees - Licensing
David Cassetty  
Deputy Commissioner  
(702) 486-4379  
dcassetty@doi.nv.gov

Deposits
Denise Costello  
(775) 687-0752

Division Counsel
Alexia Emmernann  
Chief Legal Counsel  
(775) 687-0701

Enforcement
Jonathan Wycoff  
Compliance Investigator, Carson City  
(775) 687-0718  
jhwycoff@doi.nv.gov

David Cassetty  
Deputy Commissioner  
(702) 486-4379  
dcassetty@doi.nv.gov

Stephanie Canter  
Enforcement Chief  
(702) 486-4598  
sicanter@doi.nv.gov

Cheryl Allen-Stallworth  
Compliance Officer, Las Vegas  
(702) 486-4632  
cstallworth@doi.nv.gov

Sonja Whitten  
Compliance Investigator, Las Vegas  
(702) 486-4597  
srwhitten@doi.nv.gov

Kapuanani Zuttermeister  
Compliance Investigator, Las Vegas  
(702) 486-4394  
kzuttermeister@doi.nv.gov

Julie Wisbar  
Compliance Investigator, Carson City  
(775) 687-0713  
jwisbar@doi.nv.gov
Examinations - Market Conduct
Hermoliva Abejar
Chief Insurance Examiner
(775) 687-0741
habejar@doi.nv.gov

Information Systems
Dennis McGehee
IT Professional
(775) 687-0785
dmcgehee@doi.nv.gov

InsurTech
Barbara D. Richardson
Commissioner
(775) 687-0771
icommish@doi.nv.gov

Life & Health Insurance
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Market Regulation
Hermoliva Abejar
Chief Insurance Examiner
(775) 687-0741
habejar@doi.nv.gov

Media Relations/Public Information
David Cassetty
Deputy Commissioner
(702) 486-4379
dcassetty@doi.nv.gov

Policy and Form Filing - Life & Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing - Property & Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Producer Licensing
Jacob Roberts
Program Officer III
(775) 687-0774
jroberts@doi.nv.gov

Property & Casualty - Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property & Casualty - Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council.

Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the New Hampshire Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors.

Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner
Northeast Zone

Term of Office:
Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Main
New Hampshire Insurance Department
21 South Fruit Street
Suite 14
Concord, NH 03301
United States

Email Address
consumerservices@ins.nh.gov

Phone Numbers
Main: (603) 271-2261
Toll-free: (800) 852-3416
Financial Exam/Licensing/Consumer D: (603) 271-2241

Fax Numbers
Main: (603) 271-1406

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://www.nh.gov/insurance/
Make Checks Payable to: Treasurer, State of New Hampshire
Christian Citarella  
Chief Actuary, Property and Casualty Division  
(603) 271-2113

Christie Rice  
Assistant Commissioner  
(603) 271-2261

DJ Bettencourt  
Deputy Commissioner  
(603) 271-2121

Douglas Bartlett  
Director, Financial Regulation Division  
(603) 271-2879

Heather Silverstein  
General Counsel  
(603) 271-2261

Information Technology  
Keith Nyhan  
(603) 271-2518

James Fox  
Director, Property and Casualty Division  
(603) 271-2502

Jason Aziz  
Director of Health Economics  
(603) 271-4191

Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Linda Zalinskie  
Assistant to the Deputy Commissioner  
(603) 271-2261

Sandra Barlow  
Assistant to the Commissioner  
(603) 271-2261

Vacant  
Enforcement Counsel  
(603) 271-4137

Contact Persons

Accident & Health Insurance  
Jason Aziz  
Director of Health Economics  
(603) 271-4191

Agent Licensing  
Christie Rice  
Assistant Commissioner  
(603) 271-2261

Annual Statements  
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Company Licensing  
Pat Gosselin  
Chief Financial Analyst, Financial Regulation Division  
(603) 271-2920

Consumer Services  
Keith Nyhan  
Director, Consumer Services Division  
(603) 271-3304

Deposits  
Tracey Russo  
Financial Records Auditor, Financial Regulation Division  
(603) 271-2528
<table>
<thead>
<tr>
<th>Division</th>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Examinations - Agent</td>
<td>Christie Rice</td>
<td>Assistant Commissioner</td>
<td>(603) 271-2261</td>
</tr>
<tr>
<td>Examinations - Financial</td>
<td>Colin Wilkins</td>
<td>Chief Financial Examiner, Financial Regulation Division</td>
<td>(603) 271-2374</td>
</tr>
<tr>
<td>Examinations - Market Conduct</td>
<td>Edwin Pugsley</td>
<td>Chief Market Conduct Examiner</td>
<td>(603) 271-3711</td>
</tr>
<tr>
<td></td>
<td>Maureen Belanger</td>
<td>Chief Examiner, Life and Health Market Regulation</td>
<td>(603) 271-2828</td>
</tr>
<tr>
<td>Fees</td>
<td>Norma Stallings</td>
<td>Tax and Revenue Administrator</td>
<td>(603) 271-2391</td>
</tr>
<tr>
<td>General Counsel</td>
<td>Heather Silverstein</td>
<td>General Counsel</td>
<td>(603) 271-2261</td>
</tr>
<tr>
<td>Insurance Fraud</td>
<td>Heather Silverstein</td>
<td>General Counsel</td>
<td>(603) 271-2261</td>
</tr>
<tr>
<td>InsurTech</td>
<td>DJ Bettencourt</td>
<td>Deputy Commissioner</td>
<td>(603) 271-2121</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:david.j.bettencourt@ins.nh.gov">david.j.bettencourt@ins.nh.gov</a></td>
</tr>
<tr>
<td>Media Relations/Public Information</td>
<td>Andrew Demers</td>
<td>Director, Communications</td>
<td>(603) 271-3781</td>
</tr>
<tr>
<td>NAIC Liaison</td>
<td>Christie Rice</td>
<td>Assistant Commissioner</td>
<td>(603) 271-2261</td>
</tr>
<tr>
<td>Outreach Coordinator</td>
<td>Tiffany Fuller</td>
<td>Outreach Coordinator, Communications</td>
<td>(603) 271-3886</td>
</tr>
<tr>
<td>Policy and Form Filing - Life, Accident &amp; Health</td>
<td>Jason Dexter</td>
<td>Director, Life and Health Division</td>
<td>(603) 271-3041</td>
</tr>
<tr>
<td>Policy and Form Filing - Property &amp; Casualty</td>
<td>Frank Cardamone</td>
<td>Compliance Administrator, Property and Casualty Division</td>
<td>(603) 271-2163</td>
</tr>
<tr>
<td>Premium Tax</td>
<td>Norma Stallings</td>
<td>Tax and Revenue Administrator</td>
<td>(603) 271-2391</td>
</tr>
<tr>
<td>Property &amp; Casualty - Commercial Lines</td>
<td>Edwin Pugsley</td>
<td>Chief Market Conduct Examiner</td>
<td>(603) 271-3711</td>
</tr>
<tr>
<td>Property &amp; Casualty Insurance</td>
<td>James Fox</td>
<td>Director, Property and Casualty Division</td>
<td>(603) 271-2502</td>
</tr>
</tbody>
</table>
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey’s insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

 Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor’s degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.
Contact Persons

Agent Licensing
  Ruth Jackson
  Supervisor, Insurance Producer Licensing
  (609) 292-7272 x 50085
  ruth.jackson@dobi.nj.gov

Annual Statements
  Joann Jones
  Technical Assistant II
  (609) 292-7272 x 50085
  joann.jones@dobi.nj.gov

Captive Insurance
  William P. White
  Assistant Commissioner
  (609) 940-7412
  william.white@dobi.nj.gov

Company Licensing
  Kwame Asare
  Supervising Insurance Examiner
  (609) 292-7272 x 50068
  kwame.asare@dobi.nj.gov

Consumer Complaints and Inquiries
  Gale Simon
  Assistant Commissioner, Consumer Protection Services
  (609) 292-7272 x 50333
  gale.simon@dobi.nj.gov

Department Counsel
  James A. Carey, Jr., DAG, Office of the New Jersey Attorney General
  Section Chief
  (609) 984-8469
  james.carey@dol.lps.state.nj.us
Deposits
Kwame Asare
Supervising Insurance Examiner (609) 292-7272 x 50068
kwame.asare@dobi.nj.gov

Examinations - Agent
Gale Simon (609) 292-7272 x 50333
Assistant Commissioner, Consumer Protection Services
gale.simon@dobi.nj.gov

Financial Analysis
John Sirovetz (609) 292-7272 x 50095
Supervising Insurance Examiner Solvency Regulation
john.sirovetz@dobi.nj.gov

Fraud Deterrence Bureau
Richard Besser (609) 292-7272 x 50693
Chief of Investigations
richard.besser@dobi.nj.gov

InsurTech
Carl Sornson (609) 292-7272 x 50392
Assistant Commissioner, Property and Casualty
carl.sornson@dobi.nj.gov

Life Insurance
Olukemi Sotimehin (609) 940-7597
Chief, Life Bureau
olukemi.sotimehin@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Antifraud Compliance
Ralph Boeckman (609) 940-7467
Manager, Market Conduct and Antifraud Compliance
ralph.boeckman@dobi.nj.gov

Policy and Form Filing - Property & Casualty
Carl Sornson (609) 292-7272 x 50392
Assistant Commissioner, Property and Casualty
carl.sornson@dobi.nj.gov

Premium Tax
Tanveer Ahmed (609) 292-7272 x 50413
Examiner II
tanveer.ahmed@dobi.nj.gov

Property & Casualty - Commercial Lines
Carl Sornson (609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Property & Casualty - Personal Lines
Carl Sornson (609) 292-7272 x 50392
carl.sornson@dobi.nj.gov

Public Affairs
Trish Graber (609) 292-5064
Director
trish.graber@dobi.nj.gov

Statistical Reporting
Sam Sacky (609) 292-7272 x 50360
Actuarial Analyst
samual.sacky@dobi.nj.gov
On January 1, 2020, Russell Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Toal began his work in New Mexico as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to New Mexico in 2014, Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.
Company Licensing
Ursula Almada
Supervisor
(505) 827-4438
ursula.almada@state.nm.us

Consumer Complaints and Inquires
Angelica Allen
Division Director
(505) 470-6586
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler
Compliance Division Director
(505) 827-4438
leatrice.geckler@state.nm.us

Health Policy and Consumer Education Bureau - Affordable Care Act (ACA)
Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Stop Fraud
(877) 807-4010

Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

InsurTech
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@state.nm.us

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us

Life & Health Product Filing Bureau - Form Filing
Julie Weinberg
Division Director
(505) 669-8578
Julie.Weinberg2@state.nm.us

Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Managed Health Care Bureau
Margaret 'Kika' Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Jessica Baker
Compliance Officer Supervisor
(505) 827-4651
jessica.baker@state.nm.us

Premium Tax
NM Taxation and Revenue Department
https://www.tax.newmexico.gov/contact-us
(505) 827-0700

Producer (Agent) Licensing
Victoria Baca
Bureau Chief
(505) 827-4554
victoriaa.baca@state.nm.us

Statistical Reporting
Anna Krylova
Chief Actuary - Property & Casualty
(505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer
(505) 827-4930
mickey.vancuren@state.nm.us
Adrienne A. Harris was nominated to lead the New York State Department of Financial Services (DFS) by Governor Kathy Hochul in August 2021. She was confirmed by the New York State Senate on January 25, 2022.

Superintendent Harris began her career as an Associate at Sullivan and Cromwell LLP in New York City representing a number of U.S. and non-U.S. based corporations in various forms of litigation and regulatory matters, before accepting a position at the United States Department of the Treasury under President Obama.

While at the Treasury Department, Superintendent Harris served as a Senior Advisor to both Acting Deputy Secretary and Under Secretary for Domestic Finance Mary Miller, and Deputy Secretary Sarah Bloom Raskin. Her work ranged from financial reform efforts to identifying solutions to the student loan crisis, analyzing the nexus between foreign investment and national security, and working to promote financial inclusion and health in communities throughout the country.

Following her time at the Treasury Department, Superintendent Harris joined the White House, where she was appointed as Special Assistant to the President for Economic Policy, as part of the National Economic Council. In this role, Superintendent Harris managed the financial services portfolio, which included developing and executing strategies for financial reform and the implementation of Dodd-Frank, consumer protections for the American public, cybersecurity and housing finance reform priorities.

After leaving the White House in January 2017, Superintendent Harris went on to serve as General Counsel and Chief Business Officer at States Title, Inc. (now DOMA), which provides a more simple and affordable closing experience.

Prior to being nominated, Superintendent Harris also served as a Professor and as Faculty Co-Director at the Gerald R. Ford School of Public Policy’s Center on Finance, Law and Policy at the University of Michigan, as well as a Senior Advisor at the Brunswick Group in Washington, D.C.
Avani Shah
Co-Acting Executive Deputy Superintendent for Insurance
(212) 459-7935

Justin Herring
Executive Deputy Superintendent, Cybersecurity
(212) 459-7839

Kevin Bishop
Executive Deputy General Counsel
(212) 480-5286

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy
Division
(212) 480-2299

Shirin Emami
Executive Deputy Superintendent, Banking Division
(212) 709-5433

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets
(212) 459-7837

Sumit Sud
Co-Acting Executive Deputy Superintendent for Insurance
(212) 459-7832

Contact Persons
InsurTech
  Justin Herring
  Executive Deputy Superintendent, Cybersecurity
  (212) 459-7839
  justin.herring@dfs.ny.gov
North Carolina

North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He’s a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.

Main
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, NC 27699-1201
United States

Email Address
firstname.lastname@ncdoi.gov

Phone Numbers
Main: (919) 807-6000
Toll-free Nationwide: (855) 408-1212

Fax Numbers
Main: (919) 715-8889

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ncdoi.gov/
Make Checks Payable to: North Carolina Department of Insurance
Brian Taylor
Chief State Fire Marshal, Assistant Commissioner
(919) 647-0003

Jackie Obusek
Senior Deputy Commissioner, Company Services Group
(919) 807-6166

John Hoomani
General Counsel
(919) 807-6093

Kathy Shortt
Senior Deputy Commissioner, Consumer Assistance Group
(919) 814-9874

Lori Gorman
Deputy Commissioner
(919) 807-6165

Mark Tyler
Chief Operating Officer
(919) 807-6007

Marty Sumner
Senior Deputy Commissioner, Fraud Control Group
(919) 807-6846

Michelle Osborne
Chief Deputy Commissioner
(919) 807-6006

Ted Brown
Senior Policy Advisor
(919) 807-6002

Tracy Biehn
Senior Deputy Commissioner, Product Regulation Group
(919) 807-6889

Contact Persons

Agent Services
Angela Hatchell
Deputy Commissioner
(919) 807-6800
asd@ncdoi.gov

Annual Statement Fees
Tamla Dunson
Corporate Records Administrator
(919) 807-6164
tamla.dunson@ncdoi.gov

Captives
Lori Gorman
Deputy Commissioner
(919) 807-6165
lori.gorman@ncdoi.gov

Computer Systems and Telecommunications
John Harrison
Chief Information Officer
(919) 807-6122
john.harrison@ncdoi.gov

Consumer Assistance Programs
Seniors’ Health Insurance Information Program (SHIIP), Consumer Services Division, Health Insurance Smart NC
(855) 408-1212
Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care - Retirement Centers and Self-Insured Workers’ Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov
Controller's Office
  Jason Fortlines
  Controller
  (919) 807-6036
  jason.fortlines@ncdoi.gov

Engineering
  Carl Martin
  Deputy Commissioner
  (919) 647-0009
  carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
  Jessica Price
  Chief Financial Analyst
  (919) 807-6169
  jessica.price@ncdoi.gov

Financial Examinations
  Monique Smith
  Deputy Commissioner
  (919) 807-6605
  monique.smith@ncdoi.gov

Fire and Rescue Commission
  Brian Wade
  Deputy Director, Training and Inspections
  (919) 647-0090
  brian.wade@ncdoi.gov

InsurTech
  John Harrison
  Chief Information Officer
  (919) 807-6122
  john.harrison@ncdoi.gov

Life & Health Insurance
  Ted Hamby
  Deputy Commissioner
  (919) 807-6058
  ted.hamby@ncdoi.gov

Manufactured Building
  Vacant
  Deputy Director

Market Regulation
  Teresa Knowles
  Deputy Commissioner
  (919) 807-6886
  teresa.knowles@ncdoi.gov

Personnel
  Jerry Daniels
  Personnel Officer
  (919) 807-6049
  jerry.daniels@ncdoi.gov

Prevention, Programs, and Grants
  Shannon Bullock
  Deputy Director
  (919) 647-0071
  shannon.bullock@ncdoi.gov

Property & Casualty Insurance
  Fred Fuller
  Deputy Commissioner
  (919) 807-6080
  fred.fuller@ncdoi.gov

Public Information
  Jason Tyson
  Director of Communications
  (919) 807-6017
  jason.tyson@ncdoi.gov

Regulatory Actions
  Susan Coble
  Chief Regulatory Specialist
  (919) 807-6156
  susan.coble@ncdoi.gov

Risk Management
  Bryan Heckle
  Deputy Director
  (919) 661-5880
  bryan.heckle@ncdoi.gov

Security Deposits
  Hasije Harris
  Collateral Securities Administrator
  (919) 807-6613
  hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016, and re-elected on November 3, 2020.

In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently serves as NAIC secretary-treasurer and as a member of the Executive (EX) Committee, in addition to serving as chair of the Audit Committee and co-vice chair of the Special (EX) Committee on Race and Insurance.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
Budget
Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Consumer Complaints and Inquires - Life & Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov
Angie Voegele
Consumer Assistance Analyst
(701) 328-2940
amvoegele@nd.gov

Consumer Complaints and Inquires - Property & Casualty
Janelle Middlestead
P&C Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov
Holly Brockman
Consumer Assistance Analyst
(701) 328-2932
hbrockman@nd.gov

Deposits
Rachel Kriege
Administrative Division Director
(701) 328-2931
rkriege@nd.gov

Examinations - Financial
Matt Fischer
Chief Examiner and Division Director/Company Licensing and Examinations
(701) 328-9617
mattfischer@nd.gov

Examinations - Market Conduct
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

General Counsel
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

InsurTech
Chris Aufenthie
Property and Casualty Form Analyst
(701) 328-4638
caufenthie@nd.gov
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Investigations and Fraud
Dale Pittman
Fraud Investigation Division Director
(701) 328-2884
jdpittman@nd.gov
Rebecca Kopp
Special Investigator
(701) 328-4641
rakopp@nd.gov

Media Relations/Public Information
Jacob Just
Director of Communications
(701) 328-2684
jjust@nd.gov

NAIC Liaison
John R. Arnold
Deputy Insurance Commissioner
(701) 328-2440
jrarnold@nd.gov

Policy and Form Filings - Life & Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov
Colton Storseth
Life and Health Actuary
(701) 328-4979
cstorseth@nd.gov
Policy, Form, and Rate Filings - Property & Casualty
   Mike Andring
   Property and Casualty Actuary
   (701) 328-4937
   mandring@nd.gov

   Janelle Middlestead
   P&C Director/Producer Licensing Division Director
   (701) 328-4460
   jlmiddlestead@nd.gov

Premium Tax
   Jess Davis
   Accountant
   (701) 328-2930
   jessdavis@nd.gov

Statistical Reporting
   Jacob Just
   Director of Communications
   (701) 328-2684
   jjust@nd.gov

Technology
   Laurie Scully
   IT Administrator
   (701) 328-2503
   lscully@nd.gov
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college’s Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.ohio.gov/
Make Checks Payable to: Ohio Treasurer Robert Sprague

Carrie Haughawout
Deputy Director
(614) 387-0411

Christopher Brock
Assistant Director, Public Affairs
(614) 728-1539

Dora Dean
Executive Administrative Assistant
(614) 644-7076

Dwight Radel
Assistant Director, Risk Assessment
(614) 644-3337

Jana Jarrett
Assistant Director, Consumer Services
(614) 644-3378

Jessica Schuster
Assistant Director, Human Resources
(614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations
(614) 644-3263

Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208

Mariah Marcum
Executive Assistant to Director
(614) 728-1059

Marlene Moore
Executive Administrative Assistant, Communications/Legislative
(614) 728-1015

Matt Peters
Chief of Staff
(614) 644-3318

Meredith Alexander
Assistant Director, Legislative Affairs
(614) 728-0070

Sara Donlon
Assistant Director, Communications
(614) 644-3306

Tina Chubb
Interim Assistant Director, Information Technology
(614) 728-1044

Todd Oberholtzer
Regulatory Compliance Director
(614) 387-1459

Tynesia Dorsey
Chief Administrative Officer and Director of Consumer Relations
(614) 728-1111

Contact Persons

Accident & Health Insurance - HMO Division
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3451
marjorie.ellis@insurance.ohio.gov

Agent Licensing
Annual Statements
   Cameron Piatt
   Financial Regulation, Risk Assessment
   (614) 728-1249
   karen.vourvopoulos@insurance.ohio.gov

Captive Insurance
   Tracy Snow
   Chief Examiner, Risk Assessment
   (614) 728-1263
   tracy.snow@insurance.ohio.gov

Company Licensing
   Cameron Piatt
   Financial Regulation, Risk Assessment
   (614) 728-1074
   cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquiries
   Jana Jarrett
   Assistant Director, Consumer Services
   (614) 644-3378
   jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
   Christina Reeg
   Consumer Affairs-SHIPP Program Director
   (614) 644-3464
   christina.reeg@insurance.ohio.gov

Deposits
   Melissa Chuvalas
   Fiscal Operations
   (614) 752-0720
   melissa.chuvalas@insurance.ohio.gov

Enforcement
   David Barney
   Fraud and Enforcement-Enforcement Division
   (614) 644-3193
   david.barney@insurance.ohio.gov

Examinations - Agent
   Karen Vourvopoulos
   Licensing-License Division
   (614) 728-1249
   karen.vourvopoulos@insurance.ohio.gov

Examinations - Financial
   Tracy Snow
   Chief Examiner, Risk Assessment
   (614) 728-1263
   tracy.snow@insurance.ohio.gov

Examinations - Market Conduct
   Todd Oberholtzer
   Regulatory Compliance Director
   (614) 387-1459
   todd.oberholtzer@insurance.ohio.gov

Fees - Agents
   Karen Vourvopoulos
   Licensing-License Division
   (614) 728-1249
   karen.vourvopoulos@insurance.ohio.gov

Fees - Company
   Melissa Chuvalas
   Fiscal Operations
   (614) 752-0720
   melissa.chuvalas@insurance.ohio.gov

Fraud
   Michelle Rafeld
   Fraud and Enforcement-Fraud Division
   (614) 728-1009
   michelle.rafeld@insurance.ohio.gov

InsurTech
   Lori Barron
   Senior Policy Advisor – Innovation and Emerging Products
   (614) 644-2475
   Lori.Barron@insurance.ohio.gov

Media Relations/Public Information
   Leslie Minnich
   Chief, Communications
   (614) 728-1292
   leslie.minnich@insurance.ohio.gov
Policy and Form Filing - Life & Health  
Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3451  
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing - Property & Casualty  
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov

Premium Tax  
Cameron Piatt  
Financial Regulation, Risk Assessment  
(614) 728-1074  
cameron.piatt@insurance.ohio.gov

Property & Casualty - Personal and Commercial Lines Rates  
Tom Botsko  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 387-2819  
thomas.botsko@insurance.ohio.gov

Rates - Health  
Laura Miller  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 728-1208  
laura.miller@insurance.ohio.gov

Rates - Life  
Pete Weber  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3311  
peter.weber@insurance.ohio.gov

Statistical Reporting  
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov
Glen Mulready serves as Oklahoma’s 13th insurance commissioner. A former state legislator and longtime insurance professional, he was recently unopposed in his bid for reelection, and will start a second term as insurance commissioner in 2023. Commissioner Mulready was first elected to the state-wide position in 2019.

Commissioner Mulready started his insurance career as a broker in 1984 and later served in executive roles for Oklahoma’s two largest health insurance companies. In 2010, Mulready entered public service and was elected to represent West Tulsa, Jenks and Glenpool in the Oklahoma House of Representatives. During his tenure in the house, Commissioner Mulready became a policy leader on many transformative insurance issues, and held several roles including, Insurance Committee chair and House Majority Floor Leader. In 2011, Governing Magazine named Mulready one of 17 “GOP Legislators to Watch Nationally.”

As Commissioner, Mulready has led initiatives to increase the number of health insurance carriers available to Oklahomans, bring more attention to consumer education and the removal of burdensome regulation in the department’s administrative code. Since 2019, the Oklahoma Insurance Department has recovered over $18 million for Oklahoma consumers. Commissioner Mulready supports efforts to continue to apply best practices, modernize the department and embrace new technology to better serve the people of Oklahoma. Commissioner Mulready has also been a leader nationally representing Oklahoma as chairman of the National Association of Insurance Commissioners Midwest Zone and chairman of the Health Insurance and Managed Care (B) Committee. As a firm believer in the free market and a longtime advocate for affordable health care for all Oklahomans, Commissioner Mulready believes creating more choices for consumers will help reduce the number of uninsured Oklahomans and improve affordability in the insurance market. When he was first elected, only two plan options were available in the Oklahoma Health Insurance Marketplace. Currently, eight insurers are now offering products to Oklahoma consumers.

Moreover, Commissioner Mulready sponsored the original Insurance Business Transfer (IBT) Act, which is now law and is recognized as one of the most innovative insurance regulations in the country. Since 2020, the first two IBT transactions in United States history were completed in Oklahoma. In addition, Oklahoma is also focused on recruiting Captive Insurance domiciles. More than one third of the current licensed captives came to Oklahoma during Commissioner Mulready’s first two years in office.

Commissioner Mulready and Sally, his wife of 34 years, are the proud parents of three college sons, Sam, Jake and Will. Commissioner Mulready is very active in the community, having served on numerous boards and committees, including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough. Commissioner Mulready and his wife were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters in 2018.
Fax Numbers
Main (Oklahoma City): (405) 521-6635
Main (Tulsa): (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Ashley Scott
Government and Community Affairs Director
(405) 521-6616
ashley.scott@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 521-6654
brian.downs@oid.ok.gov

Carrie Kem
Executive Assistant to the Commissioner
(405) 522-0891
carrie.kem@oid.ok.gov

Cuc Nguyen
Director of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Donna Dorr
Director of Consumer Assistance
(405) 521-4524
donna.dorr@oid.ok.gov

Erin Wainer
Deputy Commissioner of Licensing Services
(405) 522-0897
erin.wainer@oid.ok.gov

Joshua Shoffner
Chief Technology Officer
(405) 522-4616
joshua.shoffner@oid.ok.gov

Kelli Price
Director of PBM Compliance and Enforcement Division
(405) 522-6350
kelli.price@oid.ok.gov

Kim Hunter
General Counsel
(405) 522-6335
kim.hunter@oid.ok.gov

Liz Heigle
Chief Communications Officer
(405) 522-0683
liz.heigle@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Ray Walker
Medicare Assistance Program Director
(405) 521-6632
ray.walker@oid.ok.gov

Sherry Marczewski
Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Contact Persons

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations and Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief Investigator
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance
Policy, Form, Rate and Manual Rule
Cuc Nguyen
Director of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Director of Licensing
(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Hunter
General Counsel
(405) 522-6335
kim.hunter@oid.ok.gov

Workers' Compensation
Kim Hunter
General Counsel
(405) 522-6335
kim.hunter@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association’s Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department’s legislative agenda and day-to-day operations.

Stolfi is an active participant at the NAIC, where he currently serves as secretary of the Western Zone and a member of the Executive (EX) Committee. He also serves as chair of the NAIC/Consumer Liaison Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and vice chair of the Consumer Participation Board of Trustees.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
Alex Cheng
Deputy Administrator

(971) 283-1958
alexander.s.cheng@dcbs.oregon.gov

Kirsten Anderson
Acting Deputy Administrator

(503) 507-7881

TK Keen
Administrator, Division of Financial Regulation

(503) 586-8143

Contact Persons

Administrative Rules
Alex Cheng
Deputy Administrator

(971) 283-1958
alexander.s.cheng@dcbs.oregon.gov

Annual Statements
Ryan Keeling
Assistant Manager/Chief Analyst

(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst

(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy

(503) 947-7275
tricia.a.goldsmith@dcbs.oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy

(503) 947-7275
tricia.a.goldsmith@dcbs.oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General

(503) 947-4430
theodore.falk@doj.state.or.us

Deposits
Jason Haynes
Security Deposit Analyst

(503) 947-7259
jason.haynes@dcbs.oregon.gov

Examination-Producer
Haven Garber
Acting Manager, Licensing

(503) 983-4656
haven.garber@dcbs.oregon.gov

Examinations-Financial
Greg Lathrop
Senior Manager, Chief Financial Examiner

(503) 947-7982
greg.a.lathrop@dcbs.oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst

(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Fees-Licensing
Haven Garber
Acting Manager, Licensing

(503) 983-4656
haven.garber@dcbs.oregon.gov

Financial Analysis
Ryan Keeling
Assistant Manager/Chief Analyst

(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Financial Regulation Section
Gail McFarlin  
(503) 947-7218  
gail.mcfarlin@dcbs.oregon.gov

Statistical Reporting  
Spencer Peacock  
Data Analyst  
(503) 947-7201  
spencer.c.peacock@dcbs.oregon.gov

Surplus Lines Coordinator  
Shannon O'Shea  
(503) 947-7046  
shannon.oshea@dcbs.oregon.gov
Michael Humphreys was named Acting Insurance Commissioner effective February 26, 2022. In this position, Humphreys is charged with the responsibility of regulating the Commonwealth's insurance marketplace, overseeing licensed agents and insurance professionals, monitoring the financial landscape of companies doing business in Pennsylvania, educating consumers, and ensuring residents are treated fairly. Prior to being appointed, Humphreys served as the Chief of Staff for the Insurance Department since September 2019.

Humphreys joined PID as the Department was working closely with Pennie, the state-based health insurance exchange created by Act 42, to ensure a successful roll-out of the new initiative that would become the home for high-quality, affordable health insurance plans in Pennsylvania. The launch of Pennie was a landmark step for health care in the Commonwealth as Pennie continues to be a key source of affordable coverage for hundreds of thousands of Pennsylvanians.

Acting Commissioner Humphreys continues the work of his predecessor in implementing the federal No Surprises Act in Pennsylvania. The No Surprises Act went into effect January 1, 2022 and protects patients from surprise medical bills. In December 2021, Governor Tom Wolf signed an Executive Order designating the Pennsylvania Insurance Department as the lead agency to coordinate the implementation of the No Surprises Act in the commonwealth. As Acting Commissioner, Humphreys oversees a dedicated consumer complaints team that works to investigate surprise medical bills submitted by patients, with the primary goal of ensuring the protections of the No Surprises Act are being met.

Before joining the Insurance Department, Humphreys served as Assistant Commissioner for Insurance at the Tennessee Department of Commerce and Insurance (TDCI). In Tennessee, he oversaw the Insurance Division as it was reaccredited by the National Association of Insurance Commissioners.

Humphreys previously worked for the National Council of Insurance Legislators (NCOIL), serving as the legislative organization's Director of State-Federal Relations from 2007 until 2012.

Humphreys has a Master's in Public Administration from Bowling Green State University and a Bachelor of Arts in Political Science from the University at Buffalo.

Pennsylvania is the fifth largest insurance market in the United States, in terms of premium volume, and the 14th largest insurance market in the world.
Contact Persons

Bureau of Life, Accident & Health Insurance
Lindsi Swartz
Director, Bureau of Life, Accident and Health Insurance
(717) 783-4335
linswartz@pa.gov

Consumer Complaints and Inquiries
Jeff Rohaly
Director, Bureau of Consumer Services
(717) 783-2157
wrohaly@pa.gov

Department Counsel
Kathryn Speaks
Chief Counsel
(717) 787-2567
kspeaks@pa.gov

Examinations - Financial
Matthew Milford
Director, Bureau of Financial Examinations
(717) 571-7675
mmilford@pa.gov

Examinations - Market Conduct
Gary Jones
Director, Bureau of Market Actions
(717) 346-3888
jogar@pa.gov

InsurTech
Michael Humphreys
Acting Commissioner
(717) 787-0684
mhumphreys@pa.gov

Media Relations/Public Information
Thaisa Jones
Communications Director
(717) 214-4781
thajones@pa.gov

NAIC Liaison
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov

Property & Casualty - Commercial Lines
Mark Lersch
Bureau of Property and Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Property & Casualty - Personal Lines
Mark Lersch
Bureau of Property and Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Rate and Form Filing - Life, Accident & Health Insurance
Lars Thome
Director, Bureau of Life, Accident and Health Insurance
(717) 439-7469
lthome@pa.gov

Rate and Form Filing - Property & Casualty
Mark Lersch
Bureau of Property and Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Right-to-Know Law Office
Terri Brown
Right-to-Know Official
(717) 787-2567
terrbrown@pa.gov

Statistical Reporting
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016.

Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the NAIC and has served as chair and vice chair of various committees, task forces and working groups. Ms. Dwyer is the NAIC representative to the Financial Stability Oversight Counsel and a member of the Federal Advisory Committee on Insurance. She currently serves as vice chair of the Financial Condition (E) Committee and the Big Data and Artificial Intelligence (H) Working Group, co-chair of the Restructuring Mechanisms (E) Working Group, co-vice chair of the Climate and Resiliency (EX) Task Force, and secretary/treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women’s Bar Association. She was awarded the 2010 Rhode Island Attorney General’s Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610

Elizabeth Kelleher Dwyer
Superintendent
(401) 462-9615

John Tudino Jr.
Chief Insurance Examiner
(401) 462-9545

Matthew Gendron
General Counsel & Chief of Market Conduct
(401) 462-9540

Megan Mihara
NAIC Liaison
(401) 462-0204

Patrick Smock
Legal Counsel
(401) 462-9616

Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604

Ted Hurley
Chief Insurance Examiner
(401) 462-9624
Contact Persons

Deposits
Sarah Tolentino
Accountant
(401) 462-9635
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino Jr.
Chief Insurance Examiner
(401) 462-9545
John.tudino@dbr.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Patrick J. Tigue
Health Insurance Commissioner
(401) 462-9638
patrick.tigue@ohic.ri.gov

Emily Maranjian, Esq.
Legal Counsel
(401) 462-9636
emily.maranjian@dbr.ri.gov

InsurTech
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Licensing (Company)
Ted Hurley
Chief Insurance Examiner
(401) 462-9624
ted.hurley@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Chief of Market Conduct
(401) 462-9540
matthew.gendron@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
Chief of Tax Processing, Assessment and Review
(401) 574-8983
Leo.lebeuf@tax.ri.gov
South Carolina

Michael Wise was appointed Acting Director of the SCDOI in April 2022 and will remain in place until such time the governor appoints a new director, and they are confirmed by the South Carolina Senate.

Director Wise has been with the Department since 2009 and serves as Deputy Director of Actuarial and Market Services.

A South Carolina native and graduate of Furman University, Director Wise resides with his wife and children in Richland County in Columbia, SC.
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039

Diane Cooper  
Deputy Director, Licensing and Consumer Services  
(803) 737-6148

Gwen Fuller-McGriff  
General Counsel and Deputy Director  
(803) 737-6153

Michael Wise  
Deputy Director, Actuarial and Market Services  
(803) 737-6384

Michelle Proctor  
Executive Assistant to the Director  
(803) 737-6805

Tom Watson  
Deputy Director, Administration  
(803) 737-6141

Contact Persons

**Accident & Health Insurance**  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

**Administration**  
Tom Watson  
Deputy Director, Administration  
(803) 737-6141

**Agent Licensing**  
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

**Annual Statements**  
Michael Shull  
Chief Financial Analyst, Financial Regulation and Solvency  
(803) 737-6188

**Captives**  
Joseph McDonald  
Captives Director  
(843) 384-7117

**Company Licensing**  
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039  
dmorris@doi.sc.gov

**Deposits**  
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039  
dmorris@doi.sc.gov

**Examinations - Financial and Market Conduct**  
Linda G. Haralson  
Chief Financial Examiner  
(803) 737-6116

**Examinations and Continuing Education**  
Andrea Bourgoin  
Manager of Licensing and CE Services  
(803) 737-5757

**Fraud Unit**  
Joshua Underwood  
Director  
(803) 737-7151

**Human Resources**
Grace Godwin  
Human Resources Manager  
(803) 737-6119

**Information Technology**  
Derrick Brown  
Information Officer  
(803) 737-6157

**InsurTech**  
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039  
dmorris@doi.sc.gov

**Legal**  
Gwen Fuller-McGriff  
General Counsel and Deputy Director  
(803) 737-6153  
gmcgriff@doi.sc.gov

**Life Insurance**  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

**Liquidation, Rehabilitation**  
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039  
dmorris@doi.sc.gov

Geoffrey Bonham  
Associate General Counsel  
(803) 737-6219

**Market Conduct**  
Gwen Fuller-McGriff  
General Counsel and Deputy Director  
(803) 737-6153  
gmcgriff@doi.sc.gov

**Media Relations/Public Information**  
Katie Geer  
Public Information Officer  
(803) 737-5913

**Policy and Form Filing - Life & Health**  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

Anamaria Burg  
Assistant Actuary  
(803) 737-6165

**Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)**  
Michael Wise  
Deputy Director, Actuarial and Market Services  
(803) 737-6384

**Premium Tax**  
Sharon Waddell  
Taxation  
(803) 737-4910

**Utilization Review**  
Rachel Johnson  
Licensing Specialist  
(803) 737-6099
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor's degree from South Dakota State University and is active as an officer of various civic and community boards.

Larry D. Deiter
Director
Midwest Zone

Term of Office:
At the Pleasure of the Secretary of the Department of Labor and Regulation
Appointed: January 8, 2015

Main
South Dakota Department of Labor and Regulation Division of Insurance
124 S. Euclid Avenue
2nd Floor
Pierre, SD 57501
United States

Email Address
insurance@state.sd.us

Phone Numbers
Main: (605) 773-3563
Fraud Unit: (605) 773-3331

Fax Numbers
Main: (605) 773-5369
Fraud Unit: (605) 773-4629

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dlr.sd.gov/insurance
Make Checks Payable to: South Dakota Division of Insurance
Contact Persons

Company Licensing and Annual Statements
Patsy Madsen
Program Assistant
patsy.madsen@state.sd.us

Compliance
Tiffany Carr
Compliance Agent
tiffany.carr@state.sd.us

Amy Ondell
Compliance Agent
amy.ondell@state.sd.us

Haelly Pease
Compliance Agent
haelly.pease@state.sd.us

Consumer Complaints and Inquiries
Melissa Vance
Life/Health Complaint Analyst
melissa.vance@state.sd.us

Richard Schlaak
Property/Casualty Complaint Analyst
richard.schlaak@state.sd.us

Laurie Nuske
Life/Health Complaint Analyst
laurie.nuske@state.sd.us

Patsy Mehlhaff
Property/Casualty Complaint Analyst
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen
Continuing Education Coordinator
jo.mikkelsen@state.sd.us

Division Counsel
Lisa Harmon
Staff Attorney
lisa.harmon@state.sd.us

Hillary Larsen
Staff Attorney
hillary.larsen@state.sd.us

Frank Marnell
Senior Legal Counsel
frank.marnell@state.sd.us

Clayton Grueb
Staff Attorney
clayton.grueb@state.sd.us

Examinations - Financial
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.
Contact Persons

Agent Licensing - Continuing Education
  Kim Biggs
  Director
  (615) 741-7591
  kimberly.biggs@tn.gov

Annual Statements
  Hui Wattanaskolpant
  Lead Analyst
  (615) 253-2958
  hui.wattanaskolpant@tn.gov

Company Licensing
  Kim Blaylock
  Tax Analyst
  (615) 741-1633
  kim.blaylock@tn.gov

Consumer Insurance Services
  Vickie Trice
  Director
  (615) 741-2218
  vickie.trice@tn.gov

Department Counsel
  Michael Driver
  General Counsel
  (615) 253-2027
  michael.driver@tn.gov
  Maliaka Bass
  Deputy General Counsel
  (615) 741-9594
  maliaka.bass@tn.gov

Deposits
  Ethel Mims
  Administrative Assistant
  (615) 532-1239
  ethel.mims@tn.gov

Financial Affairs
  Trey Hancock
  Director, Financial Affairs
  (615) 741-1504
  trey.hancock@tn.gov

Fraud Investigations
  Michele Stone
  Director
  (615) 741-8192
  michele.stone@tn.gov

Insurance Examinations
  E. Joy Little
  Director
  (615) 741-1869
  joy.little@tn.gov

InsurTech
  Hanley Hammond
  Insurance Financial Examiner, Special Projects
  (615) 253-6223
  hanley.hammond@tn.gov

Life & Health Insurance
  Brian Hoffmeister
  Director, Policy Analysis
  (615) 741-5602
  brian.hoffmeister@tn.gov

Media Relations/Public Information
  Kevin Walters
  Communications Director
  (615) 253-8941
  kevin.walters@tn.gov

Premium Tax
  Kim Blaylock
  Tax Analyst
  (615) 741-1633
  kim.blaylock@tn.gov
Property & Casualty - Personal Lines
   Robyn Bain
   Manager
   (615) 532-9125
   robyn.bain@tn.gov

Rate, Rule and Form Filing - All Lines of Business
   Brian Hoffmeister
   Director, Policy Analysis
   (615) 741-5602
   brian.hoffmeister@tn.gov

Receivership
   Trey Hancock
   Director, Financial Affairs
   (615) 741-1504
   trey.hancock@tn.gov

Service of Process
   Ashley Ligon
   Service of Process
   (615) 532-5260
   service.process@tn.gov
Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the second largest insurance market in the nation and the seventh largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters.

Brown previously served as commissioner of the Division of Workers’ Compensation (DWC), having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Under her leadership, DWC cut customer service hotline hold times to less than 30 seconds, made it easier for system participants to share documents electronically and more securely, and continued to reduce medical costs and increase the number of injured employees returning to work.

Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President’s Advisory Committee. She was TDI’s deputy commissioner for Regulatory Policy where she led the regulation of the forms, rates, and products sold in the Texas insurance market; oversaw the residual markets; assured the adequacy of insurers’ loss control programs; and provided inspections and compliance activities related to the state’s windstorm market.

Earlier in her career, Brown served as a key advisor to Governor Rick Perry on policy and budget issues including insurance, health regulatory, and workers’ compensation. She also served in the administration of Governor George W. Bush.

Brown received a Bachelor of Arts in political science from St. Edward’s University and attended the Governor’s Executive Development Program at The University of Texas LBJ School of Public Affairs.
<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Person</th>
<th>Position</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agent Testing</td>
<td>Kenisha Schuster</td>
<td>Associate Commissioner/Director of Government Relations</td>
<td>(512) 676-6958 <a href="mailto:Kenisha.Schuster@tdi.texas.gov">Kenisha.Schuster@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Pearson VUE</td>
<td>Exam Contractor</td>
<td>(888) 754-7667</td>
</tr>
<tr>
<td>Annual Statement Copies</td>
<td>Nancy Clark</td>
<td>Chief of Staff</td>
<td>(512) 676-6022 <a href="mailto:Nancy.Clark@tdi.texas.gov">Nancy.Clark@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(512) 676-6885</td>
</tr>
<tr>
<td>Commissioner's Administration</td>
<td>Randall Evans</td>
<td>Deputy Commissioner</td>
<td>(512) 676-6520 <a href="mailto:Randall.Evans@tdi.texas.gov">Randall.Evans@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Aaron Jenkins</td>
<td>Complaints Processing, Director</td>
<td>(512) 676-6289 <a href="mailto:Aaron.Jenkins@tdi.texas.gov">Aaron.Jenkins@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Cindy Wright</td>
<td>Consumer Protection &amp; Services Office, Director</td>
<td>(512) 676-6258 <a href="mailto:Cindy.Wright@tdi.texas.gov">Cindy.Wright@tdi.texas.gov</a></td>
</tr>
<tr>
<td>Customer Operations</td>
<td>David Carbajal</td>
<td>Accountant III</td>
<td>(512) 676-6390 <a href="mailto:David.Carbajal@tdi.texas.gov">David.Carbajal@tdi.texas.gov</a></td>
</tr>
<tr>
<td>Deposits (Statutory)</td>
<td>Leah Gillum</td>
<td>Deputy Commissioner</td>
<td>(512) 676-6357 <a href="mailto:Leah.Gillum@tdi.texas.gov">Leah.Gillum@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Mandy Meesey</td>
<td>Associate Commissioner</td>
<td>(512) 676-6348 <a href="mailto:Mandy.Meesey@tdi.texas.gov">Mandy.Meesey@tdi.texas.gov</a></td>
</tr>
<tr>
<td>Enforcement</td>
<td>Vacant</td>
<td>Actuarial Office, Director/Chief Actuary</td>
<td>(512) 676-6846</td>
</tr>
<tr>
<td></td>
<td>John Alexander</td>
<td>Supervisory Interventions, Director</td>
<td>(512) 676-6418 <a href="mailto:John.Alexander@tdi.texas.gov">John.Alexander@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Jamie Walker</td>
<td>Deputy Commissioner</td>
<td>(512) 676-6369 <a href="mailto:Jamie.Walker@tdi.texas.gov">Jamie.Walker@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Amy Garcia</td>
<td>Financial Analysis, Associate Commissioner/Chief Analyst</td>
<td>(512) 676-6446 <a href="mailto:Amy.Garcia@tdi.texas.gov">Amy.Garcia@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Andy Shuttleworth</td>
<td>Examinations, Associate Commissioner</td>
<td>(512) 676-6835 <a href="mailto:Andy.Shuttleworth@tdi.texas.gov">Andy.Shuttleworth@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Shawn Frederick</td>
<td>Examinations, Chief Examiner - Financial</td>
<td>(512) 676-6832 <a href="mailto:Shawn.Frederick@tdi.texas.gov">Shawn.Frederick@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Matthew Tarpley</td>
<td>Examinations, Chief Examiner - Market Conduct</td>
<td>(512) 676-6829 <a href="mailto:Matthew.Tarpley@tdi.texas.gov">Matthew.Tarpley@tdi.texas.gov</a></td>
</tr>
<tr>
<td>Financial Regulation Division</td>
<td>Vacant</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>John Alexander</td>
<td>Supervisory Interventions, Director</td>
<td>(512) 676-6418 <a href="mailto:John.Alexander@tdi.texas.gov">John.Alexander@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Jamie Walker</td>
<td>Deputy Commissioner</td>
<td>(512) 676-6369 <a href="mailto:Jamie.Walker@tdi.texas.gov">Jamie.Walker@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Amy Garcia</td>
<td>Financial Analysis, Associate Commissioner/Chief Analyst</td>
<td>(512) 676-6446 <a href="mailto:Amy.Garcia@tdi.texas.gov">Amy.Garcia@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Andy Shuttleworth</td>
<td>Examinations, Associate Commissioner</td>
<td>(512) 676-6835 <a href="mailto:Andy.Shuttleworth@tdi.texas.gov">Andy.Shuttleworth@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Shawn Frederick</td>
<td>Examinations, Chief Examiner - Financial</td>
<td>(512) 676-6832 <a href="mailto:Shawn.Frederick@tdi.texas.gov">Shawn.Frederick@tdi.texas.gov</a></td>
</tr>
<tr>
<td></td>
<td>Matthew Tarpley</td>
<td>Examinations, Chief Examiner - Market Conduct</td>
<td>(512) 676-6829 <a href="mailto:Matthew.Tarpley@tdi.texas.gov">Matthew.Tarpley@tdi.texas.gov</a></td>
</tr>
<tr>
<td>General Counsel</td>
<td>James Person</td>
<td>General Counsel</td>
<td>(512) 676-6541 <a href="mailto:James.Person@tdi.texas.gov">James.Person@tdi.texas.gov</a></td>
</tr>
</tbody>
</table>
Allison Eberhart  
Deputy General Counsel  
(512) 676-6544  
Allison.Eberhart@tdi.texas.gov

Carole Cearley  
Legal, Policy Development Counsel, Director  
(512) 676-6583  
Carole.Cearley@tdi.texas.gov

Margaret Jonon  
Legal, Financial Counsel, Director  
(512) 676-6565  
Margaret.Jonon@tdi.texas.gov

**Human Resources**  
Cynthia Olivier  
Director  
(512) 676-6101  
Cynthia.Olivier@tdi.texas.gov

**Information Technology Services (Data Processing)**  
Amy Lugo  
Director  
(512) 676-6031  
Amy.Lugo@tdi.texas.gov

**Insurance Fraud**  
Chris Davis  
Associate Commissioner  
(512) 676-6295  
Christopher.Davis@tdi.texas.gov

**InsurTech**  
Rachel Cloyd  
Litigation Director  
512-676-6349  
rachel.cloyd@tdi.texas.gov

**Life & Health Division**  
Chris Herrick  
Deputy Commissioner  
(512) 676-6476  
Chris.Herrick@tdi.texas.gov

Debra Diaz-Lara  
Associate Commissioner  
(512) 676-6613  
Debra.Diaz-Lara@tdi.texas.gov

Rachel Bowden  
Regulatory Initiatives Office, Director  
(512) 676-6616  
Rachel.Bowden@tdi.texas.gov

Mindy Carroll  
Business Intelligence Office, Director  
(512) 676-6643  
Mindy.Carroll@tdi.texas.gov

Colleen Anderson  
Managed Care Quality Assurance Office, Director  
(512) 676-6413  
Colleen.Anderson@tdi.texas.gov

**Premium Tax (Collected by the Comptroller’s Office)**  
Karen Snyder  
Comptroller of Public Accounts  
(512) 463-4074

**Property & Casualty Division**  
Mark Worman  
Deputy Commissioner  
(512) 676-6671  
Mark.Worman@tdi.texas.gov

J'ne Byckovski  
Property & Casualty Actuarial, Director/Chief Actuary  
(512) 676-6694  
J'ne.Byckovski@tdi.texas.gov

Marianne Baker  
Property & Casualty Lines, Director  
(512) 676-6714  
Marianne.Baker@tdi.texas.gov

**Public Affairs**  
Vacant  
Deputy Commissioner  
(512) 676-6595  
MediaRelations@tdi.texas.gov

**SERFF**  
Sharalyn Taylor  
SERFF Project Manager  
(512) 676-6738  
Sharalyn.Taylor@tdi.texas.gov
Jon Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor’s degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George’s many trails. He and his wife Kristy have five children and four grandchildren.
Contact Persons

Captive
Travis Wegkamp
Director, Captives
(801) 957-9235
twegkamp@utah.gov

Mark Wiedeman
Audit Manager
(801) 957-9236
mwiedeman@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General
(801) 718-1270
pbabalis@utah.gov

Fees
Patrick Lee
Director, Finance & Administrative Services
(801) 957-9220
pwlee@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner
(801) 957-9257
jwgarn@utah.gov

Malis Rasmussen
Deputy Director Financial Regulation & Licensing
(801) 957-9263
marasmussen@utah.gov
Weimei Ye
Annual Statements
(801) 957-9268
wye@utah.gov

Karen Gholston
Deposits
(801) 957-9258
kgholston@utah.gov

Fraud
Armand Glick
Director, Fraud
(801) 468-0248
aglick@utah.gov

Health & Life
Ryan Jubber
Health Actuary
(801) 957-9294
rjubber@utah.gov

Michelle White
Assistant Director, Consumer Services
(801) 957-9295
mmwhite@utah.gov

Shelley Wiseman
Director, Health and Life Division
(801) 957-9296
swiseman@utah.gov

Heidi Clausen
Assistant Director, Rate and Forms
(801) 957-9278
hclausen@utah.gov

Information Technology
Cliff Tomlinson
Director, Information Technology
(801) 967-4644
ctomlinson@utah.gov

Legislative
Reed Stringham
Deputy Commissioner
(801) 957-9325
rmstringham@utah.gov

Tanji Northrup
Deputy Commissioner
(801) 957-9320
tnorthrup@utah.gov

Licensing
Jay Sueoka
Manager, Company Licensing
(801) 957-9253
jsueoka@utah.gov

Randy Overstreet
Manager, Producer Licensing
(801) 957-9245
roverstreet@utah.gov

Media Relations/Public Information
Steve Gooch
Public Information Officer
(801) 957-9322
sgooch@utah.gov

Premium Tax
Utah State Tax Commission
https://tax.utah.gov
(801) 297-7986

Property & Casualty
Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 957-9309
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
tcmcintosh@utah.gov
Kevin Gaffney was appointed Commissioner of the Vermont Department of Financial Regulation (DFR) effective July 8, 2022.

Commissioner Gaffney serves as technical expert for the Vermont Insurance Division on a variety of insurance issues, assisting with the development of departmental positions expressed through regulations, bulletins, or filing requirements. He also assists with bill analysis and testimony during the legislative session. He has been a key participant in several legislative summer studies that the DFR conducted, including one on credit for personal insurance and one on workers’ compensation insurance. He also serves on Gov. Phil Scott’s Workers’ Compensation Insurance and Logger Safety Task Force.

Commissioner Gaffney was previously appointed Deputy Commissioner of Insurance by Gov. Scott in March 2019. Prior to that appointment, he worked as Director in the Rates & Forms section of the Vermont Insurance Division for more than 12 years. He has been responsible for rate and form analysis, as well as monitoring competition in the marketplace while leading the Rates & Forms Analysis team. Additionally, he has served as Director of the Producer & Individual Licensing section and as Director of Market Regulation.

Prior to working for Vermont, Commissioner Gaffney spent 23 years in various marketing, underwriting, and product management positions in Connecticut and Vermont. He began his insurance career in Connecticut as a multi-line (property/casualty [P/C] and life and health) insurance agent.

Commissioner Gaffney is a graduate of John Jay College (Manhattan, NY).
Anna VanFleet  
Director of Rates and Forms - Life & Health  
(802) 828-4843

Dan Petterson  
Director of Captive Financial Examinations  
(802) 828-3304

Emily Brown  
Deputy Commissioner of Insurance  
(802) 828-4871

Emily Kisicki  
Director of Policy  
(802) 828-2904

Gavin Boyles  
General Counsel  
(802) 828-1425

Karen Ducharme  
Insurance Examinations Director  
(802) 828-1959

Karla Nuissl  
Director of Market Regulation and Consumer Services  
(802) 828-2963

Rosemary Raszka  
Director of Rates and Forms - Property & Casualty  
(802) 828-1686

Sandra Bigglestone  
Director of Captives  
(802) 828-4854

Vacant  
Deputy Commissioner of Captives  
(802) 828-1464

Vacant  
Director of Insurance Regulation  
(802) 828-1464
**Contact Persons**

**Agent and Broker Licensing, Examinations and Fees**
- Calley Rock
  - Executive Assistant, Producer Licensing
  - (802) 828-2370

**Annual Statements**
- Lisa Messier
  - Insurance Examiner
  - (802) 828-4844

**Consumer Complaints and Inquires**
- Brenda Clark
  - Consumer Complaints Administrator
  - (802) 828-4886

**Deposits**
- Beth Pearce
  - State Treasurer
  - (802) 828-1452

**Fees - Company Licensing**
- Paige Coolbeth
  - Insurance Examiner
  - (802) 828-2470

**Fees - Rate and Form Filing Fees (Life & Health and Property & Casualty)**
- Jessica Sherpa
  - Rates and Forms Analyst
  - (802) 828-2908

**Insurance Rates and Forms - Life & Health**
- Anna VanFleet
  - Director of Rates and Forms - Life & Health
  - (802) 828-4843
  - anna.vanfleet@vermont.gov

**Insurance Rates and Forms - Property & Casualty**
- Rosemary Raszka
  - Director of Rates and Forms - Property & Casualty
  - (802) 828-1686
  - rosemary.raszka@vermont.gov

**InsurTech**
- Emily Brown
  - Deputy Commissioner of Insurance
  - (802) 828-4871
  - emily.brown@vermont.gov

**Market Regulation**
- Karla Nuissl
  - Director of Market Regulation and Consumer Services
  - (802) 828-2963
  - karla.nuissl@vermont.gov

**Media Relations/Public Information**
- Stephanie Brackin
  - (802) 828-4872

**NAIC Liaison**
- Thomas Taylor
  - Executive Assistant to the Deputy Commissioner of Insurance
  - (802) 828-4842

**Premium Tax**
- Contact
  - Department of Taxes
  - (802) 828-2551

**Receivership**
- Emily Brown
  - Deputy Commissioner of Insurance
  - (802) 828-4871
  - emily.brown@vermont.gov
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.
Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459

Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Chief of Licensing
Leonilda Jarvis
(340) 774-7166

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and SHIP Director
(340) 774-7166

Suzette Richards
Legal Counsel
(340) 773-6459

Vacant
Regulatory Analyst
(340) 773-6459
Contact Persons

Annual Statements
- Juliette Daniel
  Financial Services Examiner
  (340) 774-7166
- Beryl Freeman
  Administrative Assistant
  (340) 774-7166
- Vanessa Richards
  Financial Services Examiner
  (340) 774-7166

Consumer Complaints
- Cheryl Charleswell
  Chief Financial Services Examiner
  (340) 774-7166

Examinations - Financial/Market Conduct
- Cheryl Charleswell
  Chief Financial Services Examiner
  (340) 774-7166

I-SITE DP Coordinator
- Lance Mckay
  Director, Information Technology
  (340) 774-7166

Legal Counsels
- Glendina Matthew
  Assistant Director/Legal Counsel
  (340) 773-6459
  glendina.matthew@lgo.vi.gov
- Suzette Richards
  Legal Counsel
  (340) 773-6459

Licensing/Fees
- Beryl Freeman
  Administrative Assistant
  (340) 774-7166

Medicare Supplement
- Leonilda Jarvis
  Medicare Coordinator and SHIP Director
  (340) 774-7166

NAIC Liaison
- Gwendolyn Hall Brady
  Director, Division of Banking, Insurance and Financial Regulation
  (340) 774-7166
- Annice F. Canton
  Executive Assistant
  (340) 693-6194
  annice.canton@lgo.vi.gov

Premium Taxes
- Vanessa Richards
  Financial Services Examiner
  (340) 774-7166
- Juliette Daniel
  Financial Services Examiner
  (340) 774-7166

Rate Filing
- Martin G. Emanuel
  Financial Services Examiner
  (340) 774-7166

Surplus Lines
- Zaire Burns-Olive
  Financial Services Examiner
  (340) 774-7166
Scott A. White was appointed Commissioner of Insurance in January 2018. He first joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division.

In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters.

In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
Wanda Evans
BOI Administration Manager
(804) 371-9098
Wanda.Evans@scc.virginia.gov

Darien Carter
Administrative Revenue Supervisor
(804) 371-9333
darien.carter@scc.virginia.gov

Jacky Small
Assistant to Commissioner
(804) 371-9787
Jacky.Small@scc.virginia.gov

Van Tompkins
NAIC Liaison, BOI Manager
(804) 371-9802
Van.Tompkins@scc.virginia.gov

Agent Regulation Division
Michael Beavers
Deputy Commissioner
(804) 371-9221

Chuck Marshall
Supervisor, Agent Investigations, Life and Health
(804) 371-9990

Juan Rodriguez
Supervisor, Agent Investigations, Property and Casualty
(804) 371-9930

Chuck Myers
Supervisor, Agent Investigations, RESA
(804) 371-9619
RESA@scc.virginia.gov

Richard Tozer
Supervisor, Agent Licensing
(804) 786-9525
AgentLicensing@scc.virginia.gov

Automated Systems
Vicki Ayers
Supervisor, Automated Systems & Tax Assessments
(804) 371-9115

Consumer Outreach
Marly Santoro
Outreach Coordinator
(804) 371-9389
consumeroutreach@scc.virginia.gov

Counsel for the Department
Donnie Kidd
General Counsel
(804) 371-9671

Financial Regulation Division
Greg Chew
Chief Domestic Insurance Financial Analyst.
(804) 371-9214

Douglas Stolte
Deputy Commissioner
(804) 371-9397

David Smith
Chief Financial Examiner
(804) 371-9061

Edward Buyalos, Jr.
Chief Financial Auditor
(804) 371-9605

John Bunce
Supervisor, Life Examinations
(804) 371-9907

Connie Duong
Supervisor, Financial Analysis - Domestic
(804) 371-9901

Kenneth Campbell
Supervisor, HMO and Prepaid Plans
(804) 371-9226
Andy Delbridge  
Supervisor, Company Licensing and Regulatory Compliance  
(804) 371-9616

Thomas Earley, Jr.  
Supervisor, Property and Casualty Examinations  
(804) 371-9123

Craig Chupp  
Supervisor, Life Actuarial  
(804) 371-9131

Stephen Thomas  
Supervisor, Financial Analysis-Foreign  
(804) 371-9161

InsurTech  
Eric Lowe  
Insurance Policy Advisor  
(804) 371-9628  
etric.lowe@scc.virginia.gov

Life & Health Division  
Julie Blauvelt  
Deputy Commissioner  
(804) 371-9865

Robert Grissom  
Assistant Deputy Commissioner, Market Regulation  
(804) 371-9152

Jacquelyn Myers  
Assistant Deputy Commissioner, Consumer Assistance  
(804) 371-9630

Elsie Andy  
BOI Manager, Forms and Rates, Life and Health  
(804) 371-9072

Todd Bryant  
Manager, Managed Care Ombudsman  
(804) 371-9760  
ombudsman@scc.virginia.gov

Julie Fairbanks  
BOI Manager, Life & Health Market Conduct  
(804) 371-9385  
Julie.fairbanks@scc.virginia.gov

Kim Naoroz  
Supervisor, External Appeals  
(804) 371-9913

Michelle McNamee  
BOI Manager, Life and Health Consumer Services  
(804) 371-9194

Media Relations/Public Information  
Kenneth J. Schrad  
Director, information Resources  
(804) 371-9141

Policy Compliance Division  
Donald Beatty  
Deputy Commissioner  
(804) 786-3366

Property & Casualty Division  
Rebecca Nichols  
Deputy Commissioner  
(804) 371-9331

Joy Morton  
Chief Market Examiner, PC Consumer Services  
(804) 371-9540

Michael Smith  
BOI Manager, Commercial Multi-Lines  
(804) 371-9667

Andrea Baytop  
BOI Manager, Market Conduct  
(804) 371-9547
Phyllis Oates
BOI Manager, Personal Lines
(804) 371-9279

Lee Ann Robertson
BOI Manager, Commercial Casualty
(804) 371-9003

Surplus Lines
Darien Carter
Administrative Revenue Supervisor
(804) 371-9333
darien.carter@scc.virginia.gov
Mike Kreidler is Washington State's eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington's diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master's degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
John Haworth  
Deputy Commissioner/Company Supervision  
(360) 725-7223  
john.haworth@oic.wa.gov

John Jacobson  
Chief Financial Examiner  
(206) 389-2911  
john.jacobson@oic.wa.gov

Tarik Subbagh  
Assistant Chief Examiner  
(206) 389-2906  
tarik.subbagh@oic.wa.gov

Steve Drutz  
Chief Financial Analyst  
(360) 725-7209  
steve.drutz@oic.wa.gov

Jason Carr  
Chief Market Analyst  
(360) 725-7216  
jason.carr@oic.wa.gov

Jeanette Plitt  
Chief Market Conduct Examiner  
(206) 464-6408  
jeanette.plitt@oic.wa.gov

Ron Pastuch  
Holding Company Manager  
(360) 725-7211  
ron.pastuch@oic.wa.gov

Mark Durphy  
Company Licensing & Compliance Manager  
(360) 725-7193  
mark.durphy@oic.wa.gov

**Consumer Advocacy Program**

Lisa Heaton  
Consumer Advocacy Manager  
(360) 725-7095  
lisa.heaton@oic.wa.gov

Josh Martinsen  
Property & Casualty  
(360) 725-7239  
josh.martinsen@oic.wa.gov

Sarah Clark  
Life & Health  
(360) 725-7243  
sarah.clark@oic.wa.gov

**Consumer Protection Division**

Joe Mendoza  
Continuing Education  
(360) 725-7146  
joe.mendoza@oic.wa.gov

Todd Dixon  
Deputy Commissioner/Consumer Protection  
(360) 725-7262  
todd.dixon@oic.wa.gov

Jeff Baughman  
Producer Licensing & Oversight Program Manager  
(360) 725-7156  
jeffbaughman@oic.wa.gov

**Criminal Investigations Unit (Anti-fraud)**

Phil Comstock  
CIU Director  
(360) 586-2565  
phil.comstock@oic.wa.gov

**Executive Division**

Stephanie Marquis  
Public Affairs Director  
(360) 725-7051  
stephanie.marquis@oic.wa.gov

Michael Wood  
Chief Deputy Commissioner  
(360) 725-7106  
michael.wood@oic.wa.gov

Veronica Prieto  
Executive Assistant to Commissioner  
(360) 725-7103  
veronica.prieto@oic.wa.gov

Katie Bennett  
Human Resources Director  
(360) 725-7013  
katie.bennett@oic.wa.gov

Jenny Kropelnicki  
Executive Assistant to Chief Deputy  
(360) 725-7104  
jenny.kropelnicki@oic.wa.gov
InsurTech
Ned Gaines (360) 725-7216
ned.gaines@oic.wa.gov

Legal Affairs and Investigations Division
Charles Malone (360) 725-7050
Deputy Commissioner/Legal Affairs and Investigations charles.malone@oic.wa.gov

Tyler Robbins (360) 725-7044
tyler.robbins@oic.wa.gov

Operations Division
Paul Gronka (360) 725-7017
Application Services Manager paul.gronka@oic.wa.gov

Sue Hedrick (360) 725-7274
NAIC Coordinator sue.hedrick@oic.wa.gov

Scott Kipper (360) 725-7007
Deputy Commissioner/Operations scott.kipper@oic.wa.gov

Stacey Warick (360) 725-7030
Chief Financial Officer stacey.warick@oic.wa.gov

Policy and Legislative Affairs Division
Bryon Welch (360) 725-7037
Deputy Commissioner/Policy and Legislative Affairs bryon.welch@oic.wa.gov

Rory Paine-Donovan (360) 725-7169
Legislative Liaison Rory.Paine-Donovan@oic.wa.gov

Jay Bruns (360) 725-9651
Senior Climate Advisor jay.bruns@oic.wa.gov

Jane Beyer (360) 725-7043
Senior Health Policy Advisor jane.beyer@oic.wa.gov

David Forte (360) 725-7268
david.forte@oic.wa.gov

Rates, Forms, and Provider Networks Division
Ned Gaines (360) 725-7126
Forms Compliance Manager ned.gaines@oic.wa.gov

Kim Tocco (360) 725-7119
Health Forms Manager kim.tocco@oic.wa.gov

Jennifer Kreitler (360) 725-7127
Provider Networks Oversight Manager jennifer.kreitler@oic.wa.gov

Lichiou Lee (360) 725-7128
Chief Actuary, Actuarial Services, Life & Health lichiou.lee@oic.wa.gov

Eric Slavich (360) 725-7137
Actuarial Services, Property & Casualty Manager eric.slavich@oic.wa.gov

Molly Nollette (360) 725-7117
Deputy Commissioner/Rates, Forms, and Provider Networks molly.nollette@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Tim Smolen (360) 725-7091
tim.smolen@oic.wa.gov
Allan L. McVey was first appointed West Virginia Insurance Commissioner by Governor Jim Justice March 21, 2017. He was then appointed by the governor to serve as cabinet secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

As West Virginia Insurance Commissioner, Mr. McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the WV Insurance Commissioner’s office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017 as West Virginia Insurance Commissioner, Mr. McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a Medical Claims Examiner with the West Virginia Workers’ Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Mr. McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.
Accounting Services
  Cheri Harpold  (304) 414-8470
  Chief Financial Officer  cheri.a.harpold@wv.gov

Administrative Services
  Debbie Hughes  (304) 414-8400
  Director, Administrative Services  debbie.m.hughes@wv.gov

Company Analysis & Examinations Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
  Jamie Taylor  (304) 414-8010
  Director, Company Analysis & Examinations  jamie.o.taylor@wv.gov

Consumer Advocacy
  Dennis Garrison  (304) 414-8040
  Director, Consumer Advocacy  dennis.garrisonll@wv.gov

Consumer Service (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
  Samantha Chase  (304) 414-8424
  Director, Claims Services  samantha.l.chase@wv.gov

Health Insurance Exchange
  Joylynn Fix  (304) 414-8035
  Insurance Program Manager  joylynn.fix@wv.gov

Information Systems/Record Management
  Mike Farren  (304) 414-5333
  Information Systems Manager ll  mike.k.farren@wv.gov

Insurance Inspector General
  Kirby Stickler  (304) 414-8444
  Insurance Inspector General  kirby.s.stickler@wv.gov

InsurTech
  Joylynn Fix  (304) 414-8035
  Insurance Program Manager  joylynn.fix@wv.gov

Legal Division
  Jeff Black  (304) 558-0401
  Associate Counsel, Attorney Supervisor, Compliance and Enforcement  jeffrey.c.black@wv.gov

  Victor Mullins  (304) 558-0401
  Associate Counsel-Legislation/Rules  victor.a.mullins@wv.gov

  Gregory A. Elam  (304) 414-8024
  Associate Counsel-Fraud Prosecution  greg.a.elam@wv.gov

Licensing and Education (Agent/Agency Licensing, Education and Fees)
  Rob Grishaber  (304) 558-0610
  Director, Agents Licensing and Education  robert.e.grishaber@wv.gov

Media Relations/Public Information
  Erin Hunter  (304) 414-8400
  General Counsel  erin.k.hunter@wv.gov

NAIC Liaison
  Janice Hemmelgarn  (304) 414-8486
  Executive Assistant  janice.l.hemmelgarn@wv.gov

Premium Taxes
  Rhonda Hartwell  (304) 414-8467
  Financial Reporting Manager  rhonda.c.hartwell@wv.gov
Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Ellen Potter
Director, Rates and Forms
(304) 414-8480
Ellen.J.Potter@wv.gov

Statistical Reporting
Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Workers' Compensation - Board of Review
Nick Casey
Chair, Board of Review
(304) 558-5230
Nick.Casey@wv.gov

Workers' Compensation - Claims Management
Samantha Chase
Director, Claims Services
(304) 414-8424
samantha.l.chase@wv.gov

Workers' Compensation - Employer Accounts
Angela Shepherd
Director, WC Employer Accounts
(304) 414-7740
angela.h.shepherd@wv.gov

Workers' Compensation - Office of Judges
Ted White
Chief Administrative Law Judge
(304) 414-7700
Ted.A.White@wv.gov

Commissioner Houdek serves as the state’s chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance. He is also chair of the Injured Patients and Families Compensation Fund Board of Governors, vice chair of the state Group Insurance Board, and chair of the Governor’s Task Force on Reducing Prescription Drug Prices.

Having spent over twenty years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience in dealing with issues across all lines of insurance and engaging with a variety of stakeholders to find solutions to complex public policy and regulatory challenges. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin’s largest public affairs and business consulting firms and as chief of staff to the former minority leader in the Wisconsin State Senate.

Commissioner Houdek grew up in northern Wisconsin and earned his BA and MBA degrees from the University of Wisconsin-Madison.
Contact Persons

Agent Licensing
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquiries
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Buchholz
Medigap Coordinator
(608) 246-7016
boaltc@wisconsin.gov

Continuing Education
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka
Chief Legal Counsel
(608) 261-6018
richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

Examinations - Agent
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Examinations - Financial
Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations
(608) 266-9896
kristin.forsberg@wisconsin.gov
Amy J. Malm  
Administrator, Division of Financial Regulation  
(608) 261-8562  
amy.malm@wisconsin.gov

Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
(608) 264-8125  
levi.olson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
(608) 266-0105  
elena.vetrina@wisconsin.gov

Vacant  
Chief, Section IV, Bureau of Financial Analysis and Examinations

Examinations - Market Conduct  
Rebecca Rebholz  
Administrator, Division of Market Regulation & Enforcement  
(608) 264-8111  
rebecca.rebholz@wisconsin.gov

Fees - Agents  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
melody.esquivel@wisconsin.gov

Fees - Companies  
Suzanne Vinmans  
License Permit Program Associate, Support Section  
(608) 266-9891  
suzanne.vinmans@wisconsin.gov

Health and Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Information Services  
Bonnie Tiedt  
IT Director, Information Services Section  
(608) 266-7392  
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund  
Brynn Brujin-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijhansen@wisconsin.gov

InsurTech  
Nathan Houdek  
Commissioner  
(608) 266-2493  
nathan.houdek@wisconsin.gov

Life Insurance  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Local Government Property Fund  
Brynn Brujin-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijhansen@wisconsin.gov

Market Analysis  
Diane Dambach  
Chief, Market Analysis Section  
(608) 266-0106  
diane.dambach@wisconsin.gov

Media Relations/Public Information  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

NAIC Liaison  
Sarah Smith  
Director of Public Affairs  
(608) 267-9460  
sarah.smith2@wisconsin.gov

Jill Kelly  
Executive Staff Assistant  
(608) 267-1233  
jillm.kelly@wisconsin.gov
Premium Tax
  John Litweiler
  Chief, Bureau of Financial Analysis and Examinations  (608) 267-4390
  john.litweiler@wisconsin.gov

Property & Casualty - Commercial Lines
  Christina Keeley
  Chief, Consumer Affairs Section  (608) 267-3868
  christina.keeley@wisconsin.gov

Property & Casualty - Personal Lines
  Christina Keeley
  Chief, Consumer Affairs Section  (608) 267-3868
  christina.keeley@wisconsin.gov

State Life Insurance Fund
  Sarah Wehnes
  Insurance Program Manager  (608) 267-4392
  sarah.wehnes@wisconsin.gov

Statistical Reporting
  Christina Keeley
  Chief, Consumer Affairs Section  (608) 267-3868
  christina.keeley@wisconsin.gov

Training Opportunities
  Open
  Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
Becky McFarland  
Staff Attorney  (307) 777-6889

Bryan Stevens  
Licensing Administrator  (307) 777-7344

G. Douglas Melvin  
Chief Financial Examiner  (307) 777-5619

Jeff Rude  
Insurance Commissioner  (307) 777-6887

Kim Gallegos  
Business Officer Coordinator  (307) 777-6887

Tana Howard  
Deputy Commissioner  (307) 777-6896

**Contact Persons**

**Accident & Health Insurance**
Mavis Earnshaw  
Section Manager, Rate & Form Filings  (307) 777-2448
mavis.earnshaw@wyo.gov

**Agent Licensing**
Christine Jones  
Office Support Specialist  (307) 777-3588
christine.jones2@wyo.gov

Roxanne Johnson  
Office Support Specialist  (307) 777-7310
roxanne.johnson@wyo.gov

**Annual Statements**
Tammy Higgins  
Auditor  (307) 777-6884
tammy.higgins@wyo.gov

**Company Licensing**
Cathy Anderson  
Accountant  (307) 777-7318
cathy.anderson1@wyo.gov

**Consumer Complaints and Inquiries**
Ruth M. Case  
Consumer Affairs Specialist, Life and Health  (307) 777-6556
ruth.case@wyo.gov

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty  (307) 777-6557
kristi.almajose@wyo.gov

**Department Counsel**
Doug Brodbeck  
Assistant Attorney General  (307) 777-7824
douglas.brodbeck@wyo.gov

**Deposits**
G. Douglas Melvin  
Chief Financial Examiner  (307) 777-5619
doug.melvin@wyo.gov

**Examinations - Agent**
Bryan Stevens  
Licensing Administrator  (307) 777-7344
bryan.stevens@wyo.gov

**Examinations - Financial**
G. Douglas Melvin  
Chief Financial Examiner  (307) 777-5619
doug.melvin@wyo.gov
Examinations - Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees - Agents
Bryan Stevens
Licensing Administrator
(307) 777-7344
bryan.stevens@wyo.gov

Fees - Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Health Policy
Bryce Hamilton
Senior Policy and Planning Analyst
(307) 777-2450
bryce.hamilton@wyo.gov

Information Systems
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

InsurTech
Linda Johnson
(307) 777-6896
linda.johnson@wyo.gov

Life Insurance
JoAnne DeBella
Insurance Standards Consultant
(307) 777-7336
joanne.debella@wyo.gov

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Policy and Form Filing - Life & Health
Mavis Earnshaw
Section Manager, Rate & Form Filings
(307) 777-2448
mavis.earnshaw@wyo.gov

JoAnne DeBella
Insurance Standards Consultant
(307) 777-7336
joanne.debella@wyo.gov

Policy and Form Filing - Property & Casualty
Danie Capps
Insurance Standards Consultant
(307) 777-7308
danie.capps@wyo.gov

Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Premium Tax
Tammy Higgins
Auditor
(307) 777-6884				
tammy.higgins@wyo.gov

Property & Casualty - Commercial Lines
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Property & Casualty - Personal Lines
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Receivership
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov
Commonwealth of the Northern Mariana Islands Governor Ralph DLG. Torres and Lt. Arnold I. Palacios designated Mr. Edward M. Deleon Guerrero as Acting Secretary for the Department of Commerce effective March 28, 2021.

On July 8, 2021, Edward M. Deleon Guerrero was confirmed as Secretary of Commerce by the Senate of the 22nd Northern Marianas Commonwealth Legislature.

As part of his duties as the Secretary of Commerce, Mr. Deleon Guerrero automatically became the Insurance Commissioner, Workers' Compensation Commissioner, and the Banking Director for the Commonwealth of the Northern Mariana Islands.

Mr. Deleon Guerrero has extensive experience of more than 47 years of service in the government sector. These experiences are in the various areas of leadership roles.

Edward M. Deleon Guerrero
Secretary of Commerce
Western Zone

Term of Office:
Concurrent with Current Governor
Appointed: March 28, 2021
Confirmed: July 8, 2021

Main
Commonwealth of the Northern Mariana Islands Department of Commerce Office of the Insurance Commissioner
P.O. Box 5795 CHRB
Saipan, MP 96950
United States

Email Address
info@commerce.gov.mp

Phone Numbers
Main: (670) 664-3000

Fax Numbers
Main: (670) 664-3067

Office Hours: 7:30 a.m.-4:00 p.m. (Monday-Friday), Closed Holidays
Website: https://www.commerce.gov.mp/
Make Checks Payable to: CNMI Treasurer
Aristona M. Tudela  
Banking Examiner II  
(670) 664-3000

Charlette C. Borja  
Insurance Licensing Officer  
670-664-3000 x118

Edward M. Deleon Guerrero  
Secretary of Commerce  
(670) 664-3000

Frances B. Pangelinan  
Insurance Licensing Specialist  
(670) 664-3000

Frank D. Cabrera  
Workers' Compensation Manager  
(670) 664-3000

Jenny C. Norita  
WCC Officer  
(670) 664-3000

Contact Persons

InsurTech
Charlette C. Borja  
Insurance Licensing Officer  
670-664-3000 x118  
cnmi.insurance@commerce.gov.mp

Commissioner Adams has served in the Puerto Rico Office of the Commissioner of Insurance for more than 10 years, first as a legal adviser and later as deputy commissioner for legal affairs. In these roles, Commissioner Adams gained extensive experience on a wide range of insurance regulatory matters and led policy implementation in diverse areas of the insurance industry, such as financial solvency, market conduct, licensing, credit for reinsurance, holding company regulation, health care plans, and property/casualty (P/C).

Prior to working for the Puerto Rico Office of the Commissioner of Insurance, he served as a law clerk in the Supreme Court of Puerto Rico, where he began his professional career. Additionally, Commissioner Adams has participated in multiple NAIC meetings throughout the years.

Commissioner Adams earned a Juris Doctor (J.D.) and a master's degree in public administration from the Pontifical Catholic University of Puerto Rico. He also earned a bachelor's degree in political science from the University of Puerto Rico, Mayaguez Campus.

Alexander S. Adams Vega
Commissioner
Southeast Zone

Term of Office:
Indefinite
Appointed: December 20, 2021

Main
Office of the Commissioner of Insurance
361 Calle Calaf
P.O. Box 195415
San Juan, PR 00919
United States

Phone Numbers
Main: (787) 304-8686
Toll-Free: (888) 722-8686

Fax Numbers
Main: (787) 273-6082

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://ocs.pr.gov/English/Our%20Office/Pages/default.aspx
Make Checks Payable to: Secretary of Treasury, Commonwealth of Puerto Rico
Brenda N. Pérez, Esq.  
Deputy Commissioner of Legal Affairs  
(787) 304-8686

Glorimar Santiago Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686

Jessica Medina  
Administrative Assistant  
(787) 304-8686

Johanna Mulero Barreto  
Special Aide  
(787) 304-8686 x1000

María S. Morcelo Vázquez  
Special Aide  
(787) 304-8686

Marin Marin Colon  
Deputy Commissioner of Services  
(787) 304-8686

Mireysa S. Paz Rodriguez  
Deputy Commissioner of Administration  
(787) 304-8686

Vacant  
Legal Advisor  
(787) 304-8686
Contact Persons

Agent Licensing
Itsia Rosario
Acting Customer Service Director
(787) 304-8686 x 2301
irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
(787) 304-8686 x 4400
gsantiago@ocs.pr.gov

Chapter Papers - Filing
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
(787) 304-8686 x 4400
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
(787) 304-8686 x 4400
gsantiago@ocs.pr.gov

Consumer Complaints and Inquiries
Doris Diaz Diaz
Director, Consumer Services Division
(787) 304-8686 x 2400
ddiaz@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director
(787) 304-8686 x 2301
irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Deputy Commissioner of Legal Affairs
(787) 304-8686 x 3100
bperez@ocs.pr.gov

Deposits
Jaime Adorno
Acting Finance Director, Finance Division
(787) 304-8686 x 6200
jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
(787) 304-8686 x 4400
gsantiago@ocs.pr.gov
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor's degree in Business Administration from the University of Portland.
Contact Persons

Accident & Health Insurance

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Agent Licensing

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Annual Statements

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Company Licensing

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov
Consumer Complaints and Inquires

- **Anita M. Superales**
  - Regulatory Examiner I
  - (671) 635-7664
  - anita.superales@revtax.guam.gov

- **Robert D. Tongson**
  - Regulatory Examiner I
  - (671) 635-1833
  - robert.tongson@revtax.guam.gov

- **Christina G. Taimanao**
  - Regulatory Examiner I
  - (671) 635-7668
  - christina.taimano@revtax.guam.gov

- **Nemencio David E. Briones**
  - Regulatory Examiner II
  - (671) 635-1845
  - nemencio.briones@revtax.guam.gov

- **Alice P. Sebastian-Cruz**
  - Regulatory Examiner Supervisor
  - (671) 635-1844
  - alice.cruz@revtax.guam.gov

- **John Paul G. Duenas**
  - Regulatory Examiner I
  - (671) 635-7669
  - johnpaul.duenas@revtax.guam.gov

- **Anita M. Superales**
  - Regulatory Examiner I
  - (671) 635-7664
  - anita.superales@revtax.guam.gov

Deposits

- **Anita M. Superales**
  - Regulatory Examiner I
  - (671) 635-7664
  - anita.superales@revtax.guam.gov

Examinations - Financial

- **Nemencio David E. Briones**
  - Regulatory Examiner II
  - (671) 635-1845
  - nemencio.briones@revtax.guam.gov

- **Alice P. Sebastian-Cruz**
  - Regulatory Examiner Supervisor
  - (671) 635-1844
  - alice.cruz@revtax.guam.gov

Examinations - Market Conduct

- **Robert D. Tongson**
  - Regulatory Examiner I
  - (671) 635-1833
  - robert.tongson@revtax.guam.gov

- **Christina G. Taimanao**
  - Regulatory Examiner I
  - (671) 635-7668
  - christina.taimano@revtax.guam.gov

- **Nemencio David E. Briones**
  - Regulatory Examiner II
  - (671) 635-1845
  - nemencio.briones@revtax.guam.gov

- **Alice P. Sebastian-Cruz**
  - Regulatory Examiner Supervisor
  - (671) 635-1844
  - alice.cruz@revtax.guam.gov

- **John Paul G. Duenas**
  - Regulatory Examiner I
  - (671) 635-7669
  - johnpaul.duenas@revtax.guam.gov

Fees

- **Anita M. Superales**
  - Regulatory Examiner I
  - (671) 635-7664
  - anita.superales@revtax.guam.gov

- **Nemencio David E. Briones**
  - Regulatory Examiner II
  - (671) 635-1845
  - nemencio.briones@revtax.guam.gov

Information Systems

- **Christina M. San Agustin**
  - Programmer/Analyst Supervisor
  - (671) 635-1810
  - christina.sanagustin@revtax.guam.gov

Life Insurance

- **Anita M. Superales**
  - Regulatory Examiner I
  - (671) 635-7664
  - anita.superales@revtax.guam.gov
Policy and Form Filing - Life & Health
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Policy and Form Filing - Property & Casualty
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.sperales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filings, Health Insurance Policy Forms and Rates Review
Christina G. Taimano
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Siale Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Peni ‘Ben’ Itula Sapini Teo
Commissioner
Western Zone

Term of Office:
At the Pleasure of the Governor
Appointed: January 3, 2021

Main
Office of the Governor American Samoa Government
A P Lutali Executive Office Building
Pago Pago, AS 96799
United States

Phone Numbers
Main: (684) 633-4116

Fax Numbers
Main: (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/insurance
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

Peni 'Ben' Itula Sapini Teo
Commissioner
(684) 633-4116

Contact Persons
Administrative
Elizabeth 'Liz' Perri
Deputy Commissioner
011 (684) 633-4116 x 297
elizabeth.perri@go.as.gov