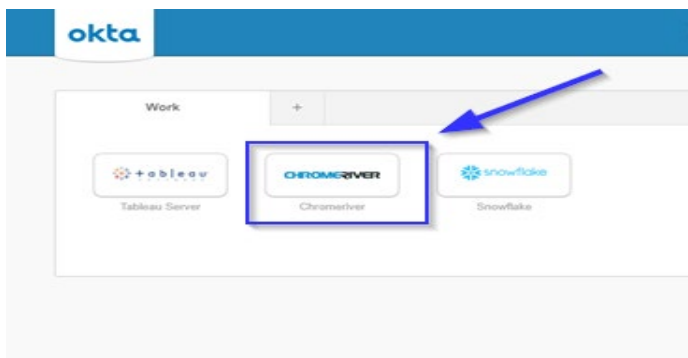


Okta Multi-factor Enrollment

1. Navigate to **Okta External User Dashboard**
<https://authenticate.naic.org>.
2. Enter **Username** and **Password** > click **Sign in**.
Note: NetIQ LDAP Production username and password.

3. Launch **Chrome River** application from the **Okta External User Dashboard**

A screenshot of the NAIC Sign In page. It features the NAIC logo at the top. Below the logo is a 'Sign In' section with a 'Username' field, a 'Password' field, a 'Remember me' checkbox, and a blue 'Sign In' button. At the bottom, there's a link that says 'Need help signing in?'.

4. Complete **Multifactor Authentication** with **Okta Verify** or **Google Authenticator**

Okta Verify: Click Send Push or enter code

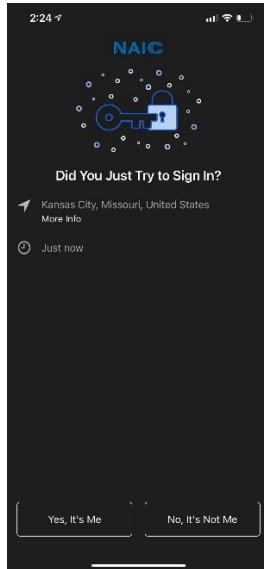
A screenshot of the Okta Verify authentication screen. It shows the NAIC logo and the text 'Connecting to CHROMERIVER'. Below this, it says 'Sign-in with your naic-app account to access Chrome River'. The main part of the screen shows a user profile icon and the text 'Okta Verify (JJ's iPhone 12 Pro Max)'. There are two options: 'Send Push' (highlighted with an orange button) and 'Or enter code'. There is also a checkbox for 'Send push automatically' and a 'Back to sign in' link at the bottom.

Google Authenticator: Enter Code

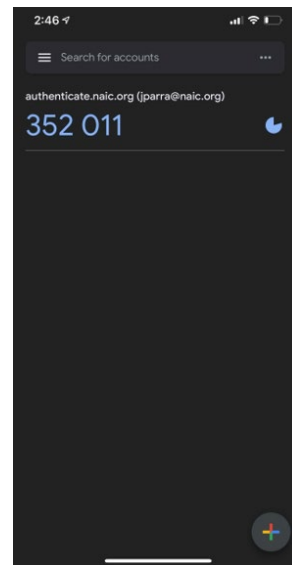
A screenshot of the Google Authenticator authentication screen. It shows the NAIC logo and the text 'Connecting to CHROMERIVER'. Below this, it says 'Sign-in with your naic-app account to access Chrome River'. The main part of the screen shows a user profile icon and the text 'Google Authenticator'. Below this, it says 'Enter your Google Authenticator passcode'. There is an 'Enter Code' field and a blue 'Verify' button. There is also a 'Back to sign in' link at the bottom.

- Open **Okta Verify** or **Google Authenticator** app on your mobile device

Okta Verify: Click Yes, It's Me



Google Authenticator: Copy code



- If login is **successful** you will be logged into your **Chrome River** user dashboard

