

## Multi Factor Authentication (MFA) - Getting Started

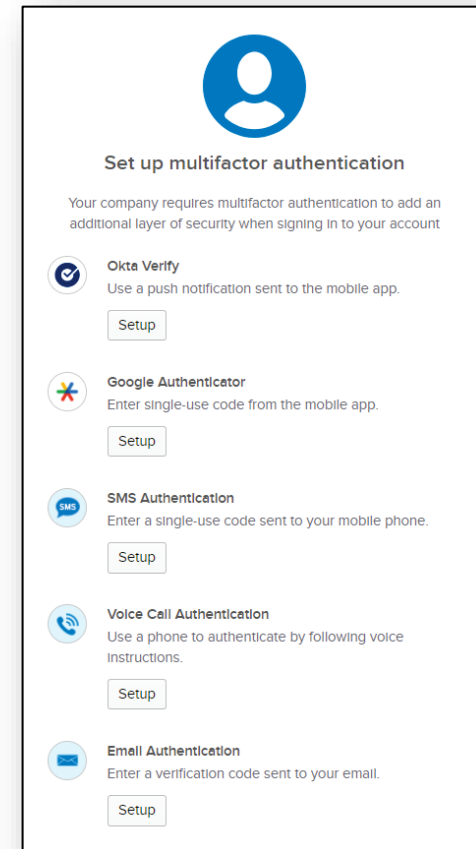
Multi-Factor Authentication (MFA) is a security method that requires users to prove their identity by using two or more distinct types of credentials before gaining access to NAIC secure data systems and applications.

### Getting Started:

Review all instructions before selecting an MFA process to install.

- **Okta Verify**  
Requires mobile app installation.  
(Apple iOS or Android)
  - **Google Authenticator**  
Requires mobile app installation.  
(Apple iOS or Android)
  - **SMS Authentication**  
Requires access for SMS text messages.
  - **Voice Call Authentication**  
Requires use of a phone.
  - **Email Authentication**  
Requires access to email.
- NOTE:** Each MFA process can only be installed on one device.

**TIP:** If selecting Okta Verify or Google Authenticator option, be sure to download and open app prior to starting the MFA installation process listed on next page.



1. Open your internet browser. *(Click or copy link)*

<https://authenticate.naic.org>

2. Enter Username and Password.

*(Use your myNAIC login credentials)*

Click **Sign In**.

The screenshot shows the 'Sign In' page. At the top is a blue circular icon with a white person silhouette. Below it is the text 'Sign In'. There are two input fields: 'Username' and 'Password'. Below the password field is a checkbox labeled 'Remember me'. A large orange button with the text 'Sign In' is centered below the input fields. At the bottom, there are links for 'Forgot password?', 'Need assistance with logging in?', 'Email Support', and 'Call: (816) 783-8500 opt. 1'. A footer note states 'By logging in, you agree to the NAIC's Terms & Conditions'.

**NOTE:**

- If not previously set up first time users may see prompt to set up security question & answer.
- Check **Remember me** box to stay logged In.

3. Click **Setup** for MFA installation desired.

The screenshot shows the 'Set up multifactor authentication' page. At the top is a blue circular icon with a white person silhouette. Below it is the text 'Set up multifactor authentication'. A message states 'Your company requires multifactor authentication to add an additional layer of security when signing in to your account'. There are five MFA options, each with a 'Setup' button: 'Okta Verify' (push notification), 'Google Authenticator' (single-use code), 'SMS Authentication' (single-use code), 'Voice Call Authentication' (voice instructions), and 'Email Authentication' (verification code).

Please continue with instructions corresponding to your MFA selection.