

## Potential Data Sources Used in Market Analysis

### NAIC Sources

- CDS – Complaint Database System
- RIRS – Regulatory Information Retrieval System
- FAS – Financial Annual Statement
  - Financial Profile reports
  - State Page
  - MDA
  - FAST
  - RBC
  - IRIS
  - Supplement Exhibits
- MATS – Market Actions Tracking System
  - Examinations
  - Continuum Actions
- MARS – Market Analysis Review System
  - Level 1
  - Level 2
- MAPT – Market Analysis Prioritization Tool (Combines FAS, RIRS, CDS data)
- MCAS – Market Conduct Annual Statement
  - MCAS-MAPT – combine MCAS, FAS data
  - Filings
  - Dashboards
- MAMS – Market Analysis Market Share
- SERFF – System for Electronic Rates and Forms Filing
  - State Instances | IIPRC
  - Filing Documents
- PDB – Producer Database
- NAIC Bulletin Boards
  - Market Analysis
  - Market Regulation
  - Product Filing Boards – Health | Life | P&C
  - Attorneys
  - Actuary Boards – Health | Long-Term Care | CASTF
- Statistical Reports
  - Accident and Health Policy Experience Report
  - Analysis of Annuity Operations by Line of Business
  - Auto Insurance Database Report
  - Competition Database Report
  
  - Credit Life Insurance and Credit Accident and Health Insurance Experience Report
  - Director and Officer Insurance Report
  - Dwelling, Fire, Homeowners Owner-Occupied, and Homeowners Tenant and Condominium/Cooperative Unit Owner's Insurance
  - Long-Term Care Insurance Experience Report
  - Market Share by Line Reports
  - Market Share Reports for Groups and Companies
  
  - Market Share Reports for the Top 25 Property/Casualty Insurers Over 25 Years
  - Medical Malpractice Insurance Report: A Study of Market Conditions and Potential Solutions to the Recent Crisis
  - Medicare Supplement Loss Ratios Report
  - Profitability by Line by State
  - State Average Expenditures & Premiums for Personal Automobile Insurance
  - Statistical Compilation of Annual Statement Information
  - Supplemental Health Care Exhibit Report

### Where to Find

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## State Data Sources

- Complaints | Inquiries
- Regulatory | Enforcement Actions
- Examination Reports
- Producer Licensing Data
- State Mandated Filings
  - Grievance Reports
  - Prompt-Pay Reports
  - ZIP Code Reports
  - Premium Comparison Survey
  - Claims Reports
- Other State Agencies/Departments/Divisions
  - Securities
  - Banking
  - Labor
  - Attorney General
- Rates and Filings
- Marketplace Testing

## Non-NAIC Sources

- U.S. Centers for Medicare & Medicaid Services (CMS)
  - Health Insurance Exchange Public Use Files (Exchange PUFs)
  - Health Insurance State-based Marketplaces Public Use Files (PUF)
  - Issuer Level Enrollment Data
  - Medical Loss Ratio Data and System Resources
- U.S. Securities & Exchange Commission (SEC)
- Financial Industry Regulatory Authority (FINRA)
- U.S. Department of Labor
- FIO
- American Community Survey
- Self-insured plan filings Self-insured plan filings
- CMS consent Orders CMS consent Orders
- Trade Press / Research Papers
- Social Media
  - Twitter
  - Instagram
  - Pinterest
  - Snap Chat
  - Facebook
- Insurance company materials
  - Websites – producer information
  - Insurance company manuals
- Rating Agencies
  - AM Best
  - Fitch
  - Moody's
  - Standard & Poor's
  - Weise
  - Demotech
- Lawsuits | Class Action Lawsuits
  - LexisNexis
  - Westlaw
- Better Business Bureau (BBB)
- Google Play and Apple App Store
  - Company telematic devices and reviews/complaints

<https://www.cms.gov/ccio/resources/data-resources/marketplace-puf>

<https://www.cms.gov/ccio/resources/data-resources/sbm-puf>

<https://www.cms.gov/ccio/resources/data-resources/issuer-level-enrollment-data>

<https://www.cms.gov/ccio/resources/data-resources/mlr>

<https://www.census.gov/programs-surveys/acs/data.html>

<https://www.efast.dol.gov/5500search/>

<https://www.cms.gov/medicare/compliance-and-audits/part-c-and-part-d-compliance-and-audits/partcandpartdenforcementactions>