### Communications Update

Laura Kane Director of Communications, NAIC

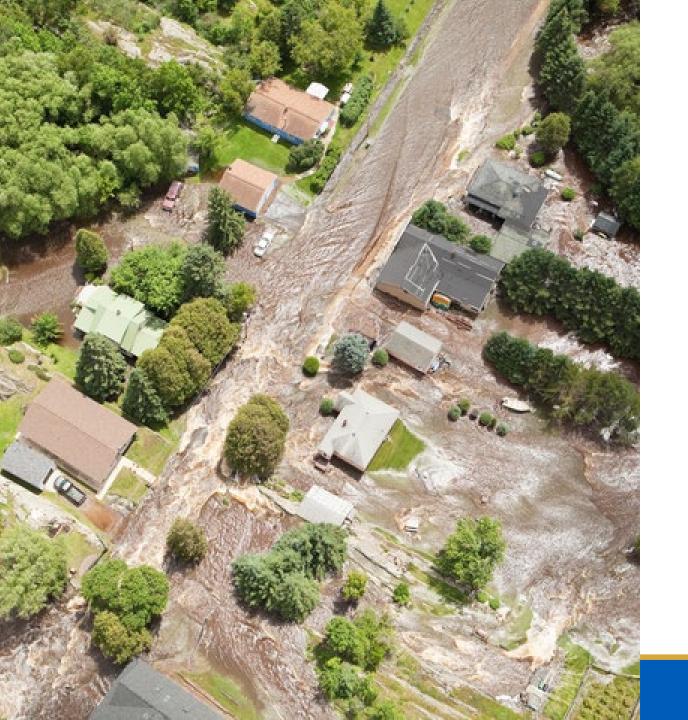




### Homeowner Policyholder Survey

Survey was conducted March 9-16, using a non-probability sample of **2,496 U.S. homeowners** recruited through SurveyMonkey's Audience panel.

SurveyMonkey calculated a margin of sampling error on the total results as +/-2 percentage points at a 95% confidence level.



Do You Believe Extreme
Weather Events Are
Happening More
Frequently Because of
Climate Change?

75% Yes 25% No



Do You Believe That Weather Events Have Impacted Your Risk of Future Loses to Your Home or Property?

41% Yes40% No19% Not Sure

#### #KnowYourRisks











NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS

#### More Education Is Needed

50% of People Believe Flood Is Covered by Homeowners Insurance...

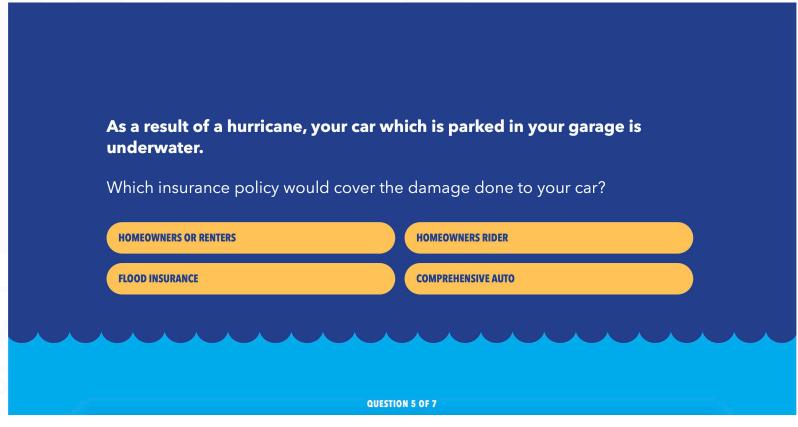


56% of People Believe Flood Is Covered by Homeowners Insurance...



#### #CoverYourRisks







Would You Be Willing to Spend Your Own Money to Fortify Your Home in Exchange for a Premium Reduction of 1-10%?

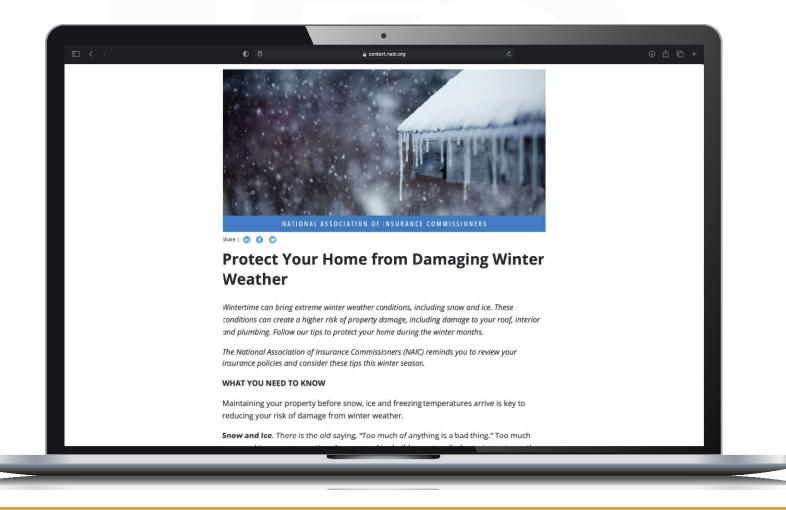
71% Yes23% No6% No Response



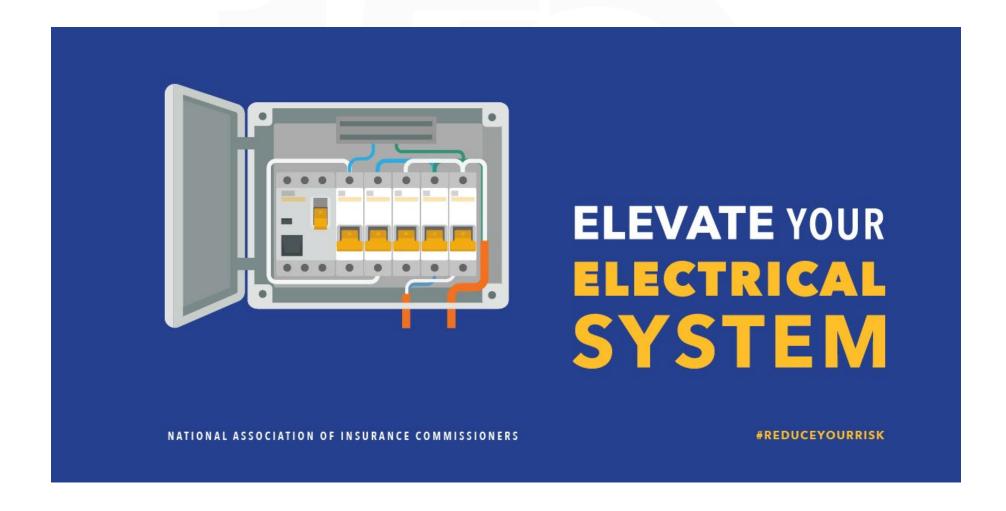
## How Much Would You Be Willing to Spend for 1-10% Premium Reduction?

Up to \$500	33%
\$501-\$2,500	<b>42%</b>
\$2,501-\$5,000	16%
More than \$5,000	8%
No Answer	1%

#### #ReduceYourRisk



#### #ReduceYourRisk



# NAIC's Home Inventory App

NAIC's Home Inventory App lets you create a record of your belongings. It also provides helpful tips around disaster mitigation & filing an insurance claim.





