

and RESEARCH

Member Focused Advisory Solutions

National Association of

Insurance Commissioners



### **Blockchain: Impacting the Future of Insurance**

Immense Transformational Potential

- Security and Control of owned Data
- Reduced friction
- Trust in Trustless Transactions

**Tons of Hype** & Activity

Little Actionable, Practical Value

Blockchain Feels "forced" somehow.

Easier with other methods

Adoption **Seems Slower** 

What's happening now?

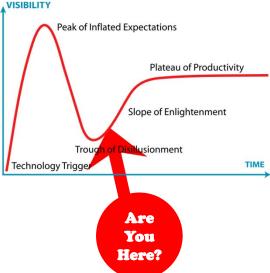




### **Blockchain Is Dead! Long Live Blockchain!**

"Moving more towards Distributed Ledgers..." (trending?)

- "Trough of disillusionment" (Gartner)
  - early concepts/ideas failing ( or not moving)
  - ICOs, "hyped" concepts, BTC volatility etc.
  - "Pure" models are awaiting traction
- Enterprise Blockchain is being proven
  - Emerging "gated" Communities
- Key concepts are holding up and evolving, and rapidly



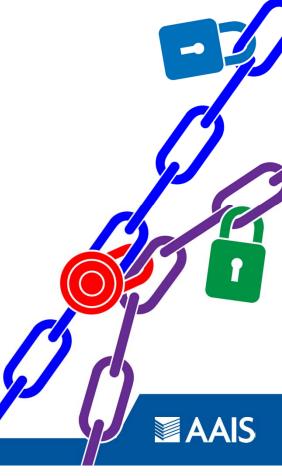
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### Lets Get Caught Up on Blockchain

- Key Definitions:
  - Distributed Ledger and Blockchain
  - Smart Contracts (logical vs technical)
  - Hashes and "off chain" information
- Platforms (LTS), Business Models, Consortia
- Consensus and Community:
  - Public, Permissioned, Private
  - Government and Governance





### The Basics: So WTH is Blockchain?

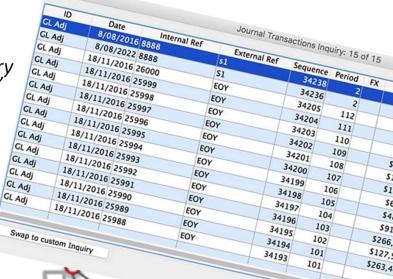
- Distributed Ledger Technology
  - "A shared ledger for recording the history of transactions, that cannot be altered."

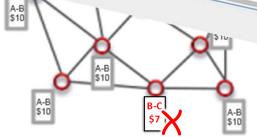
-IBM

- Common Definition:
  - "A blockchain is a peer-to-peer distributed ledger forged by consensus, combined with a system for "smart contracts" and other assistive technologies."

-Hyperledger.org

- "Blockchains" today:
  - Interrelated Ledgers
  - support complex transactions
  - data security/isolation
  - enterprise use cases
  - private/permissioned networks



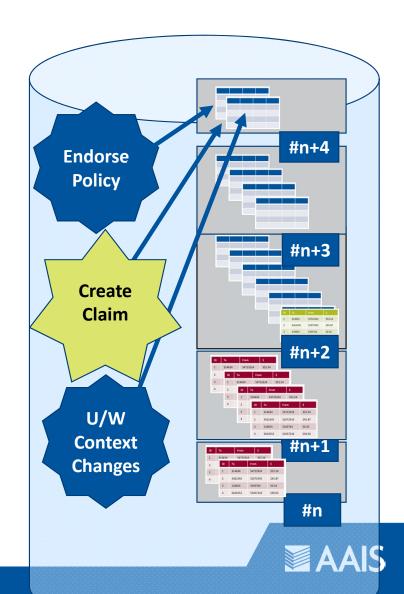






#### **Smart Contracts**

- Logical: Automated, objective execution of "real world" contract terms, features or enforcement.
  - Parametric product feature
  - Triggered audit
  - Paid Commission
- Technical: Trusted computer code that defines and automates logic to add data to the Ledger and interact with trusted resources.
  - Stakeholder(s) create "chaincode"
  - Vetted by Community/Authority
  - Deployed by Governance
  - Executed by network Peer Nodes





#### Immutable Data and "Hashes"

- Immutable Ledgers and "on-chain" data issues
  - Weight members must bear
  - Enterprises don't want data "shared"
  - Performance when ledgers are large
  - GDPR and "right to be forgotten"
- A "Hash" is a mathematical function to obscure the underlying data, and create a "fingerprint"
- "Hashes" of data (versus "raw" or "cleartext" data) are stored on-chain
  - to obscure/secure source data
  - create referential and data integrity evidence
  - with a lightweight and breakable pointer







#### **Business Models on the 'Chain**

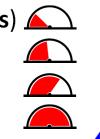
Private/Permissioned Blockchain Networks vs Public

- Known Organizations/Individuals
- Governance/Authority/Transparency
- Turn Network into Community

#### Who's Committed?

**Speed** <u>Impact</u> Single Company/Pilot Model Founder Network (of Partners) **Cross-Industry** Network **Competitor** Network

**Policyholder** Network







**Business Model Key: TRUST\*** 

- Defining Protocols of Value Exchange
  - Participating Organizations
  - Value Proposition(s): Clear WHY
  - Monetization Strategy
- Governance: Who Do You Trust?
  - Make & Change Rules
  - Transparency and Accountability
  - Trust is Earned: History of Success
- Industry Adoption Realities
  - Don't Trust Each Other
  - Don't Trust Blockchain (very far\*)
    - Must define just how far







### **Network into Community = Impact!**

**Blockchain** Will Significantly Impact Insurance when **Trust** in the **Technology** and it's **Governance** evolves to turn Networks and Products into **Communities** of **Value**.

- Connected Organizations
- Aligned by Common Purpose
- Through Platforms with Rules, Governance, Transparency
- Into Sustainable Communities of Equitable Value







# Let's Link it up...

- Still early, Evolving rapidly.
- The promise and basics of Blockchain
  - Distributed Ledger, "Blockchain"
  - Smart Contracts and Hashing
  - Trust, Governance
- Product and Business Models
  - Company-centric, low impact
  - Community-centric, high impact
- Governance vs Government
- Align Participants to a Purpose:
   Community of Value

**Blockchain** Will Significantly Impact if not Transform Insurance when **Trust** in the Technology evolves to turn Networks and Products into **Communities**.





## Thank you!



#### Learn more & Keep in the know:

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