



# WEST VIRGINIA OFFICES OF THE INSURANCE COMMISSIONER

*Prior Authorization*

# EPIISODE OF CARE

- Can only require one prior authorization per “episode of care”
- Specific medical problem, condition or illness
- Includes all tests, procedures and rehabilitation at site of service
- Unrelated issues require separate prior authorization



# ELECTRONIC PORTAL

- Required to submit prior authorizations electronically
- Must be conveniently located on webpage and URL on ID card
- Must provide confirmation of receipt
- Must stay updated with current status of request



# GOLD CARD

- Average of 30 procedures per year
- Received 90% prior approval rating
- No prior authorizations required for next six months



# GOLD CARD

- Can be revoked if internal audit reveals anomalies in utilization review
- Can be renewed continuously
- If being renewed, any review must happen prior to renewal date





# REPORTING

- Quarterly Reports from all carriers consisting of:
  - ✓ Prior authorizations requested by health care providers
  - ✓ Total number of prior authorizations denied broken down by provider
  - ✓ Total number of prior authorizations appealed
  - ✓ Total number of prior authorizations overturned on appeal
  - ✓ Name of each Gold Card physician
  - ✓ Name of each physician whose Gold Card status was revoked with reason



# CONTACT INFORMATION

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